



April 9, 2010

*Via Efiling and US Mail*

Mr. James J. McNulty, Commission Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2nd Floor  
Harrisburg, PA 17120

**RE: Cooperative Communications, Inc. Initial Local and Access Tariff Filing  
Docket # A-2009-2125039, A-2009-2125040, A-2009-2125041**

Dear Mr. McNulty:

Pursuant to the Order issued in Docket Numbers A-2009-2125039, A-2009-2125040 and A-2009-2125041, enclosed for filing please find the initial local and access tariffs submitted on behalf of Cooperative Communications Inc. The changes as outlined in Appendix A of the Order have been incorporated in these tariffs. The Company respectfully requests an effective date of May 9, 2010.

Any questions you may have regarding this filing may be directed to my attention at (407) 740-3031 or [stthomas@tminc.com](mailto:stthomas@tminc.com). Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it in the self-addressed, stamped envelope enclosed for this purpose. Thank you for your assistance.

Sincerely,

/s/Sharon Thomas

Sharon Thomas, Consultant to  
Cooperative Communications, Inc.

*ST/im.*

*Enclosures*

cc: Karen McDine, Cooperative  
file: Cooperative - PA Local  
Cooperative - PA Access  
tms: PAL0900C

Cooperative Communications, Inc.  
Docket Nos. A-2009-2125039, A-2009-2125040, and A-2009-2125041  
Proposed tariffs for  
Competitive Local Exchange Carrier Service

The proposed tariffs contain certain deficiencies that must be addressed by the Applicant before the tariffs can be approved and the Certificate of Public Convenience issued. **The Applicant must submit a copy of this Appendix with its revised compliance tariff. On that copy, please note the page/sheet of the compliance tariff where the required revision is located for each item below.**

**Tariff deficiencies noted – CLEC Local Tariff (A-2009-2125039, A-2009-2125040, and A-2009-2125041), Tariff No. 1**

1. Correct the Title to read:

Cooperative Communications, Inc.  
COMPETITIVE LOCAL EXCHANGE CARRIER  
Business Only Customers  
Regulations and Schedule of Charges

Title Page. Added above referenced text.

In addition, replace Embarq with CenturyLink.

All references to Embarq have been replaced with CenturyLink throughout the Tariff.

2. Add the following to the Title Page:

This tariff has been filed with the Pennsylvania Public Utility Commission. Copies are available at the Company's place of business:

Title Page The Company's address has been added to the Title Sheet

3. All Pages: Enter issued and effective dates as per ordering paragraph.

All pages reflect the issued and effective dates.

4. All Pages: Add Competitive Local Exchange Carrier to center of the header.

All Pages. Competitive Local Exchange Carrier has been added to the center of the header.

5. Various Pages: Change references to The United Telephone Company's d/b/a to CenturyLink.

Various Pages. References to CenturyLink have been changed throughout the tariff.

6. Missing: Add section for Toll Presubscription; See our website for standard text at [http://www.puc.state.pa.us/telecom/docs/Toll\\_Presub\\_Sample\\_Language.doc](http://www.puc.state.pa.us/telecom/docs/Toll_Presub_Sample_Language.doc).

6.4, Original Page 6. Toll Presubscription has been added.

7. Original Page 5, Table of Contents: Delete duplicate sheet. In addition, update the Table of Contents pursuant to changes made by this order.

Original Page 5. Table of Contents has been updated with all changes made.

8. Preface, Original Page 6, Explanation of Symbols: Change title of this page to Explanation of Symbols.

Preface, Original Page 6. Title has been changed to Explanation of Symbols.

9. Application of Tariff, Original Page 7: Replace text with, “Customers within the service territories of Verizon Pennsylvania Inc., Verizon North Inc., and The United Telephone Company of Pennsylvania, d/b/a CenturyLink Pennsylvania within the Commonwealth of Pennsylvania.”

Original Page 7 - Text has been changed to reflect the ILEC territories.

10. Section 1, Original Pages 1-5: Only include definitions of terms used in tariff. Either remove the following or provide a reference to staff as to where in this tariff these terms are used: Account Codes, Automatic Number Identification, Collocation, Dedicated Inbound Calls, Dedicated Outbound Calls, Dial Pulse, Direct Outward Dial, Dual Tone Multi Frequency, Duplex Service, End Office, In-Only, Minimum Point of Presence, Shared Outbound Calls, Tandem, and Usage Based Charges.

The following definitions have been deleted from Section 1 – Definitions: Account Codes, Automatic Number Identification, Collocation, Dedicated Inbound Calls, Dedicated Outbound Calls, Dial Pulse, Direct Outward Dial, Dual Tone Multi Frequency, Duplex Service, End Office, In-Only, Minimum Point of Presence, Shared Outbound Calls, Tandem, and Usage Based Charges. This resulted in repagination of this Section.

11. Section 2.1.3. (D), Original Page 2: Remove this section as the Commission does not empower parties to collect their legal fees from other parties. This matter must be dealt with in court proceedings or negotiations between the parties.

Section 2.1.3. (D), Original Page 2 has been deleted.

12. Section 2.1.3 (E), Original Page 2: Pursuant to 52 Pa. Code §63.206(b), add language to this section indicating that a final bill will be issued within 42 days of disconnection.

Section 2.1.3.(E), Original Page 3 reflects that the final bill will be issued within 42 days of disconnection.

13. Section 2.1.4, Original Pages 4-7: Liability: Remove or revise any portion of this section that does not fit within the scope of 52 Pa. Code §69.87 and the Commission Order under Docket No. M-00981209. See <http://www.pabulletin.com/secure/data/vol29/29-17/659.html>.

Section 2.1.4, Liability of the Company has been amended in compliance with 52 Pa. Code §69.87 and the Commission Order under Docket No. M-00981209. This change resulted in page renumbering.

14. Section 2.1.4 (B), Original Page 4: Revise to comply with 52 Pa. Code §63.24 (b)(3).

Section 2.1.4, Liability of the Company has been amended in compliance with 52 Pa. Code §63.24 (b)(3). This change resulted in page renumbering.

15. Section 2.1.8, Original Page 13: Include a reference as to where in the Company's tariff the "additional charges" mentioned in this section can be found.

Section 2.1.8, now on Original Page 10 includes a reference that "additional charges as listed in Section 5.7.3 may apply."

16. Section 2.3.1 (H), Original Page 18: Revise to comply with 52 Pa. Code §63.24. The Company is required to give an allowance for service interruptions lasting longer than 24 hours.

Section 2.3.1 (H) on Original Page 15 makes reference to Section 2.6.2.C.8. for interruptions lasting longer than 24 hours in accordance with 52 Pa. Code §63.24.

17. Section 2.3.2, Original Page 19: Remove reference to attorney fees. The Commission does not empower parties to collect their legal fees from other parties. This matter must be dealt with in court proceedings or negotiations between the parties. Also, revise any portion of this section that does not fit within the scope of 52 Pa. Code §69.87 and the Commission Order under Docket No. M-00981209. See <http://www.pabulletin.com/secure/data/vol29/29-17/659.html>.

Section 2.3.2, Original Page 16 has been changed to reflect the removal of attorney fees and to reflect the scope of 52 Pa. Code §69.87 and the Commission Order under Docket No. M-00981209. See <http://www.pabulletin.com/secure/data/vol29/29-17/659.html>.

18. Section 2.5.2 (G), Original Page 24: Update the contact number for BCS to 1-800-692-7380.

Section 2.5.2.(G), Original Page 21. The telephone number for the Bureau of Consumer Services has been updated.

19. Section 2.5.5 (H), Original Page 24: Change section number, referring to Suspension of Service charge, to section 5.7.4.

Section 2.5.5(H), Original Page 25. The reference to the Suspension of Service Charge in Section 5.7.4 has been corrected. The same correction has also been made to Section 2.5.2.(A), Original Page 21.

20. Section 2.5.4, Original Page 26: Revise to comply with 66 Pa. C.S. §1305.

Section 2.5.4, Page 23. The Deposits provision has been changed in compliance with 66 Pa. C.S. §1305.

21. Section 2.5.6 (C), Original Page 29: Remove or revise to list the specific way that the charges will be calculated and applied.

Section 2.5.6 (C), Original Page 26: Reference to calculation of charges has been removed.

22. Section 2.6.1 (C), Original Page 32: Revise to comply with 52 Pa. Code §63.24.

Section 2.6.1, Original Page 29 has been revised in accordance with 52 Pa. Code §63.24.

23. Section 2.6.2, Original Page 33: Remove subsections that conflict with 52 Pa. Code §63.24.

Section 2.6.2, Original Page 30 has been changed in accordance with 52 Pa. Code §63.24

24. Section 2.11.1, Original Page 38: Pennsylvania Telecommunications Relay Service; Replace text with standard text; See our website for standard text at [http://www.puc.state.pa.us/telecom/docs/TRS\\_Sample\\_Language.doc](http://www.puc.state.pa.us/telecom/docs/TRS_Sample_Language.doc)

Section 2.11.1, Original Page 35 has been changed and Original Page 36 has been added to incorporate Pennsylvania Telecommunications Relay Service; Replace text with standard text.

25. Section 3, Original Pages 1-93: Delete all references to the ILECs within the parentheses in the right columns of this entire section; only include the exchanges.

Section 3 – Original Pages 1-93 all references to the ILECs within the parentheses have been deleted.

26. Section 3.2.2, Original Page 25: Add West Chester exchange to the Glenmoore exchange area and correct the spelling from Glenmore to Glenmoore.

Section 3.2.2, Original Page 25 has been corrected.

27. Section 3.2.2, Original Page 36: Add Palmerton to the Lehighton exchange area. Also, Lempe should be spelled Lenape and Vandenberg should be spelled Landenberg.

Section 3.2.2, Original Page 36 has been corrected.

28. Section 3.2.2, Original Page 41: Add Bellefonte, Boalsberg, and State College to the Millheim exchange area.

Section 3.2.2, Original Page 41 has been corrected.

29. Section 3.2.2, Original Page 45: Add Johnstown and Seward to the New Florence exchange area.

Section 3.2.2, Original Page 45 has been corrected.

30. Section 3.2.2, Original Page 53: Add Ebensburg, Johnstown, and Southfork to the Portage exchange area.

Section 3.2.2, Original Page 53 has been corrected.

31. Section 3.2.2, Original Page 61: Correct the spelling of Boalsbury. The correct spelling is Boalsburg.

Section 3.2.2, Original Page 61 has been corrected.

32. Section 3.2.2, Original Page 62: Correct the spelling of Scroudsburg. The correct spelling is Stroudsburg.

Section 3.2.2, Original Page 62 has been corrected.

33. Section 3.2.2, Original Page 62: Add line to divide the Wallenpaupack and Wampum exchange areas.

Section 3.2.2, Original Page 65 has been corrected.

34. Section 3.2.2, Original Page 78: Add Chapel to the Homestead exchange area.

Section 3.2.2, Original Page 78 has been corrected.

35. Section 4.2.2 A, Original Page 5: Replace this section with the standard language found on our website at [http://www.puc.state.pa.us/telecom/docs/Caller\\_ID\\_Sample\\_Language.doc](http://www.puc.state.pa.us/telecom/docs/Caller_ID_Sample_Language.doc)

Section 4.2.2.A, Beginning on Original Page 5. Standard Caller ID language has been replaced.

36. Section 5.2.7, Original Page 4: Remove switched access rates from local exchange tariff. Access rates should be found in Company's Switched Access Tariff.

Section 5.2.7, Original Page 4. Switched access rates have been removed and are incorporated in the Company's Switched Access Tariff.

37. Section 5.3.1, Original Page 5: Initial requests for call blocking must be offered free of charge. Remove initial monthly charge for Call Block, per line.

Section 5.3.1, Original Page 5. Call Block, per line has been changed to reflect "Free of Charge".

38. Section 6.1, Original Page 1: Replace text with standard 911 text; See our website for standard text at [http://www.puc.state.pa.us/telecom/docs/911\\_Sample\\_Language.doc](http://www.puc.state.pa.us/telecom/docs/911_Sample_Language.doc)

Section 6.1, Beginning on Original Page 1. Text has been replaced with standard Emergency Services (Enhanced 911).

39. Section 7.1, Original Page 1: Add language indicating that rates for ICB's will be provided to the Commission upon request.

Section 7.1, Original Page 1. Reflects that ICBs will be provided to the Commission upon request.

40. Section 8.1, Original Page 1: Indicate that each promotional offering will be filed with the Commission as a tariff supplement.

Section 8.1, Original Page 1. Reflects that promotional offerings will be filed with the Commission as a tariff supplement.

**Tariff deficiencies noted – CLEC Switched Access Tariff No. 2  
(A-2009-2125039, A-2009-2125040, and A-2009-2125041)**

1. Correct the Title to read:

Cooperative Communications, Inc.  
COMPETITIVE LOCAL EXCHANGE CARRIER  
SWITCHED ACCESS TARIFF  
Regulations and Schedule of Charges  
For Business and Enterprise Services

The Company's Title Sheet has been corrected.

2. Add the following text to the Title Page after the above:

This tariff has been filed with the Pennsylvania Public Utility Commission. Copies are  
available at the Company's place of business:

[*insert Company address*]

The Company's address has been added to the Title Page.

3. All Pages: Enter issued and effective dates as per ordering paragraph.

All pages reflect the issued and effective dates.

4. All Pages: Add Switched Access Tariff to center of the header.

All pages reflect the title "Switched Access Tariff" in the header.

5. Various Pages: Change references to The United Telephone Company's d/b/a to CenturyLink.

All references to Embarq have been changed to CenturyLink.

6. Various Pages: Correct typographical error "Customer=s."

All "Customer=s." have been replaced with "Customer's".

7. Section 1, Original Page 1-6: Only include definitions of terms used in tariff. Either remove the following or provide a reference to staff as to where in this tariff these terms are used: Answer Supervision, Casual Calling, CIC, CPE, DS-1, DS-3, Dual Tone Multi frequency, NPA, OC-12, OC-3, OC-48, Originating Direction, Private Line, Serving Wire Center Switch, Special Access, and V & H Coordinates.

All definitions not used in this Tariff have been deleted.

8. Sections 2.7 & 2.8, Original Pages 5-8: Remove or revise any portion of this section that does not fit within the scope of 52 Pa. Code §69.87 and the Commission Order under Docket No. M-00981209. See <http://www.pabulletin.com/secure/data/vol29/29-17/659.html>.

Section 2.7 and 2.8 have been changed in accordance with 52 Pa. Code §69.87 and the Commission Order under Docket No. M-00981209.

9. Section 2.8.2, Original Page 7: Remove this section as the Commission does not empower parties to collect their legal fees from other parties. This matter must be dealt with in court proceedings or negotiations between the parties.

Section 2.8.2 has been deleted.

10. Section 2.9.1(C), Original Page 7: Correct typographical error “2.9.1(b).”

2.9.1(b) has been changed to 2.9.1(B).

11. Section 2.13.3, Original Page 19: Add language indicating that rates for ICB’s will be provided to the Commission upon request.

Language has been added to 2.13.3 Original Page 18, stating that “ICB’s will be provided to the Commission upon request”.

12. Section 2.20, Original Pages 26-28: Revise to comply with 52 Pa. Code §63.24.

Section 2.20, Original Page 25-27. The allowances of Interruptions provision has been changed to comply with 52 Pa. Code §63.24.

13. Section 3.3.3, Original Page 4: Add language indicating that rates for ICB’s will be provided to the Commission upon request.

Section 3.3.3, Original Page 4. Language has been added, stating that “ICB’s will be provided to the Commission upon request”.

14. Section 3.7.1(A) (1), Original Page 9: Correct reference to Section 3.9.2(c) and add a valid reference to where this information is located in this tariff.

Section 3.7.1(A)(1), Original Page 8. The reference has been corrected The reference to Section 3.7.1 has also been corrected.

15. Section 3.8.3 E, Original Page 11: Remove or add mileage rates to the rate section.

The tariff does not contain mileage rates. This Section has therefore been removed.

16. Section 5, Original Pages: Remove this section and add the language to the Competitive Local Exchange Tariff.

Toll Presubscription has been moved to the Competitive Local Exchange Tariff.

17. Section 5.1.3, Original Page 5: Correct typographical error “5.2.4.”

5.2.1 has been changed to 5.1.4.



# EXHIBIT 1

## COMPETITIVE LOCAL EXCHANGE TARIFF

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Cooperative Communications, Inc.

COMPETITIVE LOCAL EXCHANGE CARRIER

Business Only Customers

Regulations and Schedule of Charges

Applying to Competitive Local Exchange Services Within  
the Service Territories of Verizon Pennsylvania, Inc., Verizon North, Inc.  
and United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink

This Tariff has been filed with the Pennsylvania Public Utility Commission. Copies are available at the Company's place of business: 210 Clay Avenue, 3rd Floor, Lyndhurst, NJ 07071.

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C; Verizon North Inc. Telephone Pa. P.U.C. Nos. 1, 3, 5, and 6 and The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Pa. P.U.C. No. 27.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

The services included in this tariff are available only to business customers.

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Issued: April 9, 2010

Effective: May 9, 2010

Issued By: Louis A. Lombardi, Jr., Chief Operating Officer  
210 Clay Avenue, 3rd Floor  
Lyndhurst, NJ 07071

PAL1001

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COMPETITIVE LOCAL EXCHANGE CARRIER

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LIST OF CHANGES

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Issued: April 9, 2010

Effective: May 9, 2010

Issued By: Louis A. Lombardi, Jr., Chief Operating Officer  
210 Clay Avenue, 3rd Floor  
Lyndhurst, NJ 07071

*PAL1001*

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
Preface		Section 2		Section 3	
Title	Original *	19	Original *	12	Original *
1	Original *	20	Original *	13	Original *
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Section 1		27	Original *	20	Original *
1	Original *	28	Original *	21	Original *
2	Original *	29	Original *	22	Original *
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2	Original *	32	Original *	25	Original *
3	Original *	33	Original *	26	Original *
4	Original *	34	Original *	27	Original *
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6	Original *	36	Original *	29	Original *
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13	Original *	6	Original *	36	Original *
14	Original *	7	Original *	37	Original *
15	Original *	8	Original *	38	Original *
16	Original *	9	Original *	39	Original *
17	Original *	10	Original *	40	Original *
		11	Original *	41	Original *
				42	Original *

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COMPETITIVE LOCAL EXCHANGE CARRIER

CHECK SHEET

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45	Original *	77	Original *	15	Original *
46	Original *	78	Original *	16	Original *
47	Original *	79	Original *	17	Original *
48	Original *	80	Original *	18	Original *
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53	Original *	85	Original *	3	Original *
54	Original *	86	Original *	4	Original *
55	Original *	87	Original *	5	Original *
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63	Original *	1	Original *	3	Original *
64	Original *	2	Original *	4	Original *
65	Original *	3	Original *	5	Original *
66	Original *	4	Original *	6	Original *
67	Original *	5	Original *	7	Original *
68	Original *	6	Original *	8	Original *
69	Original *	7	Original *	9	Original *
70	Original *	8	Original *	Section 7	
71	Original *	9	Original *	1	Original *
72	Original *	10	Original *	Section 8	
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				1	Original *

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 COMPETITIVE LOCAL EXCHANGE CARRIER
 

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 COMPETITIVE LOCAL EXCHANGE CARRIER
 

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COMPETITIVE LOCAL EXCHANGE CARRIER

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (I) To signify increase in rates.
- (D) To signify decrease in rates.
- (C) To signify any other changes.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the reselling of local exchange telecommunications services by Cooperative Communications, Inc., hereinafter referred to as the Company, to Customers within the service territories of Verizon Pennsylvania Inc., Verizon North Inc., and The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Pennsylvania within the Commonwealth of Pennsylvania.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 1 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Advance Payment: Part or all of a payment required before the start of service.

Bit: The smallest unit of information in the binary system of notation.

Commission: Refers to the Pennsylvania Public Utility Commission.

