Energy Association of Pennsylvania

Member Utility Reference Manual

A compendium of EAP member companies’ low-income weatherization and conservation program summaries compiled to facilitate weatherization program referrals.
DIRECTIONS FOR INTENDED USE

This compendium of Energy Association of Pennsylvania (EAP) members’ *low-income weatherization and conservation program summaries* was developed as a result of the Pennsylvania Public Utility Commission’s (PUC) Universal Service Coordination Working Group (at Docket No. M-2009-2107153), a collaborative of interested stakeholders charged with developing recommendations for improving the coordination of utilities’ residential universal service programs under the Commission’s jurisdiction with various state agency-administered assistance programs.

This reference manual is intended to provide concise program-specific criteria (i.e., program eligibility requirements, applicable weatherization and conservation measures, etc.) for each major EAP member electric distribution company (EDC) and natural gas distribution company (NGDC), operating in Pennsylvania, along with each program’s respective contact.

The data provided in this reference manual is to be used by contractors performing low-income residential weatherization and conservation services, at the time services are being provided, to help identify additional measures for which that customer may be eligible through various utility-sponsored programs. The contact information is provided to facilitate referrals and/or coordination of additional services, where possible during the initial contractor’s service visit, through the respective program contacts provided.

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EAP Member
Electric Distribution
Companies
**Program:** Low Income Usage Reduction Program (LIURP)

<table>
<thead>
<tr>
<th>Income Eligibility Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Smart Comfort is designed for low-income customers (household income at or below 150% of the federal poverty level) who are unable to pay their electric service bills in full. Also eligible are households whose combined household income reaches 200% of the federal poverty level with priority given to households headed by senior citizens. No more than 50% of Smart Comfort participants will be customers between 150% and 200% of poverty.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Minimum Energy Usage Threshold</th>
</tr>
</thead>
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<tr>
<td>The base load usage requirement is 500 kWh / month.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Type of Home Eligible (please check)</th>
</tr>
</thead>
<tbody>
<tr>
<td>☑ Detached Single Family/Duplex</td>
</tr>
<tr>
<td>☑ Small Multi-Unit</td>
</tr>
<tr>
<td>☑ Large Multi-Unit</td>
</tr>
<tr>
<td>☑ Mobile Homes</td>
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<table>
<thead>
<tr>
<th>Available Energy Conservation Measures for Electric Baseload Customers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard measures include compact fluorescent light bulbs, mattresses, refrigerators and freezers, electric hot water tanks or tank wraps, window air-conditioning units, air infiltration measures, and home insulation. At the discretion of the energy manager, potential measures include furnaces, electric dryers, electric stoves, water pumps, electric blankets, and air conditioners.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Available Energy Conservation Measures for Electric Baseload Customers</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Perform walk through audit</td>
</tr>
<tr>
<td>o Measure usage of targeted electrical equipment within the house.</td>
</tr>
<tr>
<td>• Provide energy education</td>
</tr>
<tr>
<td>o Explain current electricity bill in detail to insure customer understands concepts such as monthly kWh usage and usage comparisons.</td>
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<tr>
<td>o Provide education on ways to reduce usage of electricity.</td>
</tr>
<tr>
<td>• Determination of Smart Comfort measures to provide</td>
</tr>
<tr>
<td>o Standard measures include compact fluorescent light bulbs, mattresses, refrigerators and freezers, electric hot water tanks or tank wraps, window air-conditioning units, air infiltration measures, and home insulation.</td>
</tr>
<tr>
<td>o At the discretion of the energy manager, potential measures include electric dryers, electric stoves, water pumps, electric blankets, and air conditioners.</td>
</tr>
<tr>
<td>• Customer monitoring and follow up</td>
</tr>
<tr>
<td>o Energy managers will contact Smart Comfort recipients regularly to discuss their usage and the resulting decrease in consumption.</td>
</tr>
<tr>
<td>o Reinforce energy education.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Available Energy Conservation Measures for Gas Water Heating Customers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard measures include compact fluorescent light bulbs, mattresses, refrigerators and freezers, electric hot water tanks or tank wraps, window air-conditioning units, air infiltration measures, and home insulation. At the discretion of the energy manager, potential measures include furnaces, electric dryers, electric stoves, water pumps, electric blankets, and air conditioners.</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Designated Contact for Referrals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name: Gary Miller</td>
</tr>
<tr>
<td>Telephone Number: 412-393-4662</td>
</tr>
<tr>
<td>Email: <a href="mailto:gmliller@duqlight.com">gmliller@duqlight.com</a></td>
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**Date:** 12/1/2011  
**Revised:**
## Program: **Act 129 Low Income Program**

<table>
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<tr>
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<tr>
<td>Minimum Energy Usage Threshold</td>
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<td>Type of Home Eligible (please check)</td>
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<td></td>
<td>Small Multi-Unit</td>
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<tr>
<td></td>
<td>Large Multi-Unit</td>
</tr>
<tr>
<td></td>
<td>Mobile Homes</td>
</tr>
</tbody>
</table>

**Available Energy Conservation Measures**

- **Electric**
- **Gas**
- **Heating Customers**

All low income customers may participate in the Residential Refrigerator Recycling Program, The Residential Rebate Program, and the School Energy Pledge Program. Additionally, a specific low income program exists which partners with local housing authorities in Allegheny and Beaver counties, the city housing authority, and other local agencies. Qualifying customers may receive CFL lighting replacements and/or refrigerator replacements.

### Available Energy Conservation Measures for Electric Baseload Customers

**Available Energy Conservation Measures for Gas Water Heating Customers**

**Designated Contact for Referrals**

- **Name:** Colleen Mackin
- **Telephone Number:** 412 393-6014
- **Email:** cmackin@duqlight.com

Date: 12/1/2011

Revised:
**Program:**  WARM Program (Low Income Usage Reduction Program)

<table>
<thead>
<tr>
<th>Income Eligibility Requirements</th>
<th>150% or less of Federal Poverty Guidelines. Up to 20% of annual budget may be used for special needs customers whose household income is between 150% and 200% of Federal Poverty Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td>Minimum annual usage threshold of 7,200 kWh. Must live in home at least six months, have an active electric account in customer's name and be a primary residence.</td>
</tr>
</tbody>
</table>
| Type of Home Eligible (please check) | ☒ Detached Single Family/Duplex  
☑ Small Multi-Unit  
☒ Large Multi-Unit  
☒ Mobile Homes |
| Available Energy Conservation Measures For Electric Heating Customers | Following are measures for customers with electric heat. These customers may also have electric water heat and baseload electric use and appropriate measures installed:  
Attic, wall, duct and floor insulation  
Attic, duct, and basement air sealing (caulking, foam insulation & weather-stripping)  
Refrigerator Replacement  
Freezer Replacement  
Water Heater Replacement, water heater pipe insulation in unheated areas  
Some aerator and showerhead replacement  
Some storm and prime window and door repair or replacement  
Energy Saving Light bulbs  
Reflective window tint  
Reflective Roof Coat  
Gravity Film Exchange Drain Water Heat Recovery System  
Window/Wall Air conditioning unit replacement  
Some Heating and Air Conditioning system replacement  
Electric dryer venting repair or replacement  
Clothes Line Installation  
Heated waterbed mattress replacement  
Some plumbing and electrical repairs  
Health and safety measures  
Custom measures  
Repair and replace exhaust fans  
Thermostat Replacement/Repair  
AC/Heating System Filter Replacement / Tune -up  
Appliance Timers  
Smart Power Strips  
LED Night Lights  
Energy Education |
| Available Energy Conservation Measures for Electric Baseload Customers | Following are potential measures for customers with electric baseload use and have other sources of heating or water heating:  
Refrigerator Replacement  
Freezer Replacement  
Energy Saving Light bulbs  
Electric dryer venting repair or replacement  
Clothes Line Installation  
Heated waterbed mattress replacement  
Some electrical repairs |

