<u>SBG Management Services, Inc.</u>

P.O. Box 549 Abington, PA 19001 Phone 215.938.6665

Fax 215.938.7613

RECEIVED

October 29, 2013

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105-3265

OCT 2 9 2013

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

RE: SBG Management Services, Inc. (and related entities) v. PGW, Docket Nos. C-2012-2304167; C-2012-2304183; C-2012-2304215; C-2012-2304303; C-2012-2304324; C-2012-2308454; C-2012-2308462; C-2012-2308465; and C-2012-2334253

Dear Secretary Chiavetta:

On behalf of the Complainants in the above-referenced matters ("Complainants"), enclosed for filing is the original of its Motion to Dismiss Philadelphia Gas Works' ("PGW") Objections and Compel Response to its Set II Interrogatories to PGW along with the electronic filing confirmation with regard to the abovereferenced matter. Copies to be served in accordance with the attached Certificate of Service.

If you have questions or require additional information, please do not hesitate to contact me at 215-260-4562 or as described in the contact information, below. Your assistance in this matter is appreciated.

Sincere

Francine Thornton Boone, Esquire

General Counsel, SBG Management Services, Inc.

O. Box 549, Abington, PA 19001

c: 215-260-4562

e: fboone@sbgmanagement.com or Booneft@aol.com

Enclosure

cc: ALJ Eranda Vero (by email and/or regular mail)

Laureto Farinas, Esquire, Philadelphia Gas Works (by email and/or regular mail)



Equal Housing Opportunity Equal Opportunity Employer

"SBG Management and the owner of the property in question does not discriminate on the basis of handicap status in the admission to, or treatment of employment in its federally assisted programs and activities."

Francine Thornton Boone, Esquire SBG Property Management Services, Inc.

SBG MANAGEMENT SERVICES, INC./

702 N. Marshall Street Philadelphia, PA 19123 cell: (215) 260 – 4562

fax: (215) 938 - 7613 email: <u>Booneft@aol.com</u> Attorney I.D. No. 45118 **Attorney for Complainants**

RECEIVED

OCT 29 2013

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

SBG MANAGEMENT SERVICES, INC./ : DOCKET NO. C-2012-2304183 COLONIAL GARDEN REALTY, LP **Complainant** PHILADELPHIA GAS WORKS Respondent SBG MANAGEMENT SERVICES, INC./ : DOCKET NO. C-2012-2304215 **FAIRMOUNT REALTY Complainant** PHILADELPHIA GAS WORKS Respondent SBG MANAGEMENT SERVICES, INC./ : DOCKET NO. C-2012-2304324 SIMON GARDENS REALTY, LP Complainant V. PHILADELPHIA GAS WORKS Respondent SBG MANAGEMENT SERVICES, INC./ : DOCKET NO. C-2012-2304167 ELRAE GARDEN REALTY, LP Complainant PHILADELPHIA GAS WORKS Respondent SBG MANAGEMENT SERVICES, INC./ MARSHALL SQUARE REALTY, LP : DOCKET NO. C-2012-2304303 Complainant PHILADELPHIA GAS WORKS Respondent SBG MANAGEMENT SERVICES, INC./ : DOCKET NO. C-2012-2308454 MARCHWOOD REALTY Complainant ٧. PHILADELPHIA GAS WORKS Respondent

OAK LANE REALTY CO., LP : DOCKET NO. C-2012-2308462

Complainant

V.

PHILADELPHIA GAS WORKS : Respondent :

SBG MANAGEMENT SERVICES, INC./ :
FERN ROCK REALTY : DOCKET NO. C-2012-2308465

Complainant : DOCKET NO. C-2012-2506405

PHILADELPHIA GAS WORKS : Respondent :

SBG MANAGEMENT SERVICES, INC./ :

COLONIAL GARDEN REALTY, LP : DOCKET NO. C-2012-2334253

**Complainant*:

V. :
PHILADELPHIA GAS WORKS :
Respondent

COMPLAINANTS', SBG MANAGEMENT SERVICES, INC., COLONIAL GARDEN REALTY CO. (I and II), FAIRMOUNT REALTY CO., SIMON GARDENS, ELRAE GARDEN REALTY, MARCHWOOD REALTY, FERNROCK REALTY, OAK LANE REALTY CO., L.P., AND MARSHALL SQUARE REALTY ("COMPLAINANTS"), MOTION TO DISMISS PGW'S OBJECTIONS AND COMPEL RESPONSES TO COMPLAINANTS' REQUESTS FOR PRODUCTION OF DOCUMENTS AND INTERROGATORIES ADDRESSED TO RESPONDENT PHILADELPHIA GAS WORKS, SET II

Pursuant to 52 Pa. Code Sections 5.342 and 5.321 (c), Complainants, by their undersigned counsel, hereby move to dismiss the Objections (individually, "Objection" or collectively, "Objections") of Philadelphia Gas Works ("PGW" or "Respondent"), which are attached hereto as Exhibit "A", and compel PGW to answer Complainants' Requests for Production of Documents and Interrogatories Addressed to Respondent PGW, Set II (individually, "Interrogatory" or collectively, "Interrogatories" or "Interrogatories, Set II") as propounded by Complainant to Respondent, in this matter, and as attached hereto as "Appendix 'A" to Exhibit "A".

I. SUMMARY

Interrogatories are governed by 52 Pa. Code Section 5.321(c), which provides:

(c) Scope. Subject to this subchapter, a party may obtain discovery regarding any matter, not privileged, which is relevant to the subject matter involved in the pending action, whether it relates to the claim or defense of the party seeking discovery or to the claim or defense of another party, including the existence, description, nature, content, custody, condition and location of any books, documents, or other tangible things and the identity and location of persons having knowledge of a discoverable matter. It is not ground for objection that the information sought will be inadmissible at hearing if the information sought is reasonably calculated to lead to the discovery of admissible evidence. 52 Pa. Code Section 5.321 (c).

In the Objections, Respondent raises twenty-three (23) objections, as set forth in Exhibit "A", to all or a part of all the Interrogatories, except Interrogatory 41. Yet, none of the Objections meet the full criteria of 52 Pa. Code Section 5.321 (c), or the other applicable case and statutory law. Accordingly, the Pennsylvania Public Utility Commission (hereafter, the "Commission") should dismiss the Objections and compel Respondent to answer the Interrogatories, here. (Complainant will discuss the Interrogatories and Objections, in detail, below).

A preliminary review reveals that the twenty-three Objections fall into five (5) categories:

- 1. The request is overbroad and beyond the scope of the litigation ("Category 1");
- 2. The request is burdensome and requires Respondent to make a list of documents or parties or other information that Respondent is using to prepare for or is using as an exhibit or evidence in the proceedings ("Category 2");
- 3. The request is burdensome and requires Respondent to produce previously provided (through testimony or prior discovery) information or "to-be-provided" information that Respondent will produce in its Prefiled Testimony or as an exhibit at the upcoming hearings ("Category 3");
- 4. The request is one that rises to the level of a management audit and does not involve the issues in this matter, a billing dispute ("Category 4"); and
- 5. The request seeks information that is beyond the authority of the Commission because it relates to or involves municipal liens ("Category 5").

In the July 17, 2012 Order of Administrative Law Judge Eranda Vero on Respondent's Preliminary Objections, at page 12 ALJ Vero indicated that SBG's

significant concerns with regard to the accuracy of billing, validity of the meter readings and/or estimates and the calculation of interest and penalties assessed by PGW do fall squarely within the purview of the Commission's jurisdiction and are rightfully brought before the Commission for adjudication.

The Complaints and the Interrogatories seek information on how PGW calculated, requested payment for and attempted collection on bills for gas usage connected with properties that are owned by Complainants. Every interrogatory seeks relevant and discoverable information related to these issues.

Category 1 Objections: With respect to the claims set forth in the Category 1

Objections, Respondent alleges but fails to show these Interrogatories are beyond the scope of this litigation. To the contrary, the Interrogatories seek information on seminal issues in this matter: SBG's significant concerns with regard to the accuracy of billing, validity of the meter readings and/or estimates and the calculation of interest and penalties assessed by PGW (See the July 17, 2012 Order of ALJ Vero). These Interrogatories may also ask "who, how, when, why, and where", as permitted by Section 5.321(c), especially in connection with the accuracy of the billing, the validity of meter readings and/or estimates and the calculation of interest and penalties assessed by PGW and persons or parties with information regarding the same.

Applicable case and statutory law also provide as follows:

66 Pa.C.S. Section 1303. "Adherence to tariffs. No public utility shall, directly or indirectly, by any device whatsoever, or in any wise, demand or receive from any person, corporation, or municipal corporation a greater or less rate for any service rendered or to be rendered by such public utility applicable thereto. The rates specified in such tariffs shall be the lawful rates of such public utility until changed, as provided in this part. Any public utility, having more than one rate applicable to service rendered to a patron, shall, after notice of service conditions, compute bills under the rate most advantageous to the patron."

In the case of <u>PPL Electric Utilities Corp. v. Pa. PUC</u>, 912 A.2d 386; 2006 Pa. Commw. LEXIS 665 (2006), the Commonwealth Court held:

"A tariff is a set of operating rules imposed by the State that a public utility must follow if it wishes to provide services to customers. It is a public document, which sets forth the schedule of rates and services and rules, regulations, and practices regarding those services. It is well settled that public utility tariffs must be applied consistently with their language." See 66 Pa.C.S. Section 1303.

Further, no public utility may receive a greater or lesser rate than the one set forth in its tariff on file with this Commission. See 66 Pa.C.S. Section 1303; further, a public utility may not unreasonably discriminate for or against a particular customer by establishing a special rate for them." See 66 Pa.C.S. Section 1304 (See Dierich v. PECO, 2012 Pa. PUC LEXIS 517 (2012).

Requests for information on documents and on the addresses, age and names of individuals who either prepared the responses to the discovery requests or the underlying bills, payment requests and/or responses to billing inquiries, disputes and complaints, as well as individuals who have knowledge or information concerning the same, are all relevant. Information on the individuals who created, prepared and have knowledge of this information is relevant to the issues in this proceedings: individuals take action, including but not limited to programming, inputting into and obtaining information from computers, files, databases and records and providing to and obtaining information from other individuals; individuals also testify and sign verifications as to the truth the Respondent's statements and allegations of the events in these cases. If no one's name is provided, then Complainants cannot properly and fully confirm or even investigate the responses or allegations of the Respondent either related to its discovery responses or its

exhibits and statements at the hearings. Such Objections avoid producing relevant evidence and getting to the truth of the facts in the cases. Similarly, home addresses are needed because individuals/employees may leave or have left PGW who were personally involved in the facts underlying this case and who may or can no longer be reached at PGW (i.e. John Dunn, who testified at the first set of hearings is no longer employed by PGW). We requested the ages of the individuals to confirm that those responding to the interrogatories are of majority age and/or have the appropriate capacity to answer the discovery requests. These discovery requests are not beyond the scope of these proceedings and PGW should be forced to supply the requested discovery responses or sanctioned for its failure to do so.

<u>Category 2 and Category 3 Objections</u>: These objections allege that Complainants' requests require Respondent provide a list or list its responses or to provide previously submitted information or information to be submitted at the later hearings on these cases. These Category 2 and Category 3 Objections fail in the face of 52 Pa. Code Section 5.342, which states that:

- (a) Form. Answers to Interrogatories must:
 - (1) Be in writing.
 - (2) Identify the name and position of the individual who provided the answer.
 - (3) Be submitted as an answer and may not be submitted as an exhibit or in another form.
 - (4) Answer each interrogatory fully and completely unless an objection is made.
 - (5) Restate the interrogatory which is being answered or be inserted in the spaces provided in the interrogatories.
 - (6) Be verified in accordance with Section 1.36 (relating to verification).

Instead of complying with Section 5.342, above, Respondents allege that they may have previously provided or will provide this information and/or Complainants can

make their own list. Neither Section 5.342, nor any other section of the statute, supports these Objections. Discovery permits a party to obtain just those documents now, which may be (or in some cases may not be) admissible at trial/hearing later. There is no right to "wait until the hearing or until the prefiled testimony is submitted"—and Respondent has not produced any case or statutory law to support these Category 2 and 3 Objections. To the contrary, discovery is encouraged so that the parties may dispose of any or as many issues as possible, prior to trial or hearing. Through discovery, the parties may discover that certain issues are "resolvable" or not in dispute and avoid wasting precious judicial time and resources.

With respect to the Objections that Respondents provided statements of accounts and (by Respondent's own admission) "exhibits" in prior proceedings, these documents have not been organized or presented in a manner that specifically answers or responds to the Interrogatories as required by Section 5.342. Respondent's Objections would essentially require Complainants to guess which persons or documents or exhibits are responsive to any or some part of each Interrogatory. There is no statutory or case law to support these Objections—objections that encourage or create confusion, but do not meet the spirit or the strict criteria of the applicable discovery laws and rules. Respondent needs to answer each Interrogatory specifically, fully and completely as required by law and we respectfully request that the Commission compel PGW to do so.

<u>Category 4 Objections:</u> These objections assume that the discovery requests seeking information on the training, policies, procedures—essentially the how and why Respondent's employees or related parties have taken certain actions in this matter-constitute a "management audit". Complainants have never used the term or requested a

"management audit". The Complainants have requested during the first two sets of consolidated hearings that the Commission consider the imposition of a penalty against PGW for its numerous violations and repeated and egregious acts and omissions that have caused damages and harm to the Complainants. Per the Complaints, Respondent repeatedly failed to adequately explain or respond to Complainants' inquiries, complaints, disputes, and requests for information on gas usage bills and payments and sought payment or failed to provide refunds for gas usage which was not due or improperly billed, demanded and/or collected by Respondent from Complainants. The violations of the tariffs, as claimed by Complainants, include those that govern "service" and "rates" (or billing and payments for gas usage), which have consistently been held by the Commission to be within the Commission's purview and authority. Complainants seek information on how such bad service and improper rates were imposed on Complainants. Is it a single employee or is it an institutional problem? What guidance do PGW employees, directors, and management receive on providing good service and appropriate rates/billings to customers and on how to interpret or to implement the requirements of the tariff and applicable rules and regulations? Information on the policies, procedures, training, and practices that are taught, encouraged, distributed and enforced throughout PGW are relevant to the underlying litigation as such information goes to how pervasive, numerous and potentially repetitive are PGW's errors in dealing with its customers and relevant to the need for the Commission to impose an appropriate penalty against PGW to discourage and end such bad acts and/or harmful failures to act.

The Commission has consistently held that matters involving rates, service, and billing and payments of gas usage bills are within the purview and the authority of the Commission. Pursuant to 52 Pa. Code Section 5.321(c):

"...a party may obtain discovery regarding any matter, not privileged, which is relevant to the subject matter involved in the pending action, whether it relates to the claim or defense of the party seeking discovery or to the claim or defense of another party, including the existence, description, nature, content, custody, condition and location of any books, documents, or other tangible things and the identity and location of persons having knowledge of a discoverable matter."

Here, the Interrogatories seek information that is relevant to this proceeding and that is further defined as discoverable at Section 5.321(c), above. Accordingly, the Commission should dismiss Respondent's Objections and compel Respondent to answer the Interrogatories, here.

Category 5 Objections: Similarly to Category 1 Objections, Category 5

Objections allege that Complainants seek information beyond the scope of these proceedings, but because they relate to municipal liens. ALJ Vero and the Commission have consistently held that the Commission has authority over the calculation and accuracy of the bills for gas usage. Complainants seek information on the calculation and accuracy of the gas usage bills underlying the municipal liens. Complainants'

Interrogatories do not seek information on whether the Commission has authority over the right of the PGW to impose municipal liens. These are two separate issues and should not be confused to avoid complying with permissible discovery requests. The information requested if highly relevant. Complainants cannot calculate, dispute or even agree with Respondent's bills or calculations of debt due without information on how, when, and why those bills or debts are calculated, including those now subject to a municipal lien. Also, it should not be burdensome to explain a bill, unless the party

issuing the bill has or had no good or reasonable explanation for the bill at the time of demanding payment or even to date. During the first two sets of consolidated hearings, there was testimony of differing interest rates in the statement of accounts. Accordingly, just giving the statement of accounts to Scott DeBroff, Esquire, without explaining the algorithm or methodology for calculating the bills is insufficient. This information was not previously provided and we are requesting it now. Accordingly, the Commission should dismiss Respondent's Objections and Compel Answers to the Interrogatories, promptly.

II. THE SPECIFIC GROUNDS TO DISMISS OBJECTIONS AND COMPEL RESPONSE TO THE INTERROGATORIES

In support of this Motion, Complainants aver as follows:

- 1. The above-referenced consolidated Complaints were commenced by the filing Complaints and Amended Complaints. Respondents subsequently filed Answers and Amended Answers to the Amended Complaints.
- 2. Complainants, by its former counsel, Scott DeBroff, Esquire, served discovery requests upon counsel for Respondent.
- 3. Complainants, by its current counsel, subsequently served a second set of discovery requests, Interrogatories, Set II, on October 9, 2013, a copy of which is attached hereto as "Appendix 'A" to Exhibit "A".
- 4. Answers to Set II are due on October 29, 2013 and have been received to date.
- On October 21, 2013, Respondent served Objections to Interrogatories,
 Set II, which are attached hereto as Exhibit "A".

- 6. Twenty-three Objections to the Interrogatories were filed by Respondent, as responded to by Complainants in detail below:
- (1) Set II, No. 1: Essentially, Interrogatory #1 seeks basic contact information on the parties who have relevant information and knowledge to provide in these proceedings as they are preparing/will prepare the responses. Home addresses and telephone numbers are needed as these individuals may leave or have left PGW and Complainants must be able to contact these individuals, if needed, in connection with these matters. For example, a principal witness in the first set of hearings is John Dunn, who no longer works at PGW, but who has relevant and important personal information and knowledge of key facts in these cases. Complainants will agree to keep all such contact information confidential and to only use it in connection with PGW proceedings. The age of the parties is sought to confirm that the responses are prepared by those who have the capacity to answer; Respondent may simply state the individual is of majority age. Finally, it is not burdensome to provide a list of names: if Respondent provides the names of those who prepared the responses in a logical and organized matter, then essentially, it will be providing the requested "list" information and complying with 52 Pa. Code Section 5.321 (c) and 52 Pa. Code Section 5.342.
 - (2) Set II, No. 2 in neither overbroad, burdensome or beyond the scope. To the contrary, pursuant to 52 Pa. Code Section 5.321 (c) and 52 Pa. Code Section 5.342, Respondent is required to specifically answer each interrogatory and to provide the information in a specific and detailed manner. If Respondent's intent is to just provide a bunch of documents that do not specifically respond to each interrogatory, then those answers are non-responsive and Respondent should be

ordered to respond as required by Sections 5.321 and 5.342, as stated herein. It is only burdensome if Respondent does not intend to respond or comply with the applicable statutes.

- Respondent to produce those documents relied on in preparing its responses to the Interrogatories. If Respondent is reviewing documents that contain information relevant to these proceedings to answer the Interrogatories, then Complainant has a right to inspect and/or receive a copy of those documents pursuant to Sections 5.321 and 5.342, even if such documents are inadmissible. The fact that Respondent admits a need to review such documents supports Complainants discovery requests, here, for these documents under Sections 5.321 and 5.342. 52 Pa. Code Section 5.349 does not bar the identification, inspection and production of relevant documents for these proceedings in response to the Interrogatories. Further, Respondent can simply produce and provide copies of all such documents to Complainants, in lieu of producing them for "inspection".
- (4) Set II, No. 4: The Objections to Set II, No. 4 should be dismissed for the same reasons set forth in the Responses to the Objections to Nos. 1 and 2. Persons with personal knowledge of this matter and who prepared the responses should be identified and their contact information should be made available, in the event that Complainants seek or need to review, to depose/subpeona or to obtain other evidence or testimony from them. Respondent is trying to obstruct and prevent Complainants from fully investigating and prosecuting their claims and rights to pursue discovery in these proceedings. Further, it is not burdensome to make a list of those who have knowledge of

the facts or who prepared the answers to Interrogatories, Set II, unless Respondent does not know who is answering these responses, which would raise questions on Respondent's responses and verifications, here, and in the proceedings.

- Set II. No. 5: The Objection to No.5 is that it is "Overbroad and (5) 'seems to request information that has been previously provided in discovery 11 months ago". First, this objection is not definitive, since it uses the words—"seems". It is essentially an admission that the responses delivered to Mr. DeBroff may not satisfy the Interrogatories, here. These Interrogatories, Set II, asked for specific information and specific answers must be provided to satisfy the strict criteria of Sections 5.321 and 5.342. Further, Respondent produced numerous exhibits at the first set of hearings that contained substantially more documents, correspondence, and data on the account history, billing, meter, and payment issues in this matter than the documents provided to Mr. DeBroff, which leads one to conclude that the documents produced by PGW for Mr. DeBroff would not and can not be responsive to the Interrogatories, Set II. If Respondent disagrees, then Respondent should show in detail how each document provided to Mr. DeBroff individually responds to Interrogatories, Set II, including how it contains Melita notes, correspondence from the various PGW departments charged with responding to and answering Complainants' inquiries, disputes and complaints surrounding the bills an payments, which are at the heart of these proceedings.
- (6) Set II, Nos. 6, 7, 8, 9, and 10: In the Objections to Nos. 6, 7, 8, 9, and 10, Respondent claims the Interrogatories "rise[s] to the level of a management/training audit and not that of the customer dispute issues raised by the Complainant". Respondent also claims that the testimony to date is only on a few

disputed issues with bills. These objections are disingenuous and improper. The testimony in the first set of hearings shows a repeated behavior at various levels of PGW that arguably violates the tariff and applicable laws and regulations. Complainants stated they intend to request the issuance of a penalty against PGW. Training information will confirm whether the individual employees are acting *ultra vires* or whether PGW has a system-wide problem with its bills/payments/collections. This issue is discussed in greater detail in the Category 4 Objection section on pages 8-9, above.

(7)Set II, Nos. 11, 12, and 13: The objection to Nos. 11, 12, and 13 should be dismissed as the Interrogatories are not overbroad and have not been previously answered by Respondent. If previously provided, then Respondent should use those prior responses (including allegedly responsive testimony) specifically and individually to show how each specifically and fully responded to the Interrogatories, Set II. Respondent does not do so, because Respondent cannot. Respondent produced a minimal amount of information to Mr. DeBroff that in no way meets the requirements of the Interrogatories, Set II. Further, to the extent that Respondent argues it produced some or similar documents at the first set of hearings as exhibits or to defend itself, then the requested information is readily within PGW's access and cannot be beyond the scope, overbroad, or burdensome, to produce here, for Interrogatories, Set II. To avoid responding to these Interrogatories based on these objections, violates the statutes, rules and regulations governing discovery. The objections should be dismissed and Respondent should be subject to sanctions by the Commission to prevent PGW's obstruction of discovery and attempts to hide relevant documents and information from the other party to the proceedings. Further, Respondent provided no such testimony, documents,

correspondence, MELITA records or other such information for the last three cases at all. Further, no such Melita data, or correspondence, docs, emails or letters from PGW departments/units were provided to Scott DeBroff, Esquire, in earlier discovery. Only PGW knew the existence of these documents; PGW only revealed these documents/records and sources during the initial hearings for its defense. PGW relied on these kind of documents as exhibits in the prior proceedings—so these kinds of documents are relevant to issues in this case and were not too burdensome to produce as exhibits by PGW for PGW's defense. Accordingly, the objections to Interrogatories, Set II, should be dismissed.

Interrogatories are overbroad and the information previously provided. These objections should be dismissed for the reasons set forth in Responses (1), (2) and (4) and in Category 1, 2, and 3 Objections, above. Further, PGW has not provided "Contact" information in testimony or in previous discovery. Testimony may not cover all documents, information, or persons who have relevant knowledge or information on the key facts in this case. The Interrogatories must be and are required to be specifically and individually answered. It is not Complainants' duty to guess what testimony responds fully and with particularity—that is Respondents' duty to provide answers and to verify the truth of those answers. The objections should not be used to avoid the requirements and obligations of the applicable discovery rules and statutes. Further, it is non-responsive for PGW "to the extent it can, PGW will "provide an explanation of the policies for recording telephone cases made to the CSR and the time for which they have kept." Complainants requested copies of the written records of telephone conversations

through its Melita notes and internal notes/documents and through confirming emails with PGW employees/related parties and with others, including Complainants. This type of information and this form of such documents were used as exhibits in the earlier proceedings. Complainants cannot on its own verify that Respondent produced all such documents relevant to the proceedings and responsive to the Interrogatories. If others exist, Respondents must produce those "new" documents and confirm which and how any exhibits used at the prior proceedings, if at all, fulfill the discovery requests in Interrogatories, Set II. The Commission should impose sanctions against PGW for its failure to produce documents and information requested here, including but not limited to prohibiting PGW from using any such documents as evidence in the remaining hearings. Finally, no expansion is involved here. We seek information limited to and on the disputed payments, accounts, properties, SAs, and meters as condensed and set forth in the Appendix A—all of which are at the core of the billing/payment issues for this case. For example, Complainants were admonished during the first set of hearings to refrain from referring to acts by PGW at properties not listed in the Complaint. The Interrogatories, Set II, only go to issues, properties, accounts, and billings, which are the subject of this litigation.

(9) Set II, Nos. 17, 18, and 19: Respondent claims these Interrogatories are overbroad and burdensome and the information was previously provided. These objections should be dismissed for the reasons set forth in Responses (1), (2), (4), (7) and (8) and in Category 1, 2, 3, and 5 Objections, above. Further, PGW objects that the Interrogatories seek an explanation for the calculation of the bills, payments, gas usage debts, and resulting arrearages—including those underlying

outstanding liens. As discussed, above, and as applicable here, the specific requested information was not previously provided and if so, then Respondent should produce and show how those responses specifically and fully respond to the Interrogatories, Set II, here. Respondent has not done so, because the "previously provided" information does not fully and specifically respond as required by the applicable discovery rules and laws. Further, to the contrary, the calculation of the debt and required/requested payments underlying the liens are within the purview of the Commission. Complainants are not asking the Commission to rule on whether PGW can impose a lien, but asking for an accounting, a payment/billing history of each such alleged debt. To do otherwise is run the risk that the internal calculations and algorithms are incorrect and risk that the customer is paying more for gas usage than permitted under the tariff. This is a critical issue in the proceedings—whether PGW is charging the correct amount of interest on "open accounts" that are subject to a municipal lien. It is relevant to these proceedings that PGW explain the basis for its calculations, so that the customer and the Commission can confirm whether PGW is acting in accordance with the tariff or not. At the first set of hearings, Complainants discovered that some liens covered the same account, same meter, but for varying and overlapping periods of time. The statements of accounts fail to explain or confirm the debt, payment and billing history, or arrearages claimed by PGW, and underlying these lien accounts. How can it be burdensome for PGW to explain the basis of its bills/debt claims/charges, unless PGW has no good faith basis or reasonable explanation for these charges!

(10) Set II, Nos. 20: Respondent claims these Interrogatories are overbroad and burdensome, and the information was previously provided. These

objections should be dismissed for the reasons set forth in Responses (1), (2),(4), (7) and (8) and in Category 1, 2, and 3 Objections, above. Respondent further claims it will explain PGW's mistakes/errors in these cases through previously produced or in prefiled testimony. Respondent fails to cite and there are no discovery rules or statutes to support this Objection. No discovery statute requires a party to wait until a hearing or the filing of prefiled testimony to obtain discoverable information now. Further, PGW's argument and ability to produce such documents, information, and evidence as prefiled testimony shows a willful intent to unlawfully withhold information that the applicable discovery rules require PGW to produce now and shows the need to impose sanctions against PGW for this obstructionist behavior.

overbroad and burdensome, and the information was previously provided. These objections should be dismissed for the reasons set forth in Responses (1), (2) and (4) and in Category 1, 2, and 3 Objections, above. SBG is disputing bills issued by PGW, including the calculation and accuracy of those bills. During the testimony, it was clear that varying interest rates were applied to all or part of the bills. Some of the rates did not appear to comply with the tariff rate of pre-judgment or post-judgment interest rates. As set forth in earlier responses, the applicable discovery statutes and rules, require Respondent to specifically and fully respond to each Interrogatory. PGW has not done so, here, and can not cite where and how these "previous responses" do so. No specific references to testimony or to particular discovery documents are provided in the objections, except that Respondent provided statements of account, which were the subject of varying interest rates that may deviate from the interest rates permitted by the

tariff and other statutes governing pre-judgment and post-judgment interest. Respondent has not provided extensive answers to prior discovery. Voluminous documents produced as "exhibits" by PGW for PGW's benefit in the first two sets of proceedings, included correspondence, MELITA notes, and internal documents on the seminal issues in this case; these kinds of documents were never produced for Mr. DeBroff and more of the same may be in PGW's books and records. But PGW did not provide an affirmation or verification, under oath, that all such documents have been produced and turned over to SBG. In fact, the record proves the opposite: the documents identified as PGW's Exhibits for the first two sets of hearings all contained information on the billing records and history that were not provided to SBG. These relevant and admissible documents could have been, but were never even referred to by PGW until just days before or during the actual hearings. One of the key issues in the case is that PGW is non-responsive to customer claims, disputes, and inquiries. These Objections underscore PGW's refusal to explain and justify the calculation and accuracy of its bills and duty to confirms that PGW's service, rates, billing and collection actions comply with the tariffs, laws, regulations, and even the internal training policies and procedures of this particular utility. Therefore, we seek sanctions against PGW for its unwarranted refusal to comply with the discovery requests here and the laws governing discovery.

(12) Set II, Nos. 22, 23, and 24: Respondent claims these Interrogatories are overbroad and the information was previously provided. These objections should be dismissed for the reasons set forth in Responses (1), (2) (4), (7) and (8) and in Category 1, 2, and 3 Objections, above. Further, PGW's books and records containing information on communication/attempted communication between parties on

collection/billing/disputes are relevant to these proceedings. Pursuant to the applicable discovery laws (See Responses (7) and (8), above), this objection fails to show that PGW specifically and fully responded (previously) to the Interrogatories, Set II. Simply saying the information was given without showing and providing the specific proof of the same is insufficient. Further, Complainants disagree that the requested information was provided and strict proof to support these Objections is demanded.

- (13) Set II. No. 25: Respondent claims these Interrogatories are overbroad and the information was previously provided. These objections should be dismissed for the reasons set forth in Responses (1), (2) (4), (7) and (8) and in Category 1, 2, and 3 Objections, above. The Interrogatories seek information that was not previously providing and information related to the subject matter of these proceedings, specifically—including but not limited to the billing, payment and meter history for the properties that are the subject of the Complaints. An unusual bill today may be based on a bad meter or meter reading from a prior year. The meter history is relevant to determining whether the bills, in dispute, are correct. There is no expansion of issues. The Interrogatories seek information and documents that are directly related and relevant to these proceedings. To limit this discovery is to prevent or obstruct Complainants' access to documents that are relevant to the dispositive issues in these cases. The first set of hearings exposed the kind of meter errors and meter information that are not set forth in documents previously provided to Mr. DeBroff. PGW provided no proof that "previously provided" documents/information fully and specifically satisfy Interrogatories, Set II.
- (14) Set II, Nos. 26 and 27: Respondent claims these Interrogatories are overbroad and the information was previously provided. These objections should be

dismissed for the reasons set forth in Responses (1), (2) (4), (7) (8), (12) and (13) and in Category 1, 2, and 3 Objections, above. To the contrary, these Interrogatories are relevant and go directly to seminal issues in this case. The requested information relate to complaints and billing disputes, which continue to be the subject of these proceedings. Further, Complainants disagree that the information was previously provided and provided in a manner that specifically and fully satisfies the requirements of Sections 5.321 and 5.342.

- claims the Interrogatories "rises to the level of a management audit and not that of the customer dispute issues raised by the Complainant". Respondent also claims that the testimony to date is only on a few disputed issues with bills. These objections are disingenuous and improper. The Interrogatories seek information that is not beyond the scope of these proceedings. The testimony in the first set of hearings shows repeated behavior at various levels of PGW that arguably violates the tariff and applicable laws and regulations, regarding service and rates by a public utility. Complainants stated they intend to request the issuance of a penalty against PGW. Training information will confirm whether the individual employees are acting *ultra vires* or whether PGW has a system-wide problem with its bills/payments/collections. This issue is discussed in greater detail in the Category 4 Objection section on pages 8-9, above.
- (16) Set II, No. 32. Respondent claims that this Interrogatory is burdensome and overbroad because it seeks names of all PGW employees responsible for applying Complainants payments to its accounts and that the system is "automated".

 Nevertheless, certain persons are authorized or have been authorized to adjust

Complainants' accounts. If certain individuals have/did have this authority at PGW, then those names should be provided. Billing may be automated, but an adjustment to an account or the application of a payment to an account is decided by a person of particular authority. The Interrogatory seeks the names of those authorized to make and then implement these adjustments and applications of payments, accounts, meters, etc.

(17) Set II, Nos. 33 and 34: Respondent claims these Interrogatories are overbroad and burdensome and the information was previously provided. These objections should be dismissed for the reasons set forth in Responses (1), (2), (4), (7) and (8) and in Category 1, 2, and 3 Objections, above. Further, PGW objects that the Interrogatories seek the "methodology used in by Respondent, to calculate and apply charges for 'makeup' bills for or relations to all or any Customer Accounts'." As discussed, above, and as applicable here, the specific requested information was not previously provided and if so, then Respondent should produce and show how those responses specifically and fully respond to the Interrogatories, Set II, here. Respondents have not done so, because the "previously provided" information does not fully and specifically respond as required by the applicable discovery rules and laws. Complainant seeks relevant information on and of an accounting, a payment/billing history of each such debt, and a statement of the basis and methods of calculating the bills/payments. Complainants argue that PGW did not comply with the tariffs in its service and rates. Looking up the applicable tariff will show what PGW "ought to do" to comply with the tariff. The Interrogatories seek information on what PGW actually did in its bills and billing. If the internal calculations and algorithms are incorrect, then PGW subjected the customer to paying more for gas usage than permitted under the tariff. It is relevant to

these proceedings that PGW explain the basis for its calculations, so that the customer and the Commission can confirm whether PGW is acting in accordance with the tariff or not. How can it be burdensome for PGW to explain the basis of its bills/debt claims/charges, unless PGW has no good faith basis or reasonable explanation for these bills and charges!

(18) Set II, Nos. 35, 36 and 37: Respondent claims these Interrogatories are overbroad and burdensome and the information was previously provided. These objections should be dismissed for the reasons set forth in Responses (1), (2), (4), (7), (8), (9) and (11) and in Category 1, 2, 3, and 5 Objections, above. Further, PGW objects that the Interrogatories seek an explanation for the methodology and calculation of the interest on bills, payments, gas usage debts, and resulting arrearages—including those underlying outstanding liens. As discussed, above, and as applicable here, the specific requested information was not previously provided and if so, then Respondent should produce and show how those responses specifically and fully respond to the Interrogatories, Set II, here. Respondents have not done so, because the "previously provided" information does not fully and specifically respond as required by the applicable discovery rules and laws. Further, to the contrary, the calculation of the debt and required/requested payments underlying the liens are within the purview of the Commission. We are not asking the Commission to rule on whether PGW can impose a lien. We are asking for an accounting, a payment/billing history of each such debt. To do otherwise is to run the risk that the internal calculations and algorithms are incorrect and subject the customer to paying more for gas usage or interest than permitted under the tariff. This is a critical issue in this case—as one of the disputes is whether PGW is

charging the correct amount of interest on "open accounts" that are subject to a municipal lien. It is relevant to these proceedings that PGW explain the basis and methodology for its calculations, so that the customer and the Commission can confirm whether PGW is acting in accordance with the tariff or not. How can it be burdensome for PGW to explain the basis of its bills/debt claims/charges, unless PGW has no good faith basis or reasonable explanation for these charges! PGW should show how and why the bills are accurate, what data is used and how was the tariff applied.

- reasons set forth in Responses (1), (2), (4), (7), (8), (9) and (11) and in Category 1, 2, 3, and 5 Objections, above. The rationale is also set forth in Response (18) above. Essentially, the Objections would require Claimants to assume that all information on every bill is correct and complete. But the statements of accounts show that PGW makes adjustments to the accounts from time to time for various reasons, from the imposition of interest to "restoring" a removed charge to "re-applying" a "lost" payment. Reading the bill does not fully and specifically provide the information required in the Interrogatories, Set II. Under oath/at the hearings, PGW employees admitted to making mistakes and admitted to later releasing liens that were previously satisfied. Complainants cannot and the discovery rules do not require such "leaps of faith" in reviewing the accuracy of Respondent's bills and billing. Further, it should not be burdensome to explain the basis for and why a public utility seeks payment on a debt from the customer.
- (20) Set II, No. 39: This objection seeks information on how debts for liens deemed satisfied were calculated because the liens may cover open or overlapping periods and may cover gas usage periods that are related to or the subject of the current

by PGW on the current matters may actually be less than claimed. If so, this information goes to several dispositive issues in this matter: whether PGW properly calculated Complainants bills, applied their payments, and whether and the amount of refunds owed and due to Complainants, now. The Commission has jurisdiction over these billing/payment issues. This Objection should be dismissed for the foregoing reasons.

(21) Set II, No. 40: Interrogatory #40 seeks information and basic contact information on the parties or individuals who have relevant information and knowledge of the accounting practices of PGW as related to the debts which are the subject of these proceedings. Home addresses and telephone numbers are needed as these individuals may leave or have left PGW and Complainants must be able to contact these individuals, if needed, in connection with these matters. For example, a principal witness in the first set of hearings is John Dunn, who no longer works at PGW, but who has relevant and important personal information and knowledge of key facts in these cases. Complainants will agree to keep all such contact information confidential and to only use it in connection with PGW proceedings. The age of the parties is sought to confirm that the responses are prepared by those who have the capacity to answer; Respondent may simply state the individual is of majority age. Finally, it is not burdensome to provide a list of names: if Respondent provides the names of those who prepared the responses in a logical and organized matter, then essentially, it will be providing the requested "list" information and complying with 52 Pa. Code Section 5.321 (c) and 52 Pa. Code Section 5.342.

- because Respondent previously provided the names AND Respondent will provide the names later in prefiled testimony; these two "reasons" are completely contradictory.

 Either the "previously provided" information responds to Interrogatories Nos. 42 and 43 or not. Respondent also objects because its list of exhibits is not finalized. The discovery rules require a party to provide such evidence as currently in its possession. All expert witnesses and related exhibits that have been identified should be provided. Further, while the list of witnesses was presented in a matrix, the matrix does not fully and specifically respond to the Interrogatories, Set II, as required by 52 Pa. Code Section 5.321 (c) and 52 Pa. Code Section 5.342. Finally, if Respondent fully and specifically responds to these Interrogatories, then a list of the request information will be generated as a logical part of these responses---and it would not be burdensome to do so.
- will be introduced at hearings as "previously given" or "going to be given as prefiled testimony". Respondent, however, provides no case or statutory law to support the implied conclusion that one can ignore a discovery request because the information will be provided later. To the contrary, discovery is conducted outside of and separate from the hearing and trial. In fact, the discovery rules specifically state that one may obtain information in discovery, which may not or is not admissible at trial, but may lead to admissible, relevant evidence. See 52 Pa. Code Section 5.321 (c). Complainants do not have to wait for prefiled testimony to satisfy its discovery requests. The October 2, 2013 Order only related to exhibits to be presented at the hearing. Whether Respondent chooses to use the documents produced in discovery as exhibits later is a separate issue

and has no bearing on the duty to respond fully and specifically to these Interrogatories,

Set II, now. Similarly, Respondent failed to show how its "previously provided"

"discovery" fully and specifically responds to the Interrogatories, Set II, today. It does

not and Complainants demand strict proof that such information was previously provided.

7. Pursuant to 52 Pa. Code Section 5.342 and other applicable case and

statutory law, Complainants respectfully request that this Commission compel

Respondents to answer said Interrogatories.

III. CONCLUSION

WHEREFORE, Complainants respectfully request Your Honor and the Commission:

(1) grant this Motion to Compel;

(2) dismiss PGW's Objections to Set II, Interrogatories 1-40 and 42-44;

(3) compel PGW to answer said Interrogatories and produce full and complete

answers and to provide all information requested in Set II, Interrogatories

1 through 44, which were due on 10/29/2013, immediately, and no more

than two (2) days of said Order; and

· • · - • · · ·

(4) grant any other relief deemed appropriate, including, but not limited to

imposing appropriate sanctions for failing to answer the Set II,

Interrogatories, by October 29, 2013, as originally due.

Date: October 29, 2013

Respectfully submitted.

RANCINE PHORNTON BOONE, ESQUIRE

Attorney I.D. #45118

General Counsel, SBG Management Services, Inc.

P.O. Box 549

Abington, PA 19001

E: Boonest@aol.com; T: 215-260-4562

Attorney for Complainants

RECEIVED

OCT 29 2013

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

EXHIBIT "A"

Danielle Leva, Paralegal Legal Department Direct Dial: 215-684-6862 FAX: 215-684-6798 E-mail: danielle.leva@pgworks.com

October 21, 2013

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105-3265

Re: <u>SBG Management Services, Inc v. PGW, Docket No. C - 2012 - 2304183, C - 2012 - 2304215, C - 2012 - 2304324, C - 2012 - 2304167, C - 2012 - 2304303, C - 2012 - 2308454, C - 2012 - 2308462, C - 2012 - 2308465, and C - 2012 - 2334253</u>

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §§1.12 and 5.342(d)(1), the Philadelphia Gas Works ("PGW") hereby objects timely to the following Interrogatories and Requests for Production of Documents Set II of the Complainants addressed to PGW, that the Complainants, through their counsel have propounded upon PGW in the above captioned matter by letter dated October 9, 2013

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in the matter.

Sincerely.

Danielle Leva

Enclosure

cc:

Administrative Law Judge Eranda Vero (email)

Francine Thornton Boone, Esq. (email)

Mr. Philip Pulley (email)
Ms. Kathy Treadwell (email)
Anne Marie Cromley (PGW Mail)

Linda Pereira (PGW Mail)

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

SBG Management Services, Inc. / Colonial Garden Realty, LP, Complainant Docket No. C - 2012 - 2304183 ٧. Philadelphia Gas Works, Respondent SBG Management Services, Inc. / Fairmount Realty, Complainant Docket No. C - 2012 - 2304215 V. Philadelphia Gas Works, Respondent SBG Management Services, Inc. / Simon Gardens Realty, LP, Complainant Docket No. C - 2012 - 2304324 Philadelphia Gas Works, Respondent SBG Management Services, Inc. / ElRae Garden Realty, LP, Complainant V. Docket No. C - 2012 - 2304167 Philadelphia Gas Works, Respondent SBG Management Services, Inc. / Marshall Square Realty, LP, Complainant ٧. Docket No. C - 2012 - 2304303 Philadelphia Gas Works, Respondent

SBG Management Services, Inc. / Marchwood Realty,

Complainant

v. : Docket No. C – 2012 – 2308454

Philadelphia Gas Works,

Respondent

SBG Management Services, Inc. /

Oak Lane Realty Co., LP,

V.

Complainant : Docket No. C - 2012 - 2308462

Philadelphia Gas Works,

Respondent :

SBG Management Services, Inc. /

Fern Rock Realty,

Complainant : Docket No. C - 2012 - 2308465

Philadelphia Gas Works,

Respondent:

SBG Management Services, Inc. / :

Colonial Garden Realty, LP,

Complainant

v. : Docket No. C – 2012 – 2334253

Philadelphia Gas Works,

Respondent :

Philadelphia Gas Works'
Objections to the Complainants' Discovery Requests:
Interrogatories and Requests for Production of Documents, Set II

Pursuant to 52 Pa. Code §§1.12 and 5.342(d)(1), the Philadelphia Gas Works ("PGW") hereby objects timely to the following Interrogatories and Requests for Production of Documents Set II of the Complainants addressed to PGW, that the Complainants, through their counsel have propounded upon PGW in the above captioned matter by letter dated October 9, 2013, a copy of which is attached hereto as Appendix "A," and is incorporated by reference as if fully set forth.

PGW's Objections

Set II, No. 1

PGW objects to Set II discovery request No. 1, which seeks a listing of all persons providing information responding to Set II and seeks specific information including, "alias names", "home addresses", "home telephone numbers" and "age" of those preparing the answers to Set II. (See Appendix "A")

PGW objects to this discovery request on the grounds that it is overbroad in that it is beyond the scope of these proceedings. It seeks the home address, telephone number age of the persons (PGW employees) that provide information to answer Set II. PGW's responses will comply with the requirements of 52 Pa. Code §5.342(2) and will identify the name and position (PGW title) of the person preparing the answer to the request on the answer to each request. More information about the home address is beyond the scope of these proceedings. Further to the extent request No. 1 seeks to have a list recreated that contains all who prepared answer to Set II, this request is also burdensome. As the Complainants may make a list from the information contained on each of the answers, it is unnecessarily burdensome for PGW to create such a list for the Complainants.

Set II, No. 2

PGW objects to this discovery request on the grounds that it is overbroad in that it is beyond the scope of these proceedings. To the extent request No. 2 seeks to have a list recreated that contains all documents contained in the answers to Set II, this request is also burdensome. (See Appendix "A") As the Complainants may make a list from the information contained on each of the answers, it is unnecessarily burdensome for PGW to create such a list for the Complainants.

Set II, No. 3

Set II, No. 3 requests that each document "identified and in Respondent's possession..." that are contained in answers to Set II, PGW is requested to produce the

document or make available inspection. PGW objects to this Interrogatory, as it is overbroad, as written. The making available of documents in discovery for inspection is governed by 52 Pa. Code §5.349.

Set II, No. 4

Similar to its objection to Set II, No. 1, PGW objects to Set II discovery request No. 4, which seeks a listing of all persons "known to Respondent to have personal knowledge of any facts or issues involved in this law suit,..." and seeks specific information including, "alias names", "home addresses", "home telephone numbers" and "age" of those who have knowledge about these matters. (See Appendix "A")

PGW objects to this discovery request on the grounds that it is overbroad in that it is beyond the scope of these proceedings. It seeks the home address, telephone number age of the persons whether PGW employees or not, that have personal knowledge of these matter. More information is beyond the scope of these proceedings. Further to the extent request No. 4 seeks to have a list recreated that contains all who prepared answer to Set II, and have knowledge about these matters is also burdensome. As the Complainants may make a list from the information contained on each of the answers, it is unnecessarily burdensome for PGW to create such a list for the Complainants.

Set II, No. 5

PGW objects to this discovery request on the grounds that it is overbroad and seems to request information that has been previously provided in discovery 11 months ago. Request No. 5 seeks documents "which are utilized to manage the Complainant's Customer Accounts, SA accounts, former and current meters located..." at the Complainant's properties generally and those referred to in the Set II, Exhibits A-1 through – 8. (See Appendix "A") As the Complainants conducted discovery previously, PGW has provided information that is contained in its Billing Credit and Collection System (BCCS) and its other database containing metering information. PGW has provided extensive account (including "SA" information) and meter records to the Complainants. The last of this information was provided in response to discovery

requests under cover letter dated January 31, 2013 to counsel of record Scott H. Debroff, Esq. of Rhoads & Simon LLP. To the extent that the Complainants seek to duplicate this information is unnecessarily burdensome for PGW.

Set II, Nos. 6, 7, 8, 9 and 10

PGW objects to this discovery request on the grounds that it is overbroad requests information that is beyond the scope of these proceedings. Request Nos. 6, 7, 8, 9 and 10 seek information concerning the documents and persons involved in training for credit and collection matters at PGW. These requests rise to the level of a management/training audit and not that of the customer dispute issues raised by the Complainant. (See Appendix "A") The issues that have been raised in these matters involve some billing disputes dating back several years, the management of commercial account by a particular unit for that purpose and the legally applicable late payment charges/interest rate. Even the testimony provided the Complainants thus far have been confined to specific identified disputes with bills and the Complainants relationship with a particular unit designed for the Complainants commercial accounts. These requests for training information (materials, content, time and duration) on all debt collection activities are beyond the scope of these proceedings.

Set II, No. 11, 12 and 13

PGW objects to Set II discovery request No. 11, which requests description of "...forms of communication or attempted communication with person or other third parties in connection with the collections of accounts..." PGW objects to this discovery request on the grounds that it is overbroad and seems to request information that has been previously provided in discovery months ago and during the course of the hearings of these proceedings. Request Nos. 11, 12 and 13 seek information pertaining to the Complainant's properties generally and those referred to in the Set II, Exhibits A-1 through – 8. (See Appendix "A") As the Complainants conducted discovery previously, PGW has provided information that is contained in its Billing Credit and Collection System (BCCS) and its other database containing metering information. PGW has provided extensive account (including "SA" information) and meter records to the

Complainants. The last of this information was provided in response to discovery requests under cover letter dated January 31, 2013 to counsel of record Scott H. Debroff, Esq. of Rhoads & Simon LLP. To the extent that the Complainants seek to duplicate this information is unnecessarily burdensome for PGW.

The issues that have been raised in these matters involve some billing disputes dating back several years, the management of commercial account by a particular unit for that purpose and the legally applicable late payment charges/interest rate. Even the testimony provided the Complainants thus far have been confined to specific identified disputes with bills and the Complainants relationship with a particular unit designed for the Complainants commercial accounts. These requests for training information (materials, content, time and duration) on all debt collection activities are beyond the scope of these proceedings

Set II, No. 14, 15 and 16

PGW objects to Set II discovery request Nos. 14, 15 and 16 which seeks, among other things, to identify any or all of the Respondent's notes or telephone calls "...with any person from whom they collection debt, and what steps are taken to preserve these recordings." ..." PGW objects to this discovery request on the grounds that it is overbroad and seems to request information that has been previously provided in discovery months ago and during the course of the hearings of these proceedings. PGW has provided to the Complainants "Contacts" information for each of their accounts in discovery and during the course of testimony. To the extent it can, PGW will provide an explanation of the policies for recording telephone case made to the Customer Service Representatives and the time for which they kept.

The issues that have been raised in these matters involve some billing disputes dating back several years, the management of commercial account by a particular unit for that purpose and the legally applicable late payment charges/interest rate. Even the testimony provided the Complainants thus far have been confined to specific identified disputes with bills and the Complainants relationship with a particular unit designed for the Complainants commercial accounts. Request No. 14, 15 and 16 seek to expand inquiry of these beyond the scope of these proceedings.

Set II, No. 17, 18 and 19

PGW objects to Set II discovery request Nos. 17, 18 and 19 which seek a chronological description of "...the process, the origins, the events, and the circumstances under which the Complainants incurred the arrearages, if any allege due by Respondent, sufficient to warrant the imposition of municipal liens..." and other account information.

PGW objects to this discovery request on the grounds that it is overbroad, requests an explanation of a resulting situation with the Complainants' accounts that is beyond the Commission's jurisdiction (municipal liens) and seems to request information that has been previously provided in discovery months ago and during the course of the hearings of these proceedings. Request Nos. 17, 18 and 19 seek information pertaining to the Complainant's properties generally and those referred to in the Set II, Exhibits A-1 through – 8. (See Appendix "A") As the Complainants conducted discovery previously, PGW has provided information that is contained in its Billing Credit and Collection System (BCCS) and its other database containing metering information. PGW has provided extensive statement of account (including "SA") information and meter records to the Complainants. The last of this information was provided in response to discovery requests under cover letter dated January 31, 2013 to counsel of record Scott H. Debroff, Esq. of Rhoads & Simon LLP.

Set II, No. 20

PGW objects to Set'll discovery request No. 20, which seeks to describe "each instance of a mistake, error or event requiring a correction by Respondent for which Respondent was responsible..." PGW objects to this discovery request on the grounds that it is overbroad and burdensome, as it requests an explanation of every mistake on the Complainants' accounts including the accounts appearing on Set II, Exhibit "A-1" through "A-8". To the extent it has provided testimony in these proceedings, PGW has pointed out where there was an error made. Further, PGW's pre-filed testimony in the remaining consolidated proceedings will include an explanation of the account to include whether PGW found any errors.

Set II, No. 21

PGW objects to Set II discovery request No. 21, which seeks to describe in detail "each mathematical method, algebraic mean, algorithm and method of calculation used by Respondent to calculate or confirm the accuracy of Complainant's utility bills..." (See Appendix "A") PGW objects to this discovery request on the grounds that it is overbroad and seems to request information that has been previously provided in discovery 11 months ago. Request No. 21 seeks information that is available to the Complainants' the rates at which the Complainant is charged and the volumes of gas that the Complainants have been billed are readily available on the Complainants' bills and on the documents previously provided in discovery. The Complainants have access to the PGW Tariff as it is contained for public consumption in the PGW website. As the Complainants conducted discovery previously, PGW has provided extensive billing information that is contained in its Billing Credit and Collection System (BCCS). Such information may be derived by the Complainant.

Set II, No. 22, 23, 24

PGW objects to Set II discovery request Nos. 22, 23 and 24 which request that PGW describe each communication, or attempted communication, between the Respondents and Complainants, made in connection with the collection, billing and disputes involving the Complainants' Customer Accounts. PGW objects to this discovery request on the grounds that it is overbroad and seems to request information that has been previously provided in discovery months ago and during the course of the hearings of these proceedings. PGW has provided to the Complainants "Contacts" information for each of their accounts in discovery and during the course of testimony.

Set II, No. 25

PGW objects to Set II discovery request No. 25, which seeks to identify and describe "... the manner and frequency in which Respondent maintains, repairs, inspects, tests, and ensures accuracy or utility meters.."

PGW objects to this discovery request on the grounds that it is overbroad, requests an explanation of a resulting situation with the Complainants' accounts that is beyond the Commission's jurisdiction (municipal liens) and seems to request information that has been previously provided in discovery months ago and during the course of the hearings of these proceedings. Request Nos. 17, 18 and 19 seek information pertaining to the Complainant's properties generally and those referred to in the Set II, Exhibits A-1 through – 8. (See Appendix "A") As the Complainants conducted discovery previously, PGW has provided information that is contained in its Billing Credit and Collection System (BCCS) and its other database containing metering information. PGW has provided extensive statement of account (including "SA") information and meter records to the Complainants. The last of this information was provided in response to discovery requests under cover letter dated January 31, 2013 to counsel of record Scott H. Debroff, Esq. of Rhoads & Simon LLP.

The issues that have been raised in these matters involve some billing disputes dating back several years, the management of commercial account by a particular unit for that purpose and the legally applicable late payment charges/interest rate. Even the testimony provided the Complainants thus far have been confined to specific identified disputes with bills and the Complainants relationship with a particular unit designed for the Complainants commercial accounts. Request No. 25 seeks to expand inquiry of these beyond the scope of these proceedings by introducing new issues on metering practices.

Set II, Nos. 26 and 27

Similar to its objection to Set II, No. 25, PGW objects to Set II discovery request Nos. 26, and 27, which seeks to describe "any writings, utility reports, correspondence, letters, memorandums, emails communications, or any other documents Respondents sent, mailed, faxed to Complainants' or the Commission related to the ..." resolution of or filing of an Informal Complaint "including but not limited to the same as located in the books and records of Respondents Dispute Resolution Group...". PGW objects to this discovery request on the grounds that it is overbroad and seems to request information that has been previously provided in discovery months ago and during the course of the

hearings of these proceedings. PGW has provided to the Complainants "Contacts" information for each of their accounts in discovery and during the course of testimony.

Set II, No. 28, 29, 30 and 31

PGW objects to Set II discovery request No. 28, which seeks to describe "Respondent's system of accounts, its policies and practices pertaining to maintaining and ensuring accuracy of customer financial accounts...", No. 29 that seeks a description of PGW's "...automated collection policies and practices." (See Appendix "A") Request Nos. 28, 29, 30 and 31 rise to the level of a management audit and not that of the customer dispute issues raised by the Complainant. The issues that have been raised in these matters involve some billing disputes dating back several years, the management of commercial account by a particular unit for that purpose and the legally applicable late payment charges/interest rate. Even the testimony provided the Complainants thus far have been confined to specific identified disputes with bills and the Complainants relationship with a particular unit designed for the Complainants commercial accounts. These requests for explanations of the billing system of accounting activities are beyond the scope of these proceedings.

Set II, No. 32

PGW objects to Set II discovery request No. 32, which seeks a list of all Respondent employees responsible for applying Complainants' payments to the Customer Accounts. As PGW's billing payment and mail receipt is automated, this request for the identity of all PGW employees who are responsible for applying payments is burdensome beyond the scope of these proceedings.

Set II, No. 33 and No. 34

PGW objects to Set II discovery request No. 33 and No. 34, which seek to describe "methodology used in by Respondent, to calculate and apply charges for "makeup" bills for or relations to all or any Customer Accounts." PGW objects to this discovery request on the grounds that it is overbroad and seems to request information that has been previously provided in discovery 11 months ago. Request Nos. 33 and

34 seek information that is available to the Complainants'. The rates at which the Complainant is charged and the volumes of gas that the Complainants have been billed are readily available on the Complainants' bills and on the documents previously provided in discovery. The Complainants have access to the PGW Tariff as it is contained for public consumption in the PGW website. As the Complainants conducted discovery previously, PGW has provided extensive billing information that is contained in its Billing Credit and Collection System (BCCS). Such information may be derived by the Complainant.