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

IXC or Interexchange Carrier: A long distance telecommunications services provider.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 1 - DEFINITIONS, (Cont'd.)

Mbps: Megabits, denotes millions of bits per second.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charge ("NRC"): The initial charge, usually assessed on a one-time basis, to initiate and establish service.

NPA: Numbering plan area or area code.

Other Telephone Company: An Exchange Telephone Company, other than the Company.

PBX: Private Branch Exchange

Point of Presence ("POP"): Point of Presence

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls: Refers to calls that are terminated via the Customer's Company-provided local exchange line.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- A. Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B. Customers may be required to enter into written service orders, which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

- D. Prior to termination of service, the utility will mail or deliver written notice to the Customer at least 10 days prior to the date of the proposed termination.

Service may be terminated upon written notice to the Customer if:

1. the Customer is using the service in violation of this tariff; or
2. the Customer is using the service in violation of the law.

A final bill will be issued within 42 days of disconnection.

- E. This tariff shall be interpreted and governed by the laws of the Pennsylvania Public Utility Commission regardless of its choice of laws provision.
- F. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- G. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company

- A. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, outages, omissions interruptions, delays, errors, or other defects, representations, failures arising out of the use of these services or failure to furnish service, whether caused by act, omission or negligence, shall be limited to the extension of allowances as set forth in section 2.6 of this tariff captioned: “Allowances for Interruptions in Service.” The extension of such allowances for interruption shall be the sole remedy of the Customer, and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities.
- B. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- C. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any liability whatsoever, and for any damages caused or claimed to have been caused in any way, directly or indirectly, as a result of any such installation.
- D. The Company is not liable for any defacement of or damage to Customer’s premises resulting from the furnishing of services or equipment or the installation or removal thereof, unless such defacement or damage is caused by the willful misconduct of the Company’s employees or agents.
- E. The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer’s use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer’s use of the Company’s facilities.
- F. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities, (Cont'd.)

- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
  
- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
  - 1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - 2. the reception of signals by Customer-provided equipment.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911)

- A. This Tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- B. 911 information consisting of the names, addresses and telephone numbers of all telephone Customers is confidential. The Company will release such information only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- C. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- D. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911), (Cont'd.)

- E. The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this Tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the Customer or others. Under the terms of this Tariff; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.8 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply as listed in Section 5.7.3.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.9 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.10 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (Cont'd.)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Pennsylvania Public Utility Commission regulations, policies, orders, and decisions.
- 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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SECTION 2 - REGULATIONS, (Cont'd.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.C Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
  
- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (Cont'd.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer during normal business hours for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. For any interruption in service lasting longer than 24 hours, the Customer will be credited in accordance with Section 2.6.1.C.8.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses for:

- A. any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (Cont'd.)

2.4 Customer Equipment and Channels

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A. Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
  
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (Cont'd.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D. Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

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SECTION 2 - REGULATIONS, (Cont'd.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
  
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

2.5.2 Billing and Collection of Charges

- A. Non-recurring charges are due and payable from the Customer within 30 days after the billing date, unless otherwise agreed to in advance.
- B. The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the billing date. When billing is based on Customer usage, charges will be billed monthly for the preceding billing periods.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges, (Cont'd.)

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. A 1.5% Late Payment Charge applies to any unpaid balance carried forward from a monthly bill to the next month's bill on a business Customer's account. The Customers bill will be considered to be mailed within seven (7) days of the billing cycle and will be considered past due if payment is not received within thirty days after the billing date.
- F. The Customer will be assessed a charge of twenty dollars (\$20.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.
- G. Customers have up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits. The Bureau of Consumer Services has primary jurisdiction over complaints and Customers may contact the Bureau at the following address : Bureau of Consumer Services, Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265, or by calling: Phone No. 1-800-692-7380, FAX 717-787-6641. Customers may contact the Company at the following address: Cooperative Communications, Inc., 210 Clay Avenue, 3rd Floor, Lyndhurst, NJ 07071, or by calling toll free 1-800-266-7411.
- H. If service is disconnected by the Company in accordance with section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges as well as a Suspension of Service charge, as set forth in section 5.7.4.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. Payments may be required in advance of furnishing any of the following services: (1) seasonal service, (2) the construction of facilities and furnishing of special equipment, (3) temporary service for short- term use. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements, (Cont'd.)

2.5.4 Deposits

- A. To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation.

The deposit will be returned to the Customer after the Customer has paid undisputed bills for service over a period of twelve (12) consecutive months.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Discontinuance of Service

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving ten (10) days written notice to the Customer, discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. All procedures for discontinuance of service will be in accordance with 52 PA Code §64.71 and §64.121.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Discontinuance of Service, (Cont'd.)

- E. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- F. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- G. In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- H. Upon the Company's discontinuance of service to the Customer under Section 2.5.5.A or 2.5.5.B, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent). A Suspension of Service charge as listed in Section 5.7.4 applies.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Cancellation of Application for Service

- A. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).
  
- B. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements, (Cont'd.)

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6 Allowances for Interruptions in Service

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- A. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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 COMPETITIVE LOCAL EXCHANGE CARRIER
 

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SECTION 2 - REGULATIONS, (Cont'd.)

## 2.6 Allowances for Interruptions in Service, (Cont'd.)

## 2.6.1 Credit for Interruptions, (Cont'd.)

- C. A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less --

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
1. Less than 30 minutes	None
2. 30 minutes up to but not including 3 hours	1/10 Day
3. 3 hours up to but not including 6 hours	1/5 Day
4. 6 hours up to but not including 9 hours	2/5 Day
5. 9 hours up to but not including 12 hours	3/5 Day
6. 12 hours up to but not including 15 hours	4/5 Day
7. 15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.1 Credit for Interruptions, (Cont'd.)

C. (continued)

8. Over 24 Hours. When service is interrupted for a period of at least 24 hours, the Company, after due notice by the Customer, shall apply the following schedule of allowances except in situations as provided for in Section c:
  - a. One-thirtieth of the tariffed monthly rate of services and facilities furnished by the Company rendered inoperative, useless or impaired for each of the first three full 24-hour periods during which the interruption continues after notice by the Customer to the Company conditioned that the out-of-service- extends beyond a minimum of 24 hours.
  - b. Two-thirtieths of each full 24-hour period beyond the first three 24-hour periods. However in no instance may the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the public utility rendered useless or impaired.
  - c. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the Company, an allowance of 1/30 of the tariffed monthly rate for all services and facilities furnished by the Company rendered inoperative or substantially impaired to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the Customer to the Company.
  - d. The allowances set forth in a. – c. may not be applicable where service interrupted by the negligence or willful act of the Customer to service or where the public utility, pursuant to the terms of the contract for service, suspends or terminates service for nonpayment of charges or for unlawful or improper use of the facilities or service or for any other reason provided for in this tariff.



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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (Cont'd.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- B. interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C. interruptions due to the failure or malfunction of non-Company equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (Cont'd.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.3 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits. In accordance with 52 PA Code ' 64.53, a Customer is required to give at least five (5) days oral or written notice prior to cancellation.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.7 Use of Customer's Service by Others

2.7.1 Resale and Sharing

Any service provided under this tariff may be resold to or shared with other persons at the option of the Customer, subject to compliance with any applicable laws or Pennsylvania Public Utility Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.7.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (Cont'd.)

2.8 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

The Customer's termination liability for cancellation of service shall be equal to:

- 2.8.1 all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- 2.8.2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer;
- 2.8.3 The maximum liability will not exceed all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation; minus
- 2.8.4 a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

2.9 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- 2.9.1 to any subsidiary, parent company or affiliate of the Company; or
- 2.9.2 pursuant to any sale or transfer of substantially all the assets of the Company; or
- 2.9.3 pursuant to any financing, merger or reorganization of the Company.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (Cont'd.)

2.10 Notices and Communications

- 2.10.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.10.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.10.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.10.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, (Cont'd.)****2.11 Telecommunications Relay Service****2.11.1 General**

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

**2.11.2 Surcharge**

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all customer bills issued on July 1, 2009.

Per residence access line, per month	\$0.08
Per business access line, per month	\$0.08

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, (Cont'd.)****2.11 Telecommunications Relay Service****2.11.3 Centrex**

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

<b>Number of Centrex Lines</b>	<b>Equivalent Lines</b>
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex lines	1

**2.11.4 Rates**

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 3 - SERVICE AREAS

3.1 Exchange Service Areas

A. Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- 1) Verizon Pennsylvania, Inc.
- 2) Verizon North Inc.
- 3) United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas – Extended Area Service

3.2.1 Following are the Extended Area Service local calling areas for the Pennsylvania Exchange Areas.

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas – Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Alexandria	Alexandria Huntington	McConnellstown
Aliquippa Local Area	Aliquippa Ambridge Baden Glenwillard Hookstown Pittsburgh Suburban Zone 16 Rochester	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Allentown	Allentown Bath Bethlehem Catasauqua Easton Hellertown Kutztown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg Emmaus Ironton New Smithville New Tripoli Topton
Altoona	Altoona Bellwood Cresson Hollidaysburg Tyrone	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Ambridge Local Area	Aliquippa Ambridge Baden Glenwillard Pittsburgh Suburban Zone 16	
Extended Area	All stations in the Local Area plus: Pittsburgh Suburban Zone 15 Rochester	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Austin	Austin Coudersport	
Avella	Avella Burgettstown Washington	
Avis	Avis Jersey Shore Lock Haven Woolrich	
Avondale	Avondale Coatesville Kemblesville Kennett Square Vandenberg Lenape Mendenhall Mortonville Oxford Unionville West Chester West Grove Westtown	Hockessin, DE Wilmington, DE

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Baden Local Area	Aliquippa Ambridge Baden Rochester	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Barnesboro	Barnesboro Carrolltown Cherry Tree Glen Campbell Hastings Patton	
Bath	Allentown Bath Bethlehem Catasauqua Nazareth Northampton Slatington	
Beaver Falls	Beaver Falls Ellwood City Hookstown Midland Rochester Wampum Zelienople	Darlington Enon Valley

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Bedminster	Bedminster Carversville Doylestown Dublin Perkasie Plumsteadville Quakertown	Ferndale
Bellefonte	Bellefonte Boalsburg Centre Hall Snow Shoe Spring Mills State College	Howard Zion
Belle Vernon Local Area	Belle Vernon California Charleroi Donora Fayette City Monessen Monongahela Perryopolis West Newton	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Bellwood	Altoona Bellwood Tyrone	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Berwick	Berwick Bloomsburg	Shickshinny Wapwallopen
Bessemer	Bessemer New Castle	
Bethlehem	Allentown Bath Bethlehem Catasauqua Easton Hellertown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg Ironton
Big Run	Big Run Punxsutawney	
Black Lick	Black Lick Blairsville Homer City Indiana	

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## COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Blairsville	Black Lick Blairsville Bolivar Derry Homer City Indiana Latrobe	
Bloomerg	Berwick Bloomsberg Catawissa Danville Millville Numidia Washingtonville	Orangeville
Boalsburg	Bellefonte Boalsburg Centre Hall Spring Mills State College	
Bolivar	Blairsville Bolivar New Florence	
Bradford	Bradford Eldred Mount Jewett Rew Smethport	Duke Center Limestone, NY

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## COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Brownsville	Brownsville California Charleroi New Salem Republic Smock Uniontown	
Buckingham Local Area	Buckingham Carversville Doylestown New Hope Philadelphia Suburban Zone 45 Wycombe	
Extended Area	All stations in the Local Area plus: Dublin Line Lexington Newtown Philadelphia. Suburban Zone 39 Philadelphia. Suburban Zone 40 Plumsteadville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Burgettstown	Avella Burgettstown McDonald Paris	Midway Murdocksville
Bushkill	Bushkill Lords Valley Stroudsburg	Stroudsburg, NJ

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
California	Belle Vernon Brownsville California Charleroi Fayette City	
Canonsburg Local Area	Canonsburg McDonald McMurray Pittsburgh Suburban Zone 13 Washington	Hickory
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Carbondale	Carbondale Jermyn Olyphant Scranton	Chapman Lake Clifford Forest City Waymart
Carrolltown	Barnesboro Carrolltown Ebensburg Hastings Patton	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Carversville Local Area	Bedminster Buckingham Canersville Doyletown Dublin New Hope Plumsteadville Wycombe	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Catawissa	Bloomburg Catawissa Danville Elysburg Numidia	

## COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Center Point Local Area	Center Point Collegeville Harleysville Lansdale Philadelphia Suburban Zone 30 North Wales Schwenksville	
Extended Area	All stations in the Local Area plus: Green Lane Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 31 Philadelphia Suburban Zone 33 Phoenixville Royersford Souderton	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Centre Hall	Bellefonte Boalsburg Centre Hall Millheim Spring Mills State College	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Charleroi	Belle Vernon Brownsville California Charleroi Donora Fayette City Monessen Monongahela	
Cherry Tree	Barnesboro Cherry Tree Glen Campbell	
Chester Springs Local Area	Chester Springs Eagle Exton Philadelphia Suburban Zone 28 Phoenixville Pughtown Royersford	
Extended Area	All stations in the Local Area plus: Collegeville Downingtown Glenmore Philadelphia Suburban Zone 26 Philadelphia Suburban Zone 29 Pottstown West Chester	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Clairton Local Area	Clairton Elizabeth Pittsburgh Suburban Zone 10 Pittsburgh Suburban Zone 11	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Clarion	Clarion Leeper	Knox Shippenville Sligo Strattanville
Claysville	Claysville Washington West Alexander	
Clearfield	Clearfield Curwensville Frenchville Osceola Mills Philipsburg Winburne	
Clymer	Clymer Indiana	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Coatsville Local Area	Avondale Coatesville Downingtown Eagle Exton Glenmore Honey Brook Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Suburban Exchange and all other zones of the Philadelphia Suburban Exchanges.	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Collegeville Local Area	Center Point Collegeville Green Lane Harleysville Lansdale North Wales Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 31 Phoenixville Pottstown Royersford Schwenksville Souderton	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Connellsville	Connellsville Dawson Mount Pleasant Scottdale Uniontown	
Coudersport	Austin Coudersport Roulette Ulysses	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Cresco	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	
Cresson	Altoona Cresson Ebensburg Hilldaysburg Portage	
Curwensville	Clearfield Curwensville Mahaffey	
Danville	Bloomsburg Catawissa Danville Elysburg Northumberland Sunbury Washingtonville	
Dauphin	Dauphin Halifax Harrisburg Zone 1	
Dawson	Connellsville Dawson Perryopolis Scottdale	
Derry	Blairsville Derry Greensburg Latrobe	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Donora Local Area	Belle Vernon Charleroi Donora Elizabeth Monessen Monogahela	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Downingtown Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Honey Brook Lenape Mortonville Philadelphia Suburban Zone 28 Pughtown West Chester Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Doylestown Local Area	Buckingham Carversville Dolestown Dublin Line Lexington Philadelphia Suburban Zone 45 Plumsteadville Wycombe	
Extended Area	All stations in the Local Area plus: Bedminister Lansdale New Hope Newton North Wales Perkasie Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 40 Souderton	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Dublin Local Area	Bedminster Buckingham Carversville Doylestown Dublin Lansdale Line Lexington Perkasie Plumsteadville Quakertown Souderton	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
DuBois	DuBois Reynoldsville Sykesville	Brockway Luthersburg Penfield
Eagle Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Philadelphia Suburban Zone 28 Phoenixville Pughtown Royersford West Chester	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Easton	Allentown Bethlehem Catasauqua Easton Hellertown Nazareth Riegelsville Springtown Upper Black Eddy	Bloomsbury, N.J. Phillipsburg, N.J.
East Palestine	East Palestine, Pa.	East Palestin, OH New Waterford, OH, Rogers, OH.
Ebenshurg	Carrolltown Cresson Ebensburg	Colver Nanty-Glo Johnston
Eldred	Bradford Eldred Port Allegheny Rew Smethport	Duke Center

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Elizabeth Local Area	Clairton Donora Elizabeth Monongahela Pittsburgh Suburban Zone 10 Pittsburgh Suburban Zone 11	
Extended	All stations in the Local Area plus: Finleyville Pittsburgh. Suburban Zone 12 West Newton	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Ellwood City	Beaver Falls Ellwood City New Castle Wampum Zelienople	Portersville
Elysburg	Catawissa Danville Elysburg Kulpmont Mt. Carmel Numidia Shamokin Sunbury	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Endeavor	Endeavor Tidioute Tionesta	
Exton Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Lenape Mortonville Philadelphia Suburban Zone 28 Pughtown West Chester Westtown	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all Zones of the Philadelphia Suburban Exchange	
Fairchance	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Farmington	Farmington Uniontown	
Fayette City	Belle Vernon California Charleroi Fayette City Monessen Perryopolis	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Finleyville Local Area	Finleyville McMurray Monongahela Pittsburgh Suburban Zone 11 Pittsburgh Suburban Zone 12	
Extended Area	All stations in the Local Area plus: Clairton Elizabeth Pittsburgh Suburban Zone 10	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Fleetwood	Fleetwood Kutztown Reading	Leesport Oley Topton
Frackville	Ashland Frackville Girardville Mahanoy City Minersville Pottsville Saint Clair Shenandoah	
Freeland	Freeland Hazleton McAdoo Weatherly White Haven	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Frenchville	Clearfield Frenchville Philipsburg Snow Shoe Winburne	
Galeton	Galeton	
Girardville	Ashland Frackville Girardville Mahanoy City Shenandoah	
Glen Campbell	Barnesboro Cherry Tree Glen Campbell	
Glenmoore	Chester Springs Coatsville Downingtown Eagle Exton Glenmoore Honey Brook Parkesburg Pughtown West Chester	Green Hills Morgantown
Glenwillard Local Area	Aliquippa Ambridge Glenwillard Pittsburgh Suburban Zone 15 Pittsburgh Suburban Zone 16	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Green Lane	Center Point Collegeville Green Lane Harleysville Lansdale Pennsburg Perkasie Quakertown Schwenksville Souderton	Sassamansville
Greensburg Local Area	Greensburg Herminie Jeannette Latrobe Youngwood	Delmont Kecksburg New Alexandria
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Greenville	Greenville Sharpsville	Sheakleyville Transfer
Grove City	Grove City Mercer	Blacktown Harrisville Wesley
Halifax	Dauphin Halifax Harrisburg Zone 1	Elizabethville Millersburg
Hamburg	Hamburg Reading	Kempton Leesport

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Hamlin	Hamlin Lake Ariel Moscow Newfoundland Olyphant Scranton Wallenpaupack	
Harleysville Local Area	Center Point Collegeville Green lane Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Suburban Zone 30 Schwenksville Souderton	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Harrisburg Zone 1	Dauphin Halifax Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Mechanicsburg Middletown	Hershey Lewisberry Marysville Shellsville
Zone 2	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Hershey

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Hastings	Barnesboro Carrolltown Hastings Patton	
Hawley	Hawley Honesdale Lords Valley Newfoundland Wallenpaupack	
Hazleton	Freeland Hazleton McAdoo Weatherly White Haven	Conyngnam-Drums Nuremburg
Hellertown	Allentown Bethlehem Catasauqua Easton Hellertown Riegelsville Springtown	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Herminie Local Area	Greensburg Herminie Jeannette Pittsburgh Subn Zone 23	
Extended Area	All stations in the Local Area plus: Pittsburgh Suburban Zone 10 West Newton Youngwood	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Hollidaysburg	Altoona Cresson Hollidaysburg	
Homer City	Black Lick Blairsville Homer City Indiana	
Honesdale	Hawley Honesdale Lake Ariel Lords Valley Wallenpaupack	Beach Lake Galilee Pleasant Mount South Canaan Waymart
Honey Brook	Coatesville Downingtown Glenmore Honey Brook Parkesburg	Green Hills Morgantown

