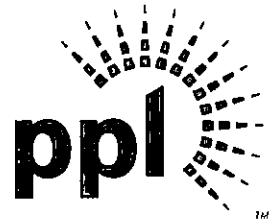


Paul E. Russell
Associate General Counsel

PPL
Two North Ninth Street
Allentown, PA 18101-1179
Tel. 610.774.4254 Fax 610.774.6726
perussell@pplweb.com



FEDERAL EXPRESS

March 10, 2015

Rosemary Chiavetta, Esquire
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

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MAR 10 2015

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

**Re: Pennsylvania Public Utility Commission
Bureau of Investigation and Enforcement v.
PPL Electric Utilities Corporation
Docket No. M-2012-2264635**

Dear Ms. Chiavetta:

On April 4, 2013, the Pennsylvania Public Utility Commission ("Commission") entered an order approving a Settlement Agreement in the above-captioned proceeding. As part of the Settlement Terms, PPL Electric Utilities Corporation ("PPL Electric" or the "Company") agreed to host Commission staff for the purpose of directly monitoring incoming calls to PPL Electric's call centers.

Pursuant to Paragraph 33(h) of the Settlement Agreement and 52. Pa. Code § 5.591, please accept this letter and attached Verification as notice that all requirements have been met and PPL Electric has fully complied with the Settlement Agreement and the Commission Order entered April 4, 2013.

If you have any questions, please call me or Timothy R Dahl, PPL Electric's Manager of Regulatory Programs, at (484) 634-3297.

Sincerely,

Paul E. Russell

Enclosures

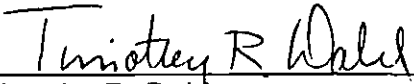
cc: Michael L. Swindler, Esquire
Mr. Daniel Mumford

VERIFICATION

COMMONWEALTH OF PENNSYLVANIA : Docket No.: M-2012-2264635
: :
COUNTY OF LEHIGH :

On February 19, 2015, Commission Staff from the Bureau of Consumer Services visited PPL Electric for the second and final call monitoring session as required by Paragraph 33(e) of the Settlement Agreement in this proceeding. PPL Electric has now fulfilled all the requirements set forth in the Settlement Agreement.

I, Timothy R. Dahl, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).



Timothy R. Dahl

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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Paul E Russell
PPL Corporation
2 N 9th Street
Allentown, PA 18101

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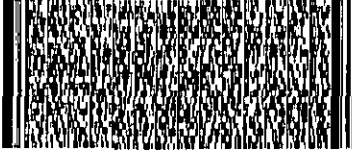
SHIP TO: (717) 772-7777 BILL GENDER
ROSEMARY CHIAVETTA, SECRETARY
PA Public Utility Commission
400 NORTH ST
COMMONWEALTH KEYSTONE BUILDING
HARRISBURG, PA 17120

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PA PUBLIC UTILITY COMMISSION
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