Set II, No. 35, 36 and 37

PGW objects to Set II discovery request Nos. 35 and 36 which seek to describe "methodology used in by Respondent, to calculate and apply interest charges to Complainants' Customer Accounts where liens were filed..." PGW objects to this discovery request on the grounds that it is overbroad and seems to request information that has been previously provided in discovery 11 months ago. Request Nos. 33 and 34 seek information that is available to the Complainants'. The rates at which the Complainant is charged and the volumes of gas that the Complainants have been billed are readily available on the Complainants' bills and on the documents previously provided in discovery. The Complainants have access to the PGW Tariff as it is contained for public consumption in the PGW website. As the Complainants conducted discovery previously, PGW has provided extensive billing information that is contained in its Billing Credit and Collection System (BCCS) including the assessment of late payment charges. The Complainant has made its own attempt to derive such information and is included on the record of these proceedings. Further, PGW objects to this discovery request on the grounds that it is overbroad, requests an explanation of a resulting situation with the Complainants' accounts that is beyond the Commission's jurisdiction (municipal liens).

Set II, No. 38

PGW objects to Set II discovery request No. 38, which seeks to describe "the billing period and gas usage period covered by each lien filed or imposed on any and all of Complainants' Customer Accounts…"

PGW objects to this discovery request on the grounds that it is overbroad and seems to request information that has been previously provided in discovery 11 months ago. Request No. 38 seeks information that is available to the Complainants'. The billing period at which the Complainant is charged and the volumes of gas that the Complainants have been billed are readily available on the Complainants' bills and on the documents previously provided in discovery. As the Complainants conducted discovery previously, PGW has provided extensive billing information that is contained in its Billing Credit and Collection System (BCCS). Such information may be derived by the Complainant. Further, PGW objects to this discovery request on the grounds that it is beyond the scope of these proceedings in that it requests an explanation of a resulting situation with the Complainants' accounts that is beyond the Commission's jurisdiction (municipal liens).

Set II, No. 39

PGW objects to Set II discovery request No. 39, which seeks to produces all documents the Respondent sent to the Commission and to Complainants indicate that any municipal lines on fuel have been marked satisfied.

PGW objects to this discovery request on the grounds that it is beyond the scope of these proceedings in that it requests an explanation of a resulting situation with the Complainants' accounts that is beyond the Commission's jurisdiction (municipal liens).

Set II, No. 40

PGW objects to Set II discovery request No. 40, which seeks to identify all persons known to Respondent to have knowledge of any facts or issues involved in the accounting practices with respect to Respondent PGW's system of accounts.

PGW objects to this discovery request on the grounds that it is overbroad in that it is beyond the scope of these proceedings. It seeks the home address, telephone

number age of the persons whether PGW employees or not, that have personal knowledge of these matter. More information is beyond the scope of these proceedings. Further to the extent request No. 40 seeks to have a list recreated that contains all who prepared answer to Set II, and have knowledge about these matters is also burdensome. As the Complainants may make a list from the information contained on each of the answers, it is unnecessarily burdensome for PGW to create such a list for the Complainants.

Set II, No. 42 and No. 43

PGW objects to Set II discovery request No. 42 and No. 43, which seeks to list all persons the Respondent, intends to call as an expert witness at a trial of this case. Such information has been provided previously to the Complainant or will be provided in connection with PGW's pre-filed testimony, the dead line for which has been set forth by Prehearing Order dated October 2, 2013. The listing of PGW witnesses and related information has not been finalized.

Set II, No. 44

PGW objects to Set II discovery request No. 44, which seeks to describe "and provide copies of all exhibits Respondent may introduce at the hearing or trial of this matter." Such information has been provided previously to the Complainant or will be provided in connection with PGW's pre-filed testimony, the dead line for which has been set forth by Prehearing Order dated October 2, 2013. The listing of PGW exhibits has not been finalized.

WHEREFORE, for the reasons stated above, PGW respectfully requests that the Commission issue an order sustaining PGW's objections to the Complainants' discovery Set II.

October 21, 2013

Laureto A. Farinas, Esq. Philadelphia Gas Works 800 W. Montgomery Avenue Philadelphia, PA 19122

Respectfully submitted.

APPENDIX A

SBG Management Services, Inc.

P.O. Box 549 ♦ Abington, PA 19001

☐ Phone 215.938.6665 Fax 215.938.7613

VIA FIRST CLASS U.S. MAIL/OVERNIGHT MAIL

October 9, 2013

Laureto Farinas, Esquire Senior Attorney, Philadelphia Gas 800 Montgomery Avenue, 4th Floor Philadelphia, PA 19122

Re: SBG Management Services, Inc. et al, v. Philadelphia Gas Works (PGW): Docket No. C-2012-2308465; Docket No. C-2012-2304183; Docket No. C-2012-2304215; Docket No. C-2012-2304167; Docket No. C-2012-2304303; Docket No. C-2012-2334253; Docket No. C-2012-2308462; Docket No. C-2012-2308465; and Docket No. C-2012-2308454.

Dear Mr. Farinas:

Enclosed please find the Complainants' Discovery Requests--Interrogatories, and Requests for Production of Documents--that are being served upon the Respondents in the above-referenced matters, as of today's date.

In accordance with the applicable rules, including 52 Pa. Code Sections 5.342(d) and 5.349(d), the interrogatories are to be answered in writing under oath and documents are to be furnished and served in hand upon the undersigned within twenty (20) days after service of these Interrogatories and Requests for Production of Documents, which is the time period prescribed by the applicable statute, for the above-referenced dockets.

If you have any questions or concerns, please contact me on 215-260-4562 or via email at fboone@sbgmanagement.com. Thank you in advance for your time and consideration.

Sincerely yours, I with Busic

Francine Thornton Boone, Esquire

Counsel for Complainants

cc: Rosemary Chiavetti, Secretary, Pennsylvania Public Utility Commission (w/o attachments)
Phil Pulley (for Complainants)

Kathy Treadwell (for Complainants)

SBG Management Services, Inc. P.O. Box 549 • Abington, PA 19001

8□Phone 215.938.6665 Fax 215.938.7613

VIA FIRST CLASS MAIL/OVERNIGHT MAIL

October 9, 2013

Ms. Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street P.O. Box 3265 Harrisburg, PA 17105-3265

Re: SBG Management Services, Inc. et al, v. Philadelphia Gas Works (PGW): Docket No. C-2012-2308465; Docket No. C-2012-2304183; Docket No. C-2012-2304215; Docket No. C-2012-2304167; Docket No. C-2012-2304303; Docket No. C-2012-2334253; Docket No. C-2012-2308462; Docket No. C-2012-2308465; and Docket No. C-2012-2308454.

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is an original and three copies of the Certificate of Service for Discovery requests for Interrogatories and Requests for Production of Documents, that have been served upon the Respondent and all active parties, in the above-referenced matters, as of today's date.

If you have any questions or concerns, please contact me on 215-260-4562 or via email at fboone@sbgmanagement.com. Thank you in advance for your time and consideration.

Francine Thornton Boone, Esquire

Counsel for Complainants

cc:

Laureto Farinas, Senior Attorney, Philadelphia Gas Works Phil Pulley (for Complainants) Kathy Treadwell (for Complainants)

War Josep

Francine Thornton Boone, Esquire SBG Property Management Services, Inc.

P.O. Box 549 Abington, PA 19001 (215) 260 - 4562

fax: (215) 938 - 7613

email: fboone@sbgmanagement.com

Attorney I.D. No. 45118

Attorney for Complainants

COMMONWEALTH OF PENNSYLVANIA PENNSYLVANIA PUBLIC UTILITY COMMISSION

SBG MANAGEMENT SERVICES, INC./

COLONIAL GARDEN REALTY, LP DOCKET NO. C-2012-2304183 :

Complainant

V.

V.

PHILADELPHIA GAS WORKS

Respondent

SBG MANAGEMENT SERVICES, INC./

FAIRMOUNT REALTY DOCKET NO. C-2012-2304215 :

Complainant

PHILADELPHIA GAS WORKS

Respondent

SBG MANAGEMENT SERVICES, INC./

SIMON GARDENS REALTY, LP DOCKET NO. C-2012-2304324

Complainant

٧.

PHILADELPHIA GAS WORKS

Respondent

SBG MANAGEMENT SERVICES, INC./

DOCKET NO. C-2012-2304167 ELRAE GARDEN REALTY, LP

Complainant

V.

PHILADELPHIA GAS WORKS

Respondent

SBG MANAGEMENT SERVICES, INC./

Complainant V. PHILADELPHIA GAS WORKS Respondent SBG MANAGEMENT SERVICES, INC./ MARCHWOOD REALTY DOCKET NO. C-2012-2308454 Complainant V. PHILADELPHIA GAS WORKS Respondent SBG MANAGEMENT SERVICES, INC./ OAK LANE REALTY CO., LP DOCKET NO. C-2012-2308462 Complainant ٧. PHILADELPHIA GAS WORKS Respondent SBG MANAGEMENT SERVICES, INC./ FERN ROCK REALTY DOCKET NO. C-2012-2308465 Complainant Ÿ. PHILADELPHIA GAS WORKS Respondent SBG MANAGEMENT SERVICES, INC./ COLONIAL GARDEN REALTY, LP DOCKET NO. C-2012-2334253 Complainant ٧. PHILADELPHIA GAS WORKS Respondent

: DOCKET NO. C-2012-2304303

MARSHALL SQUARE REALTY, LP

I, FRANCINE THORNTON BOONE, ESQUIRE, do hereby certify that I have served the foregoing Discovery Requests: Interrogatories and Requests for Production of Documents for Complainants in the above-referenced matter, via first class, U.S. mail and/or by hand-delivery on this day to all the parties as listed below:

Philadelphia Gas Works (PGW) % Mr. Laureto Farinas, Esquire Senior Counsel 800 W. Montgomery Avenue, 4th Floor Philadelphia, PA 19122

Mr. Phil Pulley and Ms. Kathy Treadwell SBG Management Services, Inc. P.O. Box 459, Abington, PA 19001

Date: October 9, 2013

For Respondent (First Class U.S. Mail)

For Complainants (by hand)

Francine Thornton Boone, Esquire

(Attorney I.D. No. 45118) Attorney for Complainants,

SBG Management Services, Inc., et al

702 N. Marshall Street Philadelphia, PA 19123

T: (215) 260-4562

SBG Management Services, Inc. P.O. Box 549 • Abington, PA 19001

©□Phone 215.938.6665 Fax 215.938.7613

VIA FIRST CLASS U.S. MAIL/OVERNIGHT MAIL

October 9, 2013

Laureto Farinas, Esquire Senior Attorney, Philadelphia Gas 800 Montgomery Avenue, 4th Floor Philadelphia, PA 19122

Re: SBG Management Services, Inc. et al, v. Philadelphia Gas Works (PGW): Docket No. C-2012-2308465; Docket No. C-2012-2304183; Docket No. C-2012-2304215; Docket No. C-2012-2304167; Docket No. C-2012-2304303; Docket No. C-2012-2334253; Docket No. C-2012-2308462; Docket No. C-2012-2308465; and Docket No. C-2012-2308454.

Dear Mr. Farinas:

Enclosed please find the Complainants' Discovery Requests--Interrogatories, and Requests for Production of Documents--that are being served upon the Respondents in the abovereferenced matters, as of today's date.

In accordance with the applicable rules, including 52 Pa. Code Sections 5.342(d) and 5.349(d), the interrogatories are to be answered in writing under oath and documents are to be furnished and served in hand upon the undersigned within twenty (20) days after service of these Interrogatories and Requests for Production of Documents, which is the time period prescribed by the applicable statute, for the above-referenced dockets.

If you have any questions or concerns, please contact me on 215-260-4562 or via email at fboone@sbgmanagement.com. Thank you in advance for your time and consideration.

Francine Thornton Boone, Esquire

Counsel for Complainants

Rosemary Chiavetti, Secretary, Pennsylvania Public Utility Commission (w/o attachments) Phil Pulley (for Complainants)

Kathy Treadwell (for Complainants)

Francine Thornton Boone, Esquire SBG Property Management Services, Inc.

702 N. Marshall Street Philadelphia, PA 19123

(215) 260 - 4562 fax: (215) 938 - 7613 email: <u>Booneft@aol.com</u> Attorney I.D. No. 45118 Attorney for Complainants

: DOCKET NO. C-2012-2304183

COMMONWEALTH OF PENNSYLVANIA PENNSYLVANIA PUBLIC UTILITY COMMISSION

SBG MANAGEMENT SERVICES, INC./

COLONIAL GARDEN REALTY, LP

Complainant

-

PHILADELPHIA GAS WORKS

V.

Respondent

SBG MANAGEMENT SERVICES, INC./

FAIRMOUNT REALTY : DOCKET NO. C-2012-2304215

Complainant

V. :

PHILADELPHIA GAS WORKS :

Respondent

SBG MANAGEMENT SERVICES, INC./

SIMON GARDENS REALTY, LP : DOCKET NO. C-2012-2304324

Complainant

V.

PHILADELPHIA GAS WORKS :

Respondent

SBG MANAGEMENT SERVICES, INC./

ELRAE GARDEN REALTY, LP : DOCKET NO. C-2012-2304167

Complainant

V.

PHILADELPHIA GAS WORKS :

Respondent

SBG MANAGEMENT SERVICES, INC./

MARSHALL SQUARE REALTY, LP : DOCKET NO. C-2012-2304303

Complainant

V

PHILADELPHIA GAS WORKS

Respondent

SBG MANAGEMENT SERVICES, INC./

MARCHWOOD REALTY

: DOCKET NO. C-2012-2308454

:

Complainant

V.

PHILADELPHIA GAS WORKS

Respondent

SBG MANAGEMENT SERVICES, INC./

OAK LANE REALTY CO., LP

: DOCKET NO. C-2012-2308462

Complainant

V.

PHILADELPHIA GAS WORKS

Respondent

SBG MANAGEMENT SERVICES, INC./

FERN ROCK REALTY

: DOCKET NO. C-2012-2308465

Complainant

V.

PHILADELPHIA GAS WORKS

Respondent

SBG MANAGEMENT SERVICES, INC./

COLONIAL GARDEN REALTY, LP

Complainant

: DOCKET NO. C-2012-2334253

٧.

PHILADELPHIA GAS WORKS

Respondent

Respondent

TO: RESPONDENTS

PHILADELPHIA GAS WORKS (PGW) % MR. LAURETO FARINAS, ESO.

SENIOR ATTORNEY, PGW

800 W. Montgomery Avenue, 4th Floor

Philadelphia, PA 19122

COMPLAINANTS', SBG MANAGEMENT SERVICES, INC., COLONIAL GARDEN REALTY CO. (I), COLONIAL GARDEN REALTY CO. (II), FAIRMOUNT REALTY CO., SIMON GARDENS, ELRAE GARDEN REALTY, MARCHWOOD REALTY, FERNROCK REALTY, OAK LANE REALTY CO., L.P., AND MARSHALL SQUARE REALTY,

REQUESTS FOR PRODUCTION OF DOCUMENTS AND INTERROGATORIES ADDRESSED TO RESPONDENT PHILADELPHIA GAS WORKS, SET II

Pursuant to 52 Pa. Code Sections 5.341, 5.342 and 5.349 and the applicable Pennsylvania Rules of Civil Procedure, Colonial Garden Realty Co. (I) ("Colonial I), Colonial Garden Realty Co. (II) ("Colonial II") (the two Colonial cases, hereafter collectively referred to as, "Colonial"), SBG Management Services, Inc. ("SBG"), Fairmount Realty Co. ("Fairmount"), Simon Gardens ("Simon"), Elrae Garden Realty ("Elrae"), Marchwood Realty ("Marchwood"), Femrock Realty ("Femrock"), Oak Lane Realty Co., L.P. ("Oak Lane"), and Marshall Square Realty ("Marshall") (hereafter, individually "Complainant" and collectively, "Complainants") hereby propound the following interrogatories and requests for documents upon Philadelphia Gas Works ("Respondent" or "PGW") to be answered by those officers, employees or agents of PGW as may be cognizant of the requested information and who are authorized to answer on behalf of PGW. These interrogatories and requests for documents are propounded on a continuing basis so as to require you to submit supplemental answers and/or documents should additional information become known that would have been includable in your answers and document production had they been known or available, or should information and/or documents supplied in the answers or production prove to be incorrect or incomplete and to supply the same within the time periods required by the Pennsylvania Rules of Civil Procedure and Section 5 of Chapter 52 of the Pennsylvania Code. Complainants reserve the right to propound additional interrogatories and to request additional documents as and if additional information is required. In accordance with 52 Pa. Code Sections 5.342(d) and 5.349(d), the interrogatories are to be answered in writing under oath and documents are to be furnished and served in hand upon the undersigned within twenty (20) days after service of these Interrogatories and Requests for Production, which is the time period prescribed by the applicable statutes, for the above-referenced dockets.

These Interrogatories are addressed to you as a party to this action; your answers shall be based upon information known to you or in the possession, custody or control of you, your attorney or other representative acting on your behalf whether in preparation for litigation or otherwise. These Interrogatories must be answered completely and specifically by you in writing and must be verified. The fact that

investigation is continuing or that discovery is not complete shall not be used as an excuse for failure to answer each interrogatory as completely as possible. The omission of any name, fact, or other item of information from the Answers shall be deemed a representation that such name, fact, or other item was not known to Respondent, their counsel, or other representatives at the time of service of the Answers.

Additional Instructions

- 1. Any references to "Respondent", "Respondents", "Respondent's" or "Respondent(s)" shall be treated as referring to Philadelphia Gas Works ("PGW") as named within this lawsuit, individually and collectively, as may be appropriate.
- 2. This request applies to all documents in Respondent's possession, custody or control or in the possession, custody or control of persons acting or purporting to act on your behalf, including, but not limited to, your present and former managers, officers, directors, agents, servants, contractors, employees, accountants, attorneys, investigators, indemnitors, insurers, consultants and sureties.
- 3. If any objection is made to any of the following interrogatories or discovery requests, the Respondent shall make any such objection and state the relevant legal basis for such objection. If any objection is made based upon a claim of privilege as to any response, Respondent shall state the legal basis for the privilege Respondent is invoking and provide a detailed privilege log to support the invocation of such privilege.
- 4. Each and every interrogatory and discovery request herein is deemed continuing in nature pursuant to the Pennsylvania Rules of Civil Procedure and Pennsylvania Public Utility Commission ("Commission"), and Respondents are obligated to reasonably amend and provide any updated information that renders the responses to one or more of these interrogatories and discovery requests, incomplete or inaccurate, and serve those amended responses upon the undersigned Complainants' counsel.
- 5. Complainants at its/their expense requests that the documents be produced and made available for this inspection at Complainants' office of counsel located at 1095 Rydal Rd., Jenkintown, PA 19046, or at such office of the Respondent as may be the location of any of the documents requested, during

normal business hours, and with the least possible disruption to the ordinary course of Respondent's duties and responsibilities.

- 6. Complainants further requests that this inspection be permitted by Respondents immediately after Respondents' response to this request has been filed, and that Complainants' attorney be permitted to remove from Respondent's custody such documents as they may desire to copy, on the understanding that Complainants' attorneys will be responsible for such documents so long as they are in their possession, that copying will be done at Complainants' expense, and that the documents will be promptly returned after copying has been completed.
- 7. These interrogatories and discovery requests are intended to cover all documents in Respondent's possession, or subject to their custody and control, regardless of location. If there are no such documents, please so state. If there are such documents, please list and mark appended documents responsive to each request.
- 8. Each interrogatory propounded herein should be answered upon Respondent's entire knowledge from all sources and all information in Respondent's possession or otherwise available to Respondent, including information from Respondent's officers, employees, agents, representatives or consultants and information which is known by each of them. An incomplete or evasive answer is deemed a failure to answer.
- 9. If any answer is qualified, Respondent shall state specifically the terms of each qualification and the reasons for it. If an interrogatory cannot be answered in full, state the part which can be answered and answer the same in full to the extent possible; state further and specifically the reason(s) why the remainder cannot be answered.
- 10. If any interrogatory may be answered fully by a document, the document may be attached in lieu of an answer if the document is marked to refer to the Interrogatory to which it responds.
- 11. For purpose of these requests, a statement is: (a) a written statement signed or otherwise adopted or approved by the person making it, or (b) stenographic, mechanical, electrical, or other recording,

or a transcription thereof, which is a substantially verbatim recital of an oral statement by the person making it and contemporaneously recorded.

- 12. Fully describe any documents, which are being withheld from production and the reasons why any such documents have been withheld.
- 13. Submit an affidavit from the responding party stating that there has been full compliance with this request.
- 14. Unless otherwise indicated, the time period for all requests is from the initiation of gas service for each Complainant at each Subject Property (as defined below), to the present.
- 15. If you object to any part of an interrogatory or request, answer all parts of such interrogatories or requests to which you do not object, and as to each part to which you do object, separately set forth the specific basis for the objection.
- 16. If you claim any form of privilege or other protection from disclosure as a ground for withholding information responsive to an interrogatory or request for production or any part thereof, contained in a non-written communication, state the following with respect to the non-written communication:
 - (i) the date thereof;
 - (ii) the identity of each of the participants in the non-written communication;
- (iii) the identity of each person present during all or any part of the non-written communication;
- (iv) a description of the non-written communication which is sufficient to identify the particular communication without revealing the information for which a privilege or protection from non-disclosure is claimed;
 - (v) the nature of your claim of non-discoverability (e.g. attorney-client privilege); and
- (vi) each and every fact on which you rest your claim of privilege or other protection from disclosure, stated with sufficient specificity to permit Complainants to make a full determination as to whether your claim is valid.

best information you have on the subject and identify every person you believe to have the required information.

- 20. The singular form of a noun or pronoun shall be considered to include within its meaning the plural form of the noun or pronoun, and vice-versa; the masculine form of a pronoun shall be considered to include also within its meaning the feminine and neuter forms of the pronoun, and vice versa; and the use of any tense of any verb shall be considered to include also within its meaning all other tenses of the verb. In each instance, the interrogatory or request shall be construed so as to require the most inclusive answer or production.
- 21. Please attach written material to any answer for which written material is requested and/or available. If such written material is not available, state where it may be obtained. Label the written material with the number of the interrogatory to which it pertains.
- 22. On each Interrogatory response list the name and title of the person or persons who prepared the response or who is responsible for the information contained therein.
- 23. PURSUANT TO THE E-DISCOVERY REQUIREMENTS OF THE PENNSYLVANIA RULES OF CIVIL PROCEDURE 4009.1, COMPLAINANT SPECIFICALLY DEMANDS HEREIN THAT ALL DISCOVERY DOCUMENTS THAT CAN BE PRODUCED IN READABLE AND FULLY SEARCHABLE ELECTRONIC FORMAT BE PRODUCED IN THAT FORMAT. "PRINT SCREENS," PRINTOUTS, OR OTHER MANUALLY PRODUCED COPIES OF ELECTRONIC DATA ARE UNACCEPTABLE.

Definitions

As used in these Interrogatories and Requests for Production of Documents, the following terms have the meaning as set forth below:

1. The terms "Complainant" or "Complainants" means Colonial Garden Realty Co. (I) ("Colonial I), Colonial Garden Realty Co. (II) ("Colonial II") (the two Colonial cases, hereafter collectively referred to as, "Colonial"), SBG Management Services, Inc. ("SBG"), Fairmount Realty Co. ("Fairmount"), Simon Gardens ("Simon"), Elrae Garden Realty ("Elrae"), Marchwood Realty ("Marchwood"), Fernrock

Realty ("Fernrock"), Oak Lane Realty Co., L.P. ("Oak Lane"), and Marshall Square Realty ("Marshall"), and any affiliate or related entity, unless the context indicates otherwise (hereafter, individually "Complainant" and all collectively, "Complainants")

- 2. The term "Respondent" or "You" means the Respondent, Philadelphia Gas Works, PGW, and its agents, representatives, employees, contractors, officers, directors, related parties, and/or counsel of PGW, in interest.
- 3. "Address" means the present or last known street name and number, city or town, state and zip code.
- 4. "Customer Account(s)" as used herein shall mean and include all SBG and Non-tenant accounts, customer accounts, "SA" accounts or "SA" metered accounts and numbers, former and current meters and meter numbers for which Complainants have been held legally responsible for payment of bills rendered for natural gas service by the Respondents, at the Subject Property and/or Subject Properties as defined herein, including but not limited to the "Disputed Transactions, as defined herein, and as set forth as highlighted transactions on corresponding Exhibits "A-1" (for Colonial), "A-2" (for Elrae), "A-3" (for Fairmount), "A-4" (for Fernrock), "A-5" (for Marchwood), "A-6" (for Marshall), "A-7" (for Oak Lane), and "A-8" (for Simon), (collectively, "Exhibits 'A-1' through 'A-8'"), and involving such subjects such as credit determinations, deposit requirements, the accuracy of meter readings or bill amounts, interest charges imposed or whether the proper party has been properly charged for service.
- 5. "Disputed Transactions" refers to any and all disputes (including those as defined in accordance with 52 Pa. Code §56.2), questions, complaints, and/or inquiries regarding Customer Accounts and includes, but is not limited to those transactions identified on PGW's Statement of Account and which are now identified by number as Disputed Transactions for each Subject Property in Exhibits "A-1" through "A-8' for Complainants, SBG, Colonial, Fairmount, Simon, Elrae, Marchwood, Fernrock, Oak Lane, and Marshall.
- 6. "Documents": As used in these interrogatories and discovery requests, the term "document" or "documents", has the same meaning and scope as in Rule 4009 of the Pennsylvania Rules

- The names and present addresses of the person or persons who prepared the document and of the signers and addressors of the document;
- d. The name of the employer or principal whom the signers, addressers and preparers were representing;
- e. The present location of the document;
- f. The name and current business and home addresses of the present custodian of the original document, and any copies of it;
- g. A summary of the contents of the document; and
- h. If the original document is no longer in Respondent's possession or was destroyed, state the actual or approximate date of such disposition and reason for or circumstances surrounding as well as the authorization for such disposition;
- ii. With respect to any non-written communication or "oral communication", the term "identify" or "identity" shall mean to state the identity of the natural person(s) making and receiving the communication, their respective principals or employers at the time of the communication, and the topic or subject matter of the communication.
- 8. The term "including" means "including, but not limited to."
- 9. "List", "describe", "explain", "specify", or "state" means to set forth fully, in detail, and unambiguously each and every fact of which Respondent has knowledge, which is relevant to the answer called for by the interrogatory.
- 10. The term "oral communication" means any utterance heard, whether in person, by telephone or otherwise.
- 11. "Person" or "persons" means a natural person, firm, proprietorship, association, corporation or any other type of organization or entity.
- 12. As used herein, "relative to," "relating to," "relates to" or "relevant to" shall mean directly or indirectly mentioning or describing, pertaining to, being connected with, or reflecting upon a stated subject matter.

- 13. The term to "state the basis" for an allegation, contention, conclusion, position or answer means (a) to identify and specify the sources therefore, and (b) to identify and specify all facts on which you rely or intend to rely in support of the allegation, contention, conclusion, position or answer, and (c) to set forth and explain the nature and application to the relevant facts of all pertinent legal theories upon which you rely for your knowledge, information, and/or belief that there are good grounds to support such allegation, contention, conclusion, position or answer.
 - 14. "Subject Property" or "Subject Properties" as used herein shall mean and be defined as the properties owned and/or operated by the Complainants in these consolidated matters for which Respondents provide or have provided natural gas service, and as named herein, and as located at the addresses set forth herein: (1) Colonial Garden Realty Co., Complainant, in Docket No. C-2012-2304183 ("Colonial I), and in Docket No. C-2012-2334253 ("Colonial II") is the owner of the property located at 5427 Wayne Avenue, Philadelphia, PA 19144 (the two Colonial cases, hereafter collectively referred to as, "Colonial"), (2) Fairmount Realty Co. ("Fairmount"), Complainant, Docket No. C-2012-2304215, is the owner of the property located at 650 Fairmount Avenue, Philadelphia, PA 19123 and 700 North Marshall Street, Philadelphia, PA 19123, (3) Simon Gardens ("Simon"), Complainant, Docket No. C-2012-2304324, is the owner of property located at 6731 and 6732 Musgrave Street, Philadelphia, PA 19119, (4) Elrae Garden Realty ("Elrae"), Complainant, Docket No. C-2012-2304167, is the owner of the property located at 3608 -3610 Spring Garden Street and 4012 - 4028 Baring Street, Philadelphia, PA 19104, (5) Marshall Square Realty ("Marshall"), Complainant, Docket No. C-2012-2304303, is the owner of property located at 844 -845 North 6th Street, Philadelphia, PA 19123, (6) Marchwood Realty Co., L.P., Complainant, Docket No. C-2012-2308454, is the owner of the property located at 5515 Wissahickon Avenue, Philadelphia, PA 19144, ("Marchwood" or "Subject Property"); (7) Oak Lane Realty Co., L.P., Complainant, Docket No. C-2012- 2308462, is the owner of the property located at 1623 - 35 Chelten Avenue, Philadelphia, PA 19126, ("Oak Lane" or "Subject Property"); and (8) Fernrock Realty, Complainant, Docket No. C-2012-2308465 is the owner of the property located at 910 W. Godfrey Avenue, Philadelphia, PA 19141

("Fernrock" or "Subject Property") (hereafter, individually referred to as, "Subject Property" or collectively referred to as "Subject Properties").

15. In construing these requests, the plural shall include the singular, the singular shall include the plural, and a masculine, feminine or neuter pronoun shall not exclude the other genders.

REQUESTS FOR PRODUCTION OF DOCUMENTS AND INTERROGATORIES, SET II

- 1. For each individual person, officer, employee, agent, or other entity answering or providing any information used by Respondent to answer any Interrogatory, state the following:
 - a. First, last, and middle legal name;
 - b. All DBA, fake, or alias name(s) used by this person;
 - c. Job title or capacity;
 - d. Business address and telephone number;
 - e. Home address and telephone number; and
 - f. Age:
- 2. Identify each document referred to or consulted by Respondent in the preparation of the Answers to these Interrogatories and Discovery Requests made within this entire document.
- 3. For each document identified and in Respondent's possession, or subject to their custody and control, regardless of location exists, Respondents shall produce or make available for inspection the document identified in response to the propounded interrogatory.
- 4. Identify all persons known to Respondent to have personal knowledge of any facts or issues involved in this lawsuit, state the following:
 - a. First, last, and middle legal name;
 - b. All DBAs, fake, or alias name(s) used by this person;
 - c. Job title or capacity;
 - d. Business address and telephone number;
 - e. Home address and telephone number, and

- f. Age;
- 5. Identify and describe with particularity any and all documents, of any kind, that are in the possession, control or custody of Respondent, or of which Respondent has knowledge, whether originals, copies or facsimiles, regardless of their location, which are utilized to manage Complainants' Customer Accounts, SA accounts, former and current meters located at the Subject Properties, including but not limited to, Disputed Transactions attached hereto as Exhibits "A-1" through "A-8".
- 6. Identify and describe with particularity all training that Respondent provides or receives, in the area of debt collection activities, including but not limited to:
 - a. The training content, timing, and duration;
 - b. All documents and audio or visual materials used in such training; and
 - c. Each person involved in providing such training.
- 7. Identify and describe with particularity all training that Respondent provides or receives, in the area of customer billing activities, including but not limited to:
 - a. The training content, timing, and duration;
 - b. All documents and audio or visual materials used in such training; and
 - c. Each person involved in providing such training.
- 8. Identify and describe with particularity all training that Respondent provides or receives, in the area of customer dispute resolution activities, including but not limited to:
 - a. The training content, timing, and duration;
 - b. All documents and audio or visual materials used in such training; and
 - c. Each person involved in providing such training.
- 9. Identify and describe all documents, manuals, instructions, checklists, memorandum, restrictions or other documentation or instructions that Respondent is given, read, reviewed, or otherwise used, regarding policies and procedures related to:
 - The management of Customer Accounts.
 - b. Customer dispute resolution techniques, methods and practices.

- c. The debt collection activities on Customer Accounts.
- d. Meter reading, meter testing practices, policies and procedures.
- e. Responding to inquiries from third parties on Customer Accounts.
- 10. Identify and describe with particularity all training that Respondent provides or receives, in the area of Customer Account management activities, including but not limited to:
 - a. The training content, timing, and duration;
 - b. All documents and audio or visual materials used in such training; and
- c. Each person involved in providing such training. Identify and describe any and all documents that describe, record, or establish Respondent's methods and techniques used to collect debts.
- d. Each person involved in providing such training. Identify and describe any and all documents that describe, record, or establish Respondent's methods and techniques used to manage or respond to customer billing disputes.
- Identify and describe fully any and all computerized, mechanical, manual, or other system(s) that Respondent uses, maintains, or operates to record any and all mail, email, telephone, electronic data collection, electronic notation, in-person, or other forms of communications, or attempted communications, with persons or other third parties in connection with the collection of accounts, and Respondent's policies and procedures for operating such a system of records pertaining to Complainants' Customer Accounts, SA accounts, former and current meters located at the Subject Properties, including but not limited to, Disputed Transactions attached hereto as Exhibits "A-1" through "A-8".
- 12. Identify and describe fully any and all computerized, mechanical, manual, or other system(s) that Respondent uses, maintains, or operates to record any and all mail, email, electronic data collection, electronic notation, telephone, in-person, or other forms of communications, or attempted communications, with persons or other third parties in connection with rates charged or billed or the billing of Customer Accounts, and Respondent's policies and procedures for operating such a system of records, pertaining to Complainants' Customer Accounts, SA accounts, former and current meters located at the Subject Properties, including but not limited to, Disputed Transactions attached hereto as Exhibits "A-1" through "A-8".

- 13. Identify and describe fully any and all computerized, mechanical, manual, or other system(s) that Respondent uses, maintains, or operates to record any and all mail, telephone, in-person, or other forms of communications, or attempted communications, with persons or other third parties in connection with the dispute resolution practices, and Respondent's policies and procedures for operating such a system of records.
- 14. Identify whether Respondent, including, any or all of the Respondent's employees, directors, officers, managers, contractors, and/or related parties, notate, manually or electronically record, or tape record, telephone calls by any means with any persons from whom they are collecting debts or alleged debts, and what steps are taken to preserve these recordings.
- 15. Identify whether Respondent, including, any or all of the Respondent's employees, directors, officers, managers, contractors, and/or related parties, notate, manually or electronically record, or tape record, telephone calls by any means with any persons from whom they are performing customer dispute resolution actions, and what steps are taken to preserve these recordings or notations.
- 16. Identify whether Respondent, including, any or all of the Respondent's employees, directors, officers, managers, contractors, and/or related parties, recorded any telephone call, manually or electronically notated, logged, discussions with Complainants and whether or not these recordings, logs or notations have been preserved, and the current location and/or disposition of these recordings or notations pertaining to Complainant's Customer Accounts, SA accounts, former and current meters located at the Subject Properties, including but not limited to, Disputed Transactions attached hereto as Exhibits "A-1" through "A-8".
- 17. In the form of a chronology, for each of Complainants Customer Accounts, SA accounts, former and current meters located at the Subject Properties, including but not limited to, Disputed Transactions attached hereto as Exhibits "A-1" through "A-8", identify and describe in detail and with particularity, the process, the origin, the events, and circumstances under which the Complainants incurred the arrearages, if any alleged due by Respondent, sufficient to warrant the imposition of municipal liens, identifying all documents relevant to, related to, or reflecting such filing or imposition of such municipal lien.

- 18. Identify and describe each document known to Respondent, which is related to or contains information about the debts that Respondent alleges are due and owing by Complainants and for which Respondent has sought or now seeks to collect on, from Complainants for utility service provided by Respondent, pertaining to Complainant's Customer Accounts, SA accounts, former and current meters located at the Subject Properties, including but not limited to, Disputed Transactions attached hereto as Exhibits "A-1" through "A-8".
- 19. Identify, explain and describe each document known to Respondent, which is related to or contains information about billing inquiries, complaints, or disputes on or pertaining to Complainant's Customer Accounts, SA accounts, former and current meters located at the Subject Properties, including but not limited to, Disputed Transactions attached hereto as Exhibits "A-1" through "A-8".
- 20. Identify, describe and explain each instance of a mistake, error or event requiring a correction by Respondent for which Respondent was responsible—either for the error or the correction--pertaining to Complainants' Customer Accounts, SA accounts, former and current meters located at the Subject Properties, including but not limited to, Disputed Transactions attached hereto as Exhibits "A-1" through "A-8"; thereafter, identify and describe the conduct and action taken by Respondents to resolve, correct, repair or rectify the dispute, problem, or error.
- 21. Identify and describe in detail each mathematical method, algebraic mean, algorithm and method of calculation used by Respondent to calculate or to confirm the accuracy of Complainant's utility bills from initiation of the Customer Account in each Complainant's name to the present:
- a. Describing for each equation, the basis for and manner in which Respondents' imposed its rates and charges;
- b. The particular tariff granting authority for or referred to or used to calculate or impose such charges;
- c. How and when any charges or payments in accordance with the applicable tariffs were applied to Complainant's Customer Accounts, SA accounts, former and current meters located at the Subject Properties, including but not limited to, Disputed Transactions attached hereto as Exhibits "A-1" through "A-8".

- 22. Identify and describe each communication, or attempted communication, by any means, between the Respondents and the Complainants, or any other person, which was made in connection with the collection of Complainants' Customer Accounts, by stating the following:
 - a. The name of the individual initiating communication;
- b. The name of the person and/or description of the person to whom the communication was directed;
 - c. The date and time of the communication;
 - d. The method of the communication (e.g. letter, phone call, in-person);
- e. A detailed description of the substance of the communication, (do not simply refer to collection notes);
 - f. Identification of all witnesses to or participants in the communication; and,
 - g. Any actions taken by any Respondent as a result of the communication.
- 23. Identify and describe each communication, or attempted communication, between the Respondents and the Complainants, or any other person related to this litigation, by any means, which was made in connection with the bills, billings, rates, billing disputes, billing practices/statements for Complainants' Customer Accounts, SA accounts, former and current meters located at the Subject Properties, including but not limited to, Disputed Transactions attached hereto as Exhibits "A-1" through "A-8".
 - a. The name of the individual initiating communication;
- b. The name of the person and/or description of the person to whom the communication was directed;
 - c. The date and time of the communication;
 - d. The method of the communication (e.g. letter, phone call, in-person);
- e. A detailed description of the substance of the communication, (do not simply refer to collection notes);
 - f. Identification of all witnesses to or participants in the communication; and,

- h. Any actions taken by any Respondent as a result of the communication.
- 24. Identify and describe each communication, or attempted communication, between the Respondent and the Complainants, or any other person, which was made in connection with the dispute resolution negotiations for Complainants' Customer Accounts, including, but limited to the Disputed Transactions, including those set forth at Exhibits "A-1" through "A-8", by stating the following:
 - a. The name of the individual initiating communication;
- b. The name of the person and/or description of the person to whom the communication was directed;
 - c. The date and time of the communication;
 - d. The method of the communication (e.g. letter, phone call, in-person);
- e. A detailed description of the substance of the communication, (do not simply refer to collection notes);
 - f. Identification of all witnesses to or participants in the communication;
 - g. Any actions taken by any Respondent, or agent thereof, as a result of the communication; and
 - h. Identify, describe and explain the resolution reached by the parties.
- 25. Identify and describe the manner and frequency in which Respondent maintains, repairs, inspects, tests, and insures accuracy of utility meters, pertaining to Complainant's Customer Accounts, SA accounts, former and current meters located at the Subject Properties, including but not limited to, the Disputed Transactions attached hereto as Exhibits "A-1" through "A-8", and for each Customer Account and/or SA metered account number--identify and state the following:
- a. The date of each meter and sub-meter test for each meter where at any or all of the Subject Properties, from time of application for service to the present.
 - b. Describe the nature of each test and results of each test performed.
 - c. The name of the person(s) conducting the test and documenting the results of each test.
- d. Identify any written, electronic, notations or reports of tests performed or condition reports of meters tested (including the date of the test and report and the author of the report).

- e. Identify any repaired or replaced meters.
- f. Identify the date and manner of meters replaced or repaired at the Subject Property or Subject Properties, by named property address, account number, and SA accounts, if applicable, and explain the methodology used for determining the necessity for replacement and/or repair.
- 26. Identify and describe any writings, utility reports, correspondence, letters, memorandums, email communications, "MELITA" notes, or any other documentation Respondents sent, mailed, faxed to Complainants or the Commission related to the resolution of or pertaining to Complainant's Customer Accounts, SA accounts, former and current meters located at the Subject Properties, including but not limited to, Disputed Transactions attached hereto as Exhibits "A-1" through "A-8", and including but not limited to the same as located in the books and records of Respondents' Dispute Resolution Group, Customer Service Center and/or the Commercial Resource Center.
- 27. Identify and describe any writings, utility reports, correspondence, letters, memorandums, email communications, notes, electronic notations, or any other documentation Respondents sent, mailed, emailed, faxed to Complainants or the Commission related to the filing of an Informal Complaint with the Commission related to Complainants' customer disputes, disputed transactions, or pertaining to Complainant's Customer Accounts, SA accounts, former and current meters located at the Subject Properties, including but not limited to, Disputed Transactions attached hereto as Exhibits "A-1" through "A-8", and including but not limited to the same as located in the books and records of Respondents' Dispute Resolution Group, Customer Service Center and/or the Commercial Resource Center.
- 28. Identify, describe and explain Respondent's system of accounts, its policies and practices pertaining to maintaining and ensuring accuracy of customer financial accounts and collection accounts, identify and state the following:
 - a. Explain whether and how the Respondents' system of accounts is in conformity with the Uniform System of Accounts Prescribed for Natural Gas Companies by the Federal Energy Regulatory Commission.
 - b. The name of the accounting operating system maintained by Respondents.

- c. The method for determining how payments are applied and reflected or stated on Customer Accounts.
- d. State the manner in which all usage and billed charges applied to Customer Accounts as payments are received and credited.
- e. Describe the manner in which Respondent determines that a Customer Account should be subject to a collection action of any kind, including a collection action to file and/or impose a municipal lien.
- 29. Identify, describe and explain Respondent's automated collection policies and practices.
- 30. Identify any policy and procedures, manuals, written memoranda, communications and other writings, internal policies, meta-data or documents that describe and explain Respondent's collection and billing practices.
- 31. Identify, describe and explain any manual methods of accounting, bookkeeping or other accounting practice Respondent utilized to adjust Customer Accounts.
- 32. Name each Respondent/PGW manager, supervisor, department head or chair, employee or related party responsible for applying Complainants' payments to the Customer Accounts and for verifying said application of Complainants' payments to the applicable Customer Accounts.
- 33. Identify, describe and explain the manner and methodology used in by Respondent, to calculate and apply charges for "makeup" bills for or relating to all or any Customer Accounts.
- 34. Identify, describe and explain the manner and methodology used by Respondent to calculate and apply charges for makeup bills for or relating to Complainant's Customer Accounts, SA accounts, former and current meters located at the Subject Properties, and including but not limited to, Disputed Transactions attached hereto as Exhibits "A-1" through "A-8".
- 35. Identify, describe and explain the manner, calculations, and methodology Respondents used to calculate and apply interest charges to Complainants' Customer Accounts where liens were filed with the Philadelphia Court of Common Pleas and/or Philadelphia Municipal Court, for Complainants' Customer

Accounts, SA accounts, former and current meters located at the Subject Properties, and including but not limited to, Disputed Transactions attached hereto and set forth at Exhibits "A-1" through "A-8".

- 36. Identify, describe and explain the numeric interest rate used by Respondent to calculate and apply interest on late charges on Complainants' Customer Accounts, SA metered account numbers, former and current meters located at the Subject Properties, and including but not limited to, the Disputed Transactions attached hereto as Exhibits "A-1" through "A-8".
- 37. Identify, describe and explain the numeric interest rate used by Respondent to calculate and apply interest on outstanding municipal liens for the Customer Accounts from initiation of the Customer Account for or in each Complainant's name to the present, in particular, the accounts pertaining to Complainant's Customer Accounts, SA accounts, former and current meters located at the Subject Properties, and including but not limited to, Disputed Transactions attached hereto as Exhibits "A-1" through "A-8".
- 38. Identify, describe and explain the origin of, as well as the billing period and gas usage period covered by each lien filed or imposed on any and all of Complainants' Customer Accounts, SA accounts, former and current meters located at the Subject Properties, and including but not limited to, those related to the Disputed Transactions attached hereto as Exhibits "A-1" through "A-8" imposed since initiation of the Customer Account in each Complainants' name.
- 39. Identify, describe, and produce all documents, court orders, notices, letters, correspondence, and/or other writings Respondent sent to the Commission and to Complainants indicating that any municipal liens on file with the Court of Common Pleas and/or Municipal Court have been marked as satisfied, and for each production, provide the date and manner in which notice was given to Complainants of the same, for Complainants' Customer Accounts, SA accounts, former and current meters located at the Subject Properties, including but not limited to, the Disputed Transactions attached hereto as Exhibits "A-1" through "A-8".
- 40. Identify all persons and their immediate supervisor known to Respondent to have personal knowledge of any facts or issues involved in the establishment, maintenance, calculations, assumptions,

algorithms, accounting practices with respect to Respondent/PGW's system of accounts as it pertains to this lawsuit, state the following:

- a. First, last, and middle legal name;
- b. All DBAs, fake, or alias name(s) used by this person;
- c. Job title or capacity;
- d. Business address and telephone number;
- e. Home address and telephone number; and
- f. Age.
- As set forth in any responses or documents produced in response to these Interrogatories and Requests for Production of Documents and/or as used by Respondent for Respondent's specific data and record keeping, identify, explain, and describe all acronyms, abbreviations, and alphabetical and numeric codes displayed on utility bills, MELITA notes, internal correspondence, notations to Customer Accounts, Statement of Accounts, and other writings and documents of Respondent.
- 42. State the name, address, telephone number, title, place of employment and field of expertise of each person whom Respondent intends to call as an expert witness at a trial of this case, identifying:
 - a. The subject matter on which the expert is expected to testify;
 - b. The substance of the facts and opinions to which the expert is expected to testify;
 - c. A summary of the grounds for each opinion the expert is expected to testify;
- d. All documents, treatises, books, studies, or other materials upon which the expert may rely for information or support of facts and opinions; and
 - e. The expert's current curriculum vitae or résumé.
- 43. Identify by name, position, home address, home telephone number, business address, business telephone number, all witnesses that Respondent intends to call or may call to testify at trial, and provide a detailed summary of the expected testimony of each such person.

44. Identify, describe specifically and provide copies of all exhibits Respondent may introduce at the hearing or trial of this matter. In responding to this Interrogatory, also supply copies of each such exhibit and mark them as responsive to this Interrogatory.

VERIFICATION

I verify and affirm that the statements made in this foregoing document are true and correct. I understand that false statements made herein are subject to the penalties of 18 Pa.C.S.A.§ 4904 relating to unsworn falsification to authorities.

Date:		
	Respondent/PGW	·

### WHITE VAR FOR IN THE IN 1916 HE 1916 PARTIES PAR			NIAL GAR						Date 7/1,		_		8/26/2011					
Deput Transfer Reading Get Reading Cole Rea				AVE API M1	PHU, PA 191	.44		Accou	nt Numb	er 512800024	5	SA Num	iber 1375369694/1375369	594 N	Aeter 19875	16		
NO. Des									_			_						
1			action	_			•											
2 2/14/2008 BILL 8093 R 28 948 31.69		Oate_					# of Days					Туре						Current Salance
1011/1005 BILL																		
1/14/7005 BILL 10090 R 29 07 1115 1 1/14/7005 BILL 10090 R 25 27 1115 1 1/14/7005 BILL 12056 R 10 to 15674 3/14/7005 SILLB4 2 57,509.88 57,509.88 7,707.005 R 1 12056 R 30 to 25674 3/14/7005 SILLB4 2 57,509.88 57,509.88 7,707.005 R 1 100,100		ł													-			
1.00	_	1													J		•	
6 221872005 BIL 12056 R 30 no 25.57 s 1 37427205 S 1,136.42 J 57,200 BB 57,500 BB 7 27,200 BB 7 28,200	-	ì										11			-			
7 27/18/2005 BILL R 30 767 16.57 11 37/18/2005 BILL R 1309 R 31 M	-	l							67						3	\$6,351.46		
13		l			120									-	•			
9 24/18/2005 81, 1485 8 30 82 39 4 515 3/18/2005 51,344.42 1 51,325.43 51,325.43 1 128/18/2005 81,025 1 1570 8 30 95 1283 823 3/18/2005 51,635.52 1 51,018.95 1 51	•	[-	76						-			1
10 15570 R 10 985 12.83 12.3 1513018.55 1513018.55 1515018.55 1		l																
10 15 15 15 15 15 15 15													•		•			
19					155	70 R		30	98			823	3/16/2005					
19		<u> </u>																
15 157/2009 15 15 15 15 15 15 15 1		<u> </u>														\$74,077.52	\$74,077.52	1.28%
15 39/1/200 PC 0 5972.3 F 50/06.53 500.65.5 1.289 1.		 -																
19 19/21/2009 UC		_															\$78,041.76	1.25%
11/2009 12/2																		1.24%
124/2009 UC																	\$81,956.94	1.23%
MSCRIOLICE 0 \$1,055.64 F \$38,564.54 \$38,564.54 \$1,159		<u> </u>)		···					1.21%
2/3/2010 PC 0 53,071.89 F 503,386.05 531,886.05 1.19%														\$1,024.80	F	\$86,129.22		1.20%
34/2010 PC														\$1,045.64	F		\$88,564.54	1.19%
Afficiant Affi														\$1,071.89		\$91,386.05	\$91,386.05	1.19%
Sylection Syle														\$1,095.33	F	594,044.27	\$94,044.27	1.18%
64/2010 PC		<u> </u>															\$96,906.80	1.17%
1.14																	\$99,445.54	1.16%
26 8/3/2010 PC 0 S1,196,14 F S106,568,79 S105,568,79 S107,568,79 S														\$1,163.68	F	\$102,028.22	\$102,028.22	1.15%
1/2 1/2																		1.14%
10/4/2010 UPC		_									<u> </u>			\$1,196.14	F	\$106,568.79	\$106,568.79	1.14%
11/2/2010 UPC 0 51,232.23 F 5112,630.77 5113,630.77 1.11%											_			\$1,205.61		\$108,405.74	\$108,405.14	1.12%
12/3/2010 LPC		_												\$1,218.10	F	\$110,456.58	\$110,456.58	1.12%
1/2/2011 1/2 2 3 3 3 3 3 3 3 3														\$1,232.23	F	\$112,630.77	\$112,630.77	1.11%
2/3/2011 PC 0 S1,304,83 F S121,301,26 S121,301,27 S124,274,17 S124,2														\$1,250.68	F	\$115,111.24	\$115,111.24	1.10%
33 3/1/2011 UC 0 51,329,49 F 5124,274.17 5124,274.17 1.08% 34 4/4/2011 UC 0,00 \$1,351.71 F \$127,107.39 \$127,107.39 1.07% 35 5/4/2011 UC 0 \$1,351.71 F \$127,107.39 \$127,107.39 1.07% 36 6/3/2011 UC 0 \$1,372.25 F \$129,849.38 \$139,849.38 1.07% 36 6/3/2011 UC 0 \$1,394.27 F \$132,711.33 \$132,711.33 1.06% 37 7/5/2011 UC 0 \$1,411.21 F \$135,252.01 \$135,252.01 \$105% 38 8/3/2011 UC 0 \$1,424.84 F \$137,585.35 \$137,585.35 1.05% 38 8/3/2011 UC 0 \$1,437.90 F \$139,894.29 1.06% 40 10/4/2011 UC 0 \$1,437.90 F \$139,894.29 1.04% 40 10/4/2011 UC 0 \$1,437.90 F \$139,894.29 \$139,894.29 1.04% 41 11/2/2011 UC 0 \$1,456.84 F \$144,605.18 \$144,605.18 1.02% 42 12/2/2011 UC 0 \$70.76 F \$4,788.52 \$4,788.52 1.50% 43 11/2/2011 UC 0 \$54.19 F \$5,767.93 \$5,767.93 1.46% 44 2/3/2012 UC 0 \$54.19 F \$5,767.93 \$5,767.93 1.46% 45 3/6/2012 UC 0 \$51,434 F \$57,900.14 \$7,900.14 1.46% 46 4/5/2012 UC 0 \$1,434 F \$57,900.14 \$7,900.14 1.46% 47 5/5/2012 UC 0 \$1,434 F \$57,900.14 \$7,900.14 1.46% 48 1/5/2012 UC 0 \$1,455.9 F \$51,035.65 \$13,455.10 \$14,460.10 \$1.43% 49 11/3/2012 UC \$1,434 F \$51,045.10 \$11,438 \$1.43% 40 11/3/2012 UC \$1,434 F \$51,045.10 \$11,45% 41 11/3/2012 UC \$1,456.9 F \$13,288.04 \$13,288.04 \$1.43% 42 11/3/2012 UC \$1,434 F \$51,045.10 \$11,45% 43 11/3/2012 UC \$1,434 F \$51,045.10 \$11,45% 44 11/3/2012 UC \$1,456.9 F \$13,288.04 \$13,288.04 \$1.43% 45 11/3/2012 UC \$1,456.9 F \$13,288.04 \$13,288.04 \$1.43% 46 11/3/2012 UC \$1,456.9 F \$13,288.04 \$13,288.04 \$1.43% 47 11/3/2012 UC \$1,456.9 F \$13,288.04 \$13,288.04 \$1.43% 48 10/5/2012 UC \$1,456.9 F \$13,051.05 \$14,05														\$1,274.65	F	\$117,984.32	\$117,984.32	1.09%
34 4/4/2011 LPC 0,00 \$1,351.71 F \$127,107.39 \$127,107.39 1.07% 35 \$5/4/2011 LPC 0 \$1,372.25 F \$129,849.38 \$129,849.38 \$107% 36 \$6/3/2011 LPC 0 \$1,372.25 F \$132,711.33 \$132,711.33 \$10,77% 37 7/5/2011 LPC 0 \$1,412.1 F \$135,752.01 \$10,82,711.33 \$10,87,71.33 \$10,87,711.33 \$10,87,711.33 \$10,87,711.33 \$10,87,711.33 \$10,87,711.33 \$10,87,711.33 \$10,87,711.33 \$10,87,711.33 \$10,87,711.33 \$10,87,711.33														\$1,304.83	F	\$121,301.26	\$121,301.26	1.09%
Signature Sign											<u> </u>			\$1,329.49	F	\$124,274.17	\$124,274.17	1.08%
16 6/3/2011 LPC 0 51,394.27 F 5132,711.33 5132,711.33 1.06%													·	\$1,351.71		\$127,107.39	\$127,107.39	1.07%
37 7/5/2011 UPC 0 51,411.21 F 5135,252.01 5135,252.01 1.05%														\$1,372.25	F	\$129,849.38	\$129,849.38	1.07%
Side														\$1,394.27	F	\$132,711.33	\$132,711.33	1.06%
39 9/3/2011 PC 0 51437-90 F 5139,894.29 1.04% 40 10/4/2011 PC 0 51,450.16 F 5142,161.52 5142,161.52 1.03% 41 11/2/2011 PC 0 51,450.34 F 5144,605.18 5144,605.18 1.02% 42 11/2/2011 PC 0 70.76 F 54,788.52 54,788.52 1.50% 43 1/4/2012 PC 0 584.19 F 55,767.93 55,767.93 1.48% 44 2/3/2012 PC 0 597.57 F 56,757.85 56,757.85 1.46% 45 3/6/2012 PC 0 5114.34 F 57,990.14 57,990.14 1.45% 46 4/5/7012 PC 0 5114.34 F 57,990.14 57,990.14 1.45% 47 5/5/2012 PC 0 5125.58 F 59,135.17 59,135.17 1.44% 48 10/5/2012 PC 0 5186.93 F 513,286.04 513,288.04 1.43% 49 11/3/2012 PC 5195.44 F 514,051.05 514,051.05 1.41%											<u> </u>			\$1,411.21	F	\$135,252.01	\$135,252.01	1.05%
40 10/4/2011 LPC 0 51,450.16 F 51,42,161.52 10.3% 41 11/2/2011 LPC 0 51,450.16 F 51,42,161.52 10.3% 42 11/2/2011 LPC 0 70.76 F 54,788.52 54,788.52 1.00% 43 11/2/2011 LPC 0 70.76 F 54,788.52 54,788.52 1.50% 44 11/2/2011 LPC 0 584.19 F 55,767.93 55,767.93 1.48% 45 11/2/2012 LPC 0 597.57 F 56,757.85 56,757.85 1.46% 46 13/6/2012 LPC 0 5114.34 F 57,990.14 57,990.14 1.45% 47 15/2012 LPC 0 5114.34 F 59,135.17 59,135.17 1.44% 48 10/5/2012 LPC 0 142.59 F 510,145.61 510,145.61 1.43% 48 10/5/2012 LPC 5186.93 F 513,288.04 513,288.04 1.43% 49 11/3/2012 LPC 5195.44 F 514,051.05 514,051.05 1.41%		_,									<u> </u>			\$1,424.84	F	\$137,585.35	\$137,585.35	1.05%
41 11/2/2011 LPC 0 \$1,456,34 F \$144,605,18 \$10,2% 42 12/2/2011 LPC 0 70.76 F \$4,788.52 \$4,788.52 1,50% 43 1/4/2012 LPC 0 \$84.19 F \$5,767.93 \$5,767.93 1.48% 44 2/3/2012 LPC 0 \$97.57 F \$6,757.85 \$6,757.85 1.46% 45 3/6/2012 LPC 0 \$114,34 F \$7,990.14 \$7,990.14 1.45% 46 4/5/2012 LPC 0 \$129.58 F \$9,135.17 \$9,135.17 \$9,135.17 \$14,4% 47 \$5/5/2012 LPC 0 \$125.95 F \$9,135.17 \$9,135.17 \$1,4% 48 10/5/2012 LPC 0 \$142.59 F \$10,145.61 \$1,43% 49 11/3/2012 LPC \$195.44 F \$14,051.05 \$14,051.05 \$14,051.05 \$14,051.05 \$14,051.05 \$14,051.05 \$14,051.05 \$14,051.05 \$14,051.05 \$14,051.05 \$14,051.05 \$14,051.05 \$14,051.05 \$14,051.05 \$14,051.05 \$14,051.05<														\$1,437.90	F	\$139,894.29	\$139,894.29	1.04%
42 12/2/2011 LPC 0 70.76 F 54/28.52 54.788.52 1.50% 43 1/4/2012 LPC 0 \$84.19 F 55,767.93 55,767.93 1.48% 44 2/3/2012 LPC 0 \$97.57 F \$6,757.85 \$6,757.85 1.46% 45 3/6/2012 LPC 0 \$114.34 F 57,990.14 57,990.14 1.45% 46 4/5/2012 LPC 0 \$129.58 F \$9,135.17 \$9,135.17 1.44% 47 5/5/2012 LPC 0 \$142.59 F \$10,145.61 \$10,145.61 1.43% 48 10/5/2012 LPC \$186.93 F \$13,288.04 \$13,288.04 1.43% 49 \$11/3/2012 LPC \$195.44 F \$14,051.05 \$14,051.05 \$14,051.05										0)			\$1,450.16	F	\$142,161.52	\$142,161.52	1.03%
43 1/4/2012 LPC 0 584.19 F 55,767.93 55,767.93 1.48% 44 2/3/2012 LPC 0 597.57 F 56,757.85 56,757.85 1.46% 45 3/6/2012 LPC 0 5114.34 F 57,990.14 57,990.14 1.45% 46 4/5/2012 LPC 0 5129.58 F 59,135.17 59,135.17 1.44% 47 5/5/2012 LPC 0 142.59 F 510,145.61 1.43% 48 10/5/2012 LPC 5186.93 F \$13,288.04 513,288.04 1.43% 49 11/3/2012 LPC 5195.44 F \$14,051.05 \$14,051.05 1.41%														\$1,454.84	F	5144,605.18	\$144,605.18	1.02%
44 2/3/2012 IPC 0 \$97.57 F \$6,757.85 S6,757.85 S6,757.85 1.46% 45 3/6/2012 IPC 0 \$114.34 F \$7,990.14 \$7,990.14 S7,990.14 S7,														70.76	F	\$4,788.52	\$4,788.52	1,50%
44 2/3/2012 LPC 0 \$97.57 F \$6,757.85 \$6,757.85 \$1.46% 45 3/6/2012 LPC 0 \$114.34 F \$7,990.14 \$7,990.14 \$1.45% 46 4/5/2012 LPC 0 \$129.58 F \$9,135.17 \$9,135.17 \$14,45% 47 5/5/2012 LPC 0 \$142.59 F \$10,145.61 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>\$84.19</td><td>F</td><td>\$5,767.93</td><td>\$5,767.93</td><td>1.48%</td></t<>														\$84.19	F	\$5,767.93	\$5,767.93	1.48%
45 3/6/2012 LPC 0 5114.34 F 57,990.14 57,990.14 1.45% 46 4/5/2012 LPC 0 5125.58 F 59,135.17 59,135.17 1.44% 47 5/5/2012 LPC 0 142.59 F 510,145.61 510,145.61 48 10/5/2012 LPC 5186.93 F 513,288.04 513,288.04 1.43% 49 11/3/2012 LPC 5195.44 F 514,051.05 514,051.05 1.41%)			\$97.57	F	\$6,757.85		1.46%
47 5/5/2012 LPC 0 142.59 F 510,145.61 510,145.61 1.43% 48 10/5/2012 LPC 5186.93 F 513,288.04 513,288.04 1.43% 49 11/3/2012 LPC 5195.44 F 514,051.05 514,051.05 1.41%														\$114,34	F		\$7,990.14	1.45%
48 10/5/2012 LPC 5186.93 F \$13,288.04 513,288.04 1.43% 49 11/3/2012 LPC 5195.44 F \$14,051.05 514,051.05 1.41%														\$129.58	F			
48 10/5/2012 LPC \$186.93 F \$13,288.04 \$1.3,288.04 1.43% 49 11/3/2012 LPC \$195.44 F \$14,051.05 \$14,051.05 1.41%										0)			142.59	F	\$10,145.61	\$10,145.61	1.43%
5155.44 r 514,051.05 514,051.05 1.414														5186.93	F	\$13,288.04		1.43%
50 10/22/2006 One Time Invoice \$53.50 \$53.50 \$22.079.00															F			
	50	10/22	/2006 On	Time involc	<u> </u>									\$53.50		\$53.50	\$22,079.00	

