

## 2022 Collections Data for the Major Electric, Gas, and Water Companies

Updated 4/29/2024 2022 Company	Annual Gross Residential Billings	Annual Gross Residential Write-Offs	Gross Res. Write-Offs Ratio	Residential Recoveries	Annual Net Residential Write-Offs	Net Res. Write-Offs Ratio	Residential Recovery Rate	Residential Heating Customers 12-Month Avg	Residential Non-Heating Customers 12-Month Avg	Total Residential Customers 12-Month Avg	Not on Arrangement # Overdue Customers 12-Month Avg	Not on Arrangement Overdue Percent
Duquesne	\$ 688,141,228	\$ 16,619,579	2.42%	\$ 5,069,330	\$ 11,550,249	1.68%	30.50%	46,589	499,308	545,897	55,521	10.17%
Met Ed	\$ 731,079,749	\$ 14,650,554	2.00%	\$ 1,828,766	\$ 12,821,788	1.75%	12.48%	150,582	364,644	515,226	53,429	10.37%
PECO	\$ 2,954,041,551	\$ 38,151,800	1.29%	\$ 9,227,709	\$ 28,924,091	0.98%	24.19%	624,297	914,611	1,538,908	239,601	15.57%
Penelec	\$ 636,217,593	\$ 15,056,177	2.37%	\$ 2,460,829	\$ 12,595,348	1.98%	16.34%	91,569	409,440	501,009	53,210	10.62%
Penn Power	\$ 218,958,897	\$ 3,627,804	1.66%	\$ 587,139	\$ 3,040,665	1.39%	16.18%	33,252	115,675	148,927	13,683	9.19%
PPL	\$ 2,443,754,604	\$ 49,258,466	2.02%	\$ 14,207,779	\$ 35,050,687	1.43%	28.84%	480,026	776,109	1,256,135	119,094	9.48%
West Penn Pwr	\$ 783,519,557	\$ 14,287,659	1.82%	\$ 2,518,431	\$ 11,769,228	1.50%	17.63%	160,958	471,032	631,990	59,493	9.41%
<b>ELECTRIC</b>	<b>\$ 8,455,713,179</b>	<b>\$ 151,652,039</b>	<b>1.79%</b>	<b>\$ 35,899,983</b>	<b>\$ 115,752,056</b>	<b>1.37%</b>	<b>23.67%</b>	<b>1,587,273</b>	<b>3,550,819</b>	<b>5,138,092</b>	<b>594,031</b>	<b>11.56%</b>
Columbia	\$ 595,926,018	\$ 11,400,609	1.91%	\$ 4,019,524	\$ 7,381,085	1.24%	35.26%	404,836	4,775	409,611	24,447	5.97%
NFG	\$ 194,858,772	\$ 3,515,466	1.80%	\$ 961,427	\$ 2,554,039	1.31%	27.35%	195,304	1,438	196,742	27,710	14.08%
Peoples	\$ 648,509,452	\$ 10,664,332	1.64%	\$ 791,129	\$ 9,873,203	1.52%	7.42%	591,511	2,739	594,250	78,396	13.19%
PGW	\$ 616,552,330	\$ 40,690,124	6.60%	\$ 5,341,150	\$ 35,348,974	5.73%	13.13%	472,835	14,500	487,335	123,086	25.26%
UGI-Gas	\$ 699,559,163	\$ 19,483,136	2.79%	\$ 3,456,869	\$ 16,026,267	2.29%	17.74%	590,863	27,726	618,589	63,769	10.31%
<b>GAS</b>	<b>\$ 2,755,405,735</b>	<b>\$ 85,753,667</b>	<b>3.11%</b>	<b>\$ 14,570,099</b>	<b>\$ 71,183,568</b>	<b>2.58%</b>	<b>16.99%</b>	<b>2,255,349</b>	<b>51,178</b>	<b>2,306,527</b>	<b>317,408</b>	<b>13.76%</b>
<b>TOTAL</b>	<b>\$ 11,211,118,914</b>	<b>\$ 237,405,706</b>		<b>\$ 50,470,082</b>	<b>\$ 186,935,624</b>			<b>3,842,622</b>	<b>3,601,997</b>	<b>7,444,619</b>	<b>911,439</b>	

Note: All industry averages are based on total scores and not on an average of company scores except the three average bill columns.

2022 Company	Annual Gross Residential Billings	Annual Gross Residential Write-Offs	Gross Res. Write-Offs Ratio	Residential Recoveries	Annual Net Residential Write-Offs	Net Res. Write-Offs Ratio	Residential Recovery Rate	Residential Heating Customers 12-Month Avg	Residential Non-Heating Customers 12-Month Avg	Total Residential Customers 12-Month Avg	Not on Arrangement # Overdue Customers 12-Month Avg	Not on Arrangement Overdue Percent
Aqua	\$ 388,656,054	\$ 3,622,187	0.93%	\$ 1,379,084	\$ 2,243,103	0.58%	38.07%	3,223	409,375	412,598	43,614	10.57%
PAWC	\$ 463,821,113	\$ 6,814,457	1.47%	\$ 542,480	\$ 6,271,977	1.35%	7.96%	111,033	531,743	642,776	88,518	13.77%
Audubon	\$ 1,650,509	\$ -	0.00%	\$ -	\$ -	0.00%	0.00%	240	2,455	2,695	103	3.82%
Columbia Water	\$ 4,533,216	\$ 10,446	0.23%	\$ -	\$ 10,446	0.23%	0.00%	0	10,886	10,886	328	3.01%
Community Utilities	\$ 3,672,558	\$ 399,308	10.87%	\$ -	\$ 399,308	10.87%	0.00%	0	2,651	2,651	488	18.41%
Newtown Artesian	\$ 4,069,000	\$ -	0.00%	\$ -	\$ -	0.00%	0.00%	0	9,658	9,658	337	3.49%
Veolia Bethel (FKA Suez Bethel)	\$ 765,610	\$ 5,031	0.66%	\$ 1,079	\$ 3,952	0.52%	21.45%	161	2,291	2,452	169	6.89%
Veolia PA (FKA Suez PA)	\$ 34,732,872	\$ 222,168	0.64%	\$ 88,982	\$ 133,186	0.38%	40.05%	821	58,105	58,926	4,349	7.38%
York*	\$ 35,262,167	\$ 454,582	1.29%	\$ 37,776	\$ 416,806	1.18%	8.31%	12,632	54,582	67,214	7,336	10.91%
<b>Other Class A</b>	<b>\$ 84,685,932</b>	<b>\$ 1,091,535</b>	<b>1.29%</b>	<b>\$ 127,837</b>	<b>\$ 963,698</b>	<b>1.14%</b>	<b>11.71%</b>	<b>13,854</b>	<b>140,628</b>	<b>154,482</b>	<b>13,110</b>	<b>8.49%</b>
<b>WATER</b>	<b>\$ 937,163,099</b>	<b>\$ 11,528,179</b>	<b>1.23%</b>	<b>\$ 2,049,401</b>	<b>\$ 9,478,778</b>	<b>1.01%</b>	<b>17.78%</b>	<b>128,110</b>	<b>1,081,746</b>	<b>1,209,856</b>	<b>145,242</b>	<b>12.00%</b>

\*York Water started reporting heating customer data in April 2022, so the average is based on April-December 2022.

2022 Company	Annual Gross Residential Billings	Annual Gross Residential Write-Offs	Gross Res. Write-Offs Ratio	Residential Recoveries	Annual Net Residential Write-Offs	Net Res. Write-Offs Ratio	Residential Recovery Rate	Residential Heating Customers 12-Month Avg	Residential Non-Heating Customers 12-Month Avg	Total Residential Customers 12-Month Avg	Not on Arrangement # Overdue Customers 12-Month Avg	Not on Arrangement Overdue Percent
PWSA	\$ 128,093,888	\$ -	0.00%	\$ -	\$ -	0.00%	0.00%	2,111	97,072	99,183	18,047	18.20%
<b>MUNICIPAL</b>	<b>\$ 128,093,888</b>	<b>\$ -</b>	<b>0.00%</b>	<b>\$ -</b>	<b>\$ -</b>	<b>0.00%</b>	<b>0.00%</b>	<b>2,111</b>	<b>97,072</b>	<b>99,183</b>	<b>18,047</b>	<b>18.20%</b>

## 2022 Collections Data for the Major Electric, Gas, and Water Companies

Updated 4/29/2024 2022 Company	Not on Arrangement Dollars Overdue 12-Month Avg	Not on Arrangement Average Arrearage	Not on Arrangement Arrearage/Avg Bill Ratio	Arrangements # Overdue Customers 12-Month Avg	Arrangements Overdue Percent	Arrangements Dollars Overdue 12-Month Avg	Arrangements Average Arrearage	Arrangements Arrearage/Avg Bill Ratio	Percent of Dollars in Arrangements	Percent of Overdue Cust. in Arrangements	Total Overdue Customers	Total Percent Overdue
Duquesne	\$ 10,355,023	\$ 186.51	1.81	12,980	2.38%	\$ 14,426,679	\$ 1,111.45	10.77	58.22%	18.95%	68,501	12.55%
Met Ed	\$ 15,939,490	\$ 298.33	2.52	21,846	4.24%	\$ 25,552,301	\$ 1,169.66	9.88	61.58%	29.02%	75,275	14.61%
PECO	\$ 89,619,884	\$ 374.04	3.07	47,716	3.10%	\$ 38,106,281	\$ 798.61	6.55	29.83%	16.61%	287,317	18.67%
Penelec	\$ 15,887,235	\$ 298.58	2.81	21,977	4.39%	\$ 29,293,095	\$ 1,332.90	12.55	64.84%	29.23%	75,187	15.01%
Penn Power	\$ 4,396,210	\$ 321.29	2.62	5,537	3.72%	\$ 8,191,460	\$ 1,479.40	12.05	65.08%	28.81%	19,220	12.91%
PPL	\$ 60,276,159	\$ 506.12	3.16	74,227	5.91%	\$ 55,613,227	\$ 749.23	4.68	47.99%	38.40%	193,321	15.39%
West Penn Pwr	\$ 17,063,723	\$ 286.82	2.79	22,239	3.52%	\$ 30,263,316	\$ 1,360.82	13.22	63.95%	27.21%	81,732	12.93%
<b>ELECTRIC</b>	<b>213,537,724</b>	<b>\$ 359.47</b>	<b>3.01</b>	<b>206,522</b>	<b>4.02%</b>	<b>\$ 201,446,359</b>	<b>\$ 975.42</b>	<b>8.17</b>	<b>48.54%</b>	<b>25.80%</b>	<b>800,553</b>	<b>15.58%</b>
Columbia	\$ 4,461,475	\$ 182.50	1.49	14,899	3.64%	\$ 14,655,362	\$ 983.65	8.05	76.66%	37.87%	39,346	9.61%
NFG	\$ 8,308,116	\$ 299.82	3.67	4,337	2.20%	\$ 2,845,845	\$ 656.18	8.04	25.51%	13.53%	32,047	16.29%
Peoples	\$ 16,544,768	\$ 211.04	2.24	13,070	2.20%	\$ 13,432,408	\$ 1,027.73	10.93	44.81%	14.29%	91,466	15.39%
PGW	\$ 77,617,861	\$ 630.60	6.11	12,071	2.48%	\$ 15,242,680	\$ 1,262.75	12.23	16.41%	8.93%	135,157	27.73%
UGI-Gas	\$ 12,751,522	\$ 199.96	1.97	21,289	3.44%	\$ 24,023,204	\$ 1,128.43	11.10	65.33%	25.03%	85,058	13.75%
<b>GAS</b>	<b>\$ 119,683,742</b>	<b>\$ 377.07</b>	<b>3.75</b>	<b>65,666</b>	<b>2.85%</b>	<b>\$ 70,199,499</b>	<b>\$ 1,069.04</b>	<b>10.63</b>	<b>36.97%</b>	<b>17.14%</b>	<b>383,074</b>	<b>16.61%</b>
<b>TOTAL</b>	<b>\$ 333,221,466</b>			<b>272,188</b>		<b>\$ 271,645,858</b>					<b>1,183,627</b>	

Note: All industry averages are based on total scores and not on an average of company scores except the three average bill columns.

