

February 7, 2015

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Po Box 3265  
Harrisburg Pa 17105-3365

RE Frank Rozzotano v Alleghenese Light Co  
Docket # C 2015-246 2441

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Answer to Duquesne Light's answer to Formal Complaint  
Complainant Frank Rezzetano's answer to Respondent's Answer

Madam Secretary, I am not in the league with Duquesne Light Co. and their group of attorneys. I am an 83 year old man, still working 7 days a week to get a little income from a couple of rental units I own. I can only answer informally to seek help the best way I can. I know the truth.

<sup>DL</sup> their item a<sup>1</sup>: Liberty Ave. Property: Duq. Light says I have a balance of 46.<sup>69</sup> Enclosed is a final bill for 46.25 Liberty Ave for \$15.24. It was paid 8-4-14 <sup>made</sup> Item I enclosed bill and payment.

II Sapphire Way: This is where the problem began. DL talks about checks and how they happened. <sup>to occur</sup> They are not answering why this problem occurred and what they did to get a shut off. I paid my account as I have in the past 60 years for Electricity I used. The problem came about at end of year 2013. 2 bills of a significant amount were charged to me from a building that was vacant. I called Duquesne 4 several times and told them something must be wrong with their meter. They do malfunction maybe piece of dirt etc. who knows. I know I didn't use it and neither did anyone else. I told them the apartment was vacant and it was winterized. Everything was shut off including hot water tank + furnace. They were shut off then and they are still shut off + winterized the unit is secured now + was then. I told them to come

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and investigate it, they would not. their story, unit was in my name and I am responsible. They don't have to prove anything. Instead of suing me for electrical use and proving it in court like I would have to do. They wrote it off, gave it to a collection agency, who sent it to the credit bureau, with no proof, and ruin my credit. All they have to do is give it to the credit bureau and just sit on it. Very unfair. This was the problem and where it started. They should have proved it or wrote it off on my account in my favor. The meter didn't jump before these two occurrences and didn't after before the meter was shut off.

B I Check # 5067 - their statement is false. I have enclosed my check # 5067 front + Rear as proof. I sent a check earmarked, \$150<sup>00</sup> was to be applied to 457 sapphire way acct # 7001030 239 009, \$350<sup>00</sup> was to be applied to 4635 Liberty Ave 2nd Front account # 9000 013 980 003. They endorsed this check, they had to read where money was earmarked for. There can be no mistake unless they wanted there to be one. They say I didn't indicate where the money was to go so they took it upon themselves to put it where they wanted it. False "False False"

B II Check # 5096 False I am enclosing Item III DL says they applied earmarks properly as I intended false. My check says 434 1/6 to be applied to 9000 013 980 003. (4635 Liberty Ave. 2nd floor front)

DL did it again. My check # 5096 was earmarked for 434.16 to be applied to account at 4625 Liberty Ave. 2nd fl front acct # 9000-013-980003. They chose to put 434.16 on account 7001 020 239 009 or 457 Sapphire way. DL showed you the front of my checks and decided to not show you the back of my checks to show I am right they are wrong.

c False

5. Complainant still asks for relief. DL did and are discriminating against me. Someone there must want me a full bad to do all these unjust maneuvers and spend all that money on a little guy like me. 5 different supervisors talked to me and were going to investigate and call me back. Not one did. Someone stopped them.

Complainant would like to have where <sup>settled where</sup> the problem started 457 Sapphire, settled as to why the meter jumped or whatever and write it off. I didn't use it.

Complainant wants DL to remove all unjustified complaints against Perm at credit bureau and restore credit for turn one if needed.