Exhibit "A-1"

COLONIAL GARDEN

From Date 7/1/2004

To Date 8/26/2011

5425-7 WAYNE AVE ADI M2 PHIL PA 19144 Account Number 5A Number 6128000245 4018739567 Meter 1906431/2115477 STATEMENT % Celculated Dispute Transaction Reading Average **Heating Payment** Transaction DISPUTE Current Actual LPC assessed # of Days NO. Reading Code CCF Usage CCF/Days DOO's Type Type Due Date Amount CODE Salance Ralance Current Balance 1797 29.46 1889 3/3/2005 BILL 47033 R 61 3/29/2005 3,062.12 4,433.50 \$4,433.50 5/5/2009 LPC 1.29% 2 716.03 두 \$\$6,062.43 \$56,062.43 3 6/5/2009 LPC 732.69 57,905.66 \$57,905.66 1.28% 7/6/2009 UPC 7 745.09 59,477.42 \$59,477,42 1.27% 5 8/5/2009 LPC 754.59 60,865.05 \$60,865.05 1,26% 9/3/2009 LPC 6 ٥ 765.51 62,358.99 62358.99 1.24% 10/3/2009 LPC 1.23% 774.62 63,740,47 \$63,740,47 _ 11/2/2009 LPC 8 5784.38 65,175.98 \$65,175.98 1.22% 9 12/14/2009 LPC 66,859.82 _ 797.6B \$66,859,82 1.21% 10 1/6/2010 LPC 813.51 68,729.24 \$68,729,24 1.20% 11 2/13/2010 LPC ٥ \$70,954.51 1.19% 834.38 70,954.51 12 3/4/2010 LPC -0 852.58 73,020,68 73020.68 1.18% 04/05/2010 LPC 13 0 872.80 75,241.56 \$75,241.56 1.17% 14 05/05/2010 LPC 7 B88.92 77,204.87 77204.87 1.16% 15 0.00 6/4/2010 LPC 904.21 79,128.46 \$79,128.46 1.15% 16 07/02/2010 LPC 0 1.15% 916.51 80,864.99 580 864.99 08103/2010 LPC 0,00 17 82,346.99 \$82,345.99 1.24% 924.87 16 9/2/2010 LPC ~ 83,746.91 \$83,746.91 1.13% 931.89 19 10/4/2010 LPC 85,210,88 \$85,210.88 1.12% • 939.75 20 11/2/2010 LPC 0 949.00 86,776.51 \$86,776.51 1.11% 23 12/13/2010 LPC 0 952.43 88,634.15 \$88,634.15 1.10% 22 1/5/2011 LPC 981.17 90,861.56 \$90,861.56 1.09% 23 1/5/2011 841 86433 R 1087 31.97 1087 01/3112011 LS72.81 92,434.37 \$92,434.37 24 2/3/2011 UC 1,004.71 93,439.08 \$93,439.08 1.09% 25 03/04/2011 LPC 0 1,023.66 95,725.45 \$95,725.45 1.08% 26 04/04/2011 LPC 0 1,040.11 97,462.62 \$97,862.62 1.07% 27 5/4/2011 UPC 0 1,055,49 99,943.05 \$99,943.05 1.07% 28 6/3/2011 LPC ╗ 1.071.57 102,087.00 \$102,087.00 1.06% 29 7/5/2011 LPC 0 1.083.62 103,974,10 \$103,974,10 1.05% 30 08/03/2011 LPC 0 1,093.04 105,695.26 \$105,695.26 1.04% 31 9/3/2011 LPC 1,101.54 107,363.46 \$107,363.46 1.04% 32 10/4/2011 LPC ō 1,109,57 109,008.19 \$109,008.19 1.03% 33 11/2/2011 LPC 0 1,119.60 110,796.36 \$110,796.36 1.02% 34 2815 97.07 719 11/2/2011 BILL 341 **251** 11/29/2011 4,125.80 114,922.16 \$114,922.16 35 12/2/2011 LPC \$6,453.70 0 95.37 6,453.70 1.50% 36 1/4/2012 LPC 7,763.02 \$7,763.02 1.50% 114.77 37 2/13/2012 LPC 0 \$9,115.33 133.01 9,115.33 1.48% 38 3/6/2012 LPC 154,19 \$10,681.38 10,681.38 1.45% 39 4/5/2012 LPC ò 173.92 12,170.98 \$12,170.98 1.45% 40 5/5/2012 LPC 0 190.41 13,460.69 \$13,460.69 1,43% 41 10/5/2012 LPC \$249.71 \$17,663.33 \$17,663.33 1.43% 42 11/3/2012 LPC \$261.05 \$18,680.58 \$18,680.58 1.42%

1

Elrae
Acct. # 227745786 SA 1453977841 Meter # 2079838 3608 Spring Garden M:

	STATEMENT												i	% Calculated
Olspute		Readi	na		Average	Heating	Paymen	•	Transactio	•	DISCULT	E Current	Actual	1PC assessed
NO.	Date Type		# of Days	CCF Usage	_	~	Тура	Due Date	Amount	,,,		Balance	Balance	Current Balance
1 (2/3/2004 BILL	3400 R	30					2/27/2004		\$769.85		\$1,402.24	\$1,402.24	CONTENT DOMENICO
2	3/4/2004 BILL	3894 R	32		15.44			3/29/2004		\$717.73		\$2,140.86	\$2,140.86	
3	1/3/2005 BILL	5868 R	30					1/27/2005		\$772.49		\$1,267.15	\$1,267.15	
4	2/1/2005 BILL	6403 R	32		16.72			2/25/2005		\$922.80		\$922.80		
s Ì	1/4/2006 BILL	8800 R	33	465	14.09			1/27/2006		\$970.06		\$1,544.30	\$1,544.30	
6	3/6/2006 BILL	9625 R	29	434	14.97			3/29/2006		5916.36		\$3,399.25	\$3,399.25	
7	5/4/2009 LPC				0	1				\$123.12	F	\$9,498.74	\$9,498.74	1.31%
8	6/4/2009 LPC)				\$126.23	F	\$9,831.95	\$9,831.95	1.30%
9 [7/2/2009 LPC				C					\$128.76	F	\$10,129.79	\$10,129.79	1.29%
10	8/3/2009 LPC									\$130.56	F	\$10,379.78	\$10,379.78	1.27%
11 [9/2/2009 LPC				0					\$132.68		\$10,654.16	\$10,654.15	1.26%
12	10/2/2009 LPC)				\$134.50	F	\$10,909.69	\$10,909.69	1.25%
13	10/30/2009 LPC									\$136.60	F	\$11,186.72	\$11,186.72	1.24%
14	12/2/2009 LPC				0					\$139.47	F	\$11,517.22	\$11,517.22	1.23%
15	1/4/2010 LPC									\$142.85	F	\$11,885.49	\$11,885.49	1.22%
16	2/3/2010 LPC									\$146.01	_ F	\$12,242.08	\$12,242.08	1.21%
17	3/3/2010 LPC				0					\$150.53		\$12,693.95	\$12,693.95	1.20%
18	4/1/2010 LPC				0					\$154.88	F	\$13,138.72	\$13,138.72	1.19%
19	5/4/2010 LPC				0					\$158.39	F	\$13,531.23	\$13,531.23	1.18%
20	6/2/2010 LPC									\$161.77		\$13,918.69	\$13,918.69	1.18%
21	7/1/2010 LPC				0					\$164.55	F	\$14,268.31	\$14,268.31	1.17%
22	8/3/2010 LPC				0					\$166.07	F	\$14,535.38	\$14,535.38	1.16%
23	9/1/2010 LPC				0					\$167.54	F	\$14,800.91	\$14,800.91	1.14%
24	10/1/2010 LPC				0					\$169.23	F	\$15,083.22	\$15,083.22	1.13%
25	11/1/2010 LPC				0				 .	\$170.70		\$15,351.87	\$15,351.87	1.12%
26	12/1/2010 LPC				0					\$172.96		\$15,675.41	\$15,675.41	1.12%
27	1/4/2011 LPC				0					\$176.01	F	\$16,054.74	\$16,054.74	1.11%
28	2/2/2011 LPC				0					\$179.17		\$16,444.87	\$16,444.87	1.10%
29	3/4/2011 LPC									\$183.34	<u>F</u>	\$16,906.21	\$15,906.21	1.10%
30	4/1/2011 LPC				0					\$187.21	<u> </u>	\$17,350.85	\$17,350.85	1.09%
31 32	5/3/2011 LPC 6/2/2011 LPC		···_							\$190.30		\$17,747.64	\$17,747.64	1.08%
33	7/1/2011 LPC									\$193.89		\$18,180.40	\$18,180.40	1.08%
33					0					\$196.64	F	\$18,560.42	\$18,560.42	1.07%
35	8/2/2011 LPC 9/1/2011 LPC				0					\$198.19		\$18,862.01	\$18,862.01	1.06%
36	10/3/2011 LPC				0					\$199.56		\$19,152.97	\$19,152.97	1.05%
37	11/1/2011 LPC				0					\$200.95		\$19,446.82	\$19,446.82	1.04%
38	12/1/2011 LPC									\$203.32		\$19,808.29	\$19,808.29	1.04%
39	1/4/2012 LPC									\$206.71 \$210.75	<u>B</u>	\$20,240.96	\$20,240.96 \$20,720.87	1.03%
40	2/2/2012 LPC									\$214.85		\$20,720.87 \$21,209.25	\$20,720.87	1.03% 1.02%
41	3/5/2012 LPC									\$220.14		\$21,781.62	\$21,209.25	1.02%
42	4/4/2012 LPC									\$225.08		\$22,335.93	\$22,335.93	1.02%
43	5/3/2012 LPC				- 0					\$38.76		\$2,623.26	\$2,533.95	1.50%
44	6/5/2012 LPC									\$42.27		\$2,899.07	\$2,899.07	1.48%
[0/0/ =012 tr t				<u>`</u>					774.21		72,033.07	32,033.07	1.4079

^{• *} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

Eirae Acct. # 227745786 SA 1453977841 Meter # 2079838 3608 Spring Garden M:

	STATEMENT								_			_	% Calculated
Dispute	Transaction		Readin	-	Average	_	Payment		Transaction		E Current	Actual	<u>LPC assessed</u>
NO.	Date Type	Reading	Code	# of Days	CCF Usage CCF/Da	/s DOD's	Type	Due Date	Amount	CODE	Balance	8alance	Current Balance
45 [7/3/2012 LPC					0			\$45.95	F	\$3,190.68	\$3,190.68	1.46%
46	8/2/2012 LPC					0			\$47.89	F	\$3,367.88	\$3,367.88	1.44%
47	9/4/2012 LPC					0			\$49.22	F	\$3,505.53	\$3,505.53	1.42%
48	10/3/2012 LPC					0			\$50.56	F	\$3,645.79	\$3,645.79	1.41%
49 [11/1/2012 LPC								\$52.35	F	\$3,817.50	\$3,817.50	1.39%
50	12/4/2012 LPC								\$54.98	F	\$4,047.53	\$4,047.53	1.38%
51 [1/4/2013 LPC								\$58.62	F	\$4,349.18	\$4,349.18	1.37%
52	2/5/2013 LPC							2/28/2013	\$62.17	F	\$4,647.84	\$4,647.84	1.36%
53	3/5/2013 LPC							3/28/2013	\$66.29	F	\$4,988.92	\$4,988.92	1.35%
54	4/3/2013 LPC								\$70.78	F	\$5,358.98	\$5,358.98	1.34%
55	5/2/2013 LPC								\$74.32	· F	\$5,668.98	\$5,668.98	1.33%
56 [6/4/2013 LPC								\$77.19	F	\$5,937.51	\$5,937.51	1.32%
57 [7/2/2013 LPC								\$79.52	F	\$6,172.48	\$6,172.48	1.31%
58 [8/2/2013 LPC								\$81.33	F	\$6,374.54	\$6,374.54	1.29%

^{••} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

Elrae From Date 1/1/2004 To Date 10/25/2012

3610 SPRING GARDEN ST Apt M1 PHIL, PA 191042391 Account Number 608367105 SA Number 9709627993 Meter 2094589 STATEMENT % Calculated Dispute Transaction Reading Average Heating Payment Transaction **DISPUTE Current** Actual LPC assessed NO. Date Type Reading Code # of Days CCF Usage CCF/Days 2'DOD's Type **Due Date** Amount CODE Balance Balance Current Balance 1 6/3/2008 BILL 49734 R 32 321 10.03 137 \$10,599.42 \$10,599.42 5/26/2008 \$611.22 2 7/2/2008 BILL 49851 R 29 117 4.03 7/28/2008 \$277.44 \$11,027.23 \$11,027.23 3 8/1/2008 BilL 49966 R 30 115 3.83 \$273.04 0 8/26/2008 \$11,454.80 \$11,454.80 9/2/2008 BILL 50053 R 29 87 3 0 9/25/2008 \$211.24 \$11,824.66 \$11,824.66 10/1/2008 BILL 50153 R 32 5 100 3.12 12 10/24/2008 \$233.31 \$12,219.76 \$12,219.76 6 10/30/2008 BILL 50371 R 29 5484.93 218 7.52 238 11/25/2008 \$12,869.98 \$12,869.98 12/3/2008 BILL 50825 R 7 34 454 13.35 654 12/30/2008 \$983.26 \$14.025.81 \$14,025,81 8 12/5/2008 BILL 50825 R 34 454 13,35 654 1/2/2009 \$977.21 \$13,847.19 \$13,847.19 9 1/5/2009 BILL 51385 R 31 560 18.06 842 1/29/2009 \$1,215,97 \$15,250,38 \$15,250,38 10 2/3/2009 BILL 51939 R 31 554 17.87 1080 2/27/2009 \$1.086.68 \$16,542.52 \$16,542.52 11 3/4/2009 BILL 52325 R 29 386 13.31 843 3/27/2009 \$768.21 \$17,532.49 \$17,532.49 3/7/2009 BILL 12 52325 R 29 386 13.31 843 3/31/2009 5763.02 \$17,305.54 \$17,305.54 13 4/3/2009 BILL 52605 R 29 280 554 \$510.02 9.66 4/29/2009) \$18,048,77 \$18,048.77 5/5/2009 LPC 14 \$240.86 \$18,289,63 \$18,289.63 1.33% 15 5/5/2009 BILL 52794 R 30 189 6.3 327 6/5/2009 \$349.38 \$18,639.01 \$18,639.01 1 16 6/4/2009 LPC 0 \$246.10 F \$18,885,11 \$18,885.11 1.32% 17 7/6/2009 LPC 0 \$249,53 \$19,363.13 \$19,363.13 1.31% 18 8/4/2009 LPC 0 \$251.53 \$19,748.41 \$19,748.41 F 1.29% 19 9/2/2009 LPC 0 \$253.37 \$20,124.39 \$20,124.39 1.28% 20 10/2/2009 LPC 0 \$255.07 F \$20,492.54 \$20,492.54 1.26% 21 11/2/2009 IPC 0 \$257,43 \$20,907.26 \$20,907.26 1.25% 22 12/3/2009 LPC 0 \$260.22 \$21.353.72 \$21,353,72 1.23% 23 1/6/2010 LPC 0 \$263.62 \$21,844.14 \$21,844.14 1.22% 24 5/4/2010 BILL 1436 R 59 262 4.44 677 5/26/2010 \$494.88 J \$24,272.34 \$24,272.34 25 1/4/2012 LPC 0 \$330.17 \$33,500.80 \$33,500.80 1.00% 26 2/2/2012 LPC 0 \$333.53 \$34,057.91 \$34,057.91 0.99% В 27 3/6/2012 LPC 0 \$337.90 \$34,687.55 \$34,687.55 0.98% 28 4/4/2012 LPC 0 \$341.78 ₿ \$35,287.85 \$35,287,85 0.98% 29 5/4/2012 LPC ٥ \$35.60 \$2,409.54 \$2,409.54 1.50% 30 6/5/2012 LPC 0 \$38.38 F \$2,632.79 \$2,632.79 1.48% 7/4/2012 LPC 31 0 \$40.95 F \$2,845.07 \$2,845.07 1.46% 32 8/3/2012 LPC 0 \$42.60 F \$2,997.81 \$2,997.81 1.44% 33 9/5/2012 LPC 0 \$43.89 F \$3,127.57 \$3,127,57 1.42% 34 10/3/2012 LPC 0 \$45.48 \$3,279.36 F \$3,279,36 1.41% 35 11/2/2012 LPC \$47.29 F \$3,447.28 \$3,447.28 1.39% 36 12/5/2012 LPC \$49.12 \$3,618.48 F \$3,618.48 1.38% 37 1/4/2013 LPC 51.38 F \$3,820.41 \$3,820.41 1.36% 38 2/5/2013 LPC 52.92 \$3,976.05 \$3,976.05 1.35% 39 3/5/2013 LPC 55.07 F \$4,174.05 \$4,174.05 1.34% 40 4/3/2013 LPC 57.88 F \$4,419.27 \$4,419.27 1.33% 41 5/2/2013 LPC 61.15 \$4,698.88 \$4,698.88 1.32%

^{**} Settlement amount according to PGW workpapers.

Eirae

From Date 1/1/2004 To Date 10/25/2012

3610 SPRIN	g garden	I ST Apt M1	PHIL, PA 1	91042391 Account N	lumber 6083.	67105		SA Number	9709627993	Meter 20	94589		
STATEMENT	T												% Calculated
Transaction	1		Reading		Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
Date	Type	Reading	Code	# of Days CCF Usage	CCF/Days	DOD's	Type	Due Date	Amount	CODE	Balance	Balance	Current Balance
6/4/2013	3 LPC								63.98	F	\$4,951.20	\$4,951.20	1.31%
7/2/2013	3 LPC								66.6	F	\$5,192.62	\$5,192.62	1.30%
8/1/2013	3 LPC								68.8	F	\$5,407.89	\$5,407.89	1.29%
	STATEMEN Transaction Date 6/4/2011 7/2/2011	STATEMENT Transaction	STATEMENT	STATEMENT Transaction Reading Date Type Reading Code 6/4/2013 LPC 7/2/2013 LPC Code Code	STATEMENT Transaction Reading Date Type Reading Code # of Days CCF Usage 6/4/2013 LPC 7/2/2013 LPC	STATEMENT Transaction Reading Average Date Type Reading Code # of Days CCF Usage CCF/Days 6/4/2013 LPC 7/2/2013 LPC CCF/Days CCF/Days CCF/Days CCF/Days	STATEMENT Transaction Reading Average Heating Date Type Reading Code # of Days CCF Usage CCF/Days DOD's 6/4/2013 LPC 7/2/2013 LPC	STATEMENT Transaction Reading Average Heating Payment Date Type Reading Code # of Days CCF Usage CCF/Days DOD's Type 6/4/2013 LPC 7/2/2013 LPC	STATEMENT Transaction Reading Average Heating Payment Date Type Reading Code # of Days CCF Usage CCF/Days DOD's Type Due Date 6/4/2013 LPC 7/2/2013 LPC	STATEMENT Transaction Reading Average Heating Payment Transaction Date Type Reading Code # of Days CCF Usage CCF/Days DOD's Type Due Date Amount 6/4/2013 LPC 63.98	STATEMENT Transaction Reading Average Heating Payment Transaction DISPUTE Date Type Reading Code # of Days CCF Usage CCF/Days DOD's Type Due Date Amount CODE 6/4/2013 LPC 63.98 F 7/2/2013 LPC 66.6 F	STATEMENT Transaction Reading Date Average Type Heating Payment Transaction Due Date Dispute Current Dode CODE Balance 6/4/2013 LPC 63.98 F \$4,951.20 \$5,192.62	Transaction Reading Average Heating Payment Transaction DISPUTE Current Actual Date Type Reading Code # of Days CCF Usage CCF/Days DOD's Type Due Date Amount CODE Balance Balance 6/4/2013 LPC 66.6 F \$5,192.62 \$5,192.62

^{**} Settlement amount according to PGW workpapers. The balance at 3/29/12 should not include additional late fees.

Elrae From Date 1/1/2004 To Date 10/25/2012

3510 SPRING GARDENST AptM2 PHIL,PA 191042391 Account Number 60836710S SA Number 3022438905 Meter # n/a

STATEMENT

	3510 SPRING GARDE	NSI APIMIZI	PHIL,PA 19:	1042391	Account Number 60830	105	SA NUMBO	er 3022438905	Meter# n/a					8/ Colomband
Diamete	STATEMENT		0		غسم	Mandan	0		-	DISOLUTE	C	4		% Calculated
•	Transaction	6	Reading		Average	Heating	Payment	Des Data	Transaction	DISPUTE		Actual	1	LPC assessed
NO.	Date Type	Reading	Cone	# of Days	CCF Usage CCF/Days	ODD's	Type	Due Date	Amount		Balance	Balance	410.013.15	Current Balance
1	5/5/2009 LPC					0			\$248.16	<u> </u>	\$18,813.16		\$18,813.16	1.34%
2	6/4/2009 LPC					0			\$254.06	<u> </u>	\$19,460.33		\$19,460.33	1.32%
3	7/6/2009 LPC					0			\$254.06	<u> </u>	\$19,714.39		\$19,714.39	1.31%
4	8/4/2009 LPC					0			\$254.06	<u>F</u>	\$19,968.45		\$19,968.45	1.29%
5	9/2/2009 LPC					0			\$254.06	<u> </u>	\$20,222.51		\$20,222.51	1.27%
6	10/2/2009 LPC					0			\$254.06	<u>F</u>	\$20,476.57		\$20,476.57	1.26%
7	11/2/2009 LPC					0			\$254.06	<u>F</u>	\$20,730.63		\$20,730.63	1,24%
8	12/3/2009 LPC					0			\$254.06	<u> </u>	\$20,984.69		\$20,984.69	1.23%
9	1/6/2010 LPC					0			\$254.06	<u>F.</u>	\$21,238.75		\$21,238.75	1.21%
10	2/3/2010 LPC					0			\$254.06	<u> </u>	\$21,492.81		\$21,492.81	1.20%
11	3/4/2010 LPC				·	0			\$254.06	<u>F</u> _	\$21,746.87		\$21,746.87	1.18%
12	4/5/2010 LPC					0			\$254.06	<u> </u>	\$22,000.93		\$22,000.93	1.17%
13	5/4/2010 LPC								\$250.25	F	\$22,251.18		\$22,251.18	1.14%
14	6/3/2010 LPC					0			\$254.06	<u> </u>	\$22,505.24		\$22,505.24	1.14%
15	7/1/2010 LPC					0			\$254.06	<u> </u>	\$22,759.30		\$22,759.30	1.13%
16	8/3/2010 LPC								\$254.06	<u> </u>	\$23,013.36		\$23,013.36	1,12%
17	9/1/2010 LPC					0			\$254.06	<u> </u>	\$23,267.42		\$23,267.42	1.10%
18	10/2/2010 LPC					0			\$254.06	<u> </u>	\$23,521.48		\$23,521.48	1.09%
19	11/1/2010 LPC					0			\$254.06	F	523,775.54		\$23,775.54	1.08%
20	12/1/2010 LPC					0			\$254.06	<u> </u>	\$24,029.60		\$24,029.60	1.07%
21	1/4/2011 LPC			 -		0		· -	\$254.06	<u> </u>	\$24,283.66		\$24,283.66	1.06%
22	2/2/2011 LPC					0			\$254.06	<u> </u>	\$24,537.72		\$24,537.72	1,05%
23	3/4/2011 LPC					0			\$254.06	<u> </u>	\$24,791.78		\$24,791.78	1.04%
24 25	4/1/2011 LPC					0			\$254.06	<u>F</u>	\$25,045.84		\$25,045.84	1.02%
25 26	5/3/2011 LPC 6/2/2011 LPC					0			\$254.06	<u> </u>	\$25,299.90		\$25,299.90	1.01%
26 27	7/1/2011 LPC					0		 -	\$254.06	<u> </u>	\$25,553.96		\$25,553.96	1.00%
28	8/2/2011 LPC					0			\$254.06	<u>F ·</u>	\$25,808.02		\$25,808.02	0.99%
29	9/1/2011 LPC					0		·	\$254.06 \$254.06	<u> </u>	\$26,062.08 \$26,315.14		\$26,062.08 \$26,316.14	0.98% 0.97%
30	10/4/2011 LPC					0		·	\$254.06	<u> </u>	\$26,570.20		\$26,570.20	0.97%
31	11/1/2011 LPC					0		· -	\$254.06	<u> </u>	\$26,824.26		526,824.26	0.95%
32	12/1/2011 LPC					0			\$254.06	 -	\$27,078.32		\$27,078.32	0.95%
33	1/4/2012 LPC					0			\$254.06		\$27,332.38		\$27,332.38	0.94%
34	2/2/2012 LPC					0	····		\$254.06	- - -	\$27,586.44		\$27,586.44	0.93%
35	3/6/2012 LPC					-			\$254.06	<u>F</u>	\$27,840.50		\$27,840.50	0.92%
36	4/4/2012 LPC								\$254.06	F	\$28,094.56		\$28,094.56	0.91%
37	5/4/2012 LPC	·				0			\$18.19	F	\$1,231.03		\$1,231.03	1.50%
38	6/5/2012 LPC					-				-	\$1,249.22		\$1,249.22	1.48%
39	7/4/2012 LPC					0			\$18.19 \$18.19	<u>_</u>	\$1,267.41		\$1,249.22	
40	8/3/2012 LPC					0			\$18.19	<u></u>	\$1,285.60		\$1,285.60	1.45%
40	9/5/2012 LPC					~			\$18.19	<u>+</u>	\$1,285.60		\$1,303.79	1.44% 1.41%
42	10/3/2012 LPC					0			\$18.19	F	\$1,303.79		\$1,303.79	1.40%
42	11/2/2012 LPC					0			\$18.19	F	\$1,321.98		\$1,321.98	1.40%
43 44	12/5/2012 LPC					0			\$18.19	F	\$1,358.36		\$1,358.36	1.36%
45	2/5/2013 LPC								\$18.19	—- <u></u> -	\$1,358.35		\$1,356.55	1.34%
45 46	3/5/2013 LPC								\$18.19	 	\$1,376.55		\$1,376-33	1,32%
70	3/3/2013 LFC	·							316.19	<u></u>	31,334./4		31,334.74	1,3270

^{**} Settlement amount according to PGW workpapers.

Eiree 3610 SPRING GARDENST APIM2 PHIL,PA 191042391 From Date 1/1/2004 Account Number 608367105 To Date 10/25/2012

SA Number 3022438905 Meter # n/a

	STATEMENT	Γ												ſ	% Calculated [
Dispute	Transaction			Reading		Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	ĺ	LPC assessed
NO.	Date	Type	Reading	Code	# of Days	CCF Usage CCF/Days	ODD's	Туре	Due Date	Amount	CODE	Balance	Balance		Current Balance
47	4/3/2013	LPC								\$18,19	F	\$1,412.93		\$1,412.93	1.30%
48	5/2/2013	LPC								\$18.19	F	\$1,431.12		\$1,431.12	1.29%

^{**} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

From Date 1/1/2004

To Date 10/25/2012

Eirae

3608 SPRING GARDEN ST Apt M3 PHIL, PA 191042361

Account Number 405781694

SA Number 5794296888 Meter n/a

		31 Aprilio Priic, PA 13	31042361	WEEDAUT MANUACE 4021	01034	3A NUMP	er 5/942968	pa Meter n/a					
	STATEMENT	Bandla-		A			_						% Calculated
Dispute	Transaction Date Type	Reading Reading	# of Days	Average CCF/Days		Heating	Payment		Transaction			Actual	LPC assessed
NO.	2/3/2004 BILL	8989 R	30 ays		12.02	DOD's	Туре	Due Date	Amount	CODE	Balance	Balance	Current Balance
1					12.07	1153		2/27/2004			\$941.55		1
2	3/4/2004 BILL	9298 R	32		9.66			3/29/2004			\$1,411.66		Į
3	4/2/2004 BILL	9505 R	29		7.14			4/28/2004		<u>_</u>	\$796.81	\$796.81	1
4	5/4/2004 BILL	9658 R	30		5.1	323		OS/27/2004	\$243.11		\$243.11	\$243.11	Į
5	6/3/2004 BILL	9736 R	32		2.44			6/28/2004			\$391.10		1
6	7/2/2004 BILL 8/3/2004 BILL	9785 R 9840 R	29		1.69			7/28/2004			\$92.95	\$92.95	}
7			30		1.83			8/26/2004			\$195.32	\$196.32	l
8	9/2/2004 BILL	9896 R 9957 R	32		1.75			9/28/2004			\$208.41	\$208.41	ł
9	10/2/2004 BILL		30		2.03	10		10/26/2004			(\$84.43)		1
10	5/4/2007 BILL	5450 R	30	176	5.87	408		5/30/2007			\$338.34	\$338.34	1
11	6/6/2007 LPC	5635.0		70	0				\$5.07		\$343.41	\$343.41	1.50%
12	6/6/2007 BILL	5525 R	32	75	2.34	68	' 	6/28/2007	\$161.57		\$504.98	\$504.98	}
13	7/5/2007 LPC	5567 R		42	0				\$7.49		\$512.47	\$512.47	1.48%
14	7/5/2007 BILL 7/12/2007 PAY	3307 K	29	42	1.45	4		7/30/2007			\$611.49	\$611.49	}
15	8/3/2007 LPC				0		Check		(\$222.22)		\$389.27	\$389.27	1
16	8/3/2007 EPC	5607 R	30	40	0				\$5.83		\$395.10	\$395.10	1.50%
17	9/4/2007 LPC	5007 K	30	40	1.33	0		8/28/2007	\$95.23		\$490.33	\$490.33	
18		5657 D			0				\$7.26		\$497.59	\$497.59	1.48%
19	9/4/2007 BILL	5657 R	29	50	1.72	6		9/27/2007	\$114.22		\$611.81	\$611.81	
20	10/3/2007 LPC 10/3/2007 BILL	5709 R		52	0				\$8.98	!	\$620.79	\$620.79	1.47%
21	11/1/2007 LPC	3/09 K	32	32	1.52	13		10/26/2007	\$112,41		\$733.20	\$733.20	
22	11/1/2007 EPC	5779 R	29	70	0				\$10.66		\$743.86	\$743.86	1.45%
23	12/4/2007 LPC	3//9 K			2.41	117		11/28/2007			\$904.22	\$904.22	
24		F000 0			0				\$13.07		5917.29	\$917.29	1.45%
25	12/4/2007 BIIL 12/26/2007 PAY	5989 R	33	210	6.36	656		12/31/2007	\$391.38		\$1,308.67		
26	1/6/2008 LPC				0		Check		(\$452.11)		\$856.56	\$856.56	
27	1/6/2008 EPC	6121 B	31	242	0				\$18.94		\$875.50	\$875.50	2.21%
28	1/24/2008 LPCWVE	6231 R	31	242	7.81	850		01130/2008	\$466.36		\$1,341.86		
29	2/4/2008 LPC								(\$18.94)	ļ -		\$1,322.92	
30	2/4/2008 BILL	6437 R	29	206	0				\$19.84		\$1,342.76		1.50%
31	3/4/2008 LPC	0457 N		200	7.1	814		2/28/2008	\$410.12		\$1,752.88		
32	3/4/2008 EPC	6627 R	31	190					\$25.99	_ +	\$1,778.87		1.48%
33	4/3/2008 LPC	0027 N	- 21	130	6.13	856		3/28/2008	\$372.57	}	\$2,151.44		•
34	4/3/2008 BILL	6754 R	30	147	0				\$31.58		\$2,183.02		1.47%
35	5/2/2008 LPC	0/34 K	30	127	4.23	565		4/28/2008	\$261.63		\$2,444.65		
36	<u></u>	6010 P	29	65	0				\$35.50		\$2,480.15		1.45%
37	5/2/2008 BILL	6819 R		- 65	2.24	256		OS/28/2008	\$144.27		\$2,624.42		
38	6/3/2008 LPC	6072.0			0				\$37.67		\$2,662.09		1.44%
39	6/3/2008 BILL	6872 R	32	53	1.66	137		6/26/2008	\$119.23		\$2,781.32		
40	7/3/2008 LPC 7/3/2008 BILL	6902 R	29	20	1 03			7/00/	\$39.46	<u>J</u>	\$2,820.78		1.42%
41	1/3/2008 BILL	0307 K		30	1.03	0		7/28/2008	\$85.46		\$2,906.24	\$2,906.24	İ

^{**} Settlement amount according to PGW workpapers.

From Date 1/1/2004

To Date 10/25/2012

Elrae

3608 SPRING GARDEN ST Apt M3 PHIL, PA 191042361

Account Number 405781694

5A Number 5794296888 Meter n/a

	2000 Jr Miles	3 OCHEPE	4 21 Apr 1412 .	.,,-,,		***********									
	STATEMENT														% Calculated
Dispute	Transaction			Reading			\verage	Heating	Payment		Transaction	DISPUTE	Current	Actual	<u>LPC assessed</u>
NO.	Date	Type	Reading	Code	# of Days	CCF Usage C	CF/Days	DOD's	Туре	Due Date	Amount	CODE	Balance	Balance	Current Balance
42	8/1/2008	LPC					(\$40.74	J	\$2,946.98	\$2,946.98	1.40%
43	8/1/2008	BILL	6924	R	30	22	0.73)	8/26/2008	\$67.81	1	\$3,014.79	\$3,014.79	}
44	9/2/2008	LPC									\$41.76		\$3,056.55	\$3,056.55	1.39%
45	9/2/2008	BILL	694	R	29	21	0.72		}	9/25/2008	\$65.60		\$3,122,15	\$3,122.15	1
46	10/1/2008	IPC								 	\$42.74			\$3,164.89	4
47	10/1/2008	BILL	6984	1 R	32	39	1.27	1.	<u>}</u>	10/24/2008	\$102.73			\$3,267.62	4
48	10/30/2008	LPC						·			\$44.28			\$3,311.90	1.36%
49	10/30/2008	BILL	7055	R	29	71	2.45	238	3	11/25/2008				\$3,482.83	ì
50	12/3/2008	LPC						·		 _	\$46.84	1		\$3,529.67	1.34%
51	12/3/2008	BILL	7229	9 R	34	174	5.12		<u></u>	12/30/2008		<u> </u>		\$3,918.06	ļ
52	12/4/2008	CANB									(\$388.39)	1		\$3,529.67	1
53	12/4/2008	LPCWVE									(\$46.84)			\$3,482.83	4
54	12/5/2008	BILL	722	9 R	34	174	5.12		<u>. </u>	1/2/2009	\$385.72			\$3,868.55	4
55	1/5/2009	LPC									\$52.63		\$3,921.18	\$3,921.18	1.36%
56	1/5/2009	BILL	747	5 R	31	247	7.97	842	?	1/29/2009	\$547.47		\$4,468.65	\$4,468.65	
57	2/3/2009	LPC			 _					·	\$60.84	, 1	\$4,529.49	\$4,529.49	1.36%
58	2/3/2009	BILL	774	B R	31		8.77	1080)	2/27/2009	\$542.49		\$5,071.98	\$5,071.98	1
59	2/21/2009	BILL	784	5 R	17	98	5.76	471	<u> </u>	3/17/2009	\$216.36		\$5,288.34	\$5,288.34	ļ

^{**} Settlement amount according to PGW workpapers.

Elrae 294731407 No Meter # 3608 Spring Garden M2

														% Calculated
Dispute	Transact	tion		Reading			Average	_	Payment	Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date	Туре	Reading	Code	# of Days	CCF Usage	CCF/Days	DOD's	Type Due Date	Amount	CODE	Balance	Balance	Current Balance
1		2004 BILL	8503		32	306	9.56	913	3/29/2004	\$452.10	j	\$1,356.42	\$1,356.42	
2		2004 BILL	8678		29	175	6.03	585	4/28/2004	\$273.39	J	\$745.74		1
3	5/4/2	004 BILL	8797		30	119	3.97	323	5/27/2004	\$193.54		\$193.54	\$193.54	i
4	6/3/2	2004 BILL	8841	L R	32	44	1.38	47	6/28/2004	\$85.94	<u> </u>	\$282.38	\$282.38	
5	-	2004 BILL	8874	1 R	29	33	1.14	11	7/28/2004	\$68.90	ĵ	\$68.90	\$68.90	
6	8/3/2	004 BILL	8912	2 R	30	38	1.27	0	8/25/2004	\$76.42		\$146.35	\$146.35	1
7	9/2/2	2004 BILL	8951		32	39	1.22	0	9/28/2004	\$77.92		\$156.53	\$156.53	
8	10/2/2	2004 BILL	8999		30	48	1.6	10	10/26/2004	\$92.15	1	\$92.15	\$92.15	•
9		2004 BILL	9102	2 R	29	103	3.55	263	11/29/2004	\$172.79]	\$266.32	\$266.32	1
10	12/3/2	2004 BILL	9272	2 R	32	170	5.31	512	12/30/2004	\$282.85	j	\$286.82	\$286.82	
11	1/3/2	2005 BILL	9544		30	272	9.07	821	1/27/2005	\$478.63	J	\$769.75	\$769.75	
12		2005 BILL	9902	? R	32	358	11.19	1039	2/25/2005	\$623.87	j	\$623.87	\$623.87	
13		1007 BILL	3975	S R	30	161	5.37	408	5/30/2007	\$309.69	J	\$309.69	\$309.69	
14		007 LPC					0			\$4.64	Ţ,	\$314.33	\$314.33	1.50%
15	6/6/2	007 BILL	4015	i R	32	41	1.28	68	6/28/2007	\$96.56	<u>, , , , , , , , , , , , , , , , , , , </u>	\$410.89	\$410.89	
16	7/5/2	2007 LPC					0			\$6.09	7	\$416.98	\$416.98	1.48%
17	7/5/2	007 BILL	4046	R	29	30	1.03	4	7/30/2007	\$76.24	J	\$493.22	\$493.22	
18	8/3/2	2007 LPC					0			\$7.23		\$500.45	\$500.45	1.47%
19	8/3/2	2007 BILL	4089) R	30	43	1.43		8/28/2007	\$100.92	7	\$601.37	\$601.37	
20	9/4/2	2007 LPC					0			\$8.75	- 1	\$610.12	\$610.12	1.46%
21	9/4/2	007 BILL	4123	R	29	34	1.17	6	9/27/2007	\$83.83		\$693.95	\$693.95	
22	10/3/2	007 LPC					0			\$10.00		\$703.95		1,44%
23	10/3/2	007 BILL	4158	R	32	35	1.09	13	10/26/2007	\$82.02	7	\$785.97	\$785.97	
24	11/1/2	1007 LPC					0			\$11.23	j	\$797.20	\$797.20	1.43%
25	11/1/2	2007 BILL	4206	R	29	48	1.66	117	11/28/2007	\$111.64	7	\$908.84	\$908.84	
26	12/4/2	007 LPC					0			\$12.91		\$921.75	\$921.75	1.42%
27		007 BILL	4389	R	33	183	5.55	656	12/31/2007	\$343.59		\$1,265.34	\$1,265.34	
28	1/6/2	1008 LPC					0			\$18.05	<u> </u>	\$1,283.40		1.43%
29	1/6/2	008 BILL	4681	R_	31	292	9.42	850	1/30/2008	\$558.93	 -	\$1,842.33	\$1,842.33	•
30	2/4/2	008 LPC					0			\$26.45		\$1,868.78	\$1,868.78	1.44%
31	2/4/2	1008 BILL	4926	R_	29	2411	8.45	814	2/28/2008	\$485.01		\$2,353.79		
32	3/4/2	1008 LPC					0			\$33.72	J	\$2,387.51	\$2,387.51	1.43%
33	3/4/2	008 BILL	5139	R	31	213	6.87	856	3/28/2008		j	\$2,803.11	\$2,803.11	
34	4/3/2	008 LPC					0			\$39.96	<u> </u>	\$2,843.07		1.43%
35	4/3/2	1008 BILL	5275	R	30	136	4.53	565	4/28/2008			\$3,122.17	\$3,122.17	
36		008 LPC					0		.,,	\$44.14		\$3,166.31	\$3,156.31	1.41%
37	5/2/2	008 BILL	5339	R	29	64	2.21	256	5/28/2008		 -	\$3,309.04	\$3,309.04	
38		008 LPC					0			\$46.28		\$3,355.32		1,40%
39		2008 BILL	5381	R	32	42	1.31	137	6/26/2008			\$3,454.25	\$3,454.25	4.70/0
40		008 LPC					0		5, 25, 2000	\$47.77	 -	\$3,502.02		1.38%
41		1008 BILL	5392	2 R	29	11	0.38	0	7/28/2008			\$3,545.56		1,5879
42		2008 LPC					0.32	<u>_</u>	.,20,2000	\$48.42		\$3,593.98		1,37%
1-										740.45		۵۶.دورړوم		1.3170

^{**} Settlement amount according to PGW workpapers.

Elrae 294731407 No Meter # 3608 Spring Garden M2

														% Calculated
Dispute	Transactio	วก		Reading			Average	Heating	Payment	Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date	Type	Reading	Code	# of Days	CCF Usage	CCF/Days	DOD's	Type Due Date	Amount	CODE	Balance	Balance	Current Balance
43	8/1/200	OS BILL	5400) R	30	8	0.27	0	8/26/2008	\$36.92	1	\$3,630.90	\$3,630.90	
44	9/2/200	08 LPC					0			\$48.97	1	\$3,679,87	\$3,679.87	1.35%
45	9/2/200	OS BILL	541	l R	29	11	0.38	0	9/25/2008	\$43.54		\$3,723.41	\$3,723.41	
46	10/2/20	08 LPC					0			\$49.63	 ;	\$3,773.04	\$3,773.04	1.33%
47	10/2/200	08 BILL	5432	2 R	32	21	0.66	12	10/24/2008	\$64.21	1	\$3,837.25	\$3,837.25	
48	10/30/200	08 LPC					0			\$50.59	J	\$3,887.84	\$3,887.84	1.32%
49	10/30/200	08 BILL	5468	R	29	34	1.17	238	11/25/2008	\$91.89	j	\$3,979.73	\$3,979.73	
50	12/3/200	OS LPC				•	0			\$51,97	J	\$4,031.70	\$4,031.70	1.31%
51	12/3/200	OS BILL	5605	R	34	139	4.09	654	12/30/2008	\$313.98	ı	\$4,345.68	\$4,345.68	
52	12/5/200		5605	R	34	139	4.09	654	1/2/2009	\$311.68	J	\$4,291.41	\$4,291.41	
53	1/5/200	09 LPC					00			\$56.64	J	\$4,348.05	\$4,348.05	1.32%
54	1/5/200	09 BILL	5819	R	31	214	6.9	842	1/29/2009	\$477.06		\$4,825.11	\$4,825.11	
55	2/3/200	09 LPC					0			\$63.80		\$4,888.91	\$4,888.91	1.32%
56	2/3/200	09 BILL	6158	R	31	339	10.94	1080	2/27/2009	\$670.83		\$5,559.74	\$5,559.74	
57	2/21/200	09 BIIL	6281	R	17	123	7.24	471	3/17/2009	\$267.35	J	\$5,827.09	\$5,827.09	

^{**} Settlement amount according to PGW workpapers.

From Date 1/1/2004

To Date 10/25/2012

704 N MARSHALL ST PHIL, PA 191232710

Account Number 156030558

SA Number 9834719279 Meter 1748378

											_			
	STATEMENT													% Calculated
Dispute	Transaction		Reading			Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date	Type	Readin Code	# of Days CCF U	sage	CCF/Days	DOD's	Туре	Due Date	Amount	CODE	Balance	Balance	Current Balance
1	12/5/200	B BILL	4990 R	34	329	9.68	654		1/2/2009	\$710.52	}	\$5,183.56	\$5,183.56	
2	5/4/2009	9 Bill	6753 R	30	67	2.23	302		5/28/2009	\$138.08		\$8,808.96	\$8,808.96	

Fairmount 627 N MARSHALL ST PHIL, PA191233411 From Date 1/1/2004 Account Number 89533358 To Date 10/25/2012

SA Number 7366786439 Meter 1368942

	627 N IVIARSHALL ST	PHICPA191233411	Account N	лшре. раразара	3A Number /366/86433	Meter 1308344				
	STATEMENT	–			_					% Calculated
•	Transaction	Reading		Average Heating	•	Transaction	DISPUTE	_	Actual	LPC assessed
NO.	Date Type	Reading Code	# of Days CCF Usage		Type Due Date	Amount	CODE	Balance	Balance	Current Balance
1	9/1/2005 BILL	83 R	609 17761				J		\$30,045.61	
2	9/1/2005 BILL	83 R	609 1352		2 9/29/2005				\$32,498.97	
3	5/5/2009 LPC			0		\$324.91	<u>F</u> _		\$25,535.60	
4	6/4/2009 LPC			0		\$330.26	<u> </u>		\$26,222.42	1.28%
5	7/3/2009 LPC			0	,	\$334.94	F		\$26,869.73	1.26%
6	8/4/2009 LPC			0		\$337.95	<u> </u>		\$27,408.21	1.25%
74	9/2/2009 LPC	_		0		\$340.96	F		\$27,949.70	1.23%
8	10/2/2009 LPC			0		\$345.02	F		\$28,565.22	1.22%
9	10/31/2009 LPC			0		\$348.27	F		\$29,130.59	1.21%
10	12/3/2009 LPC			0		\$352.17	<u> </u>		\$29,742.30	1.20%
11	1/4/2010 LPC	 	· · · · · · · · · · · · · · · · · · ·	0		\$357.73	<u> </u>		\$30,471.08	1.19%
12	2/3/2010 LPC	_		0		\$363.43	F		\$31,214.33	1.18%
13	3/4/2010 LPC			0	 	\$370.21	<u>F</u>		\$32,036.79	1.17%
14	4/1/2010 LPC			0		\$376.69	F		\$32,845.24	1.16%
15	5/4/2010 LPC			0		\$382.84	F		\$33,638.12	1.15%
16	6/3/2010 LPC			0		\$388.76	F		\$34,421.69	1.14%
17	7/1/2010 LPC			0		\$394.57	F		\$35,203.18	1.13%
18	8/3/2010 LPC			0		\$398.66	۴		\$35,875.02	1.12%
19	9/1/2010 LPC			0		\$402.67	F		\$36,544.84	1.11%
20	10/2/2010 LPC			0		\$406.02	F		\$37,174.21	1.10%
21	11/1/2010 LPC			0		\$409.31	F		\$37,803.04	1.09%
22	12/1/2010 LPC			.0		\$413.92	F		\$38,523.80	1.09%
23	1/4/2011 LPC	· ·		0		\$419.45	F		\$39,312.95	1.08%
24	2/2/2011 LPC		 	0		\$425.41	F		\$40,135.17	1.07%
25	3/4/2011 LPC			0		\$431.47	F		\$40,970.74	1.06%
26	4/1/2011 LPC			00		\$436.71	F		\$41,756.18	1.06%
27	5/3/2011 LPC			0		\$441.80	F		\$42,537.73	1.05%
28	6/2/2011 LPC			0		\$447.15	F		\$43,341.32	1.04%
29	7/1/2011 LPC			00		\$451.94	F	\$44,112.55	\$44,112.55	1.04%
30	8/2/2011 LPC			0		\$455.40	F		\$44,798.78	1.03%
31	9/1/2011 LPC	·		0		\$458.82	٤	\$45,485.43	\$45,485.43	1.02%
32	10/4/2011 LPC			0		\$462.08	F	\$46,164.85	\$46,164.85	1.01%
33	11/1/2011 LPC			0		\$465.87	F		\$46,883.76	1.00%
34	12/1/2011 LPC			0		\$470.00	F	\$47,628.54	\$47,628.54	1.00%
35	1/4/2012 LPC			0		\$474.81	F		\$48,424.25	0.99%
36	2/2/2012 LPC			0		\$479.69	В	\$49,229.58	\$49,229.58	0.98%
37	3/6/2012 LPC			0		\$484.87	8	\$50,059.56	\$50,059.56	0.98%
38	4/4/2012 LPC			0		\$489.65	8	\$50,867.74	\$50,867.74	0.97%
39	5/3/2012 LPC			0		\$35.53	F	\$2,404.41	\$2,404.41	1.50%
40	6/5/2012 LPC			0		\$39.58	F	\$2,714.00	\$2,714.00	1.48%
41	7/3/2012 LPC			0		\$44.30	F	\$3,073.17	\$3,073.17	1.46%
42	8/3/2012 LPC			0		\$47.68	F	\$3,345.97	\$3,345.97	1.45%
										•

^{**} Settlement amount according to PGW workpapers.

Fairmount 627 N MARSHALL ST PHIL,PA191233411 From Date 1/1/2004

To Date 10/25/2012

Account Number 89533358

SA Number 7366786439 Meter 1368942

	STATEMEN	7												% Calculated
Dispute	Transaction	1		Reading		Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date	Туре	Reading	Code	# of Days CCF Usage	CCF/Days	ODD's	Type	Due Date	Amount	CODE	Balance	Balance	Current Balance
43	9/5/201	2 LPC				0)			\$50.44	F	\$3,580.66	\$3,580.66	1,43%
44	10/3/201	2 LPC				O)			\$54.03	F	\$3,873.86	\$3,873.86	1.41%
45	11/2/201	2 LPC								\$57.22	F	\$4,143.71	\$4,143.71	1.40%
46	12/5/201	2 LPC								\$61.18	F	\$4,468.68	\$4,468.68	1.39%
47	1/5/201	3 LPC								\$66.25	F	\$4,873.41	\$4,873.41	1.38%
48	2/5/201	3 LPC								\$70.64	F	\$5,236.58	\$5,236.58	1.37%
49	3/6/201	3 LPC			_				•	\$75.35	F	\$5,626.04	\$5,626.04	1.36%
50	4/4/201	3 LPC								\$80.53	F	\$6,052.03	\$6,052.03	1.35%
51	5/3/201	3 LPC				_				\$84.88	F	\$6,426.56	\$6,426.56	1.34%
52	6/4/201	3 LPC								\$89.14	F	\$6,800.08	\$6,800.08	1.33%
53	7/3/201	3 LPC								\$92.69	F	\$7,128.96	\$7,128.96	1.32%
54	8/2/201	3 LPC							<u> </u>	\$95.68	F	\$7,423.91	\$7,423.91	1.31%

^{**} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

Date 1/1/2004 Account Number To Date 10/25/2012

75710860

SA Number 6155784270 Meter 2071528

628 N MARSHALL ST PHIL, PA 191233446 STATEMENT % Calculated Dispute Transaction Reading Average Heating Payment Transaction **DISPUTE Current** Actual LPC assessed NO. Date Туре Reading # of Days CCF Usage CCF/Days DOD's Code Type Due Date Amount **CODE** Balance Balance **Current Balance** 1/29/2007 TAXIMP 1 0 \$830.12 \$7,172.32 \$7,172.32 2/5/2007 8tLL 71455 R 2 29 783 27 812 3/2/2007 \$1,444.56 J \$8,712.01 \$8,712.01 3 3/6/2007 BILL 72492 R 31 1037 33.45 1083 \$1,790.41 3/29/2007 \$10,631.67 \$10,631.67 1 5/4/2009 LPC 0 \$253.61 F \$19,814.49 \$19,814.49 1.30% 2 6/4/2009 LPC 0 \$258.08 F \$20,370.18 \$20,370.18 1.28% 7/3/2009 LPC 3 0 \$262.13 \$20,902.49 \$20,902.49 1.27% 8/4/2009 LPC 4 0 \$265.27 \$21,377.46 \$21,377.46 1.26% 5 9/2/2009 LPC 0 \$268.04 F \$21,829.94 \$21,829.94 1.24% 6 10/2/2009 LPC 0 \$270.65 \$22,274.62 \$22,274.62 1.23% 7 10/31/2009 LPC 0 \$273.76 \$22,755.58 \$22,755.58 F 1.22% 8 12/3/2009 LPC 0 \$276.83 \$23,237.40 \$23,237.40 F 1.21% 9 1/4/2010 LPC 0 \$281.32 F \$23.817.63 \$23,817,63 1.20% 10 2/3/2010 LPC 0 \$285.68 \$24,394.04 \$24,394.04 1.18% 11 3/4/2010 LPC 0 \$290.69 F \$25,018.95 \$25,018.95 1.18% 12 4/1/2010 LPC \$25,623.81 0 \$295.33 \$25,623.81 ۴ 1.17% 13 5/4/2010 LPC 0 \$299.74 F \$26,217.58 \$26,217.58 1.16% 14 6/3/2010 LPC \$26,825.52 0 \$304.30 F \$26,825.52 1.15% 15 7/1/2010 LPC 0 \$308.30 \$27,400,84 \$27,400.84 F 1.14% 16 8/3/2010 LPC 0 \$310.76 F \$27,875.04 \$27,875.04 1.13% 17 9/1/2010 LPC 0 \$312.89 \$28,330.39 \$28,330.39 1,12% 18 10/2/2010 LPC 0 \$315.01 F \$28,786.47 \$28,786.47 1.1196 19 11/1/2010 LPC 0 \$317.59 F \$29,275.97 \$29,275.97 1.10% 20 12/1/2010 LPC 0 \$320.96 \$29,822.01 \$29,822.01 1.09% 21 1/4/2011 LPC 0 \$324.95 \$30,412.42 \$30,412.42 1.08% 22 2/2/2011 LPC 0 \$328.49 F \$30,977.29 \$30,977.29 1.07% 23 3/4/2011 LPC 0 \$332.47 F \$31,574.96 \$31,574.96 1.06% 24 4/1/2011 LPC 0 \$335.95 \$32,142.93 \$32,142.93 1.06% 25 5/3/2011 LPC 0 \$339.48 F \$32,717.62 \$32,717.62 1.05% 26 6/2/2011 LPC 0 \$343.07 \$33,299.95 \$33,299.95 1.04% 27 7/1/2011 LPC 0 \$346.42 \$33,870.18 \$33,870.18 1.03% 28 8/2/2011 LPC 0 \$348.69 \$34,370.13 \$34,370.13 F 1.02% 29 9/1/2011 LPC 0 \$350.90 F \$34,868,13 \$34,868.13 1.02% 30 10/3/2011 LPC 0 \$352.96 \$35,358.47 \$35,358.47 1.01% 31 11/1/2011 LPC 0 \$355.52 \$35,884,77 \$35,884.77 1.00% 32 12/1/2011 LPC 0 \$358.37 \$36,432.69 \$36,432.69 0.99% 33 1/4/2012 LPC 0 \$361.71 \$37,017.41 \$37,017.41 0.99% 2/2/2012 LPC 34 0 \$365.18 В \$37,614,17 \$37,614,17 0.98% 35 3/5/2012 LPC ō \$369.11 В \$38,246.32 \$38,246.32 0.97% 36 4/4/2012 LPC 0 \$372.98 \$38,876.06 \$38,876.06 В 0.97% 37 5/3/2012 LPC 0 \$27.90 F \$1,888.36 \$1,888.36 1.50% 38 6/5/2012 LPC 0 \$30.81 F \$2,113.04 \$2,113.04 1.48% 39 7/3/2012 LPC 0 \$33.82 F \$2,347.49 \$2,347.49 1.46% 40 8/3/2012 LPC 0 \$35.70 \$2,508.83 \$2,508.83 1.44% 41 9/5/2012 LPC 0 \$37.29 F \$2,651.65 \$2,651.65 1.43% 42 10/3/2012 LPC 0 \$38.96 \$2,802.06 \$2,802.06 1.41%

^{**} Settlement amount according to PGW workpapers.

