

UGI Utilities, Inc. 2525 North 12th Street Suite 360 Post Office Box 12677 Reading, PA 19612-2677

(610) 796-3400 Telephone

March 26, 2015

VIA FEDERAL EXPRESS

Ms. Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street Harrisburg, PA 17120

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MAR 26 2015

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Re:	UGI	Penn	Natural	Gas,	Inc.;

Supplement No. 44 to PNG Gas - Pa. P.U.C. No. 8;

Docket No.

Dear Secretary Chiavetta:

Enclosed for filing on behalf of UGI Penn Natural Gas, Inc., please find Supplement No. 44 to Tariff PNG Gas – Pa. P.U.C. No. 8, effective for service rendered on and after May 25, 2015. Supplement No. 44 is filed in accordance with the reauthorization of Chapter 14 provisions related to jurisdictional utilities' credit and collection activities made pursuant to House Bill 939 (or Act 155 of 2014), which was signed into law on October 22, 2014.

Should you have any questions, please contact Melanie J. El Atieh, Manager – Rates & Regulatory Planning, either via phone at (610) 796-3528 or via email at melatieh@ugi.com.

Sincerely,

Paul J. Szykman

Vice President – Rates and Government Relations

Enclosures: Supplement No. 44 to PNG Gas – Pa. P.U.C. No. 8

cc: Service List

CERTIFICATE OF SERVICE

I hereby certify that I have, this 26th day of March, 2015, served a true and correct copy of the foregoing document in the manner and upon the persons listed below in accordance with requirements of 52 Pa. Code §1.54 (relating to service by a participant):

VIA FEDERAL EXPRESS:

Tanya J. McCloskey Acting Consumer Advocate Office of Consumer Advocate 555 Walnut Street Forum Place, 5th Floor Harrisburg, PA 17101-1923

Johnnie E. Simms, Director Pennsylvania Public Utility Commission Bureau of Investigation & Enforcement Commonwealth Keystone Building 400 North Street, 2nd Floor West Harrisburg, PA 17120 John R. Evans Small Business Advocate Office of Small Business Advocate Commerce Building 300 North Second Street, Suite 202 Harrisburg, PA 17101

Alexis Bechtel, Director Pennsylvania Public Utility Commission Bureau of Consumer Services Commonwealth Keystone Building 400 North Street Harrisburg, PA 17120

Dated: March 26, 2015

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PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

UGI PENN NATURAL GAS, INC.

GAS TARIFF

INCLUDING THE GAS SERVICE TARIFF

AND

THE CHOICE SUPPLIER TARIFF

Rates and Rules

Governing the

Furnishing of

Gas Service and Choice Aggregation Service

in the

Territory Described Herein

Issued: March 26, 2015

Effective for service rendered on and after May 25, 2015, in compliance with House Bill 939 (known as Act 155 of 2014), which was signed into law on October 22, 2014.

Issued By:

Paul J. Szykman

Vice President - Rates and Government Relations

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Reading, PA 19612-2677

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PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

NOTICE

UGI PENN NATURAL GAS, INC.

LIST OF CHANGES MADE BY THIS SUPPLEMENT

(Page Numbers Refer to Official Tariff)

Table of Contents, Page 3

Table of Contents updated to include new Page 17(b).

Definitions - General, Page 10

A new defined term "Creditworthiness" is added to the list of defined terms in accordance with Section 1403 of HB 939; page reformatted.

Definitions - General, Page 11

Page reformatted to include text previously appearing on page 10; no language added to or modified on this page.

<u>Definitions - General, Page 12</u>

Page reformatted to include text previously appearing on page 11; language added to the definitions of "Residential Applicant" and "Residential Customer" in accordance with Section 1403 of HB 939.

Definitions - General, Page 13

Page reformatted to include text previously appearing on page 12; no language added to or modified on this page.

Section 2.1, Meter Reading, Page 15

Language added in accordance with Section 1411 of HB 939.

Pages 16, 26(a), 27, 91

The term payment "agreement" is changed to payment "arrangement" in accordance with Section 1403 of HB 939.

Section 3, Guarantee of Payment, Page 17

Page reformatted to include text previously appearing on page 16; language added/modified in accordance with Sections 1404(a) and 1417 of HB 939.

Section 3, Guarantee of Payment, Page 17(a)

Page reformatted to include text previously appearing on page 17(a); language added/modified in accordance with Sections 1404(c) of HB 939.