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Hookstown	Aliquippa Beaver Falls Hookstown Midland Rochester Smiths Ferry	Chester, W V East Liverpool, OH
Houtzdale	Houtzdale Osceola Mills Philipsburg	
Hummelstown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown Palmyra	Hershey Shellsville
Huntingdon	Alexandria Huntingdon Mount Union	Marklesburg McConnellstown
Imperial Local Area	Imperial McDonald Oakdale Pittsburgh Suburban Zone 14.b Pittsburgh. Suburban Zone 15	Murdocksville
Extended Area	All stations in the Local Area plus Pittsburgh Suburban Zone 14.a.	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh-Suburban Exchange.	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Indiana	Black Lick Blairsville Clymer Homer City Indiana Marion Center Parkwood	Elderton
Jeannette Local Area	Greensburg Herminie Jeannette Pittsburgh Suburban Zone 23	Harrison City
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Jermyn	Carbondale Jermyn Olyphant Scranton	Chapman Lake
Jersey Shore	Avis Jersey Shore Lock Haven Williamsport Woolrich	Oval
Jim Thorpe	Jim Thorpe Leighton Nesquehoning Weatherly White Haven	
Kane	Kane Ludlow Mount Jewett	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Kemblesville	Avondale Kemblesville Kennett Square Landenburg Mendenhall Oxford Unionville West Grove	Hockessin, DE Newark, DE
Kennett Square Local Area	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	Hockessin, DE Wilmington, DE
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Kingston	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland Dallas Harveys Lake Trucksville

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Kulpmont	Ashland Elysburg Kulpmont Mount Carmel Shamokin	
Kutztown	Allentown Fleetwood Kutztown Reading	Kempton Topton
Lake Ariel	Hamlin Honesdale Lake Ariel Newfoundland Olyphant Scranton Wallenpaupak	South Canaan Waymart
Lake Como	Lake Como	
Lancaster	Lancaster Landisville Millersville Strasburg	Intercourse Leola Lititz Manheim Mount Joy Mountville New Holland Quarryville Rawlinsville

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Landenberg	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Oxford Unionville West Chester West Grove Westtown	Hockessin, DE Newark, DE Wilmington, DE
Landisville	Lancaster Landisville Millersville Strasburg	Lititz Manheim Mount Joy Mountville

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Lansdale Local Area	Center Point Harleysville Lansdale Line Lexington North Wales Souderton	
Extended Area	All stations in the Local Area plus:  Collegeville Doylestown Dublin Green Lane Perkasie Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 45 Schwenksville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Latrobe	Blairsville Derry Greensburg Latrobe Ligonier	Kecksburg New Alexandria

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Lebanon	Annville Lebanon Mt. Gretna Palmyra	Frystown Hershey Jonestown Myerstown Schaefferstown
Leeper	Clarion Leeper Marienville	
Lehighton	Jim Thorpe Lehighton Nesquehoning Palmerton	
Lenape Local Area	Avondale Coatesville Downingtown Exton Kennett Square Landenberg Lenape Mendenhall Mortonville Philadelphia Suburban Zone 10 Philadelphia Suburban Zone 28 Unionville West Chester West Grove Westtown	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Lewiston	Lewistown McVeytown	Belleville Mifflintown Port Royal Reedsville
Ligonier	Latrobe Ligonier	Stahlstown
Line Lexington Local Area	Doylestown Dublin Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Suburban Zone 45 Souderton	
Extended Area	All stations in the Local Area plus: Buckingham Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Plumsteadville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Lock Haven	Avis Jersey Shore Lock Haven Woolrich	Beech Creek Mill Hall

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Lords Valley	Bushkill Cresco Hawley Honesdale Lords Valley Mount Pocono Newfoundland Stroudsburg Wallenpaupack	
Lowellville	Bessemer Lowellville New Castle	Lowellville, OH Hubbard, OH North Lima, OH Youngstown, OH
Ludlow	Kane Ludlow	
Mahaffey	Mahaffey Curwensville	
Mahanoy City	Frackville Girardville Mahanoy City Shenandoah Tamaqua	Lakewood
Marchand	Marchand Punxsutawney	
Marienville	Leeper Marienville	
Marion Center	Indiana Marion Center	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Masontown	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
McAdoo	Freeland Hazleton McAdoo Tamaqua Weatherly	
McClellandtown	Fairchance Masontown McClellandtown Smithfield Uniontown	
McDonald Local Area	Burgettstown Canonsburg Imperial McDonald Oakdale Pittsburgh Suburban Zone 13	Midway
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
McMurray Local Area	Canonsburg Finleyville McMurray Pittsburgh Suburban Zone 12 Pittsburgh Suburban Zone 13	
Extended Area	All stations in the Local Area plus: Washington	
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
McVeytown	Lewistown McVeytown	
Mechanicsburg	Harrisburg Zone 1 Mechanicsburg	Dillsburg Lewisberry
Mendenhall Local Area	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Philadelphia Suburban Zone 10 Unionville West Chester West Grove Westtown	Hockessin, DE Wilmington, DE
Mercer	Grove City Mercer Sharon Sharpsville	Blacktown Fredonia Wesley

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Middletown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Elizabethtown Hershey
Midland	Beaver Falls Hookstown Midland Rochester Smiths Ferry	
Millersville	Lancaster Landisville Millersville Strasburg	Mountville
Millheim	Bellefonte Boalsberg Centre Hall Millheim Spring Mills State College	
Millville	Bloomsburg Millville Washingtonville	
Milton	Milton Northumberland Sunbury Washingtonville	Lewisburg Mifflinburg Watsonstown
Minersville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Tremont

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Monessen	Belle Vernon Charleroi Donora Fayette City Monessen Monongahela	
Monongahela Local	Belle Vernon Charleroi Donora Elizabeth Finleyville Monessen Monongahela	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Moosic	Moosic Pittston Scranton Taylor Wyoming	
Morrisville Local Area	Morrisville Newton Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Yardley	Ewing, N.J. Trenton, N.J.
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other zones of the Philadelphia Suburban Exchange.	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Mortonville Local Area	Avondale Coatesville Downingtown Exton Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Moscow	Hamlin Moscow Newfoundland Scranton Wallenpaupack	
Mountaintop	Kingston Mountaintop Nanitoke Plymouth Wilkes-Barre	Nuangola
Mount Carmel	Ashland Elysburg Kulpmont Mount Carmel Shamokin	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Mount Gretna	Annville Lebana Mount Gretna Palmyra	
Mount Jewett	Bradford Mount Jewett Kane	
Mount Pleasant Local Area	Connellsville Greensburg Mount Pleasant Scottdale Youngwood	Kecksburg
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Mount Pocono	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	
Mount Union	Huntingdon Mount Union	McConnellstown
Nanticoke	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	Nuangola
Nesquehoning	Jim Thorpe Lehighton Nesquehoning	Lansford

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Nazareth	Allentown Bath Bethlehem Catasauqua Easton Nazareth	
New Castle	Besemer Ellwood City New Castle Wampum	New Wilmington New Bedford Plain Grove Princeton Volant
New Florence	Bolivar Johnstown New Florence Seward	
Newfoundland	Cresco Hamlin Hawley Lake Ariel Lords Valley Moscow Mount Pocono Newfoundland Wallenpaupack	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
New Hope Local Area	Buckingham Carversville Doylestown New Hope Newtown Plumsteadville Wycombe Yardley	Lambertville, NJ
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
New Kensington Local Area	New Kensington Pittsburgh Suburban Zone 20 Springdale Tarentum	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
New Philadelphia	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	
New Salem	Brownsville New Salem Republic Uniontown	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Newton Local Area	Newton Philadelphia Suburban Zone 40 Philadelphia Suburban Zone 43 Wycombe Yardley	
Extended Area	All stations in the Local Area plus: Buckingham Doylestown Morrisville New Hope Philadelphia Suburban Zone 37 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 44 Philadelphia Suburban Zone 45	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Northampton	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton
Northumberland	Danville Milton Northumberland Sunbury	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
North Wales Local Area	Center Point Harleysville Lansdale Line Lexington North Wales Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 33 Souderton	
Extended Area	All stations in the Local Area plus: Collegeville Doylestown Philadelphia Suburban Zone 31 Philadelphia Suburban Zone 32 Philadelphia Suburban Zone 34 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 45	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Numidia	Bloomsberg Catawissa Elysburg Numidia	
Oakdale Local Area	Imperial McDonald Oakdale Pittsburgh Suburban Zone 13 Pittsburgh Suburban Zone 14	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Olyphant	Carbondale Hamlin Jermyn Lake Ariel Olyphant Scranton Taylor	Chapman Lake
Orwigsburg	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn
Osceola Mills	Clearfield Houtzdale Osceola Mills Philipsburg	
Oxford	Avondale Kemblesville Landenberg Oxford West Grove	Kirkwood

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Palmyra	Annville Harrisburg Zone 1 Hummelstown Lebanon Mount Gretna Palmyra	Hershey
Paris	Burgettstown Paris	Weirton, WV
Parkesburg	Coatesville Glenmore Honey Brook Mortonville Parkesburg West Grove	Atglen Gap
Parkwood	Indiana Parkwood	
Patton	Altoona Barnesboro Carrolltown Hastings Patton	
Pennsburg	Green Lane Pennsburg Perkasie Quakertown Souderton	Bally Sassamansville

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Perkasie Local Area	Bedminster Doylestown Dublin Green Lane Harleysville Lansdale Line Lexington Pennsburg Perkasie Plumsteadville Quakertown Schwenksville Souderton	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Perryopolis Local Area	Belle Vernon Dawson Fayette City Perryopolis Uniontown	
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Philipsburg	Clearfield Frenchville Houtzdale Osceola Mills Philipsburg Winburne	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Phoenixville Local Area	Chester Springs Collegeville Eagle Philadelphia Suburban Zone 28 Philadelphia Suburban Zone 29 Phoenixville Pughtown Royersford	
Extended Area	All stations included in Local Area preceding plus: Center Point Philadelphia Suburban Zone 26 Philadelphia Suburban Zone 30 Pottstown	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Pittston	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	Harding

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Plumsteadville Local Area	Bedminster Buckingham Carversville Doylestown Dublin Line Lexington New Hope Perkasie Plumsteadville Quakertown	Ferndale
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Plymouth	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	
Point Marion	Fairchance Masontown Point Marion Smithfield Uniontown	Cheat Lake Morgantown, WV
Portage	Cresson Ebensburg Johnstown Portage Southfork	
Port Allegany	Eldred Port Allegany Roulette Smethport	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Pottstown	Collegeville Phoenixville Pottstown Pughtown Royersford Schwenksville	Boyertown Douglassville Sassamansville
Pottsville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	Auburn Friedensburg
Pughtown Local Area	Chester Springs Dowingtown Eagle Exton Glenmore Phoenixville Pottstown Pughtown Royersford	Green Hills Morgantown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Punxsutawney	Big Run Marchand Punxsutawney	
Quakertown	Bedminster Dublin Green Lane Pennsburg Perksie Plumsteadville Quakertown Souderton Springtown	Ferndale
Reading	Fleetwood Hamburg Kutztown Reading	Adamstown Bernville Birdsboro Green Hills Leesport Morgantown Oley Robesonia Topton Womelsdorf Yellow House
Renovo	Renovo	
Republic	Brownsville New Salem Republic Uniontown	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Rew	Bradford Eldred Rew Smethport	Duke Center Limestone, NY
Reynoldsville	DuBois Reynoldsville Sykesville	
Riegelsville	Allentown Bethlehem Catasauqua Easton Hellertown Riegelsville Springtown Upper Black Eddy	Ferndale Milford, N.J. Phillipsburg, N.J.
Rochester Local Area	Aliquippa Ambridge Banden Beaver Falls Hookstown Midland Rochester	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Roulette	Coudersport Port Allegany Roulette	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Royersford Local Area	Center Point Chester Springs Collegeville Eagle Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 30 Phoenixville Pottstown Pughtown Royersford Schwenksville	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Russell	Russell Sugar Grove Warren Youngsville	
Saint Clair	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	
Saxton	Saxton	Hopewell

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Schuylkill Haven	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn Friedensburg
Schwenksville Local Area	Center Point Collegeville Green Lane Harleysville Lansdale Perkasie Philadelphia Suburban Zone 30 Pottstown Royersford Schwenksville Souderton	Sassamansville
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Scranton	Hamlin Jermyn Lake Ariel Moosic Moscow Olyphant Pittston Scranton Taylor Wyoming	Clarks Summit Dalton Factoryville Lake Winola
Shamokin	Elysburg Kulpmont Mount Carmel Shamokin Sunbury	Trevorton
Sharon	Mercer Sharon Sharpsville West Middlesex	Sharon, OH Transfer
Sharpsville	Greenville Mercer Sharon Sharpsville West Middlesex	Sharon, OH Transfer
Shenandoah	Ashland Frackville Girardsville Mahoney City Shenandoah	Ringtown

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Slatington	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton New Tripoli
Smethport	Bradford Eldred Port Allegany Rew Smethport	
Smithfield	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Smiths Ferry	Hookstown Midland Rochester Smiths Ferry	Chester, WV East Liverpool, OH
Smock	Brownsville Smock Uniontown	
Snow Shoe	Bellefonte Frenchville Snow Shoe	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Souderton Local Area	Center Point Collegeville Doylestown Dublin Green Lane Harleysville Lansdale Line Lexington North Wales Pennsburg Perkasie Quakertown Schwenksville Souderton	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Exchange.	
Springdale Local Area	New Kensington Pittsburgh Suburban Zone 19 Pittsburgh Suburban Zone 20 Springdale Tarentum	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Spring Mills	Bellefonte Boalsburg Centre Hall Millheim Spring Mills State College	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Sprintown	Allentown Bethlehem Catasauqua Easton Hellertown Quakertown Riegelsville Springtown Upper Black Eddy	Ferndale Milford, NJ
State College	Bellefonte Boalsburg Centre Hall Spring Mills State College	Port Matilda (Brookville Tel. Co.)
Strasburg	Lancaster Landisville Millersville Strasburg	Gap Intercourse Quarryville Rawlinsville
Stroudsburg	Bushkill Cresco Lords Valley Mount Pocono Stroudsburg	Saylorsburg Stroudsburg, NJ
Sugar Grove	Russell Sugar Grove Warren Youngsville	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Sunbury	Danville Elysburg Milton Northumberland Shamokin Sunbury	Selinsgrove
Sykesville	DuBois Reynoldsville Sykesville	Luthersburg
Tamaqua	Mahoney City McAdoo New Philadelphia Pottsville Tamaqua	Lakewood Lansford
Tarentum Local Area	New Kensington Pittsburgh Suburban Zone 20 Springdale Tarentum	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Taylor	Moosic Olyphant Pittston Scranton Taylor Wyoming	
Tidioute	Endeavor Tidioute Tionesta Warren	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Tionesta	Endeavor Tidoute Tionesta	
Tyrone	Altoona Bellwood Tyrone	Warriors Mark
Ulysses	Coudersport Ulysses	
Uniontown	Brownsville Connellsville Fairchance Farmington Masontown McClellandtown New Salem Point Marion Republic Smithfield Smock Uniontown	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Unionville Local Area	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Upper Black Eddy	Easton Riegelsville Springtown Upper Black Eddy	Ferndale Frenchtown, NJ Milford, N.J. Uhlerstown
Wallenpaupack	Hamlin Hawley Honesdale Lake Ariel Lords Valley Moscow Newfoundland Wallenpaupack	
Wampum	Beaver Falls Ellwood City New Castle Wampum	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Warren	Russel Sugar Grove Tidioute Warren Youngsville	Sheffield
Washington Local Area	Avella Canonsburg Claysville McMurry Washington West Alexander	Buffalo Hickory Taylorstown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Washingtonville	Bloomsburg Danville Millville Milton Washingtonville	Turbotville
Weatherly	Freeland Hazleton Jim Thorpe McAdoo Weatherly White Haven	
West Alexander	Claysville Washington West Alexander	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
West Chester Local Area	Downingtown Exton Lenape Mendenhall Mortonville Philadelphia Suburban Zone 28 West Chester Westtown	
Extended Area	All stations included in Local Area preceding plus: Avondale Chester Springs Coatesville Eagle Kennett Square Landenberg Philadelphia Suburban Zone 10 Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Unionville West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
West Grove	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Oxford Parkesburg Unionville West Chester West Grove Westtown	Hockessin, DE
West Middlesex	Sharon Sharpsville West Middlesex	Sharon, OH
West Newton Local Area	Belle Vernon West Newton	Yukon
Extended Area	All stations included in Local Area preceding plus: Donora Elizabeth Hermine Monessen Mount Pleasant Perryopolis Pittsburgh Suburban Zone 10 Scottdale	
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Westtown Local Area	Lenape Philadelphia Suburban Zone 10 Mendenhall West Chester Westtown	
Extended Area	All stations included in Local Area preceding plus: Avondale Coatesville Downingtown Exton Kennett Square Landenberg Mortonville Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Philadelphia Suburban Zone 28 Unionville West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
White Haven	Freeland Hazleton Jim Thorpe Weatherly White Haven	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Wilkes-Barre	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland Dallas Harveys Lake Nuangola Trucksville
Williamsport	Jersey Shore Williamsport	Loyalsock Oval Trout Run
Winburne	Clearfield Frenchville Philipsburg Winburne	
Woolrich	Avis Jersey Shore Lock Haven Woolrich	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Wycombe Local Area	Buckingham Doylestown New Hope Newtown Philadelphia Suburban Zone 40 Philadelphia Suburban Zone 45 Wycombe	
Extended Area	All stations included in Local Area preceding plus: Carversville Morrisville Philadelphia Suburban Zone 37 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Yardley	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Wyoming	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Yardley Local Area	Morrisville New Hope Newtown Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Wycombe Yardley	Ewing, NJ Trenton, NJ
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Youngsville	Russell Sugar Grove Warren Youngsville	
Youngwood Local Area	Greensburg Mount Pleasant Youngwood	
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Zelienople	Beaver Falls Ellwood City Zelienople	Criders Corners Evans City

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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

## A. Philadelphia Suburban Exchanges

<b>Exchange</b>	<b>Local Calling Area</b>
Chester Heights (Phil. Suburban Zone 10)	Chester; Chester Heights; Holly Oak, DE; Lenape; Media; Mendenhall; West Chester; Westtown; Wilmington, DE
Chester (Phil. Suburban Zone 11)	Chester; Chester Heights; Darby-Ridley Park-Sharon Hill; Holly Oak, DE; Media; Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newton Square; Chester; Chester Heights; Media; Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newton Square; Chester; Darby-Ridley Park-Sharon Hill; Havertown-Manoa; Media; Swarthmore; Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester; Darby-Ridley Park-Sharon Hill; Phila. Zone 2; Swarthmore; Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill; Havertown-Manoa; Phila. Zone 2; Swarthmore; Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore; Broomall-Newton Square; Havertown-Manoa; Phila. Zone 2; Swarthmore; Upper Darby
Broomall-Newton Square (Phil. Suburban Zone 22)	Ardmore; Broomall-Newton Square; Bryn Mawr; Havertown-Manoa; Media; Paoli-Malvern-Berwyn; Swarthmore; Wayne
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore; Bryn Mawr; Cynwyd-Narberth; Phila. Zone 2; Phila. Zone 3

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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

