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**Senate of Pennsylvania**

August 9, 2011

**COMMITTEES**  
CONSUMER PROTECTION AND  
PROFESSIONAL LICENSURE, CHAIRMAN  
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PHEAA BOARD  
PENNSYLVANIA FIREFIGHTERS AND  
EMERGENCY SERVICES LEGISLATIVE CAUCUS  
ADVISORY BOARD, DELAWARE VALLEY VETERANS HOME

Rosemary Chiavetta  
Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg PA 17120

RE: Interim Guidelines for Eligible Customer Lists  
Docket no> M-2010-2183412

Dear Secretary Chiavetta:

Recently I have been made aware of the Commission's reconsideration of the issue of how customer information should be handled in promoting education and choices in the electric and gas retail competition. It is certainly a difficult issue to resolve, while balancing the privacy of individuals who do not wish to be marketed by these suppliers, or to have any personal information provided to these marketers, at the same time attempting to open the market.

My concern focuses on what information is provided to individuals and what safeguards are in place to ensure that the information will not be widely or inappropriately distributed. The information provided by the commission is that 23 separate pieces of information are to be distributed. Obviously no customer should be marketed without a clear understanding of what information will be provided and for what purposes. Multilingual consumer notices should be mandated particularly in the urban areas. Customers should understand and knowingly waive the ability to keep all customer information private. Furthermore, I do not believe residential customer addresses or telephone numbers should be disclosed or published on any type of marketing list.

Thank you for your consideration in this matter.

Sincerely,

Robert M. Tomlinson  
State Senator, 6<sup>th</sup> District

RMT

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# Senate of Pennsylvania

6TH DISTRICT  
ROBERT M. TOMLINSON  
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THE STATE CAPITOL  
HARRISBURG, PA 17120-3006

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Rosemary Chiavetta  
Secretary  
Pennsylvania Public Utility Commission  
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Harrisburg PA 17120

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