Section 3, Guarantee of Payment, Page 17(b)

New page inserted to include text previously appearing on page 17(a); no language added to or modified on this page.

Section 8, Billing and Payment, Page 26

Clarifying language added related to Section 1406(h)(ii) of HB 939.

Section 9, Termination and Discontinuance of Service, Page 27

Language added in accordance with Sections 1406(c)(i)(v) and 1406(h)(ii) of HB 939; language removed consistent with the Commission's Order, dated January 15, 2015, at Docket No. M-2013-2371824.

Section 9, Termination and Discontinuance of Service, Page 27(a)

Page reformatted to include text previously appearing on page 27; no language added to or modified on this page.

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CONNECTING ENTITIES

UGI PENN NATURAL GAS, INC.

DEFINITIONS - GENERAL (Continued)

Commercial Customer: A Customer who is not classified as an Industrial Customer or

Residential Customer.

Creditworthiness: An assessment of an Applicant's or Customer's ability to meet bill

payment obligations for utility service.

Critical Day: Any day, determined by company in its sole discretion, when

variations in supply or demand could jeopardize the safety or

reliability of Company's Gas Service.

Customer: Any person, corporation or other entity lawfully in receipt of gas

service, aggregation and balancing services or interconnection

coordination services from the Company under this Tariff.

Customer Charge: A monthly charge.

Daily Flow

Directive ("DFD"): An order issued by the Company to address system management

issues on a non-critical day, including actions necessary to comply with statutory directives and obligations. DFDs will be

communicated to affected Customers or NGSs either

electronically, by telephone, by facsimile, through the use of the media or by an alternate mutually agreed upon method between the Company and the Customer or NGS. Customers and NGSs must provide the Company with a 24-hour contact for DFDs. Failure to

comply with a DFD may result in the Customer or NGS being assessed the penalty charge set forth in Section 16.5.

Discontinuance

of Service: The cessation of service with the consent of Customer.

Distribution Charges: Charges to recover the costs the Company incurs to provide the

services necessary to deliver natural gas to a Customer from the

point of receipt into the Company's distribution system.

Dth (Dekatherm): A measure of the heat content value of gas. Gas usage is

determined by multiplying the MCF used by the heat content value

of the gas.

Gas or Natural Gas: A flammable gas meeting PUC heating value and purity

requirements that may include natural gas, synthetic natural

gas, propane, landfill gas and any and all natural gas

substitutes.

Gas Cost Adjustment

Charges: The amount billed or credited each month to account for

differences between projected and actual gas supply cost of the

Supplier of Last Resort.

Gas Service: The furnishing of gas by the Company at the point of delivery

regardless of whether the Customer makes any use of the gas.

DEFINITIONS - GENERAL (Continued)

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Gas Supply or

Commodity Charge:

Charges by an NGS or Supplier of Last Resort to recover the cost

of procuring natural gas and delivering it to the Company's

facilities for redelivery to Customers.

Industrial Customer: A Customer engaged in the process which creates or changes raw

materials or unfinished materials into another form or product.

Interruptible

Service:

Natural gas services that can be temporarily discontinued under

terms and conditions specified by Tariff or contract.

MCF: 1,000 cubic feet of gas. This is a measure of gas usage.

Natural Gas

Supplier (NGS): Any person, corporation or other entity that has received a

license from the PUC to supply natural gas supply services to Customers in the Company's service territory and that has met the additional criteria established by the Company to permit it

to provide natural gas supply service to Customers.

Non-Critical Day: Any day determined by Company not to be a Critical Day

Non-Residential

Applicant: An Applicant not classified as a Residential Applicant.

Non-Residential

Customer:

A Customer not classified as a Residential Customer, including a

Commercial Customer and an Industrial Customer.

Occupant: A natural person who resides in the premises to which gas

service is provided.

Operational Flow

Order ("OFO"): A directive issued by the on a critical day. OFOs will be

communicated as soon as reasonably practical to affected Customers or NGSs either electronically, by telephone, by facsimile, through the use of the media or by an alternate mutually agreed upon method between the Company and the Customer

or NGS. Customers and NGSs must provide the Company with a 24-hour contact for OFOs. Failure to comply with an OFO may result in the Customer or NGS being assessed the penalty charge

set forth in Section 16.5.

Point of Delivery: The outlet of company facilities; usually the meter or regulator

outlet.

Price to Compare: The dollar amount charged by the Company, used by Customers to

compare prices and potential savings with other Natural Gas

Suppliers.