Wherefore: Complainant Frank Rezetano respectfully requests that the Public Utility Commission grant relief sought by complainant in his formal complaint and not dismiss his complaint and grant this case in his favor

Respectfully  
Frank Rezetano

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**Customer Name and Service Address:**

FRANK REZZETANO  
4625 LIBERTY AVE FLR 2  
PITTSBURGH, PA 15224-1956

<b>Account Number</b>	9000-013-980-004
<b>Rate:</b>	RS-Residential Service
<b>Date Prepared:</b>	08/01/14

**Meter Reading Usage Information** | **Summary**

Next Scheduled Meter Reading Date: August 5, 2014

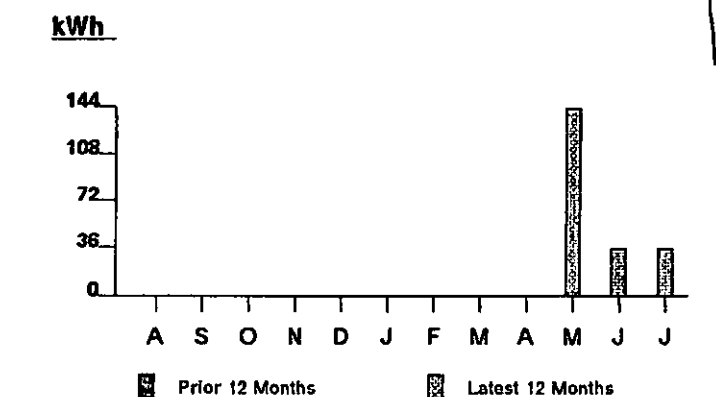
**Meter Read Information for Meter Number: G91064398**

Present: Aug 01, 2014- Actual	6036
Prior: Jul 03, 2014 - Actual	6033
Difference	3
Your Meter Multiplier	x 12
<b>Total kWh Used</b>	<b>36</b>

**Electric Usage:**

Comparing Your Usage

	Aug 13	Aug 14
Avg. kWh Per Day	0	1
Avg. Temperature (F)	73	70
YTD Usage (kWh)	0	216



- Your Average Usage for the past 3 months is 72 kWh.
- Total Usage for the past 3 months is 216 kWh.
- The Price to Compare for your rate class is 8.08 cents/kWh. It will change every June and December. For more information & supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) & [www.oca.state.pa.us](http://www.oca.state.pa.us).

**Prior Billing Information**

Amount of Last Bill	\$48.82
Payment(s) Received as of 07/22/14	-48.82
<b>Total Amount Owed From Your Last Bill</b>	<b>\$0.00</b>

**Current Billing Information**

DLC Basic Service Charges (see page 3)	15.74
<b>TOTAL ACCOUNT BALANCE PAYABLE TO DLC</b>	<b>\$15.74</b>
<b>TOTAL BUDGET PAYMENT PLAN AMOUNT</b>	<b>\$15.74</b>

**FINAL BILL** *pd. 8-4-14*  
*CK# 5187*  
*Wapbank Band*

See following pages for more detailed information.

Please contact us at 1-412-393-7100 with any billing questions before the due date on your bill.

**Help Our Neighbors.** Give to the Dollar Energy Fund to help people without heat or light. Please add \$1.00 to your payment or make a monthly pledge at [www.duquesnelight.com](http://www.duquesnelight.com). Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge after Aug 25, 2014	<b>Payment Due</b> Aug 25, 2014	<b>FINAL BILL</b>	<b>Amount Due</b> \$15.74
\$0.87	\$2.04	\$0.00			

Frank Ryzetano  
PO Box 10285  
Pgh Pa 15232

RETURN RECEIPT  
REQUESTED



1000

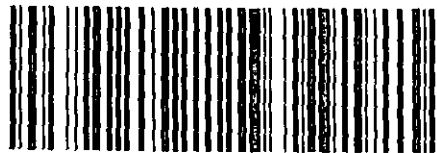
U.S. POSTAGE  
PAID  
PITTSBURGH, PA  
15224  
FEB 09, 15  
AMOUNT

\$6.91

00112411-15

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT  
OF THE RETURN ADDRESS. FOLD AT DOTTED LINE

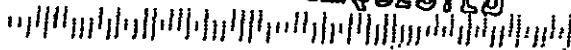
**CERTIFIED MAIL™**



7013 3020 0001 6068 9914

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RETURN RECEIPT  
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