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March 11, 2015

VIA UNITED PARCEL SERVICE

RECEIVED

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street, 2nd Floor Harrisburg, PA 17120

MAR 1 1 2015

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Re: Account Number Access Mechanism Data Docket No. M-2015-2468991

Dear Secretary Chiavetta:

On February 26, 2015, a Secretarial Letter was issued in the above-referenced matter seeking responses to data requests from electric distribution companies with account number access mechanisms. Enclosed for filing are the responses of Metropolitan Edison Company, Pennsylvania Electric Company, Pennsylvania Power Company and West Penn Power Company. Please date stamp the enclosed extra copy and return it to me in the postage-prepaid envelope provided.

Please contact me if you have any questions.

Very truly yours,

Tori L. Giesler

dlm Enclosures

c:

H. Kirk House, OCMO (<u>ra-ocmo@pa.gov</u>) Megan Good (megagood@pa.gov)

Ken Stark (kenstark@pa.gov)



MAR 11 2015

Docket No. M-2015-2468991 Account Number Access Mechanism PA PUBLIC UTILITY COMMISSION Data Request

SECRETARY'S BUREAU

1. Please provide the date the account number access mechanism was made available for EGS use.

Response

The account number access mechanism implemented by Metropolitan Edison Company, Pennsylvania Electric Company, Pennsylvania Power Company, and West Penn Power Company ("Companies") was fully operational beginning November 1, 2014.

2. Please provide the total costs, to date, of the account number access mechanism. These costs should include, but may not be limited to, implementation costs and any applicable maintenance costs incurred to date.

Response

The cost to the Companies associated with development, implementation and maintenance of the mechanism has been an aggregate \$205,902.36 as of the date of this filing.

3. Please provide the number of EGSs (or EGS representatives) registered (i.e., provided the appropriate login information for access) to use the account number access mechanism, to date.

Response

74 registered suppliers have registered to use the Companies' access mechanism as of the date of this filing.

4. Please provide the number of attempted accesses to the account number access mechanism, to date. This would include both those attempts that are rejected and those that match the customer's account information and therefore results in the provision of an account number.

Response

Currently, the Companies' system is only capable of providing the number of successful hits, which is 79 as of the date of this filing. Modifications to the Companies' tracking process for this data are planned for 2015 that will allow for further breakout of data.

5. Please provide the number of successful attempts, to date, that result in an account number that was already available to the EGSs through the eligible customer list (ECL).

Response

Two EGSs have had 79 successful hits referenced through the mechanism since implementation. 56 of these accounts were already available on the eligible customer list. GLENN A COLDREN (610) 921-6633 AE-1440 2800 POTTSVILLE PIKE READING PA 19605-2459 SHIP TO:

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2ND FLOOR
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ROSEMARY CHIAVETTA, SECRETARY PA PUBLIC UTILITY COMMISSION



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TRACKING #:

