

CHARGE Conference Call

May 13, 2010 – 9:30 a.m.

Call-in number: 1-866-618-6746 and Access Code: 6060145

Topics for Discussion

1. EGS Marketing Activities

- Discussion of Staff's draft guidelines circulated on April 29
 - Identify areas of disagreement
 - Determine whether further discussion/comments would be beneficial
 - Consider applicability to natural gas industry

2. Budget Billing Implementation

- Inquiry received as to status and timing of budget billing implementation on EDC systems
- Staff will poll EDCs for this information

3. Supplier Consolidated Billing Implementation

- What is the status of implementation of supplier consolidated billing, how many suppliers plan to use this method and who bears the cost?
- General discussion

4. Eligible Customer List

- Staff is drafting a recommendation for the PUC to address various ECL issues relating to uniformity and availability of customer information needed by EGSs

5. Default Service Bid Information

- Staff plans to circulate a proposal for discussion by CHARGE on May 27 call

6. Estimated State Tax Amount on Bills

- Question has arisen about whether the presentation of "estimated total state taxes" on residential bills is required for generation charges of EGS as there is no standard treatment among EGSs
- PUC staff is studying issue to determine what EDCs include in "STAS" and conducting further review of statute and regulations to offer guidance to EGSs on this issue

7. Historical Usage Requests

- OCMO has indicated that EDCs are obligated to provide historical usage information in response to EDI request when a customer has previously restricted release of this information but has given the EGS a letter of authorization
 - Staff expects to issue a Secretarial or Staff letter in the near future with this clarification
- It has also been suggested that guidance be provided for language used in LOA
 - Staff is drafting a template and will distribute to CHARGE for feedback during next call

8. Last-In Enrollments

- Question was raised about how EDCs handle multiple enrollments for the same customer before the 16-day cut-off date
 - For instance, EGS-1 submits enrollment for January 2011 flow date with contract date of December 15, 2010, and prior to 16-day cut-off date, EGS-2 submits enrollment with contract date of December 20, 2010 for January 2011 date
- Customer is switched to the EGS-2 because of the more recent contract date
 - In PPL and according to Brandon/EDEWG, EGS-2 cancels EGS-1, and if EGS-2 is then not confirmed by the customer during the 10-day confirmation period, the customer stays on or reverts to default service
 - In Allegheny, if customer does not confirm EGS-2, the customer reverts back to EGS-1
- Brandon is developing a spreadsheet to show each EDCs' handling of various last-in scenarios; spreadsheet will be shared with CHARGE when it is available
- Issue needs to be addressed on a future CHARGE or EDEWG call
 - Staff will consult with Brandon to determine best forum

9. Mixed Meter – EGS Authority

- Questions have been raised about whether EGSs must have authority to serve residential customers when a residential customer is served as part of a mixed meter situation
 - Staff's guidance has been that if the customer is served under a Residential rate schedule, the EGS should have authority under the license to serve residential customers

- During the April 29 call, EGSs expressed concerns about needing a license to serve residential customers if they are contracting with a commercial entity, such as a military base, due to marketing, reporting and compliance differences
- Staff will further discuss and revisit on a future call

10. Interval Data Recorder Meters

- Question was raised about whether customer needs dedicated phone line for an IDR meter, and if so, whether it is their responsibility to pay for the line
- Staff will poll the EDCs

11. CHARGE Contact List

- Contact list is on website at the following link:

http://www.puc.state.pa.us/electric/electric_CompetitiveMarketOversight.aspx

- Please send contact information or updates to ra-ocmo@state.pa.us; purpose of this list is to enable stakeholders to contact one another directly to resolve issues and is separate from email distribution list

12. Meeting Schedule for Remainder of 2010

- May 13, 9:30 a.m.
- May 27, 9:30 a.m.
- June 10, 9:30 a.m.
- June 24, 9:30 a.m.
- July 8, 9:30 a.m.
- July 22, 9:30 a.m.
- August 5, 9:30 a.m.
- August 26, 9:30 a.m.
- September 9, 9:30 a.m.
- September 30, 9:30 a.m.
- October 14, 9:30 a.m.
- October 28, 9:30 a.m.

- November 18, 1:30 p.m. (Note: different time)
- December 9, 9:30 a.m.
- December 23, 9:30 a.m.