

Pennsylvania Public Utility Commission

Information Management and
Access Project -
InfoMAP

Project Overview

- What is InfoMAP?
- Why is InfoMAP Needed?
- Who Benefits?
- What Happens Next?

What is InfoMAP?

- InfoMAP is a project proposal to replace the existing 30 year-old and outdated Case Management System (CMS) with a system based on current technology.
- The new system will be easier for all to use and be more responsive to user needs.
- It is proposed that the project be done in three phases over a period of 2 years.

Why Is InfoMAP Needed?

- CMS is a mainframe-based COBOL application developed internally in 1978 that is outdated and difficult to support.
- Independent bureau applications result in redundant data and makes sharing difficult.
- Cumbersome for users, both internal and external, to navigate, update and share information.
- Difficult, if not impossible, to accept electronic filings.

Who Benefits?

- Initially, Commission staff and management.
- Ultimately, utilities will see dollar savings resulting from electronic filings and e-payments as well as time savings resulting from tracking cases and accessing electronic copies of files and documents.
- Consumers will receive information faster and easier.

What Happens Next?

- Once funding is approved, a Request for Proposal (RFP) will be issued by the end of August, 2005, to qualified vendors for bid.
- It is anticipated that a vendor will be chosen by the end of November, 2005.
- Project to begin by January 1, 2006.
- Project completed by December 31, 2007.

Phase I Foundation Stage

- Develop new relational database architecture
- Convert existing DOCS information to new application
- Automate workflows of high-priority business processes
- Develop single point of entry to system

Phase II

Electronic Stage

- Implement scanning functionality and processes
- Integrate imaging functionality with automated workflow
- Develop initial e-Filing applications
- Integrate e-Filing with automated workflow
- Initiate business process analysis and re-engineering effort
- Educate internal and external users

Phase III

e-Commerce Stage

- Implement e-commerce functionality
- Implement web-based collaborative workspaces with utilities and extended project teams