

Ironton Telephone Company

Subject: RE: PTA Member Bulletin: 16-17 - Lifeline Outreach

QUESTION 1: How does your company plan to educate your customers about the changes to benefits and eligibility? Are you going to do billing inserts? Are you planning anything more interactive? **BILLING INSERTS**

QUESTION 2: What type of services will Lifeline customers be eligible to receive? **10x1 DSL**

QUESTION 3: Do the Companies have any plans to offer additional discounts, or promotional items like modems? **WE ALREADY GIVE A MODEM AWAY WITH EACH INSTALL.**