PUC: The Pennsylvania Public Utility Commission.

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Issued: March 26, 2015

DEFINITIONS - GENERAL (Continued)

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Remote Meter Reading Device:

A device which by electrical impulse or otherwise transmits readings from a meter, usually located within a residence, to a more accessible location outside a residence. The term does not include AMR and devices that permit direct interrogation of the meter.

Residential Applicant: An Applicant who is (1) a natural person at least 18 years of age not currently receiving service who applies for residential service, or (2) an adult Occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. The term shall not include (1) a Residential Customer who seeks to transfer service within the Company's service territory, or (2) a Residential Customer who, within 30 days after Termination or Discontinuance of Service, seeks to have service reconnected at the same location or transferred to another location within the Company's service territory.

Residential Customer: A Customer who is either (1) a natural person at least 18 years of age in whose name a residential account is listed and who is primarily responsible for payment of bills rendered for the service, or (2) any adult Occupant whose name appears on the mortgage, deed or lease of the property for which residential service is requested. A Residential Customer shall be further defined to include a Customer receiving the Company's gas service to a single-family dwelling or building, through one meter to four or fewer dwelling units in a multi-family dwelling, or premises used as a single family dwelling and for one or more business uses, provided the proprietor of the business resides in the single family dwelling, and the business uses less than fifty percent of the anticipated gas usage served through a single meter. Service will be supplied only where the Company's facilities are suitable to the service desired. A Residential Customer shall remain a Customer after Discontinuance of Service or Termination of Service until the final bill for service is past due. The term includes a person who, within 30 days after Termination or Discontinuance of Service, seeks to have service reconnected at the same location or transferred to another location within the Company's service territory.

Supplier of Last Resort:

The Company or another entity that provides natural gas supply services to Customers that do not elect another supplier or choose to be served by the supplier of last resort, Customers that are refused service from another natural gas supplier, or Customers whose natural gas supplier fails to deliver the required gas supplies. Currently, the Company is the supplier of last resort for all Customers under the terms of this Tariff. Each Customer may only have one supplier of last resort with one exception: The Company shall be under no obligation and shall have no duty to serve as Supplier of Last Resort to any Rate DS, IS, LFD, or XD customers.

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Issued: March 26, 2015

DEFINITIONS - GENERAL (Continued)

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Tariff:

The rates, rules, and regulations set forth herein, as may be amended, modified or superseded from time to time. The Tariff is on file with the PUC and available on the Company's website.

Termination of

Service:

The cessation of service, whether temporary or permanent, without

the consent of Customer.

Unauthorized Use

of Service:

Unreasonable interference or diversion of service, including meter tampering (any act which affects the proper registration of service through a meter), by-passing unmetered service that flows through a device connected between a service line and customer-owned facilities and unauthorized service restoral.

User Without Contract:

A natural person who takes or accepts gas service without the knowledge or approval of the Company, other than the Unauthorized

Use of Service as defined above.

RULES AND REGULATIONS

2. CONTRACT FOR GAS SERVICE

2.1 Application for Service. Every Residential Applicant and Non-Residential Applicant for Gas Service must apply through the Company and also may be required to sign a contract.

The Company may assess the following service charges:

Turn On Charge. The Company may assess its service charge of \$37.00 if the natural gas flow to the property has been discontinued.

Shut Off Charge. The Company may assess its service charge of \$37.00 if the Customer requests that natural gas service to the property be discontinued, thereby resulting in service being shutoff.

Change of Customer Charge. The Company may assess its service charge of \$19.50 if the new party requesting service requests the Company to read the meter.

Meter Test Fees:

Meter Size: 0 - 500 CFH \$10.00 501 - 1500 CFH \$20.00 Over - 1500 CFH \$30.00

Subject to Customer's payment of the meter test fee, upon Customer's request, the Company shall secure an in-person meter reading to confirm the accuracy of an automatic meter (C) reading device when a customer disconnects service or a new service request is received.

- 2.2 Right to Reject. The Company may limit the amount and character of service it will supply. It may reject applications where service is not available, or which might affect service to existing Customers, or for other good and sufficient reasons at the Company's sole discretion.
- 2.3 Use of Gas. The use of gas shall only be for the purpose and in the places identified by the customer in applying for service. The gas supplied by the Company shall not be resold without the express written permission of the Company. In the event that the Customer uses the gas in an improper or unsafe manner, in violation of this Tariff or any applicable federal, state or municipal laws or codes, the Company may immediately terminate service as described in the Service Discontinuation and Termination section of this Tariff. In the event that any loss is sustained as a result of Customer's improper or illegal use of the gas, the Customer agrees to indemnify, defend and hold harmless Company. The Company will not supply gas for any additional equipment, or any increased usage for any Customer, unless request was filed with the Company prior to the connection or increased usage. The Company reserves the right to limit or discontinue Gas Service or charge Customer upgrade installation charges in order to provide additional Gas Service. Customer is responsible for any loss of Gas Service to other Customers caused by failure to register.
- 2.4 Distribution System Bypass. Unless otherwise provided by contract, if any Customer or potential Customer of the Company bypasses the Company for all or a portion of their Natural Gas Service needs then the Company thereafter shall have no obligation to serve or maintain the gas supply or physical capacity necessary to serve such Customer under regulations specified herein. In addition, to the extent that such Customer continues to purchase natural gas or natural gas transportation service from the Company, the Company shall have the right to charge a negotiated rate for continued, subsequent or standby service that, at a maximum, is established solely by competitive market conditions.

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RULES AND REGULATIONS

3. GUARANTEE OF PAYMENT

- 3.1 Deposits for Non-Residential Accounts. A cash deposit may be required from a Non-Residential Applicant to secure payment of bills for regulated distribution service. In addition, the Company may require a deposit, letter of credit or other adequate assurance of payment, or any combination thereof, from a Non-Residential Customer if the Non-Residential Customer has been delinquent in payment of any bill in the preceding twelve (12) months or the Company otherwise has reasonable grounds to require security for payment of bills. The deposit shall not be more than the bill for regulated distribution service for the estimated usage for one average monthly billing period plus that for the highest billing period within the most recent twelve (12) months with a minimum fifty dollars (\$50.00) deposit.
- 3.2 Deposits for Residential Accounts. The Company may require a cash deposit from a Residential Applicant or Residential Customer to secure payment of bills for regulated distribution service based upon the following:
- (a) A Residential Applicant or Residential Customer whose service was terminated for any of the following reasons:
 - (1) Nonpayment of an undisputed delinquent account.
 - (2) Failure to complete payment of a deposit, providing a guarantee or establish credit.
 - (3) Failure to permit access to meters, service connections or other property of Company for the purposes of replacement, maintenance, repair, or meter reading.
 - (4) Unauthorized Use of Service on or about the affected dwelling.
 - (5) Failure to comply with the material terms of a payment arrangement.
 - (6) Fraud or material misrepresentation of identity for the purposes of obtaining utility service.
 - (7) Tampering with meters, including, but not limited to, bypassing a meter or removal of an automatic meter reading device or other Company equipment.
 - (8) Violating tariff provisions on file with the PUC so as to endanger the safety of a person or the integrity of the Company's delivery system.
- (b) Any Residential Applicant who is unable to establish creditworthiness to the satisfaction of Company through the use of a generally accepted credit scoring methodology which employs standards for using the methodology that falls within the range of general industry practice and specifically assesses the risk of utility bill payment.
- (c) A Residential Customer who fails to comply with the material terms or condition of a settlement or payment arrangement.
- (d) A Residential Customer who has been delinquent in the payment of two (2) consecutive bills, or three (3) or more bills within the preceding twelve (12) months.

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RULES AND REGULATIONS

GUARANTEE OF PAYMENT - Continued

The Company has established separate credit procedures and (C)

standards for Residential Applicants and Residential Customers who are victims with a protection from abuse order or for whom there is a court order from a court of competent jurisdiction in this Commonwealth, which provides clear evidence of domestic violence against the Residential Applicant or Residential Customer. These procedures shall be publicly posted on the Company's website and maintained on file in each of the business offices of the Company and made available, upon request, for inspection by members of the public.

Amount of Deposit for Residential Accounts. For Residential Applicants, the amount of the cash deposit shall not be more than 1/6 of a Residential Applicant's estimated annual bill, with such estimated annual bill determined at the time the deposit is required. In lieu of a cash deposit from a Residential Applicant, the Company may accept a written third-party guaranty on behalf of the Residential Applicant, provided that the guarantor establishes credit with the Company under Section 3.2 and the terms of the written quaranty are approved in writing by the Company, with such approval not to be unreasonably withheld. Residential Customers, the amount of the cash deposit shall not be more than the estimated charges for service based on the Residential Customer's prior consumption for the period equal to one average billing period plus one average month, not to exceed two (2) months.