Date 1/1/2004

To Date 10/25/2012

Account Number

SA Number

Meter

628 N MARSHALL ST PHIL, PA 191233446

75710860

6155784270

2071528

	STATEMENT														% Calculated
Dispute	Transaction			Reading			Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date	Туре	Reading	Code	# of Days	CCF Usage	CCF/Days	DOD's	Type	Due Date	Amount	CODE	Balance	Balance	Current Balance
43	11/2/2012	LPC		_		_					\$40.62	F	\$2,953.21	\$2,953.21	1.39%
44	12/4/2012	LPC								· -	\$42.71	F	\$3,135.69	\$3,135.69	1.38%
45	1/5/2013	LPC								•	\$45.37	F	\$3,358.16	\$3,358.16	1.37%
46	2/5/2013	LPC									\$48.51	F	\$3,616.12	\$3,616.12	1.36%
47	3/6/2013	LPC									\$51.67	F	\$3,878.49	\$3,878.49	1.35%
48	4/4/2013	LPC									\$55.50	F	\$4,189.09	\$4,189.09	1.34%
49	5/3/2013	LPC	·								\$58.88	F	\$4,473.36	\$4,473.36	1.33%
50	6/4/2013	LPC									\$62.20	F	\$4,757.24	\$4,757.24	1.32%
51	7/2/2013	LPC									\$65.29	F	\$5,028.32	\$5,028.32	1.32%
52	8/2/2013	LPC			-						\$68.24	F	\$5,292.95	\$5,292.95	1.31%
53	7/1/2007	PAY									-\$80,539.68	E			

^{**} Settlement amount according to PGW workpapers. The balance at 3/29/12 should not include additional late fees.

Fairmount

From Date 1/1/2004

To Date 10/25/2012

615 N 7TH ST PHILPA 191233455

Account Number 25088422

SA Number 4797733461 Meter 1357183

STATEMENT

														% Calculated
•	Transaction	_	Reading			Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.		Туре	Reading Code	# of Days			DOD's	Туре	Due Date	Amount	CODE	Salance	Balance	Current Balance
1	3/6/2007		91785 R	31				1083	3/29/2007			\$10,963.20		
2	4/4/2007		92413 R	29				559	4/30/2007		Ţ	\$12,327.23		
3	5/4/2007		92957 R	30				408	5/30/2007		J	\$9,456.54		
4	6/5/2007		93222 R	32				68	6/28/2007		J	\$10,123.40		
5	7/5/2007		93415 R	29				4	7/30/2007		j	\$10,657.07		
5	8/3/2007		93605 R	30				0	8/28/2007		J	\$10,968.61	\$10,968.61	
7	9/4/2007		93790 R	29	_			6	9/27/2007		J	\$11,498.59		
8	10/3/2007		94015 R	32				13	10/26/2007		J	\$12,085.99		
9	11/1/2007		94267 R	29	252	8.6		117	11/28/2007		1	\$12,761.87	\$12,761.87	
10	12/4/2007		95001 R	34	734			687	12/31/2007		J	\$14,272.54	\$14,272.54	
11	2/2/2012)	-		\$348.24	B_	\$37,514.89		0.94%
12	3/5/2012	-					2			\$352.10	В	\$38,124.08	\$38,124.08	0.93%
13	4/4/2012						<u> </u>			\$355.78	В	\$38,725.52	\$38,725.52	0.93%
14	5/3/2012)			\$26.54	F	\$1,796.48	\$1,796.48	1.50%
15	6/5/2012)			\$29.23	F	\$2,004.56		1.48%
16	7/3/2012)			\$32.01	F	\$2,221.84	\$2,221.84	1.46%
17	8/2/2012)			\$33.83	F	\$2,377.31	\$2,377.31	1.44%
18	9/4/2012)		 	\$35.41	F	\$2,517.76		1.43%
19	10/3/2012						<u> </u>			\$37.21	F	\$2,675.33	\$2,675.33	1.41%
20	11/1/2012		 							\$38.82	F	\$2,821.52	\$2,821.52	1.40%
21	12/4/2012									\$40.94	F	\$3,003.83	\$3,003.83	1.38%
22	1/4/2013									\$43.58	F	\$3,222.96		1.37%
23	2/5/2013				····					\$45.42	F	\$3,459.05	\$3,459.05	1.36%
24	3/5/2013									\$49.32	F	\$3,701.45	\$3,701.45	1.35%
25	4/3/2013									52.4	F	\$3,959.38	\$3,959.38	1.34%
26	5/2/2013									54.84	F	\$4,177.21	\$4,177.21	1.33%
27	6/4/2013									57.09	F	\$4,384.09	\$4,384.09	1.32%
28	7/2/2013									59.22	F	\$4,585.20	\$4,585.20	1.31%
29	8/2/2013									61.05	F	\$4,768.45	\$4,768.45	1.30%
30	7/18/2007	PAY							7/18/2007	(\$22,767.78)	Ę_			

^{**} Settlement amount according to PGW workpapers. The balance at 3/29/12 should not include additional late fees.

	Fairmount 639 N 7TH ST PHILPA	A 191233400		From Date 1/1	1/2004 ber 973122001	To Date 10/25/2012 SA Number 6374246		Meter Rate 1751154					
	STATEMENT					54116010010014	•,	1010101 10010 275225					% Calculated
Olemute	Transaction		Reading			Heating	Payment		Transaction	DISPUTE	Current	Actual	
NO.		Reading		CCF Usage	Average CCF/Days		Туре	Due Date	Amount	CODE	Balance	Balance	<u>LPC assessed</u> Current Balance
1	5/5/2009 LPC	nesonia		CCF C36ge	Average COT/Days		TYPE	Due Date	\$214.70	F		\$16,830.12	1.29%
2	6/4/2009 LPC								\$220.07	F		\$17,407.61	1.28%
3	7/3/2009 LPC)	····		\$225.57	- -		\$18,000.21	1.27%
4	8/4/2009 LPC)			\$230.13	F		\$18,534.23	1.26%
5	9/2/2009 LPC								\$233.47	F		\$18,990.50	1.24%
6	10/2/2009 LPC		· · · · · · · · · · · · · · · · · · ·			<u> </u>			\$236.60	F		\$19,435.58	1.23%
7	10/31/2009 LPC	-)			\$239.46				1.22%
8	12/2/2009 LPC)			\$242.74	'		\$19,866.07	1.21%
9	1/4/2010 LPC					<u> </u>							
10	2/3/2010 LPC								\$246.14	F		520,800.26	1.20%
11	3/3/2010 LPC								\$248.81	F		521,226.99	1.19%
12	4/1/2010 LPC			··-					\$252.21			\$21,705.80	1.19%
13	5/4/2010 LPC								\$255.38	F		\$22,172.26	1.17%
									\$258.70	<u> </u>		\$22,652.23	1.16%
14	6/2/2010 LPC								\$264.50	<u> </u>		\$23,303.81	1.15%
15	7/1/2010 LPC								\$267.36	<u> </u>		\$23,761.75	1.14%
16	8/3/2010 LPC								\$269.01	<u> </u>		\$24,140.82	1.13%
17	9/1/2010 LPC				(\$270.57	<u> </u>		\$24,515.41	1.12%
18	10/1/2010 LPC								\$272.34	F_		\$24,905.36	1.11%
19	11/1/2010 LPC							·	5274.22	F		525,305.21	1.10%
20	12/1/2010 LPC					·			\$276.63	. F		\$25,742.15	1.09%
21	1/4/2011 LPC								\$279.68	F	\$26,225.11	\$26,225.11	1.08%
22	2/2/2011 LPC								\$282.80	F	\$26,716.39	\$26,716.39	1,07%
23	3/4/2011 LPC)			\$286.31	F	\$27,235.63	527,236.63	1.06%
24	4/1/2011 LPC)			\$289.51	F	\$27,739.34	\$27,739.34	1.05%
25	5/3/2011 LPC				()			\$292.30	F	\$28,217.81	\$28,217.81	1.05%
26	6/2/2011 LPC		-)			\$295.24	F	\$28,709.05	\$28,709.05	1.04%
27	7/1/2011 LPC)			\$297.96	F	\$29,188.49	\$29,188.49	1.03%
28	8/2/2011 LPC								\$299.72	F	\$29,605.09	\$29,605.09	1.02%
29	9/1/2011 LPC)			\$301.34	F		\$30,014.32	1.01%
30	10/3/2011 LPC)			\$302.84	F		\$30,417.56	1.01%
31	11/1/2011 LPC)			\$304.62	F		\$30,840.91	1.00%
32	12/1/2011 LPC	·			(}			\$306.57	F		\$31,277.06	0.99%
33	1/4/2012 LPC				-)		···	\$309.07	F		531,753.09	0.98%
34	2/2/2012 LPC		·)			\$311.78	8		\$32,245.70	0.98%
35	3/5/2012 LPC)			\$314.76	В		\$32,758.74	0.97%
36	4/4/2012 LPC				()		· · · · · · · · · · · · · · · · · · ·	\$317,70	B		\$33,272.73	0.96%
37	5/3/2012 LPC	· · · · · · · · · · · · · · · · · · ·							\$22.31	F	\$1,509.95		1.50%
38	6/5/2012 LPC								\$24.69	<u>;</u>	51,693.52	\$1,693.52	1.48%
39	7/3/2012 LPC								\$27.00	F	\$1,874.65	\$1,874.65	1,46%
40	8/2/2012 LPC								\$28.54	F	\$2,005.67	\$2,005.67	1.44%
41	9/4/2012 LPC		<u> </u>		-				\$29.81	F	\$2,120.06	\$2,120.06	1.43%
42	10/3/2012 LPC)			\$31.23	F	\$2,245.11	\$2,246.11	1.41%
43	11/1/2012 LPC		· · · · · · · · · · · · · · · · · · ·			<u></u>		· · ·	\$32.76	F	52,380.90	\$2,380.90	1.40%
44	12/4/2012 LPC					·			\$34.79		\$2,550.60	\$2,550.60	1.38%
45	1/5/2013 LPC							·· ·· · · · · · · · · · · · · · · · ·	\$37.15	F	\$2,745.57	\$2,745.57	1.37%
46	2/5/2013 LPC								\$39.94	_	\$2,970.94	\$2,970.94	1.36%
47	3/6/2013 LPC								\$42.83	F	\$3,206.45	\$3,206.45	1.35%
48	4/4/2013 LPC					<u> </u>				F			
49	5/3/2013 LPC								\$45.80		\$3,450.79	\$3,450.79	1.35%
50	6/4/2013 LPC	_							\$48.32	<u> </u>	\$3,667.13	\$3,667.13	1.34%
50 51	7/2/2013 LPC								\$50.42	F	\$3,857.50		1.32%
									\$52.11	<u> </u>		\$4,021.98	1.31%
52	8/2/2013 LPC	LISTEWAL AIR-	A DIFFERENCE						\$53.58	<u> </u>	\$4,173,52	\$4,173.52	1.30%
53	UNKNOWN	UNEXPLAINE	D DIFFERENCE						\$50.00	!	\$4,301.53		
											AGREES TO E	#LL	

^{**} Settlement amount according to PGW workpapers.

The balance at 3/29/12 should not include additional late fees.

	•					661ZSET	Meter		91056958 91056958	Ac	6 7 09859670	edmuM Inuocca C	AYLINY	T2 JIAHZHAM 809
batelualsD % batesesse <u>DAJ</u>	feutbA		f us nu2	TUYSIO	Transaction	•	91sQ		yment	a'9 gniteail agan	SvA		Reading	Transaction
Current Balanc	Salance	-	Betance	CODE	fnuomA		ets0 eu0	λγγ		DG 5/20)		# of CCF Usage		
	05.078\$	05.078\$			98.512					ő				1/13/5004 FBC
/TU	29'010'2\$	79'010'25			25.051,12 20.052					0				11:8 +002/02/2
%6b.I	82.010,52 T9.050,52	82.010,52 79.050,52			96'6Z\$	3/10/2004			C311	0	2101	30	A 36248	3/20/2004 FBC
	78.0£4,6\$	78.0E1,E2				3/13/5004			ESTT	6.EE 0	Z101	^	V 0074-5	3/22/2004 BIFF
	95.775,52	42,051.22			(B1.521,12)			Check		0				YA9 \$005\2\£ YA9 7005\2\£
703 1	\$1,420.25	51,420.25			(\$\$.728\$) Of 152			СРЕСК		0				3/18/3004 FbC
%05°T	SS.IAA.IZ	SS'IDD'IS			0E.1S\$	*******			673	2.6S	PP6	35	65210 R	3/33/2004 BIFF
	04.467,52 31.475.12	04.467,52				V\76\5004		, ,-	ET 6	-	***		V 07760	4\14\5004 PAY
WAS P	21.475,12	SI.ATE,IZ			(52,052,18)			Спеск		0				4/20/2004 FbC
%05°T	35,495,12	37.465,12			19.058	400C/GI/3			103	0 14.55	DEA	62	Я 68829	11/8 \$002/62/\$
	SE'86E'ZS	SE'86E'Z\$				5/18/2004			585	T#'EZ	649		v coore	
AV. 1	\$1,024.20	91,020,12			(21.47E,12)			Среск		0				2/16/2004 FBC
1405°T	95.959.13	03.959.12			05.212 05.212	FOOCIDE! A			FCE	62.71	363	Uξ	8 S1999	2/22/2004 8177
AUF I	09.828,12	09.928,12			A0.787\$	4/30/5007			EZE	£2.7.1	975	OE	U CZŁOĆ	2/18/5004 FbC
%6b'T	94.528,13	37.E28,£2			02.752			4-045		0				
	81.7S\$	91.752			(08.828,£2)	F40C10C13		Check	.,	9901	145	4	9 27522	YA9 4005\25\8
W41 >	\$1.862\$	M. 3635	-		86.832 86.832	2/30/5007			LV	99:0T	347	Zξ	¥ 95499	741 \$002/52/9 178 \$002/52/4
7'20%	80.208\$	80.2032			16.82 FR FCA2	E/191700			T.	82°6 0	69Z	55	8 82078	1/53/5004 BIFF
	16'870'1\$	16.850,12			£8.ES\$\$	4002/82/9			••	0	607		11 676.4	R/4/2004 PAY
	00.02 97 80A2	00.02			(16.850,£2)	LOUC/UE/L		СРВСК			5 5 Z	30	8 A827a	8\54\500¢ BIFF
AU3 5	67.8042 CO MIA2	27.80A2			67.80b2	4/30/2007				O 69.8	667		U -07/5	3\18\5004 FbC
%05'T	5414.92	5414.92			EI.8\$	ADDC/Q1/01				O 18.8	787	32	A 33273	3/53/5004 BIFF
	15.8282 52.00.02	1E.828\$			66.64421	10/18/2004		42ad)		_	707	**	W 60515	9/30/2004 PAY
	00.02 50.02	55.644\$ 50.0\$			(67.80A2) (67.80A2)			Check		0				10/13/2004 PAY
					07.086\$	\$00Z/ZT/TT			OT	£6.7	852	30	я 10878	10/52/2004 BIFF
7403 1	07.08E\$	07.08E2			17.22	6007/17 Pr			OT.	0	067	**	h	11/18/5004 FbC
%05'T	19:38E\$	14.88E2			11'5 5 5\$	12/17/2004			793	12.03	348	53	68153 R	11/13/5004 BIFF
	\$33725	28.158 2			(07.085\$)	h007//1/2*				0	erc.		li cerce	YA9 4005/7/21
7603 1	28.022\$	28.022\$						Сһеск		0				75/17/2004 FbC
%05"I	80.6222 22.824.12	80.6222 22.824.12			25.8\$	3000/01/1			(1)		872	32	A 15788	11/35/5004 BIFF
MOL F	57.468.55	21,468.55			75.60e2	1/18/5002			235	90'81 90'81	arc	7.	V TC/00	7\179\2005 LPC
%6⊅ 'T	24.09A,12	96 068 65 SV 068 65			18.675.12	ROCCIANC			158	78.25	944	90	Я 70269	1\54\5002 Biff
MOV 1	92.028,52	11 528 52			18.92E,12	5/16/2005			T70	0	044		N COCCO	2/18/2002 FbC
%8¢'ī	11.538,52	11.238,52			58.f.h.g			Tred		=				
	92.311.29	52,111.29 54 n54 88			(28.0222)	3000/10/2		СРЕСК	1039	0 16.15	1031	32	A 85207	2/22/2005 BIFF 2/25/2002 BIFF
	38.420,42	31.751.52			65.647,12 62.716\$)	3/57/5002		Check	ECOT	0 16:1E	120*	**	y area:	3/14/2005 PAY
78U3 1	SI.YEI,EŞ	ST.YET,ER			•			СЪеск		0				0\1\5002\f\b
%05'T	75.358.22	75.88.22		1	70.548,52	4\56\5002	· · · · · · · · · · · · · · · · · · ·		1283	86.72	1691	65	A 67157	1 4/1/5002 816
	75.858,28 75.858,28	75.628,22 75.628,22		•	(TZ'TSE'T\$)	COOTICTIL	· · · · · · · · · · · · · · · · · · ·	Check		0			11 -1	YA9 2005/11/p
1,50%	Z9'745'4\$	78.1A2,42			TT'29\$			ua=		0				2\Z\Z002 FbC
4/00-	61.265.29	61.265.19			22.EST2	5/52/5002			280	67.2£	857	62	A TEBST	7/2/2002 8111
	£9:06/\$	£9.067\$			(95 747 75)	8/38/3008	bie	Credit C		0				YA9 2005\E1\2
7°20%	84.508\$	89.208\$			\$8'11\$	00 au 10- 10				0				241 5002/1/9
4/0017	95.419,12	96.614.12			88.319\$	5002/97/9			221	12.94	414	35	A 120ET	11/2002 81/1
	\$628.73	£7.858\$			(E9:0645)			Check		0	. = .			YA9 2005/71/9
1.50%	91.858\$	91.859\$			E1'6\$					0				2\T\5002 FbC
	25'111'1\$	\$1,114.92			97.974\$	\$00 7 /LZ/L			5	27.6	282	53	A EEEET	T18 S007/T/L
1.49%	OSTETT\$	05"151"15			85'91\$	anantint:			_	0				2/2005 1PC
****	PE:629'T\$	ÞE'629'T\$			P8.79P\$	8/52/5002				6 AQ.8	567	33	A 853E7	17/2002 817

Settlement amount according to PGW workpapers.
 The balance at 3/29/12 should not include additional late fees.

Fairmount	From Date 1/1/2004	To Date 10125/2012		
606 MARSHALL ST PHIL,PA	Account Number	SA Number	Meter	
	0736586029	91056958		1357199

				0736586029	9	1056958		1357199)					<u> </u>
														% Calculated
Dispute	Transaction	Readi	ng	Aven	ge Heating Paym	ent	Date		Transaction	DISPUTE	Current		Actual	I.PC assessed
NO.	Date Type	Reading Code	# of CCF Usage	CCF/I			Due Date		Amount	CODE	Balance		Balance	Current Balance
	9/1/2005 LPC	•			0				\$15.00			\$1.015.61	\$1,015.61	1.50%
	9/1/2005 81LL	73869 R	30	241	8.03 0			9/27/2005				\$1,425.84	\$1,425.84	20077
	9/12/2005 PAY	73003 K	30	241	0	Check		5/27/2003				\$425.23	\$425.23	
					0	CHECK			(\$1,000.61)			\$431.60	\$431.60	1.50%
	10/3/2005 LPC					_			\$6.37				•	1.50%
	10/3/2005 BILL	74123 R	30	254	8.47	7		10/26/2005				\$884.81	\$884.81	
	11/1/2005 LPC				0				\$13.17			\$897.98	\$897.98	1.49%
	11/1/2005 BILL	74498 R	31	375	12.1	221		11/28/2005				\$1,673.08	\$1,673.08	
	12/2/2005 LPC				0				\$24.80			\$1,697.88	\$1,697.88	1.48%
	12/2/2005 BILL		31	576	18.58	487		12/29/2009				\$2,926.63	\$2,925.63	
	12/29/2005 PAY				0	Check			(\$884.81)			\$2,041.82	\$2,041.82	
	1/4/2006 LPC				0				\$30.62			\$2,072.44	\$2,072.44	1.50%
	1/4/2006 BILL	76067 R	33	993	30.09	996		1/27/2006	\$2,052.90			\$4,125.34	\$4,125.34	
	2/3/2006 LPC				0				\$61.42			\$4,186.76	\$4,186.76	1.49%
	2/3/2006 BILL	76879 R	30	812	27.07	713		3/1/2006	\$1,786.91			\$5,973.67	\$5,973.67	
	3/6/2006 LPC				0				\$88.22			\$6,061.89	\$6,061.89	1.48%
	3/6/2006 BILL	77744 R	29	865	29.83	859		3/29/2008	\$1,807.25			\$7,869.14	\$7,869.14	
	4/5/2006 LPC				0				\$115.33			\$7,984.47	\$7,984.47	1.47%
	4/5/2006 BILL	78425 R	31	681	21.97	557		5/1/2006				\$9,435.28	\$9,435.28	
	4/26/2006 PAY			4	0	Check		•,-,	(\$2,041.32)			\$7,393.96	\$7,393.96	
	5/4/2006 LPC				ŏ	unuen			\$110.90			\$7,504.86	\$7,504.86	1.50%
	5/4/2006 BILL	78857 R	30	432	14.4	245		5/30/2006				\$8,440.26	\$8,440.26	2.5474
	5/23/2006 PAY		30	792	0	Check		3/30/2000				\$6,356.74	\$6,356.74	
					o	Citeta		E /20/200	(\$2,083.52)					1.504
	6/5/2006 LPC	70170.0	20	242	=			5/28/2009				\$6,452.09	\$6,452.09	1.50%
	6/5/2006 BILL	79170 R	30	313	10.43	67		6/28/2006				\$7,120.83	\$7,120.83	
	7/6/2006 LPC				0	_			\$105.38			\$7,226.21		1.48%
	7/6/2006 BILL	79393 R	31	223	7.19	2		7/31/2006				\$7,684.26	\$7,684.26	
	8/3/2006 LPC				0			7/28/2009	•			\$7,796.51	\$7,796.51	1.46%
	8/3/2006 BILL		30	241	8.03 O			8/28/2006	•			\$8,289.97		
	9/1/2006 LPC				0				\$119.65			\$8,409.62	-	1.44%
	9/1/2006 BILL	79865 R	29	231	7.97 O			9/27/2006	\$473.79			\$8,883.41	\$8,883.41	
	9/11/2006 PAY				0	Check			(\$1,000.00)			\$7,883.41		
	10/4/2006 LPC				0				\$118.25			\$8,001.66	\$8,001.66	1.50%
	10/4/2006 BILL	80156 R	32	291	9.09	36		10/26/2006	\$590.53			\$8,592.19	\$8,592.19	
	10/24/2006 PAY				0	Check			(\$2,000.00)			\$6,592.19	\$6,592.19	
	11/2/2006 LPC				0				\$98.88			\$6,691.07	\$6,691.07	1.50%
	11/2/2006 BILL	80589 R	29	433	14.93	279		11/27/2000	\$862.64			\$7,553.71	\$7,553.71	
	12/4/2006 LPC				0				\$111.82			\$7,665.53	\$7,665.53	1.48%
	12/4/2006 BILL		31	605	19.52	409		12/29/2006				58,933.77	\$8,933.77	
	12/19/2006 PAY				0	Check			(\$1,000.00)			57,933.77	\$7,933.77	
	1/5/2007 LPC				ō	•			\$119.00			\$8,052.77	\$8,052.77	1.50%
	1/5/2007 BILL	82064 R	34	870	25.59	756		1/31/2007				\$9,789.01	\$9,789.01	
	1/19/2007 PAY	0.000	•	•••	0	Check		1,52,200,	(\$500.00)			\$9,289.01	\$9,289.01	
	2/5/2007 LPC				ŏ	CHECK			\$139.33			\$9,428.34	\$9,428.34	1.50%
	2/5/2007 BILL	82976 R	29	912	31.45	812		2 /2 /2007						1.50%
			43	312		917		3/2/2007					\$11,223.36	4.404/
	3/6/2007 LPC		34	1474	0	4003		2/20/202	\$166.26				\$11,389.62	1.48%
	3/6/2007 BILL		31	1174	37.87	1083		3/29/2007					\$13,558.57	4 474
	4/4/2007 LPC				0			5/26/2010					\$13,757.36	1.47%
	4/4/2007 BILL		29	734	25.31	559		4/30/2007	-				\$15,159.56	
	5/2/2007 PAY				0	Check			(\$4,000.00)				\$11,159.56	
	5/4/2007 LPC				0				\$167.39			\$11,326.95	\$11,326.95	1.50%
	5/4/2007 BILL	85487 R	30	603	20.1	408		5/30/2007	\$1,115.66			\$12,442.61	\$12,442.61	

^{**} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

Fairmount From Date 1/1/2004 To Date 10125/2012
606 MARSHALL ST PHIL PA Account Number SA Number Meter
0736586029 91056958 1357199

				0736586029	910	05 6958		1357199)					
														% Calculated
Dispute	Transaction	Readin		Avera	ge Heating Payme	nt	Date		Transaction	DISPUTE	Current		Actual	LPC assessed
NO.	Date Type	Reading Code	# of CCF Usage	CCF/D	ays DOD's	Тура	Dus Date		Amount	CODE	Balance		Balance	Current Balance
	9/1/2005 LPC				0				\$15.00			\$1,015.61	\$1,015.61	1.50%
	9/1/2005 BILL	73869 R	30	241	8.03 O			9/27/2005	\$410.23			\$1,425.84	\$1,425.84	
	9/12/2005 PAY				0	Check		-,	(\$1,000.61)			\$425.23	\$425.23	
	10/3/2005 LPC				0				\$6.37			\$431.60	\$431.60	1.50%
	10/3/2005 BILL	74123 R	30	254	8.47	7		10/26/2005				\$884.81	\$884.81	
	11/1/2005 LPC				0			,,	\$13.17			\$897.98	\$897.98	1.49%
	11/1/2005 BILL	74498 R	31	375	12.1	221		11/28/2005				\$1,673.08	\$1,673.08	
	12/2/2005 LPC				0				524.80			\$1,697.88	\$1,697.88	1.48%
	12/2/2005 BILL	75074 R	31	576	18.58	487		12/29/2009	\$1,228.75			\$2,926.63	\$2,926.63	
	12/29/2005 PAY				0	Check		, -, .	(\$884.81)			\$2,041.82	\$2,041.82	
	1/4/2006 LPC				a				\$30.62			\$2,072.44	\$2,072.44	1.50%
	1/4/2006 BILL	76067 R	33	993	30.09	996		1/27/2006				\$4,125.34	\$4,125.34	
	2/3/2006 LPC				0				\$61.42			\$4,186.76	\$4,186.76	1.49%
	2/3/2006 BILL	76879 R	30	812	27.07	713		3/1/2006	\$1,786.91			\$5,973.67	\$5,973.67	
	3/6/2006 LPC				0				\$88.22			\$6,061.89	\$6,061.89	1.48%
	3/6/2005 BILL	77744 R	29	865	29.83	859		3/29/2006	\$1,807.25			\$7,869.14	\$7,869.14	
	4/5/2006 LPC				٥				\$115.33			\$7,984.47	\$7,984.47	1.47%
	4/5/2006 BILL	78425 R	31	681	21.97	557		5/1/2006	\$1,450.81			\$9,435.28	\$9,435.28	
	4/26/2006 PAY				0	Check			(\$2,041.32)			\$7,393.96	\$7,393.96	
	5/4/2006 LPC				0				\$110.90			\$7,504.86	\$7,504.86	1.50%
	5/4/2006 BILL	78857 R	30	432	14.4	245		5/30/2006				\$8,440.26	\$8,440.26	
	5/23/2006 PAY				0	Check			(\$2,083.52)			\$6,356.74	\$6,356.74	
	6/5/2006 LPC				0			5/28/2009	\$95.35			\$6,452.09	\$6,452.09	1.50%
	6/5/2006 BILL	79170 R	30	313	10.43	67		6/28/2006				\$7,120.83	\$7,120.83	
	7/6/2006 LPC				0				\$105.38			\$7,226.21	\$7,226.21	1.48%
	7/6/2006 BILL	79393 R	31	223	7.19	2		7/31/2006	\$458.05			\$7,684.26	\$7,684.26	
	8/3/2006 LPC				0			7/28/2009	\$112.25			\$7,796.51	\$7,796.51	1.46%
	8/3/2006 BILL	79634 R	30	241	8.03 O			8/28/2006	\$493.46			\$8,289.97	\$8,289.97	
	9/1/2006 LPC				0				\$119.65			\$8,409.62	\$8,409.62	1.44%
	9/1/2006 BILL	79865 R	29	231	7.97 O			9/27/2006	\$473.79			\$8,883.41	\$8,883.41	
	9/11/2006 PAY				0	Check			(\$1,000.00)			\$7,883.41	\$7,883.41	
	10/4/2006 LPC				0				\$118.25			\$8,001.66	\$8,001.66	1.50%
	10/4/2006 BILL	80156 R	32	291	9.09	36		10/26/2006	\$590.53			\$8,592.19	\$8,592.19	
	10/24/2006 PAY				0	Check			(\$2,000.00)			\$6,592.19	\$6,592.19	
	11/2/2006 LPC				0				\$98.88			\$6,691.07	\$6,691.07	1.50%
	11/2/2006 BILL	80589 R	29	433	14.93	279		11/27/2006	\$862.64			\$7,553.71	\$7,553.71	
	12/4/2006 LPC				0				\$111.82			\$7,665.53	\$7,665.53	1.48%
	12/4/2006 BILL	81194 R	31	605	19.52	409		12/29/2006	\$1,268.24			\$8,933.77	\$8,933.77	
	12/19/2006 PAY				0	Check			{\$1,000.00}			\$7,933.77	\$7,933.77	
	1/5/2007 LPC				0				\$119.00			\$8,052.77	\$8,052.77	1.50%
	1/5/2007 BILL	82064 R	34	870	25.59	756		1/31/2007	\$1,736.24			\$9,789.01	\$9,789.01	
	1/19/2007 PAY				0	Check			(\$500.00)			\$9,289.01	\$9,289.01	
	2/5/2007 LPC				0				\$139.33			\$9,428.34	\$9,428.34	1.50%
	2/5/2007 BILL	82976 R	29	912	31.45	812		3/2/2007	\$1,795.02			\$11,223.36	\$11,223.36	
	3/6/2007 LPC				0				\$166.26			\$11,389.62	\$11,389.62	1.48%
	3/6/2007 BILL	84150 R	31	1174	37.87	1083		3/29/2007	\$2,168.95			\$13,558.57	\$13,558.57	
	4/4/2007 LPC				0			5/26/2010	\$198.79			\$13,757.36	\$13,757.36	1.47%
	4/4/2007 BILL	84884 R	29	734	25.31	559		4/30/2007	\$1,402.20			\$15,159.56	\$15,159.56	
	5/2/2007 PAY				0	Check			(\$4,000.00)			\$11,159.56	\$11,159.56	
	5/4/2007 LPC				0				\$167.39			\$11,326.95	\$11,326.95	1.50%
	5/4/2007 BILL	85487 R	30	603	20.1	408		5/30/2007	\$1,115.66			\$12,442.61	\$12,442.61	

^{**} Settlement amount according to PGW workpapers.

The balance at 3/29/12 should not include additional late fees.

Part		Fairmount 606 MARSHALL ST	P HIL,PA	From Date 1, Account Num	nber		To Date 101	,	Meter	1257400						
## ## ## ## ## ## ## ## ## ## ## ## ##			-				Payment			1357199	Transaction					LPC assessed
## #\$ # #\$ # #\$ #\$ #\$ #\$ #\$ #\$ #\$ #\$ #\$	140.	••	resouriB coos	wor cer osage	CC1/05;	•		, ,,,,	DUC DULE				-	\$12 626 73	L	
7/5/2007 INC. 7/5/2007 BILL 85103 R 29 254 8.76 4 7/30/200 501.65 51.63.94.86 13.33.30 1.458.8 89/2007 INC. 89/2007 BILL 85103 R 29 255			85849 R	32	362			68		6/78/2007	•					2.10/4
15/1007 BILL 28/03 R 23 254 8.76 4 77/07/007 501.65 514/266.85			020 IS					•••		9, 29, 220,						1.46%
### ### ### ### ### ### ### ### ### ##			86103 R	29	254	8.76		4		7/30/2007					-	
84/2007 BILL 83616 R 30 28 8.6 O 8/24/2007 SCOR.25 \$14,746.25 \$14,						0										1.44%
19/7/2007 18/1 18/7/2007 15/7 15/7/2007 15		B/3/2007 BILL	86361 R	30	258	8.6 ()			8/28/2007	\$509.25					
103/1007 INC. 88815 R 32 239 7.47 13 10/58/2007 \$447.77 315.60.16 \$155,600.16 \$154,007.30 \$10.00 \$447.77 315.60.16 \$155,600.16 \$155,600.16 \$157.00 \$111/1007 INC. 0 \$212.09 \$35.6,71.02 \$56,721.02 \$1.39% \$111/1007 INC. \$10.00 \$31.00.55 \$17.01.48 \$17.00.98 \$11.00.98 \$1		9/4/2007 LPC				0					\$209.96			\$14,956.21	\$14,956.21	1.42%
11/1/2007 INC		9/4/2007 BILL	86576 R	29	215	7.41		6		9/27/2007	\$427.58			\$15,383.79	\$15,383.79	
111/1/2007 INC		10/3/2007 LPC				0					\$216.37			\$15,600.16	\$15,600.16	1.41%
11/1/2007 BILL 167067 R 29 9.38 117 11/28/2000 SS17.61 S16.788.63 S16.788.63 S16.788.63 S17.09.54 1.38			86815 R	32	239			13		10/26/2007						
11/4/1007 IPC 11/4/1007 IPC 11/4/1007 IPC 11/4/1007 IPC 11/4/1008 IPC 11																1.39%
12/47/2008 INC. 1870 R. 33			87067 R	29	272		1	17		11/28/2007						
MS/2008 BILL 158 R 31						-					•					1.38%
16/2008 III. 158 R 31 268 8.65 850 1/36/2008 \$511.66 \$18,900.41 \$18,900.41 \$13,900.41 \$12/2008 III. 30 R 29 192 6.62 814 37,87,008 371.88 \$19,527.64 \$19,520.68 \$19,527.64 \$19,527.64 \$19,520.68 \$19,527.64 \$19,5			87706 R	33	619		6	56		12/31/2007						
\$\frac{1}{2122/006 BUL 350 R 29 192 6.62 814 3/18/2008 371.88 519.57.66 413.557.64 43/2006 BUL 767 R 61 417 6.84 1421 47.28(208 511.47) 570.693.23 519.786.57 519.786.57 1.34% 516/2008 BUL 935 R 29 168 5.79 256 6/11/2008 519.786.57 519.786.57 519.786.57 1.34% 516/2008 BUL 935 R 29 168 5.79 256 6/11/2008 519.786.57 519.786.5				•-	344	-	_			4 /44 /4						1.37%
2/12/1008 III 35 79 192 6.62 814 3/18/2008 371.88 519.577.66 49.572.66 49.572.08 19.582.57 1.34% 2.4672.008 11.76 76 76 61 417 6.84 1.421 4.2872.008 516.72 1 53.06.03.29 10			158 K	31	468		8	50		1/30/2008						4 374
4/A/2008 PC			360 D	20	102	_				2/10/2000						1.35%
2 4/3/2008 BILL 767 R 61 417 6.54 1421 4/28/2008 5314.72 \$20,603.29 \$30,603.29 \$51,603.29 \$31,603.29			350 K	29	192		2	14		3/18/2008						1.246
\$\frac{\frac{1}{16}{2008} \text{ PC}}{\frac{5}{21}{16}{2008} \text{ PS}}\$ \$\frac{5}{16}{2008} \text{ PA}{2008} \text{ PS}\$ \$\frac{5}{21}{2008} \text{ PA}{2009}			757.0	61	A17		1.6	21	· · · · · · · · · · · · · · · · · · ·	4/29/2009						1.3474
\$7/18/7008 BILL 935 R	-		797 K	-01	. 417		14			4) 25/ 2006						1 22%
S729/2008 PAY			935 P	29	168		2	56		6/11/2008					-	1.33%
6/5/2008 BYL 1074 R 32 139 4.34 2514 7/1/2008 528.374 520.523.51 520,527.55 520,507.75 57/1/2008 BILL 1175 R 32 139 4.34 2514 7/1/2008 BILL 1175 R 29 101 3.48 200 7/31/2008 5242.14 521,149.39 521,149.39 521,149.39 8/1/2008 BILL 1175 R 29 87 3.0 10/9/2008 5211.24 521,149.39 521,149.39 521,149.39 8/1/2008 BILL 1353 R 29 87 3.0 10/9/2008 5211.24 521,580.71 521,580.71 10/6/2008 BILL 1460 R 32 107 3.34 26 10/9/2008 5242.14 521,809.71 521,580.71 11/4/2008 BILL 1576 R 29 118 4.07 238 12/1/2008 5242.19 521,200.32 521,200.32 11/9/2008 BILL 1737 R 34 159 4.68 3293 1/6/2009 5371.32 522,003 521,239.00 11/4/2009 BILL 1737 R 34 159 4.68 3293 1/6/2009 5315.93 522,457.25 522,457.25 1/9/2009 BILL 1888 R 31 151 4.87 842 2/4/2009 5315.93 522,593.7 522,793.17 522,793.17 1/9/2009 BILL 2038 R 31 155 5 3026 2/2/7/2009 5319.78 523,117.95 523,117.95 3/5/2009 BILL 2193 R 29 150 5.17 843 3/2/2009 5319.78 523,117.95 523,117.95 3/5/2009 BILL 2193 R 29 150 5.17 843 3/2/2009 S30.0 523,472.37 523			323 IV		100		•			0, 11, 1000						
6/6/2008 BILL 1074 R 32 139 4.34 2514 7/L/2008 5243.74 \$20,907.25 \$20,907.25 7/8/2008 BILL 1175 R 29 103.48 200 7/31/2008 522.14 \$21,149.39 8/1/2008 BILL 1266 R 30 91 3.03 C 8/26/2008 \$22.100 \$21,149.39 8/1/2008 BILL 1353 R 29 87 3 O 109/2008 \$211.24 \$21,580.71 \$2						_										
7/8/2008 BILL 1175 R 29 101 3.48 200 7/31/2008 \$242.14 \$21,149.39 \$21,149.39 \$21,149.39 \$21,149.39 \$21,1208 BILL 1266 R 30 91 3.03 O 8/26/2008 \$220.08 \$21,124 \$21,580.71 \$21,58			1074 R	32	139	4.34	29			7/1/2008						
9/17/2008 Bill 1353 R 29 87 3 0 10/9/2008 \$211.24 \$21,580.71 \$21,580.71 \$10/6/2008 Bill 1460 R 32 107 3.34 26 10/29/2008 \$248.29 \$21,829.00 \$21,829.00 \$11/4/2008 Bill 1578 R 29 118 4.07 238 12/1/2008 \$271.32 \$22,100.32 \$22,100.32 \$21,100.32 \$											•					
10/6/2008 BILL		8/1/2008 BILL	1266 R	30	91	3.03 ()			8/26/2008	\$220.08			\$21,369.47	\$21,369.47	
11/4/2008 8ILL 1578 R 29 118 4.07 238 12/4/2008 \$371.32 \$22,200.32 \$22,100.32 \$12/9/2008 8ILL 1737 R 34 159 4.68 3293 1/6/2009 \$356.93 \$352.85 \$22,457.25 \$22,457.25 \$1.9/2009 8ILL 1888 R 31 151 4.87 842 2/4/2009 \$340.92 \$22,798.17 \$22,798.17 \$1.9/2009 8ILL 2043 R 31 155 5 3026 2/27/2009 \$319.78 \$23,117.95 \$23,117.95 \$33,117.95 \$		9/17/2008 BiLL	1353 R	29	87	3 (•			10/9/2008	\$211.24			\$21,580.71	\$21,580.71	
11/9/2008 BILL 1737 R 34 159 4.68 329 1/6/2009 \$356.93 \$22,457.25 \$22,457.25 \$1/9/2009 BILL 1888 R 31 151 4.87 842 2/4/2009 \$340.92 \$22,788.17 \$22,788.17 \$1/9/2009 BILL 2043 R 31 155 5 3026 1/27/2009 \$319.78 \$23,117.95 \$		10/6/2008 BILL	1460 R	32	107	3.34		26		10/29/2008	\$248.29			\$21,829.00	\$21,829.00	
1/9/2009 Bill 1888 R 31 151 4.87 842 2/4/2009 \$340,92 \$22,798.17 \$22,798.17 \$22,798.17 \$23,117.95 \$31,57/2009 Bill 2193 R 29 150 5.17 843 3/27/2009 \$309.42 \$23,417.37 \$23,417.95 \$23,117.95 \$37,72009 CANB 3/7/2009 Bill 2193 R 29 150 5.17 843 3/27/2009 \$309.42 \$23,417.37 \$23,427.37 \$33,426.25 \$23,427.37 \$33,77/2009 Bill 2193 R 29 150 5.17 843 3/31/2009 \$308.30 \$23,466.25 \$23,426.2		11/4/2008 BILL	1578 R	29	118	4.07	2	.38		12/1/2008	\$271,32			\$22,100.32	\$22,100.32	
1/3/2009 11 2043 R 31 155 5 3026 2/27/2009 5319.78 \$23,117.95 \$23,117.95 \$315/2009 \$315/2009 \$319.78 \$23,117.95 \$23,117.95 \$315/2009 \$315/																
3/5/2009 BILL 2193 R 29 150 5.17 843 3/27/2009 \$309.42 \$23,427.37 \$23,427.37 \$23,427.37 \$23,77/2009 \$37/2009 BILL 2193 R 29 150 5.17 843 3/31/2009 \$308.30 \$23,426.25 \$23,117.95																
3/7/2009 CANB 3/7/2009 BILL 2193 R 29 150 5.17 B43 3/31/2009 \$308.30 \$23,426.25 \$23,426.25 \$23,426.25 \$4/3/2009 LPC 5/4/2009 BILL 2316 R 29 123 4.24 554 4/29/2009 \$232.87 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$23,979.35 \$24,000 BILL 2435 R 30 119 0 302 5/28/2009 \$232.87 \$24,528.89 \$24,528.8						-										
3/7/2009 BILL 2193 R 29 150 5.17 B43 3/31/2009 \$308.30 \$23,426.25 \$23,426.25 \$43/2009 PC			2193 R	29	150		8	43		3/27/2009						
4/3/2009 BILL 2316 R 29 123 4.24 554 4/29/2009 \$232.87 \$23,979.35 \$23,979.35 \$23,979.35 \$35,4/2009 BILL 2316 R 29 123 4.24 554 4/29/2009 \$232.87 \$23,979.35 \$23,979.35 \$37,4/2009 BILL 2435 R 30 119 0 302 \$5/28/2009 \$225.82 \$24,528.89 \$24,528.8			2402.5			-									-	
4/3/2009 BILL 2316 R 29 123 4.24 554 4/29/2009 \$232.87 \$23,979.35 \$23,979.35 3 5/4/2009 LPC 0 \$323.72 F \$28,924.87 \$24,303.07 1.35% 5/4/2009 BILL 2435 R 30 119 0 302 5/28/2009 \$225.82 \$24,528.89 \$25,029.64 <td< td=""><td></td><td></td><td>∠193 R</td><td>79</td><td>150</td><td></td><td>545</td><td></td><td></td><td>3/31/2009</td><td></td><td></td><td></td><td></td><td></td><td>. 274</td></td<>			∠193 R	79	150		545			3/31/2009						. 274
\$ 5/4/2009 EPC			2245.0	20	***					4 (20/2000						1.3/76
5/4/2009 BILL 2435 R 30 119 0 302 5/28/2009 \$225.82 \$24,528.89 \$24,528.89 4 6/4/2009 LPC 0 \$327.11 F \$24,856.00 \$24,856.00 \$1.33% 6/4/2009 BILL 2525 R 32 90 2.81 81 6/29/2009 \$173.64 \$25,029.68 \$25,537.61 \$25,589.99 \$25,669.99 \$25,669.99 \$25,669.99 \$25,669.99			2316 N	29	123			-34		4/29/2009						1 2564
4 6/4/2009 LPC 0 5327.11 F 524,856.00 \$24,856.00 1.33% 6/4/2009 BILL 2525 R 32 90 2.81 81 6/29/2009 \$173.64 \$25,029.64 \$2	3		2435 0	30	110			07		E /20/2000						1.23%
6/4/2009 BILL 2525 R 32 90 2.81 81 6/29/2009 \$173.64 \$25,029.64 \$2			2733 N	30	113		·	WZ		31 201 2003		¢				1 33%
5 7/3/2009 LPC O.QO \$329.71 F \$25,359.35 \$25,359.35 \$1.32% 7/3/2009 BILL 2625 R 29 100 3.45 13 7/28/2009 \$178.26 \$25,537.61			2525 R	32	90			A1		6/29/2009						2.33/2
7/3/2009 BILL 2625 R 29 100 3.45 13 7/28/2009 \$178.26 \$25,537.61 \$	9					2.01				<u> </u>		F				1.32%
6 8/4/2009 LPC 0 \$332.38 F \$25,869.99 \$25,869.99 \$1.30% B/4/2009 BILL 2729 R 30 104 3.47 O 8/26/2009 \$184.62 \$26,054.61 \$26,054.61 \$26,054.61 7 9/2/2009 LPC 0 \$335.15 F \$26,389.76 \$26,389.76 \$26,582.34 9/2/2009 BILL 2838 R 31 109 3.52 O 9/28/2009 \$192.58 \$26,582.34 \$26,582.34 \$26,582.34 8 10/2/2009 LPC 0 \$338.04 F \$26,920.38 \$26,920.38 1.27% 10/2/2009 BILL 2957 R 30 119 3.97 19 10/27/2009 \$201.76 \$27,122.14 \$27,122.14	_		2625 R	29		3.45		13	******	7/28/2009						
B/4/2009 BILL 2729 R 30 104 3.47 O 8/26/2009 \$184.62 \$26,054.61 \$26,054.61 7 9/2/2009 LPC 0 \$335.15 F \$26,389.76 \$26,389.76 \$26,389.76 9/2/2009 BILL 2838 R 31 109 3.52 O 9/28/2009 \$192.58 \$26,582.34 \$26,582.34 8 10/2/2009 LPC 0 \$338.04 F \$26,920.38 \$26,920.38 1.27% 10/2/2009 BILL 2957 R 30 119 3.97 19 10/27/2009 \$201.76 \$27,122.14 \$27,122.14	6											F				1.30%
7 9/2/2009 LPC 0 \$335.15 F \$26,389.76 1.29% 9/2/2009 BILL 2838 R 31 109 3.52 O 9/28/2009 \$192.58 \$26,582.34 \$2			2729 R	30	104		-			8/26/2009						•
9/2/2009 BILL 2838 R 31 109 3.52 O 9/28/2009 \$192.58 \$26,582.34 \$26,582.34 8 10/2/2009 LPC 0 \$338.04 F \$26,920.38 \$26,920.38 1.27% 10/2/2009 BILL 2957 R 30 119 3.97 19 10/27/2009 \$201.76 \$27,122.14 \$27,122.14	7						_					F				1.29%
10/2/2009 BILL 2957 R 30 119 3.97 19 10/27/2009 \$201.76 \$27,122.14 \$27,122.14			2838 R	31	109	3.52 (0			9/28/2009						
	8	10/2/2009 LPC				0					\$338.04	F		\$26,920.38	\$26,920.38	1.27%
9[10/31/2009 LPC 0 \$341.07 F \$27,463.21 \$27,463.21 1.26%		10/2/2009 BILL	2957 R	30	119	3.97		19		10/27/2009	\$201.76			\$27,122.14	\$27,122.14	
	9	10/31/2009 LPC				0					\$341.07	F		\$27,463.21	\$27,463.21	1.26%

^{••} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

Falrmount From Date 1/1/2004 To Cate 10125/2012 606 MARSHALL ST PHILPA Account Number SA Number Meter 0736586029 91056958 1357199 % Calculated Dispute Transaction Reading Transaction DISPUTE Current Actual Average Heating Payment LPC assessed Date CCF/Oays NO. Date Type Reading Code # of CCF Usage CODE Balance Balance **Current Balance** DOD's Due Date Amount Туре 10/31/2009 BILL 122 256 11/25/2009 \$207.21 \$27,670.42 \$27,670.42 3079 R 29 4.21 10 12/3/2009 LPC \$28,014.60 \$28,014.60 1.24% \$344.18 \$28,346.28 \$28,345.28 12/3/2009 BILL 3273 R 33 194 5.88 451 12/29/2009 \$331,68 1/4/2010 LPC 5349.15 F \$28,695.43 | \$28,695.43 1.23% 'n 1/4/2010 BILL 3449 R 30 176 5.87 860 1/28/2010 \$295.21 \$28,990.64 \$28,990.64 2/3/2010 LPC \$353.58 F \$29.344.22 \$29.344.22 1.22% 0 3656 R 207 3/1/2010 \$29,689,41 \$29,689,41 2/3/2010 BILL 32 6.47 1015 \$345.19 3/4/2010 LPC \$358.76 \$30,048.17 \$30,048.17 1.21% 3/4/2010 BILL 3853 R 29 197 6.79 936 3/26/2010 \$325.03 \$30,373,20 \$30,373,20 4/2/2010 LPC \$363.63 S30,736.83 S30,736.83 F 1.20% n 4/2/2010 BILL 4040 R 187 6.45 460 4/27/2010 \$337,74 \$31,074,57 \$31,074,57 29 \$31,443.27 \$31,443.27 5/4/2010 LPC ٥ \$368.70 £ 1.19% 5/4/2010 BILL 4207 R 30 167 5.57 217 5/26/2010 \$309.25 \$31,752.52 \$31,752.52 6/3/2010 LPC \$32,125.86 \$32,125.86 \$373.34 F 1.18% 0 6/3/2010 BILL 4371 R 32 164 5.12 76 6/25/2010 \$296.29 \$32,422.15 \$32,422.15 7/1/2010 LPC 0 \$377.78 \$32,799.93 \$32,799.93 1.17% \$33,006.65 \$33,006.65 7/1/2010 BILL 4495 R 29 124 4.28 O 7/27/2010 \$206.72 8/3/2010 LPC \$180.88 \$33,387.53 \$33,387.53 1.15% n 8/3/2010 BILL 4608 R 113 3.77 O \$33,577.64 \$33,577.64 30 8/26/2010 \$190.11 9/1/2010 LPC \$383.73 \$33,961.37 \$33,961.37 1.14% 0 4735 R 9/1/2010 BILL 32 127 3.97 O 9/27/2010 \$211.26 \$34,172.63 \$34,172.63 20 10/2/2010 LPC \$386,90 \$34,559.53 \$34,559.53 1.13% 0 10/2/2010 BILL 4860 R 30 125 4.17 O 10/26/2010 \$34,771.36 \$34,771.36 \$211.83 \$35,161.44 \$35,161.44 11/2/2010 LPC n \$390.08 1.12% 11/2/2010 BILL 4993 R 133 171 11/26/2010 \$227.73 \$35,389.17 \$35,389.17 29 4.59 12/1/2010 LPC \$35,782.67 \$35,782.67 0 \$393.50 5 1.11% 12/1/2010 BILL 5279 R 8.94 523 12/28/2010 \$36,244.26 \$36,244.26 32 286 \$461.59 1/4/2011 LPC \$400.42 F \$36,644.68 \$36,644.68 1.10% 1/4/2011 BILL 5608 R 31 329 10.61 992 1/28/2011 \$474,94 \$37,119.62 \$37,119.62 2/2/2011 LPC \$407.55 \$37,527.17 \$37,527.17 1.10% 5922 R 2/2/2011 BILL 32 314 9.81 1132 2/28/2011 \$459.41 \$37,986.58 \$37,986.58 3/4/2011 LPC \$414.44 \$38,401.02 \$38,401.02 ٥ £ 1.09% 3/4/2011 BILL 6143 R 221 7.37 817 3/29/2011 \$340.82 \$19,892.40 \$38,741.84 30 4/1/2011 LPC 0 \$419.55 F \$39,161.39 \$39,161.39 2.11% 4/1/2011 BILL 6295 R 28 152 5,43 557 4/27/2011 \$253.24 \$39,414.63 \$39,414.63 5/3/2011 LPC \$423.35 539,837,98 \$39,837.98 1.07% 6429 R 32 134 \$225.57 \$40,063,55 \$40,063,55 5/3/2011 BILL 4.19 287 5/26/2011 6/2/2011 LPC n \$426.73 F \$40,490.28 \$40,490.28 1.07% 6532 R \$40,667.26 \$40,667.26 6/2/2011 BILL 103 3.43 44 6/27/2011 \$175.98 30 7/1/2011 LPC \$429.39 \$41,096.65 \$41,096.65 1.06% O 6621 R \$152.88 \$41,249.53 \$41,249.53 7/1/2011 BILL 29 B9 3.07 O 7/27/2011 8/2/2011 LPC 0 \$431.68 F \$41,681.21 \$41,681.21 1.05% 8/2/2011 BILL 6716 R 32 95 2.97 O 8/25/2011 \$161.86 \$41,843.07 \$41,843.07 \$42,277.18 \$42,277.18 31 9/1/2011 LPC \$434.11 1.04% ٥ 9/1/2011 BILL 6813 R 29 97 3.34 O 9/27/2011 \$164.88 \$42,442.06 \$42,442.06 32 10/3/2011 LPC \$436.58 F \$42,878.64 \$42,878.64 1.03% 0 10/3/2011 BILL 5924 R 31 111 3.58 18 10/26/2011 \$181.50 \$43,060.14 \$43,060.14 33 11/1/2011 LPC \$439.30 F \$43,499.44 \$43,499.44 1.02% O 11/1/2011 BILL 7065 R 31 234 11/28/2011 \$226.93 \$43,726.37 \$43,726.37 141 4.55 12/1/2011 LPC 442.71 F \$44,169.08 \$44,169.08 1.01% n 7227 R 162 397 12/28/2011 265.57 \$44,434.65 \$44,434.65 12/1/2011 BILL 30 5.4

^{**} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

Fairmount 606 MARSHALL ST PHIL,PA From Date 1/1/2004 Account Number

To Date 10125/2012

SA Number

Meter

1357199

0736586029 91056958

				D735586029		91056	9 58		133/133						
															% Calculated
spute	Transaction	Readin	g	Average	e Heating	Payment		Date		Transaction	DISPUTE	Current		Actual	LPC assessed
NO.	Date	Type Reading Code	# of CCF Usage	CCF/Day	ys C	DOD's	Type	Due Date		Amount	CODE	Balance		Balance	Current Balance
35	1/4/2012	LPC	•		0					\$445.69	F		\$44,881.34	\$44,881.34	1.01%
,	1/4/2012		30	164	5.47		553	· · · ·	1/30/2012	\$263.33			\$45,144.67	\$45,144.67	
36	2/2/2012	LPC			0					450.64	8.		\$45,595.31	\$45,595.31	1.00%
	2/2/2012		33	195	5.91		353		2/28/2012	\$309.54			\$45,904.85	\$45,904.85	
37					0					\$455.28	В		\$46,360.13	\$46,360.13	0.99%
	3/5/2012		30	180	6		723		3/28/2012	\$285.83			\$46,645.96	\$46,645.96	
38	4/4/2012				0					459.57	8		\$47,105.53	\$47,105.53	0.99%
	4/4/2012		31	187	6.03		381		4/30/2012	\$296.18			\$47,401.71	\$47,401.71	
	4/9/2012	PAY			0		Check			(\$37,553.29)	••		\$9,848.42	\$9,848.42	
	4/9/2012				0		Check			(58,401.69)	**		\$1,446.73	\$1,446.73	
39	5/3/2012	LPC		0.00						21.70	F		\$1,468.43	\$1,468.43	1.50%
	5/3/2012		30	163	5.43		275		5/29/2012	\$239.57			\$1,708.00	\$1,708.00	
40	6/5/2012	LPC			0					\$25.29	F		\$1,733.29	\$1,733.29	1.48%
	6/5/2012	81LL 8260 R	30	144	4.8		26		6/28/2012	\$273.65			\$2,006.94	\$2,006.94	
41	7/3/2012				0				·	\$29.39	F		\$2,036.33	\$2,036.33	1.46%
1	7/3/2012	BILL 8380 R	31	120	3.87		7		7/27/2012	\$172.74			\$2,209.07	\$2,209.07	
42	8/2/2012	LPC			0					\$31.99	F		\$2,241.06	\$2,241.06	1.45%
	8/2/2012		30	102	3.4 Q				8/27/2012	\$149.75			\$2,390.81	\$2,390.81	
43					0					\$34.23	٤		\$2,425.04	\$2,425.04	1.43%
'	9/4/2012		30	90	3 a				9/27/2012	\$134.41			\$2,559.45	\$2,559.45	
44				·	0			-		\$35.25	F		\$2,595.70	\$2,595.70	1.42%
	10/3/2012		32	71	2.22		17		10/26/2012	\$114.04			\$2,709.74	\$2,709.74	
45	11/1/2012								•	\$37.96	F		\$2,747.70	\$2,747.70	1.40%
	11/1/2012		30			_			11/28/2012	\$150.00			\$2,897.70	\$2,897.70	

^{**} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

Falrmount 606 MARSHALL ST PHILPA From Date 1/1/2004 Account Number

To Date 10125/2012

0736586029

SA Number 91056958 Meter 1357199

Dispute Transaction NO. Date

Reading

Type Reading Code # of CCF Usage

Average Heating Payment CCF/Days DOD's

Type

Date Due Date Transaction Amount

DISPUTE Current CODE Balance Actual Balance

% Calculated LPC assessed **Current Balance**

Tenant Accounts that were attached to account # 0735586029

SBG did not authorize PGW to transfer these units/debts to our Account #.

