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1. LETTER OF TRANSMITTAL & RESOLUTION

1.1 Letter of Transmittal



February 13, 2015

Richard D. Flinn, Jr.
Director, PA Emergency Management Agency
2605 Interstate Drive
Harrisburg, Pennsylvania 17110

Dear Director Flinn:

The Elected Officials of the COUNTY OF ALLEGHENY recognize their moral and legal responsibility to provide 9-1-1 emergency communications planning to protect their citizens in the event of an emergency.

This three-year plan was developed in accordance with:

1. Federal Communications Commission (FCC) Docket 94-102
2. Chapter 53, Emergency Telephone Service, of Title 35 of the Pennsylvania Consolidated Statutes

Our paramount concern for the development and implementation of this plan is for the health, safety, and welfare of our citizens.

Therefore, the Elected Officials have reviewed this 9-1-1 Plan and thereby indicate their approval as signed and dated below.

	
_____ Commissioner or Chief Executive	_____ Date
	
_____ Commissioner or County Manager	_____ Date

ALVIN HENDERSON JR., CHIEF
DEPARTMENT OF EMERGENCY SERVICES
911 COMMUNICATIONS • EMERGENCY MANAGEMENT • EMERGENCY MEDICAL SERVICES • FIRE ACADEMY • FIRE MARSHAL
400 NORTH LEXINGTON STREET • PITTSBURGH, PA 15208
PHONE (412) 473-2550 • FAX (412) 473-2623 • WWW.ALLEGHENYCOUNTY.US

Attachments to (1.1 Letter of Transmittal):

- 1) [1.1 Transmittal Letter.pdf](#)

1.2 Resolution

EA NUMBER: 5305-15



REQUEST FOR EXECUTIVE ACTION
EA Title: 2015-2017 ALLEGHENY COUNTY ENHANCED 911 PLAN
Originating Department: Emergency Services

Run Date: 02/23/2015

Page 1 of 1.

Department: Emergency Services 400 North Lexington Street Pittsburgh PA 15208	Est Cost: \$0.00
Office: 911	Est Revenue: \$0.00
Contact: Sharon Dagger Ext: 4124731717	County Match: \$0.00
Not Authorized by: Division Manager	Future Impact:
Not Authorized by: Director	Included In Budget: Grant
Date Submitted By Agency: 02/18/2015	Cost Center:
Date Approved: 02/23/2015	Job: 33010001
	Object:

Summary:
 The Department of Emergency Services requests authorization to approve and submit to the Pennsylvania Emergency Management Agency (PEMA) the 2015 - 2017 updated Allegheny County Enhanced 9-1-1 Plan in accordance with the Federal Communications Commission (FCC) Docket 94-102 and Chapter 53, Emergency Telephone Service, of Title 35 of the Pennsylvania Consolidated Statutes.

Explanation:
 Pursuant to the provisions of the Public Safety Emergency Telephone Act, Act 78 of 1990, in 1997 Allegheny County developed and adopted an Enhanced 9-1-1 Plan which provides for a county-wide 9-1-1 emergency communication system. The County is required to periodically file with the Pennsylvania Emergency Management Agency (PEMA) an updated Plan. The County Manager and the Chief of Emergency Services are authorized to submit the aforesaid Plan to PEMA and other required agencies to effectuate the Plan as may be necessary or required by law.

The Department of Emergency Services is requesting authorization to approve and submit to PEMA the updated 2015 Allegheny County Enhanced 9-1-1 Plan that was developed in accordance with the Federal Communications Commission (FCC) Docket 94-102 and Chapter 53, Emergency Telephone Service, of Title 35 of the Pennsylvania Consolidated Statutes.

# No.	Vendor	Project #	Contract Start Date	Contract End Date	Ag #	Previous \$	Change \$	Amount \$	Fee
1	PENNSYLVANIA EMERGENCY MANAGEMENT AGENCY		01/01/2015	12/31/2017		0.00	0.00	0.00	NO

cc: Controller Law Department Budget & Finance	<input checked="" type="checkbox"/> Approved as Submitted	Certified and Sealed : Electronically Approved.	
	<input type="checkbox"/> Approved Conditionally	<u>/s/ William Mckain</u>	<u>02/23/2015</u>
	<input type="checkbox"/> Denied	County Manager	Date

Bill No. 1731-04

No. 14-05-RE

RESOLUTION

A Resolution of the County of Allegheny establishing the contribution rate for the Allegheny County 9-1-1 System

Whereas, the County of Allegheny has developed a plan and implemented a county-wide 911 emergency communication system (911 system) in accordance with the Pennsylvania Public Safety Emergency Telephone Act (the Act), and

Whereas, the Act provides for the assessment of a contribution rate to pay for the nonrecurring and recurring costs of the maintenance and operation of the 911 system, and

Whereas, the Allegheny County 911 system and plan includes a contribution rate of \$3.74 per line, and

Whereas, the nonrecurring and recurring costs of the Allegheny County 911 system exceed the amount collected from the current contribution rate, and

Whereas, the County, in 2002 and 2003, notified the Pennsylvania Emergency Management Agency ("PEMA") of the need to increase the contribution rate and of the County's intent to amend the 911 Plan and to hold the necessary public hearing to increase the contribution rate, and

Whereas, PEMA acknowledged receipt of County's notice of intent to increase the contribution rate and to hold the necessary public hearing, and

Whereas, PEMA has advised the County as to the proper process for increasing the contribution rate and has indicated that a representative of PEMA would attend the required public hearing, and

Whereas, the County's 911 Coordinator, in accordance with the Act and the recommendations of PEMA, has taken all necessary steps to amend the 911 Plan and increase the contribution rate, and

Whereas, the County's 911 Coordinator has determined that a \$1.00 contribution rate is necessary to fund the nonrecurring and recurring costs of the 911 system.

The Council of County of Allegheny hereby resolves as follows:

Section 1. Incorporation of Preamble.

The provisions set forth in the preamble to this Resolution are incorporated by reference in their entirety herein.

Section 2. Action to be Taken.

The County Manager and 911 Coordinator shall take such action as is necessary to modify and increase the 911 contribution rate to \$1.00 including the submission of all required information to the Pennsylvania Emergency Management Agency and Public Utility Commission for approval in accordance with the Act and applicable regulations.

Section 3. Effective Date of Change in Contribution Rate.

The change in the contribution rate shall take effect immediately upon approval by the Pennsylvania Emergency Management Agency and Public Utility Commission or as otherwise required by the Act.

Section 4. Severability. If any provision of this Resolution shall be determined to be unlawful, invalid, void or unenforceable, then that provision shall be considered severable from the remaining provisions of this Resolution which shall be in full force and effect.

Section 5. Repealer. Any resolution or ordinance or part thereof conflicting with the provisions of this Resolution is hereby repealed so far as the same affects this Resolution.

Enacted in Council, this 3rd day of May, 2005.

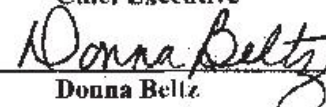
Council Agenda No. 1731-04.


Rich Fitzgerald
President of Council

Attest: 
John Mascio
Chief Clerk of Council

Chief Executive Office MAY 9, 2005.

Approved: 
Dan Onorato
Chief Executive

Attest: 
Donna Beltz
Executive Secretary

Attachments to (1.2 Resolution):

- 1) [1.2 p1 5305-15-A 2015 - 2017 Plan EA.pdf](#)
- 2) [1.2 p2 Resolution 14-05-RE.pdf](#)
- 3) [1.2 p3 Resolution 14-05-RE.pdf](#)

2. EXECUTIVE SUMMARY

2.1. Introduction: General 9-1-1 Service

Image Created From PDF File: 2 1 Introduction_General 911 Service.pdf**2.1 INTRODUCTION: GENERAL 9-1-1 SERVICE**

The County of Allegheny, Pennsylvania (County) is located in the south west portion of the State, surrounded by the counties of Butler, Beaver, Washington, Westmoreland and Armstrong. The County covers an area of 730 square miles and has a population of 1,231,527. The County is home to 130 municipalities, including the cities of Pittsburgh, Clairton, McKeesport and Duquesne.

In January of 1995, the Pennsylvania Emergency Management Agency (PEMA) approved the County's first 9-1-1 Plan including the Pennsylvania Public Utility Commission's approval of a \$.074 customer contribution rate.

In 1996 recognizing the inherent public safety benefits to individuals within the county, the Allegheny County Commission voted to form its own countywide 9-1-1 system. The initial plan approved by PEMA reduced, the then existing 90 public safety answering points (PSAPs) to six regional PSAPs and one County operated PSAP to be designed as the countywide default center. The six regional PSAPs essentially were identified by the footprint they serviced; Mon Valley, Southwest Regional, Eastern Regional Communications (ERC), NEWCOM, North West Regional and South Hills. This plan did not include the City of Pittsburgh (City), since prior to 1996, the City was operating its own 9-1-1 system and had an approved standalone plan on file with PEMA.

In December 2003, the City of Pittsburgh was declared by the Pennsylvania Department of Community and Economic Development (DCED) as a "Financially Distressed Community" under the Financially Distressed Municipalities Act (Act of 1987, P.L. 246, No. 47), also known as Act 47. The DCED Oversight Board thereafter directed the City to cease operation of its 9-1-1 Communications Division and roll responsibilities to Allegheny County. On January 1, 2005, the County assumed 9-1-1 Operations for the City of Pittsburgh. Citing financial burden to local communities, the NEWCOM Regional PSAP followed suit in June 2005.

The county, after due consideration, moved to increase the wireline subscription fee from \$.74 to the maximum of \$1.00 and as of January 2006 both South Hills and ERC PSAPs were dissolved and the regional PSAP model disbanded.

Today the County operates as a countywide PSAP providing ring down services to 13 municipalities including Bethel Park, Coraopolis, Crescent Township, Edgeworth, Findlay Township, Moon Township, Monroeville, North Fayette, North Versailles, Sewickley Heights, Upper St Clair, West Mifflin, and Whitehall.

Attachments to (2.1. Introduction: General 9-1-1 Service):

- 1) [2.1 Introduction General 911 Service.pdf](#)

2.2. The City/County 9-1-1 System

Image Created From PDF File: 2 2 System Overview_Page 1.pdf**2.2 OVERVIEW OF THE COUNTY 9-1-1 SYSTEM**

Allegheny County PSAP is a 63 position center, located at 400 North Lexington Street, Pittsburgh, PA 15208. The Lexington Street facility receives fully enhanced Wireline and Phase 2 Wireless calls for all 131 municipalities within Allegheny County (County). Ring-down service is provided to thirteen municipalities, the Pennsylvania State Police and one regional ambulance service provider who continue to operate independent dispatch centers.

Allegheny County implemented its countywide 9-1-1 wireline telephone system deploying two selective routers, automatic number identification/automatic location identification (ANI/ALI) controllers and on-premises ALI database servers. The two installations are geographically diverse with incoming 9-1-1 wireline trunks terminating at both locations. Inter-switch trunking between the two selective router locations enables inter-switch failover and redundancy.

In the spring of 2006, the call-take workstations were refreshed, new selective routers were installed at both locations to accommodate the addition of wireless trunks and the existing combination selective routers/controllers were transitioned to dedicated routers and Plant/CML Patriot switches were added. During this same timeframe, the selective routers were equipped and certified with redundant SS7 links to enhance the call set-up times for wireless callers. Connectivity was established to both Intrado and TCS for the delivery of wireless and Voice over Internet Protocol (VoIP) data. The diversely located equipment is interconnected in such a manner to deliver wireline and wireless calls as one integrated geographically dispersed ANI/ALI controller. The County is unique in this configuration and in owning and maintaining its own selective routers.

During Q4-2014, the County will install a new "Air Bus" 911 Controller equipment to become one of three host sites for the regional initiative known as "WestCORE". Going forward, member counties, participating in the WestCORE project will share 911 Customer Owned Equipment (CPE) enabling cost efficiencies in operation and needed system upgrades. The WestCORE CPE will continue to interconnect with the County owned geographically diverse selective routers.

The 9-1-1 call-taker workstations are supported by the VoIP controller hardware, removing the opportunity for failure of any one of the controller elements to isolate any of the areas in the County.

All 9-1-1 ten-digit emergency service support calls directed to and from each dispatch and/or call-taker position are recorded via a 672 channel Mercom/Audiolog digital recorder. At minimum, recordings are preserved for a period of 180 days.

The County wireline 9-1-1 has been fully enhanced since its inception in 1998. In March 2008, the County completed Phase II deployment testing for all carriers except AT&T Mobility, who

Image Created From PDF File: 2 2 System Overview_Page 2.pdf

had filed and received a Federal Communication Commission (FCC) waiver for deployment. In September 2008, AT&T Mobility, the last of six wireless carriers serving the County, was tested compliant for Phase II. The County implemented a new CAD system in August of 2010, which includes integration to a County base map system that plots both the location of wireline and wireless calls.

Event/Incident data is recorded and managed via a Tiburon CAD System. The system provides interoperability to all 63 workstations and its two geo-diverse data bases. The County GIS department currently supports the system mapping data base. Allegheny County has plans in the near future to review and update the County's Geographical Information System (GIS) data, in preparation for Next Gen 911.

Attachments to (2.2. The City/County 9-1-1 System):

- 1) [2.2 System Overview Page 1.pdf](#)
- 2) [2.2 System Overview Page 2.pdf](#)

2.3. Staffing

Image Created From PDF File: 2 3 2014 Staffing Plan.pdf**2.3 COUNTY 2014 STAFFING PLAN**

The County 2014 Staffing Plan includes 265 positions

Number of Positions	Job Description
3	9-1-1 Communication Manager
1	Administrative Assistant
1	Administrative Assistant
1	Administrative Assistant
1	Administrative Assistant
1	Asst. Chief/Admin
1	Asst. Chief/9-1-1 Coordinator
1	Fiscal Officer
1	Asst. Training Officer
3	Emergency 9-1-1 CAD Tech
1	Information Systems Manager
18	PT Telecommunication Officer
3	Quality Assurance Assistant
1	Quality Assurance Manager
1	Radio Systems Coordinator
12	Shift Commanders
212	Telecommunication Officers
1	Training Officer
1	Emergency Geographic Address Assistant
1	Emergency Geographic Address Coordinator

Attachments to (2.3. Staffing):

- 1) [2 3 2014 Staffing Plan.pdf](#)

2.4. Proposed Upgrades and Future Plans and Needs

2.4 PROPOSED UPGRADES AND FUTURE PLANS AND NEEDS

Allegheny County (County) has established the follow goals:

1. UPS Expansion and Upgrade

Background

Over time, the Allegheny County PSAP has grown in capacity. Additional equipment has been added and many upgrades have been made. These changes have increased the power demands and a need to expand the County's Uninterruptable Power Supply (UPS). The two submitted proposals include professional engineering oversight, equipment and installation.

Project Goal

To increase the capacity of the current UPS and diversify the power supply to the PSAP and critical 911 facilities

2. Implement APCO Advisor Call Guides

Background

Allegheny County currently has deployed Emergency Medical Dispatch Call Guides (EMD) supported by Priority Dispatch. The County seeks to maintain and enhance services to its residents by maintaining its EMD program and the implementation of additional call guides for police and fire. Through market and product analysis, the County has determined it can in a more fiduciary manner maintain current levels of EMD service and provision the desired enhance services through the implementation of the APCO Advisor call guides.

Project Goal

To implement enhanced call guides for police and fire incidents, while maintaining EMS protocols and reduce re-occurring costs

3. Radio Console Upgrade

Background

The Allegheny County PSAP host 49 Motorola CENTRACOM Gold Elite radio dispatch consoles. Motorola has notified its customers that the Motorola CENTRACOM Gold series

Image Created From PDF File: 2 4 Proposed Upgrades Future Plans & Needs Page 2.pdf

product suite has been defined as “End of Life Cycle.” Orders for the Motorola CENTRACOM products are no longer being accepted. Further, the manufacture states without guarantee that a reasonable effort will be made to maintain parts, software and service support for up to 7 years.

Project Goal

The upgrade of the 49 existing “End of Life Cycle” radio console devices in the County PSAP with like equipment currently in production to insure the stability and support of the PSAP

4. WestCORE Shared CPE**Background**

The Allegheny County Department of Emergency Services Answering Point (PSAP) currently utilizes a specialized telephone system that is designed to support the processing of wireline and wireless 9-1-1 calls. This system is known as Airbus, formerly known as Cassidian Sentinel Patriot 911 Controller. The County’s Patriot, Customer Premise Equipment (CPE) is approximately 10 years old and in need of a system refresh; the replacement of aging hardware and dated software versions in order to continue product serviceability. The County after exploring industry options determined the most advantageous venue forward for the County is to participate in the WestCORE Shared Customer Premise Equipment (CPE) Initiative. The WestCORE Initiative is a collective effort of 8 counties within the southwest region of the Commonwealth of Pennsylvania to procure shared 911-CPE Equipment.

Project Goals

- Execute the needed CPE upgrades in a cost effective manner
- Enhance Next-Gen 911 readiness for Allegheny County
- Promote interoperability with adjacent counties
- Reduce on-going maintenance costs through shared service with the WestCORE partners

5. ESInet Development**Background**

Allegheny County is participating in the regional ESInet project through an effort funded by Region-13. The project will establish an emergency services, dedicated voice and data network throughout Southwest Pennsylvania.

Project Goal

The immediate goal for Allegheny County 911 is to employ ESInet facilities to reduce network costs between the two existing locations that redundantly deliver 911 calls to the PSAP. Once established, the ESInet will provide enhanced opportunities for shared services and inter-county communications using voice and data for routine and disaster emergencies.

6. Voice Recorder Upgrade

Background

As required, Allegheny County currently records all of its public safety radio transmissions along with emergency and non-emergency telephone messages throughout its sixty-three seat PSAP. The current recorder, while serviceable, will not be compatible with the VoIP technologies required for Next Gen 911.

Project Goal

Enhance Next-Gen 911 readiness for Allegheny County

7. Geospatial Routing

Background

Allegheny County will pursue a review and update of the County's Geographical Information System (GIS) data, in preparation for Next Gen 911. GIS data is a core element in providing location validation in the Next Gen 911 environment as GIS will take the place of what the Master Street Address Guide (MSAG) does for legacy 9-1-1 in determining the appropriate responding agencies.