3.4 Payment Period for Deposits.

- (a) Any Non-Residential Applicant seeking to establish service at a new or different service location or seeking to reconnect service at the same service location previously terminated or discontinued, shall pay the required deposit in full prior to the provision of service.
- (b) Any Residential Applicant or Residential Customer seeking to establish service at a new or different location or seeking to reconnect service at the same service location previously terminated or discontinued shall pay the required deposit in full within 90 days. A Residential Applicant or Residential Customer may elect to pay the required deposit in three installments as follows: 50% of the required deposit billed upon the establishment or reconnection of service, with 25% of the required deposit to be billed by the Company 30 days after the establishment or reconnection of service and the remaining 25% billed 60 days after the establishment or reconnection of service. Nothing shall preclude the Residential Applicant or Residential Customer from electing to pay the deposit in full before or on the due date.
- Any Customer receiving service from the Company shall pay the required deposit in full on or before the due date. A Residential Customer may elect to pay the required deposit in three installments as follows: 50% of the required deposit billed upon the determination by the Company under Section 3.2(c) or (d) above that the deposit is required, with 25% to be billed by the Company 30 days after the determination and the remaining 25% billed 60 days after the determination.

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RULES AND REGULATIONS

3. GUARANTEE OF PAYMENT - Continued

- 3.5 Deposit Hold Period for Residential Accounts. A timely payment history is established for a Residential Customer when the Residential Customer has paid in full and on time for twelve (12) consecutive months. Company may hold a deposit on a Residential Customer's account until a timely payment history is established (the "Deposit Hold Period"). At the end of the Deposit Hold Period Company shall credit the deposit, plus accrued interest, to the Residential Customer's account. Deposits credited after the end of the Deposit Hold Period shall first be applied to any past due amounts. If service is terminated or discontinued before the end of the Deposit Hold Period, Company shall deduct any outstanding balance from the deposit and return any positive balance to the Residential Customer within sixty (60) days.
- 3.6 Refund Provision Non-Residential Customers. Deposits secured from Non-Residential Customers will be refunded when the Customer discontinues service and has no unpaid bills or at Company's sole discretion.
- 3.7 Adjustments. The amount of the deposit may be adjusted when there is a change in consumption that will significantly change the amount of the deposit as computed in Rule 3.1 and 3.3.
- 3.8 Interest on Deposits. Deposits from all Customers shall bear interest computed at the simple annual interest rate determined by the Secretary of Revenue for interest on underpayment of tax under Section 806 of the Act of April 19, 1929 (P.L. 343, No. 176), known as The Fiscal Code which will be credited annually to the Customer's deposit or account. The interest rate in effect when the deposit is required to be paid shall remain in effect until the later of the date the deposit is refunded or credited or December 31 of each year. On January 1 of each year, the new interest rate for that year will apply to the deposit. Deposits shall cease to bear interest upon termination or discontinuance of the service covered by the deposit.

3.9 Prior Debts.

- (a) Non-Residential Accounts. As a condition of furnishing, transferring or reconnecting service to a Non-Residential Applicant or Non-Residential Customer, the Company may require payment of any outstanding balance on any account for which the Non-Residential Applicant or Non-Residential Customer is legally responsible;
- (b) Residential Accounts. As a condition of furnishing, transferring or reconnecting service to a Residential Applicant or Residential Customer, the Company may require payment of any outstanding balance which accrued within the past four years on any account for which the Residential Applicant or Residential Customer is legally responsible. The foregoing four-year limitation shall not apply if the outstanding balance includes past due amounts that the Company was not aware of due to Unauthorized Use of Service, fraud or theft; in which case, the Company may require payment of all such past due amounts without regard to the four-year limitation. The Company may render a make-up bill to a Residential Customer for previously unbilled service which accrued within the past four (4) years resulting from billing error, meter failure, leakage that could not reasonably have been detected or loss of service. If the make-up bill exceeds the otherwise normal estimated bill for the billing period during which the make-up bill is issued by at least 50% or at least \$50, whichever is greater, the Company shall, at the option of the Customer, amortize the bill at least as long as: (1) the period during which the excess amount accrued; or (2) necessary so that the quantity of service billed in any one billing period is not greater than the normal estimated quantity for that period plus 50%.