We dispute all usage charges as they belong to former tenants.

We are requesting a refund of all amounts paid by S&G.

Street Address	Volt#	SA Number	Meter#	Dates of Service				0/ I
46 606 N. Marshall Street	Apt A1	6823459423	2071111	5/16/08 - 6/05/08	\$188.63	G	Paid by SBG 3/29/12	0
47 606 N. Marshall Street	Apt A4	8138684532	2070709	5/16/08 - 6/06/08	\$628.98	G	Pald by SBG 3/29/12	0
48 606 N. Marshall Street	Apt A7	2448359295	2071110	5/16/08 - 6/12/08	\$131.01	G	Paid by SBG 3/29/12	0
49 606 N. Marshall Street	Apt AB	9489770977	2070715	5/16/08 - 6/27/08	\$762.02	G	Pald by SBG 3/29/12	0
SO 606 N. Marshall Street	Apt A12	9868433935	2070714	5/16/08 - 8/14/08	\$178.62	G	Paid by 58G 3/29/12	0
51 640 N. Marshall Street	Apt D1	3374858657	1835412	5/16/08-6/06/08	\$176.15	G	Paid by 58G 3/29/12	0
52 640 N. Marshall Street	Apt D4	8181607152	1594913	5/16/08 - 6/06/08	\$126.39	G	Paid by \$8G 3/29/12	0
53 640 N. Marshall Street	Apt D6	50263227	1372832	5/16/08 - 8/14/08	\$51.36	G	Paid by 58G 3/29/12	0
54 640 N. Marshall Street	Apt D7	7155762498	1552602	5/16/08 - 8/16/08	\$199.80	G	Paid by 58G 3/29/12	0
55 640 N. Marshall Street	Apt D8	9542607509	1872160	5/16/08 - 7/08/08	\$72.74	G	Paid by 58G 3/29/12	0
56 640 N. Marshall Street	Apt D9	5031347536	1599078	5/16/08 - 6/12/08	\$102.49	G	Paid by 58G 3/29/12	0
57 640 N. Marshall Street	Apt 012	3994578400	2084073	5/16/08 - 6/06/08	\$82.60	G	Pald by 58G 3/29/12	0
58 634 N. Marshall Street	Apt H1	8443052867	2071091	5/16/08 - 8/01/08	\$151.73	G	Paid by SBG 3/29/12	0
59 634 N. Marshall Street	Apt H2	1853414587	2070963	5/16/08 - current	\$137.63	G	Paid by SBG 3/29/12	Partial 1
60 634 N. Marshall Street	Apt H2	1853414587	2070963	5/16/08 - current	\$2.80	G	Open Balance	Partial I
61 634 N. Marshall Street	Apt H4	1481609259	2070954	5/16/08 - current	\$955.91		Pald by 58G 3/29/12	Partial I
62 634 N. Marshall Street	Apt H4	1481609259	2070954	5/16/08 - current	\$18.51	G	Open Balance	Partial (
63 634 N. Marshall Street	Apt H9	8613922178	2070952	5/16/08 - 6/17/08	\$2.29	G	Paid by \$8G 3/29/12	0
64 634 N. Marshall Street	Apt H10	2479786985	2070956	5/16/08 - 6/06/08	\$46.83	_ G	Paid by 58G 3/29/12	0
65 634 N. Marshall Street	Apt H12	5518685947	2071092	5/16/08 - current	\$1,051.58	G	Pald by 58G 3/29/12	Partial I
66 634 N. Marshall Street	Apt H12	5518685947	2071092	5/16/08 - current	\$21.80	G	Open Balance	Partial I
67 641 N. Marshall Street	Apt I2	654455462	1838549	5/16/08 - current	\$761.72	G	Paid by SBG 3/29/12	Partial I
68 641 N. Marshall Street	Apt I2	654455462	1838549	5/16/08 - current	\$17.38	_ G	Open Balance	Partial I
69 641 N. Marshall Street	Apt i4	6644708295	1730429	5/16/08 - current	\$869.86	G	Paid by SBG 3/29/12	Partial !
70 641 N. Marshall Street	Apt I4	6644708295	1730429	5/16/08 - current	\$115.76	_ G	Open Balance	Partial I
71 641 N Marshall Street	Apt 16	195442793	1496711	5/16/08 - 12/3/09	\$264.74	G	Paid by S8G 3/29/12	Partial 1
72 641 N Marshall Street	Apt I10	6391831220	1890661	1/27/09 - current	\$3,761.71	G	Paid by SBG 3/29/12	Partial i
73 641 N Marshall Street	Apt i10	6391831220	1890661	1/27/09 - current	\$335.03	G	Open Balance	Partial i
74 641 N Marshall Street	Apt III	7680484338	1856088	2/3/09 - 11/1/2012	\$1,205.69	G	Paid by 58G 3/29/12	Partial I
75 641 N Marshall Street	Apt III	7580484338	1856088	2/3/09 - 11/1/2012	\$263.05	_ G	Open Balance	Partial I
76 627 N. 6th Street	Apt J2	3395628567	2072635	5/16/08 - 7/8/08	\$3.88	G	Pald by SBG 3/29/12	0
77 627 N. 6th Street	Apt J10	5575355219	2072693	5/16/08 - 6/05/08	\$22.58	G	Paid by 58G 3/29/12	0
78 627 N. 6th Street	Apt J11	7964884980	2074244	5/16/08 - 8/11/08	\$58.50	_ G	Paid by 58G 3/29/12	0

^{**} Settlement amount according to PGW workpapers. The balance at 3/29/12 should not include additional late fees.

Fairmount STATEMENT

620 N MARSHALL ST PHILPA 191233445

From Date 1/1/2004

Account 677180766

SA Number 7054389359 Number

To Date 10/25/2012

Meter 01780400

\$49.61

\$3,604.31

\$3,604.31

1.40%

1

% Calculated Dispute Transaction Reading Average Heating Payment Transaction DISPUTE Current Actual LPC assessed Current Balance NO. Date Type Reading Code # of Days CCF Usage CCF/Days DOD's Type Due Date Amount CODE Balance Balance 4/1/2005 BILL 17567 R 59 1581 1583 4/26/2005 \$2,531.68 \$5,853.66 \$5,853.66 1 26.8 2 5/4/2009 LPC 0 \$318.16 \$25,319.16 \$25,319.16 1.27% 3 6/4/2009 LPC 0 \$321.58 \$25,868.60 \$25,868.60 1.26% 4 7/3/2009 LPC 0 \$324.59 \$26,394.28 \$26,394.28 1.25% 5 8/3/2009 LPC 0 \$327.08 \$26,886.91 \$26,886.91 1.23% 6 9/2/2009 LPC \$329.27 \$27,362.64 \$27,362.64 1.22% 0 7 10/2/2009 LPC 0 \$331.59 F \$27,848.64 \$27,848.64 1.21% 8 10/30/2009 LPC 5334.46 \$28,374.13 \$28,374.13 1.19% 0 F 9 12/3/2009 LPC \$337.64 \$28,924.34 \$28,924.34 1.18% 10 1/4/2010 LPC 0 \$341.38 \$29,514.68 \$29,514.68 1.17% 11 2/3/2010 LPC 0 \$345.03 \$30,103.19 \$30,103.19 1.16% 12 3/3/2010 LPC 0 \$349.31 \$30,737.93 \$30,737.93 1.15% 13 4/1/2010 LPC \$353.16 \$31,347.86 \$31,347.86 ō 1.14% \$357.13 \$31,969.46 \$31,969.46 1.13% 14 5/4/2010 LPC 0 15 6/3/2010 LPC 0 \$361.53 F \$32,624.51 \$32,624.51 1.12% 16 7/1/2010 LPC 0 \$365.65 \$33,264.61 \$33,264.61 1.11% \$368,46 17 8/3/2010 LPC 0 533.820.16 \$33.820.16 1.10% 18 9/1/2010 LPC \$371.08 \$34,366.24 \$34,366.24 1.09% 0 19 10/1/2010 LPC \$373.14 0 \$34,876.63 \$34,876.63 1.08% 20 11/1/2010 LPC \$375.16 \$35,386.67 \$35,386.67 0 1.07% 21 12/1/2010 LPC 0 \$377.62 F \$35,928.31 \$35,928.31 1.06% 22 1/4/2011 LPC 0 \$380.44 \$36,496.16 \$36,496.16 1.05% 23 2/2/2011 LPC 0 \$383.92 \$37,112.42 \$37,112.42 1.05% 24 3/4/2011 LPC 0 \$388.09 \$37,778.73 \$37,778.73 1.04% 25 4/1/2011 LPC 0 \$392.12 F \$38,439.00 \$38,439.00 1.03% 26 5/3/2011 LPC 0 \$395.86 \$39,084.17 \$39,084.17 1.02% 27 6/2/2011 LPC 0 \$400.10 \$39,766.96 \$39,766.96 1.02% 28 \$403.74 07/01/2011 LPC 0 F \$40,413,33 \$40,413,33 1.01% 29 8/2/2011 LPC 0 \$406.39 \$40,996.57 \$40,996.57 1.00% \$408.75 30 9/1/2011 LPC 0 \$41,562.69 \$41,562.69 0.99% 31 10/3/2011 LPC 0 \$411.06 \$42,128.13 \$42,128.13 0.99% 32 11/1/2011 LPC 0 \$413.55 \$42,707,13 \$42,707,13 0.98% 33 12/1/2011 LPC 0 \$416.23 \$43,302.50 \$43,302.50 0.97% 34 1/4/2012 LPC 0 \$419.43 F \$43,935,31 \$43,935,31 0.96% 35 2/2/2012 LPC 0 423.04 8 \$44,598.95 \$44,598.95 0.96% 3/5/2012 LPC \$428,37 36 0 \$45,382,31 \$45,382,31 0.95% 37 4/4/2012 LPC 0 432.89 В \$46,116.91 \$46,116.91 0.95% 38 5/3/2012 LPC 0 \$33.60 F \$2,274,22 \$2,274.22 1.50% 39 6/5/2012 LPC 0 36.93 F \$2,532.97 \$2,532.97 1.48% 40 7/3/2012 LPC 0 \$40.70 F \$2,825.13 \$2,825,13 1.45% 41 8/2/2012 LPC 0 43.14 F \$3,030.78 \$3,030.78 1.44% 42 9/4/2012 LPC 0 \$45.08 \$3,205.17 \$3,205.17 1.43% 43 10/3/2012 LPC 0 47.44 F \$3,410.02 \$3,410.02 1.41%

11/1/2012 LPC

^{**} Settlement amount according to PGW workpapers.

Fairmount

From Date 1/1/2004

Account 677180766

To Date 10/25/2012

STATEMENT

620 N MARSHALL ST PHIL, PA 191233445

Number

SA Number 7054389359

Meter 01780400

										% Calculated
Dispute	Transaction	Reading	Average Heating	Paymen	t	Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date Type	Reading Code # of	Days CCF Usage CCF/Days DOD's	Type	Due Date	Amount	CODE	Balance	Balance	Current Balance
45	12/4/2012 LPC	·				\$52.89	F	\$3,875.55	\$3,875.55	1.38%
46	1/5/2013 LPC					\$57.18	F	\$4,219.15	\$4,219.15	1.37%
47	2/5/2013 LPC					\$61.87	F	\$4,593.75	\$4,593.75	1.37%
48	3/6/2013 LPC					\$66.37	F	\$4,960.14	\$4,960.14	1.36%
49	4/4/2013 LPC					\$70.88	F	\$5,331.67	\$5,331.67	1.35%
50	5/3/2013 LPC					\$75.15	F	\$5,691.34	\$5,691.34	1.34%
51	6/4/2013 LPC					\$79.23	F	\$6,042.33	\$6,042.33	1.33%
52	7/2/2013 LPC					\$82.87	F	\$6,367.93	\$6,367.93	1.32%
53	8/2/2013 LPC					\$85.97	F	\$6,660.30	\$6,660.30	1.31%

^{**} Settlement amount according to PGW workpapers. The balance at 3/29/12 should not include additional late fees.

SATEMENT Page Pag		Fairmount	FOUR DA 101222445	From Date 1/1/2004	Number	To Date 10/25/2012	100	hanna (1959)	17			
Dispart Transaction Reading Average Healing Payment Disparce Di			1 PRICA 131233443	ACCOUNT 664/19425	Number	3A Number 6/8349/5	,UU	MIEREL 019202	27		f	M Calculated
No. Date Type Reading Code # of Days CCF Usage CCF/Days DOD's Type Date Amount ODE Salance Balance Correct Salance	Dienesta		Peadles	Average	Manting	Onument		Transaction	DISDLITE	Current	Actual	
1 55/2009 LFC					_	•	Date					
2 64/1209 LPC 0 5394.87 F 521,333.87 523,253.99 1.7284 8 78/1209 LPC 0 0 5390.63 F 524,041.2 524,040.12 1.2784 8 78/1209 LPC 0 0 5390.63 F 524,041.2 524,040.12 1.2884 8 78/1209 LPC 0 0 5390.63 F 524,041.2 524,040.12 1.2884 8 78/1209 LPC 0 0 5390.68 F 525,552.62 1.252.55.62 1.2884 8 78/1209 LPC 0 0 5390.68 F 525,552.62 1.252.55.62 1.2884 8 78/1209 LPC 0 0 5390.68 F 525,552.62 1.252.55.62 1.2884 8 78/1209 LPC 0 0 5390.68 F 525,552.62 1.252.55.62 1.2884 8 78/1209 LPC 0 0 5390.68 F 525,052.56 1.252.55.62 1.2884 8 78/1209 LPC 0 0 5390.68 F 525,052.56 1.252.55.62 1.2884 8 78/1209 LPC 0 0 5390.68 F 525,052.56 1.252.55.62 1.2884 8 78/1209 LPC 0 0 5390.68 F 525,052.56 1.252.55.62 1.2884 8 78/1209 LPC 0 0 5390.68 F 525,052.56 1.252.55.62 1.2884 1 78/1209 LPC 0 0 5390.68 F 525,052.56 1.252.55.62 1.2884 1 78/1209 LPC 0 0 5390.68 F 525,052.56 1.2884 1 78/1209 LPC 0 0 5390.68 F 525,052.56 1.2884 1 78/1209 LPC 0 0 5390.68 F 525,052.50 1.2884 1 78/1209 LPC 0 0 5390.68 F 525,052.50 1.2884 1 78/1209 LPC 0 0 5390.68 F 525,052.50 1.2884 1 78/1209 LPC 0 0 5390.68 F 525,052.50 1.2884 1 78/1209 LPC 0 0 5390.68 F 525,052.50 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,052.50 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,052.50 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,052.50 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,052.50 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,052.50 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,050.68 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,050.68 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,050.68 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,050.68 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,050.68 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,050.68 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,050.68 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,050.68 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,050.68 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,050.68 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,050.68 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,050.68 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,050.68 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,050.68 1.1884 1 78/1209 LPC 0 0 5390.68 F 525,050.68 1.1884 1			neading code # 01	Days CCr Osage CCr/Days C		Type	Date					
17/17/200 17/1							_					
89/17099 PC						· · · · · · · · · · · · · · · · · · ·						
5 \$\frac{917,000 ptc}{1,000 ptc}	-				 	~ <u>~~~~</u>						
100/1/1009 100												
10/20/2009 PC												
1/2/10/10 P				 								
9 1/4/2010 IPC 0 0 S331.58 F \$27,622.61 \$27,622.61 120% 127/2010 IPC 0 0 S331.58 F \$27,622.61 \$27,622.61 120% 127/2010 IPC 0 0 S331.57 F \$28,241.09 \$28,24			· · · · · · · · · · · · · · · · · · ·									
10 17/2010 17 17/2010 17 17/2010 17 17/2010 17 17/2010 17 17/2010 17 17/2010 17 17/2010 17 17/2010 17 17/2010 17 17/2010 17 17/2010 17/2						-						
1												
12 47/2010 PC				<u> </u>								
347/00 F 530,323.29 530									F			
14												
11/2010 PC 0 S355.21 F S31.550.16 S31.550.1									F			
16 M3/2010 PC 0 S37/81 F \$32,081.48 \$32,081.48 \$31,081			•		0				F			
17/1/2010 PC					0			\$357.81	F	\$32,081.48	\$32,081.48	1.13%
18				· · · · · · · · · · · · · · · · · · ·	0				F	\$32,632.25		1.12%
11/1/2010 PC					0	·		\$364.15	F	\$33,228.80	\$33,228.80	1.11%
14/2011 19/2011 18					0	· ·			F	\$33,829.83	\$33,829.83	1.10%
14/2011 18/1. 0 5323.49 F 522/043.61 527/03.61 527					0				F			1.09%
15/2011 BILL					0			\$323.49	F			1.21%
1/5/2011 BILL 58884 E 366 4973 13.59 4805 1/31/2011 57,223.84 D (\$25,683.32) (\$25,683.32)	22	1/5/2011 BILL			0			\$6,555.63	A	(\$39,765.06)	(\$39,765.06)	
1/5/2011 BILL 58884 E 366 4973 13.59 4805 1/31/2011 57,223.84 D (\$25,683.32) (\$25,683.32)	23	1/5/2011 BILL	:		0			\$5,857.90	Α	(\$33,907.16	(\$33,907.16)	
1/5/2011 BILL 70941 R 365 7084 19.41 4266 1/31/2011 \$13,321.18 J \$5,464.31 \$1,57201 BIL 76761 R 365 5820 15.95 4248 1/31/2013 \$1,720.35 J \$5,256.05 \$5,256.05 \$5,256.05 \$1,571.12 \$1,57201 BILL 742 R 365 3055 8.37 4357 J \$1,372011 \$5,915.07 J \$12,171.12 \$1,2171.	24		58884 E	366 4973 13	.59	4805			D	(\$26,683.32	(\$26,683.32)	
1/5/2011 BILL	25	1/5/2011 BILL	63857 E	365 4973 13	.62	4603		1/31/2011 \$7,897.83	D	(\$18,785.49)	(\$18,785.49)	
28	26	1/5/2011 BILL	70941 R	365 7084 19	.41	4266		1/31/2011 \$13,321.18	J	(\$5,464.31	(\$5,464.31)	
1/5/2011 BILL 1829 R 244 1087 4.45 1297 1/31/2011 52,437.90 J 514,609.02 5				365 5820 15	.95				j	\$6,256.05	\$6,256.05	
15/2011 BILL 2957 R 150 1128 7.52 3621 1/31/2011 52,232.84 J 516,841.86 516,841.86 31 1/5/2011 BILL 4377 R 244 1420 5.82 1680 1/31/2011 52,411.51 J 519,253.37 519,253.	28	1/5/2011 BILL	742 R	365 3055 8	.37	4357		1/31/2011 \$5,915.07	j	\$12,171.12	\$12,171.12	
1/5/2011 Bill	29	1/5/2011 BILL	1829 R	244 1087 4	.45	1297		1/31/2011 \$2,437.90	J	\$14,609.02	\$14,609.02	
32 1/5/2011 BILL 5658 R 243 1281 5.27 2704 1/31/2011 \$2,169.33 J \$21,422.70 \$21,422.70 33 1/5/2011 BILL 6330 R 122 672 5.51 1686 1/31/2011 \$1,091.26 J \$22,551.396 \$22,551.396 \$22,551.396 \$22,851.63 \$24,463.37 \$24,463.37 \$23,643.37 \$24,643.36 \$24,463.36 \$24,463.36 \$24,463.36 \$24,463.36 \$24,463.36 \$24,463.36 \$24,463.36 \$24,463.36 \$24,463.36 \$25,264.54 \$24,463.36 \$25,264.54 \$24,463.36 \$25,264.54 \$24,463.36	30	1/5/2011 BILL	2957 R	150 1128 7	.52	3621		1/31/2011 \$2,232.84	J	\$16,841.86	\$16,841.86	
33 1/5/2011 BILL 6330 R 122 672 5.51 1686 1/31/2011 \$1,091.26 J \$22,513.96 \$22,513.96 34 2/2/2011 LPC 0 \$337.70 F \$22,851.66 \$22,851.66 \$1.50% 35 3/4/2011 LPC 0 \$344.41 F \$23,643.37 \$23,643.37 \$1.48% 36 4/1/2011 LPC 0 \$358.09 F \$22,5264.54 \$25,264.54	31	1/5/2011 BILL	4377 R	244 1420 5	.82	1680		1/31/2011 \$2,411.51	j	\$19,253.37	\$19,253.37	
34 2/2/2011 LPC 0 \$337.70 F \$22,851.66 \$22,851.66 \$1.50% 35 3/4/2011 LPC 0 \$344.41 F \$23,643.37 \$23,643.37 \$1.48% 36 4/1/2011 LPC 0 \$351.44 F \$24,463.36 \$24,463.36 \$1.46% 37 \$/3/2011 LPC 0 \$358.09 F \$25,264.54 <t< td=""><td>32</td><td>1/5/2011 BILL</td><td>5658 R</td><td>243 1281 5</td><td>.27</td><td>2704</td><td>_</td><td>1/31/2011 \$2,169.33</td><td></td><td>\$21,422.70</td><td>\$21,422.70</td><td></td></t<>	32	1/5/2011 BILL	5658 R	243 1281 5	.27	2704	_	1/31/2011 \$2,169.33		\$21,422.70	\$21,422.70	
35 3/4/2011 LPC 0 \$344.41 F \$23,643.37 \$23,643.37 1.48% 36 4/1/2011 LPC 0 \$351.44 F \$24,463.36 \$24,463.36 1.46% 37 \$/3/2011 LPC 0 \$358.09 F \$25,264.54 \$25,264.54 1.44% 38 6/2/2011 LPC 0 \$365.75 F \$26,141.15 \$26,141.15 1.42% 39 7/1/2011 LPC 0 \$377.71 F \$26,978.09 \$26,978.09 1.40% 40 8/2/2011 LPC 0 \$377.26 F \$27,658.14 \$27,658.14 1.38% 41 9/1/2011 LPC 0 \$381.42 F \$28,316.86 \$28,316.86 1.37% 42 10/3/2011 LPC 0 \$388.142 F \$28,316.86 \$28,316.86 1.37% 43 11/1/2011 LPC 0 \$388.36 F \$29,621.09 \$29,621.09 1.33% 44 12/3/2011 LPC 0 \$389.36 F \$29,621.09 \$29,621.09 1.33% 45 11/4/2012 LPC 0 \$339.29 F \$30,275.98 \$30,275.98 1.32% 46 2/2/2012 LPC 0 \$399.56 B \$31,490.12 \$31,490.12 \$1.29% 47 3/5/2012 LPC 0 \$403.17 B \$32,134.03 \$32,134.03 1.27%	33	1/5/2011 BILL	6330 R	122 672 5	.51	1686		1/31/2011 \$1,091.26	J	\$22,513.96	\$22,513.96	÷
36 4/1/2011 LPC 0 \$351.44 F \$24,463.36 \$24,463.36 1.46% 37 \$/3/2011 LPC 0 \$358.09 F \$25,264.54 \$25,264.54 1.44% 38 6/2/2011 LPC 0 \$365.75 F \$26,141.15 \$26,141.15 1.42% 39 7/1/2011 LPC 0 \$377.21 F \$26,978.09 \$26,978.09 1.40% 40 8/2/2011 LPC 0 \$377.26 F \$27,658.14 \$27,658.14 1.38% 41 9/1/2011 LPC 0 \$381.42 F \$28,316.86 1.37% 42 10/3/2011 LPC 0 \$385.19 F \$28,953.86 \$28,953.86 1.35% 43 11/1/2011 LPC 0 \$389.36 F \$29,621.09 \$29,621.09 1.33% 44 12/1/2011 LPC 0 \$389.36 F \$29,621.09 \$29,621.09 1.33% 45 1/4/2012 LPC 0 \$393.29 F \$30,785.98 1.32% 46 2/2/2012 LPC 0 \$396.40 F \$30,880.00<	34	2/2/2011 LPC			0			\$337.70	F		\$22,851.66	1.50%
37 \$/3/2011 LPC 0 \$358.09 F \$25,264.54 \$25,264.54 1.44% 38 6/2/2011 LPC 0 \$365.75 F \$26,141.15 \$26,141.15 1.42% 39 7/1/2011 LPC 0 \$377.21 F \$26,978.09 \$26,978.09 1.40% 40 8/2/2011 LPC 0 \$377.26 F \$27,658.14 \$27,658.14 1.38% 41 9/1/2011 LPC 0 \$381.42 F \$28,916.86 \$28,316.86 1.37% 42 10/3/2011 LPC 0 \$385.19 F \$28,953.86 \$28,953.86 1.35% 43 11/1/2011 LPC 0 \$389.36 F \$29,621.09 \$29,521.09 1.33% 44 12/1/2011 LPC 0 \$393.29 F \$30,785.98 1.32% 45 1/4/2012 LPC 0 \$396.40 F \$30,880.00 \$30,880.00 1.30% 46 2/2/2012 LPC 0 \$399.56 B \$31,490.12 \$31,490.12 1.29% 47 3/5/2012 LPC 0 \$403.17 B<	35	3/4/2011 LPC			0			\$344.41	F	\$23,643.37	\$23,643.37	1.48%
38 6/2/2011 LPC 0 \$365.75 F \$26,141.15 \$26,141.15 1.42% 39 7/1/2011 LPC 0 \$372.71 F \$26,978.09 \$26,978.09 1.40% 40 8/2/2011 LPC 0 \$377.26 F \$27,658.14 \$27,658.14 1.38% 41 9/1/2011 LPC 0 \$381.42 F \$28,316.86 \$28,316.86 1.37% 42 10/3/2011 LPC 0 \$385.19 F \$29,621.09 \$28,953.86 1.35% 43 11/1/2011 LPC 0 \$389.36 F \$29,621.09 \$28,953.86 1.35% 44 12/1/2011 LPC 0 \$389.36 F \$29,621.09 \$20,851.09 1.33% 45 1/4/2012 LPC 0 \$393.29 F \$30,880.00 \$30,880.00 1.30% 46 2/2/2012 LPC 0 \$399.56 B \$31,490.12 \$31,490.12 1.29% 47 3/5/2012 LPC 0 \$403.17 B \$32,134.03 \$32,134.03 1.27%	36	4/1/2011 LPC			0			\$351.44	F	\$24,463.36	\$24,463.36	1.46%
39 7/1/2011 LPC 0 \$372.71 F \$26,978.09 \$26,978.09 1.40% 40 8/2/2011 LPC 0 \$377.26 F \$27,658.14 \$27,658.14 1.38% 41 9/1/2011 LPC 0 \$381.42 F \$28,316.86 \$28,316.86 1.37% 42 10/3/2011 LPC 0 \$385.19 F \$29,621.09 \$28,953.86 1.35% 43 11/1/2011 LPC 0 \$389.36 F \$29,621.09 \$29,621.09 1.33% 44 12/1/2011 LPC 0 \$393.29 F \$30,275.98 \$30,275.98 1.32% 45 1/4/2012 LPC 0 \$396.40 F \$30,880.00 \$30,880.00 1.30% 46 2/2/2012 LPC 0 \$399.56 B \$31,490.12 \$31,490.12 1.29% 47 3/5/2012 LPC 0 \$403.17 B \$32,134.03 \$32,134.03 1.27%	37	5/3/2011 LPC			0			\$358.09	F_	\$25,264.54	\$25,264.54	1.44%
40 8/2/2011 LPC 0 \$377.26 F \$27,658.14 \$27,658.14 1.38% 41 9/1/2011 LPC 0 \$381.42 F \$28,316.86 \$28,316.86 1.37% 42 10/3/2011 LPC 0 \$385.19 F \$28,953.86 \$28,953.86 1.35% 43 11/1/2011 LPC 0 \$389.36 F \$29,621.09 \$29,621.09 \$1.33% 44 12/1/2011 LPC 0 \$393.29 F \$30,275.98 \$30,275.98 1.32% 45 1/4/2012 LPC 0 \$396.40 F \$30,880.00 \$30,880.00 1.30% 46 2/2/2012 LPC 0 \$399.56 B \$31,490.12 \$31,490.12 1.29% 47 3/5/2012 LPC 0 \$403.17 B \$32,134.03 \$32,134.03 1.27%	38	6/2/2011 LPC			0			\$365.75	F	\$26,141.15	\$26,141.15	1.42%
41 9/1/2011 LPC 0 \$381.42 F \$28,316.86 \$28,316.86 1.37% 42 10/3/2011 LPC 0 \$385.19 F \$28,953.86 \$28,953.86 1.35% 43 11/1/2011 LPC 0 \$389.36 F \$29,621.09 \$29,621.09 1.33% 44 12/1/2011 LPC 0 \$393.29 F \$30,275.98 \$30,275.98 1.32% 45 1/4/2012 LPC 0 \$396.40 F \$30,880.00 \$30,880.00 1.30% 46 2/2/2012 LPC 0 \$399.56 B \$31,490.12 \$31,490.12 1.29% 47 3/5/2012 LPC 0 \$403.17 B \$32,134.03 \$32,134.03 1.27%	39	7/1/2011 LPC			0			\$372.71	F	\$26,978.09	\$26,978.09	1,40%
42 10/3/2011 LPC 0 \$385.19 F \$28,953.86 \$28,953.86 1.35% 43 11/1/2011 LPC 0 \$389.36 F \$29,621.09 \$29,621.09 1.33% 44 12/1/2011 LPC 0 \$393.29 F \$30,275.98 \$30,275.98 1.32% 45 1/4/2012 LPC 0 \$396.40 F \$30,880.00 \$30,880.00 1.30% 46 2/2/2012 LPC 0 \$399.56 B \$31,490.12 \$31,490.12 1.29% 47 3/5/2012 LPC 0 \$403.17 B \$32,134.03 \$32,134.03 1.27%	40	8/2/2011 LPC		0		- 		\$377.26	F	\$27,658.14	\$27,658.14	1.38%
43 11/1/2011 LPC 0 \$389.36 F \$29,621.09 \$29,621.09 \$1.33% 44 12/1/2011 LPC 0 \$393.29 F \$30,275.98 \$30,275.98 1.32% 45 1/4/2012 LPC 0 \$396.40 F \$30,880.00 \$30,880.00 1.30% 46 2/2/2012 LPC 0 \$399.56 B \$31,490.12 \$31,490.12 1.29% 47 3/5/2012 LPC 0 \$403.17 B \$32,134.03 \$32,134.03 1.27%	41	9/1/2011 LPC			0			\$381.42	F	\$28,316.86	\$28,316.86	1.37%
44 12/1/2011 LPC 0 \$393.29 F \$30,275.98 \$30,275.98 1.32% 45 1/4/2012 LPC 0 \$396.40 F \$30,880.00 \$30,880.00 1.30% 46 2/2/2012 LPC 0 \$399.56 B \$31,490.12 \$31,490.12 1.29% 47 3/5/2012 LPC 0 \$403.17 B \$32,134.03 \$32,134.03 1.27%	42	10/3/2011 LPC			0	_		\$385.19	F	\$28,953.86	\$28,953.86	1.35%
44 12/1/2011 LPC 0 \$393.29 F \$30,275.98 \$30,275.98 1.32% 45 1/4/2012 LPC 0 \$396.40 F \$30,880.00 \$30,880.00 1.30% 46 2/2/2012 LPC 0 \$399.56 B \$31,490.12 \$31,490.12 1.29% 47 3/5/2012 LPC 0 \$403.17 B \$32,134.03 \$32,134.03 1.27%	43	11/1/2011 LPC			0			\$389.36	F	\$29,621.09	\$29,521.09	1.33%
45 1/4/2012 LPC 0 \$396.40 F \$30,880.00 \$30,880.00 1.30% 46 2/2/2012 LPC 0 \$399.56 B \$31,490.12 \$31,490.12 1.29% 47 3/5/2012 LPC 0 \$403.17 B \$32,134.03 \$32,134.03 1.27%					0				F			1.32%
46 2/2/2012 LPC 0 \$399.56 B \$31,490.12 \$31,490.12 1.29% 47 3/5/2012 LPC 0 \$403.17 B \$32,134.03 \$32,134.03 1.27%					0				F			1.30%
47 3/5/2012 LPC 0 \$403.17 B \$32,134.03 \$32,134.03 1.27%					0		•		В			
					0				В			
		4/4/2012 LPC			0	 	_		В			

^{••} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

	Fairmount 620 N MARSHALL S' STATEMENT	T PHIL,PA 191233445	From Date 1/1/2004 Account 664719425	Number	To Date 10/25/3 SA Number 678		Meter 018582	227		ſ	% Calculated
Dispute	Transaction	Reading	Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date Type	Reading Code # of	Days CCF Usage CCF/Days DO	D's	Type	Date	Amount	CODE	Balance	Balance	Current Balance
49	5/3/2012 LPC			Û.			\$27.44	F	\$1,856.80	\$1,856.80	1.50%
50	6/5/2012 LPC			0			\$30.04	F	\$2,060.37	\$2,060.37	1.48%
51	7/3/2012 LPC			0			\$32.17	F	\$2,234.32	\$2,234.32	1.45%
52	8/2/2012 LPC			0			\$34.05	F	\$2,393.84	\$2,393.84	1.44%
53	9/4/2012 LPC			0			\$35.64	F	\$2,535.79	\$2,535.79	1.43%
54	10/3/2012 LPC			0			\$37.45	F	\$2,693.60	\$2,693.60	1.41%
55	11/1/2012 LPC						\$39.20	F	\$2,849.49	\$2,849.49	1.39%
56	12/4/2012 LPC						\$41.47	F	\$3,042.45	\$3,042.45	1.38%
57	1/5/2013 LPC						\$44.18	F	\$3,267.39	\$3,267.39	1.37%
58	2/5/2013 LPC			_			\$47.02	F	\$3,503.92	\$3,503.92	1.36%
59	3/6/2013 LPC						\$50.05	F	\$3,755.65	\$3,755.65	1.35%
60	4/4/2013 LPC						\$53.66	F	\$4,049.83	\$4,049.83	1.34%
61	5/3/2013 LPC						\$56.85	F	\$4,319.87	\$4,319.87	1.33%
62	6/4/2013 LPC						\$59.53	F	\$4,558.06	\$4,558.06	1.32%
63	7/2/2013 LPC						\$61.64	F	\$4,760.08	\$4,760.08	1.31%
64	8/2/2013 LPC						\$63.58	F	\$4,953.00	\$4,953.00	1.30%

^{**} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

Fairmount From Date 1/1/2004 To Date 10/25/2012 625 N 7TH ST PHIL PA191233456 SA Number 1346070888 Meter 20709! Rate GS Account Number 612167092 **STATEMENT** % Calculated Dispute Transaction Reading Heating Payment Transaction DISPUTE Current Actual LPC assessed NO. Date Type Reading Code # of Days CCF Usage Average CCF/Days DDD's Type Due Date Amount CODE Balance Balance **Current Balance** 6/3/2004 BILL 6/28/2004 \$12,777.54 \$13,376.62 \$13,376.62 71720 R 33 6524 197.7 1 47 \$13,197.62 2 7/2/2004 BILL 65698 R 61 502 8.23 8/4/2004 \$797.44 \$13,197.62 58 3 9/1/2005 BILL 62 R 30 6981 232.7 0 9/27/2005 \$11,344.62 \$12,192.68 \$12,192.68 3/6/2007 BILL 31 3/29/2007 \$2,153.72 \$29,938.11 \$29,938.11 9990 R 1165 37.58 1083 5/4/2009 LPC \$667.32 \$47,546,24 547,546.24 1,42% S 0 6 6/4/2009 LPC 0 \$670.17 F \$48,406.46 \$48,406.46 1.40% 7/3/2009 LPC D \$672.91 F \$49,262.17 \$49,262.17 1.38% 7 8/4/2009 LPC \$675.25 \$50,093.43 \$50,093.43 1.37% 8 0 9 9/2/2009 LPC 0 \$677.21 \$50,901.20 \$50,901.20 1.35% 10 10/2/2009 LPC 7 \$678.86 F \$51,689.96 \$\$1,689.96 1.33% 1.31% 11 10/31/2009 LPC 0 \$680.71 F \$52,494.21 \$52,494.21 12 12/3/2009 LPC 0 \$683.17 \$53,340.96 \$53,340,96 1.30% 13 1/4/2010 LPC 0 \$686.28 F \$54,235.09 \$54,235.09 1.28X \$55,147.78 \$55,147.78 14 2/3/2010 LPC \$689.63 F 1.27% 0 15 3/4/2010 LPC 0 \$693.30 \$56,085,65 \$56,085.65 1.25% 4/1/2010 LPC \$696,52 \$56,996.87 \$56,996,87 1.24% 16 0 17 5/4/2010 LPC 0 \$700.67 F \$57,974.32 \$57,974.32 1.22% 1.21% 18 6/3/2010 LPC 0 \$704.18 F \$58,912.17 \$58,912.17 19 7/1/2010 LPC \$707.61 \$59.848.9B \$59,848,98 1.20% 0 20 8/3/2010 LPC 0 \$709.65 F \$60,694.38 \$60,694,38 1.18% \$61,528.00 \$711.48 \$61,528.00 1.17% 21 9/1/2010 LPC 0 22 10/2/2010 LPC 0 \$713.29 \$62,361,93 562,361,93 1.16% 23 11/1/2010 LPC O 5715.29 F \$63,210.54 \$63,210,54 1.14% \$717.65 1.13% 24 12/1/2010 LPC 0 F \$64,085.63 \$64,085.63 25 1/4/2011 LPC \$720.84 \$65,018.96 \$65,018.96 1.12% 26 2/2/2011 LPC \$724.14 \$65,962.97 \$65,962,97 1.11% 0 3/4/2011 LPC \$727.73 \$66,930.48 \$66,930,48 27 0 1.10% 28 4/1/2011 LPC 0 \$731.08 \$67,884.82 \$67,884.82 1.09% 5/3/2011 LPC 29 0 \$734.25 568.829.98 \$68,829.98 1.08% 30 6/2/2011 LPC 0 \$737.52 \$69,785.63 \$69,785.63 1.07% 7/1/2011 LPC 31 0 \$740.28 F \$70,709.73 \$70,709.73 1.06% 32 8/2/2011 LPC O \$742.19 F \$71,579.31 571.579.31 1.05% 9/1/2011 LPC \$743.94 \$72,440.13 \$72,440.13 33 0 1.04% \$745.72 \$73,304.23 34 10/4/2011 LPC 0 \$73,304.23 1.03% 35 11/1/2011 LPC 0 \$747.78 F \$74,189,72 \$74,189,72 1.02% 36 12/1/2011 LPC \$750.10 1.01% Û F \$75,094.52 \$75,094.52 37 1/4/2012 LPC \$753.55 \$76,077.90 \$76,077.90 0 F 1.00% 38 2/2/2012 IPC 757.51 В \$77,099,19 \$77,099,19 0.99% Ø 3/6/2012 LPC 761.69 В \$78,140.00 \$7B,140.00 39 Ð 0.98% 40 4/4/2012 LPC 0 765.57 В \$79,163.86 \$79,163,86 0.98% 5/3/2012 LPC 46.31 \$3,133,78 \$3,133,78 1.50% 41 0 6/5/2012 LPC 42 \$49.77 F \$3,414,35 \$3,414.35 1.48% 0 43 7/4/2012 LPC 0 \$53.52 \$3,717.79 \$3,717.79 1.46% 8/2/2012 LPC 55.53 F \$3,907,73 \$3,907.73 1.44% 44 0 45 9/4/2012 LPC 0 \$57.13 F \$4,071.17 \$4,071,17 1.42% \$4,247.88 46 10/3/2012 LPC 0 \$58.90 \$4,247.88 1.41% 47 11/1/2012 LPC \$60.61 \$4,422,53 \$4,422.53 1.39% 48 12/4/2012 LPC \$62.65 F \$4,621.60 \$4,621.60 1.37%

1/4/2013 LPC

2/5/2013 LPC

49

50

1.36%

1.35%

\$65.29

\$68.04

F

F

\$4,862.67

\$5,114.07

\$4,862.67

\$5,114.07

^{**} Settlement amount according to PGW workpapers.

The balance at 3/29/12 should not include additional late fees.

Falrmount From Date 1/1/2004 To Date 10/25/2012 625 N 7TH ST PHIL PA191233456 Account Number 612167092 SA Number 1346070888 Meter 20709! Rate GS % Calculated **STATEMENT** Dispute Transaction Reading Heating Payment Transaction DISPUTE Current Actual LPC assessed Current Balance NO. Date Type Reading Code # of Days CCF Usage Average CCF/Days DDD's Type Due Date Amount CODE Balance Balance 6/3/2004 BILL \$13,376.62 \$13,376.62 1 71720 R 33 6524 197.7 6/28/2004 512,777.54 47 \$13,197.62 513.197.62 2 7/2/2004 BILL 65698 R 61 502 8.23 58 8/4/2004 \$797.44 3 9/1/2005 BILL 62 R 30 6981 232.7 O 9/27/2005 \$11,344.62 \$12,192.58 \$12,192.68 3/6/2007 BILL 9990 R 31 1165 37.58 \$29,938.11 \$29,938,11 4 1083 3/29/2007 \$2,153.72 \$47,546,24 1.42% 5 5/4/2009 LPC \$47,546.24 \$667.32 F 0 6 6/4/2009 LPC 0 5670.17 F \$48,406.46 \$48,406.46 1.40% 7 7/3/2009 LPC \$672.91 F \$49,262,17 \$49,262,17 1.38% 0 \$50,093.43 1.37% 8 8/4/2009 LPC \$675.25 F \$50,093.43 Ö F 1.35% 9 9/2/2009 LPC Û \$677.21 \$50,901.20 \$50,901.20 10 10/2/2009 LPC \$678.86 F \$51,689.96 \$51,689.96 1.33% 0 1.31% 11 10/31/2009 LPC \$52,494.21 \$52,494.21 0 \$680.71 F 12 12/3/2009 LPC 0 \$683.17 \$53,340.96 \$53,340.96 1.30% 13 \$54,235.09 1.28% 1/4/2010 LPC 0 \$686.28 F \$54,235.09 14 2/3/2010 LPC F \$55,147.78 \$55,147.78 1.27% \$689.63 0 \$56,085.65 15 3/4/2010 LPC 0 \$693.30 F \$56,085.65 1.25% 16 4/1/2010 LPC \$696.52 \$56,996,87 \$56,996.87 1.24% 0 17 5/4/2010 LPC 0 \$700.67 £ \$57,974.32 \$57,974.32 1.22% 1.21% 18 6/3/2010 LPC \$58,912.17 \$58,912.17 0 \$704.18 F 19 7/1/2010 LPC 0 \$707.61 F \$59,848,98 \$59,848.98 1.20% \$60,694.38 20 8/3/2010 LPC 0 \$709.65 F \$60,694.38 1.18% F \$61,528.00 \$61,528.00 1.17% 21 9/1/2010 LPC \$711.48 0 22 10/2/2010 LPC Ð \$713.29 F \$62,361.93 \$62,361,93 1.16% 23 \$63,210.54 1.14% 11/1/2010 LPC 0 \$715.29 F \$63,210.54 24 12/1/2010 LPC \$717.65 \$64,085.63 \$64,085.63 1.13% 0 F 25 1/4/2011 LPC 0 \$720.84 F \$65,018.96 \$65,018.96 1.12% 1.11% 26 2/2/2011 LPC 0 \$724.14 565,962.97 \$65,962.97 27 3/4/2011 LPC \$727.73 F \$66,930.48 \$66,930.48 1.10% 0 \$67,884.82 28 4/1/2011 LPC 0 \$731.08 F \$67,884.82 1.09% 29 5/3/2011 LPC \$68,829.98 \$734.25 \$68,829.98 1.08% 0 30 6/2/2011 LPC \$69,785.63 1.07% 0 \$737.52 \$69,785.63 31 7/1/2011 LPC \$70,709.73 1.06% 0 \$740.28 \$70,709.73 32 8/2/2011 LPC 0 5742.19 571,579.31 \$71,579,31 1.05% 33 9/1/2011 LPC \$743.94 F \$72,440.13 \$72,440.13 1.04% 0 34 10/4/2011 LPC F \$73,304.23 \$73,304,23 1.03% 0 \$745.72 35 11/1/2011 LPC 0 \$747.78 F \$74,189.72 \$74,189.72 1.02% 36 12/1/2011 LPC \$750.10 \$75,094,52 \$75,094.52 1.01% 0 F 37 1/4/2012 LPC \$753.55 \$76,077.90 \$76,077,90 1.00% 0 F 38 2/2/2012 IPC \$77,099.19 \$77,099.19 0.99% 0 757.51 В 39 3/6/2012 LPC 761.69 В \$78,140.00 \$78,140.00 0.98% 0 \$79,163.86 \$79,163.86 0.98% 40 4/4/2012 LPC 0 765.57 В 41 5/3/2012 LPC 46.31 F \$3,133,78 \$3,133,78 1.50% 0 42 6/5/2012 LPC \$49.77 \$3,414.35 \$3,414.35 1.48% 0 7/4/2012 LPC \$3,717.79 \$3,717.79 1.46% 43 0 \$53.52 F 44 8/2/2012 LPC 55.53 F \$3,907.73 \$3,907.73 1,44% 0 1.42% 45 9/4/2012 LPC ō \$57.13 ۶ \$4,071.17 \$4,071.17 F \$4,247.88 \$4,247.88 1.41% 46 10/3/2012 LPC 0 \$58.90 47 11/1/2012 LPC \$60.61 \$4,422.53 \$4,422,53 1.39% F 48 12/4/2012 LPC \$62.65 F \$4,621.60 \$4,621.60 1.37% 1.36% 49 1/4/2013 LPC 54,862.67 \$4,862.67 \$65.29 F 50 2/5/2013 LPC \$68,04 F \$5,114.07 \$5,114.07 1.35%

^{**} Settlement amount according to PGW workpapers.

	Fairmount 625 N 7TH ST PHIL,PA191233456					From Date 1/1/2004 Account Number 612167092	To Date 10/2 SA Number 1		Meter 207099					
	STATEMENT													% Calculated
Dispute	Transaction			Reading	3		Heating	Payment		Transaction	DISPUTE	Current	Actual	<u>LPC assessed</u>
NO.	Date	Type	Reading	Code	# of Days	CCF Usage Average CCF/Day	s DDD's	Type	Due Date	Amount	CODE	Balance	Balance	Current Salance
51	3/5/20:	13 LPC								\$70.85	F	\$5,371.96	\$5,371.96	1.34%
52	4/3/20:	13 LPC	_							\$73.78	F	\$5,641.47	\$5,641.47	1.33%
53	5/2/20:	13 LPC								\$76.40	F	\$5,892.49	\$5,892.49	1.31%
54	6/4/20:	13 LPC								\$78.90	F	\$6,137.75	\$6,137.75	1.30%
SS	7/2/20:	13 LPC								\$81.20	F .	\$6,372.68	\$6,372.68	1.29%
56	8/1/20	13 LPC								\$83.08	F	\$6,580,83	\$6,580,83	1.28%

2

^{**} Settlement amount according to PGW workpapers.

The balance at 3/29/12 should not include additional late fees.

Fairmount From Date 1/1/2004 To Date 10/25/2012
640 N MARSHALL ST PHIL, PA19123271(Account Number 355139832 SA Number 2103898906 Meter 1520786
STATEMENT

	640 N MARSMALL St PHIL, PA191232/1L Account Number 355139832				SA Number 2	103838300				1	% Calculated		
	STATEMENT								T	OICDIATE	C	a	
• -	Transaction	Reading	•		-	Heating	Paymer		Transaction		Current	Actual	LPC assessed
NO.		Reading Code					Туре	Due Oate	Amount	CODE	Balance	Balance	Current Balance
1	2/3/2004 BILL	76745 R	30				1153	2/27/2004			\$3,251.52		
2	3/4/2004 BILL	77590 R	32				913	3/29/2004		<u> </u>	\$4,513.21	\$4,513.21	
3	2/1/2005 BILL	81889 R	32				1039	2/25/2005		<u> 1</u> _	\$3,301.63	\$3,301.63	
4	1/4/2006 BILL	86917 R	33				996	1/27/2006			\$3,810.35		
5	3/6/2006 BILL	88442 R	29				859	3/29/2006		J	\$7,217.36		
5	3/6/2007 BILL	93809 R	31	983			1083	3/29/2007			\$8,819.70		
7	5/4/2009 LPC)			\$285.60	F		\$22,371.87	1.2 9%
8	6/4/2009 LPC)			\$289.32	<u> </u>		\$22,908.95	1.28%
9	7/3/2009 LPC					<u> </u>			\$292.58	F		\$23,418.99	1.27%
10	8/3/2009 LPC)			\$295.28	<u></u> _ <u>F</u>		\$23,894.13	1.25%
11	9/2/2009 LPC				()			\$297.69	<u>F</u>		\$24,352.60	1.24%
12	10/2/2009 LPC				()			\$300.03	F		\$24,808.64	1.22%
13	10/30/2009 LPC				(<u> </u>			\$302.46	F_		\$25,272.98	1.21%
14	12/3/2009 LPC				()			\$306.24	F		\$25,831.34	1.20%
15	1/4/2010 LPC				()			\$311.08	F		\$26,465.29	1.19%
16	2/3/2010 LPC)			\$315.81	F	\$27,096.53	\$27,096.53	1.18%
17	3/3/2010 LPC				()			\$322.06	F	\$27,835.03	\$27,835.03	1.17%
18	4/1/2010 LPC)			\$327.01	F	\$28,492.40	\$28,492.40	1.16%
19	5/4/2010 LPC				(}			\$331.83	F	529,145.44	\$29,145.44	1.15%
20	6/3/2010 LPC)			\$336.62	F	\$29,801.03	\$29,801.03	1.14%
21	7/1/2010 LPC					 _			\$341.38	F	\$30,459.89	\$30,459.89	1.13%
22	8/3/2010 LPC					· ·			\$344.32	F	\$31,000.36	\$31,000.36	1.12%
23	9/1/2010 LPC					5			\$346.97	F		\$31,523.84	1.11%
24	10/1/2010 LPC)			\$350.09	F		\$32,082.17	1.10%
25	11/1/2010 LPC)			\$353.46	F		\$32,659.79	1.09%
26	12/1/2010 LPC)			\$357.86	F	\$33,311.31	\$33,311.31	1.09%
27	1/4/2011 LPC)			\$363.51	F		\$34,051.16	1.08%
28	2/2/2011 LPC	· -)			\$368.77	F		\$34,770.81	1.07%
29	3/4/2011 LPC)			5374.18	F		\$35,505.93	1.07%
30	4/1/2011 LPC)			\$379.41	F		\$36,233.68	1.06%
31	5/3/2011 LPC)		_ · _ · _ · _	\$384.19	F		\$36,936.68	1.05%
32	6/2/2011 LPC	**)			\$389.25	F		\$37,663.25	1.04%
33	7/1/2011 LPC)			\$393.92	F		\$38,368.55	1.04%
34	8/2/2011 LPC)			\$397.27	F		\$38,989.14	1.03%
35	9/1/2011 LPC)			\$400.28	F		\$39,590.26	1.02%
36	10/3/2011 LPC					<u>, </u>			\$403.21	F		\$40,188.31	1.01%
37	11/1/2011 LPC					 _			\$406.34	F		\$40,803.91	1.01%
38	12/1/2011 LPC					 _			\$409.94	F		\$41,453.31	1.00%
39	1/4/2012 LPC					,	-		\$413.89			\$42,131.08	0.99%
40	2/2/2012 LPC	-				<u></u>			\$418.15			\$42,833.22	0.99%
41	3/5/2012 LPC					<u>, </u>			\$423.20		\$43,592.63		0.98%
42	4/4/2012 LPC	···-)			\$427.47		\$44,305.04		0.97%
43	5/3/2012 LPC					/ _			\$32.87		\$2,224.35		1.50%
44	6/5/2012 LPC					,			\$37.36		\$2,560.94		1.48%
	3/3/2012 170					<u>-</u>			497.30		74,500.34	32,300.34	1.70/#

^{**} Settlement amount according to PGW workpapers.

