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November 21, 2013

VIA UNITED PARCEL SERVICE

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PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street, 2nd Floor Harrisburg, PA 17120

> Re: EDC Customer Account Number Access Mechanism for EGSs; Docket No. M -2013-2355751

Dear Secretary Chiavetta:

Pursuant to the Commission's Final Order entered July 17, 2013 in the above-referenced proceeding, enclosed herewith for filing is the Compliance Filing of Metropolitan Edison Company, Pennsylvania Electric Company, Pennsylvania Power Company and West Penn Power Company (the "Companies") detailing their procedure for developing a passcode-protected, secure website portal to provide EGSs access to customer accounts numbers.

The Compliance Filing consists of the Companies' implementation plan, which is attached as Exhibit A. The anticipated costs associated with the implementation and ongoing operation costs are detailed in Appendix A to Exhibit A. The Companies are proposing recovery of the costs identified in Appendix A through the Retail Enhancements component of their Default Service Support Riders ("DSS Riders"), as explained in Exhibit A. No tariff changes are required and an example of the Companies' current DSS Riders is enclosed as Appendix B to Exhibit A.

The Companies respectfully request the Commission's review and approval of the Compliance Filing no later than December 31, 2013.

Please date stamp the additional copy and return it to me in the postage-prepaid envelope provided. Please contact me if you have any questions regarding this matter.

Very truly yours,

Just)

Tori L. Giesler

dlm

Enclosures

c: As Per Certificate of Service

Dan Mumford – Bureau of Consumer Services

Patricia Wiedt - Law Bureau

EDC CUSTOMER ACCOUNT NUMBER ACCESS MECHANISM FOR EGSS IMPLEMENTATION PLAN

1. Definitions

Any capitalized or abbreviated term not elsewhere defined shall have the definition set forth below:

Commission – The Pennsylvania Public Utility Commission

Company – Metropolitan Edison Company ("Met-Ed"), Pennsylvania Electric Company ("Penelec"), Pennsylvania Power Company ("Penn Power") or West Penn Power Company ("West Penn") individually, or in combination as the "Companies"

Customer – Any person or entity who enters a contractual agreement with the Company to receive retail electric service including, without limitation, all persons or entities taking service under a retail tariff that are eligible to receive competitive electricity supply from an EGS or default service in accordance with the applicable legal authorities

Electric Distribution Company or "EDC" – A public utility providing facilities for the transmission and distribution of electricity to retail Customers in Pennsylvania subject to the jurisdiction of the Commission

Electric Generation Supplier or "EGS" – A person or entity that is duly certified by the Commission to offer and provide competitive retail electric service to retail customers located in the Commonwealth of Pennsylvania

Hit – Customer record matching the First Name, Last Name, House Number, Street Name and Zip Code input by EGSs while using the EDC Customer Account Number Access Mechanism for EGSs

Look-up Mechanism - EDC Customer Account Number Access Mechanism for EGSs

2. Description

Consistent with the Commission's Final Order entered on July 17, 2013 at Docket No. M-2013-2355751 ("Final Order"), the Look-up Mechanism is designed to be a secure system with tightly regulated, monitored and tracked usage to the extent the Companies can reasonably control such usage. It is to be a password protected web portal allowing EGSs secure, instantaneous access to EDC customers' account numbers when marketing in public venues to customers on any EDC rate schedule.