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Issued: March 26, 2015

UGI PENN NATURAL GAS, INC.

Original Page 17(b)

RULES AND REGULATIONS

GUARANTEE OF PAYMENT - Continued

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(c) The Company may utilize all means of determining an Applicant's or Customer's liability for any outstanding balances, including, but not limited to, the following: (1) use of Company records that contain confidential information previously provided to the Company, (2) information contained on a valid mortgage, lease or deed, (3) other information contained in the Company's records that indicate that the Applicant was an adult Occupant during the time the balances accrued, (4) use of commercially available consumer credit reporting service, (5) use of commercially available skip tracing software that contains records of names and addresses, and (6) use of information contained in credit reporting data utilized by the Company.

RULES AND REGULATIONS

8. BILLING AND PAYMENT - Continued

- 8.5 Payment Due Date. The due date for payment of Residential Customers' bills shall not be less than twenty (20) days from the date of mailing and fifteen (15) days for a Non-Residential Customer's bill with the exception that bills to the Commonwealth of Pennsylvania, the Government of the United States, or any of their agencies, and elementary and secondary schools shall be due fifteen (15) days after the date of mailing unless otherwise extended to thirty (30) days by mutual agreement. For all billings, if the due date for payment should fall on a Saturday, Sunday, bank holiday or any other day when the offices of the Company where payments are regularly received are not open to the general public, the due date shall be extended to the next business day. Failure to receive a bill will not release the Customer from payment obligations.
- 8.6 Date of Payment for Residential Customers. For payments by mail, the effective date of payment shall be the date of the postmark. For payments made through electronic transmission, the effective date of payment shall be the date of actual receipt of payment by the Company. For payments made at a branch office or an Authorized Payment Agent, the effective date of payment shall be the date of actual receipt of payment at that location.
- 8.7 Late Payment Charge. Late Payment Charges will be applied as follows to the balance due which is not paid by the due date including amounts billed by the Company on behalf of natural gas suppliers other than the Company. Residential Customers will be charged a late payment charge of one and one half (1 1/2) percent per month on the balance due not paid by the due date; provided that, for a Residential Customer's payment by mail, the Company shall not impose a late payment charge unless payment is received more than 5 days after the due date. Non-Residential Customers will be charged five (5) percent per month on the balance due not paid by the due date and an additional one and one half (1 1/2) percent per month for each month thereafter.
- 8.8 Return Check Service Charge. The Company may impose a service charge of the greater of thirty-five dollars (\$35.00) or maximum allowed by Commonwealth of Pennsylvania for each check received in payment of bill(s) which is dishonored and returned by the bank upon which it is drawn. The Company may require a Customer to tender non-electronic payment after the Customer tenders two (2) consecutive electronic payments that are subsequently dishonored, revoked, canceled or otherwise not authorized.
- 8.9 Due Date Extension Program. Residential Customers meeting the qualification requirements of the Due Date Extension Program shall, upon written application, have the due date for payment of bills for service to their personal residence extended. To qualify, Applicants must submit proof that their sole source of support, and that of others in their household, is derived from a permanent fixed income plan, issuing monthly checks. Under the program, the due date for payment on a bill normally falling due between the sixth day of the month and the twentieth day of the month shall be extended to the first working day after the twentieth of the month. The due date for payment on a bill normally falling due between the twenty-first day of the month and the fifth day of the following month, shall be extended to the first working day after the fifth day of the latter month.

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RULES AND REGULATIONS

BILLING AND PAYMENT - Continued

- Application of Payments for Rates RT and NT. Where Company renders a bill for natural gas supply service on behalf of a Choice Supplier and a partial payment is received, the partial payment shall first be applied to pre-retail access Company balances and then to post-retail access balances. In the event a customer has a pre-retail access Company balance, partial payment shall be applied in the following order of priority:
 - First to outstanding pre-retail access Company balances, or the installation amount on a payment arrangement with the Company on this balance; then to
 - 2. Current regulated Company charges; then to
 - Choice Supplier supply charges; then to
 - 4. Non-Basic Service charges; then to
 - Hardship Energy Fund contributions. 5.

In the event a Customer develops a post-retail access balance, partial payment shall first be applied to the pre-retail access Company balances in the order of priority specified above. Thereafter, partial payment shall be Company applied in the following order of priority:

- First to outstanding post-retail access Company Balances, or the installation amount on a payment arrangement with the Company on this balance; then to
- 2. Current regulated Company charges; then to
- Choice Supplier service charges; then to
- Non-Basic service charges; then to 4.
- Hardship Energy Fund contributions. 5.