	Fairmount From Date 1/1/2004 640 N MARSHALL ST PHIL, PA19123271C Account Number 355139832					332	To Date 10/25/2012 SA Number 2103898906 Meter 1520786						ı	
	STATEMENT													% Calculated
Dispute	Transaction		Reading	:		Average	Heating	Paymer	nt	Transaction	_	Current	Actual	LPC assessed
NO.	Date Typ	e Reading	Code	# of Days	CCF Usage	CCF/Day:	DDD's	Type	Due Date	Amount	CODE	Balance	Balance	Current Balance
45	7/3/2012 LPC					(\$42.32	F	\$2,936.72	\$2,936.72	1.46%
46	8/2/2012 LPC			<u> </u>		(\$45.64	F	\$3,201.10	\$3,201.10	1.45%
47	9/4/2012 LPC		,						<u>.</u>	\$48.29	F	\$3,425.98	\$3,425.98	1.43%
48	10/3/2012 LPC									\$51.43	F	\$3,687.21	\$3,687.21	1.41%
49	11/1/2012 LPC			···						\$54.60	F	\$3,953.12	\$3,953.12	1.40%
50	12/4/2012 LPC									\$58.63	F	\$4,280.39	\$4,280.39	1.39%
51	1/4/2013 LPC									\$63.47	F	\$4,666.11	\$4,666.11	1.38%
52	2/5/2013 LPC		н.							\$68.72	F	\$5,085.01	\$5,085.01	1.37%
53	3/5/2013 LPC									\$74.20	F	\$5,524.88	\$5,524.88	1.36%
54	4/3/2013 LPC		-					<u> </u>		\$80.18	F	\$6,003.69	\$6,003.69	1.35%
55	5/3/2013 LPC									\$85.92	F	\$6,471.80	\$6,471.80	1.35%
56	6/4/2013 LPC									\$91.33	F	\$6,924.32	\$6,924.32	1.34%
57	7/2/2013 LPC									\$95.95	F	\$7,327.92	\$7,327.92	1.33%
58	8/2/2013 LPC									\$100.24	F	\$7,714.47	\$7,714.47	1.32%

^{**} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

Fairmount

From Date 1/1/2004

To Date 10/25/2012

Service Address 634N6THSTPHIL,PA

Account Number 333870431

SA Number 6792935701

Meter 1986646

	Service Address	634N6THSTPHI	IL,PA	Account No	ımber 333870431	SA Number	6792935701	Meter 1986646				-	
	STATEMENT												% Calculated
Dispute	Transaction		Reading			Average	Heating Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date Type	Reading	Code	# of Days	CCF Usage	CCF/Days	DOD's Type	Due Date	Amount	CODE	Balance	Balance	Current Balance
1	5/4/2009 LPC					0			\$27.96	F		\$1,986.26	1.43%
2	5/4/2009 LPC					0			\$30.35	F	\$2,175.57	\$2,175.57	1.41%
3	7/2/2009 LPC				<u> </u>	0			\$32.49	F	\$2,350.72	\$2,350.72	1.40%
4	8/3/2009 LPC					0			\$34.04	F	\$2,488.30		1.39%
5	9/2/2009 LPC					0			\$35.67	F	\$2,632.28		1.37%
6	10/2/2009 LPC					. 0			\$37.08	F	\$2,763.36		1.36%
7	10/30/2009 LPC				··	0			\$38.68	F	\$2,908.72	\$2,908.72	1.35%
8	12/2/2009 LPC					0			\$40.53	F	\$3,073.11	\$3,073.11	1.34%
9	1/4/2010 LPC					0			\$43.50	F	\$3,314.51	\$3,314.51	1.33%
10	2/3/2010 LPC	···				0_			\$45.40	F	\$3,554.20		1.32%
11	3/3/2010 LPC		_			0			\$49.98	F	\$3,842.57	\$3,842.57	1.32%
12	4/1/2010 LPC								<u>\$53.</u> 53	F	\$4,133.24	\$4,133.24	1.31%
13	5/4/2010 LPC			·		0			<u>\$56.</u> 96	F	\$4,418.63	\$4,418.63	1.31%
14	6/2/2010 LPC					0			559.85	F	\$4,671.36		1.30%
15	7/1/2010 LPC	 -				0			\$62.50	F	\$4,910.59	\$4,910.59	1.29%
16	8/3/2010 LPC					0_			\$64.41	F	\$5,101.67	\$5,101.67	1.28%
17	9/1/2010 LPC					0	-		\$65.92	F	\$5,268.59	\$5,268.59	1.27%
18	10/1/2010 LPC					0			\$67.57	F	\$5,446.22	\$5,446.22	1.26%
19	11/1/2010 LPC					0			\$69.69	F	\$5,656.94	\$5,656.94	1.25%
20	12/1/2010 LPC					0			\$72.28	<u>F</u>	\$5,902.05	\$5,902.05	1.24%
21	1/4/2011 LPC					. 0	-		\$75.54	<u> </u>	\$6,194.86	\$6,194.86	1.23%
22	2/2/2011 LPC				-	0			\$78.50	<u> </u>	\$6,470.74	\$6,470.74	1.23%
23	3/4/2011 LPC 4/1/2011 LPC	-				0			\$81.88	F	\$6,778.07	\$6,778.07	1.22%
24									\$85.23		\$7,086.88	\$7,086.88	1.22%
25 26	5/3/2011 LPC 6/2/2011 LPC					<u>0</u>	_		\$88.40	<u>f</u>	\$7,386.46	\$7,386.46	1.21%
27	7/1/2011 LPC					0			\$91.72 \$94,40	F	\$7,699.09 \$7,972.66	\$7,699.09	1.21%
28	8/2/2011 LPC					0		 _	\$96.25	<u>_</u>	\$8,191,79		1.20% 1.19%
29	9/1/2011 LPC				· · · · · ·	0			\$97.95	F	\$8,403.63		1.18%
30	10/3/2011 LPC					<u>_</u>			\$99.66		\$8,617,18		1.17%
31	11/1/2011 LPC					 -			\$101.44	<u>_</u>	\$8,837,35		1.16%
32	12/1/2011 LPC								\$103.54		\$9,080.69		1.15%
33	1/4/2012 LPC					- 			\$105.77		\$9,334.83		1.15%
34	2/2/2012 LPC								108.16	8	\$9,602.85		1.14%
35	3/\$/2012 LPC					- 0			\$110.83	8	\$9,891.08	\$9,891.08	1.13%
36	4/4/2012 LPC		_			0			113.18	В.		\$10,161.45	1.13%
37	5/3/2012 LPC					0		-	\$12.42		\$840,87	\$840.87	1.50%
38	6/5/2012 LPC					0			\$14.63		\$1,002,67		1.48%
39	7/3/2012 LPC					0			\$23.26	F F	\$1,601.33		1.47%
41	8/2/2012 LPC						·		\$25.28	- -	\$1,761.02	\$1,761.02	1.46%
41	9/4/2012 LPC					0			\$26.93	F	\$1,898.09	\$1,898.09	1.44%
42	10/3/2012 LPC					0			28.91	F	\$2,058.87	\$2,058.87	1.42%
43	11/1/2012 LPC					<u> </u>			\$30.80	F	\$2,215,69	\$2,215.69	1,41%
44	12/4/2012 LPC								\$33.21	F	\$2,409.65	\$2,409.65	1,40%
45	1/4/2013 LPC								\$36.04	F	\$2,634.62	\$2,634.62	1.39%
45	2/5/2013 LPC			•——					\$38.83	F	\$2,859.26		1.38%
				-									•

^{**} Settlement amount according to PGW workpapers.

Fairmount From Date 1/1/2004 To Date 10/25/2012
Service Address 634N6THSTPHIL.PA Account Number 333870431 SA Number 6792935701 Meter 1986646
STATEMENT

	STATEMENT												% Calculated
Dispute	Transaction		Reading			Average	Heating Payment		Transaction	DISPUTE	Current	Acmal	LPC assessed
NO.	Date Type	Reading	Code	# of Days	CCF Usage	CCF/Days	DOD's Type	Due Date	Amount	CODE	Balance	Balance	Current Balance
47	3/5/2013 LPC								\$41.72	F	\$3,093.51	\$3,093.51	1.37%
48	4/3/2013 LPC								\$44.80	F	\$3,343.84	\$3,343.84	1,36%
49	5/3/2013 LPC				<u> </u>				\$47.62	F	\$3,579.19	\$3,579.19	1.35%
50	6/4/2013 LPC								\$50.22	F	53,803.13	\$3,803.13	1.34%
51	7/2/2013 LPC				_			_	\$52.50	F	\$4,007.80	\$4,007.80	1.33%
52	8/2/2013 LPC								\$54.42	F	\$4,190.12	\$4,190.12	1.32%

^{••} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

***This meter is not physically located at the building *** Tab15

Specific Service Agreement Statement of Account \$A- 4304754753

Falrmount

SBG MANAGEMENT SERVICES

Service Address

From Date 1/1/2004

To Date 10/25/2012

Account Number 333870431 SA Number 4304754753 Meter Rate 1986646 G5 (634N6TH5TPHILPA191232805

Transaction Transaction Transaction Type Reading Code of Chaps CCT Usage Code of C		STATEMENT													% Calculated
1		Transaction		Ţ.						1	Transaction		Current		
2 64/2007 UC	_					CCF/Days			Due Date			CODE			Current Salance
\$ 66/7/2007 SLL 7158 \$ 27 159 \$28 \$6 \$6/20/2007 \$393.69 \$ \$1,582.99 \$1,382.30 \$	· · -			6994 R	30	352		408		5/30/2007					
A This Transport Trans	_														1.49%
787,00078LL	-			7163 R	32	169		68		6/28/2007					
6 N9/2000/UCC 0	· ·											F			1.47%
7	- F			7287 R	29	124		4		7/30/2007					
8 9/4/2007/EC	· · -														1,46%
9	. ⊢			7402 R	30	115				8/28/2007					
10 103/1700 ICC 10 1539.95 F 51,460.29 52,80.29 1.438 11 11 11 11 11 11 11	· ·														1.44%
13 307/2007 BUL	- 1			7511 R	29	109				9/27/2007					
11/1/1007 11/1 17/1007 11/10	-						 _								1.43%
11/1/1007 NL 7780 R 29 141 4.86 117 11/18/7007 \$184.44	<u>-</u>			7639 R	32	128				10/26/2007					
124/12007 PC	<u>,_</u>														1.41%
15	1			7780 R	29	141		117		11/28/2007					
16 16/2008 IC	_														1.50%
1/6/1008 BILL 8794 R 31 557 1797 850 13/20/2008 1,047.99 1, 55,049.96 55,149.96 1/4/1008 BILL 9391 R 29 587 20.24 814 1/28/2008 51,132.81 1 56,356.59 58,366.19 1/4/1008 BILL 9391 R 29 587 20.24 814 1/28/2008 51,132.81 1 56,356.59 58,366.19 1/4/1008 BILL 9392 R 31 595 19.19 856 3/28/2008 51,135.84 1 57,474.06 57,474.06 1/4/1008 BILL 9392 R 31 595 19.19 856 3/28/2008 51,135.84 1 57,474.06 57,474.06 1/4/1008 BILL 10377 R 30 400 13.33 565 4/28/2008 570.29 1 58,365.11 58,365.11 1/4/1008 BILL 10377 R 30 400 13.33 565 4/28/2008 570.29 1 58,365.11 58,365.11 1/4/1008 BILL 10377 R 30 400 13.33 565 4/28/2008 570.29 1 58,365.11 58,365.11 1/4/1008 BILL 10377 R 30 400 13.33 565 4/28/2008 570.29 1 58,365.11 58,365.11 1/4/1008 BILL 10377 R 30 400 13.33 565 4/28/2008 570.29 1 58,265.11 58,365.11 1/4/1008 BILL 10377 R 30 400 13.33 565 4/28/2008 570.29 1 58,265.11 58,365.11 1/4/1008 BILL 10377 R 30 400 13.33 565 4/28/2008 570.29 1 58,265.11 58,365.11 1/4/1008 BILL 10377 R 30 400 13.33 565 4/28/2008 570.29 1 58,265.11 58,365.11 1/4/1008 BILL 10377 R 30 400 13.33 565 4/28/2008 570.29 1 58,265.11 58,365.11 1/4/1008 BILL 10377 R 30 400 13.33 400				8237 R	_33	457		656		12/31/2007					
18	_														1.48%
19				8794 R	31	557		850		1/30/2008					
34/47008 C 0 591.17 F 56,346.12 56,346.12 146%															1.47%
34/47000 11 9976 R 31 595 19.19 856 3/28/2008 51.125.94 1 57.474.06 57.474.06 14.71000 12.7100 1	<u></u>			9381 R	29	587		814		2/28/2008					
1,45008 PC	_						<u></u>					<u></u>			1.46%
A A A A A A A A A A	_			9976 R	31	595		856		3/28/2008					
S/2/2008 UC												<u> </u>			1,45%
STATE				10376 R	30	400	13.33	565		4/28/2008					
14 15 15 15 15 15 15 15												F			1.43%
17/2008 PC 0 5126.40 F 59,177.63 59,177.63 1.40%				10587 R	_23	211	9.17	256		5/28/2008			\$8,924.83		
Section Sect															1.42%
29 9/2/2008 PC 0 \$126.40 F \$9,430.43 \$5,430.43 \$1,368 30 10/2/2008 PC 0 \$156.40 F \$9,556.83 \$5,556.83 \$1,348 31 10/30/2008 PC 0 \$156.40 F \$9,683.23 \$9,583.23 \$1,328 32 12/3/2008 PC 0 \$156.40 F \$9,683.23 \$9,683.23 \$1,328 33 1/5/2008 PC 0 \$156.40 F \$9,896.33 \$5,980.63 \$1,328 34 2/4/2008 PC 0 \$156.40 F \$5,936.03 \$5,936.03 \$1,278 34 2/4/2008 PC 0 \$156.40 F \$5,936.03 \$5,936.03 \$1,278 35 3/4/2009 PC 0 \$1,264.0 F \$10,062.43 \$10,062.43 \$1,278 35 3/4/2009 PC 0 \$1,264.0 F \$10,188.83 \$10,188.83 \$1,268 37 5/4/2009 PC 0 \$1,264.0 F \$10,341.63 \$1,248 38 6/4/2009 PC 0 \$1,264.0 F \$10,441.63 \$1,248 38 6/4/2009 PC 0 \$1,264.0 F \$10,441.63 \$1,248 39 7/2/2009 PC 0 \$1,264.0 F \$10,644.33 \$1,064.43 40 8/3/2009 PC 0 \$1,264.0 F \$10,694.43 \$1,008 41 9/2/2009 PC 0 \$1,264.0 F \$10,947.23 \$1,094.13 42 10/2/2009 PC 0 \$1,264.0 F \$10,947.23 \$1,094.23 \$1,178 43 10/30/2009 PC 0 \$1,264.0 F \$11,200.33 \$1,178 44 12/2/2009 PC 0 \$1,264.0 F \$11,200.33 \$1,178 45 1/4/2009 PC 0 \$1,264.0 F \$11,200.33 \$1,178 46 1/4/2009 PC 0 \$1,264.0 F \$11,200.33 \$1,178 47 1/4/2009 PC 0 \$1,264.0 F \$11,200.33 \$1,178 48 1/4/2009 PC 0 \$1,264.0 F \$11,200.33 \$1,178 49 1/4/2009 PC 0 \$1,264.0 F \$11,200.33 \$1,178 40 1/4/2009 PC 0 \$1,264.0 F \$11,200.33 \$1,178 41 1/4/2009 PC 0 \$1,264.0 F \$11,200.33 \$1,178 42 1/4/2009 PC 0 \$1,264.0 F \$11,200.33 \$1,178 43 1/4/2009 PC 0 \$1,264.0 F \$11,200.33 \$1,188 44 1/4/2009 PC 0 \$1,264.0 F \$11,200.33 \$1,188 45 1/4/2009 PC 0 \$1,264.0 F \$11,200.33 \$1,188 46 1/4/2009 PC 0 \$1,264.0 F \$11,200.33 \$1,188 47															1.40%
10/2/72008 PC 0 5126.40 F 59,556.83 59,556.83 1.34% 10/30/2008 PC 0 5126.40 F 59,683.23 59,683.23 1.32% 12/3/2009 PC 0 5126.40 F 59,683.23 59,683.23 1.31% 15/2009 PC 0 5126.40 F 59,693.63 59,936.03 1.29% 12/3/2009 PC 0 5126.40 F 50,062.43 50,052.43 1.27% 12/3/2009 PC 0 5126.40 F 510,062.43 510,052.43 1.27% 12/3/2009 PC 0 5126.40 F 510,062.43 510,052.43 1.27% 12/3/2009 PC 0 5126.40 F 510,062.43 510,052.43 1.24% 12/3/2009 PC 0 5126.40 F 510,041.63 510,441.63 1.24% 12/3/2009 PC 0 5126.40 F 510,568.03 510,441.63 1.29% 12/3/2009 PC 0 5126.40 F 510,568.03 510,441.63 1.29% 12/3/2009 PC 0 5126.40 F 510,568.03 510,441.63 1.29% 12/3/2009 PC 0 5126.40 F 510,568.03 510,443 1.29% 12/3/2009 PC 0 5126.40 F 510,947.23 510,947.23 1.29% 12/3/2009 PC 0 5126.40 F 510,947.23 510,947.23 1.17% 12/3/2009 PC 0 5126.40 F 510,947.23 510,947.23 1.17% 12/3/2009 PC 0 5126.40 F 511,036.3 511,036.3 1.15% 10/3/2009 PC 0 5126.40 F 511,036.3 511,036.3 1.15% 11/3/2009 PC 0 5126.40 F 511,036.3 511,036.3 1.15% 12/3/2009 PC 0 5126.40 F 511,036.3 511,036.3 1.15% 12/3/2010 PC 0 5126.40 F 511,326.3 511,356.2 1.15% 12/3/2010 PC 0 5126.40 F 511,326.3 511,356.2 1.15% 12/3/2010 PC 0 5126.40 F 511,326.3 511,356.3 1.15% 12/3/2010 PC 0 512							 _								1.38%
10/30/2008 PC 0 5126.40 F 59,683.23 59,683.22 13.21 21.27/2008 PC 0 5126.40 F 59,809.63 59,809.63 59,809.63 13.11 57,000 PC 0 5126.40 F 59,809.63 59,809.63 13.11 57,000 PC 0 5126.40 F 510,062.43 12.27 52,400 PC 0 5126.40 F 510,062.43 12.27 52,400 PC 0 5126.40 F 510,062.43 12.27 52,400 PC 0 5126.40 F 510,188.83 12.67 52,400 PC 0 5126.40 F 510,188.83 12.67 52,400 PC 0 5126.40 F 510,441.63 5				<u></u>											1.36%
12/3/2008 LPC	· 1-						0					F			1.34%
33 1/5/2009 LPC 0 5126.40 F 59,936.03 59,936.03 1,29% 34 2/4/2009 LPC 0 \$126.40 F 510,062.43 \$10,062.43 1,27% 35 3/4/2009 LPC 0 \$126.40 F \$10,188.83 \$10,188.83 1,21% 36 4/3/2009 LPC 0 \$126.40 F \$10,315.23 \$10,244.63 \$10,441.63	1											F			1.32%
2/4/2009 IPC 0 \$128.40 F \$10,062.43 \$10,062.43 \$1.27%															
35 3/4/2009 LPC 0 \$126.40 F \$10,188.83 \$10,188.83 \$1.26%	<u>-</u>			_ 			0				\$126.40	F			1.29%
36 4/3/2009 LPC 0 \$126.40 F \$10,315.23 \$10,315.23 \$124% 37 5/4/2009 LPC 0 \$126.40 F \$10,441.63 \$10,441.63 \$123% 38 6/4/2009 LPC 0 \$126.40 F \$10,568.03 \$10,588.03 \$1,21% 40 8/3/2009 LPC 0 \$126.40 F \$10,694.43 \$10,694.43 \$10,094 41 9/2/2009 LPC 0 \$126.40 F \$10,920.83 \$10,820.83 \$1.18% 42 10/2/2009 LPC 0 \$126.40 F \$10,947.23 \$10,947.23 \$1.17% 43 10/30/2009 LPC 0 \$126.40 F \$11,073.63 \$11,77% 43 10/30/2009 LPC 0 \$126.40 F \$11,200.03 \$1,14% 44 12/2/2009 LPC 0 \$126.40 F \$11,200.03 \$1,13% 45 1/4/2010 LPC 0 \$126.40 F \$11,206.43 \$11,326.43 \$1,13% 46 2/3/2010 LPC 0 \$126.40 F \$11,579.23 <t< td=""><td>- 1</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>F</td><td></td><td></td><td>1.27%</td></t<>	- 1											F			1.27%
S14/2009 LPC S126.40 F S10,441.63							0					F			1.26%
38 6/4/2009 LPC 0 \$126.40 F \$10,568.03 \$10,558.03 1.21% 39 7/2/2009 LPC 0 \$126.40 F \$10,694.43 \$10,094 40 8/3/2009 LPC 0 \$126.40 F \$10,920.83 \$10,820.83 \$1,88% 41 9/2/2009 LPC 0 \$126.40 F \$10,937.63 \$10,973.63 \$11,973.63 \$11,073.63 <t< td=""><td></td><td></td><td></td><td>·</td><td></td><td></td><td>0</td><td></td><td></td><td></td><td></td><td><u></u></td><td></td><td></td><td>1.24%</td></t<>				·			0					<u></u>			1.24%
39 7/2/2009 LPC 0 \$126.40 F \$10,694.43 \$10,694.43 \$1.20%	_						0					<u>F</u>			1,23%
A	_						o								1.21%
41 9/2/2009 LPC 0 \$126.40 F \$10,947.23 \$10,947.23 \$10,947.23 \$10,947.23 \$10,947.23 \$10,947.23 \$10,947.23 \$10,947.23 \$10,947.23 \$10,947.23 \$10,947.23 \$10,947.23 \$10,947.23 \$11,073.63 \$11,073.63 \$11,073.63 \$11,073.63 \$11,073.63 \$11,073.63 \$11,073.63 \$11,073.63 \$11,073.63 \$11,200.03	39 }						0				\$126.40	F	\$10,694.43	\$10,694.43	1.20%
42 10/2/2009 LPC 0 \$126.40 F \$11,073.63 \$	40 L						0				\$126.40	F			1.18%
43 10/30/2009 LPC 0 \$126.40 F \$11,200.03 \$11,200.03 \$1.14% 44 12/2/2009 LPC 0 \$126.40 F \$11,326.43 \$11,326.43 \$1.33% 45 1/4/2010 LPC 0 \$126.40 F \$11,452.83 <							0				\$126.40	F	\$10,947.23	\$10,947.23	1.17%
44 12/2/2009 LPC 0 \$126.40 F \$11,326.43 \$11,326.43 \$11,326.43 \$11,326.43 \$11,452.83 \$							0					F			1.15%
45 1/4/2010 LPC 0 \$126.40 F \$11,452.83 \$11,452.83 \$1.12% 46 2/3/2010 LPC 0 \$126.40 F \$11,579.23 \$11,579.23 1.10% 47 3/3/2010 LPC 0 \$126.40 F \$11,705.63 \$11,705.63 1.09% 48 4/1/2010 LPC 0 \$126.40 F \$11,832.03 \$11,832.03 1.08% 49 5/4/2010 LPC 0 \$126.40 F \$11,958.43 \$11,958.43 1.07%	_						0				\$126.40				1.14%
46 2/3/2010 LPC 0 \$126.40 F \$11,579.23 \$11,579.23 \$11,579.23 \$11,579.23 \$11,679.23 \$11,705.63 \$11,705.63 \$10,9% 48 4/1/2010 LPC 0 \$126.40 F \$11,832.03 \$11,832.03 \$10,8% 49 5/4/2010 LPC 0 \$126.40 F \$11,958.43 \$11,958.43 \$10,7%							0					F			1.13%
47 3/3/2010 LPC 0 \$126.40 F \$11,705.63 \$11,705.63 \$109% 48 4/1/2010 LPC 0 \$126.40 F \$11,832.03 \$11,832.03 \$108% 49 5/4/2010 LPC 0 \$126.40 F \$11,958.43 \$11,958.43 \$10.7%							0					F	\$11,452.83	\$11,452.83	1.12%
48 4/1/2010 LPC 0 \$126.40 F \$11,832.03 \$11,832.03 1.08% 49 5/4/2010 LPC 0 \$126.40 F \$11,958.43 \$11,958.43 1.07%							0				\$126.40	F	\$11,579.23	\$11,579.23	1.10%
49 5/4/2010 LPC 0 \$126.40 F \$11,958.43 \$11,958.43 1.07%	-						0					F	511,705.63	\$11,705.63	1.09%
	-						0				\$126.40	F	\$11,832.03	\$11,832.03	1.08%
50 6/2/2010 LPC 0 \$126.40 F \$12,084.83 \$12,084.83 1.06%	49 [0				\$126.40	F	\$11,958.43	\$11,958.43	1.07%
	50 E	6/2/2010	LPC				0				\$126.40	F	\$12,084.83	\$12,084.83	1.06%

^{**} Settlement amount according to PGW workpapers.

The balance at 3/29/12 should not include additional late fees.

2

Specific Service Agreement Statement of Account SA- 4304754753

Falmnount

SBG MANAGEMENT SERVICES

From Date 1/1/2004

To Date 10/25/2012

Service Address 634N6THSTPHILPA191232805

Account Number 333870431 SA Number 4304754753 Meter Rate 1985646 GS |

	STATEMENT	•									[% Calculated
Dispute	Transaction		Reading	Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date	Typa Reading	Code # of Days CCF Usage	CCF/Days	DOD's	_Type	Due Date	Amount	CODE	Вајалсе	Balance	Current Balance
51 [7/1/2010				0			\$126.40	F	\$12,211.2	\$12,211.23	1.05%
52	8/3/2010				0			\$126.40	F	\$12,337.6	\$12,337.63	1.04%
53	9/1/2010				0			\$126.40	F	\$12,464.0	\$12,464.03	1.02%
54	10/1/2010				0			\$126.40	F	\$12,590.4	\$12,590.43	1.01%
55 [11/1/2010				0			5126.40	F	\$12,716.8	\$12,715.83	1.00%
56	12/1/2010				0			\$125.40	F	\$12,843.23	\$12,843.23	0.99%
57	1/4/2011				0			\$126.40	F	\$12,969.63	\$12,969.63	0.98%
58 L	2/2/2011				0			\$126.40	F	\$13,096.03	\$13,096.03	0.97%
59	3/4/2011				0			\$126.40	F		\$13,222.43	0.97%
60	4/1/2011				0			\$125.40		\$13,348.8	\$13,348.83	0.96%
61 L	5/3/2011				0			\$126.40	F	\$13,475.23	\$13,475.23	0.95%
52	6/2/2011		 		0			\$126.40	F	\$13,601.63	\$13,601.63	0.94%
63	7/1/2011		·	<u>_</u>	0			\$126.40	F	\$13,728.03	\$13,728.03	0.93%
54	8/2/2011				0			\$126.40	F	\$13,854.43	\$13,854.43	0.92%
65	9/1/2011				0			\$126.40	F	\$13,980.83	513,980.83	0.91%
66 <u> </u>	10/3/2011				0			\$126.40	F	\$14,107.2	\$14,107.23	0.90%
67	11/1/2011				0			\$126.40	F	\$14,233.63	\$14,233.63	0.90%
68	12/1/2011				0			\$126,40	F	\$14,360.03	514,360.03	0.89%
69	1/4/2012		·		0			\$126.40	F	\$14,486.4	\$14,486.43	0.88%
70	2/2/2012				0			\$126.40	F	\$14,612.83	\$14,612.83	0.87%
71	3/5/2012				0			\$126.40	F	\$14,739.23	\$14,739.23	0.86%
72	4/4/2012				0			\$126.40	F	\$14,865.63	\$14,865.63	0.86%
73	5/3/2012				0			\$5.58	F	\$384.86	\$384.88	1.50%
74 (6/5/2012	LPC	<u>-</u>		0			\$5.68	F	\$390.50	\$390.56	1.48%

^{**} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

Fairmount From Date 1/1/2004 To Date 10/25/2012 700 N MARSHALL ST PHIL, PA 191232710 5A Number 8938394971 Meter 1806207 Account Number 215659749 **STATEMENT** % Calculated Dispute Transaction Transaction DISPUTE Current Actual LPC assessed Reading Average Heating Payment **Current Balance** Date CODE Balance Balance NO. Type Reading Code # of Days CCF Usage CCF/Days DOD's Type Due Date Amount 1 5/2/2005 BILL 63826 R 36 138 3.83 415 5/25/2005 \$225.93 Ġ \$225.93 \$225.93 2 6/1/2005 LPC \$3.38 G \$229.31 \$229.31 1.50% 0 3 6/1/2005 BILL 63948 R 32 122 3.81 177 6/24/2005 \$201.96 Ġ \$431.27 \$431.27 7/1/2005 LPC \$6.41 G \$437.68 5437.68 1.49% ۵ \$638.64 7/1/2005 BILL 29 \$200.96 \$638.64 64060 R 112 3.86 7/27/2005 G 7/14/2005 PAY \$412.71 0 Check (\$225.93) G \$412.71 8/2/2005 LPC \$418.90 \$418.90 1.50% 7 0 \$6.19 G 8 8/2/2005 BILL 64188 R 33 128 3.88 8/25/2005 \$226.91 G \$645.81 \$645.81 \$440.47 9 8/12/2005 PAY (\$205,34) G \$440,47 0 Check 10 9/1/2005 LPC \$6.60 G \$447.07 \$447.07 1.50% 0 11 9/1/2005 BILL 64300 R 30 112 3.73 α 9/27/2005 \$200.96 G 648.03 \$648.03 \$207.56 12 9/12/2005 PAY Check (\$440.47) \$207.56 0 G \$210.67 1.50% 13 10/3/2005 LPC 0 \$3.11 \$210.67 14 10/3/2005 BILL \$212.32 G \$422.99 \$422.99 64413 R 30 113 3.77 7 10/26/2005 15 11/1/2005 LPC 0 \$6.29 G \$429.28 \$429.28 1.49% 16 11/1/2005 BILL 64533 R 31 3.87 221 11/28/2005 \$258.97 G \$688.25 \$688.25 120 17 12/2/2005 LPC \$10.18 \$598.43 \$698.43 0 1.48% 18 12/2/2005 BILL \$277.98 \$976.41 \$976.41 64658 R 31 125 4.03 487 12/29/2005 G 19 12/29/2005 PAY (\$422.99) Ġ \$553.42 \$553.42 0 Check 20 1/4/2006 LPC 0 \$8.30 G \$561,72 \$561.72 1.50% 21 1/4/2006 BILL 64790 R 33 132 996 1/27/2006 \$291.99 G \$853.71 \$853.71 22 2/3/2006 LPC \$12.68 G \$866.39 \$865.39 1.49% 23 2/3/2006 BILL 30 3/1/2006 \$270.20 \$1,136.59 \$1,136.59 64911 R 121 713 G 4.03 24 3/6/2006 LPC \$1,153.32 \$1,153.32 ٥ \$16.73 G 1.47% 3/6/2006 BILL 25 65030 R 29 119 4.1 859 3/29/2006 \$265.24 G \$1,418.56 \$1,418.56 26 4/5/2006 LPC \$20.71 G \$1,439,27 \$1,439,27 1.46% Ω 27 5/1/2006 4/5/2006 BILL 65158 R 31 128 4.13 557 \$284.33 G \$1,723.60 \$1,723.60 28 4/7/2006 BILL 65167 R 2 9 37 5/3/2006 G \$1,742.09 \$1,742.09 4.5 \$18,49 29 4/25/2006 PAY 0 Check (\$496.93) G \$1,245.16 \$1,245.16 5/8/2006 LPC 30 0 \$18.67 \$1,263.83 \$1,263.83 1.50% 31 5/23/2006 PAY 0 Check (\$358.67)G \$905.16 \$905.16 32 6/7/2006 LPC \$918.73 \$918.73 1.50% 0 \$13.57 F 33 7/7/2006 LPC ٥ \$13.57 F \$932.30 \$932.30 1.48% 34 8/7/2006 LPC 0 \$13.57 ۴ \$945.87 \$945.87 1.46% 35 9/6/2006 LPC \$959.44 \$959.44 0 \$13.57 1.43% 36 9/11/2006 PAY \$588.52 \$588.52 0 Check (\$370.92) G 37 10/5/2006 LPC \$597.34 \$597.34 1.50% 0 \$8.82 38 11/4/2006 LPC 0 \$8.82 F \$606.16 \$606.16 1.48% 39 12/6/2006 LPC 0 \$8.82 F \$614.98 \$614.98 1.46% 40 1/9/2007 LPC \$623.80 \$623.80 ۵ \$8.82 1.43% 41 1/19/2007 PAY \$339,44 \$339,44 ٥ Check (\$284.36) G 2/7/2007 LPC 42 0 \$5.09 F \$344.53 \$344.53 1.50% 43 3/8/2007 LPC 0 \$5.09 F \$349.62 \$349.62 1.48% 44 4/9/2007 LPC 0 \$5.09 F \$354.71 \$354.71 1.46% 45 5/2/2007 PAY 0 Check (\$344.53)\$10.18 \$10.18

^{**} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

Fairmount From Date 1/1/2004 To Date 10/25/2012 700 N MARSHALL ST PHIL, PA 191232710 SA Number 8938394971 Account Number 215659749 Meter 1806207 STATEMENT % Calculated Transaction Dispute Reading Average Heating Payment Transaction DISPUTE Current Actual LPC assessed NO. Date Type Reading Code # of Days CCF Usage CCF/Days 000's Type Due Date Amount CODE Balance Balance Current Balance 46 5/8/2007 LPC 1.47% \$0.15 \$10.33 \$10.33 6/7/2007 LPC 47 ā \$0.15 F \$10.48 510.48 1.45% 48 7/9/2007 LPC F \$10.63 \$10.63 1.43% 0 \$0.15 49 8/7/2007 LPC 0 \$0.15 F \$10.78 \$10.78 1.41% 50 9/6/2007 LPC \$0.15 F \$10.93 \$10.93 1.39% 0 51 10/5/2007 LPC \$0.15 511.08 \$11.08 1.37% 0 52 11/5/2007 LPC F \$11,23 \$11.23 1.35% 0 \$0.15 53 12/6/2007 LPC a \$0.15 F \$11.38 \$11.38 1.34% 54 1/8/2008 LPC 0 \$0.15 \$11.53 \$11.53 1.32% 55 2/6/2008 LPC \$0.15 \$11.68 \$11.68 1,30% 0 56 3/6/2008 LPC 0 \$0.15 F \$11.83 \$11.83 1.28% 57 4/7/2008 LPC \$0.15 \$11.98 \$11.98 1.27% 0 58 5/7/2008 LPC F \$12.13 \$12.13 1.25% Ō \$0.15 59 5/29/2008 PAY ō Check (\$2.96) G \$9.17 \$9.17 60 6/5/2008 LPC 0 \$0.13 F \$9.30 \$9.30 1.42% 61 7/7/2008 LPC 0 \$0.13 F \$9.43 \$9.43 1.40% 62 8/5/2008 LPC \$0.13 \$9.56 \$9.56 0 1.38% 63 9/4/2008 LPC 0 \$0.13 F \$9.69 \$9.69 1.35% 64 10/4/2008 LPC 0 \$0.13 F \$9.82 \$9.82 1.34% 65 11/3/2008 LPC \$0.13 \$9.95 \$9.95 1.32% 0 12/5/2008 LPC 66 \$0.13 F \$10.08 \$10.08 1.31% 0 67 1/8/2009 LPC \$10.21 0 \$0.13 \$10.21 1.29% 68 2/5/2009 LPC ō \$0.13 F \$10.34 \$10.34 1.27% 69 3/8/2009 LPC 0 \$0.13 F \$10.47 \$10.47 1.26% 70 4/7/2009 LPC 0 \$0.13 F \$10.60 \$10.60 1.24% 71 5/6/2009 LPC 0 \$0.13 F \$10.73 \$10.73 1.23% 72 6/6/2009 LPC \$0.13 \$10.86 \$10.86 ō 1.21% 73 7/8/2009 LPC \$10.99 Ď \$0.13 \$10.99 1.20% 74 8/6/2009 LPC F 0 \$0.13 511.12 \$11.12 1.18% 75 9/4/2009 LPC 0 \$0.13 \$11.25 \$11.25 1.17% 76 10/5/2009 LPC 0 \$0.13 F \$11.38 \$11.38 1.16% 77 11/4/2009 LPC ō \$0.13 \$11.51 \$11.51 1.14% 78 12/5/2009 LPC 511.64 \$0.13 \$11.64 0 F 1.13% 79 1/6/2010 LPC F \$11.77 \$11.77 0 \$0.13 1.12% 80 1/11/2010 PAY 0 Check (\$11.64) G \$0.13 \$0.13 2/4/2010 LPC 81 \$0.00 \$0.13 \$0.13 82 3/5/2010 LPC \$0.00 \$0.13 \$0.13 83 4/7/2010 LPC \$0.00 \$0.13 \$0.13 0 84 5/6/2010 LPC \$0.00 \$0.13 \$0.13 ٥ 85 6/5/2010 LPC \$0.13 0 \$0.00 \$0.13 86 7/6/2010 LPC \$0.00 \$0.13 \$0.13 0 7/22/2010 PAY Ó Check (50.13)G \$0.00 \$0.00

^{**} Settlement amount according to PGW workpapers.

From Date 1/1/2004 To Date 10/25/2012 Falrmount 700 N MARSHALL ST PHIL, PA 191232710 SA Number 8938394971 Meter 1806207 Account Number 215659749 % Calculated STATEMENT DISPUTE Current Actual LPC assessed Transaction Reading Average Heating Payment Transaction Dispute Current Balance CODE Balance Balance NO. Date Reading Code # of Days CCF Usage CCF/Days DOD's Type Due Date Amount Type \$225.93 415 5/25/2005 \$225.93 G \$225.93 1 5/2/2005 BILL 63826 R 36 138 3.83 \$3.38 G \$229.31 \$229.31 1.50% 2 6/1/2005 LPC a 6/24/2005 \$201.96 G \$431,27 \$431.27 122 3.81 3 6/1/2005 BILL 63948 R 32 177 \$6.41 G \$437.68 \$437.68 1.49% 7/1/2005 LPC 0 4 \$638,64 \$638.64 G 5 7/1/2005 BILL 64060 R 29 112 3.86 5 7/27/2005 \$200.96 \$412.71 \$412.71 7/14/2005 PAY 0 Check (\$225.93) G 6 \$418.90 \$418.90 1.50% \$6.19 G 7 8/2/2005 LPC 0 8 33 128 3.88 8/25/2005 \$226.91 G \$645.81 \$645.81 8/2/2005 BILL 64188 R (\$205.34) G \$440,47 \$440.47 Check 9 8/12/2005 PAY 0 \$6.60 G \$447.07 \$447.07 1.50% 10 9/1/2005 LPC 0 30 9/27/2005 \$200.96 G 648.03 \$648.03 11 9/1/2005 BILL 64300 R 112 3.73 0 \$207.56 (\$440.47) G \$207.56 12 9/12/2005 PAY 0 Check \$210.67 \$210.67 1.50% 13 10/3/2005 LPC 0 \$3.11 G \$422.99 \$422.99 \$212.32 G 14 10/3/2005 BILL 64413 R 30 113 3.77 7 10/26/2005 \$5.29 G \$429.28 \$429.28 1.49% 15 11/1/2005 LPC 0 \$258,97 G \$688.25 \$688.25 3.87 221 11/28/2005 16 11/1/2005 BILL 64533 R 31 120 G \$698.43 \$698.43 1.48% \$10.18 17 12/2/2005 LPC a \$277.98 \$976.41 \$976.41 18 12/2/2005 BILL 64658 R 31 125 4.03 487 12/29/2005 G \$553.42 (\$422.99) G \$553.42 19 0 Check 12/29/2005 PAY 20 0 \$8.30 G \$561.72 \$561.72 1.50% 1/4/2006 LPC \$853.71 1/27/2006 \$291,99 G \$853.71 21 1/4/2006 BILL 64790 R 33 132 4 996 \$12.68 G \$866.39 \$866.39 1,49% 22 2/3/2006 LPC 0 \$270,20 \$1,136.59 \$1,136.59 3/1/2006 G 23 2/3/2006 BILL 64911 R 30 121 4.03 713 \$1,153.32 \$1,153.32 1.47% \$16.73 G 24 3/6/2006 LPC 0 25 3/6/2006 BILL 65030 R 29 119 4.1 859 3/29/2006 \$265.24 G \$1,418.56 \$1,418.56 \$20.71 G \$1,439.27 \$1,439.27 1.45% 26 4/5/2006 LPC O 27 31 128 5/1/2006 \$284.33 G \$1,723.60 \$1,723.60 4/5/2006 BILL 65158 R 4.13 557 5/3/2006 G \$1,742.09 \$1,742.09 28 \$18,49 4/7/2006 BILL 65167 R 2 9 4.5 37 (\$496.93) \$1,245.16 \$1,245.16 29 4/26/2006 PAY 0 Check G \$18,67 \$1,263.83 \$1,263.83 1.50% 30 5/8/2006 LPC 0 31 5/23/2006 PAY 0 Check (\$358,67) G \$905.16 \$905.16 \$918.73 \$918.73 1.50% \$13.57 32 6/7/2006 LPC 0 0 \$13,57 F \$932.30 \$932.30 1.48% 33 7/7/2006 LPC \$13.57 8/7/2006 LPC 0 F \$945.87 \$945.87 1.46% 34 \$959.44 \$959.44 1.43% 0 \$13.57 35 9/6/2006 LPC \$588.52 \$588.52 36 9/11/2006 PAY 0 Check (\$370.92) G \$8.82 È \$597.34 \$597.34 1.50% 0 37 10/5/2006 LPC \$8.82 F \$606.16 \$606.16 1.48% 38 0 11/4/2006 LPC 0 \$8.82 ۴ \$614.98 \$614.98 1.46% 39 12/6/2006 LPC \$8.82 \$623.80 \$623.80 1.43% F 40 1/9/2007 LPC 0 \$339,44 \$339.44 41 1/19/2007 PAY 0 Check (\$284.36) G \$5.09 F \$344.53 \$344.53 1.50% 0 42 2/7/2007 LPC 43 \$5.09 F \$349.62 \$349.62 1.48% 3/8/2007 LPC 0 \$5.09 F \$354.71 \$354.71 1.46% 44 4/9/2007 LPC 0 (\$344.53) \$10.18 \$10.18 0 Check 45 5/2/2007 PAY

^{**} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

Falrmount From Date 1/1/2004 To Date 10/25/2012 700 N MARSHALL ST PHIL, PA 191232710 Account Number 215659749 SA Number 8938394971 Meter 1806207 STATEMENT % Calculated Dispute Transaction Reading Average Heating Payment Transaction DISPUTE Current Actual LPC assessed NO. Date Reading Code # of Days CCF Usage CCF/Days DOD's CODE Balance Current Balance Type Type Due Date Amount Balance 46 5/8/2007 LPC 1.47% \$0.15 \$10.33 \$10.33 6/7/2007 LPC 47 0 \$0.15 F \$10.48 \$10.48 1.45% 48 7/9/2007 LPC \$0.15 \$10.63 \$10.63 1.43% 0 49 8/7/2007 LPC 0 \$0.15 F \$10.78 \$10.78 1.41% 50 9/6/2007 LPC O \$0.15 F \$10.93 \$10.93 1.39% 51 10/5/2007 LPC ō \$0.15 \$11,08 \$11.08 1.37% 52 11/5/2007 LPC 0 \$0.15 \$11.23 \$11.23 1.35% 53 12/6/2007 LPC 0 \$11.38 \$11.38 1.34% \$0.15 F 54 1/8/2008 LPC \$0.15 \$11.53 0 F \$11.53 1,32% 55 2/6/2008 LPC 0 \$0.15 F 511.68 \$11.68 1.30% 56 3/6/2008 LPC 0 \$0.15 \$11.83 \$11.83 1.28% 57 4/7/2008 LPC \$0.15 1.27% 0 \$11.98 \$11.98 58 S/7/2008 LPC 0 \$0.15 F \$12.13 \$12.13 1.25% 59 5/29/2008 PAY ō Check (\$2.96) G \$9.17 \$9.17 60 6/5/2008 LPC 0 \$0.13 F \$9.30 \$9.30 1.42% 61 7/7/2008 LPC 0 \$0.13 F \$9.43 \$9,43 1.40% 8/5/2008 LPC 62 50.13 ٥ \$9.56 \$9.56 1.38% 63 9/4/2008 LPC 0 \$0.13 F 59.69 \$9.69 1.36% 64 10/4/2008 LPC Ō \$0.13 F \$9.82 \$9.82 1.34% 65 11/3/2008 LPC 0 \$0.13 \$9.95 \$9.95 1,32% 66 12/5/2008 LPC 0 \$0.13 \$10.08 \$10.08 1.31% 67 1/8/2009 LPC \$0.13 Ō F \$10.21 \$10.21 1.29% 68 2/5/2009 LPC ō F \$0.13 \$10.34 \$10.34 1.27% 69 3/8/2009 LPC ā \$0.13 F \$10.47 \$10.47 1.26% 70 4/7/2009 LPC ō \$0.13 ۶ \$10.60 \$10.60 1.24% 71 5/6/2009 LPC 0 \$0.13 ۴ \$10.73 \$10.73 1.23% 72 6/6/2009 LPC 0 \$0.13 \$10.86 \$10.86 1.21% 73 7/8/2009 LPC Ō \$0.13 F \$10.99 \$10.99 1.20% 74 8/6/2009 LPC 0 \$0.13 F 511.12 \$11.12 1.18% 75 9/4/2009 LPC 0 \$0.13 \$11,25 \$11.25 1,17% 76 10/5/2009 LPC 0 \$0.13 F \$11.38 511.38 1.16% 77 11/4/2009 LPC 0 \$0.13 \$11.51 \$11.51 1,14% 78 12/5/2009 LPC 0 \$0.13 \$11.64 \$11.64 1.13% 79 1/6/2010 LPC 0 \$0.13 F \$11.77 \$11,77 1.12% 80 1/11/2010 PAY ٥ Check (\$11.64) G \$0.13 \$0.13 81 2/4/2010 LPC \$0.00 \$0.13 \$0.13 82 3/5/2010 LPC \$0.00 \$0.13 \$0.13 83 4/7/2010 LPC \$0.00 \$0.13 \$0.13 84 5/6/2010 LPC \$0.00 \$0.13 \$0.13 85 6/5/2010 LPC \$0.00 \$0.13 \$0.13 86 7/6/2010 LPC \$0.00 0 \$0.13 \$0.13 7/22/2010 PAY Check (\$0.13) \$0.00 \$0.00

^{**} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

1

From Date

To Date 10/25/2012

Fairmount

1/1/2004

702 N MARSHALL ST PHIL, PA 191232710

Account Number 215659749

SA Number 1882249424 Meter 1905337

STATEMENT

	31A JEIVIEWI												
Dispute	Transaction	Reading	,		Average	Heating	Payment		Transaction	DISPUTE	Current	Actuai	% Calculated LPC assessed
NO.	Date Type	Reading Code		CCF Usage			Type	Due Date	Amount	CODE	Balance	Balance	Current Balance
1	1/3/2004 LPC	-		-			• •		\$2.23	G	\$151.29	\$151.29	
2	1/3/2004 BILL				0	t			\$255.38	G	\$406.67	\$406.67	
3	2/3/2004 LPC				0	ı			\$6.06	G	\$412,73	\$412.73	1.49%
4	2/3/2004 BILL	3058 R	30	224	7.47	115	3	2/27/2004	\$318.09	G	\$730.82	\$730.82	
5	3/4/2004 LPC				0)			\$10.83	G	\$741.65	\$741.65	1.48%
6	3/4/2004 BILL	3420 R	37	362	11.31	91	3	3/29/2004	\$531.94	G	\$1,273.59	\$1,273.59	
7	3/5/2004 PAY				0	1	Check		(\$581.76)	G	\$691.83	\$691.83	
8	3/5/2004 PAY				0	I	Check		(\$149.06)	G	\$542.77	\$542.77	
9	4/2/2004 LPC				0	ı			\$8.14	G	\$550,91	\$550.91	1.50%
10	4/2/2004 BILL	3604 R	29	184	6.34	58	5	4/28/2004	\$287.21	G	\$838.12	\$838.12	
11	4/14/2004 PAY				0	ı	Check		(\$542.77)	G	\$295.35	\$295.35	
12	5/4/2004 LPC				٥	ı			\$4.43	G	\$299.78	\$299.78	1.50%
13	5/4/2004 BILL	3707 R	30	103	3.43	32	3	OS/27/2004	\$171.39	G	\$471.17	\$471.17	
14	5/10/2004 PAY				٥)	Check		(\$295.35)	G	\$175.82	\$175.82	
15	6/3/2004 LPC				0	ł .			\$2.63	G	\$178.45	\$178.45	1.50%
16	6/3/2004 BILL	3710 R	32	. 3	0.09	4	7	6/28/2004	\$25.24	G	\$203.69	\$203.69	
17	6/22/2004 PAY				0	1	Check		(\$175.82)	1	\$27.87	\$27.87	
18	7/2/2004 PAY				0	ļ	Check		(\$27.87)	I	\$0.00	\$0.00	
19	7/2/2004 LPC				0	1			\$0.41	G	\$0.41	\$0.41	0.00%
20	7/2/2004 BILL	3710 R	29	• () (1	1	7/28/2004	\$19.26	G	\$19.67	\$19.67	
21	8/3/2004 LPC				0)			\$0.29	G	\$19.96	\$19.96	1.47%
22	8/3/2004 BILL	3710 R	30) () (•	0	8/26/2004	\$19.26	G	\$39.22	\$39.22	
23	8/4/2004 PAY				0	•	Check		(\$19.67)	G	\$19.55	\$19.55	
24	9/2/2004 LPC				0	1			\$0.29	G	\$19.84	\$19.84	1.48%
25	9/2/2004 BILL	3710 R	32		0	l	0	9/28/2004	\$19.2 6	G	\$39.10	\$39.10	
26	9/30/2004 PAY				0	1	Check		(\$19.55)	G	\$19.55	\$19.55	
27	10/2/2004 LPC				0	+			\$0.29	G	\$19.84	\$19.84	1.48%
28	10/2/2004 BILL	3710 R	30) () 0	1	.0	10/26/2004	\$19.26	G	\$39.10	\$39.10	
29	10/13/2004 PAY				G	1	Check		(\$19.55)	G	\$19.55	\$19.55	
30	11/2/2004 LPC				0				\$0.29	G	\$19.84	\$19.84	1.48%
31	11/2/2004 BILL	3753 R	29	1 43	1.48	26	3	11/29/2004		G	\$102.55	\$102.55	
32	12/3/2004 LPC				0				\$1.53	G	\$104.08	\$104.08	1.49%
33	12/3/2004 BILL	3911 R	32	158	4.94	51	2	12/30/2004	\$265.79	G	\$369.87	\$369.87	
34	12/7/2004 PAY				0		Check		(\$19.55)	G	\$350.32	\$350.32	
35	12/17/2004 PAY				0)	Check		(\$83.00)	G	\$267,32	\$267.32	
36	1/3/2005 LPC				0				\$4.00	G	\$271.32	\$271.32	1.50%
37	1/3/2005 BILL	4241 R	30	330	11	. 82		1/27/2005		G	\$847.90	*	
38	1/24/2005 PAY				0)	Credit Car	d	(\$267.32)	G	\$580.58	\$580.58	

^{**} Settlement amount according to PGW workpapers.

The balance at 3/29/12 should not include additional late fees.

From Date

1/1/2004

To Date 10/25/2012

702 N MARSHALL ST PHIL, PA 191232710

Account Number 215659749

SA Number 1882249424 Meter 1905337

STATEMENT

Fairmount

	STATEMENT														
Dispute	Transaction			Reading			Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	% Calculated LPC assessed
NO.	Date	Туре	Reading	Code	# of Days	CCF Usage			Type	Due Date	Amount	CODE	Balance	Balance	Current Balance
39	2/1/2005			4			0		••		\$8.70	G	\$589.28	\$589.28	1.50%
40	2/1/2005		4558	8 8	32	317			1039	2/25/2005	•	G	\$1,143.91	\$1,143.91	
41	2/22/2005						0		Check	-, ,	(\$580.58)	G	\$563.33	\$563.33	
42	3/2/2005						0				\$8.44	G	\$571.77	\$571.77	1.50%
43	3/2/2005		4776	S R	29	218	7.52		834	3/28/2005	\$389.14	G	\$960.91	\$960.91	
44	3/14/2005						0		Check		(\$563.33)	G	\$397.58	\$397.58	
45	4/1/2005						0				\$5.96	G	\$403.54	\$403.54	1.50%
46	4/1/2005	BILL	4945	s R	30	169	5.63		749	4/26/2005	\$261.88	G	\$665.42	\$665.42	
47	5/2/2005						0			•	\$9.89	G	\$675.31	\$675.31	1.49%
48	5/2/2005	BILL	4979	R	29	34	1.17		415	5/25/2005	\$73.22	G	\$748.53	\$748.53	
49	5/12/2005						0		Check		(\$397.58)	G	\$350.95	\$350.95	
50	6/1/2005	LPC					0				\$5.26	G	\$356.21	\$356.21	1.50%
51	6/1/2005	BILL	4994	R	32	15	0.47		177	6/24/2005	\$39.23	G	\$395.44	\$395.44	
52	6/10/2005	PAY					0		Check		(\$267.84)	G	\$127.60	\$127.60	
53	7/1/2005	LPC					0				\$1.91	G	\$129.51	\$129.51	1.50%
54	7/1/2005	BILL	4994	1 R	29	, ,) 0	·	5	7/27/2005	\$19.26	G	\$148.77	\$148.77	
55	7/14/2005	PAY					0		Check		(\$83.11)	G	\$65.66	\$65.66	
56	8/2/2005	LPC					0				\$0.98	G	\$56.64	\$66.64	1.49%
57	8/2/2005	BILL	4994	I R	33	, 0	0		0	8/25/2005	\$19.26	G	\$85.90	\$85.90	
58	8/12/2005	PAY					0	,	Check		(\$44.49)	G	\$41.41	\$41.41	
59	9/1/2005	LPC					0)			\$0.62	G	\$42.03	\$42.03	1.50%
60	9/1/2005	BILL	4994	1 R	30) () 0		0	9/27/2005	\$19,26	G	\$61.29	\$51.29	
61	9/12/2005	PAY					٥	1	Check		(\$41.41)	G	\$19.88	\$19.88	
62	10/3/2005	LPC					0	1			\$0,29	G	\$20.17	\$20.17	1.46%
63	10/3/2005	BILL	4994	l R	30) 0) 0		7	10/25/2005	\$1 9 .26	G	\$39.43	\$39.43	
64	11/1/2005	LPC					0)			\$0.58	G	\$40.01	\$40.01	1.47%
65	11/1/2005	BILL	5044	₽ R	31	. 50	1.61		221	11/28/2005	\$123.06	G	\$163.07	\$163.07	
66	12/2/2005	LPC					0	•			\$2.43	G	\$165.50	\$165.50	1.49%
67	12/2/2005	BILL	5094	1 R	31	. 50	1.61		487	12/29/2005	\$125.91	G	\$291.41	\$291.41	
68	12/29/2009	PAY					0)	Check		(\$39.43)	G	\$251.98		
69	1/4/2006	LPC					0	•			\$3,77	G	\$255.75	\$255.75	1.50%
70	1/4/2006	BILL	5219	R .	33	125	3.79	ŀ	996	1/27/2006	•	G	\$529.95	\$529.95	
71	2/3/2008	LPC					0)			\$7.89	G	\$537.84	\$537.84	1.49%
72	2/3/2006		528	3 R	30	64	2.13	;	713	3/1/2006		G	\$700.09	\$700.09	
73	3/6/2006						0				\$10.32	G	\$710.41	\$710.41	1.47%
74	3/6/2006		5335	5 R	29	52			859	3/29/2006	•	G	\$837.16	•	
75	4/5/2006						0				\$12.22	G	\$849.38	\$849.38	1.45%
76	4/5/2006	BILL	5367	7 R	31	. 32	2 1.03	,	557	5/1/2006	\$87.35	G	\$936.73	\$936.73	

^{**} Settlement amount according to PGW workpapers.