Continued, next page
<table>
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<tr>
<th>Health and safety measures</th>
<th>Custom measures</th>
<th>Repair and replace exhaust fans</th>
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</thead>
<tbody>
<tr>
<td>Appliance Timers</td>
<td>Smart Power Strips</td>
<td>LED Night Lights</td>
</tr>
<tr>
<td>Furnace Filter Whistle (Where Applicable)</td>
<td>Energy Education</td>
<td></td>
</tr>
</tbody>
</table>

If defacto heat (electric space heaters) and/or high air conditioning use exists, the following additional measures may apply:

- Attic, wall, duct and floor insulation
- Attic, duct, and basement air sealing (caulking, foam insulation & weather-stripping)
- Some storm and prime window and door repair or replacement
- Reflective window tint
- Reflective Roof Coat
- Window/Wall Air conditioning unit replacement
- Some Heating and Air Conditioning system replacement
- Thermostat Replacement/Repair
- AC/Heating System Filter Replacement / Tune-up

### Available Energy Conservation Measures

**Electric**

- Refrigerator Replacement
- Freezer Replacement
- Water Heater Replacement, water heater pipe insulation in unheated areas
- Some aerator and showerhead replacement
- Energy Saving Light bulbs
- Gravity Film Exchange Drain Water Heat Recovery System
- Electric dryer venting repair or replacement
- Clothes Line Installation
- Heated waterbed mattress replacement
- Some plumbing and electrical repairs
- Health and safety measures
- Custom measures
- Repair and replace exhaust fans
- Appliance Timers
- Smart Power Strips
- LED Night Lights
- Furnace Filter Whistles(Where Applicable)
- Energy Education

If defacto heat (electric space heaters) and/or high air conditioning use exists, the following additional measures may apply:

- Attic, wall, duct and floor insulation
- Attic, duct, and basement air sealing (caulking, foam insulation & weather-stripping)
- Some storm and prime window and door repair or replacement
- Reflective window tint
- Reflective Roof Coat
- Window/Wall Air conditioning unit replacement
- Some Heating and Air Conditioning system replacement
- Thermostat Replacement/Repair
- AC/Heating System Filter Replacement / Tune-up

### Designated Contact for Referrals

**Name:** Dorothy Richardson  
**Telephone Number:** 610-921-6443  
**Email:** richardsond@firstenergycorp.com

Date: Dec 22, 2011  
Revised:
**Program:** Low Income Low Use Program (Act 129)

<table>
<thead>
<tr>
<th>Income Eligibility Requirements</th>
<th>150% or less of the Federal Poverty Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td>Must have an active electric account in customer's name and have electric use less than 7,200 kwh per year.</td>
</tr>
</tbody>
</table>
| Type of Home Eligible (please check) | Detached Single Family/Duplex  
Small Multi-Unit  
Large Multi-Unit  
Mobile Homes |
| Available Energy Conservation Measures For Electric Heating Customers | Energy Conservation Kit -- Contents of the kit include:  
Energy Saving Light bulbs  
LED Night Lights  
Aerators  
Furnace Whistles  
Energy Education Material |
| Available Energy Conservation Measures for Electric Baseload Customers | Energy Conservation Kit -- Contents of the kit include:  
Energy Saving Lightbulbs  
LED Night Lights  
Aerators  
Furnace Whistles  
Energy Education Material |
| Available Energy Conservation Measures for Water Heating Customers | Energy Conservation Kit -- Contents of the kit include:  
Energy Saving Lightbulbs  
LED Night Lights  
Aerators  
Furnace Whistles  
Energy Education Material |
| Designated Contact for Referrals | **Name:** Nicole DiPietro  
**Telephone Number:** 610-921-6771  
**Email:** ndipietro@firstenergycorp.com |

Date: Dec 22, 2011          Revised:
<table>
<thead>
<tr>
<th>Program:</th>
<th>WARM Plus Program (Act 129)</th>
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<tbody>
<tr>
<td>Income Eligibility Requirements</td>
<td>150% or less of Federal Poverty Guidelines. Target areas for WARM Plus work is in areas of high-customer demand for low-income energy conservation services.</td>
</tr>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td>Minimum annual usage threshold of 7,200 kWh. Must live in home at least six months, have an active electric account in customer's name and be a primary residence.</td>
</tr>
</tbody>
</table>
| Type of Home Eligible (please check) | - Detached Single Family/Duplex  
- Small Multi-Unit  
- Large Multi-Unit  
- Mobile Homes |

Following are measures for customers with electric heat. These customers may also have electric water heat and baseload electric use and appropriate measures installed:

- Attic, wall, duct and floor insulation
- Attic, duct, and basement air sealing (caulking, foam insulation & weather-stripping)
- Refrigerator Replacement
- Freezer Replacement
- Water Heater Replacement, water heater pipe insulation in unheated areas
- Some aerator and showerhead replacement
- Some storm and prime window and door repair or replacement
- Energy Saving Light bulbs
- Reflective window tint
- Reflective Roof Coat
- Gravity Film Exchange Drain Water Heat Recovery System
- Window/Wall Air conditioning unit replacement
- Some Heating and Air Conditioning system replacement
- Electric dryer venting repair or replacement
- Clothes Line Installation
- Heated waterbed mattress replacement
- Some plumbing and electrical repairs
- Health and safety measures
- Custom measures
- Repair and replace exhaust fans
- Thermostat Replacement/Repair
- AC/Heating System Filter Replacement / Tune-up
- Appliance Timers
- Smart Power Strips
- LED Night Lights
- Energy Education
### Available Energy Conservation Measures for Electric Baseload Customers

Following are potential measures for customers with electric baseload use and have other sources of heating or water heating:

- Refrigerator Replacement
- Freezer Replacement
- Energy Saving Light bulbs
- Electric dryer venting repair or replacement
- Clothes Line Installation
- Heated waterbed mattress replacement
- Some electrical repairs
- Health and safety measures
- Custom measures
- Repair and replace exhaust fans
- Appliance Timers
- Smart Power Strips
- LED Night Lights
- Furnace Filter Whistle (Where Applicable)
- Energy Education

If defacto heat (electric space heaters) and/or high air conditioning use exists, the following additional measures may apply:

- Attic, wall, duct and floor insulation
- Attic, duct, and basement air sealing (caulking, foam insulation & weather-stripping)
- Some storm and prime window and door repair or replacement
- Reflective window tint
- Reflective Roof Coat
- Window/Wall Air conditioning unit replacement
- Some Heating and Air Conditioning system replacement
- Thermostat Replacement/Repair
- AC/Heating System Filter Replacement / Tune-up

### Available Energy Conservation Measures for Electric & Gas Water Heating Customers

Following are potential measures for electric water heat customers who also have baseload electric use and another source of heat:

- Refrigerator Replacement
- Freezer Replacement
- Water Heater Replacement, water heater pipe insulation in unheated areas
- Some aerator and showerhead replacement
- Energy Saving Light bulbs
- Gravity Film Exchange Drain Water Heat Recovery System
- Electric dryer venting repair or replacement
- Clothes Line Installation
- Heated waterbed mattress replacement
- Some plumbing and electrical repairs
- Health and safety measures
- Custom measures
- Repair and replace exhaust fans
- Appliance Timers
- Smart Power Strips
- LED Night Lights
- AC/Heating System Filter Replacement / Tune-up
- Furnace Filter Whistles (Where applicable)
- Energy Education