Where Company renders a budget bill on behalf of a Choice Supplier for Natural Gas Supply service, partial payments shall be applied on a pro rata basis after outstanding pre-retail access balances and post retail access balances have been paid in accordance with the orders of priority specified above. For purposes of this Section, pre-retail access balances means outstanding account balances incurred prior to Customer transferring to Rate RT and NT.

For purposes of this Section, post-retail access balances means outstanding account balances incurred after Customer transfers to Rate RT and NT.

RULES AND REGULATIONS

9. TERMINATION AND DISCONTINUANCE OF SERVICE

- (a) Termination of Service. The Company may terminate service on reasonable notice and remove its equipment in case of Customer's (i) nonpayment of an undisputed delinquent account, (ii) failure to complete payment of a deposit, provide a guarantee of payment or establish credit, (iii) failure to permit access to meters, service connections or other property for the purpose of replacement, maintenance, repair or meter reading, (iv) failure to comply with the material terms of a payment (C) arrangement, or (v) violation of tariff Rules and Regulations. The Company may terminate service promptly and without notice for Customer's (i) Unauthorized Use of Service delivered on or about the affected dwelling or premises, (ii) fraud or material misrepresentation of the Customer's identify for the purpose of obtaining service, (iii) abuse of or tampering with the meters, connections or other equipment of the Company, (iv) violating tariff Rules and Regulations which endanger the safety of a person or the integrity of the Company's distribution system, (v) tendering payment for reconnection of service that is subsequently dishonored, revoked, canceled or otherwise not authorized and which has not been cured or otherwise made (C) in full payment within three business days of the Company's notice, or (vi) after receiving termination notice from the Company, tendering payment which is subsequently dishonored under 13 Pa. C.S. § 3502, or, in the case of an electronic payment, that is subsequently dishonored, revoked, canceled or otherwise not authorized and which has not been cured or otherwise made in full payment within three business days of the Company's notice. Prior to restoration of service terminated for any of the foregoing reasons, the Company may require a payment in advance of all arrearages, applicable deposit, and a reconnect charge equal to the Company's service for % hour except where it has become necessary to remove the service pipe or connection to terminate service, in which case service will be restored on payment to the Company of the costs of termination and restoration.
- (b) For Residential Customers, the Company will accept the following as verification of household income in determining the eligibility of an account under Chapter S6 for termination during the period of December 1 through March 31: (i) recent pay stubs or W-2 forms, (ii) access card or statement from Department of Public Welfare ("DPW"), (iii) if a source of income is rental income, then a verified copy of rent receipt(s), (iv) if the Residential Customer receives social security payments, pension payments, disability payments, Supplemental Security Income (SSI) payments, or any other source of fixed income with direct deposit, then a copy of bank statement or benefit letter, (v) child support and/or alimony support verification letter, (vi) if the Residential Customer receives payments from unemployment benefits or workers' compensation, then a copy of the determination letter or check stub, (vii) previous year's income tax statement, (viii) a filed 1099 form showing any interest income, annuity or dividends, and (ix) a verification letter from DPW of any approved cash or crisis grant applicable to the current heating season.
- 9.2 Discontinuance of Service. Any Customer who is about to vacate any premises supplied with gas service or wishes to have service discontinued for any reason shall give at least seven (7) days written notice to the Company and any non-Customer Occupant of the premises to which service is being supplied, specifying the date on which it is desired that service be discontinued. If a Residential Customer requests a Discontinuance of Service at the Residential Customer's residence, and the Residential Customer and the members of the Residential Customer's household are the only Occupants, the Company may discontinue service without additional notice to the affected premise. If a Customer (other than a landlord ratepayer) requests

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RULES AND REGULATIONS

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9. TERMINATION AND DISCONTINUANCE OF SERVICE

Discontinuance of Service at a dwelling other than the Customer's residence or at a single meter, multi-family residence, whether or not the Customer's residence, the Customer must state in writing (under penalty of law) that the premises are unoccupied. If the premises are occupied, the Customer's written notice requesting Discontinuance of Service must be endorsed by all affected Occupants. If the foregoing conditions are not met, the Company may discontinue service at the affected premises upon notice to the affected premises in accordance with Chapter 56. The Customer shall be liable for gas consumed until transfer of the account or the meter shut off. When Discontinuance of Service by customer is for a period of less than twelve (12) months, the Company may require a payment of a reconnect charge in an amount equal to the Company's service charge for shut off in section 2.1 plus payment of customer charges for each month the service has been discontinued in order to have the service restored.