Project Goal

Enhance Next-Gen 911 readiness for Allegheny County

Attachments to (2.4. Proposed Upgrades and Future Plans and Needs):

- 1) [2 4 Proposed Upgrades Future Plans & Needs Page 1.pdf](#)
- 2) [2 4 Proposed Upgrades Future Plans & Needs Page 2.pdf](#)
- 3) [2 4 Proposed Upgrades Future Plans & Needs Page 3.pdf](#)

3. REGULATORY REQUIREMENTS

3.1 City/County Coordinator

Image Created From PDF File: Allegheny Coordinator.pdf



DAN ONORATO
COUNTY EXECUTIVE

COUNTY OF ALLEGHENY
DEPARTMENT OF EMERGENCY SERVICES

400 NORTH LEXINGTON STREET,
SUITE 200
PITTSBURGH, PA 15206
PHONE (412) 473-2550 FAX (412) 473-2623
WWW.COUNTY.ALLEGHENY.PA.US

ROBERT A FULL
CHIEF/COUNTY FIRE MARSHAL
9-1-1 COMMUNICATIONS CENTER
FIRE MARSHAL OFFICE
EMERGENCY MANAGEMENT AGENCY
FIRE TRAINING ACADEMY
EMERGENCY MEDICAL SERVICES

January 4, 2010

Robert P. Wentzel
Director
Bureau of 911 Programs
Pennsylvania Emergency Management Agency
2605 Interstate Drive
Harrisburg PA 17110

RE: Appointment of 9-1-1 Coordinator

Dear Director Wentzel:

Please be advised that Allegheny County effected a personnel change in our 9-1-1 Communications Center. Effective November 30, 2009, Gary J. Thomas assumed the duties of 9-1-1 Coordinator for Allegheny County in accordance with the Public Safety Emergency Telephone Act ("Act 78"), 35 P. S. §§ 7011 *et seq.*, as amended and 4 PA Code § 120b. Contact information for Mr. Thomas is listed below:

Gary J. Thomas, ENP
Assistant Chief of Communications / 9-1-1 Coordinator
Allegheny County Emergency Services
400 North Lexington St
Suite 200
412-473-1412
412-473-2623
gthomas@county.allegheny.pa.us

Please make the appropriate changes to existing agency information.

Thank you for your assistance in this matter.

Sincerely,

James M. Flynn, Jr.
County Manager
Allegheny County



Attachments to (3.1 City/County Coordinator):

- 1) [Allegheny Coordinator.pdf](#)

3.2. Inter-Agency/Inter-City/County Agreements/Mutual Aid Agreements

3.2.7 211 Contract Agreement

#56IMGV8

ALLEGHENY COUNTY
Imaging Contract Cover Sheet

Contract Type OJ



Order Number 148665



Vendor Number 555555



Dept. Name Emergency Management



Vendor Name DEFAULT VENDOR



Start Date 04/01/13



End Date 03/31/18



Executive Action # 5445-13





Appendix A:

9-1-1 dispatcher should transfer NON-Emergency calls from persons seeking help with the following issues to 2-1-1 for a referral to a community agency. PA 2-1-1 Southwest is available 24 hours per day, 365 days per year.

- Avoiding Homelessness/Evictions/Foreclosures/Shelters
- Employment
- Basic Needs (food, housing/utility, clothing, prescription, transportation)
- Assisting a Senior Citizen
- Assisting individuals with disabilities
- Counseling
- Lonely/Isolated
- Assistance accessing health care
- Children and Youth Issues
- Disaster Response – roads closed, shelters open, safe to drink water, need help with mucking out, seeking to volunteer or donate goods, and more (Note: This item should be developed and agreed upon jointly, and customized for each disaster).

2-1-1 Resource Navigators must transfer the following EMERGENCY calls to 9-1-1:

- Fire or Criminal Activity
- All Medical Emergencies (Poison, Falls, Psychiatric, Drug/Alcohol)
- Emergency Transportation (Medical)

(Domestic Violence, Child/Elder Abuse) - Normally these calls should go to the appropriate hotline and not to 9-1-1. If a crime is in action, then a referral to 911 is in order.

Upon successful mitigation of an emergency or crisis, 9-1-1 dispatcher and emergency services should refer the caller to dial 2-1-1 for on-going assistance to avoid future emergency calls. 2-1-1 Materials and information is available upon request for all emergency services personnel to handout as needed. In some cases, dialing 2-1-1 directly does not work*. In these cases callers should dial our toll free number at (888) 553-5778

*Here are some of the reasons why dialing the three digit 2-1-1 number may not work: You use video phone relay, IP relay, Captioned phone relay or TTY relay. Just use your relay option of choice to place the call. You do not live in Western PA, but are calling about services available to people in Western Pa. You have to dial through a PBX system that isn't programmed to handle dialing 2-1-1 but does handle toll-free dialing. You live near the border of the state and your cell phone reaches a cell phone tower in a neighboring state. Your cell phone or VoIP service doesn't reach 2-1-1 directly.

NEW CONTRACTS

CHECK LIST

EXECUTIVE ACTION

- ATTACHED. IF NOT, DATE NOTIFICATION SENT TO ISSUING DEPARTMENT _____
- AGREES WITH CONTRACT DATE AND AMOUNT. IF NOT, DATE NOTIFICATION SENT TO ISSUING DEPARTMENT _____
- EA AND CONTRACT CONTENT (WORK STATEMENT) AGREE

ATTACHMENT

- UPDATED INSURANCE BINDER ATTACHED
(IF WAIVED, NAME OF PERSON AUTHORIZING WAIVER)
- ALL EXHIBITS ATTACHED INCLUDING SCOPE OF SERVICE, CONTRACT AMOUNT AND RATES (IF APPLICABLE)
- ALL SIGNATURES AFFIXED
- PROPER AUDIT CLAUSE INCLUDED
- CONTRACT BOND ATTACHED (BLUE ROLL AGREEMENTS)
- LABOR & MATERIAL BOND ATTACHED (BLUE ROLL AGREEMENTS)
- RAISED SEAL OF SURETY COMPANY AFFIXED

ADDITIONAL ITEMS

- CHECK FOR DUPLICATE OR OVERLAPPING CONTRACTS
- CHECK FOR AVAILABLE APPROPRIATION AND FUNDING FOR CAPITAL PROJECTS
- CHECK FOR ASSURE BID AWARD MADE TO PROPER CONTRACTOR

CONTRACT DOCUMENTATION COMPLETED

APPROVED FOR PROCESSING OF PAYMENT

John Stone
REVIEWER

Brad K...
COUNTY CONTROLLER

4-24-13
DATE REVIEW COMPLETED

5-3-13
DATE



ALLEGHENY COUNTY
CONTRACT LOG
CONTRACT ADMINISTRATOR
412-350-7377

4-25

EXECUTIVE ACTION NUMBER 5445-13

Executive Action Date Approved 3/19/2013
Date received from Law Department 4/23/2013
Date Signed by County Manager 4/23/13
Date forwarded to Controller 4/24/13
Date received from Controller
Date returned to Department

To: DIRECTOR
Department: Emergency Services
From: COUNTY MANAGER

When billing please refer
Agreement#:

Contract prepared for: PENNSYLVANIA 2-1-1 SOUTHWEST

14844508

Description:

The Department of Emergency Services requests authorization to enter into a Memorandum of Understanding with PA 2-1-1 Southwest to participate in working groups, compile and share data and work together so that NON-Emergency calls from persons seeking help can be referred to a community agency.

Properly executed copies of the above-referenced agreement are returned herewith. You are requested to distribute those returned to you.

cc: Controller
Vendor: PENNSYLVANIA 2-1-1 SOUTHWEST



EA NUMBER: 5445-13

REQUEST FOR EXECUTIVE ACTION
 EA Title: MOU BETWEEN 9-1-1 AND PA 2-1-1 SOUTHWEST
 Originating Department: Emergency Services

Run Date: 03/19/2013

Page 1 of 1.

Department:	Emergency Services 400 North Lexington Street Pittsburgh PA 15208	Est Cost:	\$0.00
Office:	911	Est Revenue:	\$0.00
Contact:	Diane DePalma Ext: 4124733320	County Match:	\$0.00
Not Authorized by:	Division Manager	Future Impact:	
Not Authorized by:	Director	Included In Budget:	Grant
Date Submitted By Agency:	03/18/2013	Cost Center:	
Date Approved:	03/19/2013	Job:	
		Object:	

Summary:
 The Department of Emergency Services requests authorization to enter into a Memorandum of Understanding with PA 2-1-1 Southwest to participate in working groups, compile and share data and work together so that NON-Emergency calls from persons seeking help can be referred to a community agency.

Explanation:
 PA 2-1-1 Southwest has requested that the Allegheny County Department of Emergency Services 9-1-1 Division enter into a Memorandum of Understanding so that the parties will work together on several deliverables to assist with Non-Emergency calls and referrals to community agencies. This includes: 1) Participates in working groups to develop standard policies, procedures and protocols to enhance services and improve efficacy 2) Compile and Share data regarding the number and types of " non-emergency" calls transferred to 2-1-1 for assistance 3) to determine guidelines when a caller requires both emergency and non-emergency services so that assistance can be provided to the caller 4) provide training and updated materials to dispatchers on 2-1-1

# No.	Vendor	Project #	Contract Start Date	Contract End Date	Ag #	Previous \$	Change \$	Amount \$	Fee
1	PENNSYLVANIA 2-1-1 SOUTHWEST		04/01/2013	03/31/2018		0.00	0.00	0.00	NO

cc: Controller	<input checked="" type="checkbox"/> Approved as Submitted	Certified and Sealed : Electronically Approved.
Law Department	<input type="checkbox"/> Approved Conditionally	<u>/s/ William Mckain</u> <u>03/19/2013</u>
Budget & Finance	<input type="checkbox"/> Denied	County Manager Date



CONTRACT FORM
COUNTY OF ALLEGHENY

D. DePalma _____ OU # _____
 Prepared by _____ OS # _____
 412-473-3320 _____ OF # _____
 Phone Number _____
 Department Emergency Services _____
 Vendor PA 2-1-1 Southwest Vendor # _____
 Funder # _____
 (if revenue)
 Year 2013 Executive Action No. 5445-13

	COST CENTER/JOB NUMBER	OBJECT/ACCOUNT #	SUBSIDIARY/COST CODE	AMOUNT
1	33010001	36010 G 3070		\$0.01
2		DR		
3				
4				
5				
6				
7				
8				
9				
10				
Contract Total				\$0.01

CONTROLLER'S OFFICE USE ONLY	
CONTRACTS SECTION	
AGREEMENT NO.	
BOX NUMBER	

CONTROLLER'S OFFICE USE ONLY	
CONTRACTS SECTION	
RECEIVED	
APPROVED	
POSTED	

Revised 1/03

Image Created From PDF File: 3 2 7 211 Contract Agmt P6.pdf

Dept. of Emergency Services
9-1-1 Administration

TO: Dennis Biondo

FROM: Sharon Dagger 

DATE: April 5, 2013

RE: 2-1-1 Agreement

Dennis,

Attached is the agreement between Allegheny County and 2-1-1. Please sign and circulate for signature.

Please have an original sent back to me for the vendor.

Thanks,

Sharon

61-01117-0-8000102



Memorandum of Understanding
Allegheny County Emergency Management Agency/ 9-1-1
and
PA 2-1-1 Southwest

This Memorandum of Understanding defines an agreement between The County of Allegheny, acting by and through its Emergency Management Agency, hereinafter "911" and the PA 2-1-1 Southwest, herein known as "2-1-1"

Term

The term of this agreement shall be indefinite commencing on 4/5/13 and ending when terminated by either party pursuant to the provisions of this Agreement. Nothing in this Memorandum of Understanding, express or implied, is intended to or shall confer upon any other person any right, benefit or remedy of any nature whatsoever.

Termination: Either party may terminate this Agreement on 30 day written notice to the other. If either party breaches the terms of this Agreement the other party may terminate this Agreement upon 48 hours written notice to the other.

Deliverables

Both parties will:

- 1) Participate, as needed, in a working group consisting of the 2-1-1 and 9-1-1 counterparts to develop standard policies, standard operating procedures and protocols to enhance services and improve efficacy;
- 2) Compile and share data regarding the number and types of "non-emergency" calls transferred to 2-1-1 for assistance and number and types of "emergency" calls transferred to 9-1-1 for assistance, alike. Guidelines for determining "emergency" and "non-emergency" calls for the purposes of this agreement are included as Appendix A.
- 3) Should the caller require both emergency and non-emergency services, the emergency needs will be managed by 9-1-1 immediately with the caller transferred or referred to 2-1-1, as determined by the 9-1-1 dispatcher.

2-1-1 will:

- 1) Train staff on the following protocol to transfer emergency calls to 9-1-1.
 - a. When emergency needs are indicated, the 2-1-1 Resource Navigators – "2-1-1 RN" will immediately implement a three-party conference call with 9-1-1. Once a 9-1-1 dispatcher is on the line and assisting the client, the 2-1-1 RN will self excuse from the call and disconnect.
- 2) Provide information and referral service to each caller transferred from 9-1-1.
- 3) Serve each transferred caller with the procedures and policies outlined in the 2-1-1 Procedural Training Guide.
- 4) Provide training and update materials to the 9-1-1 dispatchers as requested.
- 5) Provide 9-1-1 staff with site visits of the 2-1-1 Operation Centers upon requested.
- 6) Provide a response to 9-1-1 within two hours of request to activate.

9-1-1 will:

- 1) Receive written approval from PA 2-1-1 Southwest on any emergency/disaster planning that implicates the use of the "2-1-1" services to include, but not limited to the activation, reason for use, notification policies, etc...
- 2) Openly communicate and invite designated PA 2-1-1 Southwest representatives to participate in JIC – Joint Information Center on any scale, provide all public and internal communications to the same 2-1-1 designee and agency.
- 3) Train staff on the following protocol to transfer health and human services "non-emergency" calls to 2-1-1 Operations Centers.
 - a. When non-emergency health and human service needs are indicated to the 9-1-1 dispatcher, the dispatcher will transfer non-emergency calls to a dedicated line.
 - b. Prior to the transfer of the call, the dispatch staff will inform the caller of 2-1-1 and that is a free public access number for health and human services.
 - i. The call will then enter the 2-1-1 system in the order it was received.
 - ii. The client will be assisted by the next available 2-1-1 RN
 - c. 9-1-1 dispatchers will follow agency protocols and transfer mental health crisis calls directly to a previously identified mental health hotline.
- 4) Review and observe 2-1-1 predetermined protocols and procedural operating guidelines to ensure a quality response.



Disclaimer/Warranties

2-1-1 obtains information about available human services for its database directly from service providers. Consequently, 2-1-1 operates under the assumption that all information contained in the database and used to make referrals is correct at the time it is compiled. However, 2-1-1 does not guarantee the accuracy of the information given out and will not be subject to liability for any errors or omissions. Service provider information in the database is subject to change without notice, and inclusion of information in the database does not represent United Way 2-1-1's endorsement of the information or any service provided by listed organizations.

Modification

This agreement may be modified upon mutual agreement of 9-1-1 and 2-1-1. Any modification to this memorandum shall be in writing and signed by entities listed in the agreement.

Liability

Neither the 9-1-1 nor 2-1-1 will be liable for any failure or delay in performance due to any cause beyond its reasonable control including fire, explosion, accident strikes or governmental actions, delay and failure of suppliers, difficulties with telecommunications networks, civil disturbances, and Acts of God.

Applicable Law

This agreement shall be governed by, and construed in accordance with the laws of Pennsylvania.

County Executives:

<u>Alvin Henderson Jr.</u> (name / position) <u>ALVIN HENDERSON JR., CHIEF, ALLEGHENY COUNTY EMERGENCY SERVICES</u>	Date: <u>4 / 4 / 2013</u>
<u>William Miller</u> (name / position) <u>COUNTY MANAGER</u>	Date: <u>4 / 23 / 13</u>
<u>[Signature]</u> (name / position) <u>COUNTY SOLICITOR</u>	Date: <u>4 / 19 / 13</u>
<u>[Signature]</u> (name / position) <u>ASST. CO. SOLICITOR</u>	Date: <u>1 / 1</u>

PA 2-1-1 Southwest:

<u>Robert Nelkin</u> Robert Nelkin, Executive Director	Date: <u>3 / 26 / 13</u>
---	--------------------------

Agreement between Allegheny County and PA 2-1-1 Southwest, authorized on 3/19, 2013 at Number 5445-13.

RESOLUTION NO. 031397 - 14

A RESOLUTION OF THE BOARD OF COMMISSIONERS OF THE COUNTY OF BEAVER IN THE COMMONWEALTH OF PENNSYLVANIA, AUTHORIZING AND APPROVING AN INTERGOVERNMENTAL COOPERATION AGREEMENT WITH ALLEGHENY COUNTY FOR THE PROVISION OF 9-1-1 SERVICES TO BELL ACRES BOROUGH BY BEAVER COUNTY EMERGENCY SERVICES, EFFECTIVE MARCH 13, 1997 AND CONTINUING FOR AN INDEFINITE TERM AT THE CONTRIBUTION RATE PROVIDED FOR BY THE PUBLIC SAFETY EMERGENCY TELEPHONE ACT.

WHEREAS, the Commonwealth of Pennsylvania has passed Act 78 of 1990, the Public Safety Emergency Telephone Act, hereinafter referred to as "the Act" to enable all counties to set up 9-1-1 systems; and,

WHEREAS, Allegheny and Beaver counties have developed such a 9-1-1 system; and

WHEREAS, Allegheny and Beaver counties are served in common by certain telephone exchanges; and,

WHEREAS, the provisions of the Act require that there be cooperation between adjoining counties that are served in such a way; and,

WHEREAS, the County of Beaver wishes to enter into an intergovernmental agreement with the County of Allegheny, in which Beaver County Emergency Services will provide 9-1-1 service for the Borough of Bell Acres at the contribution rate provided for by the Public Safety Emergency Act.

NOW, THEREFORE, BE IT RESOLVED by the Board of Commissioners of the County of Beaver, a fourth class county under the laws of the Commonwealth of Pennsylvania, AND IT IS HEREBY RESOLVED:

1. That the Board of Commissioners, for and behalf of the County of Beaver, shall authorize Beaver County Emergency Services to provide 9-1-1 service to Bell Acres Borough at the contribution rate set forth in the Public Safety Emergency Telephone Act, effective March 13, 1997 and continuing for an indefinite term at the rate set forth in the Act.

2. That the Board of Commissioners, for and in behalf of the County of Beaver, is hereby authorized to execute four duplicate copies of the instant Resolution and the Chief Clerk of the County of Beaver is hereby directed to attest the due execution thereof and to affix the Seal of the County of Beaver thereto.

3. That, following the proper, attestation and ensealing of said duplicate counterparts of the instant Resolution, the Chief Clerk of the County of Beaver is hereby directed to cause the delivery of the same as follows: The original to the Controller of the County of Beaver; one duplicate counterpart to the Beaver County Law Department; and two duplicate counterparts with original signatures to Russell Chiodo, Director, Emergency Services, for proper distribution to Allegheny County and one duplicate counterpart for copying and distribution to all affected department heads and elected officials.