## A. Philadelphia Suburban Exchanges, (Cont'd.)

<b>Exchange</b>	<b>Local Calling Area</b>
Ardmore (Phil. Suburban Zone 24)	Ardmore; Broomall-Newton Square; Bryn Mawr, Conshohocken; Cynwyd-Narberth; Havertown-Manoa; Phila. Zone 2; Wayne
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore; Broomall-Newton Square; Bryn Mawr; Conshohocken; Cynwyd-Narberth; Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore; Broomall-Newton Square; Bryn Mawr; Conshohocken; Norristown; Paoli-Malvern-Berwyn; Valley Forge; Wayne
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newton Square; Chester Springs; Downingtown; Eagle; Exton; Lenape; Paoli-Malvern-Berwyn; Phoenixville; Valley Forge; Wayne; West Chester; Westtown
Valley Forge (Phil. Suburban Zone 29)	Collegeville; Norristown; Paoli-Malvern-Berwyn; Phoenixville; Royersford; Valley Forge; Wayne
Norristown (Phil. Suburban Zone 30)	Ambler; Center Point; Collegeville; Conshohocken; Harleysville; Lansdale; Norristown; North Wales; Phoenixville; Royersford; Schwenksville; Valley Forge; Wayne
Conshohocken (Phil. Suburban Zone 31)	Ambler; Ardmore; Bryn Mawr; Center Point; Collegeville; Conshohocken; Flourtown; Norristown; Phila. Zone 3; Wayne
Flourtown (Phil. Suburban Zone 32)	Ambler; Cheltenham-Elkins Park-Jenkintown; Conshohocken; Flourtown; Phila. Zone 3
Ambler (Phil. Suburban Zone 33)	Ambler; Cheltenham-Elkins Park-Jenkintown; Conshohocken; Flourtown, Hatboro; Norristown; North Wales; Warrington; Willow Grove

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

## A. Philadelphia Suburban Exchanges, (Cont'd.)

<b>Exchange</b>	<b>Local Calling Area</b>
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler; Bethayres-Huntingdon; Cheltenham-Elkins Park-Jenkintown; Flourtown; Hatboro; North Wales; Phila. Zone 3; Phila. Zone 4; Willow Grove
Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon; Cheltenham-Elkins Park-Jenkintown; Feasterville-Churchville; Hatboro; Phila. Zone 4; Warrington; Willow Grove
Willow Grove (Phil. Suburban Zone 38)	Ambler; Bethayres-Huntingdon; Cheltenham-Elkins Park-Jenkintown; Feasterville-Churchville; Hatboro; Warrington; Willow Grove
Hatboro (Phil. Suburban Zone 39)	Ambler; Bethayres-Huntingdon; Cheltenham-Elkins Park-Jenkintown; Feasterville-Churchville; Hatboro; Warrington; Willow Grove
Feasterville-Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon; Eddington-Cornwells Heights; Feasterville-Churchville; Hatboro, Langhorne; Newtown; Phila. Zone 4; Warrington; Willow Grove; Wycombe
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol; Eddington-Cornwells Heights; Feasterville-Churchville; Langhorne; Phila. Zone 4
Bristol (Phil. Suburban Zone 42)	Bristol; Eddington-Cornwells Heights; Langhorne; Levittown; Morrisville; Yardley
Langhorne (Phil. Suburban Zone 43)	Bristol; Eddington-Cornwells Heights; Feasterville-Churchville; Langhorne; Levittown, Morrisville; Newtown; Yardley
Levittown (Phil. Suburban Zone 44)	Bristol; Langhorne; Levittown; Morrisville; Newtown; Yardley
Warrington (Phil. Suburban Zone 45)	Ambler; Bethayres-Huntingdon; Buckingham; Doylestown; Feasterville-Churchville; Hatboro; Line Lexington; Warrington; Willow Grove; Wycombe

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

## B. Philadelphia Exchanges

<b>Zones</b>	<b>Local Calling Area</b>
<b>Zone 1</b>	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4
<b>Zone 2</b>	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24
<b>Zone 3</b>	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34
<b>Zone 4</b>	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

## C. Pittsburg Suburban Exchanges

<b>Exchange</b>	<b>Local Calling Area</b>
Bethel Park (Pitt. Sub. 12)	Bethel Park; Bridgeville; Carrick; Finleyville; McMurray; Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park; Bridgeville; Canonsburg; Carnegie; Carrick; McDonald; McMurray; Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville; Carnegie; Carrick; Coraopolis; Crafton; Imperial; Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis; Carnegie; Sewickley; Bellevue; West View; Crafton; McKees Rocks; Ambridge; Glenwillard; Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty; Fox Chapel; Glenshaw; Millvale; Oakmont; Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel; Glenshaw; Millvale; Perrysville
Irwin (Pitt. Sub. 23)	Irwin; McKees Rocks; Monroeville; Greensburg; Harrison City; Hermine; Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport; Pleasant Hills; Bethel Park; Monroeville; Irwin; Clairton; Elizabeth; Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock; Export; Harrison City; Irwin; McKeesport; Monroeville; Penn Hills
Oakmont (Pitt. Sub. 20)	East Liberty; Fox Chapel; Millvale; New Kensington; Oakmont; Penn Hills; Springdale; Tarentum
Penn Hills (Pitt. Sub. 21)	Braddock; Export; Monroeville; Oakmont Penn Hills
Perrysville (Pitt. Sub. 17)	Bellevue; Glenshaw; Perrysville; Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park; Carrick; Clairton; Elizabeth; Homestead; McKeesport; Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley; Coraopolis; Ambridge; Aliquippa; Glenwillard

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

## D. Pittsburgh Exchanges

<b>Exchange</b>	<b>Local Calling Area</b>
Bellevue (Includes West View)	Bellevue; Braddock; Carrick; Coraopolis; Crafton; East Liberty; Homestead; Millvale; Perrysville; Pittsburgh
Braddock (Includes Wilksburg)	Bellevue; Braddock; Carrick; Crafton; East Liberty; Homestead; Millvale; Monroeville; Penn Hills; Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue; Bethel Park; Braddock; Bridgeville; Carnegie; Carrick; Crafton; East Liberty; Homestead; Millvale; Pittsburgh; Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue; Braddock; Carnegie; Carrick; Coraopolis; Crafton; East Liberty; Homestead; Millvale; Pittsburgh
East Liberty	Bellevue; Braddock; Carrick; Crafton; East Liberty; Fox Chapel; Homestead; Millvale; Oakmont; Pittsburgh
Homestead	Bellevue; Braddock; Carrick; Chapel, Crafton; East Liberty; Homestead; McKeesport; Millvale; Pittsburgh; Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue; Braddock; Carrick; Crafton; East Liberty; Fox Chapel; Glenshaw; Homestead; Millvale; Oakmont; Pittsburgh
Pittsburgh	Bellevue; Braddock; Carrick; Crafton; East Liberty; Homestead; Millvale; Pittsburgh

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.3 Verizon North, Inc. Exchanges

<b>Exchange</b>	<b>Local Calling Area</b>
Airville	Brogue, Delta, Red Lion
Auburn	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Avonmore	Apollo, Saltsburg, Vandergrift
Beach Lake	Galilee, Honesdale, Narrowsburg, NY
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meyersdale, Rockwood, Somerset, Stoystown
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading
Boswell	Hooversville, Johnstown, Somerset, Stoystown
Brogue	Airville, Red Lion, York
Brookside	Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Canonsburg, Taylorstown, Washington
Cambridge Springs	Edinboro, Meadville, Saegertown
Central City	Berlin, Johnstown, Somerset, Windber
Chapman Lake	Carbondale, Clark Summit, Jermyn, Olyphant, Scranton
Clintonville	Franklin, Wesley
Confluence	Rockwood, Salisbury
Cooperstown	Franklin, Oil City
Corry	Spartansburg, Union City, Wattsburg
Davidsville	Johnstown

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.3 Verizon North, Inc. Exchanges, (Cont'd.)

<b>Exchange</b>	<b>Local Calling Area</b>
Delta	Airville, Fawn Grove, Cardiff, Md.
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg
Dingman's Ferry	Milford/Log Tavern, Montague, NJ
East Berlin	Dover, Hanover, New Oxford, York
Edinboro	Cambridge Springs, Erie, McKean
Elkland	Knoxville, Lawrenceville, Westfield
Emmaus	Allentown, Bethlehem, Ironton
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg
Fairview	Erie, Girard, McKean
Fawn Grove	Delta, Stewartstown, Jarrettsville, Md. (Service to NXX 692 and 941 only), Cardiff, Md.
Franklin	Cooperstown, Oil City
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Frystown	Berville, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon, Honesdale, Narrowsburg, NY
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York
Grand Valley	Pleasantville, Titusville, Youngsville
Harrison Valley	Ulysses, Westfield

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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.3 Verizon North, Inc. Exchanges, (Cont'd.)

<b>Exchange</b>	<b>Local Calling Area</b>
Hershey	Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton
Hooversville	Boswell, Johnstown, Stoystown, Somerset
Jefferson	Glen Rock, Hanover, Spring Grove, York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber
Jonestown	Frystown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland
Lincolnton	Union City, Spartansburg, Townville
Loganville	Glen Rock, Red Lion, York
Loyalsock	Muncy, Trout Run, Williamsport
Manchester	Dover, York
Mantzville	Lehighton, McKeansburg, Tamaqua
Matamoras	Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY
McKean	Edinboro, Erie, Fairview
McKeansburg	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven
Meyersdale	Berlin, Rockwood, Salisbury, Somerset

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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.3 Verizon North, Inc. Exchanges, (Cont'd.)

<b>Exchange</b>	<b>Local Calling Area</b>
Middleburg	Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove
Milford/Log Tavern	Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis, NY
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon
Nanty Glo	Ebensburg, Johnstown
New Bedford	New Castle, New Wilmington
New Smithville	Allentown, Ironton, Kempton, New Tripoli
New Tripoli	Allentown, Kempton, New Smithville, Slatington
New Wilmington	New Bedford, New Castle, Sharon, Volant
North East	Erie, South Ripley, NY, Wattsburg
Oil City	Cooperstown, Franklin, Pleasantville, Titusville
Pine Grove	Auburn, Friedensburg, Tremont
Pleasantville	Grand Valley, Oil City, Titusville
Princeton	New Castle, Portersville, Ellwood City
Red Lion	Brogue, Loganville, York
Robesonia	Berville, Womelsdorf, Reading
Rockwood	Berlin, Confluence, Meyersdale, Somerset

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.3 Verizon North, Inc. Exchanges, (Cont'd.)

<b>Exchange</b>	<b>Local Calling Area</b>
Sabinsville	Westfield
Salisbury	Confluence, Meyersdale, Grantsville, Md.
Saltsburg	Avonmore
Sayre	Waverly, NY
Schaefferstown	Myerstown, Womelsdorf, Lebanon
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Selinsgrove – Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Seward	Johnstown, New Florence
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey
Shohola	Barryville, NY, Milford/Log Tavern
Somerset	Berlin, Boswell, Rockwood, Stoystown
South Fork	Beaverdale, Johnstown
Spartansburg	Corry, Lincolnville, Titusville, Townville
Spring Grove	Hanover, Jefferson, York
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md. (Service to NXX 941 only)
Stoystown	Berlin, Boswell, Hooversville, Somerset
Taylorstown	Buffalo, Claysville, Washington
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg
Trout Run	Brookside, Loyalsock, Williamsport
Union City	Corry, Erie, Lincolnville, Waterford, Wattsburg

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.3 Verizon North, Inc. Exchanges, (Cont'd.)

<b>Exchange</b>	<b>Local Calling Area</b>
Vandergrift	Apollo, Avonmore, Leechburg
Waterford	Erie, Union City, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford
Wellersburg	Mt. Savage, Md., Cumberland, Md., Frostburg, Md., Meyersdale, Hyndman
Wesley	Clintonville, Harrisville, Grove City, Mercer
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City, Johnstown
Womelsdorf	Bernville, Myerstown, Robesonia, Schaefferstown, Reading
Wrightsville	Red Lion, York, Columbia
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges

<b>Exchange</b>	<b>Local Calling Area</b>
Allensville	Allensville, Belleville, Huntingdon, Lewiston
Bedford	Bedford, Charlesville, Everett, Fishertown, Osterburg, Schellsburg
Bedford Valley	Bedford, Bedford Valley, Hyndman
Beech Creek	Beech Creek, Howard, Lock Haven, Mill Hall
Belleville	Allensville, Belleville, Lewistown, Reedsville
Biglerville	Biglerville, Gettysburg, York Springs
Blacktown	Blacktown, Plain Grove, Volant, Grove City, Mercer
Blain	Blain, East Waterford, Loysville
Blue Ridge Summit	Blue Ridge Summit, Highfield, Md., Waynesboro
Bruin	Bruin, Chicora, North Washington, Parker, Petrolia
Butler	Butler, Chicora, Connoquenessing, Meridian, Nixon, Prospect, West Sunbury
Carlisle	Carlisle, Mount Holly Springs, Newville

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

<b>Exchange</b>	<b>Local Calling Area</b>
Chambersburg	Chambersburg, Fayetteville, Marion, Saint Thomas
Charlesville	Bedford, Charlesville, Everett
Chicora	Bruin, Butler, Chicora, North Washington, Petrolia
Claysburg	Altoona, Claysburg, Hollidaysburg, Osterburg, Roaring Spring
Clearville	Bedord, Clearville, Everett
Columbia	Columbia, Elizabethtown, Lancaster, Marietta, Mount Joy, Mountville, Wrightsville
Connoquenessing	Butler, Evans City, Meridian, Nixon, Prospect, Connoquenessing
Dry Run	Chambersburg, Dry Run
Duncannon	Duncannon, Harrisburg, Marysville, New Bloomfield, Newport
East Waterford	Blain, East Waterford, Mifflintown, Port Royal
Eau Claire	Eau Claire, Emlenton, Foxburg, North Washington, Parker
Elizabethtown	Columbia, Elizabethtown, Hershey, Lancaster, Landisville, Marietta, Mt. Joy, Middletown

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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

<b>Exchange</b>	<b>Local Calling Area</b>
Emlenton	Eau Claire, Emlenton, Foxburg, Parker, Rockland
Evans City	Butler, Connoquenessing, Criders Corners, Evans City, Nixon, Zelenople
Everett	Bedford, Breezewood, Clearville, Everett
Fairfield	Emmitsburg, Md., Fairfield, Gettysburg
Fayetteville	Chambersburg, Fayetteville
Fishertown	Bedford, Fishertown, Osterburg, Schellsburg
Foxburg	Eau Claire, Emlenton, Foxburg, Parker
Gettysburg	Biglerville, Fairfield, Gettysburg
Greencastle	Chambersburg, Greencastle, Marion, Waynesboro
Hanover	Hanover, Jefferson, Littlestown, New Oxford
Harrisville	Harrisville, Grove City, Plain Grove, Portersville, Slippery Rock, Volant, West Sunbury, Wesley

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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

<b>Exchange</b>	<b>Local Calling Area</b>
Hewitt	Cumberland, Md., Flintstone, Md., Hewitt, Oldtown, Md., Ridgeley W. Va., State Line, Pa.
Hopewell	Everett, Hopewell, Saxton
Howard	Beech Creek, Bellefonte, Howard, State College, Zion
Hyndman	Bedford, Bedford Valley, Hyndman
Ickesburg	Ickesburg, Loysville, Millerstown, New Bloomfield, Newport, Port Royal
Littlestown	Gettysburg, Hanover, Littlestown, New Oxford, Silver Run, Md
Liverpool	Liverpool, Millerstown, Newport
Loysburg	Loysburg, Martinsburg, Roaring Spring
Loysville	Blain, Ickesburg, Loysville, New Bloomfield
Marietta	Columbia, Elizabethtown, Lancaster, Marietta, Mt. Joy, Mountville
Marion	Chambersburg, Greencastle, Marion
Marklesburg	Huntingdon, McConnellstown, Marklesburg

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

<b>Exchange</b>	<b>Local Calling Area</b>
Martinsburg	Altoona, Hollidaysburg, Loysburg, Martinsburg, Roaring Spring, Williamsburg
Marysville	Duncannon, Harrisburg, Marysville
McAlisterville	McAlisterville, Mifflintown, Port Royal, Richfield, Thompsontown
McConnellstown	Alexandra, Huntingdon, Mount Union, Marklesburg, McConnellstown
McConnellsburg	McConnellsburg
Mercersburg	Chambersburg, Greencastle, Marion, Mercersburg, Saint Thomas
Meridian	Butler, Connoquenessing, Meridian, Nixon, Prospect
Mifflintown	East Waterford, Lewistown, McAlisterville, Mifflintown, Port Royal, Thompsontown
Millerstown	Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport, Thompsontown
Mill Hall	Beech Creek, Lock Haven, Mill Hall
Mount Joy	Columbia, Elizabethtown, Lancaster, Landisville, Manheim, Marietta, Mount Joy, Mountville

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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

<b>Exchange</b>	<b>Local Calling Area</b>
Mountville	Columbia, Lancaster, Landisville, Marietta, Millersville, Mount Joy, Mountville
Mt. Holly Springs	Carlisle, Mt. Holly Springs
New Bloomfield	Duncannon, Ickesburg, Loysville, Millerstown, New Bloomfield, Newport
Newburg	Chambersburg, Newburg, Newville, Shippensburg
New Oxford	East Berlin, Gettysburg, Hanover, Littlestown, New Oxford
Newport	Duncannon, Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport
Newville	Carlisle, Newburg, Newville
Nixon	Butler, Connoquenessing, Evans City, Meridian, Nixon, Saxonburg
North Washington	Bruin, Butler, Chicora, Eau Claire, North Washington, Petrolia, West Sunbury
Orbisonia	Mt. Unio, Orbisonia, Shade Gap, Three Springs
Osterburg	Bedford, Claysburg, Fishertown, Osterburg

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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

<b>Exchange</b>	<b>Local Calling Area</b>
Parker	Bruin, Callensburg, Eau Claire, Emlenton, Foxburg, Parker, Petrolia
Petrolia	Bruin, Butler, Chicora, North Washington, Parker, Petrolia
Plain Grove	Blacktown, Grove City, Harrisville, New Castle, Plain Grove, Portersville, Slippery Rock, Volant
Portersville	Butler, Elwood City, Harrisville, Plain Grove, Portersville, Princeton, Prospect, Slippery Rock, Volant, Zelenople
Port Royal	East Waterford, Ickesburg, Lewistown, McAlisterville, Mifflintown, Port Royal, Thompsontown.
Prospect	Butler, Connoquenessing, Meridian, Portersville, Prospect
Reedsville	Belleville, Lewistown, Reedsville
Richfield	McAlisterville, Mt. Pleasant Mills, Richfield
Roaring Spring	Altoona, Claysburg, Hollidaysburg, Loysburg, Martinsburg, Roaring Spring

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**SECTION 3 - SERVICE AREAS, (Cont'd.)**

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

<b>Exchange</b>	<b>Local Calling Area</b>
Saint Thomas	Chambersburg, Mercersburg, Saint Thomas
Schellsburg	Bedford, Fishertown, Schellsburg
Shade Gap	Orbisonia, Shade Gap, Three Springs
Shippensburg	Chambersburg, Newburg, Shippensburg
Slippery Rock	Butler, Harrisville, Plain Grove, Portersville, Slippery Rock, Volant, West Sunbury
State Line	Cumberland, MD, Flintstone, MD, Hewitt, Oldtown, MD, Ridgeley, WV, State Line
Thompsontown	McAlisterville, Mifflintown, Millerstown, Port Royal, Thompsontown
Three Springs	Huntingdon, Orbisonia, Shade Gap, Three Springs
Volant	Blacktown, Harrisville, New Castle, New Wilmington, Plain Grove, Portersville, Slippery Rock, Volant

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SECTION 3 - SERVICE AREAS, (Cont'd.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

<b>Exchange</b>	<b>Local Calling Area</b>
Waynesboro	Blue Ridge, Chambersburg, Greencastle, Highfield, MD, Summit, Waynesboro
West Sunbury	Butler, Harrisville, North Washington, Slippery Rock, West Sunbury
Williamsburg	Altoona, Hollidaysburg, Martinsburg, Williamsburg
York Springs	Biglerville, Gettysburg, York Springs
Zion	Bellefonte, Howard, State College, Zion

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SECTION 4 - DESCRIPTION OF SERVICES

4.1 Local Exchange Access Service

4.1.1 General

Local Exchange Access Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company switching network that enables the Customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access other services offered by the Company as set forth in this tariff;
- C. access certain intrastate, interstate and international calling services provided by the Company;
- D. access the Company's operators and business office for service related assistance;
- E. access emergency services by dialing 0- or 9-1-1; and
- F. access service provided by other common carriers which purchase the Company's Switched Access Services as provided under the Company's tariffs, or which maintain other types of traffic exchange arrangements with the Company.