2022 Company	Not on Arrangement Dollars Overdue 12-Month Avg	Not on Arrangement Average Arrearage	Not on Arrangement Arrearage/Avg Bill Ratio	Arrangements # Overdue Customers 12-Month Avg	Arrangements Overdue Percent	Arrangements Dollars Overdue 12-Month Avg	Arrangements Average Arrearage	Arrangements Arrearage/Avg Bill Ratio	Percent of Dollars in Arrangements	Percent of Overdue Cust. in Arrangements	Total Overdue Customers	Total Percent Overdue
Aqua	\$ 5,031,580	\$ 115.37	1.49	13,150	3.19%	\$ 10,620,828	\$ 807.67	10.42	67.85%	23.17%	56,764	13.76%
PAWC	\$ 6,232,584	\$ 70.41	1.13	23,079	3.59%	\$ 22,955,081	\$ 994.63	15.96	78.65%	20.68%	111,597	17.36%
Audubon	\$ 17,878	\$ 173.57	1.17	8	0.30%	\$ 5,895	\$ 736.88	4.98	24.80%	7.21%	111	4.12%
Columbia Water	\$ 16,479	\$ 50.24	1.14	30	0.28%	\$ 4,484	\$ 149.47	3.38	21.39%	8.38%	358	3.29%
Community Utilities	\$ 124,458	\$ 255.04	2.20	126	4.75%	\$ 91,723	\$ 727.96	6.27	42.43%	20.52%	614	23.16%
Newtown Artesian	\$ 51,494	\$ 152.80	2.94	14	0.14%	\$ 2,084	\$ 148.86	2.86	3.89%	3.99%	351	3.63%
Veolia Bethel (FKA Suez Bethel)	\$ 10,987	\$ 65.01	2.50	-	0.00%	\$ 299	\$ -	-	2.65%	0.00%	169	6.89%
Veolia PA (FKA Suez PA)	\$ 386,288	\$ 88.82	1.85	587	1.00%	\$ 146,375	\$ 249.36	5.20	27.48%	11.89%	4,936	8.38%
York*	\$ 351,132	\$ 47.86	1.00	896	1.33%	\$ 517,682	\$ 577.77	12.04	59.58%	10.88%	8,232	12.25%
<b>Other Class A</b>	<b>\$ 958,716</b>	<b>\$ 73.13</b>	<b>1.06</b>	<b>1,661</b>	<b>1.08%</b>	<b>\$ 768,542</b>	<b>\$ 462.70</b>	<b>6.72</b>	<b>44.49%</b>	<b>11.25%</b>	<b>14,771</b>	<b>9.56%</b>
<b>WATER</b>	<b>\$ 12,222,880</b>	<b>\$ 84.16</b>	<b>1.21</b>	<b>37,890</b>	<b>3.13%</b>	<b>\$ 34,344,451</b>	<b>\$ 906.43</b>	<b>13.03</b>	<b>73.75%</b>	<b>20.69%</b>	<b>183,132</b>	<b>15.14%</b>

2022 Company	Not on Arrangement Dollars Overdue 12-Month Avg	Not on Arrangement Average Arrearage	Not on Arrangement Arrearage/Avg Bill Ratio	Arrangements # Overdue Customers 12-Month Avg	Arrangements Overdue Percent	Arrangements Dollars Overdue 12-Month Avg	Arrangements Average Arrearage	Arrangements Arrearage/Avg Bill Ratio	Percent of Dollars in Arrangements	Percent of Overdue Cust. in Arrangements	Total Overdue Customers	Total Percent Overdue
PWSA	\$ 10,577,516	\$ 586.11	5.08	3,291	3.32%	\$ 5,207,347	\$ 1,582.30	13.72	32.99%	15.42%	21,338	21.51%
<b>MUNICIPAL</b>	<b>\$ 10,577,516</b>	<b>\$ 586.11</b>	<b>5.08</b>	<b>3,291</b>	<b>3.32%</b>	<b>\$ 5,207,347</b>	<b>\$ 1,582.30</b>	<b>13.72</b>	<b>32.99%</b>	<b>15.42%</b>	<b>21,338</b>	<b>21.51%</b>