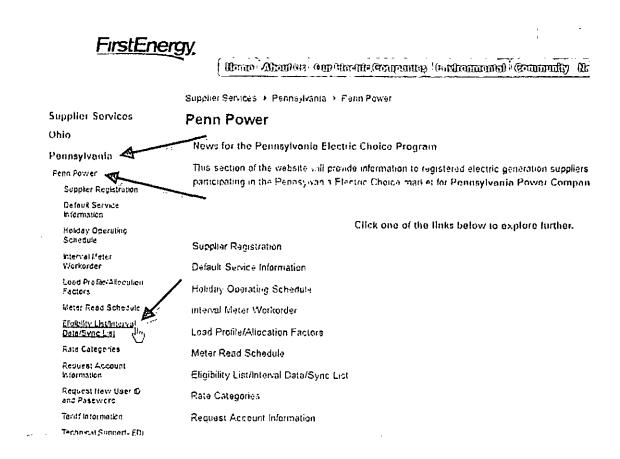
The Look-up Mechanism requires specific customer identifying inputs and several EGS attestations to ensure the user EGS has authorization to obtain the Customer's account number consistent with the Commission's Final Order. The Look-up Mechanism will provide EGSs with one of three outputs (the Customer's account number, "NO HIT" or "MULTIPLE HITS") and allows for a request to be resubmitted with corrected information if an error occurs.

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3. Existing Web Portal and Secure Login

The Commission's Final Order requires that the mechanism involve a password-protected website portal, which allows for a fast turn around on Hits. The Companies currently have a secure website available for EGSs known as the Supplier Services website, which requires an EGS-specific user name and password to access customer data. The existing Supplier Services website will be expanded to include the Look-up Mechanism and, therefore, will require the same EGS-specific user name and password. This approach allows the Companies to maintain a secure environment for the mechanism while providing instant search results.

Included below are screenshots of the current Penn Power Supplier Services website and login screen. The Supplier Services website and login screen for Met-Ed, Penelec and West Penn Power include the same information and login screen.



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Supplier Services Ohio	Log In - Eligibility/Interval/Sync List
Pennsylvania	Supplier Login
Llaryland	
New Jersey	Please enter your User ID and Password
Hew York	
West Virginia	User ID:
Electric Choice Links	Pessword:
Customer Choice	
	(Legin)

4. Look-Up Mechanism Inputs Required for Usage

The Commission's Final Order requires that a Customer's full name, service street address and postal code be required inputs before yielding hits, allowing for the use of wildcard inputs. As such, EGSs accessing the Look-Up Mechanism will be required to provide inputs to each of the following customer information fields:

- o First Name
- o Last Name
- o Business Name (if applicable)
- o House Number of Service Street Address
- Street Name of Service Street Address
- o Service Postal Zip Code

EGSs are also required to:

- o Check the box attesting to having secured and retained a Letter of Authorization ("LOA") from the Customer;
- o Check the box attesting to the enrollment being customer-initiated in a public location; and
- o Choose the form of photo identification obtained from the customer from a dropdown box.

The Look-up Mechanism allows for wildcard inputs on Service Street Address if an EGS does not input a type of street (ex. St., Street, Rd., Ave, etc.). This allows for a potential hit but may also increase the likelihood of multiple hits. A pull down menu has not been developed for this field due to the fact that the Companies have not traditionally used

standardized inputs for their own records related to such fields, and thus a pull down menu may not provide an exhaustive means of identifying the sought-after Customer.

Included below is an illustrative screenshot of the proposed Look-up Mechanism input screen. The Look-up Mechanism format is subject to change during the final development stage and from time to time post development to incorporate evolving technology.

First Name*	
Last Name*	
House # / Street*	
Apt / Building / Floor	
City	
State	
Zip Code*	
	[7] I have and will retain a signed LOA from the customer
	[7] This enrollment is customer-initiated in a public location
Photo ID Type Obtained*	- Select .
	Submit

5. Look-up Mechanism Outputs and Resubmission of Data

The Look-up Mechanism will be designed to provide EGSs with a confirmation screen to verify the customer's information before displaying the customer's account number if the inputted customer information results in a Hit. If there is more than one customer with the same information input by the EGS, the Look-up Mechanism will return an error message of "MULTIPLE HITS". If there are no customers matching the information input, the Look-up Mechanism will return the error message "NO HITS". The EGS can immediately review the information and speak with the customer to edit the criteria and

narrow or broaden the search to obtain an account number. Required fields are marked with a (*). The Look-up Mechanism includes fields that are not required to aid EGSs in narrowing search results.