Local Exchange Access Service cannot be used to originate calls to caller-paid information services (e.g., 900, 976) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company.

Calls to numbers "NXX 976-LIKE" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a Customer request unblocking for access to the caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the Customer fully liable for all charges incurred for the use of the information provider's service.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.1 Local Exchange Access Service, (Cont'd.)

4.1.1 General, (Cont'd.)

Each Local Exchange Access Service is delivered to a demarcation/connection block at the Customer's premise. The following Local Exchange Access Services are offered:

Basic Business Line Service  
PBX Trunk Service  
DID Service  
DS-1 Service  
ISDN-Primary Rate Interface (PRI)  
Local Calling Service

4.1.2 Basic Business Line Service

Basic Business Line Service provides a Customer with a single, voice-grade communications channel which can be used to place and receive one call at a time. Business Lines are provided for connection of single station sets, facsimile machines or computer modems to the public switched telecommunications network.

4.1.3 PBX Trunk Service

PBX Trunk Service provides a Customer with a single, voice-grade communications channel which can be used to place and receive one call at a time. PBX Trunks are provided for connection of PBX Switching Equipment or similar equipment to the public switched telecommunications network.

4.1.4 DID Service

Direct Inward Dialing (DID) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID Service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID Service at a Customer's location. DID Service can be applied to PBX Trunk Service, DS-1 trunks, ISDN -PRI as described in this Section. DID charges apply in addition to any PBX Trunk Service. DID service may require special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer. Charges for DID Number Blocks will also apply.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)****4.1 Local Exchange Access Service, (Cont'd.)****4.1.5 DS-1 Service**

DS-1 service is a dedicated, high capacity, full duplex channel with line speeds of 1.544 Mbps. DS-1 Service has the equivalent capacity of 24 Voice Grade services of 24 DS-0 channels and is provided only where facilities are available and is subject to the technical limitations of the equipment used by the Company. DS-1 service is provided between a Customer's premises and a Company-designated central office.

**4.1.6 Integrated Services Digital Network – Primary Rate Interface**

ISDN Primary Rate Interface (ISDN-PRI) provides integrated digital channels for voice, data and video applications. ISDN-PRI is a dedicated T1 link to the telecommunications network for local outbound and/or DID Service. The basic channel structure is twenty-three 64 Kbps B channels and one 64 Kbps D channel. The B channels may be used to connect the PBX or ISDN compatible CPE to the public circuit switched network. The D channel carries the signaling and call set-up information for the B channels. ISDN-PRI is a service for the transmission of digital signals only. ISDN-PRI is provided within a LATA from wire centers where appropriate ISDN facilities are available, as determined by the Company's network configuration. ISDN/PRI is available only to Customers who have compatible Customer Premises Equipment (CPE). This CPE equipment (hardware and software) is the responsibility of the Customer. No additional DID Trunk charges will apply when ISDN-PRI is used for DID Service. DID number charges will still apply as described in Section 4.1.4

**4.1.7 Local Calling Service**

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided Local Exchange Access Line to all other stations on the public switched telephone network within the local exchange area as defined in Section 3. Local Calling Service also allows Customers to presubscribe to an intraLATA/intrastate carrier and interexchange carrier. The rates set forth in Section 5 apply to all direct dialed calls completed by the Company. There are two pricing options for Local Calling.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services

4.2.1 General

Premium Local Exchange Services are features and services that can be purchased in addition to the basic Local Exchange Access Services.

The following Premium Local Exchange Services are offered:

- Local Exchange Features and Services
- Listing Services
- Directory Assistance
- Operator Services

Features are available where equipment and facilities exist.



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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.2 Local Exchange Features and Services

The following features are offered when purchased with the Company's Local Exchange Access Services as described in the preceding section.

A. Caller ID Blocking

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Blocking will also prevent call completion through the use of Return Call (\*69) Service. Customers have two blocking options as follows:

Per-Call Blocking - To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis. Per-call blocking is available to all customers in the Company's serving territory, or

Per-Line Blocking - Per-Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to Per-Line Blocking unless the blocking feature is deactivated. If a customer subscribes to Per-Line Blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only. As facilities permit, a Per-Line Blocking customer will be provided with a separate code to deactivate blocking, which is different from the per call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate Per-Line Blocking will be the same. Per-Line Blocking is available to all customers in the Company's serving territory. Per-Line Blocking is provided without charge, except as discussed below.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)**

## 4.2 Premium Local Exchange Services, (Cont'd.)

## 4.2.2 Local Exchange Features and Services, (Cont'd.)

## A. Caller ID Blocking, (Cont'd.)

Per-Line Blocking will be available to all customers, free of charge, in the Company's serving area and can only be added or removed from a customer's line by placing a service order with the Company. Initial requests for Per-Line Blocking will be provided at no charge. Subsequent requests for Per-Line Blocking for the same customer and telephone number at the same address may be charged the applicable non-recurring charge(s). This non-recurring charge will be waived for customers of the Company who are victims of domestic violence, the staffs of domestic violence programs and agencies, and emergency services personnel, while performing their jobs.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID subscribers who have activated the Anonymous Call Rejection feature (ACR) of Caller ID services. If a customer using blocking calls a Caller ID subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call on the Company's network using a Company's telephone calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call. However, the live operator surcharge will be waived for the Company's customers who are victims of domestic violence, the staffs of domestic violence program agencies and emergency service personnel, while in the performance of their jobs. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods. Blocked calls routed to the Anonymous Call Rejection (ACR) announcement will not be rated as completed calls.

Caller ID blocking will not prevent the delivery of telephone numbers to 911 emergency service providers. Caller ID blocking currently will not work for callers who place calls to 8xx, 900, and/or other information and message services carrying a specific charge billed to a caller by a local telephone company.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.2 Local Exchange Features and Services, (Cont'd.)

B. Custom Calling Features

1. Caller ID

Caller ID enables the display of the incoming telephone number on a Customer Premises Equipment (CPE) display device attached to the Customer's telephone line.

2. Caller ID with Name (Caller ID Deluxe)

Caller ID with Name enables the display of the incoming calling telephone number and the main listed name associated with the calling telephone number on a Customer Premises Equipment (CPE) display device attached to the Customer's telephone line.

3. Anonymous Call Rejection (ACR)

Anonymous Call Rejection is a feature included with Caller ID and Caller ID with Name that allows the called party to reject calls from parties that have used blocking to prevent the display of their telephone numbers or main listed name to Caller ID or Caller ID with Name subscribers. The Customer via an activation and deactivation code controls ACR. When ACR is activated, all calls that are blocked are routed to a standard announcement.

4. Call Forwarding

Call Forwarding enables all incoming calls to be forwarded to another telephone number when activated by dialing a code and the telephone number to which the calls are to be forwarded. Another code is dialed for deactivation. The Call Forwarding Customer is responsible for the payment of any applicable message unit charge or direct distance dialed charge for each call between his/her Call Forwarding telephone number and the telephone to which the call is being forwarded.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.2 Local Exchange Features and Services, (Cont'd.)

B. Custom Calling Features, (Cont'd.)

5. Call Forwarding, Busy Line

Call Forwarding, Busy Line allows all calls to a line showing a busy condition to be automatically forwarded to another line as specified by the subscriber at the time that the feature is installed. Local message or toll charges generated by the forwarded call will be charged to the subscriber.

6. Call Forwarding, Don't Answer

Call Forwarding, Don't Answer allows all calls to a line that does not answer, after a designated number of rings, to be automatically forwarded to another line as specified by the subscriber at the time that the feature is installed. Local message or toll charges generated by the forwarded call will be charged to the subscriber.

7. Call Forwarding, Busy Line/DNA

Call Forwarding, Busy Line, Don't Answer allows all calls to a line showing a busy condition or a line that does not answer, to be automatically forwarded to another line as specified by the subscriber at the time that the feature is installed. Local message or toll charges generated by the forwarded call will be charged to the subscriber.

8. Select Forward

Select Forward provides Customers with a way to forward incoming calls from up to a maximum of six calling telephone numbers to another telephone number.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.2 Local Exchange Features and Services, (Cont'd.)

B. Custom Calling Features, (Cont'd.)

9. Remote Call Forwarding

Remote Call Forwarding is a Central Office feature that allows a Customer to permanently forward his line number to a distant termination number. Each feature allows for forwarding of one call at a given time. An additional feature is required for each additional call to be forwarded simultaneously. Local message or toll charges generated by the forwarded call will be charged to the subscriber.

10. Forward Plus

Forward Plus is a feature that combines Call Forwarding with remote access capability. The Customer will dial a remote access directory number and be guided by voice prompts to enter the call forward destination number and other required information, including a PIN (personal identification number). Local message or toll charges generated by the forwarded call will be charged to the subscriber.

11. Ring Cycle

Ring Cycle is the number of rings, as specified, by the Customer, before a line will forward on a don't answer condition.

12. \*69 or Return Call

\*69 automatically provides a voice statement of the telephone number of the most recent incoming call and, when activated, then dials the telephone number.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.2 Local Exchange Features and Services, (Cont'd.)

B. Custom Calling Features, (Cont'd.)

13. Authorization Codes

Authorization Codes on a line require a Customer to dial additional digits in order to place a call. There are two types of auth codes: verified and nonverified. Verified codes require the correct code to be entered before the call is completed. Nonverified codes require only the correct number of digits to be entered before the call is completed. The available length of digits for the codes include 2, 3, 4 or 7 digits.

There is no charge to change authorization codes.

14. Call Hold

Call Hold permits a Customer to hold any call in progress by dialing a code. When the first call is held, another call may be placed over the same line.

15. Call Restriction

Call Restriction limits access to outgoing calls to just the local calling area. It is available only where facilities exist. Customers may also dial 0+ and 0-for calling card calls, collect calls and third number calls. 700/900 calls are not allowed.

16. Call Waiting

Call Waiting is an arrangement providing audible tone signaling over an existing connection to indicate an incoming call. The calling party hears a regular ringing signal. By pressing the switch hook, the call waiting Customer can hold the established call, answer the second call and alternate between the two.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.2 Local Exchange Features and Services, (Cont'd.)

B. Custom Calling Features, (Cont'd.)

17. Tone Block

Tone Block allows subscribers with Call Waiting and Caller ID Manager with Name to deactivate Call Waiting and Caller ID Manager with Name during a call in progress. When Tone Block is activated, all subsequent incoming calls will receive a busy signal.

18. Deny Usage

A Customer may request, at no additional charge, to deny usage capability on the telephone line for Repeat Dialing or \*69.

19. Distinctive Ring

Distinctive Ring is a service that enables a Customer to have one or two additional local telephone numbers assigned to an existing line. Each number will have a distinctive ring pattern that permits the Customer to distinguish incoming calls and the number that was called.

20. Ground Start

Ground Start is a method of signaling on Customer lines in which one side of the 2-wire line is momentarily grounded to get dial tone. Company assumes no liability for the limitations of the CPE equipment. It is offered where facilities permit.

21. Hunting

Hunting permits additional exchange access lines to be arranged in a series with the main service thus providing for incoming calls to be completed on the first vacant line (hunting) in a series so wired.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.2 Local Exchange Features and Services, (Cont'd.)

B. Custom Calling Features, (Cont'd.)

22. Priority Call

Priority Call provides a way to distinguish up to a maximum of six calling telephone numbers from all others by using a distinctive alerting signal.

23. Repeat Dialing or Repeat Call

Repeat Dialing and Repeat Call automatically redials the last outgoing telephone number dialed by the Customer.

24. Speed Dialing

Speed Dialing provides for the calling of a seven or ten-digit telephone number by dialing only a few digits. Two arrangements are available: eight number capacity and a thirty number capacity.

25. Three-Way Calling

Three-Way Calling permits an existing call to be held and a third telephone number to be dialed and added to the connection. Each call will have usage sensitive rates charged based on destination.

26. Three-Way Call Transfer

Three-Way Call Transfer allows Customers to transfer incoming calls to another party, thus freeing their line to initiate or receive other calls. This feature also enables the Customer to add a third party to a call in progress and, after establishing the three-way conference, to drop off the call without disconnecting the remaining end users.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.3 Listing Services

For each Customer of Company provided Local Exchange Access Service, the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(s) published by the dominant Local Exchange Carrier in the area.

The following rules and charges apply to listings in the white pages of the telephone directory and to the Directory Assistance records. Additional regulations for both the Directory Listing and the Directory Assistance records can be found in the Verizon Pennsylvania, Inc., Verizon North, Inc. and United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink tariffs. These regulations will apply to all Customers of the Company.

Only information necessary to identify the Customer is included in the listings. The Company may use abbreviations in listings. The Company may reject a listing, which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

A. Primary (Published) Listings

The Primary (Published) listing consists of the following: -The name under which a business is conducted by the Customer

- The address of the Customer
- The main telephone number of the Customer

This information will appear in the white pages of the Local Telephone Directory and the Directory Assistance Database.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.3 Listing Services, (Cont'd.)

B. Captioned or Indented Listings

The Customer may request captioned or indented listings when:

- Two or more listings are needed, e.g., the listing of different departments or members of the firm or corporation.
- A number of Customers are furnished service at a location which is readily identified by the public by name, such as airport, shopping center, and additional listings of the Customer is desired under the appropriate caption.

The indented form of listing may be provided where a Customer requires only two listings, and the name of the second listing would be a repetition of the first listing, such as his/her business service.

C. Non-Published Listing

Non-published service means that the Customer's telephone number is not listed in the local telephone directory, nor does it appear in the Directory Assistance Records. This service is subject to the rules and regulations for E911 service, where applicable. The Company will complete calls to a non-published number only when the caller dials direct or gives the operator the number. No exceptions will be made, even if the caller says it is an emergency. If a published listing is desired at a later date, there may be a delay in publishing the listing.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.3 Listing Services, (Cont'd.)

E. Non-Listed Listing

Non-listed service means that the Customer's telephone number is not listed in the local telephone directory, but it does appear in the Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable. The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.3 Listing Services, (Cont'd.)

F. Additional Listing

1. Duplicate Listing

A listing of another name by which a Customer is known such as abbreviated name, a name commonly spelled in more than one way or a name consisting of several words, which the public commonly rearranges.

Cross Reference is a type of Duplicate Listing. It refers to the name under which a complete listing is shown. Cross Reference can be temporary caused by a change of ownership or firm name, which may be shown with a reference to the successor.

2. Alternate Telephone Number Listing

A listing that refers calling parties to another telephone number at certain hours or on certain days or in case no answer is received on the call to the primary number.

3. Foreign Listing

Any of the types of additional listings covered herein may be provided in a different directory or in the same directory under a different geographical heading from that under which the Customer is normally listed.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.4 Directory Assistance Services

- A. Directory Assistance calls provide for identification of telephone directory numbers, via an operator or automated platform. Customers can request up to two numbers per call. A Directory Assistance charge applies per directory assistance call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. National refers to the 50 United States of America dialed using 411.
- B. Directory Assistance Call Completion is an optional service provided to users of directory assistance service where users may choose to have a call completed by the directory assistance operator to the telephone number requested. The Directory Assistance Call Completion charge applies in addition to the Directory Assistance per call charge.
- C. Automated Directory Service is an automated Customer name and address listing service, which provides name and address information for published telephone numbers.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.5 Operator Services

Provides for live or automated operator treatment when a Customer dials “0+” or “0-.” Operators are available to assist Customers with completing calls.

Operator Services can be used to assist the Customer in routing or billing for a call. Billing options include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party. Operator Services also includes verification and emergency interrupt service. Verification service aids the subscriber with legitimate call completion problems. The operator will verify and provide the line status condition of the requested line. Emergency interrupt service aids the Customer by having the busy line cleared if an emergency situation exists.

A. Definitions

0+ Calls: Customer dials zero plus the desired number and gives his Calling Card number or Special Toll billing number to the operator verbally.

0++ Calls: Customer dials zero plus the desired number plus his Calling Card number (from stations equipped with Touchtone dialing).

0-Calls: Customer dials zero only and requests that the operator dial the desired number. The Customer gives his Calling Card or Special Toll billing number to the operator verbally.

Busy Line Verification Service: Upon Customer notification, the operator will check the status of a called busy number. This service is subject to a charge for each request.

Collect: The operator is requested to bill the charges to the called number and obtains acceptance thereof.

Customer Requested Interrupt Service: Upon Customer request, the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. This service is subject to a charge for each request, unless a trouble condition is indicated on the line. The charge will apply even though the interrupted party refuses the call. No charge will apply from official Public Emergency Agencies. Charges may be billed to a Calling Card or to a Third Number.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.5 Operator Services, (Cont'd.)

A. Definitions, (Cont'd.)

**Person-to-Person:** Calls completed with the assistance of an operator to a person, station, department, or PBX extension specified by the calling party. Charge may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or designated third-party stations.

**Station-to-Station:** Refers to calls other than the person-to-person calls billed to either the end user's commercial credit card and/or LEC calling card. Calls may be dialed with or without the assistance of an operator. Collect calls to coin telephones and transfers to third-party telephones which are coin telephones, will not be accepted. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or designated third-party stations.

**Third Number:** The operator is requested to bill the charges for a call to a number other than that of the calling or called party.

**Time and Charges:** The operator is requested to inform the calling party of the elapsed time and applicable charges.

**Other Operator Assisted:** Operator assistance is requested by the calling party for any other reason not listed above.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 5 - RATES AND CHARGES

5.1 Calculation of Rates

- 5.1.1 Rates for services that include a distance component are based on airline mileage between rate centers of the calling and called stations. Mileage is calculated using the Vertical and Horizontal (V&H) coordinate system from the National Exchange Carriers Association Tariff F.C.C. No. 4.
- 5.1.2 Timing of calls begins when the call is answered at the called station. Calls originating in one time period and terminating in another time period will be billed according to the rates in effect during each portion of the call.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 5 - RATES AND CHARGES, (Cont'd.)**

## 5.2 Local Exchange Access Service

## 5.2.1 Basic Business Line Service Rates and Charges

	<u>Monthly Recurring Rate</u>	<u>Nonrecurring Charge</u>
Initial Line	\$17.79	\$99.50
Each Additional Line	\$17.79	\$41.00

## 5.2.2 PBX Trunk Rates and Charges

	<u>Monthly Recurring Rate</u>	<u>Nonrecurring Charge</u>
Initial Trunk	\$17.79	\$99.50
Each Additional Trunk	\$17.79	\$41.00

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**SECTION 5 - RATES AND CHARGES, (Cont'd.)**

## 5.2 Local Exchange Access Service, (Cont'd.)

## 5.2.3 DID Number Rates and Charges

	<u>Monthly Recurring Rate</u>	<u>Nonrecurring Charge*</u>
First 20 DID numbers	\$20.00	\$0.00
Each additional block of 20 Numbers	\$20.00	\$0.00

\* Non-Recurring charges for DID numbers are \$0.00 if installed with the DID Trunks. If DID numbers are installed at a later date, a \$99.50 charge will apply per service order.

## 5.2.4 DID Trunk Rates and Charges

	<u>Monthly Recurring Rate</u>	<u>Nonrecurring Charge</u>
Initial Trunk	\$45.00	\$99.50
Each Additional Trunk	\$45.00	\$99.50

## 5.2.5 DS-1 Service Rates and Charges

DS-1 Service rates are assessed per DS-1 circuit and are based on mileage.

	<u>Monthly Recurring Rate</u>	<u>Nonrecurring Charge</u>
Per DS-1 Circuit	\$359.00	\$559.00

## 5.2.6 ISDN Rates and Charges

	<u>Monthly Recurring Rate</u>	<u>Nonrecurring Charge</u>
ISDN PRI	\$390.00	\$559.00

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SECTION 5 - RATES AND CHARGES, (Cont'd.)