## 2022 Collections Data for the Major Electric, Gas, and Water Companies

Updated 4/29/2024													
2022 Company	Total Dollars Overdue	Total Average Arrearage	Total Arrearage/Avg Bill Ratio	Total Terminations	Termination Percent per Customer	Total Reconnections	Reconnect Ratio	Average Heating Bill	Average Non-Heating Bill	Average Total Bill	% of Billings In Debt	Annual Collections Operating Expenses	Inactive Overdue Customers 12-Month Avg
Duquesne	\$ 24,781,702	\$ 361.77	3.50	30,467	5.58%	23,976	78.69%	\$ 127.00	\$ 101.00	\$ 103.22	3.60%	\$ 6,032,358	4,618
Met Ed	\$ 41,491,791	\$ 551.20	4.66	28,816	5.59%	25,389	88.11%	\$ 146.00	\$ 107.00	\$ 118.40	5.68%	\$ 17,345,552	9,836
PECO	\$ 127,726,165	\$ 444.55	3.64	75,689	4.92%	62,113	82.06%	\$ 119.41	\$ 123.12	\$ 121.97	4.32%	\$ 17,290,479	20,874
Penelec	\$ 45,180,330	\$ 600.91	5.66	20,488	4.09%	16,268	79.40%	\$ 134.00	\$ 100.00	\$ 106.21	7.10%	\$ 17,283,876	9,819
Penn Power	\$ 12,587,670	\$ 654.93	5.34	3,244	2.18%	2,473	76.23%	\$ 167.00	\$ 110.00	\$ 122.73	5.75%	\$ 4,394,359	2,195
PPL	\$ 115,889,386	\$ 599.47	3.74	35,241	2.81%	24,378	69.18%	\$ 196.00	\$ 138.00	\$ 160.16	4.74%	\$ 9,465,381	21,384
West Penn Pwr	\$ 47,327,039	\$ 579.05	5.63	21,021	3.33%	17,148	81.58%	\$ 132.00	\$ 93.00	\$ 102.93	6.04%	\$ 16,640,374	9,408
<b>ELECTRIC</b>	<b>\$ 414,984,083</b>	<b>\$ 518.37</b>	<b>4.34</b>	<b>214,966</b>	<b>4.18%</b>	<b>171,745</b>	<b>79.89%</b>	<b>\$ 145.92</b>	<b>\$ 110.30</b>	<b>\$ 119.38</b>	<b>4.91%</b>	<b>\$ 88,452,379</b>	<b>78,134</b>
Columbia	\$ 19,116,837	\$ 485.86	3.98	11,380	2.78%	6,760	59.40%	\$ 123.00	\$ 51.00	\$ 122.16	3.21%	\$ 5,387,188	1,403
NFG	\$ 11,153,961	\$ 348.05	4.26	6,861	3.49%	5,003	72.92%	\$ 81.96	\$ 36.45	\$ 81.63	5.72%	\$ 856,517	6,222
Peoples	\$ 29,977,176	\$ 327.74	3.48	15,335	2.58%	11,840	77.21%	\$ 94.37	\$ 25.68	\$ 94.05	4.62%	\$ 4,690,985	21,750
PGW	\$ 92,860,541	\$ 687.06	6.65	14,410	2.96%	9,716	67.43%	\$ 104.83	\$ 52.79	\$ 103.28	15.06%	\$ 854,301	19,422
UGI-Gas	\$ 36,774,726	\$ 432.35	4.25	26,882	4.35%	19,924	74.12%	\$ 104.95	\$ 32.05	\$ 101.68	5.26%	\$ 6,455,365	9,951
<b>GAS</b>	<b>\$ 189,883,241</b>	<b>\$ 495.68</b>	<b>4.93</b>	<b>74,868</b>	<b>3.25%</b>	<b>53,243</b>	<b>71.12%</b>	<b>\$ 101.82</b>	<b>\$ 39.59</b>	<b>\$ 100.56</b>	<b>6.89%</b>	<b>\$ 18,244,356</b>	<b>58,748</b>
<b>TOTAL</b>	<b>\$ 604,867,324</b>			<b>289,834</b>		<b>224,988</b>						<b>\$ 106,696,735</b>	<b>136,882</b>

Note: All industry averages are based on total scores and not on an average of company scores except the three average bill columns.

