375 North Shore Drive Suite 600 Pittsburgh, PA 15212

January 31, 2013

## Via Electronic Filing

Rosemary Chiavetta
Executive Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re:

M-2011-2270442

Peoples Natural Gas Company LLC - Supplement No. 12 to Tariff Gas - PA PUC No.

<u>S-2</u>

Dear Secretary Chiavetta:

Enclosed for filing with the Pennsylvania Public Utility Commission ("Commission") on behalf of Peoples Natural Gas Company LLC ("Peoples") is its Supplement No. 12 to Tariff Gas – PA PUC No. S-2 which bears an issue date of January 31, 2013. This tariff supplement is proposed to be effective April 1, 2013.

The Tariff Supplement reflects the shortening of the customer confirmation period from ten (10) days to (5) days. This change is consistent with the Commission's Order entered on October 25, 2012 at Docket Number M-2011-2270442.

Also enclosed in the affidavit of Lynda W. Petrichevich, Peoples' Manager, Rates and Regulatory Affairs, certifying that Peoples has posted Supplement No. 12 on its webpage in accordance with the Commission's Secretarial Letter of March 30, 1998.

Please contact the undersigned at 412-208-6934 should you have any questions or concerns regarding this matter.

Sincerely.

Jennifer L. Petrisek Senior Attorney

cc:

Certificate of Service Joseph Gregorini Lynda Petrichevich Andrew Watcher

### CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of § 1.54 (relating to service by a party).

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Jennifer L. Petrisek

Dated this 31st day of January, 2013

## **AFFIDAVIT**

I, Lynda W. Petrichevich, in my capacity as Manager, Rates and Regulatory Affairs of Peoples Natural Gas Company LLC, certify that Peoples has posted Supplement No. 12 to Tariff Gas-PA PUC No. S-2 on its Web Page in accordance with the Commission's Secretarial Letter of March 30, 1998. I understand that any statements in this Affidavit are subject to the penalties set forth in 18 Pa. C.S. §4904 (relating to unsworn falsification to authorities).

Lynda W. Petrichevich

Manager, Rates and Regulatory Affairs Peoples Natural Gas Company LLC

DATED: January 31, 2013

EFFECTIVE: April 1, 2013

# PEOPLES NATURAL GAS COMPANY LLC

RATES AND RULES
GOVERNING THE
FURNISHING OF
SERVICE TO
NATURAL GAS
SUPPLIERS

Modification to Rules and Regulations in accordance with the PA Public Utility Commission's Final Order at Docket No. M-2011-2270442

ISSUED:

January 31, 2013

By:

Morgan K. O'Brien

President

375 North Shore Drive, Suite 600

Pittsburgh, PA 15212

NOTICE

PEOPLES NATURAL GAS COMPANY LLC

SUPPLEMENT NO. 12 TO GAS-PA PUC NO. S-2 EIGHTH REVISED PAGE NO. 2 CANCELLING SEVENTH REVISED PAGE NO. 2

## LIST OF CHANGES

Page No. 17(g) – Revision to reflect a reduction in the waiting period from 10 days to 5 days for customers who elect a Natural Gas Supplier. This modification is in response to the Final Order issued October 24, 2012 under Docket No. M-2011-2270442. The application of this specific change to Natural Gas Distribution Companies can be found in Appendix B of the Final Order.

ISSUED: January 31, 2013 EFFECTIVE: April 1, 2013

#### PEOPLES NATURAL GAS COMPANY LLC

SUPPLEMENT NO. 12 TO GAS—PA PUC NO. S-2 FIRST REVISED PAGE NO. 17 CANCELLING ORIGINAL PAGE NO. 17

### **RULES AND REGULATIONS**

## 11. Confirmation of Ratepayer Enrollment (continued)

- c. Notification from the NGS of new or deleted ratepayer shall consist of the following information: Ratepayer name, Service Address, the Company Account Number, Date and Time of file preparation, the NGS's assigned Pool Code (rather than the NGS name) and the NGS's assigned Rate Numbers, if the Company is billing on behalf of the NGS.
- d. The NGS may submit additions, changes or deletions from its ratepayer list to the Company on a daily basis. Such additions, changes or deletions from the ratepayer list will become effective for the service period reflected in the second bill issued following the date such additions, changes or deletions are submitted to the Company.
- e. The Company shall notify the NGS with a report via the Internet if a new ratepayer is not processed. The circumstances in which a ratepayer will not be processed may include, but are not limited to, the information provided by the NGS does not match the Company's required data elements, the ratepayer submitted by the NGS is not eligible for the requested service, and the ratepayer is no longer receiving service from the Company. Such report will be issued on the Company's web site following processing and will include the reason the ratepayer has not been processed.
- f. Once a prospective ratepayer's request has been processed, the Company shall mail out a confirmation letter to each ratepayer by the end of the next business day after the date the Company receives notification from the NGS that the ratepayer has elected to switch NGSs or return to the Company's supplier of last resort service, asking the ratepayer to notify the Company if information in the confirmation letter is inaccurate. Such confirmation letter shall include, if appropriate, the ratepayer's pool operator choice as stated by the NGS, the applicable billing option, the approximate date when transportation service is to begin and the date that the first bill will be mailed.
- g. Should the Company receive notification from a ratepayer within the five (5) calendar days (C) required under the confirmation letter that the ratepayer's gas service or gas supply election as described by the NGS is in error, the Company shall so notify the NGS. In case of notification by ratepayer of such error, the Company shall continue billing the ratepayer under the ratepayer's current billing arrangement. Should the Company receive notification from the ratepayer that the ratepayer's gas service or gas supply election as described by the NGS is in error, but not receive such notification within the five (5) calendar days period, the Company shall advise the (C) ratepayer to contact the NGS to request cancellation, and if requested by the ratepayer, the Company will treat this as an alleged slamming complaint.
- h. On the eighteenth (18th) of the month, the Company will post on its web site, a list of ratepayers for the forthcoming month. Additions and removals from the NGS will also be reported on a daily basis in an activity file.
- i. Should the Company receive notification by more than one NGS within a one-month period that the ratepayer has elected said NGS to supply ratepayer's natural gas, the Company shall proceed with the confirmation process using the first NGS which notifies the Company, unless the ratepayer informs the Company otherwise.
- j. The Company will issue, at a minimum, a monthly report of ratepayers who have discontinued service with the NGS via Internet, which shall include discontinuances initiated by the incumbent NGS, the ratepayer or ratepayer's new NGS.

ISSUED: January 31, 2013 EFFECTIVE: April 1, 2013