5.2 Local Exchange Access Service, (Cont'd.)

5.2.7 Local Calling Service Rates and Charges - Message Units

	<u>Per Message Unit</u>
Within Local Calling Area:	\$0.1065

One local message unit applies for the initial period. The initial period for a local message unit is five minutes or fraction thereof.

One local message unit applies to each overtime period. Each overtime period is five minutes or fraction thereof.

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SECTION 5 - RATES AND CHARGES, (Cont'd.)

## 5.3 Local Exchange Features and Services

## 5.3.1 Blocking Features

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Nonrecurring</u>
Blocking Service:			
700/900 Block	\$0.00	\$0.00	\$0.00
Local Toll Block	\$0.00	\$0.00	\$0.00
Long Distance Block	\$0.00	\$0.00	\$0.00
International Block	\$0.00	\$0.00	\$0.00
Call Block, per line	Free of Charge	\$5.00	\$0.00
Per Call Blocking, per call	\$0.00	\$0.00	\$0.00
Per Line Blocking	\$0.00	\$0.00	\$0.00

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SECTION 5 - RATES AND CHARGES, (Cont'd.)

## 5.3 Local Exchange Features and Services, (Cont'd.)

## 5.3.2 Custom Calling Features

	<u>Initial</u> <u>Monthly</u>	<u>Additional</u> <u>Monthly</u>	<u>Non-</u> <u>Recurring</u>
Caller ID, per line	\$9.75	\$9.75	\$0.00
Caller ID with Name (Caller ID Deluxe), per line	\$10.93	\$10.93	\$ 0.00
Anonymous Call Rejection, per line	\$ 3.45	\$ 3.45	\$ 0.00
Call Forwarding, per line	\$ 4.50	\$ 4.50	\$ 0.00
Call Forwarding, Busy Line, per line	\$ 4.50	\$ 4.50	\$ 0.00
Call Forwarding, Don't Answer, per line	\$ 4.50	\$ 4.50	\$ 0.00
Call Forwarding, Busy Line, DNA, per line	\$ 4.50	\$ 4.50	\$ 0.00
Select Forward, per line	\$ 4.50	\$ 4.50	\$ 0.00
Remote Call Forwarding, per path per line	\$19.00	\$19.00	\$10.50
Forward Plus, per line	\$ 6.90	\$ 6.90	\$ 0.00
Ring Cycle, per line	\$ 0.00	\$ 0.00	\$ 0.00
*69 or Return Call, per line	\$ 5.18	\$ 5.18	\$ 0.00
Authorization Codes, per line	\$ 0.00	\$ 0.00	\$ 0.00
Call Hold, per line	\$ 1.50	\$ 1.50	\$ 0.00
Call Restriction, per line	\$10.50	\$10.50	\$ 0.00
Call Waiting, per line	\$ 4.60	\$ 4.60	\$ 0.00
Tone Block, per line	\$ 0.00	\$ 0.00	\$ 0.00
Deny Usage, per line	\$ 0.00	\$ 0.00	\$ 0.00
Distinctive Ring, per line	\$ 7.48	\$ 7.48	\$ 0.00
Ground Start, per line	\$ 5.00	\$ 5.00	\$ 0.00
Hunting, per line	\$ 0.00	\$ 0.00	\$ 0.00
Priority Call, per line	\$ 3.50	\$ 3.50	\$ 0.00
Repeat Dialing or Repeat Call	\$ 2.88	\$ 2.88	\$ 0.00
Speed Dialing			
Per Line, 30 Numbers	\$5.18	N/A	\$0.00
Per Line, 8 Numbers	\$2.30	N/A	\$0.00
Three-Way Calling	\$4.60	\$4.60	\$0.00
Three-Way Call Transfer	\$4.60	\$4.60	\$0.00

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SECTION 5 - RATES AND CHARGES, (Cont'd.)

## 5.4 Listing Services

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Primary (Published) Listing	\$2.35	\$0.00
Captioned Listings	\$2.35	\$0.00
Indented Listing	\$2.35	\$0.00
Non-Published Listing	\$1.89	\$0.00*
Non-Listed Listing	\$1.72	\$0.00*
Additional Listing	\$2.35	\$0.00*

\* A service order charge of \$20.19 will also apply, if not ordered at the time of initial service installation.

## 5.5 Directory Assistance Services

	<u>Per Call Charge</u>
Directory Assistance Call (Local)	\$0.95
National Directory Assistance Call	\$1.50
Directory Assistance Call (IntraLATA)**	\$0.64
Directory Assistance Call Completion	\$0.30
Automated Directory Assistance	\$0.75

\*\* Dialed using NPA-555-1212

## 5.6 Operator Services – Service Charges

	<u>Per Call or Request</u>
0+, 0++ for Calling Card or Special Toll Billing	\$0.60
0- for Calling Card or Special Toll Billing, Collect, Third Number, Time and Charges, Busy Line Verification, and all other Operator Assisted Calls (except Person-to-Person and Customer Requested Interrupt Service)	\$2.50
Person-to-Person	\$4.50
Customer Requested Interrupt Service	\$2.50

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SECTION 5 - RATES AND CHARGES, (Cont'd.)

## 5.7 Service Charges

## 5.7.1 Service Order Charge

Service Order Charges apply to the receipt, recording and processing of Customer orders for work to be done.

	Non-Recurring Charge, <u>Per Service Order</u>
Order New or Additional Exchange Access Lines	\$40.00
Order a Move or Change Existing Service and Equipment	\$20.00
Order New or Additional Features and Equipment	\$20.00
Record Type Only Changes	\$15.00

## 5.7.2 Service Connection Charge

Service Connection Charges apply for the work associated with the installation of exchange access lines from the serving central office up to and including the rate demarcation point on the Customer's premises.

These work functions include, but are not limited to, central office cross connect work, work done with distribution facilities outside of the central office and connection of drop wire to the network interface device at the Customer's premise.

	Non-Recurring Charge, <u>Per Line</u>
Connect New or Additional Exchange Access Lines	\$40.00
Change Existing Exchange Access Lines or Install Features	\$6.00

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SECTION 5 - RATES AND CHARGES, (Cont'd.)

## 5.7 Service Charges, (Cont'd.)

## 5.7.3 Premises Visit Charge

Premises Visit Charge applies for visiting the Customer's premises to perform the work requested up to and including the network interface device and includes travel time to such premises.

	<u>Non-Recurring Charge</u>
First Hour for a Premise Visit	\$120.00
Each Additional ½ Hour for a Premises Visit	\$ 37.50

All wire and equipment charges are in addition to any premise visit charge.

## 5.7.4 Suspension of Service

A Suspension of Service charge applies to the disconnection or the restoration of suspended service and facilities because of non-payment of bills. The Customer may be required to provide a deposit at the time of service restoration.

	<u>Non-Recurring Charge</u>
Suspension of Service, Per Line	\$13.25

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SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES

6.1 Emergency Services (Enhanced 911)

6.1.1 Description

The Service Access Code 9-1-1 allows the customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Answering Point (PSAP).

Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended), the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 911 system.

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

6.1.2 Regulations

- A. The Telephone Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 *MSAG Order*.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.

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SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.1 Emergency Services (Enhanced 911), (Cont'd.)

6.1.2 Regulations, (Cont'd.)

- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.

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SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.1 Emergency Services (Enhanced 911), (Cont'd.)

6.1.2 Regulations, (Cont'd.)

- H. The Telephone Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
  
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

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SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.2 Blocking "900" Information Service

6.6.1 General

Where central office facilities permit, A900" Information Service Blocking provides Customers the capability to block origination of direct dialed calls to a A900" Information Service number (900-NXX-XXXX).

6.2.2 Regulations

- A. Blocking is available on individual lines.
- B. When the blocking is activated, direct dialed calls to all A900" Service numbers are blocked.
- C. Initial blocking is provided at no charge upon Customer request. Subsequent requests for A900" Information Services Blocking will be provided at the rates referenced below.
- D. Blocking service may not be available with certain multi-line business arrangements.
- E. There is no charge to remove A900" Information Service blocking.

6.2.3 Rates

900 Information Service Blocking

Service Charges

Initial Request	No Charge
Subsequent Request (per line)	\$100.00

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SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.3 Dial Around Compensation Surcharge for Payphones

6.3.1 A Dial-Around Compensation Surcharge applies to all completed consumer intrastate long distance calls placed from a public/semi-public payphone which are not paid on a sent paid basis. The Surcharge applies to:

- A. Calling card service
- B. Collect calls
- C. Third party billed
- D. Directory Assistance calls
- E. Pre-paid card service

6.3.2 The Surcharge does not apply to:

- A. Calls paid for by inserting coins
- B. Calls placed from stations other than public/semi-public payphones
- C. Calls placed to the Maryland Telecommunications Relay Service for the hearing impaired
- D. Any calls for which the payphone provider is otherwise compensated pursuant to contract with the carrier.

6.3.3 The Dial Around Compensation Surcharge rate is \$0.50 per call.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.4 Toll Presubscription

6.4.1 Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

Selection of toll presubscription provider by an end user is subject to the terms and conditions following.

6.4.2 At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in 6.4.3.A following.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.4 Toll Presubscription, (Cont'd.)

6.4.3 Presubscription Charge Application

A. End user choices for toll presubscription:

- Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
- Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

B. If a new customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.

C. If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

D. An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.4 Toll Presubscription, (Cont'd.)

6.4.4 Customer Charge Discrepancy

A. When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:

- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
- When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
- If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

B. Verification of Orders for Telemarketing

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

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 COMPETITIVE LOCAL EXCHANGE CARRIER
 

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SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

## 6.4 Toll Presubscription, (Cont'd.)

## 6.4.5 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

## 6.4.6 Rates and Charges

	<u>Per Line Nonrecurring Charge</u>
Each Carrier Change (per line), assessed to Customer or IXC	\$5.00
Unauthorized Business Change (per line), assessed to IXC	\$35.65

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 7 - CONTRACT SERVICES

7.1 Contract Services

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. Contract Service rates will be offered to the Customer in writing and on a non-discriminatory basis.

ICBs will be provided to the Commission upon request.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 8 - SPECIAL ARRANGEMENTS

8.1 General

Arrangements will be developed on an Individual Case Basis (ICB) in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers. Each offering will have a duration of less than six months.

Promotional offerings are to be filed with the Commission on one day notice prior to the actual offering to Customers as a tariff supplement.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 9 - PROMOTIONAL OFFERINGS

9.1 Special Promotions

The Company may make promotional offerings of its tariffed services that may include reducing or waiving applicable charges for the promoted service. No individual promotional offering will exceed six months in duration, and any promotional offering will be extended on a non-discriminatory basis to any Customer similarly classified who requests the specific offer. Promotional offerings will be filed with the Commission as a tariff supplement.

9.2 Discounts

The Company may, from time to time offer discounts based on monthly volume or, when appropriate, "monthly revenue commitment" and/or "time of day." Such discounts will be included in the Company's tariff.

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## EXHIBIT 2

# SWITCHED ACCESS SERVICES TARIFF

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SWITCHED ACCESS TARIFF

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Cooperative Communications, Inc.

COMPETITIVE LOCAL EXCHANGE CARRIER  
SWITCHED ACCESS TARIFF

Regulations and Schedule of Charges

For Business and Enterprise Services

This Tariff has been filed with the Pennsylvania Public Utility Commission. Copies are available at the Company's place of business: 210 Clay Avenue, 3rd Floor, Lyndhurst, NJ 07071.

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C; Verizon North Inc. Telephone Pa. P.U.C. Nos. 1, 3, 5, and 6 and The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Pa. P.U.C. No. 27.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

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SWITCHED ACCESS TARIFF

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LIST OF CHANGES

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**SWITCHED ACCESS TARIFF**


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**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>SECTION</b>	<b>PAGE</b>	<b>REVISION</b>	<b>SECTION</b>	<b>PAGE</b>	<b>REVISION</b>
Preface	Title	Original *	Section 2	17	Original *
	1	Original *		18	Original *
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	5	Original *		22	Original *
	6	Original *		23	Original *
Section 1				24	Original *
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	3	Original *		27	Original *
	4	Original *		28	Original *
	5	Original *		29	Original *
	6	Original *		30	Original *
Section 2			Section 3		
	1	Original *		1	Original *
	2	Original *		2	Original *
	3	Original *		3	Original *
	4	Original *		4	Original *
	5	Original *		5	Original *
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	16	Original *			

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SWITCHED ACCESS TARIFF

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SECTION	PAGE	REVISION		SECTION	PAGE	REVISION
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Section 4						
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Section 5	1	Original	*			
	2	Original	*			
Section 6						
	1	Original	*			
	2	Original	*			

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SWITCHED ACCESS TARIFF

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (I) To signify increase in rates.
- (D) To signify decrease in rates.
- (C) To signify any other changes.

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TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Each page is numbered sequentially. However, a new page is occasionally added to the Tariff. When a new page is added between those already in effect, a decimal is added. For example, a new page added between page 15 and page 16 would be page 15.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Public Utility Commission. For example, the 4th Revised Page 15 Cancels the 3rd Revised Page 15.
- C. Paragraph Numbering Sequence - Each level of paragraph numbering herein is subservient to its next higher level as shown:

- 2
- 2.1
- 2.1.1
- 2.1.1.A
- 2.1.1.A.(1)

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**SWITCHED ACCESS TARIFF**

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**SECTION 1 - DEFINITIONS AND ABBREVIATIONS**

**Access Code** - Denotes a uniform code assigned by the Company to an individual Customer. The code has the form 101XXXX or 950-XXXX.

**Access Line** - An arrangement which connects the Customer's local exchange line to a Company designated switching center or point of presence.

**Access Minutes** - The increment for measuring usage of exchange facilities for the purpose of calculating chargeable usage.

**Access Service Request (ASR)** - The service order form used by access service Customers and the Company to the process of establishing, moving or rearranging access services provided by the Company.

**Access Tandem** - A switching system that provides a traffic concentration and distribution function for originating or terminating traffic between End Offices and the Customer's Premises or Point of Presence.

**Automatic Number Identification (ANI)** - The automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party Customer. The primary purpose of ANI is for billing toll calls.

**Bit** - The smallest unit of information in a binary system of notation.

**Bps** - Bits per second. The number of bits transmitted in a one second interval.

**Call** - A Customer or End User attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the Serving Wire Center, End Office or Access Tandem Switch.

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SWITCHED ACCESS TARIFF

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Central Office - The premises of the Company or another local exchange carrier containing one or more switches where Customer or End User station loops are terminated for purposes of interconnection to other station loops, trunks or access facilities.

Channel - A communications path between two or more points.

Commission - Refers to the Pennsylvania Public Utility Commission, unless otherwise indicated.

Company or Carrier - Used throughout this tariff to indicate Cooperative Communications, Inc.

Constructive Order - Delivery of calls to or acceptance of calls from the Customer's End Users over Company-switched local exchange services constitutes a Constructive Order by the Customer to purchase switched access services as described herein. Similarly the selection of the Customer by an End User as the End User's PIC constitutes a Constructive Order for switched access by the Customer.

Customer - Any person, firm, partnership, corporation or other entity which uses service under the terms and conditions of this tariff and is responsible for the payment of charges. In most contexts, the Customer is an Interexchange Carrier utilizing the Company's Switched or Dedicated Access services described in this tariff to reach its End User customer(s).

Customer Premises - The premises specified by the Customer for termination of access services. Typically an Interexchange Carrier's Point of Presence.

Dedicated Access - Where originating or terminating access between an end user and an interexchange carrier are provided via dedicated facilities, circuits or channels. A method of reaching the Customer's communication and switching systems whereby the End User is connected directly to the Customer's Point of Presence or designate without utilizing the services of the local switched network.

DS0 - Digital Signal Level 0; a dedicated, full duplex digital channel with line speeds of 2.4, 4.8, 9.6, 19.2, 56 or 64 Kbps.

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**SWITCHED ACCESS TARIFF**

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**SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)**

End Office - The Central Office from which the End User's Premises would normally obtain local exchange service and dial tone from the Company or other local exchange carrier.

End Office Switch - A Company switching system where Customer or End User station loops are terminated for purposes of interconnection to other station loops, trunks or access facilities. In most contexts, the End User is connected via station loops or trunks to an End Office Switch.

End User - Any person, firm, partnership, corporation or other entity which uses the service of the Company under the terms and conditions of this tariff. In most contexts, the End User is the customer of an Interexchange Carrier who in turn utilizes the Company's Switched or Dedicated Access services described in this tariff to provide the End User with access to the IC's communication and switching systems.

End User Premises - The premises specified by the Customer or End User for termination of access services at the End User's physical location.

Equal Access - Where the local exchange company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such End Offices, Customers can presubscribe their telephone line(s) to their preferred interexchange carrier. A form of dialed access provided by local exchange companies whereby telephone calls dialed by the Customer are automatically routed to the Company's network. Customers may also route calls to the Company's network by dialing an access code provided by the Company.

Exchange - A group of lines in a unit generally smaller than a LATA established by the Company or other local exchange carrier for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

Gbps - Gigabits per second; billions of bits per second.

Host Office - An electronic switching system which provides call processing capabilities for one or more Remote Switching Modules or Remote Switching Systems.

Individual Case Basis or ICB - A process whereby the terms, conditions, rates and/or charges for a service provided under the general provisions of this tariff are developed or modified based on the unique circumstances in each case.

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SWITCHED ACCESS TARIFF

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Interstate - For the purpose of this tariff, the term Interstate applies to the regulatory jurisdiction of services used for communications between one or more originating and terminating points located in different states within the United States or between one or more points in the United States and at least one international location.

Intrastate - For the purpose of this tariff, the term Intrastate applies to the regulatory jurisdiction of services used for communications between one or more originating and terminating points, all located within the same state.

Interexchange Carrier (IXC or IC) - A long distance telecommunications services provider that furnishes services between exchange areas.

Kbps - Kilobits per second; 1000s of bits per second.

LATA - Local Access and Transport Area. A geographic area for the provision and administration of communications services existing on February 8, 1996, as previously established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192; or established by a Bell operating company after February 8, 1996 and approved by the FCC; or any other geographic area designated as a LATA in the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4.

LEC - Local Exchange Company.

Mbps - Megabits per second; millions of bits per second.

Message - See Call.

N/A - Not Applicable.

Non-Recurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish a service or feature.

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SWITCHED ACCESS TARIFF

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Off-Hook - The active condition of Switched Access service or a telephone exchange line.

On-Hook - The idle condition of Switched Access service or a telephone exchange line.

PIC Authorization - A Customer's or End User's selection of a PIC that meets the requirements of federal and state law.

PIC - Primary Interexchange Carrier.

Point of Presence or POP - The physical location associated with an Interexchange Carrier's communication and switching systems.

Point of Termination - The point of demarcation within a Customer or End User Premises at which the Company's responsibility for the provision of access service ends. The point of demarcation is the point of interconnection between Company communications facilities and Customer-provided or End User-provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations.

Premises - A building, portion of a building in a multi-tenant building, or buildings on continuous property not separated by a highway. May also denote a Customer-owned enclosure or utility vault located above or below ground on private property or on Customer acquired right-of-way.

Presubscription - An arrangement whereby a Customer selects and designate to the Company or other LEC a carrier he or she wishes to access, without an access code, for completing interLATA and/or intraLATA toll calls. The selected carrier is referred to as the Primary Interexchange Carrier.

Primary Interexchange Carrier - The IXC designated by the Customer as its first routing choice and primary overflow carrier for routing of 1+ direct dialed and operator assisted non-local calls.

Query - The inquiry to a Company data base to obtain information, processing instructions or service data.

Recurring Charge - The charges to the Customer for services, facilities or equipment, which continue for the agreed upon duration of the service. Recurring charges do not vary based on Customer usage of the services, facilities or equipment provided.

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**SWITCHED ACCESS TARIFF**

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**SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)**

Remote Switching Modules or Remote Switching Systems (RSM/RSS) - Small remotely controlled electronic End Office Switching equipment which obtains its call processing capability from a Host Office. An RSM/RSS cannot accommodate direct trunks to a Customer.