9.3 If service to any Non-Residential Customer is terminated for the reasons set forth in Sections 9.1 (Termination of Service) or discontinued in accordance with 9.2 (Discontinuance of Service) hereof, the Company shall not be under any obligation to resume service to the same Customer at the same premises within twelve months unless it shall receive payment of an amount equal to the minimum bill for each month of the intervening period in addition to the Company's service charge for shut off in section 2.1.

10. RIDER A

STATE TAX ADJUSTMENT SURCHARGE

The State Tax Adjustment Surcharge is applicable to the net monthly rates and minimum charges contained in this Tariff. The surcharge shown on page 28 will be recomputed when a tax rate used in the calculation changes.

The recomputation of the surcharge will be submitted to the PUC within 10 days after the occurrence of a reason for surcharge recomputation shown above. If the recomputed surcharge is less than the one in effect the Company will, and if more may, submit a tariff or supplement to reflect such recomputed surcharge, the effective date of which shall be 10 days after the filing.

UGI PENN NATURAL GAS, INC GAS CHOICE SUPPLIER TARIFF

Rates and Rules

Governing the

Furnishing of

Gas Aggregation Service

Issued: March 26, 2015 Effective: May 25, 2015

Issued By:

Paul J. Szykman

Vice President - Rates and Government Relations

2525 N. 12th Street, Suite 360

Post Office Box 12677

Reading, PA 19612-2677

http://www.ugi.com/png

RULES AND REGULATIONS (Continued) 6. BILLING AND PAYMENT

- 6.1 Billing Period. On or before the 15th of a month, Company shall send each Choice Supplier an invoice reflecting all charges incurred by the Choice Supplier for the prior calendar month activities. Such invoice may include charges related to adjustments for prior periods.
- 6.2 Payment. Payments will be due 10 days following issuance of the invoice. Choice Supplier shall make payment to the Company of such invoiced amount by wire transfer to the bank and account specified on the invoice. If the invoiced amount is less than \$1,000, payment can be made by check, payable to the Company. Unpaid balances shall accrue interest at the rate of 1.5 percent per month. Unpaid balances may result in the Company accessing the financial security posted by the Choice Supplier and / or the Choice Supplier being disqualified from providing Aggregation Service
- 6.3 Billing Dispute. If Choice Supplier asserts a good faith billing dispute, the Choice Supplier shall inform the Company in writing of such dispute and pay the undisputed amount. The disputed amount shall accrue interest at the effective prime rate of interest as published under "Money Rates" by "The Wall Street Journal", or the maximum contract rate permitted by law, whichever is less. The Choice Supplier and the Company shall endeavor to resolve any disputes promptly and the amount determined to be properly invoiced, plus accrued interest on such amount shall be paid to the Company within fifteen (15) days following such resolution. Unpaid amounts not subject to dispute shall accrue interest at the rate specified in 6.2.
 - 6.4 Licensed Supplier Budget Billing. The Company will bill all budget billing amount calculated and provided by the Licensed Supplier. The Company will not determine a License Supplier's budget bill charge.
 - 6.5 Application of Payments for Rates RT and NT. Where Company renders a bill for natural gas supply service on behalf of a Natural Gas Supplier and a partial payment is received, the partial payment shall first be applied to pre-retail access Company balances and then to post-retail access Company balances. In the event a customer has a pre-retail access Company balance, partial payment shall be applied in the following order of priority:
 - First to outstanding pre-retail access Company balances, or the installation amount on a payment arrangement with Company on this balance; then to
 - 2. Current Company charges; then to
 - 3. Choice Supplier supply charges; then to
 - 4. Non-Basic Service charges; then to
 - 5. Hardship Energy Fund contributions.

In the event a Customer develops a post-retail access balance, partial payment shall first be applied to the pre-retail access Company balances in the order of priority specified above. Thereafter, partial payment shall be applied in the following order of priority:

- tollowing order of priority:
 .. First to outstanding post-retail access Company Balances, or the
 installation amount on a payment arrangement with Company on this balance; (C
 then to
- 2. Current Company charges; then to
- 3. Choice Supplier service charges; then to
- 4. Non-Basic service charges; then to
- 5. Hardship Energy Fund contributions.

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