

TELEPHONE UTILITY REPORT OF OUTAGE TO  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU  
P O BOX 3265  
HARRISBURG, PA 17105-3265

**Phone-In Reports:** Always call (717) 773-7377  
Email RA-PUCPEMA@state.pa.us

**An original and one copy of this report are to be mailed to the Secretary's Bureau at the address above, even if an electronic copy has been emailed to the address above.**

Information Required:

1. Reporting Utility: \_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_

2. Name and title of person making report:  
\_\_\_\_\_  
*(Name)* *(Title)*

3. Telephone number: \_\_\_\_\_  
*(Telephone Number)*

4. Date and time initial telephonic report was made to Commission:  
\_\_\_\_\_  
*(Date)* *(Time)*

5. Interruption or Outage:

(a) Number of customers affected: \_\_\_\_\_

(b) Approximate number of outages for each county affected during the event: .  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(c) Reason for the interruption or outages: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(d) Projected time of restoration: \_\_\_\_\_

\_\_\_\_\_

(e) The date and time of the first information of a service interruption: \_\_\_\_\_

\_\_\_\_\_

(f) The actual time that service was restored to the last affected customer:

\_\_\_\_\_

Remarks:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_