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If defacto heat (electric space heaters) and/or high air conditioning use exists, the following additional measures may apply:

- Attic, wall, duct and floor insulation
- Attic, duct, and basement air sealing (caulking, foam insulation & weather-stripping)
- Some storm and prime window and door repair or replacement
- Reflective window tint
- Reflective Roof Coat
- Window/Wall Air conditioning unit replacement
- Some Heating and Air Conditioning system replacement
- Thermostat Replacement/Repair
- AC/Heating System Filter Replacement / Tune-up

<table>
<thead>
<tr>
<th>Designated Contact for Referrals</th>
<th>Name: Nancy Shurr</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Telephone Number: 610-921-6472</td>
</tr>
<tr>
<td></td>
<td>Email: <a href="mailto:nshurr@firstenergycorp.com">nshurr@firstenergycorp.com</a></td>
</tr>
</tbody>
</table>
**Program:** WARM (Low Income Usage Reduction Program)

| Income Eligibility Requirements | 150% or less of the Federal Poverty Guidelines  
Up to 20% of annual budget may be used for special needs customers whose household income is between 150% and 200% of Federal poverty guidelines |
<table>
<thead>
<tr>
<th></th>
<th></th>
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<tbody>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td>Minimum annual usage threshold of 7,200 kWh. Must live in home at least six months, have an active electric account in customer's name and be a primary residence.</td>
</tr>
</tbody>
</table>
| Type of Home Eligible (please check) | detached single family/duplex  
small multi-unit  
large multi-unit  
mobile homes |
| Available Energy Conservation Measures For Electric Gas Heating Customers | Energy Education  
Ceiling, Floor, Wall, Attic and Duct Insulation  
Air Infiltration Reduction (Air Sealing)  
Storm Windows  
Prime Windows (Mobile Homes)  
Exterior Doors  
Hot Water Tank Replacement  
Water Heating Jacket  
Water Heater Temperature Set Back  
Hot Water Pipe Insulation  
Health & Safety Measures |
| Available Energy Conservation Measures for Electric Baseload Customers | Energy Education  
Ceiling, Floor, Wall, Attic and Duct Insulation (If summer cooling usage allows)  
Air Infiltration Reduction (Air Sealing) (If summer cooling usage allows)  
Storm Windows (If summer cooling usage allows)  
Prime Windows (Mobile Homes) (If summer cooling usage allows)  
Exterior Doors (If summer cooling usage allows)  
Health and Safety Measures |
| Available Energy Conservation Measures For Electric Gas Water Heating Customers | Energy Education  
Ceiling, Floor, Wall, Attic and Duct Insulation (If summer cooling usage allows)  
Air Infiltration Reduction (Air Sealing) (If summer cooling usage allows)  
Storm Windows (If summer cooling usage allows)  
Prime Windows (Mobile Homes) (If summer cooling usage allows)  
Exterior Doors (If summer cooling usage allows)  
Hot Water Tank Replacement  
Water Heating Jacket  
Water Heater Temperature Set Back  
Hot Water Pipe Insulation  
Health & Safety Measures |
| Designated Contact for Referrals | Name: Cindy McQuaide  
Telephone Number: 724-523-7232  
Email: cmcquai@ayecontractor.com |

**Date:** 2/5/2012  
**Revised:**
<table>
<thead>
<tr>
<th>Program:</th>
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<tr>
<td>Income Eligibility Requirements</td>
<td>Program no longer available</td>
</tr>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td></td>
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<tr>
<td>Type of Home Eligible (please check)</td>
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<td>Available Energy Conservation Measures For</td>
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<td>Gas</td>
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<tr>
<td>Heating Customers</td>
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<tr>
<td>Available Energy Conservation Measures for Electric Baseload Customers</td>
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<tr>
<td>Available Energy Conservation Measures For</td>
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<tr>
<td>Electric</td>
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<tr>
<td>Gas</td>
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<tr>
<td>Water Heating Customers</td>
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<tr>
<td>Designated Contact for Referrals</td>
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</table>

Date: 2/5/2012  
Revised:
## Program: Home Performance Check Up Audit with Appliance Replacement

<table>
<thead>
<tr>
<th>Income Eligibility Requirements</th>
<th>150% or less of the Federal Poverty Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td>N/A</td>
</tr>
<tr>
<td>Type of Home Eligible (please check)</td>
<td>- Detached Single Family/Duplex</td>
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<td></td>
<td>- Small Multi-Unit</td>
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<td></td>
<td>- Large Multi-Unit</td>
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<td>- Mobile Homes</td>
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<tr>
<td>Available Energy Conservation Measures</td>
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<td>For Electric Heating Customers</td>
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<td></td>
<td>- Energy Efficient Light Bulbs</td>
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<td>- Low Flow Shower Head</td>
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<td>- Faucet Aerators</td>
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<td>- LED Night Light</td>
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<td>- Furnace Whistle</td>
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<td>- Smart Power Strips</td>
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<td>- Refrigerator Replacement</td>
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<td>- Freezer Replacement</td>
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<td>Available Energy Conservation Measures</td>
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<td>- Low Flow Shower Head</td>
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<td>- Faucet Aerators</td>
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<td>- Refrigerator Replacement</td>
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<tr>
<td></td>
<td>- Freezer Replacement</td>
</tr>
<tr>
<td></td>
<td>- Window Air Conditioner Replacement</td>
</tr>
<tr>
<td>Designated Contact for Referrals</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Name: Cindy McQuaide, Dollar Energy Contractor</td>
</tr>
<tr>
<td></td>
<td>Telephone Number: 724-523-7232</td>
</tr>
<tr>
<td></td>
<td>Email: <a href="mailto:cmcquai@ayecontractor.com">cmcquai@ayecontractor.com</a></td>
</tr>
</tbody>
</table>

**Date:** 2/5/2012  \hspace{3cm} **Revised:**
Program: **Home Performance Check Up Audit and Appliance Replacement with Low Income Usage Reduction Program (LIURP)**

| Income Eligibility Requirements | 150% or less of the Federal Poverty Guidelines  
Up to 20% of annual budget may be used for special needs customers whose household income is between 150% and 200% of Federal poverty guidelines  
Allegheny Power will track the Home Performance Check Up with the Appliance Replacement separate from the remaining LIURP measures. |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td>Minimum annual usage threshold of 7,200 kWh. Must live in home at least six months, have an active electric account in customer's name and be a primary residence.</td>
</tr>
</tbody>
</table>
| Type of Home Eligible (please check) | ☑ Detached Single Family/Duplex  
☐ Small Multi-Unit  
☐ Large Multi-Unit  
☑ Mobile Homes |
Energy Education  
Faucet Aerators  
Low Flow Showerhead  
LED Night Light  
Furnace Whistle  
Smart Power Strips  
Hot Water Tank Replacement  
Water Tank Jacket  
Water Heater Temperature Set Back  
Hot Water Pipe Insulation  
Ceiling, Floor, Wall, Attic and Duct Insulation  
Air Infiltration Reduction (Air Sealing)  
Storm Windows  
Prime Windows (Mobile Homes)  
Exterior Doors  
Refrigerator Replacement  
Freezer Replacement  
Window Air Conditioner Replacement  
Health and Safety Measures |
Energy Education  
Ceiling, Floor, Wall, Attic and Duct Insulation (If summer cooling usage allows)  
Air Infiltration Reduction (Air Sealing) (If summer cooling usage allows)  
Storm Windows (If summer cooling usage allows)  
Prime Windows (Mobile Homes) (If summer cooling usage allows)  
Exterior Doors (If summer cooling usage allows)  
LED Night Light  
Smart Power Strips  
Refrigerator Replacement  
Freezer Replacement  
Window Air Conditioner Replacement  
Health and Safety Measures |
| Available Energy Conservation Measures For Electric Gas Water Heating Customers | Energy Efficient Light Bulbs
Energy Education
Ceiling, Floor, Wall, Attic and Duct Insulation (If summer cooling usage allows)
Air Infiltration Reduction (Air Sealing) (If summer cooling usage allows)
Storm Windows (If summer cooling usage allows)
Prime Windows (Mobile Homes) (If summer cooling usage allows)
Exterior Doors (If summer cooling usage allows)
Window Air Conditioner Replacement
Health and Safety Measures
Faucet Aerators
Low Flow Showerhead
LED Night Light
Smart Power Strips
Hot Water Tank Replacement
Water Heating Jacket
Water Heater Temperature Set Back
Hot Water Pipe Insulation
Refrigerator Replacement
Freezer Replacement
Window Air Conditioner Replacement |

