



2010 Water Quality Report
Susquehanna Division, PWSID# PA2080028

*Este informe contiene información muy importante sobre su agua de beber.
Tradúzcalo o hable con alguien que lo entienda bien.*

About Your Drinking Water

Aqua Pennsylvania, Inc. (Aqua) is pleased to provide you with important information about your drinking water in this 2010 Consumer Confidence Report for the Susquehanna Division (public water supply ID-PA2080028). The report summarizes the quality of water Aqua provided in 2010 - including details about water sources, what the water at your tap contains, and how it compares to standards set by regulatory agencies. We are pleased to report that we were in compliance with all water quality regulations in 2010. Although the report lists only those regulated substances that were detected in your water, we test for more than what is reported. This report is only a summary of our testing during 2010. If you have any questions about the information in this report, please call 877.WTR.AQUA (877.987.2782) or visit our website at www.aquapennsylvania.com.

Sources of Supply

Water for the Susquehanna Division comes from two wells that draw from an aquifer located between the Susquehanna and Chemung Rivers. By limiting farm chemical applications and restricting land use at and within the immediate area of the wells, the potential for contamination from farming is greatly reduced. A Source Water Assessment was completed by the Pennsylvania Department of Environmental Protection during 2003. Potential sources of contamination include junkyards and road salt storage facilities. Other potential sources of contamination were given a lower susceptibility rating because of a lower potential to impact the water supply. Information on source water assessments is available on the DEP Web site at www.depweb.state.pa.us (DEP keyword "source water").

The sources of drinking water (tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organics, are byproducts of industrial processes and petroleum production and can also come from gas stations, urban stormwater runoff and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline at 800.426.4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline 800.426.4791.

The following table lists contaminants that were detected in the water system. The table provides the average of the sources used to supply the system as well as minimum and maximum observed levels of regulated contaminants.

Susquehanna Division – PWSID# PA2080028

Contaminants	Average Detection	Range of Detections	MCL	MCLG	Sample Date	Violation Y/N	Major Sources in Drinking Water
Total Coliform Bacteria	0	0 - 1	1	0	2010	N	Naturally present in the environment
Values above are number of positive samples each month. The standard is no more than 1 positive sample in a month. Of 207 samples collected in 2010, two were positive for Total Coliform Bacteria -- one in March and one in May. All samples were negative for <i>E.coli</i> .							
Chlorine, ppm	1.1	0.7 - 1.9	MRDL =4	MRDLG =4	2010	N	Water additive used to control microbes
Fluoride, ppm	0.6	0.6 - 1.0	2	2	2009	N	Water additive which promotes strong teeth
Barium, ppm	0.04	NA	2	2	2009	N	Erosion of natural deposits
Chromium, ppb	2	NA	100	100	2009	N	
Nickel, ppb	2	NA	NA	NA	2009	N	
Haloacetic Acids, ppb	7	NA	60	NA	2010	N	Byproduct of drinking water chlorination
Total Trihalomethanes, ppb	19	NA	80	NA	2010	N	

Lead and Copper	90th Percentile	Total Number of Samples	Samples Exceeding Action Level	Action Level	MCLG	Sample Date	Violation Y/N	Major Sources in Drinking Water
Copper, ppm	0.34	36	0	1.3	1.3	2010	N	Corrosion of household plumbing
Lead, ppb	4	36	0	15	0	2010	N	

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Aqua is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Notes:

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements.

Fluoride: Fluoride may help prevent tooth decay if administered properly to children, but can be harmful in excess. Customers in the Susquehanna Division receive water from fluoridated supplies. This information may be helpful to you, your pediatrician or your dentist in determining whether fluoride supplements or treatment are appropriate.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. Some levels are based on a running annual average.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

ND: Not detected.

ppb: A unit of concentration equal to one part per billion.

ppm: A unit of concentration equal to one part per million.

PWSID: Public water supply identification number.

Our water systems are designed and operated to deliver water to our customers' plumbing systems that complies with state and federal drinking water standards. This water is disinfected using chlorine, but it is not necessarily sterile. Customers' plumbing, including treatment devices, might remove, introduce or increase contaminants in tap water. All customers, and in particular operators of facilities like hotels and institutions serving susceptible populations (like hospitals and nursing homes), should properly operate and maintain the plumbing systems in these facilities. You can obtain additional information from the EPA's Safe Drinking Water Hotline at 800.426.4791.