Adopted this 13th day of March, 1997.

(SEAL)

BOARD OF COMMISSIONERS
OF THE COUNTY OF BEAVER:

ATTEST:



Chief Clerk




Bob Schulte, Chair

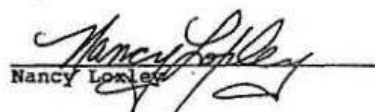
Approved as to Legal Form:



County Solicitor's Office



John A. Antoline



Nancy Loxley

INTERGOVERNMENTAL COOPERATION AGREEMENT

MADE AND ENTERED INTO this _____ day of _____, 1997, by and between the COUNTY OF ALLEGHENY, a political subdivision of the Commonwealth of Pennsylvania, with offices at 101 Courthouse, Pittsburgh, PA 15219, hereinafter referred to as "Allegheny,"

A
N
D

the COUNTY OF BEAVER, a political subdivision of the Commonwealth of Pennsylvania, with offices located at 800 Third Street, Beaver, PA 15009, hereinafter referred to as "Beaver."

WITNESSETH:

WHEREAS, the Commonwealth of Pennsylvania has passed Act 78 of 1990, the Public Safety Emergency Telephone Act, hereinafter referred to as "the Act" to enable all counties to set up 9-1-1 systems; and,

WHEREAS, Allegheny and Beaver have developed such a 9-1-1 system; and

WHEREAS, Allegheny and Beaver are served in common by certain telephone exchanges; and,

WHEREAS, the provisions of the Act require that there be cooperation between adjoining counties that are served in such a way; and,

WHEREAS, the parties desire to enter into a governmental agreement to memorialize their agreement related to provision of 9-1-1 service provided in such areas served in common by certain telephone exchanges.

NOW, THEREFORE, intending to be legally bound thereby, the parties hereto agree as follows:

1. Beaver shall survey the fringe areas of Allegheny County and Beaver County where those counties have a common border to determine which of the residents of Allegheny County are served by telephone exchanges whose central offices are in Beaver County and which of the residents of Beaver County are served by telephone exchanges whose central offices are located in Allegheny County.

2. The parties recognize that certain persons within Allegheny County are served by the Armstrong Telephone Company and have a Murdocksville exchange, with a phone prefix of 899, which has a central office in Beaver County. Beaver will retain 9-1-1 service for this exchange so that all default records will flow to the Beaver 9-1-1 center. Beaver agrees to release all 899 customers that have a TAR code of Allegheny to the County of Allegheny so they can be selectively routed to an Allegheny County answering point. Allegheny agrees to arrange and pay for two tandem trunk lines to route such 899 customers out of the current Rockwell 9-1-1 system to the Allegheny County switch.

3. The parties recognize that certain customers of the Bell Atlantic Telephone Company having an Ambridge exchange with a prefix of 266 reside in Bell Acres Borough but are serviced by a telephone exchange with a central office in Beaver County. Allegheny agrees that it will release all such customers with a 266 prefix that reside in Bell Acres Borough so that Beaver will receive all of their 9-1-1 calls directly. Beaver will retain the right to service this exchange so that all default records will flow to the Beaver 9-1-1 center. Allegheny agrees that all such customers with a 266 phone prefix residing in Bell Acres Borough that have a TAR code of Allegheny will be changed to a fictitious TAR code so that the contribution rate provided for by the Act and imposed on such Allegheny County residents will be transferred to Beaver and that the Bell Acres Borough master street address guide information can be loaded to the files of the Bell Atlantic Beaver County CESNA System to permit Beaver, which provides 9-1-1 service to that 266 exchange, to have access to those records to maintain the enhanced 9-1-1 street level information.

4. The parties recognize that certain residents served by Bell Atlantic Telephone Company with a Sewickley exchange and a telephone prefix of 741 reside in Allegheny County but are serviced by a public safety answering point located in Beaver and the parties agree that those residents shall continue to receive service from a public safety answering point located in Beaver. Allegheny agrees to release all such 741 customers that reside in the municipality of Bell Acres Borough that have a TAR code of Allegheny will be changed to a fictitious TAR code so that the contribution rate provided for by the Act and imposed on such Allegheny County residents will be transferred to Beaver. Beaver agrees that it will arrange and pay for two tandem trunk lines out of Allegheny County to switch to the Rockwell switch that is utilized by Beaver.

5. Allegheny and Beaver agree that all costs associated with providing 9-1-1 service to persons identified in Paragraphs 2, 3 and 4 above shall be borne by the party providing such 9-1-1 services as identified above except to the extent otherwise provided for in this Agreement.

6. The parties agree that any telephone company costs, if any, that are associated with provisioning of selective routing as identified in Paragraphs 2, 3 and 4 above will be borne by the party receiving the 9-1-1 TAR contribution rate for such service.

7. The parties agree that any contribution rate income that is received by either party pursuant to the Act for an overlapping exchange will be allocated to the party providing 9-1-1 service in an equitable manner and at the original receiving county's rate.

8. This Agreement shall become effective upon execution by both parties and shall remain in effect unless and until terminated by either party by delivery of written notice of termination to the other party at least sixty (60) days in advance of the termination date.

9. Neither party shall have the right or power to assign, delegate or subcontract any rights or duties pursuant to this agreement without the prior written permission of the other party. Any assignment, delegation or subcontracting will be subject to all of the terms, conditions and other provisions of this agreement and the assigning party will remain liable to the other party with respect to each and every term, condition and other provision hereto to the extent that the assigning party would have been obligated if no assignment, delegation or subcontract had been made.

10. Neither party or any subcontractor nor any person or persons acting on their behalf shall discriminate against any person because of race, gender, age, creed, color, religion, national origin, ancestry, handicap or disability in the provision of services pursuant to this agreement.

11. Modifications to this Agreement may be made with the consent of both parties to the Agreement by a written amendment duly executed by the parties.

12. No elected official, director, officer, agent or employee of either party shall be charged personally or held contractually liable by or to the other party under any of the terms or provisions of this Agreement or because of any breach thereof or because of its or their execution, approval or attempted execution of this Agreement.

13. This Agreement shall be deemed to have been made in and will be construed and enforced in accordance with the laws of the Commonwealth of Pennsylvania.

14. A waiver by either party of any breach of any of the provisions hereof shall not be deemed a waiver of any succeeding breach of such provision or as a waiver of any other provision.

15. Should any term, provision or other part of this Agreement be declared illegal or unenforceable, it shall be excised or modified to conform to the appropriate laws or regulations and the remainder of the Agreement shall not be affected but shall remain in full force and effect.

16. The provisions, covenants and conditions in this Agreement apply to bind the parties, their legal heirs, representatives, successors and assigns.

17. All notices, reports and documents required under this Agreement shall be in writing and shall be mailed by Certified Mail, postage prepaid, or by telephone facsimile transmission (fax) confirmed by letter, addressed to each party as follows, or to such other place as the parties may from time to time designate in writing:

As to Allegheny:

W. Brad Magill, 9-1-1 Coordinator
County of Allegheny
1520 Penn Avenue
Pittsburgh, PA 15222-4333

As to Beaver:

Director Russell T. Chiodo
Beaver County Emergency Center
250 East End Avenue
Beaver, PA 15009

or to such place as the parties may from time to time designate in writing.

18. It is understood by and between Beaver and Allegheny that nothing contained herein is intended or shall be construed to, in any respect, create or establish the relationship of partners between Beaver and Allegheny, or as constituting either party as the general representative or general agent of the other party for any purpose whatsoever; nor shall anything contained herein be deemed to give any third party any claim or right of action against either party which would not otherwise exist.

IN WITNESS WHEREOF, and intending to be legally bound to all of the above terms and conditions, the parties have hereto affixed their signatures below.

COUNTY OF BEAVER

COUNTY OF ALLEGHENY

[Signature]
[Signature]
[Signature]
Board of Commissioners

[Signature]
[Signature]
[Signature]
Board of Commissioners

ATTEST

ATTEST

[Signature]
Chief Clerk

[Signature]
Chief Clerk

APPROVED

APPROVED

[Signature]
Russell Chiodo
Director

[Signature]
W. Brad Magill, 9-1-1 Coordinator

APPROVED AS TO LEGAL FORM

APPROVED AS TO LEGAL FORM

[Signature]
Beaver County Solicitor's
Office

[Signature]
Allegheny County Solicitor
[Signature]
Assistant County Solicitor

Agreement between the County of Beaver and the County of Allegheny / Emergency Services Division authorized by the Allegheny County Board of Commissioners on 9/12/96 at Agenda Number 1071-8-96.

INTERGOVERNMENTAL COOPERATION AGREEMENT

MADE AND ENTERED INTO this 3rd day of June, 1998, by and between the COUNTY OF ALLEGHENY, a political subdivision of the Commonwealth of Pennsylvania, with offices at 101 Courthouse, Pittsburgh, PA 15219, hereinafter referred to as "Allegheny",

A
N
D

the COUNTY OF BUTLER, a political subdivision of the Commonwealth of Pennsylvania, with offices located at 309 Sunnyview Cr., Butler, PA 16001, hereinafter referred to as "Butler".

WITNESSETH:

WHEREAS, the Commonwealth of Pennsylvania has passed Act 78 of 1990, the Public Safety Emergency Telephone Act, hereinafter referred to as "the Act" to enable all counties to set up 9-1-1 systems; and,

WHEREAS, Allegheny and Butler have developed such a 9-1-1 system; and,

WHEREAS, Allegheny and Butler are served in common by certain telephone exchanges; and,

WHEREAS, the provisions of the Act require that there be cooperation between adjoining counties that are served in such a way; and,

WHEREAS, the parties desire to enter into an intergovernmental agreement to memorialize their agreement related to provision of 9-1-1 service provided in such areas served in common by certain telephone exchanges.

NOW, THEREFORE, intending to be legally bound hereby, the parties hereto agree as follows:

1. The parties recognize that certain persons residing within Allegheny County are served by the North Pittsburgh Telephone Company and have a Criders Corners exchange, with a phone prefix of 776, which has a central office in Butler County or a Mars exchange, with a phone prefix of 625, which has a central office in Butler County. Butler will retain 9-1-1 service for these exchanges so that all default records will flow to the Butler 9-1-1 center. Butler agrees to release all customers with a 776 or 625 phone prefix that have a TAR code of Allegheny to the County of Allegheny so they can be selectively routed to an Allegheny County answering point for 9-1-1 service.

2. The parties recognize that certain persons residing within Butler County are served by the North Pittsburgh Telephone Company and have a Gibsonia exchange, with a phone prefix of 443, which has a central office in Allegheny County or a Wexford exchange, with a phone prefix of 935, which has a central office in Allegheny County or a Curtsville exchange, with a phone prefix of 265, which has a central office in Allegheny County. Allegheny will retain 9-1-1 service for these exchanges so that all default records will flow to the Allegheny 9-1-1 center. Allegheny agrees to release all customers with a 443 or 935 or 265 phone prefix that have a TAR code of Butler to the County of Butler so they can be selectively routed to a Butler County answering point for 9-1-1 service.

3. Allegheny and Butler agree that all costs associated with providing 9-1-1 service to persons identified in Sections 1 and 2 above shall be borne by the party providing such 9-1-1 services as identified above except to the extent otherwise provided for in this Agreement.

4. The parties agree that any telephone company costs, if any, that are associated with providing selective routing as identified in Sections 1 and 2 above will be borne by the party receiving the 9-1-1 TAR contribution rate for such service.

5. This Agreement shall become effective upon execution by both parties and shall remain in effect unless and until terminated by either party by delivery of written notice of termination to the other party at least sixty (60) days in advance of the termination date.

6. Neither party shall have the right or power to assign, delegate or subcontract any rights or duties pursuant to this agreement without the prior written permission of the other party. Any assignment, delegation or subcontracting will be subject to all of the terms, conditions and other provisions of this agreement and the assigning party will remain liable to the other party with respect to each and every term, condition and other provision hereto to the extent that the assigning party would have been obligated if no assignment, delegation or subcontract had been made.

7. Neither party nor any subcontractor nor any person or persons acting on their behalf shall discriminate against any person because of race, gender, age, creed, color, religion, national origin, ancestry, handicap or disability in the provision of services pursuant to this agreement.

8. Modifications to this Agreement may be made with the consent of both parties to the Agreement by a written amendment duly executed by the parties.

9. No elected official, director, officer, agent or employee of either party shall be charged personally or held contractually liable by or to the other party under any of the terms or provisions of this Agreement or because of any breach thereof or because of its or their execution, approval or attempted execution of this Agreement.

10. This agreement shall be deemed to have been made in and will be construed and enforced in accordance with the laws of the Commonwealth of Pennsylvania.

11. A waiver by either party of any breach of any of the provisions hereof shall not be deemed a waiver of any succeeding breach of such provision or as a waiver of any other provision.

12. Should any term, provision or other part of this Agreement be declared illegal or unenforceable, it shall be excised or modified to conform to the appropriate laws or regulations and the remainder of the Agreement shall not be affected but shall remain in full force and effect.

13. The provisions, covenants and conditions in this Agreement apply to bind the parties, their legal heirs, representatives, successors and assigns.

14. All notices, reports and documents required under this Agreement shall be in writing and shall be mailed by Certified Mail, postage prepaid, or by telephone facsimile transmission (fax) confirmed by letter, addressed to each party as follows, or to such other place as the parties may from time to time designate in writing:

As to Allegheny:

Coordinator, Allegheny County 9-1-1
County of Allegheny
400 North Lexington Street
Pittsburgh, PA 15208-2521

As to Butler:

Director, Butler County 9-1-1
309 Sunnyview Cr.
Butler, PA 16001

or to such other place as the parties may from time to time designate in writing.

15. It is understood by and between Butler and Allegheny that nothing contained herein is intended or shall be construed to, in any respect, create or establish the relationship of partners between Butler and Allegheny, or as constituting either party as the general representative or general agent of the other party for any purpose whatsoever; nor shall anything contained herein be deemed to give any third party any claim or right of action against either party which would not otherwise exist.

IN WITNESS WHEREOF, and intending to be legally bound to all of the above terms and conditions, the parties have hereto affixed their signatures below.

COUNTY OF BUTLER

[Handwritten Signature]
[Handwritten Signature]
[Handwritten Signature]
Board of Commissioners

COUNTY OF ALLEGHENY

[Handwritten Signature]
[Handwritten Signature]
[Handwritten Signature]
Board of Commissioners

ATTEST

[Handwritten Signature]
Chief Clerk

ATTEST

[Handwritten Signature]
Chief Clerk

APPROVED

[Handwritten Signature]
Coordinator, Allegheny County 9-1-1

APPROVED AS TO FORM

[Handwritten Signature]
Allegheny County Solicitor

[Handwritten Signature]
Assistant County Solicitor

Agreement between the County of Butler and the County of Allegheny/Criminal Justice Division authorized by the Allegheny County Board of Commissioners on 9/12/96 at Agenda Number 1076-B-96.

INTER-GOVERNMENTAL COMMUNICATIONS AGREEMENT

This Agreement, dated this 25th of June, 1992, by and between the County of Washington, whose address is Court House Square, Room 404, Washington, PA 15301, hereinafter called "WASHINGTON,"

A
N
D

the County of Allegheny, whose address is 419 County Office Building, Pittsburgh, PA 15219, Attention Robert J. Coll, Jr., Director, hereinafter called "ALLEGHENY."

WHEREAS, WASHINGTON, subsequent to the passage of Act 78 of 1990, known as the Public Safety Emergency Telephone Act, recognizes the need for a centralized emergency communications system throughout the County and plans to independently develop through its own resources and the allowable telephone surcharge funds an emergency 9-1-1 response facility, and;

WHEREAS, the range of this system will be coextensive with the limits of the local telephone exchanges, and;

WHEREAS, WASHINGTON is also served by telephone systems whose central office facilities are located in adjoining counties and who serve the residents on the outskirts of Washington County, and;

WHEREAS, the Commonwealth of Pennsylvania has recently recognized the need for a uniform state-wide emergency communications system and by Act 78 which provides the incentive to other counties and municipalities to develop an emergency communications system, and;

WHEREAS, the provisions of Act 78 require that there be cooperation between adjoining counties that are served by overlapping telephone exchanges, and;

WHEREAS, the State Legislation provides for compensation to the municipalities that provide this system.

NOW, THEREFORE, the parties intending to be legally bound do hereby agree as follows:

1. WASHINGTON shall survey the fringe areas of Washington County to determine which of the residents of Washington County are served by telephone exchanges whose central offices are located in adjoining counties.
2. WASHINGTON agrees that those persons located in Washington County but served by a foreign telephone exchange as identified by Exhibit A, attached hereto, will be served through the 9-1-1 system in ALLEGHENY.
3. ALLEGHENY agrees to provide said service through their own facilities or through cooperation with WASHINGTON.
4. ALLEGHENY agrees that those persons located in Allegheny County but served by a foreign telephone exchange, as identified by Exhibit B, attached hereto, will be served through the 9-1-1 system in WASHINGTON.
5. WASHINGTON agrees to provide said service through their own facilities or through cooperation with ALLEGHENY.
6. The parties agree that the exchanges listed on Exhibit C, attached hereto, will be selectively routed. Exhibit C also designates the approximate exchange count breakdown as of the date of this Agreement.

7. The parties agree that the telephone company costs, if any, that are associated with the provisioning of selective routing will be allocated according to the number of lines served in each county (pro rata).

8. The parties agree that the telephone company costs, if any, that are associated with the provisioning of the selective routing tie lines will be borne by each county separately.

9. The parties agree that any surcharge income that is received by a County under the Act for an overlapping exchange as tabulated on Exhibit A or Exhibit B will be allocated to the other party in an equitable manner and at the original receiving county's rate, according to which party is providing the 9-1-1 service and/or dispatch service.

10. Each party agrees to carry insurance in a mutually acceptable amount and for stated perils. Each party agrees to save and hold harmless the other party from any and all claims or losses including attorney's fees suffered by reason of the misfeasance or nonfeasance of its emergency communications system.

NOW THEREFORE, the parties intending to be legally bound do hereby set their hands and seals this 25th day of June, 1992.

APPROVED AS TO FORM AND LEGALITY

Kathleen Blane
ASSISTANT COUNTY SOLICITOR

Pw Min. #404 dated 6/25/92

ATTEST:

Christine S. Dallatore
Christine S. Dallatore, Chief Clerk

WASHINGTON COUNTY COMMISSIONERS

Frank R. Mascara
Frank R. Mascara, Chairman

Metro Petrosky, Jr.
Metro Petrosky, Jr.

