



# Electric Bill Breakdown

## Understanding Your Electric Bill



You choose the supplier/cost

Your current **PRICE TO COMPARE** for generation and transmission from Penelec is listed below. For you to save, a supplier's price must be lower.

**Standard Residential - 0001455696 - 7.47 cents per KWH**

Your next meter reading will be estimated. See the back of the bill to provide a customer reading by May 09, 2012.

Your bill includes \$1.27 in PA taxes, of which \$0.79 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Spring's warm weather often produces thunderstorms, which can cause service interruption. If you see a downed power line, immediately call us or your local police or fire department. For your safety, please stay away from downed power lines or anything they are touching.

Your new, redesigned bill provides the information you need in a format that's easier to read and understand. For more information, please call 1-800-545-7741.

The Consumer Education Charge, which was approved by the Pennsylvania Public Utility Commission to help recover the costs of state-mandated energy education programs, will change to 0.021 cents per kWh effective April 1, 2012.

|  |                      |                 |
|--|----------------------|-----------------|
| <b>Balance at Billing on Apr 09, 2012</b>                                      |                      | <b>0.00</b>     |
| Penelec - Consumption  |                      | 21.47           |
| Voluntary Pre-Payment Plan Monthly Credit                                      |                      | -4.52           |
| ABC Electricity Generation Co.   |                      | 17.28           |
| <b>Total Current Charges</b>   |                      | <b>34.23</b>    |
| <b>Amount Due by Apr 30, 2012</b>  |                      | <b>\$34.23</b>  |
| <b>Usage Information for Meter Number D22495404</b>                            |                      |                 |
| Apr 06, 2012 KWH Reading (Actual)  |                      | 58,287          |
| Mar 08, 2012 KWH Reading (Estimate)  |                      | 58,050          |
| KWH used   |                      | 237             |
| <b>Charges From Penelec</b>  |                      |                 |
| When contacting an Electric Generation Supplier, please provide the following. |                      |                 |
| Customer Number: 0800399993 0001455696   |                      |                 |
| Rate: Standard Residential PN-RSD  |                      |                 |
| Customer Charge  |                      | 7.98            |
| Distribution   | 237 KWH x 0.041730   | 9.89            |
| Consumer Education Charge  | 48 KWH x 0.000210    | 0.01            |
|  | 189 KWH x 0.000330   | 0.06            |
| Solar Requirements Charge  | 237 KWH x 0.000110   | 0.03            |
| Default Service Support Charge   | 237 KWH x 0.000500   | 0.12            |
| Non-Utility Generation Charge  | 237 KWH x 0.009030   | 2.14            |
| Smart Meter Charge   |                      | 1.30            |
| State Tax Surcharge  |                      | -0.06           |
| <b>Current Consumption Bill Charges</b>  |                      | <b>21.47</b>    |
| Voluntary Pre-Payment Plan Monthly Credit                                      |                      | -4.52           |
| <b>Total Charges</b>   |                      | <b>\$ 16.95</b> |
| <b>Charges From FirstEnergy Solutions Corp.</b>                                |                      |                 |
| 341 White Pond Drive Bldg B3, Akron Oh 44320-1119                              |                      |                 |
| Customer Service: 1-888-254-6359   |                      |                 |
| Account Number: 131667547 Rate: GEN-F729                                       |                      |                 |
| Generation/Transmission  | 237 KWH x 0.07291139 | 17.28           |
| <b>Total FirstEnergy Solutions Corp. Charges</b>                               |                      | <b>\$ 17.28</b> |

Remains regulated by PUC

**Distribution Charge** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

**Customer Charge** - A monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance, and advanced metering when in use.

**State Tax Adjustment Surcharge** - A charge, or a credit, or electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

**Consumer Education Charge** - a monthly charge for ongoing consumer education concerning your bill, shopping for electricity, energy efficiency and conservation.

**Generation Charge** - Charges for the production electricity.

**Transmission Charge** - Charges for moving high voltage electricity from a generation facility to the distribution lines of an electric distribution company. Based on federally regulated charges.

**KWH** - (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Customers are usually charged for electricity in cents per kilowatt-hour.

## Choosing a competitive supplier for your electric generation

Electric customers in Pennsylvania were among the very first in the United States to have the ability to choose the company that supplies their electricity. You may be able to choose your electric generation supplier (EGS) in areas where competitive electricity supplies are being offered. Consumers may be able to secure supply rates below the prices offered by their utility. Generation supply costs comprise the majority of the average electric bill. Consumers are encouraged to proactively engage competitive suppliers – whose price is unregulated by the Pennsylvania Public Utility Commission (PUC) – to obtain pricing information for the generation portion of their bill. Competitive offers may not be available in all areas.

## Why should I shop for electricity?

Just like you would shop for any household item, you can shop for your electricity to find the best deal and the best service for you needs. Remember, saving just one cent per kWh could translate into more than \$100 a year in savings, depending on usage. Competitive offers may not be available in all areas. Log onto [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) to learn about suppliers in your area.

## Will I still be able to take advantage of “budget billing”

Yes – Be sure to tell the competitive supplier that you want budget billing, which allows you to pay a “fixed amount” each month, providing certainty in your bills. Budget billing averages bills out over 12 months, but does not guarantee an annual fixed rate as budget bills are subject to quarterly adjustments based on usage.

## What is the “price to compare”?

The price to compare (PTC) is the price per kilowatt hour (kWh) your electric distribution company will charge. When asked, the competitive supplier also will provide you with a PTC, allowing you to make an apples-to-apples comparison on price for the generation portion of your bill. Be sure to ask how long the price is effective and verify if taxes or other fees are included in the PTC.

## My utility company has always been a good company. Why should I switch now?

West Penn Power does not care if you choose a competitive supplier and is encouraging its customers to shop around. West Penn Power will continue to deliver your electricity, provide reliable service and respond to outage problems. The quality, reliability, and maintenance of your electric service should not change as it is still monitored by the Commission. You may be able to save money with a competitive supplier or you can stay with West Penn Power. It’s your choice.

### For further information, contact the Public Utility Commission:

#### Write

PA Public Utility  
Commission Bureau  
of Consumer Services  
P.O. Box 3265  
Harrisburg, PA 17105-3265

#### Call

1-800-692-7380  
For people with speech  
or hearing loss, dial 7-1-1  
(Telecommunications Relay  
Service)

#### Visit our websites

[www.puc.pa.gov](http://www.puc.pa.gov)  
[www.PAPowerSwitch.com](http://www.PAPowerSwitch.com)

