

610-929-3601  
*Tori L. Giesler, Esq.*  
(610) 921-6658  
(610) 939-8655 (Fax)

August 13, 2013

**VIA ELECTRONIC FILING**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

**Re: April Hagans v. Pennsylvania Electric Company**  
**Docket No. C-2013-2377758**

Dear Secretary Chiavetta:

Enclosed please find a Certificate of Satisfaction to be filed in the above-referenced matter. A copy of the document has also been served upon the Complainant, as indicated by the Certificate of Service.

If you have any questions, please contact me.

Very truly yours,



Tori L. Giesler

dln  
Enclosures

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

APRIL HAGANS

v.

PENNSYLVANIA ELECTRIC COMPANY

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Docket No. C-2013-2377758

**CERTIFICATE OF SATISFACTION**

TO THE PENNSYLVANIA PUBLIC UTILITY COMMISSION:

NOW COMES, Pennsylvania Electric Company (“Penelec”), by and through its attorney, Tori L. Giesler, in accordance with 52 Pa. Code § 5.24, and certifies the following:

1. Penelec has satisfied the formal complaint of April Hagans.
2. On or about August 12, 2013, Ms. Hagans acknowledged satisfaction of the above-captioned formal complaint.
3. The Complainant has been informed that she has ten days to object in writing.
4. A copy of this Certificate has been served upon the Complainant in accordance with the attached Certificate of Service.

Respectfully submitted,



Dated: August 13, 2013

Tori L. Giesler  
Attorney No. 207742  
PENNSYLVANIA ELECTRIC COMPANY  
2800 Pottsville Pike  
P.O. Box 16001  
Reading, Pennsylvania 19612-6001  
(610) 921-6658  
tgiesler@firstenergycorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

APRIL HAGANS

v.

PENNSYLVANIA ELECTRIC COMPANY

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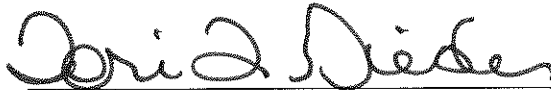
**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the Certificate of Satisfaction of Pennsylvania Electric Company to the Complaint of April Hagans upon the individual listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

Service by First Class Mail, postage prepaid, as follows:

April M. Hagans  
12 Saeger Ct. School St.  
Shinglehouse, PA 16748

Dated: August 13, 2013



Tori L. Giesler  
Attorney No. 207742  
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