From Date To Date 1/1/2004

10/25/2012

702 N MARSHALL ST PHIL, PA 191232710

Account Number 215659749

SA Number 1882249424 Meter 1905337

STATEMENT

Fairmount

	STATEMENT														
Dispute	Transaction			Reading			Average	Heating	Payment Payment		Transaction	DISPUTE	Current	Actual	% Calculated LPC assessed
NO.		Туре	Reading	Code	# of Days	CCF Usage			Тура	Due Date	Amount	CODE	Balance	Balance	Current Balance
77	4/26/2006						0		Check		(\$308.47)	G	\$628.26	\$628.26	
78	5/8/2006						ā				\$9.42	G	\$637.68	\$637.68	1.50%
79	5/8/2006		5412	2 R	30	45	_		245	6/1/2006	\$119.11	G	\$756.79	\$756.79	
80	5/23/2006		-				0		Check		(\$219.59)	G	\$537.20	\$537,20	
81	6/7/2006						o c				\$8.05	G	\$545.25	\$545.25	1.50%
82	6/7/2006		5417	7 R	30	, ,	0.17	,	67	6/30/2006	\$30.24	G	\$575.49	\$575.49	
83	7/7/2006						o				\$8.51	G	\$584.00	\$584.00	1,48%
84	7/7/2006		5417	7 R	31	. () 0	١	2	8/1/2006	\$19.26	G	\$603.26	\$603.26	
85	8/7/2006						C)			\$8.80	G	\$612.06	\$612.06	1.46%
86	8/7/2006	BILL	5417	7 R	30	() 0	ı	0	8/30/2006	\$19.26	G	\$631.32	\$631.32	
87	9/6/2006	LPC					C)			\$9.08	G	\$640.40	\$640.40	1,44%
88	9/6/2006	BILL	5417	7 R	29) 0	ı	0	9/29/2006	\$19.26	G	\$659.66	\$659.66	
89	9/11/2006	PAY					C)	Check		(\$232.34)	G	\$427.32	\$427.32	
90	10/5/2006	LPC					0)			\$6.40	G	\$433.72	\$433.72	1.50%
91	10/5/2006	BILL	5417	7 R	32	. () 0)	36	10/30/2006	\$19.26	G	\$452,98	\$452.98	
92	11/4/2006	LPC					C)			\$6.69	G	\$459.67	\$459.67	1.48%
9 3	11/4/2006	BILL	544	5 R	29	2	B 0.97	,	279	11/28/2006	\$73.24	G	\$532.91	\$532,91	
94	12/6/2006	LPC					C)			\$7. 7 9	G	\$540.70	\$540.70	1.46%
95	12/6/2006	BILL	5648	8 R	31	20:	6.55	,	409	01/03/2007	\$451.66	G	\$992.36	\$992.36	
96	1/9/2007	LPC					C	}			\$14.57	G	\$1,006.93	\$1,006.93	1.47%
9 7	1/9/2007	BILL	5850	5 R	34	201	B 6.12	<u> </u>	756	2/2/2007	\$437.12	G	\$1,444.05	\$1,444.05	
98	1/19/2007	PAY					0)	Check		(\$215.64)	G	\$1,228.41	\$1,228.41	
99	2/7/2007	LPC					C)			\$18.42	G	\$1,246.83	\$1,246.83	1.50%
100	2/7/2007	BILL	5984	4 R	29	12	8 4.41		812	3/5/2007	\$270.80	G	\$1,517.63	\$1,517.63	
101	3/8/2007	LPC					C)			\$22.48	G	\$1,540.11	\$1,540.11	1.48%
102	3/8/2007	BILL	6320) R	31	331	5 10.84	}	1083	4/2/2007	\$629.60	G	\$2,169.71	\$2,169.71	
103	4/9/2007	LPC					()			\$31.93	G	\$2,201.64	\$2,201.64	1.47%
104	4/9/2007	BILL	6468	8 R	29	14	8 5.1		559	5/2/2007	\$298.98	G	\$2,500.62	\$2,500.62	
105	5/2/2007	PAY					C)	Check		(\$1,517.63)	I	\$982.99	\$982.99	
106	5/8/2007	LPC					C)			\$14.74	G	\$997.73	\$997.73	1.50%
107	5/8/2007	BILL	6573	3 R	30	10:	5 3.5	;	408	6/1/2007	\$206.72	G	\$1,204.45		
108	6/7/2007	LPC					C)			\$17.84	G	\$1,222.29		1.48%
109	6/7/2007	BILL	657	3 R	32	! +) ()	68	7/2/2007	\$19.26	G	\$1,241.55	\$1,241.55	
110	7/9/2007	LPC					C)			\$18.13	G	\$1,259.68		1.46%
111	7/9/2007	BILL	657	5 R	29) :	2 ()	4	8/1/2007	\$23.06	G	\$1,282.74	\$1,282.74	
112	8/7/2007	LPC					C)			\$18.48	G	\$1,301.22		1.44%
113	8/7/2007	BILL	657	5 R	30) () ()	0	8/30/2007		G	\$1,320.48		
114	9/6/2007	LPC					C)			\$18.76	G	\$1,339.24	\$1,339.24	1.42%

^{**} Settlement amount according to PGW workpapers.

The balance at 3/29/12 should not include additional late fees.

To Date From Date

1/1/2004 10/25/2012 Fairmount

Meter **Account Number** SA Number 702 N MARSHALL ST PHIL, PA 191232710 215659749 1882249424

STATEMENT

															% Calculated
Dispute	Transaction			Reading			Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date	Type	Reading	Code	# of Days	CCF Usage	CCF/Oays	DOD's	Түре	Due Date	Amount	CODE	Balance	Balance	Current Balance
115	9/6/2007	BILL	6575	R	29	. () 0		6	10/1/2007	\$19.26	G	\$1,358.50	\$1,358.50	
116	10/5/2007						٥			•	\$19.05	G	\$1,377.55	\$1,377.55	1.40%
117	10/5/2007	BILL	6575	R	32) 0		13	10/30/2007	\$19.26	G	\$1,396.81	\$1,396.81	
118	11/5/2007	LPC					0				\$19.34	G	\$1,416.15	\$1,416.15	1.38%
119	11/5/2007	BILL	6593	R	29	18	0.62		117	11/30/2007	\$56.57	G	\$1,472.72	\$1,472.72	
120	12/3/2007	TAXIMP					0				\$3.96	G	\$1,476.68	\$1,476.68	
121	12/6/2007	LPC					0				\$20.19	G	\$1,496.87	\$1,496.87	1.37%
122	12/6/2007	BILL	6777	R	33	184	5.58		656	1/3/2008	\$343.87	G	\$1,840.74	\$1,840.74	
123	1/8/2008	LPC					0				\$25.41	G	\$1,866.15	\$1,866.15	1.38%
124	1/8/2008	BILL	6793	R	31	. 16	0.52		850	2/1/2008	\$48.83	G	\$1,914.98	\$1,914.98	
125	2/6/2008	LPC					0				\$26.14	G	\$1,941.12	\$1,941.12	1.37%
126	2/6/2008	BILL	6793	R	29) 0		814	3/3/2008	\$19.26	G	\$1,960.38	\$1,960.38	
127	3/6/2008	LPC					0				\$26.43	G	\$1,986.81	\$1,986.81	1.35%
128	3/6/2008	BILL	6793	R	31) 0		856	4/1/2008	\$19.26	G	\$2,006.07	\$2,006.07	
129	4/7/2008	LPC					0				\$26.72	G	\$2,032.79	\$2,032.79	1.33%
130	4/7/2008	BILL	6793	R	30	• () 0)	565	4/30/2008	\$19.26	G	\$2,052.05	\$2,052.05	
131	5/7/2008	LPC					0	١			\$27.01	G	\$2,079.06	\$2,079.06	1.32%
132	5/7/2008	BILL	6793	R	29	() (1	256	5/30/2008	\$19.26	G	\$2,098.32	\$2,098.32	
133	5/29/2008	PAY					0	i	Check		(\$497.04)	G	\$1,601.28	\$1,601.28	
134	6/5/2008	LPC					0)			\$24.01	G	\$1,625.29	\$1,625.29	1.50%
135	6/5/2008	BILL	6793	R	32	! () (l	137	6/30/2008	\$19.26	G	\$1,644.55	\$1,644.55	
136	7/7/2008	LPC					0	,			\$24.30	G	\$1,668.85	\$1,668.85	1.48%
137	7/7/2008	BILL	6793	R	29	() 0	1	0	7/30/2008	\$19.26	G	\$1,688.11	\$1,688.11	
138	8/5/2008	LPC					C)			\$24.59	G	\$1,712.70		1.46%
139	8/5/2008	BILL	6793	R	30) () 0	ı	0	8/28/2008	\$19.26	G	\$1,731.96	\$1,731.96	
140	9/4/2008	LPC					C	l .			\$24.88	G	\$1,756.84	\$1,756.84	1.44%
141	9/4/2008	BILL	6794	R	29	1	0.03		0	9/29/2008	-	G	\$1,778.30		
142	10/4/2008	3 LPC					0)			\$25.20	G	\$1,803.50		1.42%
143	10/4/2008		6794	R	32	! () ()	12	10/28/2008		G	\$1,822.76		
144	11/3/2008						O				\$25.49	G	\$1,848.25	\$1,848.25	1.40%
145	11/3/2008	BILL	6794	R	29) () 0	1	238	11/28/2008		G	\$1,867.51		
146	12/5/2008	LPC					C	•			\$25.78	G	\$1,893.29	\$1,893.29	1.38%
147	12/5/2008	BILL	6794	R	34	. () (1	654	1/2/2009	\$19.26	G	\$1,912.55		
148	1/8/2009						C				\$26,07	G	\$1,938.62		1.36%
149	1/8/2009		6794	R	31	. () (t	842	2/3/2009		G	\$1,957.88		
150	2/5/2009	1 LPC					0				\$26.36	G	\$1,984.24		1.35%
151	2/5/2009	Bill	6794	R	31	. 0	C)	1080	3/3/2009		G	\$2,003.50		
152	3/8/2009	1PC					0	1			\$26.65	G	\$2,030.15	\$2,030.15	1.33%

1905337

^{**} Settlement amount according to PGW workpapers.

From Date

To Date

Fairmount

1/1/2004

10/25/2012

702 N MARSHALL ST PHIL, PA 191232710

Account Number 215659749

SA Number 1882249424 Meter 1905337

STATEMENT

	STATEMENT														% Calculated
Dispute	Transaction			Reading			Average	Heating	Payment		Transaction	DISPUTE	Current	Actuai	LPC assessed
NO.		уре	Reading	Code	# of Days	CCF Usage	CCF/Oays		Туре	Due Date	Amount	CODE	Balance	Balance	Current Balance
153	3/8/2009 8	ILL	6794	R	29	0	0	i	843	3/31/2009	\$19.26	G	\$2,049.41	\$2,049.41	
154	4/7/2009 LI	PC					0				\$26.94	G	\$2,076.35	\$2,076.35	1.31%
155	4/7/2009 B	ILL	6831	R	29	37	1.28		554	4/30/2009	\$84.66	G	\$2,161.01	\$2,161.01	
156	5/6/2009 LI	PC					0				\$28.21	G	\$2,189.22	\$2,189.22	1,31%
157	5/6/2009 B	ILL	6889	R	30	58	1.93		302	6/1/2009	\$122.10	G	\$2,311.32	\$2,311.32	
158	6/6/2009 LI	PC					0				\$30.04	G	\$2,341.36	\$2,341.36	1,30%
159	6/6/2009 B	ILL	6889	R	32	2 0) 0		81	6/30/2009	\$19.26	G	\$2,360.62	\$2,360.62	
160	7/8/2009 LI	PC					0				\$30.33	G	\$2,390.95	\$2,390.95	1,28%
161	7/8/2009 B	ILL	6889	Ŕ	29) () 0	ı	13	7/30/2009	\$19.26	G	\$2,410.21	\$2,410.21	
162	8/6/2009 LI	PC					0				\$30.62	G	\$2,440.83	\$2,440.83	1.27%
163	8/6/2009 B	ill.	6889	R	30) () 0	ı	0	8/28/2009	\$19.26	G	\$2,460.09	\$2,460.09	
164	9/4/2009 1.1	PC					0				\$30.90	G	\$2,490.99	\$2,490.99	1.26%
165	9/4/2009 B	ILL	6889	R	31	L C) 0)	0	9/30/2009	\$19.26	G	\$2,510.25	\$2,510.25	
166	10/5/2009 1	PC					0				\$31.19	G	\$2,541.44	\$2,541.44	1,24%
167	10/5/2009 8	HLL	6890	R	30) 1	0.03		19	10/29/2009	\$20.79	G	\$2,562.23	\$2,562.23	
168	11/4/2009 L	.PC					٥)			\$31.51	G	\$2,593.74	\$2,593.74	1.23%
169	11/4/2009 8	ML	6890	R	29	9 () 0	l	256	11/30/2009	\$19.40	G	\$2,613.14	\$2,613.14	
170	12/5/2009 L	PC					0	ı			\$31.80	G	\$2,644.94	\$2,644.94	1.22%
171	12/5/2009 B	IILL	6890	R	33	3 () ()	451	12/31/2009	\$19.44	G	\$2,664.38	\$2,664.38	
172	1/6/2010 L	.PC					0	ı			\$32.09	G	\$2,696.47	\$2,696.47	1.20%
173	1/6/2010 B	HLL	6890	R	30) () (l	860	2/1/2010	\$19.44	G	\$2,715.91	\$2,715.91	
174	1/11/2010 P	PAY					0	1	Check		(\$2,664.38)	G	\$51.53	\$51.53	
175	2/4/2010 L	PC					0	ł			\$0.77	G	\$52.30	\$52.30	1,49%
176	2/4/2010 B	HLL	7015	R	32	2 125	3.91	,	1015	3/2/2010	\$216.81	G	\$269.11	\$269.11	
177	3/5/2010 L	PC					0)			\$4.02	G	\$273.13	\$273.13	1,49%
178	3/5/2010 B	SILL	7239	R	29	224	7.72	!	936	3/30/2010	\$361.86	G	\$634.99	\$634.99	
179	4/7/2010 E	PC					O)			\$9.45	G	\$644.44	\$644.44	1.49%
180	4/7/2010 B	ВILL	7327	R	29	88	3.03	}	460	4/30/2010	\$177.95	G	\$822.39	\$822.39	
181	5/6/2010 L	.PC					0)			\$12.12	G	\$834.51	\$834.51	1.47%
182	5/6/2010 B	BILL	7331	. R	30) 4	0.13		217	5/28/2010	\$27.15	G	\$861.66	\$861.66	
183	6/5/2010 L	.PC					0)			\$12.52	G	\$874.18	\$874.18	1.45%
184	6/5/2010 B	BILL	7331	. R	32	2 () 0	1	76	6/29/2010	\$19.44	G	\$893.62	\$893.62	
185	7/6/2010 L	.PC					0)			\$12.82	G	\$905.44	\$906.44	1.43%
186	7/6/2010 B	BILL	7331	. R	29) () 0	1	0	7/29/2010	\$19.44	G	\$925.88	\$925.88	
187	7/22/2010 P	PAY					0	}	Check		(\$893.62)	G	\$32.26	\$32.26	
188	8/4/2010 L	.PC					0	1			\$0.48	G	\$32.74	\$32.74	1.49%
189	8/4/2010 B	BILL	7332	R	30) :	0.03	ŀ	0	8/27/2010		G	\$53.69	\$53.69	
190	9/4/2010 L	.PC					O	1			\$0.79	G	\$54.48	\$54.48	1.47%

^{**} Settlement amount according to PGW workpapers. The balance at 3/29/12 should not include additional late fees.

Fairmount From Date To Date Fairmount 1/1/2004 10/25/2012

Account Number SA Number Meter
702 N MARSHALL ST PHIL, PA 191232710 215659749 1882249424 1905337

STATEMENT

															% Calculated
Dispute	Transaction			Reading			Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date	Type	Reading	Code	# of Days	CCF Usage	CCF/Oays	DOD's	Туре	Due Date	Amount	CODE	Balance	Balance	Current Balance
191	9/4/2010	BILL	7332	R	32		0	1	0	9/29/2010	\$19.44	G	\$73.92	\$73.92	
192	10/5/2010	LPC					0				\$1.08	G	\$75.00	\$75.00	1.46%
193	10/5/2010	BILL	7332	R	30) 0) a		O	10/28/2010	\$19.44	G	\$94.44	\$94.44	
194	11/3/2010	LPC					0)			\$1.38	G	\$95.82	\$95.82	1.46%
1 9 5	11/3/2010	BILL	7332	R	29) 0	· a		171	11/30/2010	\$19.44	G	\$115.26	\$115.26	
196	12/3/2010	LPC					0)			\$1.67	G	\$116.93	\$116.93	1.45%
197	12/3/2010	BilL	7552	R	32	220	6.88		523	12/30/2010	\$360.71	G	\$477.64	\$477.64	
198	1/6/2011	LPC					0)			\$7.08	G	\$484.72	\$484.72	1.48%
199	1/6/2011	BILL	7926	R	31	. 374	12.06		992	2/1/2011	\$527.70	G	\$1,012.42	\$1,012.42	
200	2/4/2011	LPC					0	+			\$14.99	G	\$1,027.41	\$1,027.41	1.48%
201	2/4/2011	BILL	8105	R	32	179	5.59		1132	3/2/2011	\$267.02	G	\$1,294.43	\$1,294.43	
202	3/8/2011	LPC					0	1			\$19.00	G	\$1,313.43	\$1,313.43	1.47%
203	3/8/2011	BILL	8364	R	30	259	8.63		817	3/31/2011	\$400.33	G	\$1,713.76	\$1,713.76	
204	4/4/2011	PAY					0	.	Check		(\$1,294.43)	G	\$419.33	\$419.33	
205	4/5/2011	LPC					0				\$6.28	G	\$425.61	\$425.61	1.50%
206	4/5/2011	BILL	8456	R	28	92	3.29		557	4/29/2011	\$162.72	G	\$588.33	\$588.33	
207	5/5/2011	LPC					C	l			\$8.73	G	\$597.06	\$597.06	1.48%
208	5/5/2011	BILL	8456	R	32	: 0) 0	1	287	5/31/2011	\$19.44	G	\$616.50	\$616.50	
209	6/7/2011	LPC					C)			\$9.02	G	\$625.52	\$625,52	1.46%
210	6/7/2011	BILL	8456	R	30) (9 0	1	44	6/29/2011	\$19.44	G	\$644.96	\$644.96	
211	7/6/2011	LPC					0	1			\$9.31	G	\$654.27	\$654.27	1.44%
212	7/6/2011	BILL	8456	R	29) () 0	1	0	7/29/2011	\$19.44	G	\$673.71	\$673.71	
213	8/4/2011	LPC					0)			\$9.60	G	\$683.31	\$683.31	1.42%
214	8/4/2011	BilL	8456	R	32	2 0	0	1	0	8/29/2011	\$19.44	G	\$702.75	\$702.75	
215	8/10/2011	PAY					0)	Check		(\$673.71)	G	\$29.04	\$29.04	
216	9/6/2011	LPC					0	1			\$0.43	G	\$29.47	\$29.47	1.48%
217	9/6/2011	BILL	8456	R	29	0	0	0		9/29/2011	\$19.44	G	\$48.91	\$48,91	
218	10/6/2011	LPC					0)			\$0.72	G	\$49.63	\$49.63	1.47%
219	10/6/2011	BILL	8456	R	31	. 0	0)	18	10/31/2011	\$19.44	G	\$69.07	\$69.07	
220	11/3/2011	LPC					0	1			\$1.01	G	\$70.08	\$70.08	1.46%
221	11/3/2011	BILL	8498	R	31	. 42	1.35		Z34	11/30/2011	\$80.71	G	\$150.79	\$150,79	
222	12/5/2011	LPC					0)			\$2.22	G	\$153.01	\$153.01	1.47%
223	12/5/2011	BILL	8672	R	30	174	5.8	,	397	12/30/2011	\$276.62	G	\$429.63	\$429.63	
224	1/5/2012	LPC					0)			\$6.37	G	\$436.00	\$436.00	1.48%
225	1/5/2012	BILL	8825	R	30	153	5.1		653	1/31/2012	\$239.55	G	\$675.55	\$675.55	

^{**} Settlement amount according to PGW workpapers.

The balance at 3/29/12 should not include additional late fees.

From

To Date

Fairmount

From Date-1/1/2004

10/25/2012

702 N MARSHALL ST PHIL, PA 191232710

Account Number 215659749 SA Number 1882249424 Meter 1905337

STA	TE	м	FM	٠
311	11.	.,.	-11	

	STATEMENT														
Dispute	Transaction			Reading			Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	% Calculated LPC assessed
NO.		Туре	Reading	Code	# of Days	CCF Usage		•	Туре	Due Date	Amount	CODE	Balance	Balance	Current Balance
226	1/30/2012		•		•		0		Check		(\$429.63)	G	\$245.92	\$245.92	
227	2/6/2012						0				\$3.68	G	\$249.60	\$249.60	1.50%
228	2/6/2012		8952	2 R	33	127	3.85		853	3/1/2012	\$201.94	G	\$451.54	\$451.54	
229	3/7/2012		•				0		- - -		\$6.71	G	\$458.25	\$458.25	1.49%
230	3/7/2012		9003	3 R	30	51	1.7		723	03/30/2012	\$92.32	G	\$550.57	\$550.57	
231	4/5/2012	LPC					0			-	\$8.10	G	\$558.67	\$558.67	1.47%
232	4/5/2012	BILL	9097	7 R	31	94	3,03		381	05/01/2012	\$143.22	G	\$701.89	\$701.89	
233	4/9/2012	PAY					0		Check	**	(\$245.92)	1	\$455.97	\$455.97	
234	5/8/2012	LPC					0				\$6.83	G	\$462.80	\$462.80	1.50%
235	5/8/2012	BILL	9129	R	30	32	1,07		275	5/31/2012	\$61.58	G	\$524.38	\$524.38	
236	5/7/2012	LPC					0				\$7.76	G	\$532.14	\$532.14	1.48%
237	5/7/2012	BILL	9134	₿ R	30	5	0.17		26	6/29/2012	\$26.02	G	\$558.16	\$558.16	
238	7/7/2012	LPC					0				\$8.15	G	\$566.31	\$566.31	1.46%
239	7/7/2012	BILL	9134	R	31	0	0		7	7/31/2012	\$19.44	G	\$585.75	\$585.75	
240	7/17/2012	PAY					0		Check		(\$558.16)	G	\$27.59	\$27.59	
241	8/7/2012	LPC					0				\$0.41	G	\$28.00	\$28.00	1.49%
242	8/7/2012	віш	9134	1 R	30		0		0	8/29/2012	\$19.44	G	\$47.44	\$47.44	
243	9/6/2012	LPC					0				\$0.70	G	\$48.14	\$48.14	1.48%
244	9/6/2012	BILL	9134	4 R	30	·) 0		0	10/1/2012	\$19.44	G	\$67.58	\$67.58	
245	10/6/2012	LPC					0				\$0.99	G	\$68.57	\$68.57	1.46%
246	10/6/2012	BILL	9134	4 R	32) 0		17	10/30/2012	\$19.44	G	\$88.01	\$88.01	
247	11/6/2012	LPC									\$1.28	G	\$89.29	\$89.29	1.45%
248	11/6/2012	BILL	9204	‡ R	29	70)			12/3/2012	\$122.63	G	\$211.92	\$211.92	
249	12/6/2012	LPC									\$3.12	G	\$215.04	\$215.04	1.47%
250	12/6/2012	BILL	9449	5 R	33	241	1			1/3/2013	\$328.76	G	\$543.80	\$543.80	
251	1/8/2013	LPC									\$8.05	G.	\$551.85	\$551.85	1.48%
252	1/8/2013	Biil	9657	7 R	31	212	<u>!</u>			2/1/2013	\$333.62	G	\$885.47	\$885.47	
253	2/7/2013	LPC									13.06	G	\$898.53	\$898.53	1.47%
254	2/7/2013	BILL	(5 R		349)			3/4/2013	525.34	G	\$1,423.87	\$1,423.87	
255	3/7/2013	LPC									20.94	G	\$1,444.81	\$1,444.81	1,47%
256	3/7/2013	BILL	40:	1 R		399	i			4/2/2013	572.12	G	\$2,016.93	\$2,016.93	
257	4/6/2013	LPC									29.52	G	\$2,046.45	\$2,046.45	1.46%
258	4/6/2013	BILL	713	2 R		311	1			4/30/2013	464.88	G	\$2,511.33	\$2,511.33	
259	5/7/2013	LPC									36.49	G	\$2,547.82	\$2,547.82	1.45%
260	5/7/2013	BILL	813	2 R		100)			5/31/2013	171.77	G	\$2,719.59	\$2,719.59	
261	6/7/2013	LPC									39.07	G	\$2,758.66	\$2,758.66	1.44%
262	6/7/2013	BILL	827	7 R		15	5			6/28/2013		G	\$2,800.45	\$2,800.45	
263	7/5/2013	LPC									39.7	G	\$2,840.15	\$2,840.15	1.42%

^{**} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

From Date

To Date

1/1/2004

10/25/2012

Account Number

SA Number

Meter

702 N MARSHALL ST PHIL, PA 191232710

215659749

1882249424

1905337

STATEMENT

Falrmount

Dispute NO.	Transaction Date	Туре	Reading	Reading Code	# of Days	CCF Usage	Average CCF/Oays	Heating OOD's	Payment Type	Due Date	Transaction Amount	DISPUTE CODE	Current Balance	Actual Balance	% Calculated <u>LPC assessed</u> Current Balance
264	7/5/2013	BILL	827	7 R		(כ			7/30/2013	19.46	G	\$2,859.61	\$2,859.61	
265	8/5/2013	LPC										G	\$2,859.61	\$2,859.61	0.00%
266	8/5/2013	BILL										G	\$2,859.61	\$2,859.61	

^{**} Settlement amount according to PGW workpapers. The balance at 3/29/12 should not include additional late fees.

 FERN ROCK
 From Date 1/1/2004
 To Date 10/25/2012

 920-932 W GODFREY AVE Apt AWH PHIL, PA 191410000
 Account Number 719354604
 SA Number 5597548861
 Meter 2027209

 STATEMENT
 Account Number 719354604
 SA Number 5597548861
 Meter 2027209

	920-932 W GODFRET AVE A	MINAMU LUIC LY 13.	1410000	Account Num	Der /193540U4	SA Numbe	7 5597548861	Meter 202720	7				
	STATEMENT											1	% Calculated
-	Transaction	Reading			Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date Type	Reading Code	# of Days	CCF Usage	CCF/Days	DDD's	Туре	Oue Date	Amount	CODE	Balance	Balance	Current Balance
1	7/5/2004 XFER					0			(\$717.00)	C	\$55.08	\$66.08	
2	11/2/2004 XFER		<u>.</u>			0			(\$619.12)	С	\$302.26	\$302.26	
3	12/3/2007 TAXIMP					0			\$70.70	ì	\$1,829.62	\$1,829.62	
4	10/4/2008 BILL	19105 V	3	7 8:	12 21.9	95	20	10/28/2008	\$1,761.53	0	\$1,823.70	\$1,823.70	
5	5/1/2009 LPC					0			\$28.11	<u> </u>	\$1,902.17	\$1,902.17	1.50%
6	5/30/2009 LPC					0			\$50.97	F	\$3,477.45	\$3,477.45	1.49%
7	7/1/2009 IPC					0			\$74.17	F	\$5,098.34	\$5,098.34	1.48%
8	8/1/2009 LPC	 	····		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	0		-	\$75.12	F	\$5,083.27	\$5,083.27	1.50%
9	8/31/2009 LPC					0			\$90.69	F	\$6,212.47	\$6,212.47	1.48%
10	9/30/2009 LPC					0			\$102.50	F	\$7,102.24	\$7,102.24	1.46%
11	10/31/2009 IPC					0			\$108.17	F	\$7,319.69	\$7,319.69	1.50%
12	12/1/2009 IPC					0		<u>-</u>	\$109.18	F	\$7,388.47	\$7,388.47	1.50%
13	1/1/2010 IPC					0			\$127.33	F	\$8,725.62	\$8,725.62	1.48%
14	1/30/2010 LPC					0			\$136.50	F	\$9,237.10	\$9,237.10	1.50%
15	2/27/2010 LPC					0			\$161.11	F	\$11,038.59	\$11,038.59	1.48%
16	3/31/2010 LPC					0			\$169.91	F	\$11,497.67	\$11,497.67	1.50%
17	4/30/2010 IPC					0			\$192.54	F	\$13,199.03	\$13,199.03	1.48%
18	5/29/2010 LPC					0			\$207.03	F	\$14,372.04	\$14,372.04	1.46%
19	6/30/2010 LPC					0			\$219.05	F	\$15,392.04	\$15,392.04	1.44%
20	7/30/2010 LPC					0		_	\$231.21	F	\$16,434.33	\$16,434.33	1.43%
21	8/31/2010 LPC					0			\$243.47	F	\$17,494.71	\$17,494.71	1.41%
22	9/30/2010 LPC					0			\$255.11	F	\$17,686.00	\$17,686.00	1.46%
23	10/29/2010 LPC					0			\$268.89	F	\$18,873.63	\$18,873.63	1.45%
24	11/30/2010 LPC					0			\$284.26	F	\$20,182.39	\$20,182.39	1.43%
25	1/1/2011 LPC					0			\$302.51	F	\$20,470.27	\$20,470.27	1.50%
26	2/1/2011 LPC					0			\$266.30	F	\$18,019.84	\$18,019.84	1.50%
27	2/28/2011 LPC					0			\$286.59	F	\$19,659.18	\$19,659.18	1.48%
28	3/31/2011 LPC					0			\$305.32	F	\$21,212.94	\$21,212.94	1.46%
29	4/30/2011 LPC					0			\$326.08	F	\$22,923.56	\$22,923.56	1.44%
30	5/31/2011 LPC					0			\$344.49	F	\$24,495.00	\$24,495.00	1.43%
31	6/30/2011 LPC					0			\$360.39	F	\$24,450.70	\$24,450.70	1.50%
32	7/30/2011 LPC			_		0			\$375.85	F	\$25,857.26	\$25,857.26	1.47%
33	8/17/2011 PAY					0	Check		(\$1,267.10)		\$25,410.17	\$25,410.17	
34	9/30/2011 LPC					0			\$393.83	F	\$27,030.64	\$27,030.64	1.48%
35	10/28/2011 PAY					0	Check		(\$1,091.40)		\$26,976.92	\$26,976.92	
36	11/23/2011 PAY					0	Check		(\$796.29)		\$27,665.23	\$27,665.23	
37	_12/31/2011 LPC					0			\$420.05	F	\$28,825.32	\$28,825.32	1.48%
38	1/31/2012 LPC	· · · · · · · · · · · · · · · · · · ·				0			\$438.99	F	\$30,526.80	\$30,526.80	1.46%
39	2/29/2012 LPC					0			\$461.80	F	\$32,509.67	\$32,509.67	1.44%
40	3/31/2012 LPC		_			0			\$476.15	F	\$33,942.17	\$33,942.17	1.42%
41	5/1/2012 LPC					0			\$492.81	F	\$35,545.65	\$35,545.65	1.41%
42	6/1/2012 LPC					0			\$508.07	F	\$37,071.37	\$37,071.37	1.39%

FERN ROCK

50

4/4/2013 LPC

From Date 1/1/2004

To Date 10/25/2012

Account Number 719354604 SA Number 5109682157 934-938 W GODFREY AVE Apt AWH PHII, PA 191410000 Meter Rate 2035385 STATEMENT % Calculated DISPUTE Current Actual LPC assessed Dispute Transaction Reading Average Heating Payment Transaction Balance Type Reading Code # of Days Balance **Current Balance** NO. Date CCF Usage CCF/Days ODD's CODE Type Due Date Amount 1 7/6/2004 XFER 0 717.00 2 11/2/2004 XFER 619.12 c Ď c 427.41 427.41 1/21/2005 XFER Ö 43,610,21 3 4 12/3/2007 TAXIMP ō 52.64 1,279.02 1,279.02 s 10/4/2008 BILL 10896 V 37 7.95 20 10/28/2008 650.08 D 671.92 671.92 11.10 751.49 751.49 1.50% 5/1/2009 LPC F 6 0 7 5/30/2009 LPC 0 19.95 1.361.33 1.361.33 1.49% 8 7/1/2009 LPC 0 27.61 F 1,899.54 1,899.54 1.47% 25,24 F 1,708.11 1,708.11 1.50% 8/1/2009 LPC 9 0 10 8/31/2009 LPC 0 31.82 F 2,178.97 2,178.97 1.48% 11 37.07 2.566.05 2,566,05 1.47% 9/30/2009 LPC 0 12 10/31/2009 LPC 41.29 2,794.23 2,794,23 1.50% F 0 2.981.85 2,981.85 1.50% 13 12/1/2009 LPC 0 44.06 ۶ 1.48% 1/1/2010 LPC 0 53.36 ۶ 3.655.26 3,655.26 14 3,992.44 3,992.44 1.50% 15 1/30/2010 LPC 0 59.00 ۶ 4,746.47 4,746.47 1.48% 16 2/27/2010 LPC 0 69.27 ٤ 17 3/31/2010 LPC 0 70.94 F 4,800.70 4,800.70 1.50% 5.543.46 5,543.46 1.48% 18 4/30/2010 LPC ō 80.87 F 19 5/29/2010 LPC 89.34 F 6.197.51 6,197.51 1.46% 0 20 6/30/2010 LPC 0 96.31 F 6,758.22 6,758.22 1.45% 102.27 7.258.15 7,258,15 1.43% 21 7/30/2010 LPC a ۶ 22 8/31/2010 LPC 0 107.52 ۶ 7,715.89 7,715.89 1.41% 7,782.50 112.37 7,782.50 1.47% 23 9/30/2010 LPC 0 F 24 10/29/2010 LPC 118.35 8.299.35 8,299,35 1.45% 0 25 11/30/2010 LPC 0 125.63 F 8,910,79 8,910.79 1.43% 9,048.99 9,048.99 1.50% 26 1/1/2011 LPC 133.72 0 F 27 2/1/2011 LPC 117.55 F 7,954.80 7,954.80 1.50% ō 8,727,40 8,727.40 28 2/28/2011 LPC ۵ 127.23 F 1.48% 136.72 F 9,495.63 9,496,63 1.46% 29 3/31/2011 LPC 0 10,380.46 30 4/30/2011 LPC 0 147.76 F 10,380.46 1.44% 11.155.32 11,155,32 1.43% 31 5/31/2011 LPC 0 157.03 F 1.50% 32 6/30/2011 LPC 165.15 11,206.01 11,206.01 0 F 33 7/30/2011 LPC ō 172.28 F 11,853.71 11,853.71 1.47% 34 8/31/2011 LPC 0 174.24 F 11,790.53 11,790.53 1.50% 12,410.59 12,410.59 1.48% 35 9/30/2011 LPC 180.83 F 0 36 10/31/2011 LPC 185.96 12,651.27 12,651.27 1.50% 0 37 11/30/2011 LPC ٥ 189.14 12,798.89 12,798.89 1.50% 13,736.24 13,736.24 1.48% 38 12/31/2011 LPC ٥ 200.20 F 14,858.22 14,858.22 1.46% 39 1/31/2012 LPC 0 213.82 F 40 2/29/2012 LPC 0 231.72 F 16.283.37 16,283.37 1.44% 246.54 F 17,517.86 17,517.86 1.43% 41 3/31/2012 LPC 0 18,479.50 18,479.60 42 5/1/2012 LPC 0 257.11 F 1.41% 43 6/1/2012 LPC ō 265.74 F 19.320.53 19,320,53 1.39% 44 10/2/2012 LPC 291.52 F 21,330.87 21,330.87 1.39% 0 1.37% 45 11/6/2012 LPC \$297.01 F \$21,993.53 \$21,993.53 46 12/6/2012 LPC \$304.99 F \$22,830.91 \$22,830.91 1.35% \$23,731.72 47 1/5/2013 LPC \$313.80 \$23,731.72 1.34% \$24,550.69 \$321.26 \$24,550.69 1.33% 48 2/6/2013 LPC 49 3/6/2013 LPC \$330.97 \$25,528,51 \$25,528,51 1.31%

338.59

F

\$26,375.14

\$26,375.14

1.30%

FERN ROCK

From Date 1/1/2004

To Date 10/25/2012

934-938 W GODFREY AVE Apt AWH PHII, PA 19141000C Account Number 719354604 SA Number 5109682157

Meter Rate 2035385

	STATEMENT												% Calculated
Dispute	Transaction		Readin	8		Average HeatIn	ting Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NQ.	Date	Type	Reading Code	# of Days	CCF Usage	CCF/Days DDD's	r's Type	Due Date	Amount	CODE	Balance	Balance	Current Balance
51	5/4/2013	LPC						•	346.37	۶	\$27,240.57	\$27,240.57	1.29%
52	6/6/2013	LPC					·		354.52	۶	\$28,137.97	\$28,137.97	1.28%
53	7/3/2013	LPC					-		363.12	F	\$29,074.92	\$29,074.92	1.26%
54	8/6/2013	LPÇ							369.23	F	\$29,851.48	\$29,851.48	1.25%

FERNROCK From Date 1/1/2004 To Date 10/25/2012 920-932 W GOOFREY AVE Apt HH PHIL, PA 191413805 Meter Rate 1989388 Account Number 253720512 SA Number 9935030987 STATEMENT % Calculated Dispute Transaction Reading Average Heating **Payment** Transaction DISPUTE Current Actual LPC assessed NO. Oate Type Reading Code # of Days CCF Usage CCF/Days DDD's Type **Due Date** Amount CODE Balance Balance Current Balance 1/21/2005 XFER 1 \$35,755.07 \$298.58 \$298.58 2 12/3/2007 TAXIMP ō \$1.26 \$0.02 \$0.02 3 5/1/2009 LPC 7 \$129.93 \$8,792.41 \$8,792.41 1.50% ۶ 5/30/2009 LPC 0 đ \$150.50 F \$10,313.99 \$10,313.99 1.48% 7/1/2009 LPC 5 0 \$150.79 F 510,484,04 \$10,484,04 1.46% 8/1/2009 LPC 0.00 6 \$136.98 F \$9,269.20 \$9,269.20 1.50% 7 8/31/2009 LPC 0 \$137.27 F \$9,425.73 \$9,425.73 1.48% 9/30/2009 LPC ₹ F 8 \$137.56 \$9,582.55 \$9,582.55 1.45% 10/31/2009 LPC 9 7 \$137.85 F \$9,720.40 \$9,720.40 1.44% 10 11/30/2009 LPC \$138.25 59,866,16 \$9,866,16 1.42% 1/1/2010 LPC ō 11 \$165.94 \$11,878.19 \$11.878.19 1.42% 12 1/30/2010 LPC 7 1.43% \$231.09 \$16,426.06 516,426.06 F 13 2/27/2010 LPC 7 \$305.44 \$21,687.92 \$21,687.92 1.43% 3/31/2010 LPC 14 0 \$372.34 \$25,195.30 \$25,195.30 1.50% 15 4/30/2010 LPC 0 \$429.37 F \$29,426.58 \$29,426.68 1.48% 16 5/29/2010 LPC 0 \$432.40 \$30,061.15 \$30,061.15 1.46% 17 6/30/2010 LPC 0 \$432.69 \$30,513.28 1.44% F \$30,513.28 18 7/30/2010 LPC 0 \$432.98 ۶ \$30,965.70 \$30,965.70 1.42% 19 8/31/2010 LPC 0 \$433,28 \$31,418.42 F \$31,418.42 1.40% 9/30/2010 LPC 20 0 \$433,57 \$31,832,55 \$31,832.55 1.38% 10/29/2010 LPC 21 0 \$432.34 F \$30,022.42 \$30,022.42 1.46% 22 11/30/2010 LPC 0 \$30,751.84 \$436.73 E \$30,751.84 1.44% 23 1/1/2011 LPC 0 1.46% \$480.71 \$33,439.27 \$33,439.27 F 2/1/2011 LPC 24 ╗ \$510.09 \$34,516.44 \$34,516,44 1.50% 25 2/28/2011 LPC Ó \$575.40 \$39,445.95 \$39,445.95 1.48% 26 3/31/2011 LPC ō \$622.83 \$43,230.87 \$43,230.87 1.45% \$669.61 \$47,019.16 27 4/30/2011 LPC 0 \$47,019.16 1.44% 28 5/31/2011 LPC 7 \$689.82 \$49,056.40 \$49,056.40 1.43% F 6/30/2011 LPC 29 0 \$689.35 \$46,646.51 \$46,646.51 1.50%

\$689.64

\$47,355.59

\$47,355.59

1.48%

1

30

7/30/2011 LPC

	FERNROCK 920-932 W GODFRE STATEMENT	EY AVE Ap	et HH PHIL, PA	A 1914138	305	From Date 1/ Account Num	•	12	To Date 10 SA Numbe)/25/2012 r 9935030987	Meter Rate 19	989388		ſ	% Calculated
Dispute	Transaction			Reading	ł		Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date	Туре	Reading	Code	# of Days	CCF Usage	CCF/Day	s DDD's	Туре	Due Date	Amount	CODE	Balance	Balance	Current Balance
31	8/31/2011	LPC						0			\$689.94	F	\$46,717.55	\$46,717.55	1.50%
32	9/30/2011	LPC						Q			\$690.23	f	\$47,427.22	\$47,427.22	1.48%
33	10/31/2011	LPC						0			\$690.52	F	\$48,117.74	\$48,117.74	1.46%
34	11/30/2011							0			\$691.59	F	\$48,841.61	\$48,841.61	1.44%
35	12/31/2011	LPC				_		0			\$722.71	F	\$51,638.97	\$51,638.97	1.42%
36	1/31/2012					_		0			\$765.87	F	\$55,282.58	\$55,282.68	1.40%
37	2/29/2012					_		0			\$829.30	F	\$60,340.38	\$60,340.38	1.39%
38	3/31/2012							0			\$868.79	F	\$63,841.64	\$63,841.64	1.38%
39	5/1/2012	LPC						0			\$893.34	F	\$66,371.77	\$66,371.77	1.36%
40	5/31/2012							0			\$900.38	F	\$67,741.27	\$67,741.27	1.35%
41	6/30/2012	LPC						0			\$900.67	F	\$68,661.38	\$68,661.38	1.33%
42	8/1/2012							0	<u> </u>		\$900.98	F	\$69,583.13	\$69,583.13	1.31%
43	8/31/2012							0			\$901.27	F	\$70,503.84	\$70,503.84	1.29%
44	10/4/2012							0			\$901.56	F	\$71,424.84	\$71,424.84	1.28%
45	11/6/2012										\$901.85	F	\$72,346.13	\$72,346.13	1.26%
46	12/6/2012					_					\$902.14	F	\$73,267.71	\$73,267.71	1,25%
47	1/5/2013	LPC									\$922.33	F	\$75,535.92	\$75,535.92	1.24%
48	2/5/2013							_			\$954.47	F	\$78,632.96	\$78,632.96	1.23%
49	3/6/2013										\$1,010.52	F	\$83,380.32	\$83,380.32	1.23%
50	4/4/2013										\$1,069.43	F	\$88,376.69	\$88,376.69	1.22%
51	5/4/2013						-				\$1,126.42	F	\$93,302.37	\$93,302.37	1.22%
52	6/6/2013	LPC									\$1,134.16	F	\$94,952.86	\$94,952.86	1.21%
53	7/3/2013	LPC									\$1,134.45	F	\$96,106.75	\$96,106.75	1.19%
54	8/3/2013	LPC			·			· · · · · ·			\$1,134.75	F	\$97,260.94	\$97,260,94	1.18%

From Date 1/1/2004 To Date 10/25/2012 934-938 W GODFREY AVE Apt H Phil. PA 191410000 Account 23444792 SA Number 6679618097 Meter Rate 1989360 G5 STATEMENT % Calculated Dispute Transaction Reading Heating Payment Transaction **DISPUTE** Current LPC assessed Actual NO. Date Type Reading Code # of Days CCF Usage Average CCF/Day DDD's Due Date Amount CODE Balance Current Balance Type Balance 1/21/2005 XFER 1 \$14,295.16 С \$1.58 \$1.58 2 12/3/2007 TAXIMP 0 \$1.26 \$0.02 \$0.02 5/1/2009 LPC 3 0 \$11.38 \$770.33 \$770.33 1.50% F 5/30/2009 IPC 0 \$20,18 F \$1,377.12 \$1,377.12 1.49% 7/1/2009 LPC 5 0 \$20.47 F \$1,416.85 \$1,416.85 1.47% 8/1/2009 LPC 0 \$12.74 \$862,24 \$862.24 1.50% 8/31/2009 LPC 0 \$13.03 F \$894.53 \$894.53 1.48% 9/30/2009 LPC 0 \$13.32 \$927.11 \$927.11 1.46% F 10/31/2009 LPC 0 \$13.60 F \$940.71 \$940.71 1.47% 11/30/2009 LPC 10 0 517.24 \$1,181.01 \$1,181.01 1.48% 11 1/1/2010 LPC 0 \$30.51 \$2,095.94 \$2,095,94 1.48% 12 1/30/2010 LPC 0 \$51.35 F \$3,475.03 \$3,475.03 1.50% 13 2/27/2010 LPC 0 \$80.23 F \$5,480,77 \$5,480,77 1.49% 14 3/31/2010 LPC 0 \$101.72 F \$6,883.43 \$6,883.43 1.50% 15 4/30/2010 LPC 0 \$124.57 \$8,531.35 F \$8,531.35 1.48% 16 5/29/2010 LPC 0 \$125.78 F \$8,737,44 \$8,737.44 1.46% 17 6/30/2010 IPC 0 \$126.07 F \$8,882.95 \$8,882.95 1.44% 18 7/30/2010 LPC 0 \$126.36 F \$9,028,75 \$9,028.75 1.42% 8/31/2010 LPC 19 0 \$126.65 F \$9,174,84 \$9,174.84 1.40% 20 9/30/2010 LPC 0 \$126.94 F \$9,282.34 \$9,282.34 1.39% 21 10/29/2010 LPC 0 \$127.23 F \$9,429.01 \$9,429.01 1.37% 22 11/30/2010 LPC 0 \$129.64 \$9,718,81 \$9,718.81 1.35% 23 1/3/2011 LPC 0 \$149.58 F \$10,910.41 \$10,910.41 1.39% 24 2/1/2011 LPC 0 \$169.96 \$11,500.95 \$11,500.95 1.50% 25 2/28/2011 LPC 0 \$200.56 \$13,741,77 \$13,741.77 1.48% 26 3/31/2011 LPC ā \$227.66 F \$15,775.67 \$15,775.67 1.46% 27 4/30/2011 LPC 0 \$252,20 F \$17,663.95 \$17,663.95 1.45% 28 5/31/2011 LPC 0 \$264,62 F \$18,756.63 \$18,756,63 1.43% 29 6/30/2011 LPC 0 \$257.09 F \$17,397.08 \$17,397.08 1.50% 30 7/30/2011 LPC 0 \$257.39 2 \$17,673.91 \$17,673.91 1.48% 31 8/31/2011 LPC 0 \$252.97 F \$17,118.26 \$17,118.26 1.50% 9/30/2011 LPC 32 0 \$253.27 F \$17,390,97 \$17,390.97 1.48% 33 10/31/2011 LPC 0 \$253.56 F \$17,644.53 \$17,644.53 1.46% 11/30/2011 LPC 34 0 \$254,35 \$17,912.82 \$17,912.82 1.44% 35 12/31/2011 LPC \$274.43 \$19,525.66 \$19,525.66 1.43% 36 1/31/2012 LPC 0 \$301.75 \$21,649.31 521,649.31 1.41% 37 2/29/2012 LPC 0.00 \$333.18 \$24,077.85 \$24,077.85 1.40% 3/31/2012 LPC 38 0 \$361.05 \$25,296,86 \$26,296.86 1.39% 39 5/1/2012 LPC 0 \$375.61 F \$27,642.58 \$27,642.58 1.38% 40 5/31/2012 LPC 0 \$379.69 F \$28,294.56 \$28,294.56 1.36% 6/30/2012 LPC 41 0 \$379.98 F \$28,693.98 \$28,693.98 1.34% 42 8/1/2012 LPC 0 \$380.27 \$29,093.69 \$29,093.69 1.32% 43 8/31/2012 LPC 0 \$380.57 \$29,493.70 \$29,493.70 1.31% 9/29/2012 LPC 44 0 \$380.86 \$29,894,00 F \$29,894.00 1.29% 45 11/6/2012 LPC \$381.15 F \$30,294.59 \$30,294.59 1.27% 46 12/6/2012 LPC \$381.44 \$30,695.47 F \$30,695.47 1.26% 47 1/5/2013 LPC \$399.52 \$32,300,32 \$32,300,32 1.25% 48 2/5/2013 LPC \$423.47 \$34,320.59 \$34,320.59 1.25% 49 3/6/2013 LPC \$455.10 \$35,884.30 \$36,884.30 1,25% 4/4/2013 LPC 50 \$484.22 \$39,309.52 \$39,309.52 1.25%

. .

FERN ROCK

1

FERN ROCK

. . .

From Date 1/1/2004

To Date 10/25/2012

934-938 W GODFREY AVE Apt H Phil, PA 191410000

Account 23444792

SA Number 6679618097

Meter Rate 1989360 GS

	STATEMEN	T												% Calculated
Dispute	Transaction	1		Readin	g		Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date	Туре	Reading	Code	# of Days	CCF Usage	Average CCF/Dai DDD's	Туре	Due Date	Amount	CODE	Balance	Balance	Current Balance
51	5/4/20	13 UPC								\$512.22	F	\$41,688.86	\$41,688.86	1.24%
52	6/6/20	13 LPC								\$526.29	F	\$43,153.17	\$43,153.17	1.23%
53	7/3/20:	13 LPC								\$529.79	F	\$43,916.20	\$43,916.20	1.22%
54	8/6/20	13 LPC								\$530.08	F	\$44,465.72	\$44,465.72	1.21%

MARCHWOOD From Date 1/1/2004 To Date 10/26/2012
5515 WISSAHICKON AVE Apt PRL 8 PHIL, PA 19144 Account Number 9125007651 SA Number 9961788347 Meter 1989624

	STATEMENT	T .													% Calculated
Dispute	Transaction	1		Reading			Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date	Type	Reading	Code	# of Days	CCF Usage	CCF/Days	DDD's	Type	Due Date	Amount	CODE	Balance	Balance	Current Balance
1	7/8/200	S BILL	6014	46 Y	33	123	3.73		11	8/2/2005	\$201.88	D	\$201.88	\$201.88	
2	10/24/200	6 BILL	786	30 C	28	1034	36.93	3	189	11/16/2006	\$1,926.46	D	\$3,903.71	\$3,903.71	
3	5/1/201	2 LPC					C)			\$1,753.99	F	\$125,093.02	\$125,093.02	1.42%
4	6/1/201	2 LPC						<u> </u>			\$1,817.22	F	\$131,125.62	\$131,125.62	1.41%

doowh3ram

36

37

38

39

40

41

42

43

44

45

46

6/30/2011 LPC

7/30/2011 LPC

8/31/2011 LPC

9/30/2011 LPC

10/31/2011 LPC

12/1/2011 LPC

2/1/2012 LPC

3/1/2012 LPC

3/31/2012 LPC

5/1/2012 LPC

12/31/2011 LPC

From Date 1/1/2004

ō

ō

0

ō

0

0

ō

0

Õ

0

0

To Date 10/26/2012

\$7.84

\$2.82

\$5.07

57.81

\$10.52

\$13.04

\$15.70

\$18.17

\$20.36

\$22.81

\$24.94

F

F

F

F

F

F

F

F

F

F

F

\$530.71

\$191.13

\$346.07

\$536.72

\$727.82

\$909.08

\$1,101.76

\$1,284.85

\$1,451.10

\$1,637.0\$

\$1,804.31

\$530.71

\$191.13

\$346.07

\$536.72

\$727.82

\$909.08

\$1,101.76

\$1,284.85

\$1,451.10

\$1,637.05

\$1,804.31

1.50%

1.50%

1.49%

1.48%

1.47%

1.46%

1.45%

1.43%

1.42%

1.41%

1.40%

5515 WISSAHICKON AVE Apt PRL A PHIL PA 19144 Account Number 5128000237 SA Number 6676751050 Meter 2024115 % Calculated STATEMENT Transaction DISPUTE Current Actual LPC assessed Dispute Transaction Average Heating Reading Payment CODE Balance Balance Current Balance NO. Type Reading Code # of Days CCF Usage CCF/Days DDD's Type **Due Date** Amount 320 OS/28/2004 \$208.69 \$208.69 \$208.69 5/5/2004 BILL 23522 Y 32 132 1 4,12 275 11/30/2004 \$192.39 ε \$192,39 \$192.39 2 11/3/2004 BILL 24525 Y 31 114 3.68 \$573.21 328 10.93 823 1/28/2005 \$573.21 \$573.21 3 1/4/2005 BILL 25090 Y 30 £ (\$295.47) c \$0.00 \$0.00 4 7/10/2007 XFER 0 5 8/6/2007 BILL 29 1041 35.9 O 8/29/2007 \$1,996.30 \$1,995,30 \$1,996,30 20 Y (\$1,077.37) \$658.61 \$658.61 6 9/21/2007 XFER O C 7 3/6/2009 XFER 0 (\$408.01) C \$0.00 \$0.00 (\$260.15) \$166.55 \$166.55 C 8 4/7/2009 XFER 0 \$169.04 \$169.04 1.50% 9 5/5/2009 LPC 0 \$2.49 F \$0.91 \$62.01 \$62.01 1.49% 10 6/5/2009 LPC 0 F 0.00 \$3.69 F \$250.90 \$250.90 1.49% 11 7/6/2009 LPC \$51.84 \$51.84 \$0.76 F 1.49% 12 8/5/2009 LPC 0 \$0.86 \$58.42 \$58.42 1.49% 13 9/3/2009 LPC Ö ۶ \$5.60 ۴ 5380,26 5380.26 1.49% 10/3/2009 LPC 0 14 \$9.99 F \$682.50 5682,50 1.49% 15 11/2/2009 LPC O 513.52 ۴ 5931.73 5931.73 1.47% 0 16 12/4/2009 LPC 26 484 18.62 729 2/1/2010 \$778.92 \$778.92 \$778.92 17 1/6/2010 BILL 3596 Y ε \$7.83 F \$584.76 \$584.76 1.36% 0 18 1/30/2010 LPC 19 2/1/2010 XFER 0 (554.48) ε \$530,28 \$530.28 (\$31.89) \$0.00 \$0.00 20 3/1/2010 XFER 0 C 21 3/31/2010 LPC ٥ \$2.88 F \$194.94 5194.94 1.50% 22 0 \$3.01 F \$204.04 \$204.04 1.50% 4/30/2010 LPC 23 5/29/2010 LPC 0 \$0.10 F \$7.09 \$7.09 1.43% 24 6/30/2010 LPC 0 \$2,48 F \$168.16 \$168.16 1.50% 25 7/30/2010 LPC 0 \$2.64 F \$179,20 \$179,20 1.50% 26 0 \$0.08 F \$5.59 \$5.59 1.45% 8/31/2010 LPC 27 9/30/2010 LPC 0 \$2.79 F \$189.43 \$189.43 1.49% \$2.86 F \$193.58 \$193.58 1.50% 0 28 10/29/2010 LPC 29 12/1/2010 LPC 0 \$5.59 ۶ \$381.76 \$381.76 1.49% \$580.50 \$580.50 1.48% \$8.45 F 30 1/1/2011 LPC 0 S174.74 31 2/1/2011 LPC ō \$2.58 F \$174.74 1.50% 3/1/2011 LPC \$345.01 \$345.01 32 0 \$5.06 F 1,49% \$7.28 \$500.35 \$500.35 1.48% 33 4/1/2011 LPC 0 F \$5.21 F \$352.90 \$352.90 1.50% 0 34 4/30/2011 IPC \$520,75 35 0 \$7.61 F \$520.75 1.48% 6/1/2011 LPC

1

MARCHWOOD

5515 WISSAHICKON AVE Apt PRL A PHIL, PA 19144

٠,

From Date 1/1/2004

To Date 10/26/2012

Account Number 5128000237 SA Number 6676751050 Meter 2024115

	2212 MIZZAHICKO	M AVE ADT PKL A PH	IL, PA 19144	Account Number 5128000237	SA NUI	mber 66/6/51050	Meter 202411	>			_	
	STATEMENT											% Calculated
Dispute	Transaction	Readin	8	Average Heating	Payme	nt	Transaction		DISPUT	E Current	Actual	LPC assessed
NO.	Date Type	Reading Code	# of Days CCF Usage	CCF/Days DDD's	Type	Due Date	Amount		CODE	Balance	Balance	Current Balance
47	6/1/2012 LPC			0				26.93	F	\$1,963.94	\$1,963.94	1.39%
48	6/30/2012 LPC			0				29.14	F	\$2,140.26	\$2,140.26	1.38%
49	8/1/2012 LPC			0				30.99	F	\$2,294.77	\$2,294.77	1.37%
50	8/31/2012 LPC			0				32.89	F	\$2,454.41	\$2,454.41	1.36%
51	9/29/2012 LPC			0				34.72	F	\$2,610.77	\$2,610.77	1.35%
52	11/6/2012 LPC							36.58	F	\$2,771.58	\$2,771.58	1.34%
53	12/6/2012 LPC							\$3.02	F	\$204.39	\$204.39	1.50%
54	1/5/2013 LPC						_	\$5.59	F	\$381.31	\$381.31	1.49%
55	2/6/2013 LPC							\$8.10	F	\$556.77	\$549.67	1.48%
56	3/6/2013 LPC							12.07	F	\$833.96	\$551.67	1.47%
57	4/4/2013 LPC							15.32	F	\$1,065.84	\$553.67	1.46%
58	5/4/2013 LPC							18.8	F	\$1,316.54	\$555.67	1.45%
59	6/6/2013 LPC							22.19	F	\$1,564.58	\$557.67	1.44%
60	7/3/2013 LPC							25.2	F	\$1,790.57	\$559.67	1.43%
61	8/6/2013 LPC							27.67	F	\$1,982.25	\$561.67	1.42%