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards in the service order or this tariff, in which case the service commencement date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute service commencement date.

Service Order - A written request for network services executed by the Customer and the Company. The signing of a Service Order by the Customer and acceptance by the Company begins the respective obligations of the parties in that order services offered under this tariff.

Station - Refers to telephone equipment or an exchange access line from or to which calls are placed.

Switched Access - Where originating or terminating access between an end user and an interexchange carrier is provided via Feature Group facilities, circuits or channels provided by a local exchange carrier. A method of reaching the Customer's communication and switching systems whereby the End User is connected to the Customer's Point of Presence or designate using services of the local switched network.

Tandem Switch - See Access Tandem.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Customer-designated premises.

Terminating Direction - The use of Switched Access Service for the completion of calls from a Customer's Point of Presence to an End User Premises.

Trunk - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Group - A set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

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**SWITCHED ACCESS TARIFF**

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**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of the Company**

- 2.1.1 The Company undertakes to furnish switched or dedicated access communications service pursuant to the terms of this tariff.
- 2.1.2 The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.3 The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.
- 2.1.4 The Company arranges for installation, operation, and maintenance of the communications services provided in this tariff for Customers in accordance with the terms and conditions set forth under this tariff. The Customer shall be responsible for all charges due for such service arrangements.

**2.2 Use of the Company's Service**

- 2.2.1 Customer may use services provided under this tariff for any lawful telecommunications purpose for which the service is technically suited.
- 2.2.2 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.3 Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.
- 2.2.4 Any service provided under this tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its account(s) pursuant to this tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service. The Company may require applicants for service who intend to use the Company's offerings for resale, shared and/or joint use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Commission's regulations, policies, orders, and decisions.

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SWITCHED ACCESS TARIFF

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Limitations

- 2.3.1 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and equipment and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.
- 2.3.3 The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- 2.3.4 The Company may block any signals being transmitted over its network by Customers that cause interference to the Company or other users. Customer shall not be relieved of all obligations to make payments for charges relating to any blocked service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.3.5 The Company reserves the right to discontinue service when the Customer is using the service in violation of the provisions of this tariff, or in violation of the law.
- 2.3.6 The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.4 Assignment and Transfer

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties to a) any entity controlling, controlled by or under common control with the Company, whether direct or indirect; b) under any sale or transfer of all or substantially all the assets of the Company within the applicable state or states; or c) under any financing, merger or reorganization of the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.5 Application of Service

Customers may be required to enter into written or oral service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.

2.6 Ownership of Facilities

2.6.1 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code.

2.6.2 Title to all facilities utilized by the Company to provide service under the provisions of this tariff shall remain with the Company, its partners, agents, contractors or suppliers. Such facilities shall be returned to the Company, its partners, agents, contractors or suppliers by the Customer, whenever requested, within a reasonable period following the request in original condition, reasonable wear and tear expected.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)****2.7 Liability of the Company**

- 2.7.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, outages, omissions interruptions, delays, errors, or other defects, representations, failures arising out of the use of these services or failure to furnish service, whether caused by act, omission or negligence, shall be limited to the extension of allowances as set forth in section 2.6 of this tariff captioned: "Allowances for Interruptions in Service." The extension of such allowances for interruption shall be the sole remedy of the Customer, and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities.
- 2.7.2 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- 2.7.3 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any liability whatsoever, and for any damages caused or claimed to have been caused in any way, directly or indirectly, as a result of any such installation.
- 2.7.4 The Company is not liable for any defacement of or damage to Customer's premises resulting from the furnishing of services or equipment or the installation or removal thereof, unless such defacement or damage is caused by the willful misconduct of the Company's employees or agents.
- 2.7.5. The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's use of the Company's facilities.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)****2.8 Liability of the Customer**

- 2.8.1 The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- 2.8.2 A Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.
- 2.8.3 The Customer shall be fully liable for any damages, including, without limitation, usage charges, that the Customer may incur as a result of the unauthorized use of services provide to a Customer. Unauthorized use occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff. The unauthorized use of the Company's services includes, but is not limited to, the placement of calls from the Customer's premises, and the placement of calls through equipment controlled and/or provided by the Customer, that are transmitted over the Company's network without the authorization of the Customer. The Customer shall be fully liable for all such usage charges.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)****2.9 Obligations of the Customer**

2.9.1 The Customer is responsible for making proper application for service; placing any necessary orders; for complying with tariff regulations; and payment of charges for services provided. Specific Customer responsibilities include, but are not limited to the following:

- A. reimbursing the Company for damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the non-compliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer premises, unless caused by the gross negligence or intentional misconduct of the employees or agents of the Company;
- B. providing at no charge, as specified from time to time by the Company, any needed equipment, secured space, power, supporting structures, and conduit to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- C. obtaining, maintaining and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide communications services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.9.1(B). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer; the Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- D. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment; the Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company; the Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)****2.9 Obligations of the Customer, (Cont'd.)****2.9.1 (Cont'd.)**

- E. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer Premises or the rights-of-way for which Customer is responsible under Section 2.9.1(c); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- F. not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities;
- G. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer, such agreement not to be reasonably withheld or denied. No allowance will be made for the period during which service is interrupted for such purposes;
- H. taking all steps necessary to cancel or otherwise discontinue any service(s) to be replaced by any of the Company's service(s) as described herein; and
- I. ensuring that any Customer provided equipment and/or systems are properly interfaced with Company facilities or services, that the signals emitted into Company's network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)****2.9 Obligations of the Customer, (Cont'd.)**

2.9.2 With regard to access services provided by the Company, specific Customer responsibilities include, but are not limited to the following:

A. Design of Customer Services

The Customer shall be responsible for its own expense for the overall design of its services and for any redesigning or rearrangements of its services which may be required because of changes in facilities, operations or procedures of the Company, minimum protection criteria, or operating or maintenance characteristics of the facilities.

B. Network Contingency Coordination

The Customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications service.

C. Jurisdictional Reports

The jurisdictional reporting requirements will be as specified below. When a Customer orders Access Service, its projected Percent Interstate Usage (PIU) must be provided in whole numbers to the Company. These whole number percentages will be used by the Company to apportion the use and/or charges between interstate and intrastate until a revised report is received as set forth herein. Reported or default PIU factors are used only where the call detail is insufficient to determine the appropriate jurisdiction of the traffic.

(1) Originating Access: Originating access minutes consist of traffic originating from the Company Local Switching Center(s). The Customer must provide the Company with a projected PIU factor on an annual basis. If no PIU for originating minutes is submitted as specified herein, a default PIU of 50% will be applied by the Company.

(2) Terminating Access: Terminating access minutes consist of traffic terminating to the Company Local Switching Center(s). The Customer must provide the Company with a projected PIU factor on an annual basis. If no PIU for terminating minutes is submitted as specified herein, a default PIU of 50% will be applied by the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.9 Obligations of the Customer, (Cont'd.)

2.9.2 (Cont'd.)

C. Jurisdictional Reports, (Cont'd.)

- (3) Except where the Company measured access minutes are used as set forth above, the Customer reported Projected PIU factor as set forth above will be used until the Customer reports a different projected PIU factor, as set forth below.

D. Jurisdictional Audits:

- (1) The Customer shall keep sufficient detail from which the percentages of interstate and intrastate use reported to the Company can be verified and upon request of the Company make such records available for inspection and audit. The customer must maintain these records for 24 months from the date the report became effective for billing purposes.
- (2) Initiation of an audit will be at the sole discretion of the Company. The audit shall be performed by an independent party selected by the Company. An audit may be initiated by the Company for a single customer no more than once per year. The customer shall supply the required data within 30 calendar days of the Company request.
- (3) In the event that an audit reveals that any customer reported PIU was incorrect, the Company shall apply the audit result to all usage affected by the audit. The customer shall be backbilled or credited, for a period retroactive to the date that the incorrect percentage was reported, but not to exceed 24 months. Backbilled amounts are subject to a late payment penalty and payment shall be made in immediately available funds, within 31 days from receipt of bill or by the following bill date, whichever is a shorter period.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)**

## 2.9 Obligations of the Customer, (Cont'd.)

## 2.9.2 (Cont'd.)

## D. Jurisdictional Audits, (Cont'd.)

- (4) Should an audit reveal that the misreported percentage(s) of use has resulted in an underpayment of access charges to the Company of five percent or more of the total Switched Access Services bill, the customer shall reimburse the Company for the cost of the audit. Proof of cost shall be the bills, in reasonable detail submitted to the Company by the auditor.
- (5) Within 15 days of completion of the auditor's report, the Company will furnish a copy of the audit results to the person designated by the customer to receive such results.

## 2.10 Billing and Payment For Service

## 2.10.1 Responsibility for Charges

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

- A. any delegation of authority resulting in the use of Customer's communications equipment and/or network services which result in the placement of calls via the Company;
- B. any and all use of the service arrangement provided by the Company, including calls which the Customer did not individually authorize;
- C. any calls placed by or through the Customer's equipment via any remote access feature(s);

## 2.10.2 Minimum Period

The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless otherwise specified in this tariff or by mutually agreed upon contract. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)****2.10 Billing and Payment For Service, (Cont'd.)****2.10.3 Payment for Service**

- A.** All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agent and subject to the rules of regulatory bodies having jurisdiction.
- B.** Non-recurring charges for installations, service connections, moves or rearrangements are due and payable upon receipt of the Company's invoice by the Customer. At the Company's discretion, payment of all or a portion of any non-recurring charges may be required prior to commencement of facility or equipment installation or construction required to provide the services requested by the Customer.
- C.** The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable as specified on the bill. The Company reserves the right to utilize as its sole and exclusive billing method electronic invoices that are accessible by the Customer via a secure web interface.
- D.** When billing is based upon Customer usage, usage charges will be billed monthly in arrears for service provided in the preceding billing period. Charges shall be due and payable as specified on the bill. Any requests by the Customer for call detail records supporting billed usage charges must be submitted to the Company in writing or via electronic mail that is acknowledged as received by the Company, within sixty (60) days of the date of the invoice on which the usage was billed. Any such call detail records will be provided in a format to be mutually agreed between the Company and the Customer.
- E.** Customer billing will begin on the service commencement date, which is the day the Company determines in its reasonable sole discretion that the service or facility is available for use, except that the service commencement date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards under this tariff or the service order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- F.** When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- G.** Amounts not paid within 30 days after the mailing date of invoice will be considered past due.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.10 Billing and Payment For Service, (Cont'd.)

2.10.4 Disputed Charges

- A. Any objections to billed charges must be reported to the Company or its billing agent in writing or via electronic mail that is acknowledged by the Company within ninety (90) days of the invoice date of the bill issued to the Customer. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- B. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within ninety (90) days of the invoice date of the bill for the disputed services. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.
- C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.
- D. If the dispute is resolved in favor of the Company and the Customer has withheld the disputed amount, any payments withheld pending settlement of the disputed amount shall be subject to the late payment penalty as set forth in 2.10.5.
- E. If the dispute is resolved in favor of the Customer and the Customer has paid the disputed amount, the Customer will receive an interest credit from the Company for the disputed amount times a late factor as set forth in 2.10.5.
- F. If the dispute is resolved in favor of the Company and the Customer has paid the disputed amount on or before the payment due date, no interest credit or penalties will apply.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)****2.10 Billing and Payment For Service, (Cont'd.)****2.10.5 Late Payment Fees**

A late payment charge of 1.25% per month, or the highest rate permitted by applicable law, whichever is less, shall be due to the Company for any billed amount for which payment has not been received by the Company within thirty (30) days of the invoice date of the Company's invoice for service, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment. If the last calendar day for remittance falls on a Sunday, legal holiday or other day when the offices of the Company are closed, the date for acceptance of payments prior to assessment of any late payment fees shall be extended through to the next business day.

**2.10.6 Returned Check Charge**

A service charge equal to \$25.00, or the actual fee incurred by Company from a bank or financial institution, whichever is greater, will be assessed for all checks returned by a bank or other financial institution for: insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

**2.11 Taxes, Surcharges and Fees**

2.11.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff. To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, sales tax, occupation tax, license tax, permit fee, rights-of-way fee, franchise fee, or other regulatory fee or tax, such and fees and taxes shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government. It shall be the responsibility of the Customer to pay any such taxes and fees that subsequently become applicable retroactively.

2.11.2 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)****2.12 Deposits and Advanced Payments****2.12.1 General**

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures. Where a Customer's creditworthiness is unacceptable to the Company, Company may refuse to provide service, require a deposit or advance payment, or otherwise restrict or interrupt service to a Customer.

**2.12.2 Deposits**

- A. To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges under Commission rules. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. A deposit may be required in addition to an advance payment.
- B. The maximum amount of any deposit shall not exceed the equivalent of the customers estimated liability for two months service.
- C. The Company will pay interest on deposits, to accrue from the date the deposit is made until it has been refunded, or until a reasonable effort has been made to effect refund. The Company will pay interest at the rate prescribed by the Commission or as otherwise permitted by applicable law.
- D. If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.
- E. Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.12 Deposits and Advanced Payments, (Cont'd.)

2.12.3 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to one (1) month's estimated billing. This will be applied against the next month's charges and a new advance payment may be collected for the next month, if necessary. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)****2.13 Cancellation by Customer****2.13.1 General**

- A. Customers of the Company's service may cancel service by providing the Company with written notification thirty (30) days prior to the requested cancellation date. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until thirty (30) days after the date that the cancellation notice is received, whichever is later.
- B. Customers seeking to cancel service have an affirmative obligation to block traffic originating from or terminating to the Company's network. By originating traffic from or terminating traffic to the Company's network, the Customer will have constructively ordered the Company's switched access service.

**2.13.2 Cancellation of Contract Services**

- A. If a Customer cancels a service order or terminates services before the completion of the term or where the Customer breaches the terms in the service contract, the Customer may be requested by the Company to pay to Company termination liability charges. These charges shall become due and owing as of the effective date of the cancellation or termination. Unless otherwise specified in this tariff, the termination liability shall be equal to:
  - (1) all unpaid nonrecurring charges reasonably expended by the Company to establish service to Customer, plus;
  - (2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of Customer, plus;
  - (3) all recurring charges specified in the applicable service order for the balance of the then current term.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.13 Cancellation by Customer, (Cont'd.)

2.13.3 Cancellation of Application for Service

- A. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. The charges described above will be calculated and applied on a individual case basis (ICB). All ICBs will be provided to the Commission upon request.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)****2.14 Cancellation by Company**

2.14.1 Service continues to be provided until canceled by the Customer pursuant to Section 2.13 or until discontinued by the Company. The Company may render bills subsequent to the termination of service for charges incurred before termination. The Customer shall pay such bills in full in accordance with the payment terms of this tariff.

2.14.2 The Company may refuse or discontinue service to a Customer without notice under the following conditions:

- A. For violation of law or this tariff: Except as provided elsewhere in this tariff, the Company may refuse, suspend or cancel service, without notice, for any violation of terms of this tariff, for any violation of any law, rule, regulation, order, decree or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits Customer from subscribing to, using, or paying for such service.
- B. For the Company to comply with any order or request of any governmental authority having jurisdiction: The Company may refuse, suspend or cancel service, without notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.
- C. In the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- D. In the event of tampering with the equipment or services of the Company or its agents.
- E. In the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, to the extent that Company opts to restore such service, require the Customer to make, at Customer's own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- F. If any of the facilities, appliances, or apparatus on Customer's premises are found to be unsafe or causing harm to the Company's facilities, and may refuse to furnish service until the applicant or Customer shall have remedied the condition.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.14 Cancellation by Company, (Cont'd.)

2.14.3 The Company may refuse or discontinue service provided that, unless otherwise stated, the Customer shall be given five (5) days written notice to comply with any rule or remedy any deficiency:

- A. For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is past due.
- B. For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, may, at the Company's discretion, be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.
- C. For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- D. For Customer use or Customer's permitting use of obscene, profane or grossly abusive language over the Company's facilities, and who, after five (5) days notice, fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.
- E. For use of telephone service for any property or purpose other than that described in the application.
- F. For Customer's breach of any contract for service between the Company and the Customer.
- G. For periods of inactivity in excess of sixty (60) days.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)****2.15 Restoration of Service**

- 2.15.1 If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes service continued, service may be restored at the Company's sole discretion, when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected. Customers whose service was disconnect for non-payment may be required to pay a deposit and/or advance payment prior to service restoration.
- 2.15.2 A restoration fee of \$25.00, or the actual costs incurred by the Company plus an administrative charge, whichever is greater, applies to Customers whose service is restored following disconnection by the Company.
- 2.15.3 Restoration of disrupted services shall be in accordance with applicable Commission and/or Federal Communications Commission Rules and Regulations specified in Part 64, Subpart D, which specify the priority system for such activities.

**2.16 Provision of Company Equipment and Facilities**

- 2.16.1 The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- 2.16.2 The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- 2.16.3 Equipment the Company provides or installs at the Customer premises shall not be used for any purpose other than that for which the equipment is provided.
- 2.16.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished under this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
- A. the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
  - B. the reception of signals by Customer-provided equipment; or
  - C. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)****2.17 Interconnection**

- 2.17.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.17.2 The Customer shall ensure that the facilities or equipment provided by another carrier are properly interconnected with the facilities or equipment of the Company. If the Customer maintains or operates the interconnected facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon five (5) days written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon additional five (5) days written notice, terminate the existing service of the Customer.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)****2.18 Customer-Provided Equipment**

- 2.18.1 The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not represent that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.
- 2.18.2 Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Customer. The Customer is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's network.
- 2.18.3 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.
- 2.18.4 Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements under this Section 2.18 for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- 2.18.5 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company may, upon five (5) days written notice, require the use of additional protective equipment at the Customer's expense. If this written notice fails to remedy any protective deficiencies or potential harm, the Company may, upon additional five (5) days written notice, terminate the existing service of the Customer.
- 2.18.6 If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)****2.19 Inspection, Testing and Adjustments**

- 2.19.1 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.
- 2.19.2 Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and is requested by the Customer.
- 2.19.3 The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period applies to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)****2.20 Allowances for Interruptions in Service**

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

**2.20.1 Credit for Interruptions**

- A. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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SECTION 2 - REGULATIONS, (Cont'd.)

## 2.20 Allowances for Interruptions in Service, (Cont'd.)

## 2.20.1 Credit for Interruptions, (Cont'd.)

- C. A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less --

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
1. Less than 30 minutes	None
2. 30 minutes up to but not including 3 hours	1/10 Day
3. 3 hours up to but not including 6 hours	1/5 Day
4. 6 hours up to but not including 9 hours	2/5 Day
5. 9 hours up to but not including 12 hours	3/5 Day
6. 12 hours up to but not including 15 hours	4/5 Day
7. 15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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**SECTION 2 - REGULATIONS, (Cont'd.)**

## 2.20 Allowances for Interruptions in Service, (Cont'd.)

## 2.20.1 Credit for Interruptions, (Cont'd.)

## C. (continued)

8. Over 24 Hours. When service is interrupted for a period of at least 24 hours, the Company, after due notice by the Customer, shall apply the following schedule of allowances except in situations as provided for in Section c:
  - a. One-thirtieth of the tariffed monthly rate of services and facilities furnished by the Company rendered inoperative, useless or impaired for each of the first three full 24-hour periods during which the interruption continues after notice by the Customer to the Company conditioned that the out-of-service- extends beyond a minimum of 24 hours.
  - b. Two-thirtieths of each full 24-hour period beyond the first three 24-hour periods. However in no instance may the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the public utility rendered useless or impaired.
  - c. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the Company, an allowance of 1/30 of the tariffed monthly rate for all services and facilities furnished by the Company rendered inoperative or substantially impaired to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the Customer to the Company.
  - d. The allowances set forth in a. – c. may not be applicable where service interrupted by the negligence or willful act of the Customer to service or where the public utility, pursuant to the terms of the contract for service, suspends or terminates service for nonpayment of charges or for unlawful or improper use of the facilities or service or for any other reason provided for in this tariff.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.21 Notices and Communications

- 2.21.1 The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.21.2 The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on bills for service to which the Customer shall mail payment on that bill.
- 2.21.3 Notice of a pending disconnection of a Customer's service may contain the reason for the notice, the date of the notice, a description of any remedies the Customer may make, the time allotted for the Customer to make remedies (if any), and a toll free customer service number the Customer may call to obtain additional information.
- 2.21.4 Except as otherwise stated in this tariff, all other notices or communications required to be given under this tariff will be in writing.
- 2.21.5 Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the second business day following placement of the notice, communication or bill with the U.S. mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.21.6 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.22 Mixed Interstate and Intrastate Switched Access Services

2.22.1 When mixed interstate and intrastate switched access service is provided, all charges, including nonrecurring charges, usage charges, and optional features, will be prorated between interstate and intrastate. The percentage provided in the reports as set forth in 2.9.2 preceding will serve as the basis for prorating the charges. The percentage of an access service to be charged as interstate is applied in the following manner:

- A. For nonrecurring chargeable rate elements, multiply the PIU times the quantity of chargeable elements times the interstate tariff rate per element.
- B. For usage sensitive chargeable rate elements, multiply the PIU times actual use (measured or Company assumed average use) times the interstate rate.