In the event of "MULTIPLE HITS" and/or "NO HITS", the Look-up Mechanism does not determine which field failed. The Look-up Mechanism is designed to match the information provided by the EGS with an account number. The Look-up Mechanism will not know which inputs are correct and which are incorrect, and has no ability to identify the correct Customer without accurate inputs. If an error message is returned, the system will suggest including an apartment number or correcting any misspelling errors.

The Look-up Mechanism allows EGSs to correct any information and resubmit the request. There is no limit on the number of times an EGS can attempt to correct and resubmit any Customer's information.

Included below are illustrative screenshots of the proposed Look-up Mechanism error messages. The messages will appear at the top of the input screen illustrated above to allow for EGSs to edit information quickly, if necessary. The Look-up Mechanism format is subject to change during the final development stage and from time to time post development to incorporate evolving technology.

The following result was found: JOHN A. SMITH 123 MAIN STREET AKRON, OH 12345

Account Humber: 0800000030 0000000057

Multiple Results were found for the information entered below. Please verify spelling or fill in the following field(s) that are blank: Apt / Building / Floor: City: State

No-Results were found for the information entered below,

6. EDC Record Requirements

The Companies will keep records for a period of three years of all EGSs use of the Lookup Mechanism, including the party accessing, when it did so, and the data that was obtained, consistent with the Commission's Final Order and 52 Pa. Code § 57.179. The Companies will report to the Commission's Office of Competitive Market Oversight any complaints filed by Customers that are enrolled by EGSs due to use of the Look-up Mechanism.

7. Communication with EGSs

Under the Final Order, the Companies were required to meet with EGSs to discuss any issues relating to the Look-up Mechanism which are encountered in the planning and development phases. On September 17, 2013, the Companies presented EGSs a description and an illustrative representation of the Look-up Mechanism and allowed the EGSs to provide any comments. The EGSs did not provide any negative feedback on the Companies' proposal. The Companies will continue to update interested EGSs as development continues and upon final implementation through their regular Supplier Support meetings.

8. Cost Collection and Recovery

Each Company will incur the following types of costs related to the Look-up Mechanism: (1) start up costs, such as costs associated with programming and development of the Look-up Mechanism for inclusion on the Companies' existing secure Supplier Services website; and (2) ongoing costs, such as continuing internal administrative costs related to updating data.

The Companies estimate the programming and development of the Look-up Mechanism will take approximately 1,666 hours. The total cost to develop, test, introduce and provide EGS implementation support for the Look-up Mechanism is estimated to be \$207,268.00. These costs will be incurred between November 2013 and February 2014. Each Company will be assessed a portion of that cost based on the ratio of the number of each Company's Customers divided by the total Customers count across all four Companies. The actual associated costs will be tracked separately, to be recovered through the Retail Enhancements component of each Company's Default Service Support ("DSS") Rider filed on May 1, 2014 for rates effective June 1, 2014 through May 31, 2015.

Ongoing costs will also be reflected in the May 1, 2014 filing of the DSS Rider, and will be included in the calculation of such rates each year thereafter.

The Look-up Mechanism charge will be calculated on an annual basis by taking each Company's forecasted cost and allocating it to customer class based on a customer allocator (number of customers by class divided by total number of customers) See Appendix A for the June 1, 2014 through May 31, 2015 forecasted cost allocation by Company by Class to be included in the Companies' May 1, 2014 DSS Rider rate filing. The class-specific cost will be divided by the applicable class specified billing units in the DSS Rider. Each year's Look-up Mechanism costs will be recovered utilizing a twelve-

month amortization period beginning June 1 of each year, with interest computed on net over- or under-collections at the legal rate of interest specified in 41 P.S. § 202.

9. Tariff Modification

Each Company's DSS Rider currently includes a component for Retail Enhancements, which would include the development of the Look-up Mechanism. Therefore, the Companies do not need to modify their existing Tariffs. An example of the Default Service Support Rider for Met-Ed is included in Appendix B (see p. 208). The same provision currently exists in each of the Default Service Support Riders for Penelec, Penn Power and West Penn.

10. Request for Expedited Approval

The Companies are requesting approval prior to December 31, 2013 to allow adequate time to develop the Look-up Mechanism and meet the May 2014 Commission Required Implementation Date. Due to the number of programming changes that the Companies are required to implement in order to provide various EGS enhancements by specified implementation dates, the Companies must ensure enough lead time is available to balance the schedule for each.

11. Anticipated Timeline for Implementation

November 21, 2013 - Compliance Filing

December 31, 2013 - Commission Approval requested

Early Q1 2014 - Continued IT Development of Look-up Mechanism

Late Q1 2014 - Look-up Mechanism becomes operational

May 2014 - Commission Required Implementation Date

Projection of EDC Customer Account Number Access Mechanism for EGS to be recovered in DSS Rider By Company By Class

Programming Hours		1,666
Total Cost of Programming	\$ 1	99,920
Workshop to Introduce Look-up Mechanism	\$	3,120
Testing	\$	2,114
Go Live Support at Implementation	\$	2,114
Total Cost of Implementation	\$2	07,268

Allocation of Costs to Operating Company using Customer Count

Met-Ed	555,925	27.40%	\$	56,789
Penelec	591,141	29.13%	\$	60,386
Penn Power	161,787	7.97%	\$	16,527
West Penn	720,155	35.49%	\$	73,566
Total	2,029,009		\$:	207,268

Allocation of Costs to Operating Company Customer Class using Customer Count

Met-Ed			
Residential	489,274	88.01%	\$ 49,980
Commercial	65,781	11.83%	\$ 6,720
Industrial	870	0.16%	\$ 89
	555,925		\$ 56,789
Penelec			
Residential	505,511	85.51%	\$ 51,639
Commercial	84,777	14.34%	\$ 8,660
Industrial	853	0.14%	\$ 87
	591,141		\$ 60,386
Penn Power	-		
Residential	141,358	87.37%	\$ 14,440
Commercial	20,283	12.54%	\$ 2,072
Industrial	146	0.09%	\$ <u>15</u>
	161,787		\$ 16,527
West Penn			
Residential	621,220	86.26%	\$ 63,459
Commercial	85,695	11.90%	\$ 8,754
Industrial	13,240	1.84%	\$ <u>1,353</u>
	720,155		\$ 73,566

METROPOLITAN EDISON COMPANY

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RIDERS

RIDER R DEFAULT SERVICE SUPPORT RIDER

(C)

A Default Service Support ("DSS") rate shall be applied to DSS Sales delivered by Met-Ed to Delivery Service Customers under this rider as determined to the nearest one-thousandth of a cent per kWh or dollar per kW NSPL, as applicable. The DSS rate shall be billed to Customers receiving Delivery Service from the Company under this rider. The DSS rates shall be calculated according to the provisions of this rider. The DSS Rider shall be non-bypassable.

The DSS rates by rate schedule shall be calculated annually in accordance with the formula set forth below:

DSS rate =
$$[UE + TSC_1 + NMB + RE + CEC] \times [1/(1-T)]$$

The components of the formula are defined below:

Default Service Related Uncollectibles

UE = A default service-related unbundled uncollectible accounts expense charge, determined by Customer Class and stated to the nearest one-thousandth of a cent per kWh or cent per kW NSPL, as applicable, to be applied to DSS Sales delivered by Met-Ed to Delivery Service Customers under this rider. The UE reflects the generation-related portion of the uncollectible account expense based on the cost of service study in the Company's base rate case at Docket No. R-00061366 and the additional uncollectible accounts expense incurred by the Company as a result of providing Default Service under this tariff. This component of the DSS rate in this non-bypassable rider is non-reconcilable.

The unbundled uncollectible accounts expense associated with Default Service and a purchase of receivables program allocated to Delivery Service Customers on a non-bypassable, non-reconcilable basis will be Customer Class specific and will be adjusted annually on June 1 of each year based on the projected price of Default Service. Adjustments, if necessary, will be made to the uncollectible percentage in a future distribution base rate case or the start of the next Default Service Program, whichever occurs earlier.

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METROPOLITAN EDISON COMPANY

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RIDERS

Rider R (continued)

(C)

The unbundled generation related uncollectibles as determined from the cost of service study in the Company's base rate case at Docket No. R-00061366, combined with the calculated incremental uncollectible accounts expense based on the projected price of Default Service, represents the appropriate fully unbundled non-reconcilable uncollectible accounts expense to be recovered in DSS rates. The calculated incremental uncollectible expense is based on the historical relationship of uncollectible accounts expense to total revenues for the twelve months ended December 31, 2006, utilizing the top sheets from the Company's rate case compliance filings at Docket No. R-00061366. This ratio is applied to the change in the Company's revenues that would result from the change experienced in default service prices. Incremental uncollectible accounts expense divided by the projected DSS Sales yields an adjustment to the retail price of Default Service supply to be included in DSS rates.

The UE charges by Customer Class to be included in DSS rates are as follows:

<u>Industrial Customer Class (Rate GS – Large, GP and Rate TP):</u>

(C)(I)

\$0.004 per kW NSPL

Commercial Customer Class (Rate GS-Small, Rate GS-Medium, Rate MS, Borderline Service, Street Lighting Service, Ornamental Street Lighting and Outdoor Lighting Service):

(1)

0.021 cents per kWh

Residential Customer Class (Rate RS, Rate RT, and Rate GS – Volunteer Fire Company, Non-Profit Ambulance Service, Rescue Squad and Senior Center Service Rate):

(l)

0.137 cents per kWh

(C) Change

(I) Increase

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RIDERS

Rider R (continued)

(C)

2006 Deferred Transmission Service Charges

 $TSC_1 = [(TSCD - E) / S] X$ Rate Schedule Adjustment Factor

Where:

- TSC₁ = The charge to be applied to Delivery Service Customers under this rider to recover the 2006 Transmission Service Charge Deferral ("TSCD"), including carrying charges, which was approved by the Commission in its final order at Docket No. R-00061366, authorizing the Company to amortize such deferral over a 10 year period beginning January 11, 2007 and ending on December 31, 2016. The 10 year amortization of the 2006 TSCD that was not fully recovered under the Transmission Service Charge Rider is being recovered under this DSS Rider which replaced the TSC Rider. The TSC₁ rate will be adjusted on June 1 of each year based on the Company's latest sales forecast available at the time.
- TSCD = The balance of the 2006 TSCD including carrying charges, that, as of March 31, 2013 remains to be amortized over the remaining months of the amortization period.
- E = The over or under-collection of the TSCD that results from billing the TSC₁ during the DSS Reconciliation Year (an over-collection is denoted by a positive E and an under-collection by a negative E), including applicable interest. Interest shall be computed monthly at the legal statutory interest rate stated in 41 P.S. § 202 from the month the over or under-collection occurs to the month that the over-collection is refunded to or the under-collection is recovered from Delivery Service Customers.
- S= The Company's total DSS Sales to Delivery Service Customers projected for the DSS Computational Year.

(C) Change

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RIDERS

Rider R (continued)

(C)

Non-Market Based Services Transmission Charges

 $NMB = (NMB_C - E) / S$

Where:

- NMB = The charge to be applied to Delivery Service Customers served under this rider for Non-Market Based Services Transmission Charge costs incurred by the Company.
- NMB_C = Forecasted NMB costs applicable to the Company's DSS Sales. Forecasted NMB costs shall include FERC approved costs for PJM Regional Transmission Enhancement Plan charges, PJM Expansion Cost Recovery, as well as any other FERC-approved PJM transmission charges billed to the Company by PJM that will not be reconciled through the Company's Price To Compare Default Service Rate Rider and/or Hourly Pricing Default Service Rider and are approved by the Commission for recovery under this rider. Forecasted NMB costs are allocated to each Customer Class based upon each Customer Class's contribution to the total Company Network Service Peak Load.
- E = The over or under-collection of the NMB_C that results from billing of the NMB during the DSS Reconciliation Year, including applicable interest. An over-collection is denoted by a positive E and an under-collection by a negative E. Interest shall be computed monthly at the legal statutory interest rate stated in 41 P.S. § 202, from the month the over-or under-collection occurs to the month that the over-collection is refunded to or the under-collection is recovered from Delivery Service Customers.
- S = The Company's total DSS Sales per Customer Class to Delivery Service Customers projected for the DSS Computational Year.

(C) Change

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RIDERS

Rider R (continued)

(C)

The NMB rates billed to Customers by Rate Schedule are shown below. The TSC₁ rates billed to Customers shall be adjusted by the following Rate Schedule Adjustment Factors shown below:

Rate Schedule	Rate Schedule Adjustment <u>Factors</u>	TSC ₁ <u>Rate</u>	NMB <u>Rate</u>
Rate Schedule RT & GS Volunteer Fire Company and Non-Profit Ambulance Service, Rescue Squad and Senior Center Service Rate - TOD	0.9086	0.124 (1)	0.084
Rate Schedule RS & GS Volunteer Fire Company and Non-Profit Ambulance Service, Rescue Squad and Scnior			
Center Service Rate - Non-TOD	1.0759	0.147 (I)	0.084
Rate Schedule GS – Small	1.0560	0.144 (1)	0.069
Rate Schedule GS - Medium	1.0560	0.144 (1)	0.069
Rate Schedule GS – Large	0.9939	\$0.730 (1)	\$0.257
Rate Schedule GP	0.9332	\$0.685 (1)	\$0.257
Rate Schedule TP	0.8911	\$0.654 (1)	\$0.257
Rate Schedule MS	0.9702	0.132 (1)	0.069
Rate Schedule OL	0.6712	0.091 (1)	0.069
Rate Schedule ST	0.6721	0.092 (1)	0.069
Rate Schedule BRD	0.9550	0.130(1)	0.069

The above rates are listed as a cent per kWh, with the exception of Rate Schedules GS – Large, GP and TP which are listed as a dollar per kW NSPL

(C) Change

(I) Increase

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RIDERS

Rider R (continued)

(C)

Retail Enhancements

 $RE = [(RE_c - E) / S]$

Where:

- RE = The charge to be applied to Delivery Service Customers served under this rider for the Retail Enhancement Costs incurred by the Company.
- REc = The Retail Enhancement Costs incurred by the Company to cover programming expenses and implementation costs associated with competitive market enhancements approved by the Commission.
- E = The over or under-collection of the RE_C that results from billing of the RE during the DSS Reconciliation Year, including applicable interest. An over-collection is denoted by a positive E and an under-collection by a negative E. Interest shall be computed monthly at the legal statutory interest rate stated in 41 P.S. § 202, from the month the over or under-collection occurs to the month that the over-collection is refunded to or the under-collection is recovered from Delivery Service Customers.
- S = The Company's total DSS Sales per Customer Class to Delivery Service Customers projected for the DSS Computational Year.

