

InfoMAP General Information Session.

**Information Management and Access Project
General Information Session Presentation**

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Introductions

InfoMAP Team

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Where we are?

The Situation

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The Situation

Description of the Situation.

- **Current system includes mainframe-based COBOL applications developed in 1978**
 - Difficult to support due to declining technicians
 - Very cumbersome to navigate
- **Various stand-alone systems throughout the PUC result in redundant entries**
- **Dependent on hard copies and manual processes**
- **Access to electronic information within PUC and by external users is limited**

Where Are We Going?

**InfoMAP - Information Management and Access
Project**

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InfoMAP

Our Solution.

- > The purpose of InfoMAP is to successfully implement a case management system that will enable PUC to improve efficiencies related to the docketing, tracking and sharing of information throughout the PUC.**
- > It will also provide a single entry point to submit and access information, initiate transactions and conduct business, thereby permitting electronic filings and giving the public electronic access to information filed with and produced by the Commission.**

InfoMAP Goals. What will it do for us?

- > Move from dependence on hard copy files to electronic files**
- > Improve public access to information filed with and produced by the PUC**
- > Automate workflow processes**
- > Allow up-to-date case status information**

InfoMAP

InfoMAP Goals. What will it do for us?

- > Create efficient information exchange**
- > Supersede redundant entries and tracking**
- > Accept and distribute documents electronically**
- > Ultimately allow utilities to make online payments**

How Do We Get There?

Project Timeframe.

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Three Phase Approach.

- > Phase 1 consists of database migration, PC DOCS conversion, FileNet, scanning and imaging.**
- > Phase 2 consists of additional FileNet functionality focused on external users.**
- > Phase 3 consists of e-Pay and redaction of documents distributed over the internet.**

The Team.

PUC and Unisys

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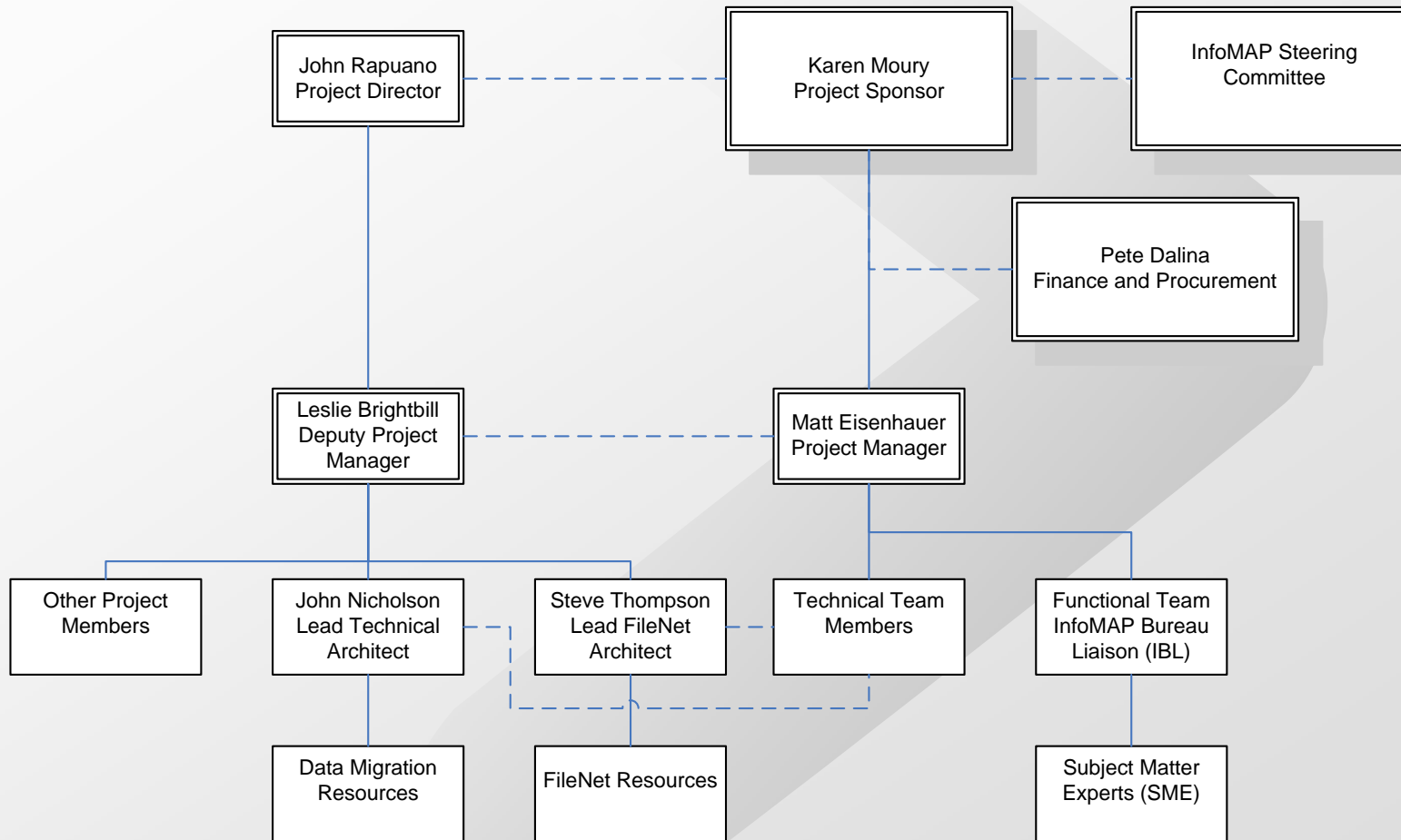
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PUC and Unisys **The Team.**

- > **We are a team**
- > **We need to collaborate to make this project successful**
 - Your input and feedback is needed
 - PUC employees will be involved in all phases of the InfoMAP implementation
 - You are the PUC process experts and Unisys is the technology expert – together we can make InfoMAP meet **OUR** goals
 - Your point of contact for the project is your InfoMAP Bureau Liaison (IBL)

Project Team Communication Chart.



What's Next?

JAD Sessions

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Next Steps.

> Validate Requirements and System Design through JAD Sessions

- What is a JAD Session?
 - Joint Application Development – a process where users and system analysts work together to review requirements and design a system to meet those requirements.
- What will be discussed?
 - The processes of your Bureau.
- When are they?
 - JAD sessions will be throughout the next few months. We will contact your Bureau Liaison to schedule the JAD session.
- Why do we need to do this?
 - This improves the quality of the system and allows the system to meet your expectations.
 - This is the initial opportunity to provide your input to the project team.

Questions?

Questions and Answers Session

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Questions and Answers

Additional Information and Questions.

- > For Additional information go to the InfoMAP website at <http://www.puc.state.pa.us/general/infomap.aspx>**
- > After this presentation if you have comments or questions regarding InfoMAP, please send us an email at RA-Infomap@state.pa.us**