| Designated Contact for Referrals | Name: Cindy McQuaide, Dollar Energy Contractor
Telephone Number: 724-523-7232
Email: cmcquqi@ayecontractor.com |

Date: 2/5/2012 Revised:
**Program:** Joint Utility Usage Management Program (JUUMP)

| Income Eligibility Requirements | 150% or less of the Federal Poverty Guidelines  
Up to 20% of annual budget may be used for special needs customers whose household income is between 150% and 200% of Federal poverty guidelines |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td>Minimum annual usage threshold of 7,200 kWh. Must live in home at least six months, have an active electric account in customer's name and be a primary residence.</td>
</tr>
</tbody>
</table>
| Type of Home Eligible (please check) | Detached Single Family/Duplex  
Small Multi-Unit  
Large Multi-Unit  
Mobile Homes |
Energy Education  
Ceiling, Floor, Wall, Attic and Duct Insulation (If summer cooling usage allows)  
Air Infiltration Reduction (Air Sealing) (If summer cooling usage allows)  
Storm Windows (If summer cooling usage allows)  
Prime Windows (Mobile Homes) (If summer cooling usage allows)  
Exterior Doors (If summer cooling usage allows)  
LED Night Light  
Smart Power Strips  
Refrigerator Replacement  
Freezer Replacement  
Window Air Conditioner Replacement  
Health and Safety Measures  
*And any appropriate measures as determined by partnering Gas Utility |
Energy Education  
Ceiling, Floor, Wall, Attic and Duct Insulation (If summer cooling usage allows)  
Air Infiltration Reduction (Air Sealing) (If summer cooling usage allows)  
Storm Windows (If summer cooling usage allows)  
Prime Windows (Mobile Homes) (If summer cooling usage allows)  
Exterior Doors (If summer cooling usage allows)  
LED Night Light  
Smart Power Strips  
Faucet Aerators  
Low Flow Showerhead  
LED Night Light  
Smart Power Strips |
| Hot Water Tank Replacement |
| Water Heating Jacket |
| Water Heater Temperature Set Back |
| Hot Water Pipe Insulation |
| Refrigerator Replacement |
| Freezer Replacement |
| Window Air Conditioner Replacement |
| Health & Safety Measures |
*And any appropriate measures as determined by partnering Gas Utility

**Designated Contact for Referrals**

- **Name:** Cindy McQuaide, Dollar Energy Contractor  
  **Telephone Number:** 724-523-7232  
  **Email:** cmcquai@ayecontractor.com

**Date:** 2/5/2012  
**Revised:**
<table>
<thead>
<tr>
<th>Income Eligibility Requirements</th>
<th>200% of Federal Poverty Level Guidelines</th>
</tr>
</thead>
</table>
| Minimum Energy Usage Threshold | Monthly average Electric usage at 600 KWH or above  
Monthly average Gas usage at or above 50 CCF  
CAP Rate monthly average Electric usage at or above 500 KWH |
| Type of Home Eligible (please check) | Detached Single Family/Duplex  
Small Multi-Unit  
Large Multi-Unit  
Mobile Homes |
| Available Energy Conservation Measures for Electric Gas Heating Customers | Boiler/Furnace replacement  
Boiler/Furnace system clean and tune  
Seal and balance duct system  
Radiator bleeding  
Radiator reflectors  
Line chimney  
Refrigerator swap (Home Owners Only)  
Air Conditioner swap (Home Owners Only)  
Replace exterior doors  
Air sealing: Roof cavity, window caulking /weather-stripping, Door caulking /weather-stripping, Door sweep  
Insulation: crawl space, rim joist, attic access, roof vents, Eave baffles ducts, water heating pipes, and heater  
Heat Pump Replacement, Heat Pump Service  
Set back Thermostat  
Water Heater replacement  
Install CFLs  
Electronic Line Voltage Thermostat (baseboard heater)  
Set back timer  
Energy Education Session  
Post Treatment Education  
Heater Combustion Safety Testing  
Health and Safety Check (customer is informed of any problems and the need for correction) |
| Available Energy Conservation Measures for Electric Baseload Customers | CFLs  
Low Flow Shower Head  
Low Flow Faucet Aerator  
Smoke Detector  
Air conditioner swap (Home Owners Only)  
Refrigerator swap (Home Owners Only)  
Health and Safety Check  
Energy Education Session - In Home  
Water Heater Wrap  
Water Heater Pipe Insulation  
Water Heater Timer  
Line Voltage Thermostat  
Safety Check (customer is informed of any problems and the need for correction) |
| Available Energy Conservation Measures For | N/A |
| Electric | Gas |
| Water Heating Customers | |

| Designated Contact for Referrals | Name: Valeria C. Bullock  
Telephone Number: 215.841.6786  
Email: valeriac.bullock@exeloncorp.com |

Date: 1/19/2012  
Revised:
**Program:** Act 129 Weatherization / Usage Reduction

<table>
<thead>
<tr>
<th><strong>Income Eligibility Requirements</strong></th>
<th>200% of Federal Poverty Level Guidelines</th>
</tr>
</thead>
</table>
| **Minimum Energy Usage Threshold** | Monthly average Electric usage at 600 KWH or above  
Monthy average Gas usage at or above 50 CCF  
CAP Rate monthly average usage at or above 500 KWH |
| **Type of Home Eligible** (please check) | □ Detached Single Family/Duplex  
□ Small Multi-Unit  
□ Large Multi-Unit  
□ Mobile Homes |
| **Available Energy Conservation Measures for Electric Customers** | Boiler / Furnace replacement  
Boiler/Furnace system clean and tune  
Seal and balance duct system  
Radiator bleeding  
Radiator reflectors  
Line chimney  
Refrigerator swap (Home Owners Only)  
Air Conditioner swap (Home Owners Only)  
Replace Exterior Doors  
Air sealing: Roof cavity, window caulking / weather-stripping, door caulking / weather-stripping, door sweep  
Insulation: Crawl space, rim joist, attic, roof vents, eave baffles ducts, water heating pipes, and heater  
Heat Pump Replacement, Heat Pump Service  
Set back Thermostat  
Water Heater Replacement  
Install CFLs  
Electronic Line Voltage Thermostat (baseboard heater)  
Set back timer  
Energy Education Session  
Post Treatment Education  
CO Testing  
Health and Safety Check (customer is informed of any problems and the need for correction) |
| **Available Energy Conservation Measures for Gas Heating Customers** |  |
| **Available Energy Conservation Measures for Electric Baseload Customers** | CFLs  
Low Flow Shower Head  
Low Flow Faucet Aerator  
Smoke Detector  
Air Conditioner Swap (Home Owners Only)  
Refrigerator Swap (Home Owners Only)  
Health and Safety Check  
Energy Education Session - In home  
Water Heater Wrap  
Air Conditioner SWAP (Home Owner Only)  
Refrigerator Swap (Home Owner Only)  
Water Heater Pipe Insulation  
Water Heater Timer  
Line Voltage Thermostat  
Safety Check (customer/landlord is informed of any problems and the need for correction) |
| Available Energy Conservation Measures For | N/A |
| Electric | Gas |
| Water Heating Customers | |

| Designated Contact for Referrals | Name: Valeria C. Bullock  
Telephone Number: 215-841-6786  
Email: valeriacb@exeloncorp.com |