2.22.2 A similar calculation is then performed to determine the intrastate portion of the bill.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.23 Determination of Jurisdiction of Mixed Interstate and Intrastate Dedicated Facilities

2.23.1 When mixed interstate and intrastate service is provided over a dedicated facility, the jurisdiction will be determined as follows. For jurisdictional reports required for switched access, see Section 2.9.2.

- A. If the Customer's estimate of the interstate traffic on the service equals 10% or more of the total traffic on that service, the service will be provided according to the applicable rules and regulations of the appropriate interstate tariff.
- B. If the Customer's estimate of the interstate traffic on the service is less than 10% of the total traffic on that service, the service will be provided according to the applicable rules and regulations of this tariff.
- C. If the percentage of interstate traffic on the service changes to the extent that it alters the jurisdiction of the service, the Customer must notify the Company of any required change in status. The affected service will revert to the appropriate jurisdictional tariff within the next full billing cycle. Any applicable termination liability will be transferred with the jurisdictional change of the service.

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**SWITCHED ACCESS TARIFF**

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**SECTION 3 - SWITCHED ACCESS SERVICE****3.1 General**

- 3.1.1 Switched Access Service, which is available to Customers for their use in furnishing their services to End Users, provides a two-point communications path between a Customer's Premises and an End User's Premises. It provides for the use of common terminating, switching and trunking facilities, and for the use of common subscriber plant of the Company. Switched Access Service provides for the ability to originate calls from an End User's Premises to a Customer's Premises and to terminate calls from a Customer's Premises to an End User's Premises in the LATA where it is provided.
- 3.1.2 When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).
- 3.1.3 In the absence of an ASR as described in Section 3.4, delivery of calls to, or acceptance of calls from, the Customer's End User location(s) via Company-provided switched access services shall constitute a Constructive Order and an agreement by the Customer to purchase the Company's switched access services as described and priced herein.

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**SWITCHED ACCESS TARIFF**

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**SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)****3.2 Manner of Provision**

- 3.2.1 Switched Feature Group (FG) Access is furnished for originating and terminating calls by the Customer to its End User. FG Access is furnished on a per-line or per trunk basis.
- 3.2.2 Originating traffic type represents access capacity within a LATA for carrying traffic from the End User to the Customer; and Terminating traffic type represents access capacity within a LATA for carrying traffic from the Customer to the End User. When ordering capacity for FG Access, the Customer must at a minimum specify such access capacity in terms of originating traffic type and/or terminating traffic type.
- 3.2.3 Feature Group Access is provisioned, at minimum, at the DS-1 level and provides line-side or trunk-side access to End Office switches, for the Customer's use in originating and terminating communications. Basic FG Access service will be provided with Multi-Frequency In Band Signaling (SS7 is also available, where capabilities exist).
- 3.2.4 Two types of Feature Group Access are available:
- 1) Tandem Connect Access: This option applies when the customer has no direct facilities to the Company. All traffic is routed to and from Company's End Office via the Customer's tandem provider. Delivery of calls to, or acceptance of calls from, the Customer's End User location(s) via Company-provided Tandem Connect Access services shall constitute a Constructive Order and an agreement by the Customer to purchase the Company's switched access services as described and priced herein.
  - 2) Direct Connect Access: The Company will provide facilities between the Customer's premises and a Company End Office. This transmission path is dedicated to the use of a single Customer. The Company requires the Customer to submit an ASR or comparable documentation for Direct Connect Access. Direct Connect Access is provided on an Individual Case Basis as Special Service Arrangements pursuant to Section 6 of this tariff.

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**SWITCHED ACCESS TARIFF**

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**SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)****3.3 Rate Categories**

There are three rate categories which apply to Switched Access Service:

- End Office Switching (includes Common Line and Switched Transport)
- Toll-Free 8XX Data Base Access Service
- Optional Features

**3.3.1 End Office Switching**

The Company combines traditional per minute switched access rate elements into a single composite per minute rate element. The Company's composite rate is not discountable based on the Customer's use of only some of the identified elements. The composite rate element includes the following access components:

**A. Common Line**

The Common Line rate category establishes the charges related to the use of Company-provided end user common lines by customers and end users for intrastate access.

**B. Switched Transport**

The Switched Transport rate category establishes the charges related to the transmission and tandem switching facilities between the customer designated premises and the end office switch(es) where the Customer's traffic is switched to originate or terminate the Customer's communications. The Switched Transport rate category also includes transport between an end office which serves as host for a remote switching system or module (RSS or RSM) and the RSS or RSM.

**C. End Office Switching**

The End Office Switching rate category establishes the charges related to the use of end office switching equipment, the terminations in the end office of end user lines, the terminations of calls at Company Intercept Operators or recordings, the Signaling Transfer Point (STP) costs, and the SS7 signaling function between the end office and the STP.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.3 Rate Categories, (Cont'd.)

3.3.2 Toll-Free 8XX Data Base Query

The Toll-Free 8XX Data Base Query Charge, will apply for each Toll-Free 8XX call query received at the Company's (or its provider' s) Toll-Free 8XX data base.

3.3.3 Switched Access Optional Features

Various optional features may be available and will be priced on an individual case basis (ICB). All ICBs will provided to the Commission upon request.

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**SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)****3.4 Access Ordering****3.4.1 General**

- A. Customers may order switched access through a Constructive Order, as defined herein, or through an ASR. The format and terms of the ASR will be as specified in the Industry Access Service Order Guidelines, unless otherwise specified herein.
- B. A Customer may order any number of services of the same type and between the same premises on a single ASR. All details for services for a particular order must be identical.
- C. The Customer shall provide all information necessary for the Company to provide and bill for the requested service. When placing an order for Access Service, the Customer shall provide the following minimum information:
  - (1) Customer name and Premises address(es);
  - (2) Billing name and address (when different from Customer name and address); and
  - (3) Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

**3.4.2 Access Service Date Intervals**

- A. Access Service is provided with Standard or Negotiated Intervals
- B. The Company will specify a firm order confirmation date and Service Commencement Date contingent on the ASR being complete as received. To the extent the Access Service can be made available with reasonable effort, the Company will provide the Access Service in accordance with the Customer's requested interval, subject to the following conditions:
  - (1) For service provided under a Standard Interval: The Standard Interval for Switched Service will be sixty (60) business days from the Application Date. This interval only applies to standard service offerings where there are pre-existing facilities to the Customer Premises. Access Services provided under the Standard Interval will be installed during Company business hours.

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**SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)**

## 3.4 Access Ordering, (Cont'd.)

## 3.4.2 Access Service Date Intervals, (Cont'd.)

## B. (continued)

(2) For service provided under a Negotiated Interval: The Company will offer a Service Date based on the type and quantity of Access Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval Service Date, or, when there is no Standard Interval, the Company offered Service Date, except as otherwise agreed by the Company in writing. The Company will negotiate a Service Date interval with the Customer when:

- (a) The Customer requests a Service Date before or beyond the applicable Standard Interval Service Date; or
- (b) There is no existing facility connecting the Customer Premises with the Company; or
- (c) The Customer requests a service that is not considered by the Company to be a standard service offering (for example, if additional engineering or special construction is required to complete the order); or
- (d) The Company determines that Access Service cannot be installed within the Standard Interval.

C. All services for which rates are applied on an Individual Case Basis are provided with a Negotiated Interval.

## 3.4.3 Access Service Request Modifications

The Customer may request a modification of its ASR prior to the Service Commencement Date. All modifications must be in writing using the industry ASR process. The Company, in its sole discretion, may accept a verbal modification from the Customer. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours.

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**SWITCHED ACCESS TARIFF**

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**SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)****3.5 Special Construction or Special Service Arrangements**

3.5.1 Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of Company facilities or development of special service arrangements may be undertaken by the Company on a reasonable-efforts basis at the request of the Customer. Such construction or arrangements will be provided pursuant to regulations contained in Section 6 of this tariff.

**3.6 Obligations of the Company**

3.6.1 With regard to access services provided by the Company, specific Company responsibilities include, but are not limited to the following:

**A. Network Management**

The Company will administer its network to ensure that provision of acceptable service levels to all telecommunications users of the Company's network services. Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with minimal delay encountered within the Company network. The Company maintains the right to apply protective controls, i.e., those actions, such as call gapping, which selectively cancel the completion of traffic, over any traffic carried over its network, including that associated with a Customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as a failure or overload of Company or Customer facilities, natural disasters, mass calling or national security demands.

**B. Design and Traffic Routing of Switched Access Service**

The Company shall design and determine the routing of Switched Access Service, including the selection of the first point of switching and the selection of facilities from the interface to any switching point and to the End Offices. The Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. Finally, the Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment.

Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment and the Company's traffic routing plans. If the Customer desires different routing or directionality than that determined by the Company, the Company will work cooperatively with the Customer in determining (1) whether the service is to be routed directly to an end office or through an access tandem switch and (2) the directionality of the service.

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**SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)****3.7 Obligations of the Customer**

3.7.1 The Customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are in addition to obligations specified in **Section 3.9 of this tariff and are as follows:**

**A. Report Requirements**

Customers are responsible for providing the following reports to the Company, when applicable:

**(1) Jurisdictional Reports**

When a Customer orders Switched Access Service for both interstate and intrastate use, the Customer is responsible for providing reports as set forth in Section **3.9.2(c) preceding**. Charges will be apportioned in accordance with those reports.

**(2) Code Screening Reports**

When a Customer orders service call routing, trunk access limitation or call gapping arrangements, the customer must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

**B. On and Off-Hook Supervision**

The Customer's facilities shall provide the necessary on and off-hook supervision for accurate timing of calls.



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**SWITCHED ACCESS TARIFF**

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**SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)****3.8 Rate Regulations****3.8.1 General**

There are three type of rates and charges that apply to Switched Access Service provided by the Company. These are monthly recurring charges, usage charges, and nonrecurring charges.

**3.8.2 Types of Charges**

- A. Nonrecurring charges are one time charges that apply for a specific work activity (e.g., installation or change to an existing service). Non-recurring charges may apply for installation of service, installation of optional features and service rearrangements.
- B. Recurring Charges are flat monthly rates that apply for each month or fraction thereof that a specific rate element is provided. For billing purposes, each month is considered to have 30 days.
- C. Usage Charges are rates that apply only when a specific rate element is used. These are applied on a per-access minute, a per-call or per-query basis. Usage rates are accumulated over a monthly period.

**3.8.3 Moves**

- A. A move of services involves a change in the physical location of one of the following:
  - (1) The point of termination at the Customer's Premises, or
  - (2) The Customer's Premises
- B. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building as described below:
  - (1) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring charge for the capacity affected. There will be no change in the minimum period requirements.
  - (2) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The Customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.8 Rate Regulations, (Cont'd.)

3.8.4 Installation of Optional Features

- A. If a separate nonrecurring charge applies for the installation of an optional feature available with Switched Access Service, the charge applies whether the feature is installed coincident with the initial installation of service or at any time subsequent to the initial installation of service.
- B. For all other changes, including the addition of, or modifications to, optional features without separate nonrecurring charges, a charge equal to one half the Switched Transport nonrecurring (i.e. installation) charge will apply. When an optional feature is not required on each transmission path, but rather for an entire transmission path group, an end office or an access tandem switch, only one such charge will apply.

3.8.5 Service Rearrangements

- A. Service rearrangements are changes to existing services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at the Customer's premises or the Customer's End User's premises. Changes which result in the establishment of new minimum period obligations are treated as disconnects and starts.
- B. The charge to the Customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves an actual physical change to the service.
- C. Administrative changes will be made without charge(s) to the Customer. Such changes require the continued provision and billing of the Access Service to the same entity or change in jurisdiction.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.9 Rates and Charges

3.9.1 Common Line Access Service

A. Carrier Common Line

Verizon Pennsylvania Exchanges

- Per Originating Minute	\$0.00654876
- Per Terminating Minute	\$0.00654876

Verizon North Exchanges

- Per Originating Minute	\$0.00477736
- Per Terminating Minute	\$0.00477736

CenturyLink Exchanges

- Per Originating Minute	\$0.06162034
- Per Terminating Minute	\$0.06162034

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## SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

## 3.9 Rates and Charges, (Cont'd.)

## 3.9.2 Switched Transport Service

## A. Common Transport

## Verizon Pennsylvania and Verizon North Exchanges

- Tandem Switched Transport Termination, per Minute	\$0.000195
- Tandem Switched Transport Mileage, per Minute, per Mile	\$0.000045
- Tandem Switching, per Minute	\$0.000983
- Common Multiplexing, per Minute	\$0.000000
- Common Trunk Port, per Minute	\$0.001598

## CenturyLink Exchanges

- Tandem Switched Transport, per Minute	\$0.000449
- Tandem Switched Transport, per Minute, per Mile	\$0.000022
- Tandem Switching, per Minute	\$0.001438
- Common Multiplexing, per Minute	\$0.000469
- Common Trunk Port, per Minute	\$0.000490

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.9 Rates and Charges, (Cont'd.)

3.9.3 End Office Switching

A. Local Switching

Verizon Pennsylvania and Verizon North Exchanges

- Per Minute \$0.0062120

CenturyLink Exchanges

- Per Minute \$0.0038920

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.9 Rates and Charges, (Cont'd.)

3.9.4 Toll-Free 8XX Data Base Access Service

Verizon Pennsylvania, Verizon North, and CenturyLink Territory

- Per Query \$0.003089

3.9.5 Switched Access Optional Features

Optional Features are provided on an Individual Case Basis as Special Service Arrangements pursuant to Section 6 of this tariff.

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SECTION 4 - DEDICATED ACCESS SERVICE

4.1 General

4.1.1 The Company, at its discretion, may provide intrastate Dedicated Access Services with transmission speeds ranging from 2.4 Kbps to 2.4 Gbps. Dedicated Access Services are offered on a point-to-point basis only. Each Dedicated Access Service is dedicated to a single Customer and the entire usable bandwidth for each service is available to that Customer for their exclusive use.

4.1.2 All Dedicated Access Services, if offered, will be provided on an individual case basis.

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**SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES****5.1 Billing Name and Address****5.1.1 Service Description**

Billing Name and Address (BNA) service provides account detail of the Company's customers to interexchange carriers, operator service providers, enhanced service providers, and any other provider of interexchange telecommunications services.

**5.1.2 General**

- A. Upon acceptance of an order for BNA service, the Company will furnish account detail for each working number submitted. Account detail consists of current data base information including the End User's billing name and billing address.
- B. Only current information which resides in the Company's data base will be provided. Customers ordering BNA service must accept BNA account detail on an "as is" basis.
- C. The Company will specify the location where requests for BNA service are to be received, and the format in which the requests are to be provided.
- D. The subscribing customer must agree that BNA information will not be resold or otherwise provided to any other person, corporation, partnership or entity, other than Customer's authorized billing agent, and that Billing Name and Address shall be used by Customer or Customer's authorized billing agent solely for:
  - (1) Billing its customers for using Customer's telecommunications services.
  - (2) Any purpose associated with the equal access requirement of *United States v. AT&T*, 552 F. Supp. 131 (D.D.C. 1982).
  - (3) Verification of service orders of new customers, identification of customers who have moved to a new address, fraud prevention, and similar nonmarketing purposes.

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## SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, (CONT'D)

## 5.1 Billing Name and Address, (Cont'd.)

## 5.1.2 (Continued)

For calling card calls and collect and third party billed calls, Billing Name and Address for ANI service is not available on accounts of non-published/unlisted end users who, by request to the Company (which request may be submitted at any time), have specified that such information not be released.

## E. Manual Request

- (1) At the Customer's option, the Company will provide BNA via manual request procedures.
- (2) BNA service information will be provided by the Company in standard paper format via facsimile or first class U.S. mail.
- (3) Wherever possible, the Company will provide Billing Name and Address for ANI data no later than ten (10) business days from the date of receipt of the Customer's request. Availability of data may be delayed if errors exist in the request received from the customer.
- (4) In situations where the customer requests more than forty (40) BNA records on a single order, the Company will provide the requested BNA information in a time frame mutually agreed to by the customer and the Company.

## 5.1.3 Rate Regulations

The number of BNA records for which charges apply will be accumulated by the Company, and billed to the customer on a monthly basis at the rates set forth in 5.1.4 following.

## 5.1.4 Rates and Charges

	BNA Request <u>Manual</u>
Billing Name and Address for ANI	
- Per Order	\$50.94
- Per Record	\$ 0.33

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**SECTION 6 - SPECIAL CONTRACTS, ARRANGEMENTS, AND CONSTRUCTION****6.1 Special Contract Arrangements**

At the option of the Company, services may be offered on a contract basis to meet specialized pricing requirements of the Customer not contemplated by this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein and waiver of recurring, nonrecurring, or usage charges. The terms of the contract may be based partially or completely on the term and volume commitment, type of access arrangement, mixture of services, or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specified in each individual contract.

**6.2 Special Service Arrangements**

6.2.1 If a Customer's requirements cannot be met by services included in this tariff, or pricing for a service is shown in this tariff as AICB@, the Company will provide, where practical, special service arrangements at charges to be determined on an Individual Case Basis. These special service arrangements will be provided if the provision of such arrangements is not detrimental to any other services furnished under the Company's tariffs.

6.2.2 Special service arrangement rates are subject to revision depending on changing costs or operating conditions.

6.2.3 If and when a special service arrangement becomes a generically tariffed offering, the tariffed rate or rates will apply from the date of tariff approval.

**6.3 Non-Routine Installation Charges**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays or night hours, additional charges may apply.

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**SECTION 6 - SPECIAL CONTRACTS, ARRANGEMENTS, AND CONSTRUCTION, (CONT'D)****6.4 Special Construction Charges****6.4.1 General**

- A. Special construction charges may apply for services provided to the Customer by the Company. Special construction includes but is not limited to that construction undertaken:
- (1) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
  - (2) of a type other than that which the Company would normally utilize in the furnishing of its services;
  - (3) over a route other than that which the Company would normally utilize in the furnishing of its services;
  - (4) in a quantity greater than that which the Company would normally construct;
  - (5) on an expedited basis;
  - (6) on a temporary basis until permanent facilities are available;
  - (7) involving abnormal costs;
  - (8) in advance of its normal construction; or
  - (9) when the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariff.
- B. Where the Company furnishes a facility or service requiring special construction, charges will be determined by the Company and may include: (1) non-recurring charges; (2) recurring charges; (3) usage charges; (4) termination liabilities; or (5) a combinations thereof.
- C. Rates and charges for special construction shall be determined and presented to the Customer for its approval prior to the start of construction. No construction will commence until and unless the Customer accepts in writing the rates and charges as presented by the Company.

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