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PA P.U.C.
SECRETARY'S BUREAU

February 5, 2015

Rosemary Chiavetta, Secretary

Pennsylvania Public Utility Commission

Commonwealth Keystone Building

400 North Street, 2nd Floor

Harrisburg, Pa. 17120

Re: Ernie McCabe v. Pennsylvania American Water Company (PAWC)

Docket No. C-2014-2460341

Dear Secretary Chiavetta,

As a non-attorney, I am responding to Attorney Michael A. Guin's, Stevens and Lee Lawyers and Consultants, Notice To Plead. Copy of his cover sheet is attached.

Attorney Guin did not specifically address or reference specific facts from my two written statements, informal case number BCS3297305-PAWC and current formal PUC complaint, for monetary damages including but not limited to towels and cleaning products, replacement carpet, Drain Tech, Inc. sewer camera scoping to determine sewer line problem location, labor, excavating contractor, back fill stone, sewer line material and fittings, lawn restoration and landscaping.

It is very clear, via picture #1 of 8 attached, that PAWC contractor placed the in-ground water meter directly on top of my existing sewer line crushing and damaging the sewer line. Please see attached **picture #1 of 8**.

After PAWC contractor damaged the sewer line during water meter pit installation, PAWC contractor made a feeble attempt to repair the damaged sewer line with approximately eight feet of replacement sewer piping and two (2) rubber flexible connectors. Please note that after their attempted repair, the installing meter contractor placed the damaged sewer line material back in the excavated area and covered (**picture #2 of 8**). The insufficient repair eventually failed causing my sewer line to leak underground causing a sewer drain field, clog and back up into my house. I have two independent contractors who witnessed the damage caused by the PAWC water meter installing contractor. Please see pictures #2,3,4,5,6,7 and 8 attached

Page 1 of 2

The day my sewer line failed, I hired Drain Tech, Inc. for scoping services to determine the sewer line problem location. Drain Tech advised me that the obstruction was near the water meter pit located in my front yard. I then hired Elston's Landscaping to exactly locate and repair the sewer line. Elston discovered the previous sewer line damage issues and immediately brought them to my attention. I immediately contacted PAWC requesting a PAWC representative visit my site to review and confirm damage caused by PAWC during in-ground water meter installation. PAWC basically ignored my emergency site visit request and told me to contact the PAWC meter installing contractor, Kentrell, Inc. I then contacted PAWC contractor, Kentrell, Inc. and was told by Kentrell that I would have to contract their sub contractor. At that point, I knew I was getting the run around and asked my contractor's to take pictures of the damaged sewer line since it was approximately five feet below grade. I then asked Elston Landscaping and Janosov Construction to immediately proceed with necessary clean up, sewer repairs/replacement and backfilling. Due to inclement weather, final grading and landscaping are not complete

Please advise if additional information is required. I would be more than happy to provide any requested information to further support my claim.

Thank you and I look forward to your response,

Very Best Regards,



Ernie McCabe

174 Blueberry Hill Road

Shavertown, Pa. 18708

570-696-6865

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Water
meter Pit

(white Pipe)
my Sewer
Line





Damaged sewer line



Flexible Connector - Leaking



Damaged sewer pipe
and sewage drain field

4080



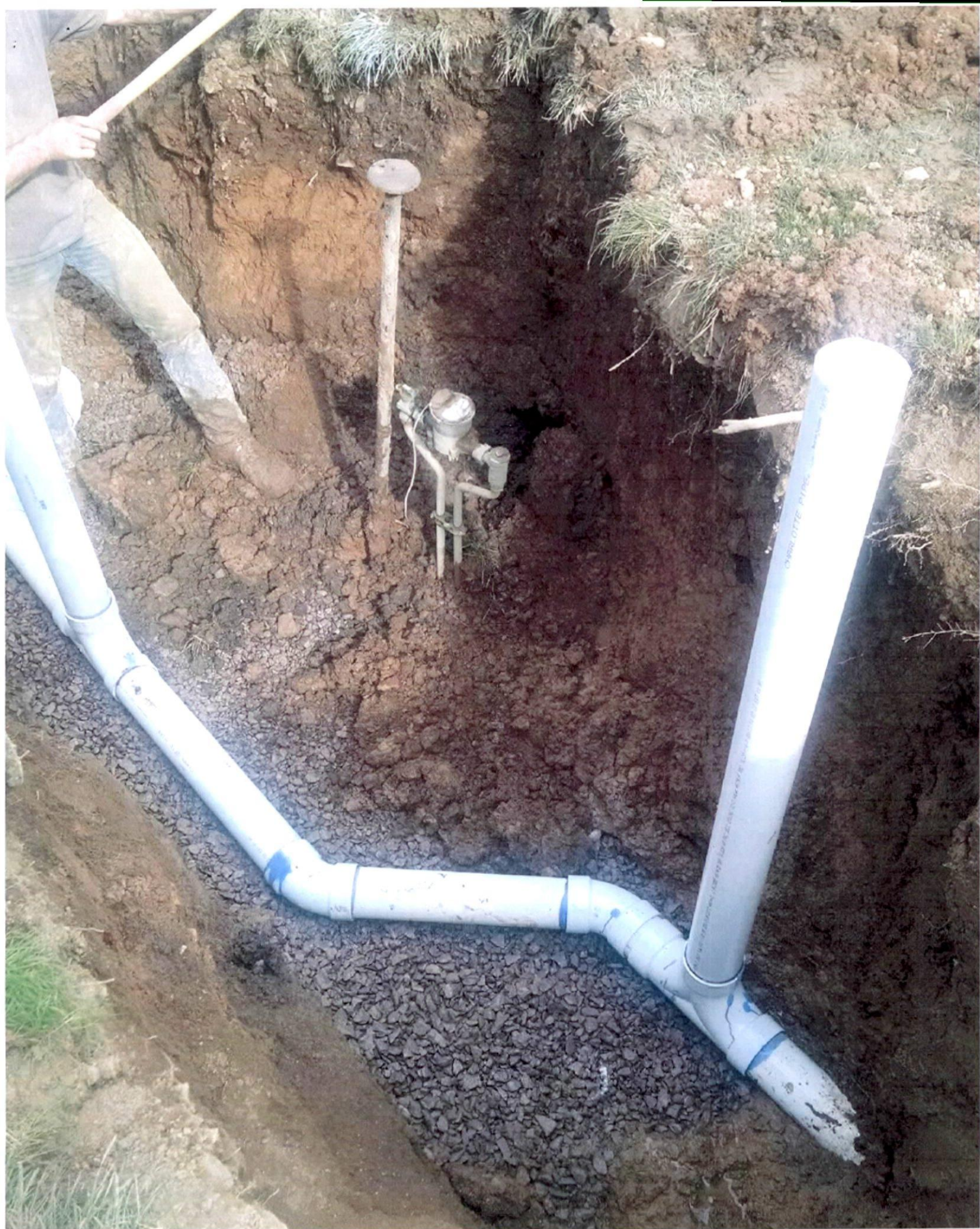
Clogged Sewer Line
Not Connected

528



Damaged Sewer Line Removed
Note Sewage Pool

6 of 8



Sewer Repairs by ERNIE McCABE'S CONTRACTOR
Note bypass around water meter



Back Filling after Ernie McCabe's Contractor
Repaired Damaged sewer line

McCabe
175 Blueberry Hill Rd
Shavertown Pa 18708