Date: 1/19/2012  
Revised:
### DSP (Default Service Provider) Weatherization / Usage Reduction

**Income Eligibility Requirements**

200% of Federal Poverty Level Guidelines

**Minimum Energy Usage Threshold**

- **Refrigerator Replacement** - 10 year old unit or older/ less than 10 years old appliance is tested for efficiency
- **Multi-Unit Dwelling** – A walk-through audit is conducted to determine the appropriate measures to be installed. The goal of the program is to reduce electric usage.

**Type of Home Eligible (please check)**

- Checked: Detached Single Family/Duplex
- Small Multi-Unit
- Large Multi-Unit
- Mobile Homes

**Available Energy Conservation Measures For Electric**

- For multi-unit dwelling
  - The appropriate electric usage reduction measures are identified through an audit
  - alternative energy sources are considered.
- Appliance swap program for Homeowners and Tenants:
  - Refrigerators, Air Conditioners, Freezers:
    - New unit - purchase, deliver and install
    - Old unit - remove, dispose and recycle
- Educational materials are provided.
- Installation of CFLs

**Available Energy Conservation Measures for Electric Baseload Customers**

N/A

**Available Energy Conservation Measures for Gas Water Heating Customers**

N/A

**Designated Contact for Referrals**

- **Name:** Valeria C. Bullock
- **Telephone Number:** 215-841-6786
- **Email:** valeriac.bullock@exeloncorp.com

**Date:** 1/19/2012  
**Revised:**
## Program: Winter Relief Assistance Program (WRAP) - PPL Electric LIURP

<table>
<thead>
<tr>
<th><strong>Income Eligibility Requirements</strong></th>
<th>200% or less of federal poverty guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Minimum Energy Usage Threshold</strong></td>
<td>None</td>
</tr>
<tr>
<td><strong>Type of Home Eligible (please check)</strong></td>
<td>Detached Single Family/Duplex</td>
</tr>
<tr>
<td></td>
<td>Small Multi-Unit</td>
</tr>
<tr>
<td></td>
<td>Large Multi-Unit</td>
</tr>
<tr>
<td></td>
<td>Mobile Homes</td>
</tr>
</tbody>
</table>

### Available Energy Conservation Measures

**For Electric Heating Customers**

- Energy Education
- Baseload Measures
- Water-Heating Measures (if electric hot water heater)
- Blower Door Guided Air Sealing
- Attic, wall, and floor insulation
- Sealing of attic bypasses
- Crawlspace and header insulation
- Electric heating equipment repair/retrofit/replacement
- Central cooling repair and replacement
- Duct insulation and repair
- Caulking and weather-stripping
- Door sweeps
- Thermostat replacement
- Window replacement (rare)
- Storm windows (rare)
- Mobile Home measures

**For Gas Heating Customers**

- Energy Education
- Installation of CFL Replacement
- Primary Refrigerator Replacement
- Secondary Refrigerator/Freezer Replacement
- Dehumidifier Replacement
- Window A/C Replacement
- Dryer Venting
- Smart Plug installation
- Replace waterbed with foam mattress (rare)
- Clean/replacement HVAC filters
- Install clothesline
- Install CO Detector
- Provide microwave, toaster oven, or coffee carafe (rare)
- Appliance replacement other than listed above (rare)
- Replace well pump or sump pump (rare)

### Available Energy Conservation Measures for Electric Baseload Customers

- Energy Education
- Installation of CFL Replacement
- Primary Refrigerator Replacement
- Secondary Refrigerator/Freezer Replacement
- Dehumidifier Replacement
- Window A/C Replacement
- Dryer Venting
- Smart Plug installation
- Replace waterbed with foam mattress (rare)
- Clean/replacement HVAC filters
- Install clothesline
- Install CO Detector
- Provide microwave, toaster oven, or coffee carafe (rare)
- Appliance replacement other than listed above (rare)
- Replace well pump or sump pump (rare)
| Available Energy Conservation Measures For | Energy Education  
| Water Heater Replacement  
| Heat Pump Water Heater installation  
| Repair of hot water leaks  
| Aerator(s)  
| Energy-efficient showerhead(s)  
| Water pipe insulation  
| Water Heater temperature set-back  
| Water heater repair  
| Solar Water Heating Maintenance (existing systems installed through WRAP)  
| Gravity Film Exchange installation (rare) |

| Designated Contact for Referrals | Name: **Linda Melenchek**  
| Telephone Number: **717-257-5652**  
| Email: **lmmelenchek@pplweb.com** |

| Date: **12/22/2011** | Revised: **** |
## Program: Act 129 Low Income WRAP

<table>
<thead>
<tr>
<th>Income Eligibility Requirements</th>
<th>150% or less of federal poverty level guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td>None</td>
</tr>
</tbody>
</table>
| Type of Home Eligible (please check) | Detached Single Family/Duplex  
|                                  | Small Multi-Unit  
|                                  | Large Multi-Unit  
|                                  | Mobile Homes |

### Available Energy Conservation Measures

**For Electric Gas Heating Customers**

- Energy Education
- Baseload Measures
- Water-Heating Measures (if electric hot water heater)
- Blower Door Guided Air Sealing
- Attic, wall, and floor insulation
- Sealing of attic bypasses
- Crawlspace and header insulation
- Electric heating equipment repair/retrofit/replacement
- Central cooling repair and replacement
- Duct insulation and repair
- Caulking and weather-stripping
- Door sweeps
- Thermostat replacement
- Window replacement (rare)
- Storm windows (rare)

**For Electric Baseload Customers**

- Energy Education
- Installation of CFL Replacement
- Primary Refrigerator Replacement
- Secondary Refrigerator/Freezer Replacement
- Dehumidifier Replacement
- Window A/C Replacement
- Dryer Venting
- Smart Plug installation
- Replace waterbed with foam mattress (rare)
- Clean/replace HVAC filters
- Install clothesline
- Install CO Detector

**For Electric Gas Water Heating Customers**

- Energy Education
- Baseload Measures
- Water Heater Replacement
- Heat Pump Water Heater installation
- Repair of hot water leaks
- Aerator(s)
- Energy-efficient showerhead(s)
- Water pipe insulation
- Water Heater temperature set-back

### Designated Contact for Referrals

- **Name:** Linda Melenchek
- **Telephone Number:** 717-257-5652
- **Email:** lmmelenchek@pplweb.com