	MARCHWOOD	E APT PRIA PHIL PA 19144	From Date 1/1/2			To Date 10/26/2012	l Meter Rate	107001E					
	STATEMENT	APCENIA PRILIPA 19144	Account Number	5178000237		5A Number 6430067219	Weter Hate	13/0072					% Calculated
Diamon		مماله م		A		Hantley Bayman			Tennan aslan	DISPUTE	Cuman	Actual	
	Transaction Date Type	Reading Reading Code R of Days	CCF Usage			Heating Payment DDD's Type	Due Date		Transaction Amount		Balance	Actual Satance	LPC assessed Current Balance
1	Date Type 5/5/2004 BILL	33574 v	32		4.06	320 Type	Oug Date	5/28/2004		<u> </u>	\$186,57	\$186.57	CONTENT DELECTE
2	1/4/2005 BILL	34969 y	30		7.87	823		1/28/2005	\$188.56	-6	\$398.56	\$393.56	
3	10/24/2006 BILL	37335 C	30	40	1.9	173		1/16/2006		- 6-	\$167.15	\$167.15	
4	7/10/2007 XFER	37335 C		40	1.9	1/3		11/10/1000	\$295.47		(5120,77)	(\$120.77	
5	B/6/2007 BILL	23 Y	29	73	2.52			8/29/2007			(51,437,59)	(\$1,437,59)	}
6	9/21/2007 XFER				0			0) 2.3/ 2.021	\$1,077.37	-č -	\$0.00	50.00	l
7	3/6/2009 XFER				╗				\$408.01	 -	(59,835.19)		
Á	4/7/2009 XFER				ŏ				\$260.15	-č -	\$0.00	\$0.00	
ğ	6/5/2009 LPC				-				\$1.61		\$109.55	\$109.55	1,49%
10	7/6/2009 IPC				õ		 -		\$6.36	 -	\$432.37	\$432.37	1.49%
11	8/5/2009 IPC				÷				\$1.95	F	\$132,48	\$132.48	1.49%
12	9/3/2009 IPC				-				\$1.90	F	\$128.66	\$128.66	1.50%
13	10/3/2009 IPC				0				\$8.78	F	\$596.42	\$596.42	1,49%
14	11/2/2009 IPC				ō				\$19.66	F	\$1,341,49	\$1,341.49	1.49%
15	12/4/2009 IPC				Ö				\$31.37	F	\$2,153,10	\$2,153.10	1.48%
16	12/16/2009 BILL	5235 R	182	438	2,41	758		1/13/2010	\$685.90		(\$143.78)	(5143.78)	1
17	1/6/2010 BILL	5935 Y	26		8.62	729		2/1/2010		6	(\$54.48))
18	2/1/2010 XFER				Q				\$54.48	c	\$0,00	\$0.00	
19	2/4/2010 BILL	5903 R	55	452	8.22	1625		3/2/2010	\$709.27	3	(\$50.21)	{\$50.21}	1
20	3/1/2010 XFER				0				\$31.89		(\$18.32)	(\$18.32)	}
21	3/31/2010 LPC				0				\$5.89	F	\$398,70	\$398.70	1,50%
22	4/30/2010 LPC				_0				\$6.32	F	\$427,95	\$427.96	1.50%
23	5/29/2010 LPC				0				50.16	F	\$11,27	\$11.27	1,44%
24	5/30/2010 LPC				0				\$4.70	<u> </u>	\$318,54	\$318.54	1.50%
25	7/30/2010 LPC				0				\$4.77	F	\$323.38	\$323.58	1.50%
26	8/31/2010 LPC				0				\$0.13	F	\$9,21	\$9.21	1,43%
27	9/30/2010 LPC				0				\$4.32	F	\$292,96	\$292.96	1.50%
28	10/29/2010 LPC				_ 0				\$4,45	F	\$301.66	\$301.66	1.50%
29	12/1/2010 LPC	 			٥				\$9.00		\$613.86	\$613.86	1.49%
30	1/1/2011 LPC				0				\$13.87	<u> </u>	\$952,50	\$952.50	1.48%
31	2/1/2011 LPC				0				\$5.26	<u>_f</u> _	\$355,93	\$355.93	1.50%
32	3/1/2011 LPC				. 0				\$10.29	F	\$702,05	\$702.05	1,49%
33	4/1/2011 LPC				0				\$14.67		\$1,008.25	\$1,008.25	1.48%
34 35	4/30/2011 LPC	_ 			0	_ 			\$9.83 \$14.10	<u>F</u>	\$665.28 \$964.05	\$663.28 \$964.05	1,50%
35 36	6/1/2011 LPC 6/30/2011 LPC				-0	_ 			\$14.07	F	\$952,09	\$952.09	1.48%
30 37	7/30/2011 LPC				- 				\$4.52		\$306.01	\$306.01	1.50%
38	8/31/2011 LPC				-				\$8.57		\$584,43	\$584,43	1.49%
39	9/30/2011 LPC				-				\$13.53	 -	5929.28	\$929.28	1,48%
40	10/31/2011 LPC				∺				\$18.28		\$1,264.02	\$1,264.02	ž .
41	12/1/2011 LPC				<u> </u>				\$22.99		\$1,600.64	\$1,600.64	1.46%
42	12/31/2011 LPC				-				\$28.15	F	\$1,973.05	\$1,973.08	1.45%
43	2/1/2012 LPC				-				\$33.21		\$2,343.31	\$2,343.31	1.44%
44	3/1/2012 LPC				ō				\$38.29	F	\$2,720.72	\$2,720.72	1.43%
45	3/31/2012 LPC								\$43.66	F	\$3,122,18	\$3,122.18	1.42%
46	5/1/2012 LPC				ō			-	\$47.99	F	\$3,458,67	\$3,458.67	1.41%
47	5/1/2012 LPC				0				\$52.21	F	\$3,792.70	\$3,792.70	1.40%
48	6/30/2012 LPC				0				\$57.07	F	\$4,173.74	\$4,173.74	1.39%
49	B/1/2012 LPC		 -		0				\$60.70	F	\$4,476.00	\$4,476.00	
50	9/31/2012 LPC				0				\$64.74	F	\$4,810.30	\$4,810.30	
51	9/29/2012 190				0				\$68.46	F	\$5,126.59	\$3,126.59	
52	11/6/2012 LPC								\$72.32	F	\$5,456.25	\$5,456.25	1.34%
53	12/6/2012 LPC								\$4.79	F	\$324,54	\$324,54	
54	1/5/2013 LPC								\$8.35	F	\$570.05	\$570.05	
\$5	2/6/2013 LPC								\$11.\$8	F	\$797.28	\$797.28	1.47%
56	3/6/2013 LPC								\$16.96	F	\$1,172.36	\$1,172.36	
57	4/4/2013 LPC								\$21.29	- F	\$1,482.35	\$3,482.35	
58	5/4/2013 LPC								\$25.70	F	\$1,802.56	\$1,802.56	1.45%
59	6/6/2013 LPC	 _							\$29.77		\$2,103.62	\$2,103.62	1.44%

ı

To Date 10/26/2012 SA Number 6430067215 From Date 1/1/2004 Account Number 5128000237 Meter Rate 1970015 MARCHWOOD % Calculated 5515 WISSAHICKON AVE Apt PRIA PHIL PA 19144 LPC assessed DISPUTE Current Actual STATEMENT Transaction Average Heating CCF/Days DDD's Payment Current Balance Reading Code # of Days CODE Balance Salance Dispute Transaction Amount Тура Due Date CCF Usage \$2,362.36 \$2,568.40 1.42% \$2,362.36 \$2,568.40 NO. 60 61 Date Type \$33.16 1.41% \$35.71 F 7/3/2013 LPC 8/6/2013 LPC

2

1

	Marshall :	Square I ST Apt46 Ph	111 DA 10192	12175		e 1/1/2004 Jumber 373007	1503		To Date 10/	25/2012 3068796324	Meter 175	- FARD		
	STATEME	•	(III)FM 17163	2143	Accounts	(Uniber 3/300/	303		SA NUMBER	3U05/903Z4	Micter 1/3	55029	г	o' Calariana
Disnute	Transaction			Reading		Average	Heating	Payment		T	DISBUTE	£	a salural	% Calculated
NO.	Date	Type	Reading	-	# of Days CCF Usage		DOD's	Туре	Due Date	Transaction Amount		Current Balance	Actual Balance	<u>LPC assessed</u> Current Balance
1		004 XFER	- reading		40,0093 car Qsage		0	(ype	Oue Date	\$30,398.25	CODE	\$35,769.59	\$35,769.59	Corrent calance
2		009 LPC					0			\$1,227.16		\$84,236.15	\$84,236.15	1.48%
3		009 LPC					0			\$1,248.04	<u>_</u>	\$86,875.86	\$86,875.86	1.90%
4		009 LPC					0			\$1,261.15	[\$89,011.27	\$89,011.27	1.44%
5		009 LPC					0			\$1,270.10	F	\$90,877.83	\$90,877.83	1.42%
6		009 LPC					0			\$1,278.69		\$92,729.14	\$92,729.14	1,40%
7		009 LPC				~	0			\$1,287.35	 _	\$94,593.87	\$94,593.87	1.38%
8	10/31/20						0			\$1,296.56	F	\$96,504.74	\$96,504.74	1.36%
9		009 LPC					0			\$1,310.48	F	\$98,742.69	\$98,742.69	1.35%
10		DIO LPC					0			\$1,332.72	F	\$101,558.27	\$101,558.27	1.33%
11	2/3/20	DIO LPC					0			\$1,367.89	F	\$105,270.93	\$105,270.93	1.32%
12	3/3/21	DIO LPC					0			\$1,405.27	F	\$109,167.86	\$109,167.86	1.30%
13	4/1/20	DIO LPC					0			\$1,438.20	F	\$112,801.66	\$112,801.66	1.29%
14	5/4/20	010 LPC					0			\$1,463.33	F	\$115,940.17	\$115,940.17	1,28%
15	6/3/20	DIO LPC					0			\$1,477.42	F	\$118,357.06	\$118,357.06	1.26%
16	7/1/20	010 LPC					0			\$1,487.21	F	\$120,496.94	\$120,496.94	1.25%
17	8/3/20	10 LPC					0			\$1,494.03	F	\$122,445.40	\$122,445.40	1.24%
18	9/1/20	10 LPC					0			\$1,500.96	F	\$124,408.34	\$124,408.34	1.22%
19	10/1/20	010 LPC					0			\$1,507.82	F	\$126,373.62	\$126,373.62	1.21%
20	11/1/20	10 LPC					0			\$1,513.81	F	\$128,287.04	\$128,287.04	1.19%
21	12/1/20	DIO LPC					ō .			\$1,522.15	F	\$130,365.27	\$130,365.27	1.18%
22	1/4/20	D11 LPC					0			\$1,543.01	F	\$133,298.48	\$133,298.48	1.17%
23	2/2/20)11 LPC					0			\$1,574.36	F	\$136,963.28	\$136,963.28	1.16%
24	3/4/20	D11 LPC					<u> </u>			\$1,610.87	F	\$141,008.29	\$141,008.29	1.16%
25	4/1/20	D11 LPC					0 _			\$1,641.68	F	\$144,703.34	\$144,703.34	1.15%
26	5/3/20	11 LPC					0			\$1,667.58	F	\$148,098.10	\$148,098.10	1.14%
27		11 LPC					0			\$1,685.84	F.	\$151,001.27	\$151,001.27	1.13%
28)11 LPC					0			\$1,695.32	F	\$153,328.24	\$153,328.24	1.12%
29)11 LPC					0			\$1,701.91	F	\$155,469.38	\$155,469.38	1.11%
30	-	D11 LPC					0			\$1,708.63	F	\$157,626.22	\$157,626.22	1.10%
31)11 LPC					0			\$1,714.03	F	\$159,700.01	\$159,700.01	1.08%
32		DII LPC			 		<u> </u>			\$1,720.60	F	\$161,859.10	\$161,859.10	1.07%
33		11 LPC					0			\$1,730.95	F	\$164,279.83	\$154,279.83	1.06%
34		12 LPC			-		0			\$1,749.77	<u>B</u>	\$167,284.42	\$167,284.42	1.06%
35		12 LPC					0	<u> </u>		\$1,777.43	<u>B</u>	\$170,905.40	\$170,905.40	1.05%
36		DIZ LPC					0			\$1,813.13	<u>B</u>	\$175,098.95	\$175,098.95	1.05%
37		D12 LPC			 -		0			\$1,843.16	В	\$178,943.74	\$178,943.74	1.04%
38		112 LPC			·		0			\$165.32	F	\$11,187.05	\$11,187.05	1.50%
39		D12 LPC					0			\$178.87	F	\$12,268.97	\$12,268.97	1.48%
40		112 LPC					0			\$187.83	F	\$13,054.03	\$13,054.03	1.46%
41		112 LPC					0			\$194.36	<u>F</u>	\$13,684.30	\$13,684.30	1.44%
42		112 LPC					0			\$199.64	<u></u>	\$14,235.55	\$14,235.55	1.42%
43		012 LPC					0			\$205.93	F	\$14,860.78	\$14,860.78	1.41%
44)12 LPC								\$211.79	F	\$15,463.72	\$15,463.72	1.39%
45		012 LPC						-		\$222.01	<u>F</u>	\$16,366.72	\$16,366.72	1.38%
46		013 LPC								\$247.05	<u>_</u>	\$18,283,14	\$18,283.14	1.37%
47	_1/5/1/	013 LPC			 -{					\$275.56	F	\$20,459.37	\$20,459.37	1.37%

Exhibit "A-6"

^{**} Settlement amount according to PGW workpapers.

The balance at 3/29/12 should not include additional late fees.

 Marshall Square
 From Date 1/1/2004
 To Date 10/25/2012

 844 N 6TH ST Apt45 PHILPA 191232125
 Account Number 373007503
 SA Number 3068796324

	STATEMENT													% Calculated
Dispute	Transaction			Reading		Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	<u>LPC assessed</u>
NO.	Date	Type	Reading	Code	# of Days CCF Usage	CCF/Days	DOD's	Туре	Due Date	Amount	CODE	Balance	Balance	Current Balance
48	3/6/2013	LPC								\$306.06	F	\$22,798.51	\$22,798.51	1.36%
49	4/4/2013	LPC								\$341.13	F	\$25,477.56	\$25,477.56	1.36%
50	5/3/2013	LPC								\$369.73	F	\$27,754.41	\$27,754.41	1.35%
51	6/4/2013	LPC								\$384.97	F	\$29,155.46	\$29,155.46	1.34%
52	7/2/2013	LPC								393.44	F	\$30,113.25	\$30,113.25	1.32%
53	8/2/2013	LPC								399.72	F	\$30,931.98	\$30,931.98	1.31%
54	unknown									157,00		157.00		

Meter 1755029

1

Marshall Square 845 N 7TH ST PHIL, PA 191232008 From Date 1/1/2004 Account Number 323900622 To Date 10/26/2012

SA Number 6654332209 Meter Rate 1755028

STATEMENT % Calculated Dispute Transaction Reading Average Heating Transaction DISPUTE Current Actual LPC assessed Payment NO. Reading Code # of Days CCF Usage Data CCF/Days DOD's Due Pate Type CODE Balance Current Balance Type Amount Balance OV02/2009 1 12/5/2008 BILL 34 1342 39.47 654 \$2,835.56 \$59,258.75 Dispute \$59,258.75 Ā 2 5/5/2009 LPC 0 \$974.45 F \$68,731.61 \$68,731.61 1.44% 6/4/2009 LPC 3 0 \$998.93 \$71,362.44 \$71,362.44 1.42X 7/3/2009 LPC ō \$1,016.02 F \$73,517.43 1.40% \$73,517,43 5 8/4/2009 LPC ō 1.38% \$1,028.42 F \$75,372.87 \$75,372,87 6 9/2/2009 LPC 0 \$1,040.18 \$77,197.15 \$77,197.15 1.37% 10/2/2009 LPC ٥ \$1,051.44 1.35% F \$78,999,29 \$78,999.29 8 10/31/2009 LPC 0 \$1,063.74 \$80,882,85 \$80,882.85 1.33% 9 12/2/2009 LPC ū \$1,079.89 \$83,039.07 \$83,039.07 1.37X 10 1/4/2010 LPC ō 1.30% \$1,106.75 \$85,936.82 \$85,936.82 11 2/3/2010 LPC 0 \$1,145.90 \$89,692.39 \$89,692,39 1.29% 12 3/3/2010 LPC 0 \$1,191.00 F \$93,890.13 \$93,890.13 1.28% 13 4/1/2010 LPC 1.27% 0 \$1,231.34 F \$97,811.29 597,811.29 14 5/3/2010 LPC \$1,260.13 1.26% \$100,990.29 \$100,990.29 15 6/2/2010 LPC 0 \$1,279.63 \$103,570,05 \$103,570,05 1.25% 16 7/1/2010 LPC D \$1,294.13 \$105,830.75 \$105,830.75 1.24% 17 8/3/2010 LPC \$1,303.16 \$107,736,36 \$107,736.36 1.22% 18 9/1/2010 LPC 0 \$1,312,04 \$109,640.27 5109,640.27 1.21% 19 10/1/2010 LPC 0 1.20% \$1,321.26 \$111,576.06 \$111,576.06 20 11/1/2010 LPC 0 \$1,331,04 \$113,559.14 \$113,559.14 1.19% 21 12/1/2010 LPC 0 \$1,346.57 \$115,941,10 1.18% \$115,941,10 22 1/4/2011 LPC 0 \$1,375.29 \$119,231.27 \$119,231.27 1.17% 23 2/2/2011 LPC 0 1.16% \$1,413.84 \$123,215.10 \$123,215.10 24 \$127,539.34 3/4/2011 LPC 0 51,456.B6 \$127,539,34 1.16% 25 4/1/2011 LPC 0 \$1,494.27 \$131,528.23 \$131,528.23 1.15% 26 5/3/2011 LPC \$1,525.87 F \$135,160,54 \$135,160.54 1.14% 27 6/2/2011 LPC (100 \$1,550.67 \$138,364,56 \$138,354.56 1.13% 28 7/1/2011 LPC \$1,564.02 \$140,618,69 \$140,818.69 1.12% 29 8/2/2011 LPC 0 \$1,572.61 5142,963,95 \$142,963.95 1.11% 30 9/1/2011 LPC 0 \$1,581.36 F \$145,128.45 \$145,128.45 1.10% 31 10/3/2011 LPC \$147,245.39 0 \$1,589.27 1.09% \$147,245.39 32 11/1/2011 LPC 0 \$1,598.76 \$149,476,83 \$149,476.83 1.08% 33 12/1/2011 LPC ٥ \$1,615.46 1.07% 5 \$152,205.43 \$152,205.43 34 1/4/2012 LPC \$1,641.70 \$155,596.00 \$155,596,00 1.07% 35 2/2/2012 LPC 0 \$1,675.49 \$159,524.79 \$159,524.79 1.06% 36 3/5/2012 LPC 0 В \$1,717.72 \$164,057.76 5164,057.76 1.06% 37 4/4/2012 LPC ō \$1,754.06 В \$168,234,44 \$168,234.44 1.05% 38 5/3/2012 LPC 0 \$183.92 \$12,445,82 \$12,445.82 1.50%

^{**} Settlement amount according to PGW workpapers.
The balance at 3/29/12 should not include additional late fees.

		CHELTEN AVI	E AptB PHIL	PA 1912635			1/1/2004 umber 981	038702		To Date 10/26 SA Number 86	-	Meter Rate 2	2012799	1	
01	STATEM			D41			4	Linesian	Sau	T		Aven Tr	£	A	% Calculated
•	Transact		Bandi	Reading	# =£ D=== CC	T ! !	Average			Transaction		DISPUTE	Current	Actual	LPC assessed Current Balance
NO.	Date	Type	Reading		# of Days CC				Type	Due Date Ame		CODE	Balance	Balance	Current Balance
1		008 BILL	9801		30	1915	63.83			5/12/2008	\$3,641.46	<u> </u>	\$6,954.35	\$6,954.35	ł
2		008 BILL	9948		29	1469	50.66			6/11/2008	\$2,901.79		\$9,959.72	\$9,959.72	
3		008 BILL		D R	32	1288	40.25			7/11/2008	\$2,574.28		\$10,536.09	\$10,536.09	}
4		003 BILL	1626	<u>/ N</u>	30	2021	67.37		<u>. </u>	5/12/2009	\$3,497.19	<u>}</u>	\$14,176.54	\$14,176.64	1.50%
5 6		009 LPC 009 BILL	1729	-	29	1027	35.41			6/11/2009	\$143.65 \$1,854.33	F	\$9,720.53 \$11,574.86	\$9,720.53 \$11,574.86	1.30%
7		009 LPC	1/29	+ 11			33.43		<u>'</u>	0/11/2009	\$1,834.33	J	\$11,746.32	\$11,746.32	1,48%
8		009 LPC									\$191.82	-	\$13,294.94	\$13,294.94	1.46%
9		009 LPC									\$109.92		\$7,438.24	\$7,438.24	1.50%
10		009 LPC									\$46.95	<u>-</u> -	\$3,177.22	\$3,177.22	1.50%
11		009 LPC									\$48.33	 -	\$3,270.61	\$3,270.61	1.50%
12		009 LPC									\$49.95	-	\$3,379.96	\$3,379.96	1.50%
13		009 LPC									\$27.89	 -	\$1,887.59	\$1,887.59	1.50%
14		010 LPC									\$28.31	 -	\$1,915.90	\$1,915.90	1.50%
15		010 LPC									\$85.07	 -	\$5,785.23	\$5,785.23	1.49%
16		010 BILL	3140	7 R	28	2133	76.18			4/12/2010	\$3,461.13	 -	\$13,521.09	\$13,521.09	2.73.7
17		010 LPC					7 0.20			7,12,72040	\$186.78	 -	\$12,639.19	\$12,639.19	1.50%
18		010 LPC									\$209.38	F	\$14,355.01	\$14,355.01	1.48%
19		010 LPC									\$192.72	F	\$13,041.19	\$13,041.19	1.50%
20		010 LPC									\$204.36	F	\$14,021.68	\$14,021.68	1.48%
21		010 LPC									\$209.46	 -	\$14,173.77	\$14,173.77	1.50%
22		010 LPC									\$222.09	F	\$15,237.97	\$15,237.97	1.48%
23		010 LPC			-						\$150.69		\$10,196.72	\$10,196.72	1.50%
24		O10 LPC					-				\$183.25	F	\$12,550.89	\$12,550.89	1.48%
25		011 LPC									\$197.35	F	\$13,354.49	\$13,354.49	1.50%
26		011 BILL	4256	5 R	35	2906	83.03	1198		2/11/2011	\$4,040.62	1	\$17,395.11	\$17,395.11	
27		O11 IPC					0				\$150.69	F	\$10,196.72	\$10,196.72	1.50%
28		011 LPC									\$150.69	F	\$10,196.72	\$10,196.72	1.50%
29	4/15/2	O11 LPC					0				\$199.40	F	\$13,643.87	\$13,643.87	1.48%
30	5/17/2	011 LPC					0				\$193.83	F	\$13,116.41	\$13,116.41	1.50%
31		011 BILL	4973	7 R	32	1034	32.31	148		6/10/2011	\$1,707.57	J	\$14,823.98	\$14,823.98	
32	6/17/2	011 LPC									\$179.21	F_	\$12,126.64	\$12,126.64	1.50%
33	7/18/2	011 LPC					Ó				\$120.00	F	\$8,120.00	\$8,120.00	1.50%
34	8/16/2	011 LPC									\$132.43	F	\$9,081.43	\$9,081.43	1.48%
35	9/17/2	011 LPC					0				\$135.50	F_	\$9,168.96	\$9,168.96	1.50%
36		011 LPC					0				\$125.81	F	\$8,513.74	\$8,513.74	1.50%
37	11/15/2										\$30.79	F	\$2,083.56	\$2,083.56	1.50%
38	12/15/2	011 LPC					0				\$16.39	F	\$1,109.44	\$1,109.44	1.50%
39		012 LPC					0				\$49.57	F	\$3,370.70	\$3,370.70	1.49%
40		012 LPC					0				\$97.39	F	\$6,656.51	\$6,656.51	1.48%
41		012 LPC									\$93.51	F	\$6,327.77	\$6,327.77	1.50%
42		012 LPC					0		<u>-</u>		\$130.99	F	\$8,957.45	\$8,957.45	1.48%
43		012 LPC					0				\$156.98	F	\$10,847.20		1.47%
44	-	012 LPC									\$170.97	F	\$11,950.85	\$11,950.85	1.45%
45		012 LPC									\$181.24	<u> </u>	\$12,817.00	\$12,817.00	1.43%
46		012 LPC									\$189.78	<u>F</u>	\$13,575.57	\$13,575.57	1.42%
47		012 LPC					0				\$197.25	<u> </u>	\$14,271.33	\$14,271.33	1.40%
48		012 LPC					0				\$206.36	<u> </u>	\$15,084.72	\$15,084.72	1.39%
49		012 LPC									\$218.42	F	\$16,107.40	\$16,107.40	1.37%
50	12/18/2	O13 LPC									\$247.49	F	\$18,292.86	\$18,292.86	1.37%

Exhibit "A-7"

OAKLANE 1623 W CHELTEN AVE AptB PHIL,PA 191263519 From Date 1/1/2004

To Date 10/26/2012

Account Number 981038702 SA Number 8606551072 Meter Rate 2012799

Dispute NO.	STATEMENT Transaction Date	•	Reading	Reading Code	# of Days CCF Usage	Average CCF/Days	Heating DOD's	Payment Type	Transaction Due Date Amount	DISPUTE CODE	Current Balance	Actual Balance	% Calculated LPC assessed Current Balance
51	1/19/2013	3 LPC							\$281.96	F	\$20,872.67	\$20,872.67	1.37%
52	2/20/201	3 LPC							325.00	F	\$24,066.70	\$24,066.70	1.37%
53	3/19/2013	3 LPC							366.46	F	\$27,197.57	\$27,197.57	1.37%
54	4/17/201	3 LPC							408.82	F	\$30,430.13	\$30,430.13	1.36%
55	5/17/201	3 LPC					_		439.22	F	\$32,895.82	\$32,895.82	1.35%
56	5/18/2013	3 LPC							453.19	F	\$34,280.54	\$34,280.54	1.34%
57	7/17/2013	3 LPC							463.89	F	\$35,457.62	\$35,457.62	1.33%

1

Oak Lane Court

From Date 1/1/2004

To Date 10/26/2012

1623 W CHELTEN AVE Apt A PHIL, PA 191263519

Account Number 101551535

SA Number 3338317341 Meter 2012780

	TOTO IL MI	TEI FIL WA	MPLM FRIL,	, ~ = J4#00.	727	PICCOMIT IN	MINGEL TOTA	32333	SW MANIECT	3330311341	MISTEL TOTTY	6 0			
	STATEMEN	T													% Calculated
Dispute	Transaction	n		Reading			Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date	Туре	Reading	Code	# of Days	CCF Usage	CCF/Days	DOD's	Түре	Due Date	Amount	CODE	Balance	Balance	Current Balance
1	5/18/200	9 LPC						0			\$32.90	F	\$2,226.26	\$2,225.26	1.50%
2	6/18/200	9 LPC						0			\$43.40	F	\$2,969.90	\$2,969.90	1.48%
3	7/18/200	9 LPC						0			\$53.08	F	\$3,668.61	\$3,668.61	1.47%
4	11/16/200	9 LPC						Q			\$5.20	F	\$352.19	\$352.19	1,50%
5	2/18/201	O LPC						0			\$26.11	F _	\$1,766.88	\$1,766.88	1.50%
6	3/18/201	O LPC						0			\$56.15	F	\$3,825.66	\$3,825.66	1.49%
7	4/17/201	O LPC						0			\$76.35	F	\$5,248.68	\$5,248.68	1.48%
8	5/18/201	O LPC						0			\$66.75	F	\$4,517.28	\$4,517.28	1.50%
9	6/16/201	.0 LPC						0			\$76.52	F	\$5,244.65	\$5,244.65	1.48%
10	7/16/201	O LPC						0			\$68.90	F	\$4,662.83	\$4,662.83	1.50%
11	8/16/201	O LPC						0			\$72.37	F	\$4,966.10	\$4,966.10	1.48%
12	9/16/201	O LPC						0			\$74.26	F	\$5,025.25	\$5,025.25	1.50%
13	10/16/201	O LPC						0			\$79.10	F	\$5,426.96	\$5,426.96	1.48%
14	11/16/201	O LPC						0			\$45.33	F	\$3,067.95	\$3,067.95	1.50%
15	12/15/201	O LPC						D		·-	\$53.72	F	\$4,357.37	\$4,357.37	1.48%
16	1/19/201	1 LPC						0			\$66.10	F	\$4,473.02	\$4,473.02	1.50%
17	2/16/201	1 LPC						0			\$45.33	F	\$3,067.95	\$3,067.95	1.50%
18	3/18/201	1 LPC						0			\$45.33	F	\$3,067.95	\$3,067.95	1.50%
19	4/15/201	1 LPC						0			\$74.02	F	\$5,054.26	\$5,054.26	1.49%
20	5/17/201	1 LPC						0			\$68.00	F	\$4,601.77	\$4,601.77	1,50%
21	6/17/201	1 LPC						0			\$58.31	F	\$3,945.81	\$3,945.81	1,50%
22	7/18/201	1 LPC						0			\$54.84	F	\$3,711.32	\$3,711.32	1.50%
23	8/16/201	1 LPC						0			\$60.26	F	\$4,132.85	\$4,132.85	1,48%
24	9/16/201	1 LPC						0			\$6.56	F	\$443.94	\$443.94	1.50%
25	10/17/201	1 LPC						0			\$1.82	F	\$123.48	\$123.48	1.50%
26	11/16/201	1 LPC						0			\$2,78	F	\$188.31	\$188.31	1.50%
27	11/16/201	.1 8ILL	569	R	32	. 893	27.	91 3	73	12/12/201	1 \$1,342.77	j	\$1,531.08	\$1,531.08	
28	12/15/201	1 BILL	169:	l R	29	1122	38.	59 4	97	1/12/201	2 \$1,774.75	J	\$1,352.49	\$1,352.49	l
29	1/18/201	2 LPC						0			\$20.28	F	\$1,372.77	\$1,372.77	1,50%
30	2/16/201	2 LPC						0			\$60.90	F	\$4,141.64	\$4,141.64	1.49%
31	3/20/201	2 LPC						0			\$56.26	F	\$3,807.15	\$3,807.15	1.50%
32	4/18/201	2 LPC						0			\$85.37	F	\$5,833.02	\$5,833.02	1.49%
33	5/17/201	2 LPC						Q			\$107.38	F	\$7,408.03	\$7,408.03	1.47%

•	SIMON GARDEN REALTY CO 6732 CHEW AVE Apt M2 PHIL,PA 19119191(91191910			te 1/1/2004 Number 5395	47187		To Date 10/26, SA Number 11:		Meter 19446	49		
	STATEME	-	•								0-2-2001				% Calculated
Dispute	Transacti			Reading			Average	Heating	Payment		Transaction	DISPUTE	Current	Actuai	LPC assessed
NO.	Date	Type	Reading	•	# of Days	CCF Usas	e CCF/Days	DDD's	Тура	Due Date	Amount	CODE	Balance	8alance	Current Balance
1		004 BILL						0			\$2,383.25	A	\$3,233.76	\$3,233.76	Correct Solution
2		004 XFER						0			\$28,772.80	ĉ	\$32,006.56	\$32,006.56	
3		005 BILL	83099	R	33	184			109	5/2/2005			\$35,400.77	\$35,400.77	
4		006 BILL	96314		30				19	11/30/2006			\$63,095.42		
5		007 TAXIMP		<u> </u>				0			\$39.32	- ;	\$93,302.29		
6		008 BILL	14233	R	30	102			05	5/29/2008				\$115,267.73	
7		009 LPC						~~~~ ~		2/20/2000	\$1,670.35	- ,		\$152,029.20	1.11%
8		009 LPC						 -			\$1,695.17			\$155,378.62	1.10%
9		009 LPC						<u> </u>			\$1,708.51	F	\$157,976.36		1.09%
10		009 LPC						-			\$1,718.93	- F		\$160,389.86	1.08%
11		009 LPC						-			\$1,727.28	F		\$162,673,85	1.07%
12		009 LPC						0			\$1,733.77	- -	\$154,840.31		1.06%
13	10/31/20										\$1,743.41	- È		\$167,226.38	1.05%
14		009 LPC						<u>. </u>			\$1,757.00			\$169,889.86	1.05%
15		010 LPC						0		-· 	\$1,772.94			\$172,725.16	1.04%
16		010 LPC						0			\$1,797.93	F.		\$176,189.03	1.03%
17		010 LPC						<u> </u>			\$1,828.70	- F		\$180,069.17	1.03%
18		010 LPC						0			\$1,861.88	<u>r</u>	\$184,142.87		1.02%
19		010 LPC						0		-	\$1,891.50	<u>F</u>	\$188,009.25		
20		010 LPC						<u></u> -			\$1,909.23	F		\$188,009,25 \$191,100,17	1.02%
21		DIO LPC						<u>-</u>				<u>r</u>			1.01%
22		010 LPC						0			\$1,920.29		\$193,758.32		1.00%
23		010 LPC						0			\$1,928.85	<u>F</u>		\$196,257.85	0.99%
24		010 LPC						0			\$1,934.11	F		\$198,542.18	0.98%
25	10/29/20							<u> </u>			\$1,938.86	<u>F</u>	\$200,798.04		0.98%
26	11/30/20							0			\$1,944.03	F	\$203,086.85		0.97%
27		011 LPC						-			\$1,953.20	F		\$205,650.91	0.95%
28		11 LPC									\$1,980.61	<u> </u>	\$209,459.18		0.95%
29)11 UPC						<u>, </u>			\$2,011.78	F	\$213,548.71		0.95%
30		11 LPC									\$2,050.31	<u> </u>		\$218,158.12	0.95%
31		011 LPC						 -			\$2,078.69	<u> </u>		\$222,138.46	0.94%
32		11 LPC						- -			\$2,113.88	F		\$226,598.61	0.94%
33		11 LPC									\$2,136.87	<u>F</u>		\$230,147.63	0.94%
34		D11 LPC									\$2,150.73	<u> </u>	\$233,222.31		0.93%
35		D11 LPC						<u> </u>			\$2,161.24	<u>F</u>		\$236,084.69	0.92%
36		DII LPC						<u> </u>			\$2,170.76	F		\$238,861.00	0.92%
37	10/31/20							D			\$2,181.01	F	\$241,725.60		0.91%
	11/30/20										\$2,190.18	F		\$244,527.10	0.90%
38	12/31/20							0			\$2,201.39	<u>F</u>		\$247,475.68	0.90%
39											\$2,222.78	<u> </u>	\$251,124.74		0.89%
40		012 LPC						0			\$2,251.85	F		\$255,314.70	0.89%
41		012 LPC						0			\$2,289.77	f		\$260,132.41	0.89%
42		012 LPC						<u> </u>		·	\$2,317.38	F		\$264,290.05	0.88%
43		012 LPC						0	·	<u>_</u>	\$2,343.55	F	\$268,378.52		0.88%
44		112 CANP						0	·		\$91.67	Н	(\$104.18)	(\$104.18)	
45		012 CANP						0			\$28.54	Н	(\$75.64)	(\$75.64)	
45	ı	012 CANP						0			\$28.55	H	(\$47.09)	(\$47.09)	
47		012 XFER						<u> </u>			\$47.09	c	\$0.00	\$0.00	
48		012 LPC						0			\$5.54	F	\$375.02	\$375.02	1.50%
49		012 LPC									\$10.88	F	\$742.25	\$742.25	1.49%
50	12/6/20	012 LPC				 i					\$24.72	F	\$1,689.66	\$1,689.66	1.48%

5IMON GARDEN REALTY CO 6732 CHEW AVE Apt M2 PHIL,PA 191191910 From Date 1/1/2004

To Date 19/26/2012

Account Number 539547187

SA Number 1162325601 Meter 1944659

	STATEMEN	т												% Calculated
Dispute	Transaction	1		Reading		Average	Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date	Туре	Reading	Code	# of Days	CCF Usage CCF/Days	DDD's	Тура	Due Date	Amount	CODE	Balance	Balance	Current Balance
51	1/5/201									\$56.40	F	\$3,858.01	\$3,858.01	1.48%
52	2/5/201	3 LPC								\$87.56	F	\$6,022.62	\$6,022.62	1.48%
53	3/5/201	3 LPC								\$125.03	F	\$8,645.70	\$8,645.70	1.47%
54	4/4/201	3 LPC								\$156.37	F	\$10,891.28	\$10,891.28	1.46%
55	5/4/201	3 LPC								\$188.84	F	\$13,245.16	\$13,245.16	1.45%
56	6/6/201	3 LPC								\$211.80	F.	\$14,987.71	\$14,987.71	1.43%
57	7/3/201	3 LPC								227.09	F.	\$16,233.92	\$15,233.92	1.42%
58	8/6/201	3 LPC								233.93	F	\$16,923.85	\$16,923.85	1.40%

SIMON GARDEN REALTY CO 6731 MUSGRAVE ST Apt A PHIL,PA 191192168 From Date 1/1/2804

To Date 10/25/2012

Account Number 539547187 SA Number 4395848077

Meter	2035836	

	STATEMENT												% Calculated
Dispute	Transaction	1	Reading		Avera	ge Heating	Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date Type	Reading (Code	# of Days	CCF Usage CCF/D	ays DOD's	Туре	Due Date	Amount	CODE	Balance	Balance	Current Balance
49	10/2/2012 LPC					0			\$23.92	F	\$1,804.71	\$1,804.71	1.34%
50	11/6/2012 LPC						•		\$35.75	F	\$2,629.25	\$2,629.25	1.38%
51	12/6/2012 LPC								\$51.23	F	\$3,712.25	\$3,712.25	1.40%
52	1/5/2013 LPC								\$107.25	F	\$7,554.20	\$7,554.20	1.44%
53	2/5/2013 LPC								\$174.70	F	\$12,225.84	\$12,225.84	1.45%
54	3/5/2013 LPC								\$262.82	F	\$18,363.46	\$18,363.46	1.45%
55	4/4/2013 LPC								\$334.69	F	\$23,489.38	\$23,489.38	1.45%
56	5/4/2013 LPC								\$407.63	F	\$28,759.76	\$28,759.76	1.44%
57	6/6/2013 LPC								443.51	F	\$31,595.11	\$31,595.11	1.42%
58	7/3/2013 LPC								467.53	F	\$33,664.16	\$33,664.16	1.41%
59	8/3/2013 LPC								480.75	F	\$35,026.03	\$35,026.03	1.39%

1

SIMON GARDEN REALTY CO 6732 CHEW AVE Apt M2 PHIL,PA 191191910 STATEMENT Dispute Transaction Reading

From Date 1/1/2004 Account Number 539547187

Average

Heating

To Date 10/25/2012 SA Number 1162325601 Meter 1944659 % Calculated Payment Transaction DISPUTE Current LPC assessed Actual

NO.	Date	Tuna	Reading	Code	# of Day	. CCE Um	ge CCF/Days	ODO'		ype	Due Date	Amount	CODE	Balance	Balance	Current Balance
	1/7/2004	Туре	vesous	wee	# OI Day	CCFUSa	Re CCL/Daks	0	<u>, , , , , , , , , , , , , , , , , , , </u>	Ahe	Due Date					Current balance
1								-				\$2,383.25	A	\$3,233.76	\$3,233.76	
2	1/14/2004		03000			2 40	75	0	200		F 12 /200	\$28,772.80	<u> </u>	\$32,006.56		
3	4/7/2005		83099				40 55.		909		5/2/2005			\$35,400.77		
4 1	11/7/2006		96314	К		0 6	21 20		419		11/30/2006			\$63,095.42	\$63,095,42	
5	12/3/2007							0				\$39.32	1	\$93,302.29		
6	5/5/2008		14233	R		0 10	<u> 26 34</u>	.2	305		5/29/2008		1		\$115,267 <u>.73</u>	
7	5/1/2009							0				\$1,670.35	F		\$152,029.20	1.11%
8	5/30/2009						···	0				\$1,695.17	F		\$155,378.62	1.10%
9	7/1/2009							0				\$1,708.51	<u> </u>		\$157,976.36	1.09%
10	8/1/2009							0				\$1,718.93	F		\$160,389.86	1.08%
11	8/31/2009							0				\$1,727.28	F		\$162,673.85	1.07%
12	9/30/2009							0				\$1,733.77	F		\$164,840.31	1.06%
13	10/31/2009							0				\$1,743.41	<u> </u>		\$167,226.38	1.05%
14	12/1/2009							0				\$1,757.00	F		\$169,889.86	1.05%
15	1/1/2010							0				\$1,772.94	F	\$172,725.16	\$172,725.16	1.04%
16	1/30/2010) LPC						0				\$1,797.93	F	\$176,189.03	\$176,189.03	1.03%
17	2/27/2010	LPC						0				\$1,828.70	F	\$180,069.17	\$180,069.17	1.03%
18	3/31/2010	LPC						0				\$1,861.88	F	\$184,142.87	\$184,142.87	1.02%
19	4/30/2010	LPC						0				\$1,891.50	F	\$188,009.25	\$188,009.25	1.02%
20	5/29/2010) LPC						0				\$1,909.23	F	\$191,100.17	\$191,100.17	1.01%
21	6/30/2010	LPC						0				\$1,920.29	F	\$193,758.32	\$193,758.32	1.00%
22	7/30/2010	LPC						0				\$1,928,85	F		\$196,257.85	0.99%
23	8/31/2010	LPC						0				\$1,934.11	F		\$198,542.18	0.98%
24	9/30/2010							0			·····	\$1,938.86	F		\$200,798.04	0.98%
25	10/29/2010							0			· · · · · · · · · · · · · · · · · · ·	\$1,944.03	F		\$203,086.85	0.97%
26	11/30/2010	LPC						0				\$1,953.20	F		\$205,650.91	0.96%
27	1/1/2011							0				\$1,980.61	F		\$209,459.18	0.95%
28	2/1/201							0	,			\$2,011.78	F		\$213,548.71	0.95%
29	2/28/2011							0				\$2,050,31	F		\$218,168.12	0.95%
30	3/31/2013							0				\$2,078.69	F		\$222,138.46	0.94%
31	4/30/2011		-					0				\$2,113.88	F		\$226,598.61	0.94%
32	5/31/201							0				\$2,136.87	F	\$230 147 63	\$230,147.63	0.94%
33	6/30/2011							0				\$2,150.73	F		\$233,222.31	0.93%
34	7/30/201							0				\$2,161.24	F		\$236,084.69	0.92%
35	8/31/201							ō				\$2,170.76	F		\$238,861.00	0.92%
36	9/30/2013		••				-	ō	-			\$2,181.01	 -		\$241,725.60	0.91%
37	10/31/201							D				\$2,190.18	F		\$244,527.10	0.90%
38	11/30/201							0				\$2,201.39	F		\$247,475.68	0.90%
39	12/31/201							0				\$2,222.78	<u> </u>		\$251,124.74	0.89%
40	1/31/2012							0				\$2,251.85	F		\$255,314.70	0.89%
41	2/29/2012			-				0				\$2,289.77	F		\$253,314.70	0.89%
								0								
42 43	3/31/2017 5/1/2017							0				\$2,317.38	F F		\$264,290.05 \$268,378.52	0.88% 0.88%
-												\$2,343.55				0.88%
44	8/22/2012							0				\$91.67	Н	(\$104.18)		
45	8/22/2012							_				\$28.54	H	(\$75.64)		
46	8/22/2012							0				\$28.55	H	(\$47.09)	(\$47.09)	
47	9/4/2012							0				\$47.09	<u>c</u>	\$0.00	\$0.00	
48	10/2/2012							0				\$5.54	F	\$375.02	\$375.02	1.50%
49	11/6/201										···	\$10.88	F	\$742.25	\$742.25	1.49%
50	12/6/2013	z upc										\$24.72	<u> </u>	\$1,689.55	\$1,689.66	1.48%

	6732 CH		LTY CO M2 PHIL.PA	191191910		From Date 1/1/2004 Account Number 539	547187		To Date 10/2 SA Number :	•	Meter 19446	59		
Dispute NO.	STATEM Transac Date	-	Reading	Reading Code	4 44 0 0 0 0	Average	Heating	Payment	Due Dete	Transaction	DISPUTE	Current	Actual Balance	% Calculated LPC assessed Current Balance
			Reading	CORE	a or Days	CCF Usage CCF/Days	DDD's	Туре	Oue Date	Amount	COOE	Balance		
51		1013 LPC								\$56.40	F	\$3,858.01	\$3,8 <u>5</u> 8.01	
52	2/5/2	1013 LPC								\$87.56	F	\$6,022.62	\$6,022.62	1.48%
53	3/5/2	013 LPC								\$125.03	F	\$8,645.70	\$8,645.70	1.47%
54	4/4/2	013 LPC								\$156.37	F	\$10,891.28	\$10,891.28	1.46%
55	5/4/2	013 LPC	-					-		\$188.84	F	\$13,245.16	\$13,245.16	1.45%
56	6/6/2	013 LPC								\$211.80	, F	\$14,987.71	\$14,987.71	1.43%
57	7/3/2	013 LPC								227.09	F	\$16,233.92	\$16,233.92	1.42%
58	8/6/2	013 LPC								233.93	F	\$16,923.85	\$16,923.85	1.40%

SIMON GARDEN REALTY CO

From Date 1/1/2004 Account Number 539547187 To Date 10/26/2012 SA Number 8569221065

Meter 2035831

	6731 MUSGRAVE ST Apt	B PHII,PA 191192168		Account Numb	ber 539547187	SA Number	8569 22106 5	Meter 2035831				
	STATEMENT											% Calculated
Dispute	Transaction	Reading		Ave	eraga Heating	g Payment		Transaction	DISPUTE	Current	Actual	LPC assessed
NO.	Date Type	Reading Code	# of Days	CCF Usage CCI	F/Days DOD's	Туре	Due Dale	Amouni	CODE	Balance	Balance	Current Balance
1	1/14/2004 XFER	<u>-</u>			0			\$87,628.93	С	\$91,609.48	591,609.48	
2	12/7/2004 BILL	55175 R	29	3624	124.97	428	1/3/2005		J	\$116,324.57	5116,324.57	
3	1/9/2006 881	74056 R	32	3798	118.69	923	2/1/2006	\$7,762.32	J	\$53,109.84	\$53,109.84	
4	2/7/2006 Bill	580 R	30	4143	138.1	730	3/3/2006	\$9,001.75	j	\$62,889.26	\$62,889.26	
5	12/3/2007 TAXIMP				0		• • • • • • • • • • • • • • • • • • • •	\$88.47		\$136,607.42		
6	5/30/2009 LPC				0			\$2,315.57	F	\$215,263.12	\$215,263.12	1.09%
7	7/1/2009 LPC				Ö			\$2,317.85	F	\$217,732.67	\$217,732.67	1.08%
8	8/1/2009 LPC				0			\$2,321.02	F	\$220,264.92	\$220,264.92	1.06%
ğ	8/31/2009 LPC				0			\$2,324.71	F	\$222,836.09		1.05%
10	9/30/2009 LPC				0			\$2,328.27	F	\$225,401.28		1.04%
11	10/31/2009 LPC							\$2,333.41	F	\$228,077.25		1.03%
12	12/1/2009 LPC				0			\$2,339.76	F	\$230,840.79		1.02%
13	1/1/2010 LPC				0			\$2,352.08	F	\$234,014.36		1.02%
14	1/30/2010 LPC				0			\$2,364.94	F	\$237,236.40		1.01%
15	2/27/2010 LPC				0			\$2,379.45	F	\$240,583.28		1.00%
16	3/31/2010 LPC				0			\$2,389.32	F	\$243,630.14		0.99%
17	4/30/2010 LPC				0		 -	\$2,394.70	F	\$246,383.79		0.98%
18	5/29/2010 LPC	 			0			\$2,396.91	F	\$248,927.94		0.97%
19	6/30/2010 LPC				0			\$2,397.68	F	\$251,377.40		0.96%
	7/30/2010 LPC				0			\$2,398.56	F	\$253,834.15		0.95%
20					0			\$2,399.35	'- -	\$256,286.37		0.95%
21	8/31/2010 LPC				0	· · · · · · · · · · · · · · · · · · ·		\$2,400.17	F	\$258,740.91		0.94%
22	9/30/2010 LPC				0			\$2,400.17	F	\$261,209.62		0.93%
23	10/29/2010 LPC	· · · · · · · · · · · · · · · · · · ·			- 0			\$2,403.19	F	\$263,747.01		0.92%
24	11/30/2010 LPC				0			\$2,409.90	F	\$266,603.87		0.91%
25	1/1/2011 LPC				0			\$2,427.89	<u>F</u>	\$270,231.11		0.91%
26	2/1/2011 LPC				0		· · · · · · · · · · · · · · · · · · ·	\$2,453.25	F	\$274,375.00		0.90%
27	2/28/2011 LPC				0		· · · · · · · · · · · · · · · · · · ·	\$2,470.51	<u>-</u>	\$277,996.54		0.90%
28	3/31/2011 LPC	· <u></u> .			0			\$2,470.31	F	\$281,495.61		0.89%
29	4/30/2011 LPC			_	0			\$2,465.71	F	\$284,297.04		0.88%
30	5/31/2011 LPC			 ····					F	\$286,915.83		0.88%
31	6/30/2011 LPC				0			\$2,494.47	<u> </u>	\$289,488.20		0.87%
32	7/30/2011 LPC							\$2,495.62				0.86%
33	8/31/2011 LPC				0			\$2,496.72	F	\$292,023.05 \$294,609.55		0.86%
34	9/30/2011 LPC				0			\$2,498.05	<u> </u>			
35	10/31/2011 LPC				0			\$2,500.05		\$297,242.91		0.85%
36	11/30/2011 LPC				0			\$2,502.86	<u> </u>	\$299,933.38		0.84%
37	12/31/2011 LPC				0			\$2,514.57	F	\$303,228.67		0.84%
38	1/31/2012 IPC		<u>:</u>		0	 -		\$2,527.29	F	\$306,603.60		0.83%
39	2/29/2012 LPC				0			\$2,543.64	F	\$310,237.14		0.83%
40	3/31/2012 LPC				0			\$2,555.41	<u> </u>	\$313,577.74		0.82%
41	5/1/2012 LPC				0			\$2,561.06	F	\$316,515.47		0.82%
42	8/22/2012 CANP				0			\$114.82	H	\$178.70	\$178.70	
43	8/22/2012 CANP			 	0			\$35.81	<u>H</u>	\$214.51	\$214.51	
44	8/22/2012 PAYCAN				0			\$0.00	H	\$214.51	\$214.51	
45	8/22/2012 CANP				. 0			\$35.33	H	\$249.84	\$249.84	
46	9/4/2012 XFER				0			(\$47.09)	C	\$202.75	\$202.75	
47	10/2/2012 LPC				0			\$2.10	F	\$281.51	\$281.51	0.75%
48	11/6/2012 LPC							\$3.38	F	\$369.78	\$369.78	0.92%
49	12/6/2012 LPC							\$5.75	F	\$533.46	\$533.46	1.09%
50	1/5/2013 LPC	· · · · · · · · · · · · · · · · · · ·						\$14.97	F	\$1,163.59	\$1,163.59	1.30%

1

SIMON GARDEN REALTY CO

From Date 1/1/2004

To Date 10/26/2012

6731 MUSGRAVE ST Apt B PHII,PA 191192168

Account Number 539547187

SA Number 8569221065

Meter 2035831 STATEMENT % Calculated Dispute Transaction Reading Average Heating Transaction DISPUTE Current Actual LPC assessed Payment # of Days CCF Usage CCF/Days DOD's Due Dale CODE Balance Current Balance NO. Date Reading Code Туре Amount Balance Type 51 2/5/2013 LPC \$25.32 \$1,878.68 \$1,878.68 1.37% 52 3/6/2013 LPC \$47.21 F \$3,385.00 \$3,385.00 1.41% 53 4/4/2013 LPC \$69.11 \$4,914.66 \$4,914.66 1.43% 54 5/4/2013 LPC \$89.24 F \$6,345.33 \$6,345.33 1.43% 55 6/6/2013 LPC \$95.91 \$6,886.52 \$6,886.52 1.41% F 56 7/3/2013 LPC \$97.53 F \$7,091.69 \$7,091.69 1.39% 57 8/6/2013 LPC \$98.24 F \$7,237.16 \$7,237.16 1.38%



COMMONWEALTH OF PENNSYLVANIA BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

In the Matter of:

Docket No. C-2012-2304167--SBG Management Services, Inc. (Elrae) v. Philadelphia Gas Works

Docket No. C-2012-2304183--SBG Management Services, Inc. v. Philadelphia Gas Works

Docket No. C-2012-2304215--SBG Management Services, Inc. v. Philadelphia Gas Works

Docket No. C-2012-2304303--SBG Management Services, Inc. (v. Philadelphia Gas Works

Docket No. C-2012-2304324--SBG Management Services, Inc. v. Philadelphia Gas Works

Docket No. C-2012-2308454--SBG Management Services, Inc. v. Philadelphia Gas Works

Docket No. C-2012-2308462--SBG Management Services, Inc. v. Philadelphia Gas Works

Docket No. C-2012-2308465--SBG Management Services, Inc. v. Philadelphia Gas Works

Docket No. C-2012-2334253--SBG Management Services, Inc./Colonial Garden Realty Co., L.P. v.

Philadelphia Gas Works

CERTIFICATE OF SERVICE

I hereby certify that on October 29, 2013, I have served the foregoing Motion to Dismiss PGW's Objections and to Compel Response to Set II Interrogatories upon the Secretary for the Pennsylvania Public Utility and a copy of the same upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code Section 1.54:

VIA Email and/or First Class Mail only:

For the PA Public Utility Commission: Administrative Law Judge Eranda Vero PA Public Utility Commission Suite 4063--801 Market Street Philadelphia, PA 19107 Email: evero@pa.gov **RECEIVED**

OCT 29 2013

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

For Respondent:

Laureto Farinas, Esquire, Philadelphia Gas Works

800 W. Montgomery Avenue, 4th Floor, Philadelphia, PA 19122

Email: Laureto.Farinas@pgworks.com.

Date: October 29, 2013

FRANCINE THORNTON BOONE, ESQUIRE

P.O. BOX 549

ABINGTON, PA 19001 Phone: 215-260-4562 Office: 215-938-6665

Electronic Mail Address: Booneft@aol.com

Facsimile Number: 215-938-7613 Pennsylvania Attorney I.D. No.—45118

ATTORNEY FOR COMPLAINANTS



Equal Housing Opportunity Equal Opportunity Employer

"SBG Management and the owner of the property in question does not discriminate on the basis of handicap status in the admission to, or treatment of employment in its federally assisted programs and activities."

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT, PHILADELPHIA GAS WORKS' OBJECTION TO THE COMPLAINANTS' INTERROGATORIES AND REQUESTS FOR PRODUCTION OF DOCUMENTS, Set II, save No. 41 UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §§1.54 and 5.342(c) (RELATING TO SERVICE BY A PARTICIPANT).

Service List

For Complainants:

Francine Thornton Boone, Esq. SBG Management Services, Inc. 702 N. Marshall Street Philadelphia, PA 19123

& by e-mail: fboone@sbgmanagement.com

Mr. Philip Pulley
Ms. Kathy Treadwell
SBG Management Services, Inc.
P.O. Box 459
Abington, PA 19001

& by e-mail: phil@sbgmanagement.com ktreadwell@sbgmanagement.com

October 21, 2013

Laureto Farinas, Esquire Philadelphia Gas Works 800 W. Montgomery Avenue Philadelphia, PA 19122

(215) 684-6982

	14.1-
Fed Nackage Express US Airbill Freds 8042 4033 9553	to 0215 Geogranis Copy
1 From Date 10 1 2 9 1 7 0 1 3	4 Express Package Service **Te controcutions Packages up to 150 lbs: NOTE Service order has changed. Please select carefully Packages up to 150 lbs. For packages are 150 lbs. and the FedEs Express Finish US Ashill.
Sender's FRINCINE BOONE Phone 215 938-6665	Noxt Business Day FedEx First Overnight Exfect rext business morning delivery to select to cactors Findly interests will be delivered on Monday unless SATIONA' Collevery and existed. Schizdly Delivery NOT evisitable.
Company SBG MANAGEMENT	FedEx Priority Overnight Not besides moving: Firstly stepments will be dehined on Monday unless SATURDAY Delivery a selected. FedEx 2Day Second business stampon: "Duraday shoppers will be delivered on Monday unless SATURDAY Delivery a selected. Delivery a selected.
Address 1095 RYDAL RD # 325	FedEx Standard Overnight Next business stampon.* Seturday Delivery NOT evidable. FedEx Express Saver That business day.* Seturday Delivery NOT evidable.
City RYDAL State PA ZIP 19046-1711	5 Packaging • Occlared value limit \$500.
2 Your Internal Billing Reference	FedEx Envelope*
3 To Rusemany Chiavetta, Servetary Name PA PUE Phone 717 772-7727	6 Special Handling and Delivery Signature Options SATURDAY Delivery HOT available for Feets Standard Overnight, Feets 2Day A.M., or Feets Express Server.
company PA Public Utility Commission	No Signature Required Package may be left verbout obtaining a signature but not delivery of the applies may spirit delivery fee applies may spirit delivery fee applies.
Address 400 N. Street HOLD Weekday Fels location address Procured the Procedure of Procedure for Pro	Does this shipment contain dangerous goods? One bex must be checked.
We cannot deliver to P.D. boxes or P.D. ZIP codes HOLD Saturday Fedic location actives Address Address HOLD Saturday Fedic location actives HOLD Saturday Fedic location actives Fedic Protect Journaph and F	No No Approximation Yes Shaper's Declaration Dry Ice Dry Ice Shaper's Declaration Not required. Dengandon goods feedung on rich cannot be shaped in Fecti. packaging Cargo Aircraft Only or sheed in a Fecti. Express Dros Box.
City Harrishurg State PA ZIP 17105-3265	7 Payment Bill to: Enter FedEx Acct. No. or Credit Card No. below. Obtain racip Acct. No.
0111624526	Sender Activities Secon Recipient Third Party Credit Card Cash/Choc
	Total Packages Total Weight Credit Card Aug.
8042 4033 9553	10ur lability is timized to USS100 unitiest your decisier e inlighter value. See the current Feet's Service Guide for details.
0042 4000 5000	Rev. Date 2/12 - Part +160134 - ©1994- 2012 FedEx - PRINTED IN U.S.A. \$85