

UGI Penn Natural Gas, Inc. 460 North Gulph Read King of Prussia, PA 19406

Post Office Box 858 Valley Forge, PA 19482-0858

(610) 337-1000 Telephone (610) 992-3258 Fax

August 16, 2011

VIA EXPRESS MAIL

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street Harrisburg, PA 17120



AUG 16 2011

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Re: John Calafut v. UGI Penn Natural Gas, Inc.; Docket No. C-2011-2253878

Dear Secretary Chiavetta:

Enclosed please find the original verification for the Answer of UGI Penn Natural Gas, Inc. to the Formal Complaint of John Calafut. Should you have any questions concerning this filing, please feel free to contact me.

Respectfully yours,

Melanie J. Elatieh

Counsel for UGI Penn Natural Gas, Inc.

Enclosure

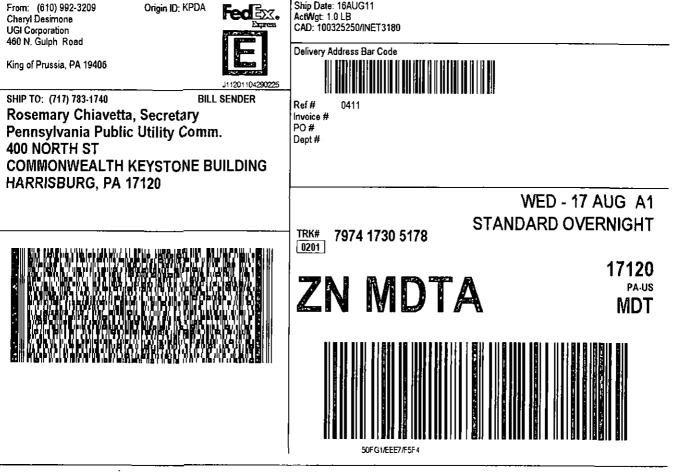
BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

John Calafut,	:	
Complainant,		
ν.	: Docket No. C-2011-2253878	
UGI Penn Natural Gas, Inc.,	RECEIVE	D
Respondent.	AUG 16 2011	
_	PA PUBLIC UTILITY COMMI SECRETARY'S BUREAU	

VERIFICATION

I, J.P. Ghio, Vice President - Supply, hereby state that I am duly authorized to and do make this Verification on behalf of UGI Penn Natural Gas, Inc.; that the facts set forth in the foregoing Answer of UGI Penn Natural Gas, Inc. are true and correct to the best of my knowledge information and belief; and that I understand that my statements made herein are subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsifications to authorities).

J.P. Ghio



After printing this label:

- 1. Use the 'Print' button on this page to print your label to your laser or inkjet printer.
- 2. Fold the printed page along the horizontal line.
- 3. Place label in shipping pouch and affix it to your shipment so that the barcode portion of the label can be read and scanned.

Warning: Use only the printed original label for shipping. Using a photocopy of this label for shipping purposes is fraudulent and could result in additional billing charges, along with the cancellation of your FedEx account number.

Use of this system constitutes your agreement to the service conditions in the current FedEx Service Guide, available on fedex.com.FedEx will not be responsible for any claim in excess of \$100 per package, whether the result of loss, damage, delay, non-delivery, misdelivery, or misinformation, unless you declare a higher value, pay an additional charge, document your actual loss and file a timely claim.Limitations found in the current FedEx Service Guide apply. Your right to recover from FedEx for any loss, including intrinsic valueof the package, loss of sales, income interest, profit, attorney's fees, costs, and other forms of damage whether direct, incidental, consequential, or special is limited to the greater of \$100 or the authorized declared value. Recovery cannot exceed actual documented loss.Maximum for items of extraordinary value is \$500, e.g. jewelry, precious metals, negotiable instruments and other items listed in our ServiceGuide. Written claims must be filed within strict time limits, see current FedEx Service Guide.