Joseph A. Ford
Joseph A. Ford

ALLEGHENY COUNTY COMMISSIONERS

Tom Foerster, Chairman
Tom Foerster, Chairman

ATTEST:

Pete Flaherty
Pete Flaherty

Salvatore Sirabella, Chief Clerk
Salvatore Sirabella, Chief Clerk

Lawrence W. Dunn
Lawrence W. Dunn

ALLEGHENY COUNTY
ALLEGHENY COUNTY INSTITUTION DISTRICT
CONTRACT LOG
CONTACT PERSON: THERESA WHITE
412-350-5420

AGENDA #: 1076-96-B

Date Authorized: 9/12/96

Moved: DAWIDA

Second: CRANMER

Vote: U

Date received from Law Department: 8/26/98

Date received by Commissioners: 8/26/98

Date forwarded to Controller: 9/3/98

Date received from Controller:

Date returned to Department: OCT 23 1998

To: DIRECTOR

Department: ADMINISTRATION/CRIMINAL JUSTICE

When billing please refer:

From: Glenn M. Cannon
Chief Clerk

Agreement #: |

Contract #: |

40019

Vendor Name: COUNTY OF WESTMORELAND

Description:

To authorize intergovernmental Cooperation Agreements between the County of Allegheny, the County of Armstrong, the county of Beaver, the county of Butler the County of Washington, the County of Westmoreland, the City of Pittsburgh, a home rule charter municipality organized under the laws of the Commonwealth of Pennsylvania.

Properly executed copies of the above-referenced agreement are returned herewith. You are requested to distribute those returned to you.

GMC/taw

CC: Controller

Vendor: COUNTY OF WESTMORELAND

INTERGOVERNMENTAL COOPERATION AGREEMENT

MADE AND ENTERED INTO this 13th day of August, 1998, by and between the COUNTY OF ALLEGHENY, a political subdivision of the Commonwealth of Pennsylvania, with offices at 101 Courthouse, Pittsburgh, PA 15219, hereinafter referred to as "Allegheny",

A
N
D

the COUNTY OF WESTMORELAND, a political subdivision of the Commonwealth of Pennsylvania, with offices located at 40 North Pennsylvania Avenue, Greensburg, PA 15601, hereinafter referred to as "Westmoreland".

WITNESSETH:

WHEREAS, the Commonwealth of Pennsylvania has passed Act 78 of 1990, the Public Safety Emergency Telephone Act, hereinafter referred to as "the Act" to enable all counties to set up 9-1-1 systems; and,

WHEREAS, Allegheny and Westmoreland have developed such a 9-1-1 system; and,

WHEREAS, Allegheny and Westmoreland are served in common by certain telephone exchanges; and,

WHEREAS, the provisions of the Act require that there be cooperation between adjoining counties that are served in such a way; and,

WHEREAS, the parties desire to enter into an intergovernmental agreement to memorialize their agreement related to provision of 9-1-1 service provided in such areas served in common by certain telephone exchanges.

NOW, THEREFORE, intending to be legally bound hereby, the parties hereto agree as follows:

1. The parties recognize that certain persons residing within Allegheny County are served by the Bell Atlantic Telephone Company and have a New Kensington exchange, with a phone prefix of 335 or a secondary NXX attached to that primary prefix, which has a central office in Westmoreland County or a West Newton exchange, with a phone prefix of 872 or a secondary NXX attached to that primary prefix, which has a central office in Westmoreland County. Also, certain persons residing within Allegheny County are served by the Alltel Telephone Company and have an Export exchange, with

Image Created From PDF File: 3.2.5 Westmoreland Agmt_Page_3.pdf

a primary phone prefix of 327 or a secondary NXX attached to that primary prefix, which has a central office in Westmoreland County. Westmoreland will retain 9-1-1 service for these exchanges so that all default records will flow to the Westmoreland 9-1-1 center. Except as provided in section 3 below, Westmoreland agrees to release all customers with a primary phone prefix of 335 or 872 or 327 and any secondary NXXs attached to those primary prefixes, that have a TAR code of Allegheny to the County of Allegheny so they can be selectively routed to an Allegheny County answering point for 9-1-1 service.

2. The parties recognize that certain persons residing within Westmoreland County are served by the Bell Atlantic Telephone Company and have a Tarentum exchange, with a primary phone prefix of 224 or a secondary NXX attached to that primary prefix, which has a central office in Allegheny County or a Penn Hills exchange, with a phone prefix of 795 or a secondary NXX attached to that primary prefix, which has a central office in Allegheny County or a Monroeville exchange, with a primary phone prefix of 373 or a secondary NXX attached to that primary prefix, which has a central office in Allegheny County or a Turtle Creek exchange, with a primary phone prefix of 829 or a secondary NXX attached to that primary prefix, which has a central office in Allegheny County or a McKeesport exchange, with a primary phone prefix of 672 or a secondary NXX attached to that primary prefix, which has a central office in Allegheny County or a Elizabeth Township exchange, with a primary phone prefix of 751 or a secondary NXX attached to that primary prefix, which has a central office in Allegheny County. Allegheny will retain 9-1-1 service for these exchanges so that all default records will flow to the Allegheny 9-1-1 center. Allegheny agrees to release all customers with a primary phone prefix of 224 or 795 or 373 or 829 or 672 or 751 and any secondary NXXs attached to those primary phone prefixes, that have a TAR code of Westmoreland to the County of Westmoreland so they can be selectively routed to a Westmoreland County answering point for 9-1-1 service.

3. The parties recognize that certain residents served by Bell Atlantic Telephone Company residing in Trafford Borough with a Monroeville exchange and a primary phone prefix of 372 or a secondary NXX attached to that primary prefix, reside in Allegheny County but are serviced by a public safety answering point located in Westmoreland and the parties agree that those residents shall continue to receive service from a public safety answering point located in Westmoreland. Allegheny agrees to release all such customers with a primary phone prefix of 372 or a secondary NXX attached to that primary prefix that reside in Trafford Borough to Westmoreland for enhanced 9-1-1 emergency services. Allegheny agrees that all such customers with a primary phone prefix of 372 or a secondary NXX attached to that primary prefix residing in Trafford Borough that have a TAR code of Allegheny will be changed to a fictitious TAR code so that the contribution rate provided for by the Act and imposed on such Allegheny County residents will be transferred to Westmoreland.

4. Allegheny and Westmoreland agree that all costs associated with providing 9-1-1 service to persons identified in Sections 1, 2 and 3 above shall be borne by the party

providing such 9-1-1 services as identified above except to the extent otherwise provided for in this Agreement.

5. The parties agree that any telephone company costs, if any, that are associated with providing selective routing as identified in Sections 1, 2 and 3 above will be borne by the party receiving the 9-1-1 TAR contribution rate for such service.

6. This Agreement shall become effective upon execution by both parties and shall remain in effect unless and until terminated by either party by delivery of written notice of termination to the other party at least sixty (60) days in advance of the termination date.

7. Neither party shall have the right or power to assign, delegate or subcontract any rights or duties pursuant to this agreement without the prior written permission of the other party. Any assignment, delegation or subcontracting will be subject to all of the terms, conditions and other provisions of this agreement and the assigning party will remain liable to the other party with respect to each and every term, condition and other provision hereto to the extent that the assigning party would have been obligated if no assignment, delegation or subcontract had been made.

8. Neither party nor any subcontractor nor any person or persons acting on their behalf shall discriminate against any person because of race, gender, age, creed, color, religion, national origin, ancestry, handicap or disability in the provision of services pursuant to this agreement.

9. Modifications to this Agreement may be made with the consent of both parties to the Agreement by a written amendment duly executed by the parties.

10. No elected official, director, officer, agent or employee of either party shall be charged personally or held contractually liable by or to the other party under any of the terms or provisions of this Agreement or because of any breach thereof or because of its or their execution, approval or attempted execution of this Agreement.

11. This agreement shall be deemed to have been made in and will be construed and enforced in accordance with the laws of the Commonwealth of Pennsylvania.

12. A waiver by either party of any breach of any of the provisions hereof shall not be deemed a waiver of any succeeding breach of such provision or as a waiver of any other provision.

13. Should any term, provision or other part of this Agreement be declared illegal or unenforceable, it shall be excised or modified to conform to the appropriate laws or regulations and the remainder of the Agreement shall not be affected but shall remain in full force and effect.

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14. The provisions, covenants and conditions in this Agreement apply to bind the parties, their legal heirs, representatives, successors and assigns.

15. All notices, reports and documents required under this Agreement shall be in writing and shall be mailed by Certified Mail, postage prepaid, or by telephone facsimile transmission (fax) confirmed by letter, addressed to each party as follows, or to such other place as the parties may from time to time designate in writing:

As to Allegheny:

Coordinator, Allegheny County 9-1-1
County of Allegheny
400 North Lexington Street
Pittsburgh, PA 15208-2521

As to Westmoreland:

Director, Westmoreland County Public Safety
40 North Pennsylvania Avenue
Greensburg, PA 15601

or to such other place as the parties may from time to time designate in writing.

16. It is understood by and between Westmoreland and Allegheny that nothing contained herein is intended or shall be construed to, in any respect, create or establish the relationship of partners between Westmoreland and Allegheny, or as constituting either party as the general representative or general agent of the other party for any purpose whatsoever; nor shall anything contained herein be deemed to give any third party any claim or right of action against either party which would not otherwise exist.

IN WITNESS WHEREOF, and intending to be legally bound to all of the above terms and conditions, the parties have hereto affixed their signatures below.

COUNTY OF WESTMORELAND

Robert Williams
Mark West
Tom Balys
Board of Commissioners

ATTEST

Anna P. August
Chief Clerk

COUNTY OF ALLEGHENY

Bob Cannon
Larry Dam
Mike Danda
Board of Commissioners

ATTEST

Alex Cannon
Chief Clerk

APPROVED

Abdul Mujib
Coordinator, Allegheny County 9-1-1

APPROVED AS TO FORM

Kerry O'Connell
Allegheny County Solicitor

Paul Bensch
Assistant County Solicitor

Agreement between the County of Westmoreland and the County of Allegheny/Criminal Justice Division authorized by the Allegheny County Board of Commissioners on 9/12/96 at Agenda Number 1076-B-96.

R56EMGCVR

ALLEGHENY COUNTY

Imaging Contract Cover Sheet

Contract Type OU



Order Number 161933



Vendor Number 1107542



Dept. Name Emergency Management



Vendor Name UNITED TELEPHONE CO/PA DBA CEN



Start Date 04/01/14



End Date 08/31/19



Executive Action # 5808-14



NEW CONTRACTS

CHECK LIST

EXECUTIVE ACTION

- ATTACHED. IF NOT, DATE NOTIFICATION SENT TO ISSUING DEPARTMENT _____
- AGREES WITH CONTRACT DATE AND AMOUNT. IF NOT, DATE NOTIFICATION SENT TO ISSUING DEPARTMENT _____
- EA AND CONTRACT CONTENT (WORK STATEMENT) AGREE

ATTACHMENT

- UPDATED INSURANCE BINDER ATTACHED
(IF WAIVED, NAME OF PERSON AUTHORIZING WAIVER)
- ALL EXHIBITS ATTACHED INCLUDING SCOPE OF SERVICE, CONTRACT AMOUNT AND RATES (IF APPLICABLE)
- ALL SIGNATURES AFFIXED
- PROPER AUDIT CLAUSE INCLUDED
- CONTRACT BOND ATTACHED (BLUE ROLL AGREEMENTS)
- LABOR & MATERIAL BOND ATTACHED (BLUE ROLL AGREEMENTS)
- RAISED SEAL OF SURETY COMPANY AFFIXED

ADDITIONAL ITEMS

- CHECK FOR DUPLICATE OR OVERLAPPING CONTRACTS
- CHECK FOR AVAILABLE APPROPRIATION AND FUNDING FOR CAPITAL PROJECTS
- CHECK FOR ASSURE BID AWARD MADE TO PROPER CONTRACTOR

CONTRACT DOCUMENTATION COMPLETED

APPROVED FOR PROCESSING OF PAYMENT

Talwin Stone
 REVIEWER

Broad Koppel
 COUNTY CONTROLLER

5-20-14
 DATE REVIEW COMPLETED

5-27-14
 DATE



ALLEGHENY COUNTY
CONTRACT LOG
CONTRACT ADMINISTRATOR
412-350-7377

5-19

EXECUTIVE ACTION NUMBER 5808-14

Executive Action Date Approved 5/6/2014

Date received from Law Department 5/15/2014

Date Signed by County Manager 5-16-14

Date forwarded to Controller 5-16-14

Date received from Controller

Date returned to Department

To: DIRECTOR

Department: Emergency Services

From: COUNTY MANAGER

When billing please refer

Agreement#:

Contract prepared for: CENTURYLINK

161933

Description:

Request for authorization to enter into an agreement with United Telephone Company of Pennsylvania, L.L.C., DBA Centurylink, for the purchase, installation and maintenance of the shared distribution hardware and software needed to upgrade the County's 9-1-1 network and communication system.

Properly executed copies of the above-referenced agreement are returned herewith. You are requested to distribute those returned to you.

cc: Controller

Vendor: CENTURYLINK

EA NUMBER: 5808-14



REQUEST FOR EXECUTIVE ACTION
EA Title: CENTURYLINK 2014 WESTCORE SHARED COSTS
Originating Department: Emergency Services

Run Date: 05/06/2014

Page 1 of 1.

Department: Emergency Services 400 North Lexington Street Pittsburgh PA 15208	Est Cost: \$700,000.00
Office: 911	Est Revenue: \$0.00
Contact: Sharon Dagger Ext: 4124731717	County Match: \$0.00
Not Authorized by : Division Manager	Future Impact: \$700,000
Not Authorized by : Director	Included In Budget: Grant
Date Submitted By Agency: 05/02/2014	Cost Center:
Date Approved: 05/06/2014	Job: 33010001 33010911
	Object:

Summary:
 Request for authorization to enter into an agreement with United Telephone Company of Pennsylvania, LLC., DBA Centurylink, for the purchase, installation and maintenance of the shared distribution hardware and software needed to upgrade the County's 9-1-1 network and communication system.

Explanation:
 It is respectfully requested by the Chief of the Department of Emergency Services to authorize the Department to enter into a new agreement with United Telephone Company of Pennsylvania, LLC., DBA Centurylink. This agreement will allow for the purchase, installation and maintenance of the shared distribution computer hardware and software. This is Allegheny County's portion of the Westcore shared distribution costs.

Allegheny County, in conjunction with Armstrong County, Pennsylvania, requested proposals for certain hardware, software and maintenance services to upgrade the County's 9-1-1 network and communication system. Centurylink submitted a proposal for the provision of such hardware, software and maintenance services and was awarded the bid.

The cost for this upgrade shall not exceed \$700,000 (Seven hundred thousand dollars). Costs will be outlined in the agreement.

The effective date of the agreement shall be the date the contract is fully executed by all parties. The end date of the agreement will be 5 years from the acceptance date of the equipment and software. The acceptance date will be the date the Chief of Emergency Services provides written acceptance.

United Telephone Company of Pennsylvania, LLC., DBA Centurylink, 100 Centurylink Drive, Monroe, LA 71203.

# No.	Vendor	Project #	Contract Start Date	Contract End Date	Ag #	Previous \$	Change \$	Amount \$	Fee
1	CENTURYLINK		04/01/2014	08/31/2019		0.00	700,000.00	700,000.00	NO

cc: Controller Law Department Budget & Finance	<input checked="" type="checkbox"/> Approved as Submitted	Certified and Sealed : <i>Electronically Approved.</i> /s/ William McKain County Manager	<u>05/06/2014</u> Date
	<input type="checkbox"/> Approved Conditionally		
	<input type="checkbox"/> Denied		

Image Created From PDF File: 3.2.6 WestCORE Shared Distribution Agmt_Page_05.pdf

RECEIVED
OFFICE OF THE
COUNTY MANAGER

2014 MAY 15 PM 3: 38



CONTRACT FORM
COUNTY OF ALLEGHENY

DHS USE ONLY

Sharon Dagger _____
Prepared by
412-473-1717 _____
Phone Number

ON # _____

Department Emergency Services/9-1-1 Administration

Vendor United Telephone Co, DBA Centurylink Vendor # _____

Funder # _____
(if revenue)

Year 2014

Executive Action No. _____

	COST CENTER/JOB NUMBER	OBJECT/ACCOUNT #	SUBSIDIARY/COST CODE	AMOUNT
1	33010001	63010		\$237,580.00
2	33010911	63010		\$462,420.00
3				
4				
5				
6				
7				
8				
9				
10				
Contract Total				\$700,000.00

CONTROLLER'S OFFICE USE ONLY	
CONTRACTS SECTION	
AGREEMENT NO.	

CONTROLLER'S OFFICE USE ONLY	
CONTRACTS SECTION	
RECEIVED	
APPROVED	
POSTED	

SHARED DISTRIBUTION AGREEMENT

THIS SHARED DISTRIBUTION AGREEMENT ("Agreement" or "Contract")
between:

The COUNTY OF ALLEGHENY, a political subdivision of the Commonwealth of Pennsylvania, having its principal offices at 436 Grant Street, Pittsburg, Pennsylvania 15219

The COUNTY OF ARMSTRONG, a political subdivision of the Commonwealth of Pennsylvania, having its principal offices at 131 Armsdale Road, Kittanning, Pennsylvania 16201;

The COUNTY OF BUTLER, a political subdivision of the Commonwealth of Pennsylvania, having its principal offices at 124 W. Diamond Street, Butler, Pennsylvania 16001;

The COUNTY OF CAMBRIA, a political subdivision of the Commonwealth of Pennsylvania, having its principal offices at 200 South Center Street, Ebensburg, Pennsylvania 15931;

The COUNTY OF GREENE, a political subdivision of the Commonwealth of Pennsylvania, having its principal offices at 93 E. High Street, Waynesburg, Pennsylvania 15370;

The COUNTY OF INDIANA, a political subdivision of the Commonwealth of Pennsylvania, having its principal offices at 825 Philadelphia Street, Indiana, Pennsylvania 15701;

The COUNTY OF LAWRENCE, a political subdivision of the Commonwealth of Pennsylvania, having its principal offices at 430 Court Street, New Castle Pennsylvania 16101;

The COUNTY OF MERCER, a political subdivision of the Commonwealth of Pennsylvania, having its principal offices at Mercer County Commissioners - Courthouse, Mercer, Pennsylvania 16137;

The COUNTY OF SOMERSET, a political subdivision of the Commonwealth of Pennsylvania, having its principal offices at 300 North Center Avenue, Somerset, Pennsylvania 15501;

The COUNTY OF VENANGO, a political subdivision of the Commonwealth of Pennsylvania, having its principal offices at 1174 Elk Street, PO Box 831, Franklin, Pennsylvania 16323;

N66960

The COUNTY OF WESTMORELAND, a political subdivision of the Commonwealth of Pennsylvania, having its principal offices at 2 North Main Street, Suite 101, Greensburg, Pennsylvania 15601;

Each County is referred to individually as a "County" or "Customer" and collectively as "Counties" and "Customers"

AND

The United Telephone Company of Pennsylvania, LLC, a limited liability company organized and existing under the laws of the Commonwealth of Pennsylvania, having principal offices in 5454 W. 110th Street, Overland Park, Kansas 66211(hereinafter the "CONTRACTOR" or "CenturyLink").

