

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER The East Pointe Water System Raw Water Tested Positive for *E. coli* Bacteria

BOIL YOUR WATER BEFORE CONSUMPTION

HIERVAN EL AGUA ANTES DE USARLA.

ESTE INFORME CONTIENE INFORMACIÓN MUY IMPORTANTE SOBRE SU AGUA POTABLE.

TRADÚZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN

A fecal indicator (*E. coli*) was detected in a raw water sample collected from the East Pointe well on October 16, 2010. **This was NOT a treated water sample. The East Point system is equipped with disinfection.** A sample of the treated water collected at the same time was negative for *E. coli* and Total Coliform.

The raw water well sample was collected in response to a sample collected from the distilled water process line of a customer and reported to the Pennsylvania Department of Environmental Protection (DEP) on Friday afternoon, October 15, 2010. The customer process train that was sampled includes distillation.

We are now conducting additional sampling to investigate potential sources of contamination.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- *E. coli* are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems.
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you might want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

What happened? What is being done? When will the problem be corrected?

We are conducting an investigation to determine the potential source or contamination in the well. We had filed an application with the Department of Environmental Protection (DEP) for certification of the disinfection system already in place at East Pointe, and we are responding to requests for information from DEP to assist them in the review of that application.

Upon approval from DEP, we will inform you when you no longer need to boil your water. We anticipate resolving this problem within the next several days.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1.800.426.4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Craig Lutz	System Name East Pointe	System Address Aqua Pennsylvania 762 West Lancaster Avenue
Phone Number 610.645.4248	System PWSID# PA3061153	Bryn Mawr, PA 19010

Violation Awareness Date: October 17, 2010

Date Notice Distributed: October 18, 2010

Method of Distribution: Hand Delivered