2022 Company	Total Dollars Overdue	Total Average Arrearage	Total Arrearage/Avg Bill Ratio	Total Terminations	Termination Percent per Customer	Total Reconnections	Reconnect Ratio	Average Heating Bill	Average Non-Heating Bill	Average Total Bill	% of Billings In Debt	Annual Collections Operating Expenses	Inactive Overdue Customers 12-Month Avg
Aqua	\$ 15,652,408	\$ 275.75	3.56	5,585	1.35%	4,879	87.36%	\$ 77.51	\$ 77.51	\$ 77.51	4.03%	\$ 2,587,570	3,845
PAWC	\$ 29,187,665	\$ 261.55	4.20	24,113	3.75%	16,663	69.10%	\$ 59.00	\$ 63.00	\$ 62.31	6.29%	\$ 4,381,870	7,850
Audubon	\$ 23,773	\$ 214.17	1.45	29	1.08%	25	86.21%	\$ 148.00	\$ 148.00	\$ 148.00	1.44%	\$ 46,437	13
Columbia Water	\$ 20,963	\$ 58.56	1.33	264	2.43%	228	86.36%	\$ -	\$ 44.19	\$ 44.19	0.46%	\$ 25,929	83
Community Utilities	\$ 216,181	\$ 352.09	3.03	80	3.02%	55	68.75%	\$ -	\$ 116.02	\$ 116.02	5.89%	\$ -	6
Newtown Artesian	\$ 53,578	\$ 152.64	2.94	14	0.14%	9	64.29%	\$ -	\$ 52.00	\$ 52.00	1.32%	\$ 11,000	21
Veolia Bethel (FKA Suez Bethel)	\$ 11,286	\$ 66.78	2.57	-	0.00%	-	0.00%	\$ 26.02	\$ 26.02	\$ 26.02	1.47%	\$ 23,449	7
Veolia PA (FKA Suez PA)	\$ 532,663	\$ 107.91	2.25	570	0.97%	386	67.72%	\$ 47.94	\$ 47.94	\$ 47.94	1.53%	\$ 1,450,991	436
York*	\$ 868,814	\$ 105.54	2.20	269	0.40%	145	53.90%	\$ 48.00	\$ 48.00	\$ 48.00	2.46%	\$ 185,547	453
<b>Other Class A</b>	<b>\$ 1,727,258</b>	<b>\$ 116.94</b>	<b>1.70</b>	<b>1,226</b>	<b>0.79%</b>	<b>848</b>	<b>69.17%</b>	<b>\$ 38.57</b>	<b>\$ 68.88</b>	<b>\$ 68.88</b>	<b>2.04%</b>	<b>\$ 1,743,353</b>	<b>1,019</b>
<b>WATER</b>	<b>\$ 46,567,331</b>	<b>\$ 254.28</b>	<b>3.66</b>	<b>30,924</b>	<b>2.56%</b>	<b>22,390</b>	<b>72.40%</b>	<b>\$ 58.36</b>	<b>\$ 69.80</b>	<b>\$ 69.57</b>	<b>4.97%</b>	<b>\$ 8,712,793</b>	<b>12,714</b>

2022 Company	Total Dollars Overdue	Total Average Arrearage	Total Arrearage/Avg Bill Ratio	Total Terminations	Termination Percent per Customer	Total Reconnections	Reconnect Ratio	Average Heating Bill	Average Non-Heating Bill	Average Total Bill	% of Billings In Debt	Annual Collections Operating Expenses	Inactive Overdue Customers 12-Month Avg
PWSA	\$ 15,784,863	\$ 739.75	6.41	440	0.44%	151	34.32%	\$ 154.16	\$ 114.50	\$ 115.34	12.32%	\$ 1,038,235	5,214
<b>MUNICIPAL</b>	<b>\$ 15,784,863</b>	<b>\$ 739.75</b>	<b>6.41</b>	<b>440</b>	<b>0.44%</b>	<b>151</b>	<b>34.32%</b>	<b>\$ 154.16</b>	<b>\$ 114.50</b>	<b>\$ 115.34</b>	<b>12.32%</b>	<b>\$ 1,038,235</b>	<b>5,214</b>