WITNESSETH:

WHEREAS, the Counties in a cooperative effort with Armstrong County and the Southwestern Pennsylvania Emergency Response Group (SWPA Region 13) advertised to invite responses for a Request for Proposals for the provision of 9-1-1 customer premise equipment (CPE) for Westmoreland County; described as "NG911 CPE WestCORE and

WHEREAS, in response to the Counties' invitation, the CONTRACTOR submitted to the Counties a response to the Request for Proposal which was accepted and a contract awarded by the Counties' Board of Commissioners at a public meeting held the 15th day of August, 2013.

WHEREAS, all Counties shown in the Shared Distribution Costs document, included in Attachment "A", must enter into this Agreement and its individual agreement with CenturyLink prior to CenturyLink commencing installation of the Products and Services under this Agreement or under any other individual agreement with a WestCORE county. The "Effective Date" of this Agreement is the date on which it is signed by Contractor after all Counties have signed this Agreement and their individual agreements.

NOW, THEREFORE, for good and valuable consideration the parties hereto, intending to be legally bound hereby, covenant and agree as follows:

1. It is understood and agreed that the CONTRACT between the Counties and the CONTRACTOR shall include all the terms and conditions set forth in the following CONTRACT DOCUMENTS, all of which are on file in the Office of the Controller of Armstrong County, and are incorporated herein by reference thereto as if set forth herein at length a Published Legal Notice (Request for Proposals), Specifications/General Instructions to the Request for Proposals, the Request for Proposal, the Response to the Request for Proposal, Clarification Questions and Responses, Equipment Quantities, and this AGREEMENT (inclusive of its Attachments), as signed by the parties.

2. Conflicts within the Contract shall be resolved in this descending order of control: (a) the Contract, (b) Contractor's Response to the Request for Proposal, and (c) the Request for Proposal; provided, however, the following changes are made to Contractor's Response to the Request for Proposal:

- (i) The terms and conditions from Contractor's website incorporated by reference under the "Notice" section on page 5 of the Technical Proposal, Volume 1 and page 3 of the Cost Proposal of Contractor's Response to the Request for Proposal are not a part of this Contract.
- (ii) Section 2.28 is changed to provide that in addition to the Payment Bond required by that Section, Contractor shall provide each County with a Performance Bond executed by a surety company authorized to do business in the Commonwealth of Pennsylvania and made payable to the County in the amount of 100% of the individual County's shared cost of Equipment in Attachment "A" to this Agreement plus the individual County's individual cost of Equipment in Attachment "A" to its individual agreement within 14 days after the Effective Date for the faithful performance of the Contract up to the date of the County's signing off on system acceptance.

3. The CONTRACTOR agrees to provide the goods, as specified in the CONTRACT DOCUMENTS, at the price(s) and location(s) and within the time period(s) specified therein. Price terms for the Shared Distribution Costs are attached hereto and labeled Attachment "A." The maximum payment authorized under this AGREEMENT will be determined by unit prices and actual quantities used. Any written amendments to this Contract developed to negotiate or generate quantities, or clarify unit pricing, which was provided in the Response to the Request for Proposal shall be included in this section and become a part of the contract document.

4. The CONTRACTOR agrees that there will be no cost increase to the Counties during the term of the AGREEMENT. The CONTRACT and all incorporated and associated documents encompasses all financial considerations.

5. The term of this AGREEMENT shall be for a period of 60 Months. ✓

6. Conditioned upon CONTRACTOR's compliance with the terms and conditions of this AGREEMENT, the COUNTIES agree to make the payments as specified in Attachment "A" to CONTRACTOR within 45 days of receipt of (a) the invoice issued after signing off on system acceptance by the COUNTY for the items that were delivered and installed at that County's PSAP address and (b) the invoice issued at the beginning of each annual period for the maintenance services.

7. During the term of this CONTRACT, CONTRACTOR agrees to comply with all State and Federal laws prohibiting discrimination in hiring and employment opportunities, and to comply with the provisions of the Commonwealth Nondiscrimination Clause attached hereto as Attachment "B." CONTRACTOR shall not discriminate against any employee, applicant for employment, independent contractor or any other person

because of race, color, religious creed, ancestry, national origin, age, sex or handicap.

8. During the term of this CONTRACT, CONTRACTOR agrees to comply with all State and Federal laws regarding contracting with public bodies, and to comply with the provisions of the Commonwealth Contractor Integrity Clause attached hereto as Attachment "C."

9. COUNTY reserves the right for the COUNTY and, if applicable, the governmental source of any grant funding used to pay the CONTRACTOR (Federal Government or Commonwealth of Pennsylvania) to review such books and records of the CONTRACTOR as may be necessary to conduct an audit of all services performed, product delivered, and payments made under this CONTRACT. CONTRACTOR agrees to maintain such books and records, and retain them for a period of at least seven (7) years after the date the Services are performed or the Products are provided.

10. If the COUNTY consents to any subcontract, CONTRACTOR shall remain responsible for the quantity and quality of the performance of the subcontractor.

11. If a party fails to materially fulfill in a timely and proper manner its obligations under the CONTRACT, or in the event of material violation of any of the terms, conditions or covenants contained herein, the other party shall have the right by written notice to declare breaching party to be in breach of the CONTRACT. In a claiming party's notice of breach, the claiming party shall specify a time period not less than thirty (30) days within which the breaching party may cure such breach of contract or such longer period mutually agreed upon by the parties under Section 28.3 (Dispute Resolution), and if the breaching party shall fail to effectuate such cure to the claiming party's complete satisfaction within the cure period, the claiming party may declare the CONTRACT as terminated as of the date specified in claiming party's notice of breach. The breaching party reserves its rights to dispute such termination under Section 16.

12. This CONTRACT is entered into under and pursuant to the laws of the Commonwealth of Pennsylvania, and will in all respects be construed in accordance with the laws of said Commonwealth.

13. By executing this CONTRACT, the CONTRACTOR certifies that CONTRACTOR is not currently under suspension or debarment by the Commonwealth of Pennsylvania, any other state or the federal government. CONTRACTOR further agrees that no subcontractor who is suspended or debarred by the Commonwealth, any other state or the federal government may be used by CONTRACTOR to provide goods or services under this CONTRACT, and the Counties shall have the right to require the CONTRACTOR to terminate any subcontract with such a debarred subcontractor.

14. This CONTRACT, consisting of the CONTRACT DOCUMENTS specified above in 1., as well as associated documents in Attachment "D" consisting of Equipment Sales Product Annex; Best and Final Offer; the WestCORE Communications Plan; and Training Options; constitutes the entire agreement between the parties, and shall not be

modified or amended except by a written instrument signed by both parties.

15. It is understood and agreed that the associated documents in Attachment "D" were a product of negotiations between the CONTRACTOR and the Counties and neither party experienced a significant loss or gain.

16. Any legal proceedings to enforce rights under this CONTRACT shall be commenced in the Court of Common Pleas of Armstrong County, Pennsylvania, or with a district justice of the 33rd Judicial District of Pennsylvania (Armstrong County).

17. CenturyLink Charges. Customers will pay CenturyLink the rates and charges for Products and Services set forth in the Contract.

18. Taxes. Customers have, or will file, with CenturyLink a legitimate exemption from taxes under applicable law.

19. Payment. Customers' payments to CenturyLink must be in the form of electronic funds transfer (via wire transfer or ACH), cash payments (via previously-approved CenturyLink processes only), or paper check. Other than items subject to a bona fide dispute, CenturyLink may take action to compel payment of past due amounts after written notice to Customer, including suspension or termination of Services, unless prohibited by applicable law or regulation. Customers may not offset disputed amounts from one invoice against payments due on the same or another account.

20. Disputed Invoice Charges. If Customer disputes a charge in good faith, Customer may withhold payment of that charge if Customer makes timely payment of all undisputed charges within the payment period described in the Contract, and provides CenturyLink with a written explanation of the reasons for Customer's dispute of the charge. Customer must cooperate with CenturyLink to promptly resolve any disputed charge. If determined that the disputed charge is valid, Customer must promptly pay the charge.

21. WARRANTIES. EXCEPT AS, AND ONLY TO THE EXTENT EXPRESSLY PROVIDED IN CENTURYLINK'S RESPONSE TO THE REQUEST FOR PROPOSAL, CENTURYLINK DISCLAIMS ALL WARRANTIES.

22. SOFTWARE LICENSE. Except as, and only to the extent expressly provided in CenturyLink's Response to the Request for Proposal, where software is provided with a Product or Service, each Customer is granted a non-exclusive and non-transferable license or sublicense to use the software, including any related documentation, solely to enable each Customer to use the Products and Services in accordance with the applicable licensing requirements. Software licensing terms and conditions, including end-user licensing agreements and terms and conditions from CenturyLink's vendors may apply. Except as, and only to the extent expressly provided in CenturyLink's Response to the Request for Proposal, no rights are granted to source

code, and Customer will not reverse engineer, decompile, modify, enhance, copy, prepare derivative works, or reproduce any software.

23. CUSTOMER RESPONSIBILITIES FOR INSTALLATION. Customers will reasonably cooperate with CenturyLink or its agents to install the Products and Services. CenturyLink may refuse to install Products and Services or may discontinuac and disconnect Products and Services if any condition on a Customer's premises is unsafe or likely to cause injury to any person using Products and Services and notify Customer of such condition. The parties will discuss the condition. Additional Customer responsibilities relating to a particular Product or Service may be defined in the Contract.

24. LIMITATIONS OF LIABILITY.

24.1 Direct Damages. Each party's maximum liability for damages caused by its failure(s) to perform its obligations under the Contract is limited to: (A) proven direct damages for claims arising out of personal injury or death, or damage to real or personal property, caused by the party's negligent or willful misconduct; and (B) proven direct damages for all other claims arising out of the Contract, not to exceed in the aggregate an amount equal to a Customer's total net payments for the affected Products and Services as set forth in Attachment "A" (Shared Distribution Cost). A Customer's payment obligations are excluded from this provision.

24.2 Consequential Damages. NO PARTY WILL BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES FOR ANY CAUSE OF ACTION, WHETHER IN CONTRACT OR TORT. CONSEQUENTIAL, INCIDENTAL, AND INDIRECT DAMAGES INCLUDE, BUT ARE NOT LIMITED TO, LOST PROFITS, LOST REVENUES, AND LOSS OF BUSINESS OPPORTUNITY, WHETHER OR NOT THE OTHER PARTY WAS AWARE OR SHOULD HAVE BEEN AWARE OF THE POSSIBILITY OF THESE DAMAGES.

25. CenturyLink Termination. If CenturyLink terminates the Contract under Section 11 of the Contract, Customers will be liable for any acceptable Products and Services provided up to the date of termination, whether or not invoiced by the termination date, as well as any applicable termination charges specified in the Equipment Sales Product Annex.

26. FORCE MAJEURE. Neither party will be responsible for any delay, interruption or other failure to perform under the Contract due to acts, events, and causes beyond the control of the responsible party (a "Force Majeure Event"). Force Majeure Events include: natural disasters (e.g., lightning, earthquakes, hurricanes, floods); wars, riots, terrorist activities, and civil commotions; inability to obtain parts or equipment from third party suppliers; cable cuts by third parties, a local exchange carrier's activities, and other acts of third parties; explosions and fires; embargoes, strikes, and labor disputes; and governmental decrees and any other cause beyond the reasonable control of a party.

27. Definitions.

27.1 "Products" includes equipment, devices, hardware, software, cabling or other materials sold or leased to a Customer by or through CenturyLink as a separate item from, or bundled with, a Service.

27.2 "Services" means business communications services or other enhanced services, and non-regulated professional services provided to a Customer by or through CenturyLink under the Contract, excluding Products.

28. MISCELLANEOUS.

28.1 No Waiver of Rights. The failure to exercise any right under the Contract does not constitute a waiver of the party's right to exercise that right or any other right in the future.

28.2 No Third Party Beneficiaries. The Contract's benefits do not extend to any third party.

28.3 Dispute Resolution Negotiation. The parties will use good faith efforts to resolve any dispute promptly by negotiation at a higher level of management than the persons with direct responsibility for administration of the Contract. All negotiations and any documents exchanged related to the negotiations under this Section are confidential, and will be treated as compromise and settlement negotiations under applicable rules of evidence.

28.4 Notice. Notices required under the Contract must be submitted in writing to the party's address for notice listed in the Contract and, in the case of a dispute, notices must also be sent to:

CenturyLink
Attn: Senior Assistant General Counsel, Commercial Law
5454 W. 110th Street
Overland Park KS 66211

A County

To the addresses listed in the first paragraph of this contract.

28.5 Severability. If any provision of the Contract is found to be unenforceable by a court of competent jurisdiction, the Contract's unaffected provisions will remain in effect and the parties will negotiate a mutually acceptable replacement provision consistent with the parties' original intent.

IN WITNESS WHEREOF, the parties hereto have executed this AGREEMENT the day and year first above mentioned.

ATTEST

THE UNITED TELEPHONE COMPANY OF PENNSYLVANIA, LLC.
d/b/a CENTURYLINK

Name:
Title:

[Signature] 4/23/2014
Name: Constantine Gurdus
Title: Manager Office Management

COUNTY OF ALLEGHENY

[Signature]
William D. McKain, CPA
County Manager

APPROVED

[Signature]
Department of Emergency Services

APPROVED AS TO FORM

[Signature]
County Solicitor

[Signature]
Assistant County Solicitor

Agreement between the County of Allegheny and United Telephone Company of Pennsylvania LLC d/b/a CenturyLink approved on 5-6-14 at Number 5808-14.

N66960

ALLEGHENY COUNTY
ALLEGHENY COUNTY INSTITUTION DISTRICT
CONTRACT LOG
CONTACT PERSON: TAMMY PIFER
412 350-6965

AGENDA #: 1075-96-B-1

Date Authorized: 9/12/96

Moved: DAWIDA Second: CRANMER Vote: U

Date received from Law Department: 1/07/97
Date received by Commissioners: 1/07/97
Date forwarded to Controller: 1/14/97
Date received from Controller:
Date returned to Department: 1/16/97

✓ TO: Director
Department: CRIMINAL JUSTICE

From: James C. Massare
Chief Clerk

When Billing please refer:
Agreement # 36980
Contract #:

Vendor Name: ARMSTRONG COUNTY

Description:

Separate Intergovernmental Cooperation Agreements with the Counties of ARMSTRONG, BEAVER, BUTLER, WASHINGTON, and WESTMORELAND, and the CITY OF PITTSBURGH to release all customers which have a TAR code of Allegheny to the County of Allegheny so they may be selectively routed to an Allegheny County Answering Point AND Allegheny County will release all customers which have a TAR code of Armstrong, Beaver, Butler, Washington and Westmoreland Counties and the City of Pittsburgh to their respective answering points. NOTE: There are no Central Offices within Allegheny County which service customers in Armstrong County.

Properly executed copies of the above-referenced agreement are returned herewith. You are requested to distribute those returned you.

JCM/cam

INTERGOVERNMENTAL COOPERATION AGREEMENT

MADE AND ENTERED INTO this 7th day of January, 1994, by and between the COUNTY OF ALLEGHENY, a political subdivision of the Commonwealth of Pennsylvania, with offices at 101 Courthouse, Pittsburgh, PA 15219, hereinafter referred to as "Allegheny",

A
N
D

the COUNTY OF ARMSTRONG, a political subdivision of the Commonwealth of Pennsylvania, with offices located at 450 East Market Street, Kittanning, PA 16201, hereinafter referred to as "Armstrong".

WITNESSETH:

WHEREAS, the Commonwealth of Pennsylvania has passed Act 78 of 1990, the Public Safety Emergency Telephone Act, hereinafter referred to as "the Act" to enable all counties to set up 9-1-1 systems; and,

WHEREAS, Allegheny and Armstrong have developed such a 9-1-1 system; and,

WHEREAS, Allegheny and Armstrong are served in common by certain telephone exchanges; and,

WHEREAS, the provisions of the Act require that there be cooperation between adjoining counties that are served in such a way; and,

WHEREAS, the parties desire to enter into an intergovernmental agreement to memorialize their agreement related to provision of 9-1-1 service provided in such areas served in common by certain telephone exchanges.

NOW, THEREFORE, intending to be legally bound hereby, the parties hereto agree as follows:

1. The parties recognize that certain persons residing within Allegheny County are served by the North Pittsburgh Telephone Company and have a Freeport exchange, with a phone prefix of 295, which has a central office in Armstrong County. Armstrong will retain 9-1-1 service for these exchanges so that all default records will flow to the Armstrong 9-1-1 center. Armstrong agrees to release all customers with a 295 phone

Image Created From PDF File: P3 Armstrong Agmt.pdf

prefix that have a TAR code of Allegheny to the County of Allegheny so they can be selectively routed to an Allegheny County answering point for 9-1-1 service.

2. Allegheny and Armstrong agree that all costs associated with providing 9-1-1 service to persons identified in Section 1 above shall be borne by the party providing such 9-1-1 services as identified above except to the extent otherwise provided for in this Agreement.

3. The parties agree that any telephone company costs, if any, that are associated with providing selective routing as identified in Section 1 above will be borne by the party receiving the 9-1-1 TAR contribution rate for such service.

4. This Agreement shall become effective upon execution by both parties and shall remain in effect unless and until terminated by either party by delivery of written notice of termination to the other party at least sixty (60) days in advance of the termination date.

5. Neither party shall have the right or power to assign, delegate or subcontract any rights or duties pursuant to this agreement without the prior written permission of the other party. Any assignment, delegation or subcontracting will be subject to all of the terms, conditions and other provisions of this agreement and the assigning party will remain liable to the other party with respect to each and every term, condition and other provision hereto to the extent that the assigning party would have been obligated if no assignment, delegation or subcontract had been made.

6. Neither party nor any subcontractor nor any person or persons acting on their behalf shall discriminate against any person because of race, gender, age, creed, color, religion, national origin, ancestry, handicap or disability in the provision of services pursuant to this agreement.

7. Modifications to this Agreement may be made with the consent of both parties to the Agreement by a written amendment duly executed by the parties.

8. No elected official, director, officer, agent or employee of either party shall be charged personally or held contractually liable by or to the other party under any of the terms or provisions of this Agreement or because of any breach thereof or because of its or their execution, approval or attempted execution of this Agreement.

