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Brooke Erin Leach

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February 1, 2012

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FEB 1 2012

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

VIA FEDERAL EXPRESS

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Pennsylvania Public Utility Commission, et al. v. Aqua Pennsylvania, Inc., Docket No. R-2011-2267958

Dear Secretary Chiavetta:

To date, Aqua Pennsylvania, Inc. ("AP" or the "Company") has been served with various formal complaints in the above-captioned matter and anticipates that additional formal complaints will be filed. On January 12, 2012, the Commission entered an Order initiating an investigation of the Company's rate increase request at the above-referenced docket number. The Company anticipates that all complaints filed with respect to its proposed rate increase will be consolidated in that proceeding. Accordingly, with respect to the complaints that have been filed, and any complaints hereafter filed, the Company, in lieu of filing answers, will rely upon 52 Pa. Code § 5.61(d), which provides:

For complaints which are docketed with Commission-instituted rate proceedings, an answer may be filed within the time specified. However, no answer is required, except as may be directed by the Commission or the presiding officer.



Secretary Rosemary Chiavetta February 1, 2012 Page 2

If the presiding Administrative Law Judges or the Commission believes that answers should be filed to any complaints and hereafter directs the Company to do so, we request that the Company be provided 20 days from the date of such directive to file answers to such complaints.

Very truly yours,

Brooke E. Leach

BEL

c: Per Attached Certificate of Service

Hon. Angela T. Jones (Per Attached Certificate of Service) Hon. Darlene D. Heep (Per Attached Certificate of Service)

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PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

PENNSYLVANIA PUBLIC UTILITY : DOCKET NO. R-2011-2267958

COMMISSION :

vs.

AQUA PENNSYLVANIA, INC. :

CERTIFICATE OF SERVICE

I hereby certify and affirm that I have this day served copies of the Letter dated

February 1, 2012 to Secretary Chiavetta, upon the following persons in the manner specified

in accordance with the requirements of 52 Pa. Code § 1.54:

VIA ELECTRONIC AND FIRST CLASS MAIL

Administrative Law Judge Angela T. Jones Administrative Law Judge Darlene D. Heep Commonwealth of Pennsylvania Pennsylvania Public Utility Commission Office of Administrative Law Judge 801 Market Street, Suite 4063 Philadelphia, PA 19107 angeljones@pa.gov dheep@pa.gov

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PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

VIA ELECTRONIC AND FIRST CLASS MAIL

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Laurence J. Colfer 609 E. Pleasant Grove Road West Chester, PA 19382

William & Kathleen Whiting 11879 Lake Drive Connlaut Lake, PA 16316

John Dillon 485 N. Buhl Farm Drive Hermitage, PA 16148

Arnold M. Kring 83 Winterberry Drive Downingtown, PA 19335

Barry D. Polland 128 N. Wayne Street West Chester, PA 19380 Stanley Lemond 2 Whitesell Court Summit, NJ 07901

Honorable Phyllis Mundy Pennsylvania House of Representatives 36 East Wing P.O. Box 202120 Harrisburg, PA 17120-2120 Honorable Kevin Murphy Pennsylvania House of Representatives 118 East Wing P.O. Box 202113 Harrisburg, PA 17120-2113

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Counsel for Aqua Pennsylvania, Inc.

February 1, 2012

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PROSEMARY CHIAVETTA, SECRETARY PA. PUBLIC UTILITY COMMISSION COMMONWEALTH KEYSTONE BUILDING 400 NORTH STREET HARRISBURG PA 17120

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