

Ms Rosemary Chiavetta
Secretary Pennsylvania Public Utility Commission
P.O. Box 3265 Harrisburg, PA 17105-3265

November 28, 2018

Dear Madam,

This comment is regarding docket **L-2018-3002672**. I want to take this opportunity to support MAW in their efforts to bring fiber optic internet to Lancaster. Our house is in Phase 3, which was originally scheduled for April – September of 2018. My household, like many, cancelled service with Comcast and are waiting patiently for our only other option, Lancity Connect, to be installed

I support MAW's effort to submit data to PPL for their service drop attachments. Their data was refused.

I support MAW's right to see any record of the supposed regulation requiring service drop attachments be no more than four poles, three spans in length.

I support the replacement of the 100 service drop attachments that PPL removed for no proven violation.

I support MAW's kind offer to pay for the repair of PPL's computer glitch, which is unnecessarily requiring MAW to reposition so many pole attachments. This is absurd.

I support MAW's expectation to pay a fair price for the make-ready fees and engineering fees, not 10x the historical average.

Sincerely,

Carolyn Robbins