9. This agreement shall be deemed to have been made in and will be construed and enforced in accordance with the laws of the Commonwealth of Pennsylvania.

10. A waiver by either party of any breach of any of the provisions hereof shall not be deemed a waiver of any succeeding breach of such provision or as a waiver of any other provision.

Image Created From PDF File: P4 Armstrong Agmt.pdf

11. Should any term, provision or other part of this Agreement be declared illegal or unenforceable, it shall be excised or modified to conform to the appropriate laws or regulations and the remainder of the Agreement shall not be affected but shall remain in full force and effect.

12. The provisions, covenants and conditions in this Agreement apply to bind the parties, their legal heirs, representatives, successors and assigns.

13. All notices, reports and documents required under this Agreement shall be in writing and shall be mailed by Certified Mail, postage prepaid, or by telephone facsimile transmission (fax) confirmed by letter, addressed to each party as follows, or to such other place as the parties may from time to time designate in writing:

As to Allegheny:

Coordinator, Allegheny County 9-1-1
County of Allegheny
1520 Penn Avenue
Pittsburgh, PA 15222

As to Armstrong:

Director, Armstrong County 9-1-1
450 East Market Street
Kittanning, PA 16201

or to such other place as the parties may from time to time designate in writing.

14. It is understood by and between Armstrong and Allegheny that nothing contained herein is intended or shall be construed to, in any respect, create or establish the relationship of partners between Armstrong and Allegheny, or as constituting either party as the general representative or general agent of the other party for any purpose whatsoever; nor shall anything contained herein be deemed to give any third party any claim or right of action against either party which would not otherwise exist.

IN WITNESS WHEREOF, and intending to be legally bound to all of the above terms and conditions, the parties have hereto affixed their signatures below.

COUNTY OF ARMSTRONG

James Spill
Sam Miller

Board of Commissioners

ATTEST

Judy Ruppel
Chief Clerk

COUNTY OF ALLEGHENY

Larry Durr
Bob Crumley
Mike Downes

Board of Commissioners

ATTEST

John C. M... ..
Chief Clerk

APPROVED

[Signature]
9-1-1 Director, Division of Criminal Justice

APPROVED AS TO FORM

Kerry A. Kraus
Allegheny County Solicitor

[Signature]
Assistant County Solicitor

Agreement between the County of Armstrong and the County of Allegheny/Criminal Justice Division authorized by the Allegheny County Board of Commissioners on 9/12/96 at Agenda Number 1076-B-96.

Attachments to (3.2. Inter-Agency/Inter-City/County Agreements/Mutual Aid Agreements):

- 1) [3 2 7 211 Contract Agmt P1.pdf](#)
- 2) [3 2 7 211 Contract Agmt P10.pdf](#)
- 3) [3 2 7 211 Contract Agmt P2.pdf](#)
- 4) [3 2 7 211 Contract Agmt P3.pdf](#)
- 5) [3 2 7 211 Contract Agmt P4.pdf](#)
- 6) [3 2 7 211 Contract Agmt P5.pdf](#)
- 7) [3 2 7 211 Contract Agmt P6.pdf](#)
- 8) [3 2 7 211 Contract Agmt P7.pdf](#)
- 9) [3 2 7 211 Contract Agmt P8.pdf](#)
- 10) [3 2 7 211 Contract Agmt P9.pdf](#)
- 11) [3.2.2 Beaver Agmt Page 1.pdf](#)
- 12) [3.2.2 Beaver Agmt Page 2.pdf](#)
- 13) [3.2.2 Beaver Agmt Page 3.pdf](#)
- 14) [3.2.2 Beaver Agmt Page 4.pdf](#)
- 15) [3.2.2 Beaver Agmt Page 5.pdf](#)
- 16) [3.2.2 Beaver Agmt Page 6.pdf](#)
- 17) [3.2.2 Beaver Agmt Page 7.pdf](#)
- 18) [3.2.2 Beaver Agmt Page 8.pdf](#)
- 19) [3.2.3 Butler Agmt Page 1.pdf](#)
- 20) [3.2.3 Butler Agmt Page 2.pdf](#)
- 21) [3.2.3 Butler Agmt Page 3.pdf](#)
- 22) [3.2.3 Butler Agmt Page 4.pdf](#)
- 23) [3.2.4 Washington Agmt Page 1.pdf](#)
- 24) [3.2.4 Washington Agmt Page 2.pdf](#)
- 25) [3.2.4 Washington Agmt Page 3.pdf](#)
- 26) [3.2.4 Washington Agmt Page 4.pdf](#)
- 27) [3.2.5 Westmoreland Agmt Page 1.pdf](#)
- 28) [3.2.5 Westmoreland Agmt Page 2.pdf](#)
- 29) [3.2.5 Westmoreland Agmt Page 3.pdf](#)
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- 31) [3.2.5 Westmoreland Agmt Page 5.pdf](#)
- 32) [3.2.5 Westmoreland Agmt Page 6.pdf](#)
- 33) [3.2.6 WestCORE Shared Distribution Agmt Page 01.pdf](#)
- 34) [3.2.6 WestCORE Shared Distribution Agmt Page 02.pdf](#)
- 35) [3.2.6 WestCORE Shared Distribution Agmt Page 03.pdf](#)
- 36) [3.2.6 WestCORE Shared Distribution Agmt Page 04.pdf](#)
- 37) [3.2.6 WestCORE Shared Distribution Agmt Page 05.pdf](#)
- 38) [3.2.6 WestCORE Shared Distribution Agmt Page 06.pdf](#)
- 39) [3.2.6 WestCORE Shared Distribution Agmt Page 07.pdf](#)
- 40) [3.2.6 WestCORE Shared Distribution Agmt Page 08.pdf](#)
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- 42) [3.2.6 WestCORE Shared Distribution Agmt Page 10.pdf](#)
- 43) [3.2.6 WestCORE Shared Distribution Agmt Page 11.pdf](#)
- 44) [3.2.6 WestCORE Shared Distribution Agmt Page 12.pdf](#)
- 45) [3.2.6 WestCORE Shared Distribution Agmt Page 13.pdf](#)
- 46) [3.2.6 WestCORE Shared Distribution Agmt Page 14.pdf](#)
- 47) [P1 Armstrong Agmt.pdf](#)
- 48) [P2 Armstrong Agmt.pdf](#)
- 49) [P3 Armstrong Agmt.pdf](#)
- 50) [P4 Armstrong Agmt.pdf](#)
- 51) [P5 Armstrong Agmt.pdf](#)

3.3. Explanation of Modifications/Changes to Original Plan

Changes from the previous plan are noted throughout the current plan.

3.4. Compliance with Pennsylvania Code Requirements

Compliance with Pennsylvania Code Minimum Standards for PSAPs REQUIREMENTS	Allegheny County Complies		Comments
	YES	NO	
The law enforcement, fire protection, emergency medical services, rescue services and advanced life support services within the boundaries of the political subdivision shall be included.	X		
The system shall operate on a 24-hours a day, 7 days per week basis.	X		
9-1-1 related calls shall be answered by trained operators dedicated to 9-1-1 operations.	X		
Ninety percent of 9-1-1 calls shall be answered within 10 seconds.	X		
Incoming 9-1-1 calls shall be recorded via a multi-track voice recorder.	X		
9-1-1 operators shall record incoming calls at their respective answering station to allow for instant playback.	X		
Voice recorded 9-1-1 information shall be archived for at least 30 days.	X		
A PSAP shall have stand-by emergency electrical power generation equipment and sufficient fuel supply to sustain operation for a minimum of 7 days. PSAPs Federally funded under civil defense/emergency management shall maintain a 14-day fuel supply.	X		
A minimum of two lines for each established exchange or central office shall be provided for incoming 9-1-1 calls.	X		
A minimum of two administrative lines shall be provided for non-emergency or routine, or both, calls.	X		
Each 9-1-1 PSAP shall have the ability to force a disconnect with a calling party.	X		
Public pay stations, semi public pay stations and COCOTs [Customer Owned Coin Operated Telephones] shall have access to 9-1-1 without coin insertion or other charge.	X		
If no local address is available, the County or PSAP shall adopt a grid system, zip code identifier or other acceptable identifier method for support of dispatch and emergency service response to rural locations. The predicted number of addresses not in the data base shall be listed as a description of the identifying method chosen.	X		
If ANI and ALI or computer aided dispatch equipment is utilized, an uninterruptable power supply shall be employed. This is in addition to the required standby electrical power generator.	X		
If ANI and ALI are employed, the following minimum data shall be displayed except in the case of party lines or mobile lines: (A) the telephone number of the calling party. (B) The name of the calling party. (C) The address or identifier of the calling phone party.	X		
Adjacent PSAPs in contiguous counties and all PSAPs within the County shall be connected via private dedicated lines.	X		
Mutual Aid agreements required for sharing and dispatching emergency services shall be executed under 35 Pa. C.S.A. § 7504 (relating to coordination, assistance and mutual aid) to enhance emergency response capability. Procedures shall be developed with adjacent counties, if appropriate, to provide for emergency responses	X		See section 3.2

to fringe areas of city/county and calls received over foreign exchange lines.			
The 9-1-1 access shall be provided to cellular telephone, improved mobile telephone service or a system which provides voice telephone service to a mobile station.	X		
The 9-1-1 operators, dispatch personnel and supervisors shall receive a minimum 200 hours classroom and hands on instruction. The APCO training course or a similar course that is used is subject to [Agency] approval. In addition to minimum training requirements, a county may require additional training at its discretion.	X		
Arrangements for bilingual support or subscription to AT&T's language line or similar service shall be provided.	X		
TDD/TTY service shall be provided.	X		
The primary PSAP shall have the capability to receive and transmit watches and warnings from the Agency warning network and function according to the standards of the network.	X		
The PSAP shall provide an interconnect to the statewide radio system (800Mhz) or other systems prescribed by the agency.	X		
Incoming 9-1-1 calls to a PSAP shall generate an audible signal.	X		
The PSAP shall provide identification and explanation of routing profiles.	X		
The PSAP shall have a minimum of two answering positions.	X		
The PSAP shall provide call progress signals.	X		
The PSAP shall possess immediate/splash ringing.	X		
The primary PSAP senior supervisor/manager shall be designated as the county warning and communications officer.	X		
The appointed county 9-1-1 coordinator may not be in conflict with the duties of the county emergency management coordinator.	X		
Supporting documentation describing the geographic location and special relationships of the 9-1-1 primary PSAP (county/city) to the emergency operations center shall be provided in the application.	X		
Supporting documentation describing the organizational structure, message handling process between PSAPs and emergency operations center during emergencies, and supporting communications between PSAPs and between PSAPs and emergency operations center during emergencies shall be provided in the application.	X		
Manual Transfer Manual transfer shall allow transfer of a received call to a dialed number.	X		
Default Routing The capability to route a 9-1-1 call to a designated default PSAP when the incoming 9-1-1 call cannot be selectively routed due to an ANI failure, garbled digits or other cause.	X		
Alternate Routing The capability of routing 9-1-1 calls to a designated alternate location if all the 9-1-1 trunks to the primary PSAP are busy. It may also be activated upon request when 9-1-1 equipment fails or the PSAP itself is disabled.	X		
Selective Routing Selective routing is directed by selective routing tables which are defined by local jurisdictions. The selective routing file resides in the control office or CPE.	X		
Automatic Call Distributor			

Equipment that distributes incoming calls to available PSAP call attendants in the order the calls are received or holds calls until a call attendant becomes available.	X		
Computer Aided Dispatch (CAD) interface option The means of automatically introducing the ALI data into a CAD system, as opposed to manually entering the information.	X		
CPE [Customer Premises Equipment] Terminal equipment at a PSAP or secondary answering location.	X		
Conferencing The capability of allowing a PSAP call attendant to monitor an incoming call after it has been transferred to the action agency.	X		
ALI [Automatic Location Identification] The ALI, when employed, shall have the capability to display the correct PSAP and responsible law enforcement, fire, emergency medical services and other public safety agencies. The ALI shall be operated and maintained at a level sufficient to ensure that the ALI display will be retrieved in less than 5 seconds for 95 out of 100 attempts during the average busy hour.	X		
ALI/ANI [Automatic Location Identification/Automatic Number Identification] ANI/ALI shall follow the call to each position which picks up a call even if simultaneous pickup occurs and on transfers to other 9-1-1 equipped PSAPs and on transfer of 9-1-1 calls.	X		
ALI features: The following features are required if ALI is employed:			
(A) The ALI file will be accessed from the PSAP when ANI data associated with the call is identified.	X		
(B) ALI will display the name and address associated with the dialing telephone number once the PSAP receives the 9-1-1 call.	X		
(C) ALI identifies the type of telephone service; that is, coin phone, residence or business.	X		
(D) ALI identifies the emergency service number of the location of the emergency services requestor which, in turn, identifies the law enforcement, fire, emergency medical services, and other emergency responders for the calling address.	X		
(E) ALI data is retained and redisplayed when a call placed on hold is retrieved by the PSAP call attendants.	X		
(F) An address that does not have a telephone service will not have a file in the ALI database. However it shall be identified in the accepted grid base, zip code identifier or other approved system.	X		
ALI/ANI Transfer If ALI/ANI is employed, transfer capabilities shall be consistent and reliable. Transfers between appropriately equipped PSAPs shall include full ANI and ALI capabilities even if a cross tandem transfer is involved. If ALI transfer is not technically possible, access via a secondary inquiry is permissible.	X		
Conference Release If three-way conferencing is employed, release of the call shall allow the transferring PSAP to leave the call without disrupting the connection between the 9-1-1 caller and the agency the call was transferred to.	X		
Three Way Conferencing Three-way calling among the 9-1-1 caller, the transferring agency, and the transferred to agency, shall be initiated with the operation of an add-on button to obtain dial tone and the dialing of that agency's	X		

number.			
Selective Transfer Selective transfer shall automatically transfer or receive a 9-1-1 call to an agency providing the service required as designated by the emergency service number.	X		
Emergency Broadcast Interconnection Automatic ring down or tie line interconnect between the primary PSAP and the operational area emergency broadcast station common primary control station is an eligible enhancement feature.	X		
Incident Reporting System The City/County complies with the current Agency reporting system.	X		

3.5. List of Participating Agencies (Police, Fire, EMS)

Image Created From PDF File: 3 5 List of Participating Agencies Page1.pdf

3.5 LIST OF PARTICIPATING AGENCIES (POLICE, FIRE, EMS)

Allegheny County
List of Participating Agencies
POLICE DEPARTMENTS

Aspinwall
Avalon
Baldwin Boro
Baldwin Twp
Bellevue
Blawnox
Brackenridge
Braddock
Braddock Hills
Northern Regional PD
Brentwood
Bridgeville
Carnegie
Castle Shannon
Cheswick
Churchill
Clairton
Collier Twp
Crafton
Dormont
Duquesne
East Deer Twp
East McKeesport
East Pittsburgh
Edgewood
Elizabeth Boro
Elizabeth Twp
Etna
Fawn Twp
Forest Hills
Forward Twp
Fox Chapel
Franklin Park

Frazer Twp
Glassport
Green Tree
Hampton Twp
Harmar Twp
Harrison Twp
Heidelberg
Homestead
Indiana Twp
Ingram
Jefferson Hills
Kennedy Twp
Leetsdale
Liberty
Lincoln
McCandless
McKees Rocks
McKeesport
Millvale
Mt. Lebanon
Mt. Oliver
Munhall
North Braddock
Oakdale
Oakmont
O'Hara Twp
Ohio Twp
Penn Hills
Penn State
Pittsburgh
Pleasant Hills
Phum
Port Vue

Image Created From PDF File: 3 5 List of Participating Agencies Page2.pdf

Rankin
Reserve Twp
Robinson Twp
Ross Twp
Scott Twp
Sewickley
Shaler Twp
Sharpsburg
South Fayette Twp
South Park Twp
Springdale
Springdale Twp
Stowe Twp
Swissvale

Tarentum
Turtle Creek
Verona
Versailles
West Deer Twp
West Homestead
West View
Whitaker
White Oak
Wilkins Twp
Wilkinsburg
Allegheny County PD
Allegheny County Sheriff

Allegheny County
List of Participating Agencies
FIRE DEPARTMENTS

Aleppo Twp VFD
Aspinwall VFD
Avalon VFD
Baldwin – South Baldwin VFD
Baldwin – Independent VFC #1
Baldwin – Becks Run VFD
Baldwin – Option VFD
Bellevue VFD
Ben Avon VFD
Blawnox VFD
Brackenridge – Pioneer Hose Co. 1
Braddock VFC #2
Braddock Hills VFD
Bradford Woods VFD
Brentwood VFD
Bridgeville VFD
Carnegie VFD
Castle Shannon VFD
Chalfant VFD
Cheswick VFD
Churchill VFD

Clairton VFD
Collier Twp – Kirwan Heights VFD
Collier Twp – Presto VFD
Collier Twp – Rennerdale VFD
Crafton VFD
Dormont VFD
Dravosburg VFC #1
Duquesne VFD
East Deer Twp VFD
East McKeesport – United Fire Rescue
East Pittsburgh VFD
Edgewood VFD
Elizabeth VFD
Elizabeth Twp FR – Blythedale
Elizabeth Twp FR – Greenock
Elizabeth Twp FR – Central
Elizabeth Twp FR – Blaine Hill VFD
Elizabeth Twp FR – Buena Vista VFD
Emsworth VFD
Etna VFD
Fawn Twp VFC #1