**Date:** 12/22/2011  
**Revised:**
**Program:** LIURP

<table>
<thead>
<tr>
<th>Income Eligibility Requirements</th>
<th>The customer’s household income is at or below the current 150% of the FPIG (Up to 20% of annual budget may be used for special needs customers whose household income is between 150%-200% of FPIG).</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td>Per UGI’s Universal Service Plan (USP) for period 2010-2013, the customer’s annual consumption is above average usage. Another change as a result of UGI’s USP, UGI Electric’s program has been modified to reference only two types of customer accounts (heating and non-heating). Previously, three types of accounts had been listed (residential space heating; residential water heating; and residential high-use base load).</td>
</tr>
<tr>
<td>Type of Home Eligible (please check)</td>
<td><img src="image1" alt="Detached Single Family/Duplex" /> <img src="image2" alt="Small Multi-Unit" /> <img src="image3" alt="Large Multi-Unit" /> <img src="image4" alt="Mobile Homes" /></td>
</tr>
<tr>
<td>Available Energy Conservation Measures for Electric Heating Customers</td>
<td>Per USP for period 2010-2013, energy saving measures for gas customers and electric space heat customers may include, but are not limited to, the following: insulation, furnace repair/replacement, water heater repair/replacement, furnace efficiency modification, windows and baseboard caulking, door and window weather stripping, door sweeps and thresholds, replacement of broken window panes, storm windows, attic ventilation, electrical outlet and switch plate gaskets on outside walls, water conservation measures, energy education, infiltration measures and incidental repairs. Health and safety measures. Incidental Repairs are those improvements which are necessary to facilitate or permit the installation of weatherization measures (e.g., window and door frame replacement and repair; door lock assembly; door handles; roof leak repair; water heater repair; repair of leaking hot water faucets and pipes; and the replacement of rotted boards). All residences treated with UGI LIURP Funds will be eligible for compact fluorescent lamps. Compact fluorescent lamps will be distributed to residents following specified guidelines.</td>
</tr>
<tr>
<td>Available Energy Conservation Measures for Electric Baseload Customers</td>
<td>Low cost energy saving measures for electric non-heating customers may include but are not limited to: refrigerator replacement, high efficiency lighting, window air conditioner replacement and other measures necessary to the effective performance of weatherization materials within the job limit costs.</td>
</tr>
<tr>
<td>Available Energy Conservation Measures for Electric Gas Water Heating Customers</td>
<td>In addition any residence UGI treats with LIURP funds that has electrically heated water will receive the following: AWH tank wrap, hot water pipe insulation, Water conservation education.</td>
</tr>
</tbody>
</table>
| Designated Contact for Referrals | Name: Tamika St. Clair  
Telephone Number: 610-736-5706  
Email: tstclair@ugi.com |

Date: 2/3/12 | Revised:
EAP Member
Natural Gas Distribution Companies
<table>
<thead>
<tr>
<th>Program: Low Income Usage Reduction Program</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Income Eligibility Requirements</strong></td>
</tr>
<tr>
<td><strong>Minimum Energy Usage Threshold</strong></td>
</tr>
<tr>
<td><strong>Type of Home Eligible (please check)</strong></td>
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<tr>
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<tr>
<td><strong>Available Energy Conservation Measures For Electric</strong></td>
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<tr>
<td></td>
</tr>
<tr>
<td><strong>Available Energy Conservation Measures for Electric Baseload Customers</strong></td>
</tr>
<tr>
<td><strong>Available Energy Conservation Measures For Gas Heating Customers</strong></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td><strong>Designated Contact for Referrals</strong></td>
</tr>
<tr>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

**Date:** 1/25/2012

**Revised:**
### Warm Wise: Audits and Rebates

<table>
<thead>
<tr>
<th>Income Eligibility Requirements</th>
<th>151 - 250 % FPL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td>none</td>
</tr>
<tr>
<td>Type of Home Eligible (please check)</td>
<td>Detached Single Family/Duplex</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Available Energy Conservation Measures for Electric Gas Heating Customers</th>
<th>In-Home Energy Efficiency Audit Recommendations to reduce natural gas usage</th>
</tr>
</thead>
</table>

| Available Energy Conservation Measures for Electric Baseload Customers | none |

| Available Energy Conservation Measures for Electric Gas Water Heating Customers | In-Home Energy Efficiency Audit Recommendations to reduce natural gas usage |

| Designated Contact for Referrals | Name: **Patty Terpin** | Telephone Number: **724-416-6344** | Email: **pterpin@nisource.com** |

**Date:** 1/25/2012  
**Revised:**
**Program:** Low Income Usage Reduction Program (LIURP)

<table>
<thead>
<tr>
<th>Income Eligibility Requirements</th>
<th>Equal to or less than 150% of the Federal Poverty guidelines. Up to 20% of the annual program budget may be spent on Special Needs customers whose household income is between 150 and 200% of the Federal Poverty guidelines.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td>160 MCF per year</td>
</tr>
</tbody>
</table>
| Type of Home Eligible (please check)                               | - Detached Single Family/Duplex  
- Small Multi-Unit  
- Large Multi-Unit  
- Mobile Homes                                                                                                                                 |
| Available Energy Conservation Measures For Electric Gas Heating Customers | Energy education  
Attic insulation  
Sidewall insulation  
Heating equipment repair and replacement  
Air sealing  
Door and window repair  
Health and safety measures                                                                                                                                 |
| Available Energy Conservation Measures for Electric Baseload Customers | N/A                                                                                                                                                                                               |
| Available Energy Conservation Measures For Electric Gas Water Heating Customers | Energy education  
Health and safety measures                                                                                                                                                                 |
| Designated Contact for Referrals                                   | **Name:** Sandie Gagorik  
**Telephone Number:** (412) 395-3229  
**Email:** sgagorik@equitablegas.com                                                                                                                                 |

**Date:** 2/5/2012  
**Revised:**
## Program: Low Income Usage Reduction Program

<table>
<thead>
<tr>
<th>Income Eligibility Requirements</th>
<th>200% or less of the Federal Poverty Guidelines. (*20-25% of budget is used for emergency repair/replacement of heating/water heating equipment.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td>1300 CCF</td>
</tr>
</tbody>
</table>
| Type of Home Eligible (please check) | ☑ Detached Single Family/Duplex  
☑ Small Multi-Unit  
☐ Large Multi-Unit  
☐ Mobile Homes |
| Available Energy Conservation Measures For |  
 Electric  
☒ Gas  
 Heating Customers  
Attic insulation  
Wall insulation  
Sillplate insulation  
Crawl space insulation  
Infiltration reduction  
Glass replacement  
Door weather strips and sweeps  
Attic ventilation  
Furnace clean and tune  
Thermostat replacement/relocation  
Energy education  
Water heater jacket  
*Water heater replacement  
*Furnace/boiler replacement  
* Must be owner to qualify |
| Available Energy Conservation Measures for Electric Baseload Customers | none |
| Available Energy Conservation Measures for Electric Water Heating Customers | include in above |

**Designated Contact for Referrals**  
*Name:* National Fuel Customer Response Center  
*Telephone Number:* 1-800-365-3234  
*Email:* referrals by phone through phone center

