

Suzan DeBusk Paiva Assistant General Counsel Verizon

1717 Arch Street, Floor 3 SE Philadelphia, PA 19103

August 16, 2013

Via Electronic Filing

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street – Filing Room (2 North) P.O. Box 3265 Harrisburg, PA 17105-3265

Re:

Kris Burrous v. Verizon Pennsylvania LLC;

Docket No. C-2013-2371659 CERTIFICATE OF SATISFACTION

Dear Secretary Chiavetta:

Enclosed please find a Certificate of Satisfaction in connection with the above-referenced case, which is being electronically filed today. This Certificate indicates that Verizon Pennsylvania LLC ("Verizon PA") has satisfied the issues raised in the Formal Complaint filed by Kris Burrous, Docket No. C-2013-2371659.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Kris Burrous files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2013-2371659 shall be withdrawn and the Commission's file closed.

Verizon PA is filing this Certificate of Satisfaction in lieu of its Answer in this matter. Should Kris Burrous later object to this filing, Verizon PA reserves its right to file an Answer at that time.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Very truly yours,

Suzan D. Paiva

Counsel for Verizon Pennsylvania LLC

zan D. Pain mil

SDP/meb Enclosures

cc:

Office of Administrative Law Judge

Cynthia Lehman, Mediator

Kris Burrous

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Kris Burrous, :

Complainant

v. : Docket No. C-2013-2371659

VERIZON PENNSYLVANIA LLC,

DATE: August 16, 2013

Respondent

CERTIFICATE OF SATISFACTION

I, Suzan D. Paiva, an attorney representing Verizon Pennsylvania LLC ("Verizon PA") in this matter, hereby certify that the issues raised in the Formal Complaint filed by Kris Burrous with the Pennsylvania Public Utility Commission ("Commission") and assigned Docket No. C-2013-2371659 have been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Kris Burrous files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2013-2371659 shall be withdrawn and the Commission's file closed.

Verizon PA is filing this Certificate of Satisfaction in lieu of its Answer in this matter. Should Kris Burrous later object to this filing, Verizon PA reserves its right to file an Answer at that time.

Suzan D. Paira Much Suzan D. Paiva

Attorney ID No. 53853 Verizon Pennsylvania LLC

1717 Arch Street, 3rd floor

Philadelphia, PA 19103 215-563-2658 (Facsimile)

Counsel for Verizon Pennsylvania LLC

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the party listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

Service by First Class U.S. Mail:

Kris Burrous RD 1, Box 148 Galeton, PA 16922

Dated this 16th day of August, 2013.

Suzan D. Paiva

Counsel for Verizon Pennsylvania LLC