

Dear Consumer,

In Pennsylvania you have the right to shop for your electric supplier. To date, more than a million Pennsylvanians have kept money in their pockets by switching to a competitive supplier for the generation portion of their electric bill.

Dozens of new suppliers have entered the Commonwealth's open and competitive marketplace for electricity – bringing with them new products and services that, in many cases, are producing significant savings for customers. Quite simply, competitive suppliers often can beat the price to compare offered by your electric utility for the power you use in your home or business. If you opt for a competitive supplier, your current electric utility will remain your distribution or “wires” company.

If you have not done so already, we encourage you to shop for your electric supplier. To help you make the best decisions for your home and budget, the Public Utility Commission (“PUC”) has created PAPowerSwitch.com – a website devoted to electric shopping. At [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) you can learn how to “Shop. Switch. Save.” with a competitive supplier as well as gain insight on ways to save energy and get help in paying your electric bill.

With PAPowerSwitch.com, electric shopping is at your fingertips. In minutes, you can compare how your electric utility's price to compare stacks up against that of competitive suppliers in your area, and instantly see what savings exist. If you do not have Internet access, call the PUC's Bureau of Consumer Services at 1-800-692-7380 and request a list of competitive suppliers currently making offers in your area. We happily will mail the list to you.

It is important to note that your electric utility will not treat you differently if you buy power from a competitive electric supplier. You will still receive one bill from your electric company, and your electric company will continue to deliver your electricity and remain reliable when it comes to reading the meter, restoring power outages, and responding in an emergency.

The PUC stands ready to assist you. We encourage you to log on and learn more about electric shopping on PAPowerSwitch.com; and to take advantage of additional resources and information available to consumers on our website, [www.puc.state.pa.us](http://www.puc.state.pa.us), or with the state's Office of Consumer Advocate at [www.oca.state.pa.us](http://www.oca.state.pa.us) or 1-800-684-6560.

Sincerely,

Robert F. Powelson, Chairman  
John F. Coleman, Vice Chairman  
James H. Cawley, Commissioner  
Wayne E. Gardner, Commissioner  
Pamela A. Witmer, Commissioner