

Subject: RE: PUC Letter Regarding Lifeline Outreach

QUESTION 1: How does your company plan to educate your customers about the changes to benefits and eligibility? Are you going to do billing inserts? Are you planning anything more interactive? **Billing inserts and newsletter**

QUESTION 2: What type of services will Lifeline customers be eligible to receive? **Only what's in our tariff section 3 sheet 5**

QUESTION 3: Do the Companies have any plans to offer additional discounts, or promotional items like modems? **Not at the current time.**

*Timothy A. Hausman
Director of Digital Phone
Pencor
General Manager
Palmerton Telephone Company
610-826-9433*