**Date:** 12/1/2011  
**Revised:**
| Program: | Low Income Usage Reduction Program - Electric/Gas LIURP |
|----------------|
| **Income Eligibility Requirements** | 200% of federal Poverty level Guidelines |
| **Minimum Energy Usage Threshold** | Monthly average electric usage at 600 KWH or above  
Monthly average Gas usage at or above 50 CCF |
| **Type of Home Eligible** | Detached Single Family/Duplex  
Small Multi-Unit  
Large Multi-Unit  
Mobile Homes |
| **Available Energy Conservation Measures for Electric Heating Customers** | Boiler/Furnace replacement  
Boiler/Furnace system clean and tune  
Seal and balance duct system  
Radiator bleeding  
Radiator reflectors  
Line chimney  
Refrigerator swap (Home Owners Only)  
Air Condition swap (Home Owners Only)  
Replace exterior doors  
Air sealing: Roof cavity, window caulking/weatherstripping, Door caulking/weatherstripping, Door sweep  
Insulation: crawl space, rim joist, attic access, roof vents, Eave baffles ducts, water heating pipes, and heater  
Heat Pump Replacement, Heat Pump Service  
Set back Thermostat  
Water Heater replacement  
Install CFLs (6)  
Electronic Line Voltage Thermostat (baseboard heater)  
Set back timer  
Energy Education Session  
Post Treatment Education |
| **Available Energy Conservation Measures for Electric Baseload Customers** | CFLs (6)  
Low Flow Shower Head  
Door Weather Stripping  
Window Weather Stripping  
Door Sweep  
Door/Window Sweep  
Rim Joist Insulation  
Switch/Outlet Plate Sealers  
Water heater Tank Insulation  
Water Heater Pipe Insulation  
Space Heating Pipe Insulation  
Attic Access Hatch  
Knee wall Access door  
Basement Under Porch Wall  
Door/Window Molding  
Window Pane Replacement (limited)  
Interior Door Replacement  
Energy Education Session  
Post Treatment Education |
<table>
<thead>
<tr>
<th>Available Energy Conservation Measures For</th>
<th>Designated Contact for Referrals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electric</td>
<td>Name: Valeria C. Bullock</td>
</tr>
<tr>
<td>Gas</td>
<td>Telephone Number: 215.841.6786</td>
</tr>
<tr>
<td>Water Heating</td>
<td>Email: <a href="mailto:valeriac.bullock@exeloncorp.com">valeriac.bullock@exeloncorp.com</a></td>
</tr>
</tbody>
</table>

Date: 6/3/2010  Revised:
**Program:** DSP (Default Service Provider) Weatherization / Usage Reduction

<table>
<thead>
<tr>
<th>Income Eligibility Requirements</th>
<th>200% of federal Poverty level Guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td>2 components of DSP usage reduction spend</td>
</tr>
<tr>
<td></td>
<td>- Refrigerator Replacement - 2,400 kWh a year – 10 year old unit or older</td>
</tr>
<tr>
<td></td>
<td>- Multi-Unit Dwelling – depends on dwelling size – estimated annual energy savings of 20% or more; total dwelling when multiplied by number of units consume more than 600 kWh per unit per month</td>
</tr>
<tr>
<td>Type of Home Eligible (please check)</td>
<td>Detached Single Family/Duplex</td>
</tr>
<tr>
<td></td>
<td>Small Multi-Unit</td>
</tr>
<tr>
<td></td>
<td>Large Multi-Unit</td>
</tr>
<tr>
<td></td>
<td>Mobile Homes</td>
</tr>
<tr>
<td>Available Energy Conservation Measures for Electric Customers</td>
<td>For multi-unit dwelling</td>
</tr>
<tr>
<td></td>
<td>o Same measures as regular LIURP (see PECO LIURP)</td>
</tr>
<tr>
<td></td>
<td>For refrigerator swap program:</td>
</tr>
<tr>
<td></td>
<td>o New unit - purchase, deliver and install</td>
</tr>
<tr>
<td></td>
<td>o Old unit - remove, dispose and recycle</td>
</tr>
<tr>
<td>Available Energy Conservation Measures for Gas Heating Customers</td>
<td>For multi-unit dwelling</td>
</tr>
<tr>
<td></td>
<td>o Same measures as regular LIURP (see PECO LIURP)</td>
</tr>
<tr>
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</tr>
<tr>
<td></td>
<td>o Old unit - remove, dispose and recycle</td>
</tr>
<tr>
<td>Available Energy Conservation Measures for Gas Water Heating Customers</td>
<td>For multi-unit dwelling</td>
</tr>
<tr>
<td></td>
<td>o Same measures as regular LIURP (see PECO LIURP)</td>
</tr>
<tr>
<td></td>
<td>For refrigerator swap program:</td>
</tr>
<tr>
<td></td>
<td>o New unit - purchase, deliver and install</td>
</tr>
<tr>
<td></td>
<td>o Old unit - remove, dispose and recycle</td>
</tr>
<tr>
<td>Designated Contact for Referrals</td>
<td>Name: Valeria C. Bullock</td>
</tr>
<tr>
<td></td>
<td>Telephone Number: 215-841-6786</td>
</tr>
<tr>
<td></td>
<td>Email: <a href="mailto:valeriac.bullock@exeloncorp.com">valeriac.bullock@exeloncorp.com</a></td>
</tr>
</tbody>
</table>

Date: 6/3/2010

Revised:
### Program: Low income Usage Reduction Program (LIURP)

<table>
<thead>
<tr>
<th>Income Eligibility Requirements</th>
<th>150% of the Federal Poverty level and a minimal percentage below 200% of the Federal Poverty Guidelines may be used for special needs customers.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td>Minimum annual usage of 140 MCF/YR</td>
</tr>
<tr>
<td>Type of Home Eligible (please check)</td>
<td>Detached Single Family/Duplex, Small Multi-Unit, Large Multi-Unit, Mobile Homes</td>
</tr>
<tr>
<td>Available Energy Conservation Measures For Electric Gas Heating Customers</td>
<td>Heating system repair/replacement, Water heater replacement, Pipe insulation, Infiltration reduction - Blower door inspection follow by: caulking, air sealing and weatherstripping, Wall insulation, Duct insulation, Attic insulation, Health and safety measures, Living habits, Seal off unused fire places, Temperature set back</td>
</tr>
<tr>
<td>Available Energy Conservation Measures for Electric Baseload Customers</td>
<td>N/A</td>
</tr>
<tr>
<td>Available Energy Conservation Measures for Electric Gas Water Heating Customers</td>
<td>Set thermostat back to safe energy and recommend installation of a vent damper control on the flue pipe, Water heater wrap jacket, Water heater replacement, Energy education, Health and safety measures</td>
</tr>
<tr>
<td>Designated Contact for Referrals</td>
<td>Name: Carmen Malloy, Telephone Number: 412.208.6559, Email: <a href="mailto:carmen.o.malloy@peoples-gas.com">carmen.o.malloy@peoples-gas.com</a></td>
</tr>
</tbody>
</table>