## 2022 Collections Data for the Major Electric, Gas, and Water Companies

Updated 4/29/2024 2022 Company	Inactive Overdue Dollars 12-Month Avg	Total # Security Deposits Applicants	Total \$ Security Deposits Applicants	Total # Security Deposits Customers	Total \$ Security Deposits Customers	Annual # Security Deposits On Hand	Annual \$ Security Deposits On Hand
Duquesne	\$ 2,112,270	13,333	\$ 2,334,266	6,503	\$ 1,703,464	33,479	\$ 6,157,871
Met Ed	\$ 8,625,549	28,260	\$ 6,437,879	6,910	\$ 2,090,494	69,974	\$ 17,130,884
PECO	\$ 13,937,030	24,601	\$ 4,672,880	63,013	\$ 12,732,129	93,940	\$ 22,436,265
Penelec	\$ 8,905,917	24,208	\$ 4,798,555	5,728	\$ 1,587,336	55,989	\$ 12,529,873
Penn Power	\$ 2,071,573	6,122	\$ 1,274,887	1,254	\$ 342,231	14,815	\$ 3,191,052
PPL	\$ 18,938,175	1,956	\$ 611,346	671	\$ 243,962	2,904	\$ 818,889
West Penn Pwr	\$ 8,244,768	26,229	\$ 4,892,299	6,496	\$ 1,751,563	65,905	\$ 14,069,221
<b>ELECTRIC</b>	<b>\$ 62,835,282</b>	<b>124,709</b>	<b>\$ 25,022,112</b>	<b>90,575</b>	<b>\$ 20,451,179</b>	<b>337,006</b>	<b>\$ 76,334,055</b>
Columbia	\$ 1,000,359	7,027	\$ 2,230,189	2,320	\$ 662,574	13,947	\$ 1,232,702
NFG	\$ 3,442,130	49	\$ 22,375	109	\$ 29,402	188	\$ 55,503
Peoples	\$ 13,383,214	9,672	\$ 1,644,301	1,461	\$ 335,181	11,956	\$ 1,651,039
PGW	\$ 17,819,804	5,510	\$ 1,483,416	263	\$ 84,878	6,685	\$ 2,797,397
UGI-Gas	\$ 7,780,343	41,417	\$ 7,751,692	8,034	\$ 1,193,248	57,059	\$ 8,637,223
<b>GAS</b>	<b>\$ 43,425,850</b>	<b>63,675</b>	<b>\$ 13,131,973</b>	<b>12,187</b>	<b>\$ 2,305,283</b>	<b>89,835</b>	<b>\$ 14,373,864</b>
<b>TOTAL</b>	<b>\$ 106,261,132</b>	<b>188,384</b>	<b>\$ 38,154,085</b>	<b>102,762</b>	<b>\$ 22,756,462</b>	<b>426,841</b>	<b>\$ 90,707,919</b>

Note: All industry averages are based on total scores and not on an average of company scores except the three average bill columns.

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Aqua	\$ 1,668,900	0	\$ -	0	\$ -	0	\$ -
PAWC	\$ 3,166,524	0	\$ -	0	\$ -	0	\$ -
Audubon	\$ 3,291	0	\$ -	0	\$ -	0	\$ -
Columbia Water	\$ 7,932	131	\$ 6,550	0	\$ -	632	\$ 31,600
Community Utilities	\$ 2,173	0	\$ -	0	\$ -	0	\$ -
Newtown Artesian	\$ 835	0	\$ -	0	\$ -	0	\$ -
Veolia Bethel (FKA Suez Bethel)	\$ 555	0	\$ -	0	\$ -	0	\$ -
Veolia PA (FKA Suez PA)	\$ 52,908	0	\$ -	0	\$ -	0	\$ -
York*	\$ 64,635	0	\$ -	0	\$ -	0	\$ -
<b>Other Class A</b>	<b>\$ 132,329</b>	<b>131</b>	<b>\$ 6,550</b>	<b>-</b>	<b>\$ -</b>	<b>632</b>	<b>\$ 31,600</b>
<b>WATER</b>	<b>\$ 4,967,753</b>	<b>131</b>	<b>\$ 6,550</b>	<b>-</b>	<b>\$ -</b>	<b>632</b>	<b>\$ 31,600</b>

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PWSA	\$ 7,768,998	0	\$ -	0	\$ -	0	\$ -
<b>MUNICIPAL</b>	<b>\$ 7,768,998</b>	<b>-</b>	<b>\$ -</b>	<b>-</b>	<b>\$ -</b>	<b>-</b>	<b>\$ -</b>