The RE rates by Customer Class to be included in DSS rates are as follows:

Industrial Customer Class (Rate GS – Large, GP and Rate TP):

\$0.000 per kW NSPL

Commercial Customer Class (Rate GS-Small):

(I)

0.003 cents per kWh

Residential Customer Class (Rate RS, Rate RT, and Rate GS – Volunteer Fire Company, Non-Profit Ambulance Service, Rescue Squad and Senior Center Service Rate):

(1)

0.003 cents per kWh

- (C) Change
- (1) Increase

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RIDERS

Rider R (continued)

(C)

Customer Education Charges

 $CEC = (CEC_C - E) / S$

Where:

- CEC = The charge to be applied to Delivery Service Customers served under this rider for Customer Education Charges incurred by the Company.
- CEC_C = Customer Education costs for the specific Customer Class to cover customer education costs associated with competitive market enhancements approved by the Commission, excluding costs being recovered by the Consumer Education Program Cost Recovery Rider.
- E = The over or under-collection of the CEC_C that results from the billing of the CEC during the DSS Reconciliation Year, including applicable interest. An over-collection is denoted by a positive E and an under-collection by a negative E. Interest shall be computed monthly at the legal statutory interest rate stated in 41 P.S. § 202 from the month the over or under-collection occurs to the month that the over-collection is refunded to or the under-collection is recovered from Delivery Service Customers.
- S = The Company's total DSS Sales per Customer Class to Delivery Service Customers projected for the DSS Computational Year.

The CEC rates by Customer Class to be included in DSS rates are as follows:

<u>Industrial Customer Class (Rate GS – Large, GP and Rate TP):</u>

\$0.000 per kW NSPL

Commercial Customer Class (Rate GS-Small):

0.007 cents per kWh

Residential Customer Class (Rate RS, Rate RT, and Rate GS – Volunteer Fire Company, Non-Profit Ambulance Service, Rescue Squad and Senior Center Service Rate):

0.007 cents per kWh

(C) Change

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RIDERS

Rider R (continued)

(C)

Gross Receipts Tax

T = The Pennsylvania gross receipts tax rate in effect during the billing month expressed in decimal form as reflected in the Company's base rates.

All capitalized terms not otherwise defined in this Rider shall have the definitions specified in Section 2 of this Tariff. For purposes of this Rider, the following additional definitions shall apply:

- 1. DSS Sales The kWh or kW NSPL delivered during a billing month to all Delivery Service Customers, as applicable to each Rate Schedule billed under the DSS Rider.
- 2. DSS Computational Year The 12-month period from June 1 through the following May 31.
- 3. DSS Reconciliation Year The 12-month period ending March 31 immediately preceding the DSS Computational Year.

(C) Change

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

EDC Customer Account Number Access : Docket Nos. M-2013-2355751

Mechanism for EGSs :

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true and correct copy of the foregoing document upon the individuals listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

Service by first class mail, as follows:

John Evans
Office of Small Business Advocate
Suite 1102, Commerce Building
300 North Second Street
Harrisburg, PA 17101

Johnnie Simms
Bureau of Investigation & Enforcement
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Tanya McCloskey Office of Consumer Advocate 555 Walnut Street – 5th Floor Harrisburg, PA 17101-1923

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PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Dated: November 21, 2013

Tori L. Giesler Attorney No. 207742

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Reading, Pennsylvania 19612-6001

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tgiesler@firstenergycorp.com

Counsel for:

Metropolitan Edison Company Pennsylvania Electric Company Pennsylvania Power Company and

West Penn Power Company

This envelope is for use with the following services:

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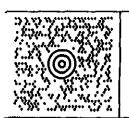
GLEMN A COLDREN (610) 921-6633 AE-1440 2800 POTTSVILLE PIKE READING PA 19605-2459

SHIP TO:

ROSEMARY CHIAVETTA, SECRETARY PA PUBLIC UTILITY COMMISSION 2ND FLOOR

COMMONWEALTH KEYSTONE BUILDING 400 NORTH STREET HARRISBURG 17120-0079

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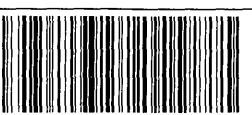


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