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Fawn Twp VFC #2	Munhall VFC #1
Forest Hills VFD	Munhall VFC #2
Forward Twp – Gallatin Sunnyside VFD	Munhall VFC #3
Forward Twp VFC #1	Munhall VFC #4
Forward Twp – Bunola VFD	Munhall VFC #5
Fox Chapel VFD	Neville Twp – Neville Island VFD
Franklin Park VFD	North Braddock VFD
Frazer Twp VFC #1	North Fayette Twp VFD
Frazer Twp VFC #2	North Versailles Twp – West Wilmerding VFD
Glassport – Citizens Hose VFC #1	North Versailles Twp – Crestas VFD
Green Tree VFD	North Versaille Twp VFD
Hampton Twp VFC #1	North Versaille Twp VFD
Hampton Twp – North Hampton VFD	North Versaille Twp VFD
Harrison Twp – Citizens Hose VFC #2	Oakdale VFD
Harrison Twp – Hilltop Hose VFC #3	Oakmont VFD
Harrison Twp – Harrison Hills VFC #4	O'Hara Twp – Pleasant Valley VFD
Heidelberg VFD	O'Hara – Parkview VFD
Homestead VFD	Ohio Twp VFD
Indiana Twp – Dorseyville VFD	Penn Hills – Lincoln Park VFC #1
Indiana Twp – Middle Road VFD	Penn Hills – Rosedale VFC #2
Indiana Twp – Rural Ridge VFD	Penn Hills – North Bessemer VFC #3
Ingram VFD	Penn Hills – Point Breeze VFC #4
Jefferson Hills – Jefferson Hills Fire Rescue	Penn Hills – Thad Stevens VFC #5
Jefferson Hills – Florefffe VFD	Penn Hills – Universal VFC #6
Jefferson Hills – Gill Hall VFD	Penn Hills VFC #7
Jefferson Hills – 885 Area VFD	Pine Twp – Wexford VFD
Kennedy Twp VFD	Pitcairn Hose Co 1
Leetsdale VFD	Pitcairn Relief Co 2
Liberty VFD	Pittsburgh FD
Lincoln VFD	Pleasant Hills VFD
Marshall Twp VFD	Phum – Unity VFC #1
McCandless – Highland Fire Assoc	Phum – Renton VFC #2
McCandless – Ingomar VFD	Phum – Logans Ferry VFC #3
McCandless – Peebles VFD	Phum – Holiday Park VFC #4
McKees Rocks VFD	Port Vue – Vigilant Hose VFC #1
McKeesport FD	Rankin VFD
Millvale VFD	Reserve Twp – Mt. Troy VFD
Mt. Lebanon VFD	Reserve Twp – Spring Garden VFD
Mt. Oliver VFD	Richland Twp VFD

Image Created From PDF File: 3 5 List of Participating Agencies Page4.pdf

Robinson Twp – Forest Grove VFD	South Park Twp – Library VFD
Robinson Twp – Groveton VFD	South Versailles Twp – Coulter VFD
Robinson Twp – Moon Run VFD	Springdale VFD
Ross Twp – Evergreen VFD	Stowe Twp VFD
Ross Twp – Berkeley Hills VFD	Stowe Twp – Presston VFC #5
Ross Twp – Perrysville VFD	Swissvale FD/VFD
Ross Twp – Quail VFD	Tarentum – Highland Hose VFD
Ross Twp – Fairview VFD	Tarentum – Eureka Hose VFD
Ross Twp – Seville VFD	Tarentum – Summit Hose VFD
Ross Twp – Keating VFD	Turtle Creek VFD
Ross Twp – Laurel Gardens VFD	Verona VFD
Ross Twp Fire Police	Versailles VFD
Scott Twp – Bower Hill VFD	West Deer VFC #1
Scott Twp – East Carnegie VFD	West Deer VFC #2
Scott Twp – Glendale VFD	West Deer VFC #3
Sewickley – Cochran Hose VFD	West Elizabeth VFD
Shaler Twp – Bauerstown VFD	West Homestead VFD
Shaler Twp – Cherry City VFD	West View VFD
Shaler Twp – Elfinwild VFD	Whitaker VFD
Shaler Twp – Shaler Villa VFD	White Oak VFC #1
Shaler Twp – Sharps Hill VFD	White Oak – Rainbow VFD
Shaler Twp – Undercliff VFD	Wilkins Twp VFC #1
Sharpsburg VFD	Wilkins Twp VFC #3
South Fayette Twp – Cuddy VFC #1	Wilkins Twp VFC #4
South Fayette Twp – Sturgeon VFC #2	Ross-West View EMS
South Fayette Twp – Fairview VFC #3	NorthWest EMS
South Fayette Twp – Oak Ridge VFC #4	Emerson Fire Brigade
South Park Twp – Broughton VFD	Allegheny Valley VFD

Allegheny County
List of Participating Agencies
EMS AGENCIES

Baldwin EMS	East Deer Twp EMS
Brentwood EMS	Eastern Area Pre-Hospital Services
Carnegie EMS	Elizabeth Twp Area EMS
Citizens Hose VFC #2 EMS	Eureka Hose EMS
Clairton EMS	Foxwall EMS
Collier Twp – Kirwan Heights VFD	Guardian Angel Ambulance
Collier Twp – Rennerdale VFD	Hampton Twp EMS

Image Created From PDF File: 3 5 List of Participating Agencies Page5.pdf

Heidelberg EMS
Ingram Ambulance
Jefferson Hills Area Ambulance
Lincoln VFD
Lower Valley Ambulance
McCandless – Franklin Park Ambulance
McKeesport Ambulance Rescue Service
Medical Rescue Team South
Munhall Area Pre-Hospital Services
North Versailles Twp EMS
Northwest EMS
O’Hara Twp – Parkview VFD EMS
Penn Hills EMS
Plum EMS
Pitcairn EMS

Pittsburgh EMS
Priority One EMS
Richland EMS
Robinson EMS
Ross – West View EMS
Scott Twp EMS
Seneca Area EMS
Shaler Area EMS
SouthBridge EMS
St. Margarets Paramedics
UPMC PACER
West Deer Ambulance
White Oak EMS
Woodland Hills EMS

Allegheny County
List of Participating Agencies
ALLEGHENY COUNTY AGENCIES

Allegheny County Fire Marshal
Allegheny County Fire Academy
Allegheny County 9-1-1

Allegheny County EMA
Allegheny County EMS

Attachments to (3.5. List of Participating Agencies (Police, Fire, EMS)):

- 1) [3 5 List of Participating Agencies Page1.pdf](#)
- 2) [3 5 List of Participating Agencies Page2.pdf](#)
- 3) [3 5 List of Participating Agencies Page3.pdf](#)
- 4) [3 5 List of Participating Agencies Page4.pdf](#)
- 5) [3 5 List of Participating Agencies Page5.pdf](#)

3.6. List of Additional Agencies Served

Allegheny County does not take after hour calls for any department that they do not already dispatch for during regular business hours.

3.7. Special Considerations

Image Created From PDF File: 3 7 Special Considerations.pdf

3.7 SPECIAL CONSIDERATIONS

Allegheny County (County) is an area of 730 square miles with a population of approximately 1,231,527. The County is home to 130 municipalities, including the cities of Pittsburgh, Clairton, McKeesport and Duquesne, and is arguably the hub of business, health care, higher education and professional sports in Southwest Pennsylvania. It is estimated by some that the workday population grows to between four and five million people.

The County's 130 municipalities range from city skyline to rural residential. Identifying the location for municipal response area presents extremely challenging scenarios in the 9-1-1 environment because the citizen callers are often unfamiliar within specific boundaries when traversing these multiple areas and unable to specify as to his/her personal location at the time of a 911 call. Contributing to this challenge are numerous interstate highway systems, heavily traveled navigable rivers, two airports that support passengers daily, along with commuter rail services.

Allegheny County is also home to major league and college sports and exhibition venues including baseball, football, and hockey along with nationally recognized convention facilities, all of which attract multiple visitors from outside of the region. Stadium and/or arena events attract large crowds weekly. Multiple large businesses, educational, regional health care, retail and industrial facilities also contribute to a large commuter population often unfamiliar with their municipal surroundings.

Attachments to (3.7. Special Considerations):

- 1) [3.7 Special Considerations.pdf](#)

4. GEOGRAPHIC

4.1. Population Density

Image Created From PDF File: 4 1 Population Density.pdf

4.1 POPULATION DENSITY

Reference: United States Census Bureau http://quickfacts.census.gov/qfd/states/42/42003.html	
Population, 2013 estimate	1,231,527
Population, 2010 (April 1) estimates base	1,223,348
Population, percent change, April 1, 2010 to July 1, 2013	0.70%
Population, 2010	1,223,348
Persons under 5 years, percent, 2013	5.20%
Persons under 18 years, percent, 2013	19.20%
Persons 65 years and over, percent, 2013	17.10%
Female persons, percent, 2013	51.90%
Living in same house 1 year & over, percent, 2008-2012	86.80%
Language other than English spoken at home, pct age 5+, 2008-2012	6.80%
Mean travel time to work (minutes), workers age 16+, 2008-2012	25.8
Housing units, 2013	587,831
Homeownership rate, 2008-2012	65.80%
Housing units in multi-unit structures, percent, 2008-2012	26.90%
Median value of owner-occupied housing units, 2008-2012	\$120,300
Households, 2008-2012	524,392
Persons per household, 2008-2012	2.27
Land area in square miles, 2010	730.08
Persons per square mile, 2010	1,675.60
FIPS Code	3
Metropolitan or Micropolitan Statistical Area	Pittsburgh, PA Metro Area

Attachments to (4.1. Population Density):

- 1) [4.1 Population Density.pdf](#)

4.2. Major Transportation Routes and Municipalities within the County, Neighboring Counties and States

Image Created From PDF File: 4.2.1 2013 Major Transportation Map.pdf

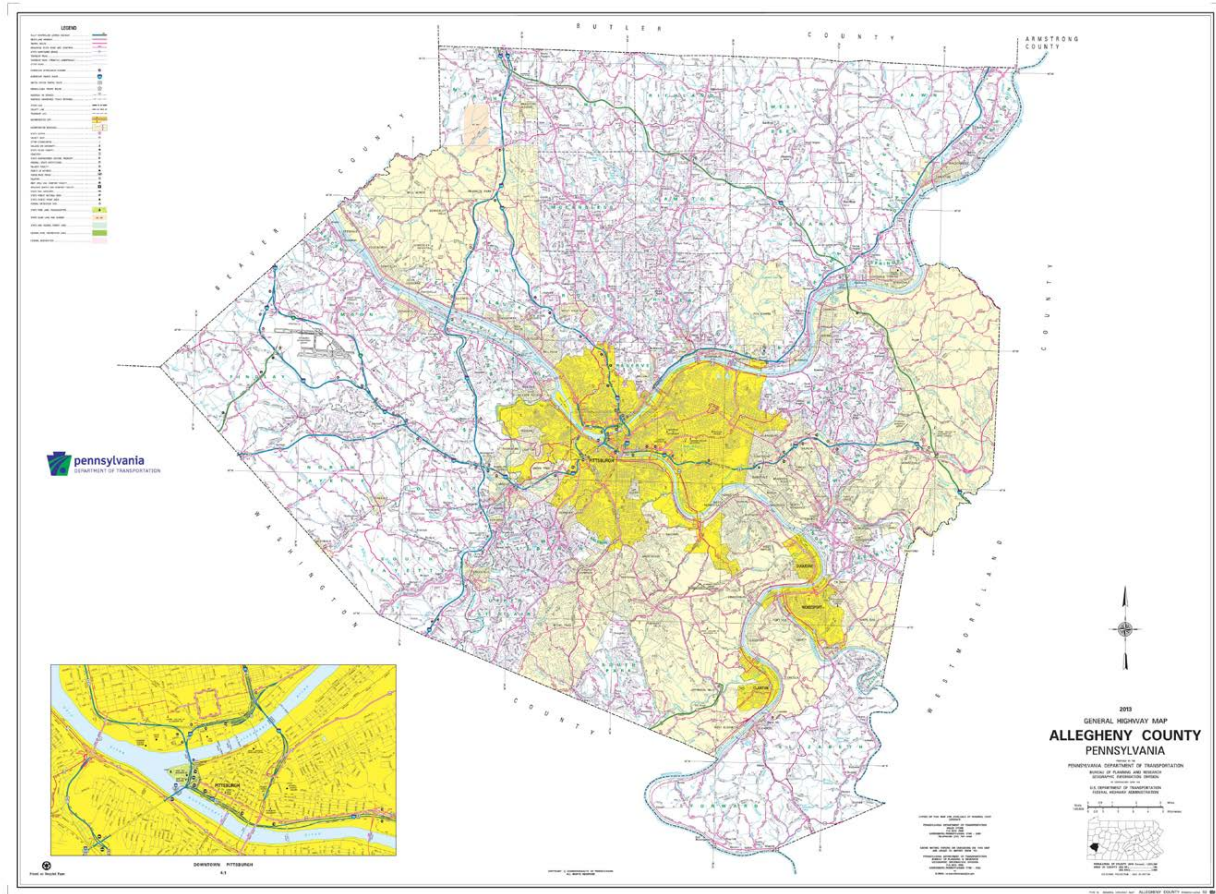
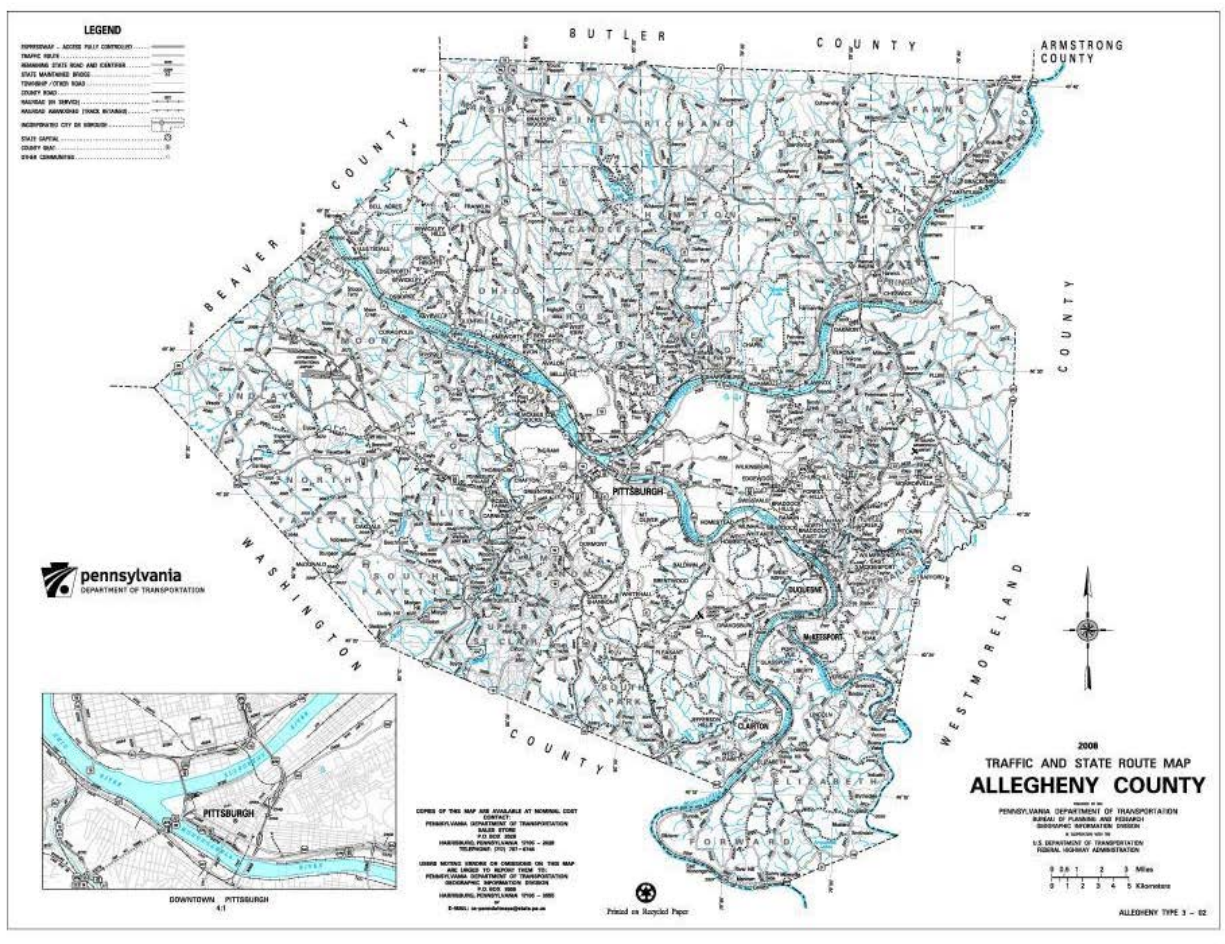


Image Created From PDF File: 4.2.2 Municipalities & Boarding Counties.pdf



Attachments to (4.2. Major Transportation Routes and Municipalities within the County, Neighboring Counties and States):

- 1) [4.2.1 2013 Major Transportation Map.pdf](#)
- 2) [4.2.2 Municipalities & Boarding Counties.pdf](#)

