



*Attachment A*

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

February 21, 2003

IN REPLY PLEASE  
REFER TO OUR FILE

P-00991648  
P-00991649

Re: Annual Lifeline Tracking Reports

To: Verizon Pennsylvania Inc.  
Verizon North Inc.

By Order approved at Public Meeting of February 20, 2003, at the above-referenced dockets, the Commission approved a new reporting format for Verizon Annual Lifeline Tracking Reports. The new format for Verizon PA includes the status of Lifeline, Lifeline 150, Link Up, and expanded reporting on the Universal Telephone Assistance Program. The format for Verizon North report includes the status of Lifeline, Lifeline 150, and the Link Up programs. The Verizon companies should comply with the format outlined in the new report format.

The 2002 Annual Lifeline Tracking Reports will be due on or before June 30, 2003. Thereafter, all future Annual Lifeline Tracking Reports will be due on or before June 30<sup>th</sup> of the following year.

The Council for Utility Choice has agreed to provide local service providers with the socio-economic demographic information regarding the counties in your service area. The Commission will notify your company as to how to access this demographic data via our website.

If you have questions please contact Lenora Best at (717) 783-9090 or by e-mail at [lebest@state.pa.us](mailto:lebest@state.pa.us).

Sincerely,

James J. McNulty  
Secretary

Attachment

**Attachment A**

**Verizon PA & Verizon North  
Lifeline Service Tracking Report – 2002**

	Enrollment Year End 12/31/01	Lifeline 2002 Enrollment	<b>Total Lifeline Activity 2002</b>	Lifeline Disconnections	Year End 2002 Enrollment As of 12/31/02
Lifeline Service Customers					

**Lifeline Service Enrollment- 2002**

New Lifeline Customers	
Existing Customers Converting to Lifeline	
Total	

**Lifeline Service Disconnections –2002**

Nonpayment Disconnects	
Customer Requested Disconnects	
Total	

**Verizon PA & Verizon North  
Lifeline 150 Service Tracking Report – 2002**

	Enrollment Year End 12/31/01	Lifeline 150 2002 Enrollment	<b>Total Lifeline 150 Activity 2002</b>	Lifeline 150 Disconnections	Year End 2002 Enrollment As of 12/31/02
Lifeline 150 Service Customers					

**Lifeline 150 Service Enrollment- 2002**

New Lifeline 150 Customers	
Existing Customers Converting to Lifeline 150	
<b>Total</b>	

**Lifeline 150 Service Disconnections –2002**

Nonpayment Disconnects	
Customer Requested Disconnects	
<b>Total</b>	

**Verizon PA & Verizon North  
Link Up Service Tracking Report – 2002**

<b>Type of Link Up Installations</b>	<b>Link Up Installations 2002</b>
Lifeline	
Lifeline 150	
Link Up Only	
<b>Total Link Up Installations</b>	

**Method of Certifications -2002**

Total Applicants	
Total 2002 Manual Certifications	

**Verizon – Pennsylvania, Inc.  
Universal Telephone Assistance Program (UTAP) Report:**

**UTAP Funding  
Period February 1996 – December 2002**

Source	Cumulative 1996-2001	2002
Customer/Employee Contributions		
Company Contributions		
Total Contributions		
Total Funds Available		

**Status of UTAP Requests in 2002**

Number of Customers Requesting Assistance	
Status of Requester:	
With Phone Service	
Without Phone Service	
Number of Reconnected due to UTAP Grant	

**UTAP Assistance Requested and Granted in 2002**

Assistance Amount Requested by Applicant:	
\$0 to \$100	
\$101 to \$200	
\$201 to \$300	
\$0 to \$100	
\$101 to \$200	
\$201 to \$300	
Average Assistance Amount per Customer	
Total Assistance Paid	
Balance Available to Carry Forward	

## Verizon PA & Verizon North

### Telephone Penetration Statistics Service Territory by Counties Served

County Name	Percent of Households with Telephone Service

*Attachment B*



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

February 21, 2003

IN REPLY PLEASE  
REFER TO OUR FILE

P-00991648

P-00991649

Re: Annual Lifeline Tracking Reports

To: All Jurisdictional Non-Verizon Local Exchange Carriers

By Order approved at Public Meeting of February 20, 2003, at the above-referenced dockets, the Commission approved the new reporting format for Annual Lifeline Tracking Reports. The new format includes the status of Lifeline 150, and the Link Up programs. Your company's Annual Lifeline Tracking Report for 2002 should comply with the format outlined in the new report format.

The 2002 Annual Lifeline Tracking Reports will be due on or before June 30, 2003. Thereafter, all future Annual Lifeline Tracking Reports will be due on or before June 30th of each following year.

The Council for Utility Choice has agreed to provide local service providers with the socio-economic demographic information regarding the counties in your service area. The Commission will notify your company as to how to access this demographic data via our website.

If you have questions please contact Lenora Best at (717) 783-9090 or by e-mail at [lebest@state.pa.us](mailto:lebest@state.pa.us).

Sincerely,

James J. McNulty  
Secretary

Attachment

Attachment B

**Non-Verizon Companies  
Lifeline 150 Service Tracking Report – 2002**

	Enrollment Year End 12/31/01	Lifeline 150 2002 Enrollment	<b>Total Lifeline 150 Activity 2002</b>	Lifeline 150 Disconnections	Year End 2002 Enrollment As of 12/31/02
Lifeline 150 Service Customers					

**Lifeline 150 Service Enrollment-2002**

New Lifeline 150 Customers	
Existing Customers Converting to Lifeline 150	
<b>Total</b>	

**Lifeline 150 Service Disconnections Customers-2002**

Nonpayment Disconnects	
Customer Requested Disconnects	
<b>Total</b>	



**Non-Verizon Companies  
Link Up Service Tracking Report – 2002**

<b>Type of Link Up Installations</b>	<b>Link Up Installations 2002</b>
Lifeline 150	
Link Up Only	
<b>Total Link Up Installations</b>	

## Non-Verizon Companies

### Telephone Penetration Statistics Service Territory by Counties Served

County Name	Percent of Households with Telephone Service