

2023 Pennsylvania Cold Weather Survey Results		
	2023	
	Initial Survey (1/1/2023 - 11/30/2023)	Final Survey Results* (As of 2/1/2024)
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>		
Electric Industry Results		
Heat-related residential properties surveyed (A-E)	22,951	23,963
A. Vacant premises	6,004	6,058
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	8,438	11,523
C. Accounts where unauthorized use was discovered. Service is on.	2,052	2,170
D. Accounts where no contact was made and premises appear to be occupied	6,108	4,088
E. Heat-related premises that are occupied. Service is off.	349	124
Number of accounts in (E) using an alternative heating source	156	71
Estimated Households without heat-related service (D + E).	6,457	4,212
Gas Industry Results		
Heat-related residential properties surveyed (A-E)	46,186	46,361
A. Vacant premises	2,893	3,174
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	29,022	32,633
C. Accounts where unauthorized use was discovered. Service is on.	0	0
D. Accounts where no contact was made and premises appear to be occupied	11,217	8,317
E. Heat-related premises that are occupied. Service is off.	3,054	2,237
Number of accounts in (E) using an alternative heating source	941	690
Estimated Households without heat-related service (D + E).	14,271	10,554
Water Industry Results		
Heat-related residential properties surveyed (A-E)	1,448	1,493
A. Vacant premises	129	110
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	1,140	1,245
C. Accounts where unauthorized use was discovered. Service is on.	87	72
D. Accounts where no contact was made and premises appear to be occupied	29	21
E. Heat-related premises that are occupied. Service is off.	63	45
Number of accounts in (E) using an alternative heating source	2	1
Estimated Households without heat-related service (D + E).	92	66
Total All Estimated Households without heat-related service (D + E).	20,820	14,832

* Includes December survey data

2023 Pennsylvania Cold Weather Survey Results by Utility - Initial Survey (1/1/2023 - 11/30/2023)								
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Duquesne	MetEd	PECO	Penelec	Penn Power	PPL	UGI Elec	WPP
Electric Industry Results								
Heat-related residential properties surveyed (A-E)	2,918	1,383	10,808	1,717	444	3,320	455	1,906
A. Vacant premises	1,291	555	710	933	242	1,155	57	1,061
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	1,386	500	3,722	360	104	1,659	326	381
C. Accounts where unauthorized use was discovered. Service is on.	12	27	1,950	27	9	3	0	24
D. Accounts where no contact was made and premises appear to be occupied	221	271	4,274	339	76	497	51	379
E. Heat-related premises that are occupied. Service is off.	8	30	152	58	13	6	21	61
Number of accounts in (E) using an alternative heating source	2	13	56	45	6	5	4	25
Estimated Households without heat-related service (D + E).	229	301	4,426	397	89	503	72	440

2023 Pennsylvania Cold Weather Survey Results by Utility - Final Survey Results* (As of 2/1/2024)								
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Duquesne	MetEd	PECO	Penelec	Penn Power	PPL	UGI Elec	WPP
Electric Industry Results								
Heat-related residential properties surveyed (A-E)	2,936	1,656	10,960	1,782	446	3,595	455	2,133
A. Vacant premises	1,126	492	1,068	839	221	1,262	48	1,002
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	1,749	915	4,648	647	150	2,307	343	764
C. Accounts where unauthorized use was discovered. Service is on.	10	24	2,076	26	10	2	0	22
D. Accounts where no contact was made and premises appear to be occupied	48	218	3,098	257	65	22	49	331
E. Heat-related premises that are occupied. Service is off.	3	7	70	13	0	2	15	14
Number of accounts in (E) using an alternative heating source	2	5	46	11	0	1	3	3
Estimated Households without heat-related service (D + E).	51	225	3,168	270	65	24	64	345

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2023 Pennsylvania Cold Weather Survey Results by Utility -Initial Survey (1/1/2023 - 11/30/2023)						
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Columbia	NFG	Peoples (TWP)	PNG	PGW	UGI-Gas
Gas Industry Results						
Heat-related residential properties surveyed (A-E)	5,104	3,642	746	6,278	15,763	14,653
A. Vacant premises	549	476	80	790	573	425
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	3,360	2,610	490	3,774	7,416	11,372
C. Accounts where unauthorized use was discovered. Service is on.	0	0	0	0	0	0
D. Accounts where no contact was made and premises appear to be occupied	599	265	134	1,227	7,051	1,941
E. Heat-related premises that are occupied. Service is off.	596	291	42	487	723	915
Number of accounts in (E) using an alternative heating source	257	219	9	101	120	235
Estimated Households without heat-related service (D + E).	1,195	556	176	1,714	7,774	2,856

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<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Columbia	NFG	Peoples (TWP)	PNG	PGW	UGI-Gas
Gas Industry Results						
Heat-related residential properties surveyed (A-E)	5,104	3,642	746	6,278	15,938	14,653
A. Vacant premises	461	415	107	1,085	770	336
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	3,736	2,850	582	4,460	8,870	12,135
C. Accounts where unauthorized use was discovered. Service is on.	0	0	0	0	0	0
D. Accounts where no contact was made and premises appear to be occupied	467	168	53	677	5,449	1,503
E. Heat-related premises that are occupied. Service is off.	440	209	4	56	849	679
Number of accounts in (E) using an alternative heating source	197	166	2	17	126	182
Estimated Households without heat-related service (D + E).	907	377	57	733	6,298	2,182

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<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Aqua	PAWC	PWSA
Water Industry Results			
Heat-related residential properties surveyed (A-E)	187	1,255	6
A. Vacant premises	11	113	5
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	32	1,108	0
C. Accounts where unauthorized use was discovered. Service is on.	61	26	0
D. Accounts where no contact was made and premises appear to be occupied	23	5	1
E. Heat-related premises that are occupied. Service is off.	60	3	0
Number of accounts in (E) using an alternative heating source	0	2	0
Estimated Households without heat-related service (D + E).	83	8	1

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<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Aqua	PAWC	PWSA
Water Industry Results			
Heat-related residential properties surveyed (A-E)	187	1,298	8
A. Vacant premises	8	98	4
B. Accounts where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	65	1,177	3
C. Accounts where unauthorized use was discovered. Service is on.	54	18	0
D. Accounts where no contact was made and premises appear to be occupied	16	4	1
E. Heat-related premises that are occupied. Service is off.	44	1	0
Number of accounts in (E) using an alternative heating source	0	1	0
Estimated Households without heat-related service (D + E).	60	5	1

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