Date: 12/1/2011

Revised:
Program: **Enhanced Low Income Retrofit Program (ELIRP)**

<table>
<thead>
<tr>
<th>Income Eligibility Requirements</th>
<th>150% or less of the Federal Poverty Guidelines and Enrolled in PGW's Customer Responsibility Program (CRP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Energy Usage Threshold</td>
<td>Top 20% of CRP energy users</td>
</tr>
<tr>
<td>Type of Home Eligible (please check)</td>
<td></td>
</tr>
<tr>
<td>Detached Single Family/Duplex</td>
<td></td>
</tr>
<tr>
<td>Small Multi-Unit</td>
<td></td>
</tr>
<tr>
<td>Large Multi-Unit</td>
<td></td>
</tr>
<tr>
<td>Mobile Homes</td>
<td></td>
</tr>
<tr>
<td>Available Energy Conservation Measures For Electric Gas Heating Customers</td>
<td></td>
</tr>
<tr>
<td>Programmable thermostat installation</td>
<td></td>
</tr>
<tr>
<td>- Attic Insulation</td>
<td></td>
</tr>
<tr>
<td>- Air Sealing</td>
<td></td>
</tr>
<tr>
<td>- Blower Door Diagnostic test</td>
<td></td>
</tr>
<tr>
<td>- Wall and ceiling repair</td>
<td></td>
</tr>
<tr>
<td>- Filter change/radiator bleed</td>
<td></td>
</tr>
<tr>
<td>- Water heater and pipe wrap</td>
<td></td>
</tr>
<tr>
<td>- Hot water saving measures</td>
<td></td>
</tr>
<tr>
<td>- Heating system repair or replacement</td>
<td></td>
</tr>
<tr>
<td>- Miscellaneous health and safety measures, such as but not limited to blocked chimneys, ground covers for wet crawlspaces and other custom measures, and replacement of leaky jalousie type windows</td>
<td></td>
</tr>
<tr>
<td>- Energy conservation education</td>
<td></td>
</tr>
<tr>
<td>Available Energy Conservation Measures for Electric Baseload Customers</td>
<td>Not Applicable</td>
</tr>
<tr>
<td>Available Energy Conservation Measures for Electric Gas Water Heating Customers</td>
<td>If cost effective, measures could include: Water heater repairs or replacement Water heater tank temperature turn-down</td>
</tr>
<tr>
<td>Designated Contact for Referrals</td>
<td>Name: <em>Marie-Claire Munnelly</em> Telephone Number: 215-684-6499 Email: <a href="mailto:marie-claire.munnelly@pgworks.com">marie-claire.munnelly@pgworks.com</a></td>
</tr>
<tr>
<td>Program:</td>
<td>LIURP</td>
</tr>
<tr>
<td>-----------</td>
<td>-------</td>
</tr>
<tr>
<td><strong>Income Eligibility Requirements</strong></td>
<td>The customer’s household income is at or below the current 150% of the FPIG (Up to 20% of annual budget may be used for special needs customers whose household income is between 150%-200% of FPIG).</td>
</tr>
<tr>
<td><strong>Minimum Energy Usage Threshold</strong></td>
<td>Per UGI’s Universal Service Plan (USP) for period 2010-2013, the customer’s annual consumption is above average usage</td>
</tr>
</tbody>
</table>
| **Type of Home Eligible (please check)** | ☑️ Detached Single Family/Duplex  
☐ Small Multi-Unit  
☐ Large Multi-Unit  
☐ Mobile Homes |
| **Available Energy Conservation Measures For Gas Heating Customers** | Per USP for period 2010-2013, energy saving measures for gas customers and electric space heat customers may include, but are not limited to, the following: insulation, furnace repair/replacement, water heater repair/replacement, furnace efficiency modification, windows and baseboard caulking, door and window weather stripping, door sweeps and threshholds, replacement of broken window panes, storm windows, attic ventilation, electrical outlet and switch plate gaskets on outside walls, water conservation measures, energy education, infiltration measures and incidental repairs. Health and safety measures. Incidental Repairs are those improvements which are necessary to facilitate or permit the installation of weatherization measures (e.g., window and door frame replacement and repair; door lock assembly; door handles; roof leak repair; water heater repair; repair of leaking hot water faucets and pipes; and the replacement of rotted boards). Low cost energy saving measures for electric non-heating customers may include but are not limited to: refrigerator replacement, high efficiency lighting, window air conditioner replacement and other measures necessary to the effective performance of weatherization materials within the job limit costs. All residences treated with UGI LIURP Funds will be eligible for compact florescent lamps. Compact florescent lamps will be distributed to resident following specified guidelines. |
| **Available Energy Conservation Measures For Electric Baseload Customers** |  |
| **Available Energy Conservation Measures For Electric Gas Water Heating Customers** | In addition any residence UGI treats with LIURP funds that has electrically heated water will receive the following: AWH tank wrap, hot water pipe insulation, Water conservation education. |
| **Designated Contact for Referrals** | **Name:** Tamika St. Clair  
**Telephone Number:** 610-736-5706  
**Email:** tstclair@ugi.com |

**Date:** 2/3/12  
**Revised:**
### Program: LIURP

<table>
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<tr>
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#### Type of Home Eligible (please check)

- [x] Detached Single Family/Duplex
- [ ] Small Multi-Unit
- [ ] Large Multi-Unit
- [x] Mobile Homes

#### Available Energy Conservation Measures For Gas Heating Customers

Per USP for period 2010-2013, energy saving measures for gas customers and electric space heat customers may include, but are not limited to, the following: insulation, furnace repair/replacement, water heater repair/replacement, furnace efficiency modification, windows and baseboard caulking, door and window weather stripping, door sweeps and thresholds, replacement of broken window panes, storm windows, attic ventilation, electrical outlet and switch plate gaskets on outside walls, water conservation measures, energy education, infiltration measures and incidental repairs. Health and safety measures. Incidental Repairs are those improvements which are necessary to facilitate or permit the installation of weatherization measures (e.g., window and door frame replacement and repair; door lock assembly; door handles; roof leak repair; water heater repair; repair of leaking hot water faucets and pipes; and the replacement of rotted boards). Low cost energy saving measures for electric non-heating customers may include but are not limited to: refrigerator replacement, high efficiency lighting, window air conditioner replacement and other measures necessary to the effective performance of weatherization materials within the job limit costs.

All residences treated with UGI LIURP Funds will be eligible for compact florescent lamps. Compact florescent lamps will be distributed to resident following specified guidelines.

#### Available Energy Conservation Measures for Electric Baseload Customers

In addition any residence UGI treats with LIURP funds that has electrically heated water will receive the following: AWH tank wrap, hot water pipe insulation, Water conservation education.

#### Designated Contact for Referrals

Name: Tamika St. Clair  
Telephone Number: 610-736-5706  
Email: tstclair@ugi.com

Date: 2/3/12

Revised:
**Program:** LIURP

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</table>
| Type of Home Eligible (please check) | Detached Single Family/Duplex  
Small Multi-Unit  
Large Multi-Unit  
Mobile Homes  |
| Available Energy Conservation Measures for Electric Heating Customers | Per USP for period 2010-2013, energy saving measures for gas customers and electric space heat customers may include, but are not limited to, the following: insulation, furnace repair/replacement, water heater repair/replacement, furnace efficiency modification, windows and baseboard caulking, door and window weather stripping, door sweeps and thresholds, replacement of broken window panes, storm windows, attic ventilation, electrical outlet and switch plate gaskets on outside walls, water conservation measures, energy education, infiltration measures and incidental repairs. Health and safety measures. Incidental Repairs are those improvements which are necessary to facilitate or permit the installation of weatherization measures (e.g., window and door frame replacement and repair; door lock assembly; door handles; roof leak repair; water heater repair; repair of leaking hot water faucets and pipes; and the replacement of rotted boards). Low cost energy saving measures for electric non-heating customers may include but are not limited to: refrigerator replacement, high efficiency lighting, window air conditioner replacement and other measures necessary to the effective performance of weatherization materials within the job limit costs. All residences treated with UGI LIURP Funds will be eligible for compact florescent lamps. Compact florescent lamps will be distributed to resident following specified guidelines. |
| Available Energy Conservation Measures for Electric Baseload Customers | |
| Available Energy Conservation Measures for Gas Water Heating Customers | In addition any residence UGI treats with LIURP funds that has electrically heated water will receive the following: AWH tank wrap, hot water pipe insulation, Water conservation education. |
| Designated Contact for Referrals | Name: Tamika St. Clair  
Telephone Number: 610-736-5706  
Email: tstclair@ugi.com |

**Date:** 2/3/12  
**Revised:**