4.3. Wireline Telephone Service Areas, Central Office Boundaries &/or Wire Center Boundaries

Image Created From PDF File: 4 3 p1 Telephone Service Areas.pdf

4.3 TELEPHONE SERVICE AREAS / CENTRAL OFFICE LOCATIONS

Allegheny County, PA - NPA – NXX Boundaries

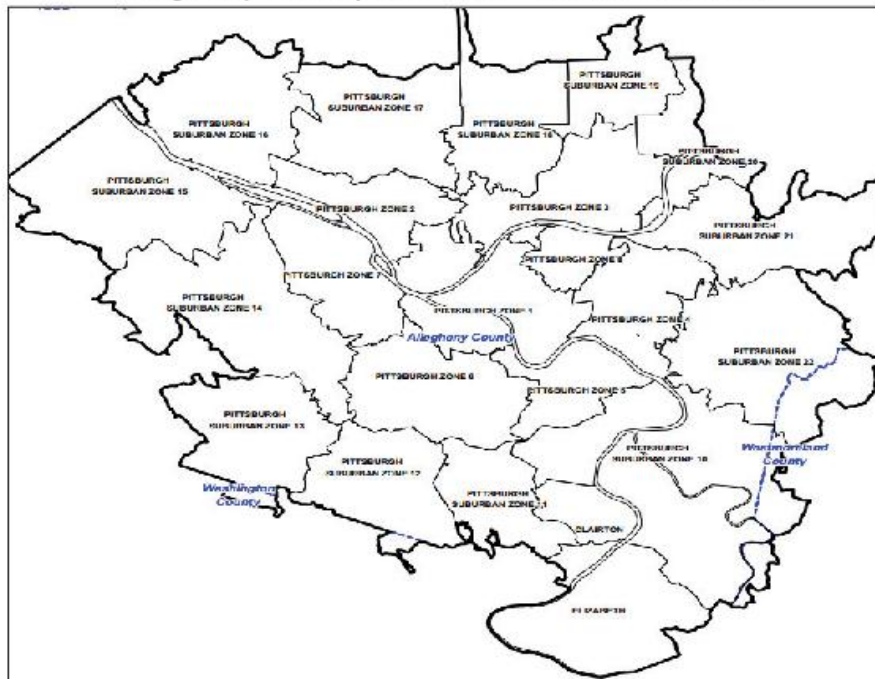


Image Created From PDF File: 4 3 p2 Telephone Service Areas.pdf

NPA	NXX	Rate Center	NPA	NXX	Rate Center	NPA	NXX	Rate Center
412	267	Pittsburgh Suburban Zone 10	412	308	Pittsburgh Suburban Zone 12	412	248	Pittsburgh Suburban Zone 14
412	346	Pittsburgh Suburban Zone 10	412	347	Pittsburgh Suburban Zone 12	412	249	Pittsburgh Suburban Zone 14
412	385	Pittsburgh Suburban Zone 10	412	409	Pittsburgh Suburban Zone 12	412	270	Pittsburgh Suburban Zone 14
412	460	Pittsburgh Suburban Zone 10	412	479	Pittsburgh Suburban Zone 12	412	272	Pittsburgh Suburban Zone 14
412	465	Pittsburgh Suburban Zone 10	412	568	Pittsburgh Suburban Zone 12	412	275	Pittsburgh Suburban Zone 14
412	466	Pittsburgh Suburban Zone 10	412	590	Pittsburgh Suburban Zone 12	412	276	Pittsburgh Suburban Zone 14
412	469	Pittsburgh Suburban Zone 10	412	591	Pittsburgh Suburban Zone 12	412	278	Pittsburgh Suburban Zone 14
412	542	Pittsburgh Suburban Zone 10	412	595	Pittsburgh Suburban Zone 12	412	279	Pittsburgh Suburban Zone 14
412	664	Pittsburgh Suburban Zone 10	412	831	Pittsburgh Suburban Zone 12	412	294	Pittsburgh Suburban Zone 14
412	672	Pittsburgh Suburban Zone 10	412	833	Pittsburgh Suburban Zone 12	412	300	Pittsburgh Suburban Zone 14
412	673	Pittsburgh Suburban Zone 10	412	835	Pittsburgh Suburban Zone 12	412	305	Pittsburgh Suburban Zone 14
412	675	Pittsburgh Suburban Zone 10	412	851	Pittsburgh Suburban Zone 12	412	428	Pittsburgh Suburban Zone 14
412	678	Pittsburgh Suburban Zone 10	412	854	Pittsburgh Suburban Zone 12	412	429	Pittsburgh Suburban Zone 14
412	751	Pittsburgh Suburban Zone 10	412	206	Pittsburgh Suburban Zone 13	412	446	Pittsburgh Suburban Zone 14
412	754	Pittsburgh Suburban Zone 10	412	220	Pittsburgh Suburban Zone 13	412	489	Pittsburgh Suburban Zone 14
412	800	Pittsburgh Suburban Zone 10	412	221	Pittsburgh Suburban Zone 13	412	490	Pittsburgh Suburban Zone 14
412	872	Pittsburgh Suburban Zone 10	412	257	Pittsburgh Suburban Zone 13	412	494	Pittsburgh Suburban Zone 14
412	896	Pittsburgh Suburban Zone 10	412	292	Pittsburgh Suburban Zone 13	412	498	Pittsburgh Suburban Zone 14
412	927	Pittsburgh Suburban Zone 10	412	319	Pittsburgh Suburban Zone 13	412	505	Pittsburgh Suburban Zone 14
412	948	Pittsburgh Suburban Zone 10	412	504	Pittsburgh Suburban Zone 13	412	506	Pittsburgh Suburban Zone 14
412	386	Pittsburgh Suburban Zone 11	412	564	Pittsburgh Suburban Zone 13	412	597	Pittsburgh Suburban Zone 14
412	532	Pittsburgh Suburban Zone 11	412	569	Pittsburgh Suburban Zone 13	412	617	Pittsburgh Suburban Zone 14
412	543	Pittsburgh Suburban Zone 11	412	677	Pittsburgh Suburban Zone 13	412	619	Pittsburgh Suburban Zone 14
412	650	Pittsburgh Suburban Zone 11	412	838	Pittsburgh Suburban Zone 13	412	620	Pittsburgh Suburban Zone 14
412	653	Pittsburgh Suburban Zone 11	412	839	Pittsburgh Suburban Zone 13	412	640	Pittsburgh Suburban Zone 14
412	655	Pittsburgh Suburban Zone 11	412	861	Pittsburgh Suburban Zone 13	412	649	Pittsburgh Suburban Zone 14
412	693	Pittsburgh Suburban Zone 11	412	914	Pittsburgh Suburban Zone 13	412	686	Pittsburgh Suburban Zone 14
412	714	Pittsburgh Suburban Zone 11	412	998	Pittsburgh Suburban Zone 13	412	706	Pittsburgh Suburban Zone 14
412	943	Pittsburgh Suburban Zone 11	412	200	Pittsburgh Suburban Zone 14	412	722	Pittsburgh Suburban Zone 14
412	212	Pittsburgh Suburban Zone 12	412	218	Pittsburgh Suburban Zone 14	412	747	Pittsburgh Suburban Zone 14
412	283	Pittsburgh Suburban Zone 12	412	240	Pittsburgh Suburban Zone 14	412	787	Pittsburgh Suburban Zone 14

Image Created From PDF File: 4 3 p3 Telephone Service Areas.pdf

NPA	NXX	Rate Center	NPA	NXX	Rate Center	NPA	NXX	Rate Center
412	788	Pittsburgh Suburban Zone 14	412	528	Pittsburgh Suburban Zone 16	412	406	Pittsburgh Suburban Zone 19
412	809	Pittsburgh Suburban Zone 14	412	534	Pittsburgh Suburban Zone 16	412	447	Pittsburgh Suburban Zone 19
412	978	Pittsburgh Suburban Zone 14	412	663	Pittsburgh Suburban Zone 16	412	455	Pittsburgh Suburban Zone 19
412	203	Pittsburgh Suburban Zone 15	412	741	Pittsburgh Suburban Zone 16	412	599	Pittsburgh Suburban Zone 19
412	262	Pittsburgh Suburban Zone 15	412	749	Pittsburgh Suburban Zone 16	412	756	Pittsburgh Suburban Zone 19
412	264	Pittsburgh Suburban Zone 15	412	318	Pittsburgh Suburban Zone 17	412	767	Pittsburgh Suburban Zone 19
412	269	Pittsburgh Suburban Zone 15	412	348	Pittsburgh Suburban Zone 17	412	850	Pittsburgh Suburban Zone 19
412	299	Pittsburgh Suburban Zone 15	412	358	Pittsburgh Suburban Zone 17	412	963	Pittsburgh Suburban Zone 19
412	329	Pittsburgh Suburban Zone 15	412	364	Pittsburgh Suburban Zone 17	412	967	Pittsburgh Suburban Zone 19
412	375	Pittsburgh Suburban Zone 15	412	366	Pittsburgh Suburban Zone 17	412	968	Pittsburgh Suburban Zone 19
412	397	Pittsburgh Suburban Zone 15	412	367	Pittsburgh Suburban Zone 17	412	265	Pittsburgh Suburban Zone 20
412	424	Pittsburgh Suburban Zone 15	412	369	Pittsburgh Suburban Zone 17	412	423	Pittsburgh Suburban Zone 20
412	470	Pittsburgh Suburban Zone 15	412	536	Pittsburgh Suburban Zone 17	412	426	Pittsburgh Suburban Zone 20
412	472	Pittsburgh Suburban Zone 15	412	548	Pittsburgh Suburban Zone 17	412	435	Pittsburgh Suburban Zone 20
412	474	Pittsburgh Suburban Zone 15	412	630	Pittsburgh Suburban Zone 17	412	517	Pittsburgh Suburban Zone 20
412	493	Pittsburgh Suburban Zone 15	412	635	Pittsburgh Suburban Zone 17	412	557	Pittsburgh Suburban Zone 20
412	507	Pittsburgh Suburban Zone 15	412	695	Pittsburgh Suburban Zone 17	412	794	Pittsburgh Suburban Zone 20
412	538	Pittsburgh Suburban Zone 15	412	748	Pittsburgh Suburban Zone 17	412	820	Pittsburgh Suburban Zone 20
412	604	Pittsburgh Suburban Zone 15	412	837	Pittsburgh Suburban Zone 17	412	826	Pittsburgh Suburban Zone 20
412	625	Pittsburgh Suburban Zone 15	412	847	Pittsburgh Suburban Zone 17	412	828	Pittsburgh Suburban Zone 20
412	631	Pittsburgh Suburban Zone 15	412	213	Pittsburgh Suburban Zone 18	412	573	Pittsburgh Suburban Zone 21
412	637	Pittsburgh Suburban Zone 15	412	219	Pittsburgh Suburban Zone 18	412	701	Pittsburgh Suburban Zone 21
412	716	Pittsburgh Suburban Zone 15	412	453	Pittsburgh Suburban Zone 18	412	704	Pittsburgh Suburban Zone 21
412	746	Pittsburgh Suburban Zone 15	412	486	Pittsburgh Suburban Zone 18	412	712	Pittsburgh Suburban Zone 21
412	776	Pittsburgh Suburban Zone 15	412	487	Pittsburgh Suburban Zone 18	412	744	Pittsburgh Suburban Zone 21
412	859	Pittsburgh Suburban Zone 15	412	492	Pittsburgh Suburban Zone 18	412	793	Pittsburgh Suburban Zone 21
412	865	Pittsburgh Suburban Zone 15	412	684	Pittsburgh Suburban Zone 18	412	795	Pittsburgh Suburban Zone 21
412	893	Pittsburgh Suburban Zone 15	412	753	Pittsburgh Suburban Zone 18	412	798	Pittsburgh Suburban Zone 21
412	259	Pittsburgh Suburban Zone 16	412	755	Pittsburgh Suburban Zone 18	412	832	Pittsburgh Suburban Zone 21
412	324	Pittsburgh Suburban Zone 16	412	903	Pittsburgh Suburban Zone 18	412	229	Pittsburgh Suburban Zone 22
412	356	Pittsburgh Suburban Zone 16	412	340	Pittsburgh Suburban Zone 19	412	245	Pittsburgh Suburban Zone 22

Image Created From PDF File: 4 3 p4 Telephone Service Areas.pdf

NPA	NXX	Rate Center	NPA	NXX	Rate Center	NPA	NXX	Rate Center
412	317	Pittsburgh Suburban Zone 22	412	209	Pittsburgh Zone 1	412	291	Pittsburgh Zone 1
412	349	Pittsburgh Suburban Zone 22	412	215	Pittsburgh Zone 1	412	293	Pittsburgh Zone 1
412	357	Pittsburgh Suburban Zone 22	412	216	Pittsburgh Zone 1	412	295	Pittsburgh Zone 1
412	372	Pittsburgh Suburban Zone 22	412	222	Pittsburgh Zone 1	412	297	Pittsburgh Zone 1
412	373	Pittsburgh Suburban Zone 22	412	224	Pittsburgh Zone 1	412	298	Pittsburgh Zone 1
412	374	Pittsburgh Suburban Zone 22	412	225	Pittsburgh Zone 1	412	302	Pittsburgh Zone 1
412	376	Pittsburgh Suburban Zone 22	412	227	Pittsburgh Zone 1	412	303	Pittsburgh Zone 1
412	378	Pittsburgh Suburban Zone 22	412	228	Pittsburgh Zone 1	412	304	Pittsburgh Zone 1
412	380	Pittsburgh Suburban Zone 22	412	230	Pittsburgh Zone 1	412	310	Pittsburgh Zone 1
412	457	Pittsburgh Suburban Zone 22	412	231	Pittsburgh Zone 1	412	315	Pittsburgh Zone 1
412	607	Pittsburgh Suburban Zone 22	412	232	Pittsburgh Zone 1	412	316	Pittsburgh Zone 1
412	609	Pittsburgh Suburban Zone 22	412	234	Pittsburgh Zone 1	412	320	Pittsburgh Zone 1
412	612	Pittsburgh Suburban Zone 22	412	235	Pittsburgh Zone 1	412	321	Pittsburgh Zone 1
412	646	Pittsburgh Suburban Zone 22	412	236	Pittsburgh Zone 1	412	322	Pittsburgh Zone 1
412	662	Pittsburgh Suburban Zone 22	412	237	Pittsburgh Zone 1	412	323	Pittsburgh Zone 1
412	666	Pittsburgh Suburban Zone 22	412	246	Pittsburgh Zone 1	412	325	Pittsburgh Zone 1
412	702	Pittsburgh Suburban Zone 22	412	251	Pittsburgh Zone 1	412	327	Pittsburgh Zone 1
412	717	Pittsburgh Suburban Zone 22	412	255	Pittsburgh Zone 1	412	328	Pittsburgh Zone 1
412	810	Pittsburgh Suburban Zone 22	412	258	Pittsburgh Zone 1	412	330	Pittsburgh Zone 1
412	816	Pittsburgh Suburban Zone 22	412	260	Pittsburgh Zone 1	412	333	Pittsburgh Zone 1
412	823	Pittsburgh Suburban Zone 22	412	261	Pittsburgh Zone 1	412	334	Pittsburgh Zone 1
412	824	Pittsburgh Suburban Zone 22	412	263	Pittsburgh Zone 1	412	335	Pittsburgh Zone 1
412	825	Pittsburgh Suburban Zone 22	412	266	Pittsburgh Zone 1	412	337	Pittsburgh Zone 1
412	829	Pittsburgh Suburban Zone 22	412	268	Pittsburgh Zone 1	412	338	Pittsburgh Zone 1
412	843	Pittsburgh Suburban Zone 22	412	277	Pittsburgh Zone 1	412	339	Pittsburgh Zone 1
412	856	Pittsburgh Suburban Zone 22	412	280	Pittsburgh Zone 1	412	350	Pittsburgh Zone 1
412	858	Pittsburgh Suburban Zone 22	412	281	Pittsburgh Zone 1	412	352	Pittsburgh Zone 1
412	902	Pittsburgh Suburban Zone 22	412	285	Pittsburgh Zone 1	412	354	Pittsburgh Zone 1
412	201	Pittsburgh Zone 1	412	287	Pittsburgh Zone 1	412	355	Pittsburgh Zone 1
412	202	Pittsburgh Zone 1	412	288	Pittsburgh Zone 1	412	359	Pittsburgh Zone 1
412	208	Pittsburgh Zone 1	412	290	Pittsburgh Zone 1	412	360	Pittsburgh Zone 1

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NPA	NXX	Rate Center	NPA	NXX	Rate Center	NPA	NXX	Rate Center
412	370	Pittsburgh Zone 1	412	443	Pittsburgh Zone 1	412	527	Pittsburgh Zone 1
412	377	Pittsburgh Zone 1	412	445	Pittsburgh Zone 1	412	529	Pittsburgh Zone 1
412	381	Pittsburgh Zone 1	412	452	Pittsburgh Zone 1	412	535	Pittsburgh Zone 1
412	383	Pittsburgh Zone 1	412	454	Pittsburgh Zone 1	412	537	Pittsburgh Zone 1
412	389	Pittsburgh Zone 1	412	456	Pittsburgh Zone 1	412	544	Pittsburgh Zone 1
412	390	Pittsburgh Zone 1	412	463	Pittsburgh Zone 1	412	551	Pittsburgh Zone 1
412	391	Pittsburgh Zone 1	412	467	Pittsburgh Zone 1	412	552	Pittsburgh Zone 1
412	392	Pittsburgh Zone 1	412	471	Pittsburgh Zone 1	412	553	Pittsburgh Zone 1
412	393	Pittsburgh Zone 1	412	475	Pittsburgh Zone 1	412	559	Pittsburgh Zone 1
412	394	Pittsburgh Zone 1	412	477	Pittsburgh Zone 1	412	560	Pittsburgh Zone 1
412	395	Pittsburgh Zone 1	412	478	Pittsburgh Zone 1	412	562	Pittsburgh Zone 1
412	396	Pittsburgh Zone 1	412	480	Pittsburgh Zone 1	412	565	Pittsburgh Zone 1
412	398	Pittsburgh Zone 1	412	481	Pittsburgh Zone 1	412	566	Pittsburgh Zone 1
412	400	Pittsburgh Zone 1	412	482	Pittsburgh Zone 1	412	567	Pittsburgh Zone 1
412	402	Pittsburgh Zone 1	412	485	Pittsburgh Zone 1	412	574	Pittsburgh Zone 1
412	403	Pittsburgh Zone 1	412	488	Pittsburgh Zone 1	412	575	Pittsburgh Zone 1
412	416	Pittsburgh Zone 1	412	491	Pittsburgh Zone 1	412	576	Pittsburgh Zone 1
412	417	Pittsburgh Zone 1	412	495	Pittsburgh Zone 1	412	577	Pittsburgh Zone 1
412	418	Pittsburgh Zone 1	412	496	Pittsburgh Zone 1	412	578	Pittsburgh Zone 1
412	419	Pittsburgh Zone 1	412	497	Pittsburgh Zone 1	412	579	Pittsburgh Zone 1
412	420	Pittsburgh Zone 1	412	508	Pittsburgh Zone 1	412	580	Pittsburgh Zone 1
412	421	Pittsburgh Zone 1	412	512	Pittsburgh Zone 1	412	581	Pittsburgh Zone 1
412	422	Pittsburgh Zone 1	412	513	Pittsburgh Zone 1	412	583	Pittsburgh Zone 1
412	427	Pittsburgh Zone 1	412	515	Pittsburgh Zone 1	412	584	Pittsburgh Zone 1
412	430	Pittsburgh Zone 1	412	518	Pittsburgh Zone 1	412	586	Pittsburgh Zone 1
412	431	Pittsburgh Zone 1	412	519	Pittsburgh Zone 1	412	589	Pittsburgh Zone 1
412	432	Pittsburgh Zone 1	412	521	Pittsburgh Zone 1	412	592	Pittsburgh Zone 1
412	433	Pittsburgh Zone 1	412	522	Pittsburgh Zone 1	412	594	Pittsburgh Zone 1
412	434	Pittsburgh Zone 1	412	523	Pittsburgh Zone 1	412	596	Pittsburgh Zone 1
412	439	Pittsburgh Zone 1	412	525	Pittsburgh Zone 1	412	600	Pittsburgh Zone 1
412	442	Pittsburgh Zone 1	412	526	Pittsburgh Zone 1	412	605	Pittsburgh Zone 1

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NPA	NXX	Rate Center	NPA	NXX	Rate Center	NPA	NXX	Rate Center
412	608	Pittsburgh Zone 1	412	689	Pittsburgh Zone 1	412	770	Pittsburgh Zone 1
412	613	Pittsburgh Zone 1	412	690	Pittsburgh Zone 1	412	773	Pittsburgh Zone 1
412	616	Pittsburgh Zone 1	412	692	Pittsburgh Zone 1	412	774	Pittsburgh Zone 1
412	621	Pittsburgh Zone 1	412	694	Pittsburgh Zone 1	412	779	Pittsburgh Zone 1
412	622	Pittsburgh Zone 1	412	697	Pittsburgh Zone 1	412	780	Pittsburgh Zone 1
412	623	Pittsburgh Zone 1	412	698	Pittsburgh Zone 1	412	789	Pittsburgh Zone 1
412	624	Pittsburgh Zone 1	412	705	Pittsburgh Zone 1	412	802	Pittsburgh Zone 1
412	627	Pittsburgh Zone 1	412	708	Pittsburgh Zone 1	412	803	Pittsburgh Zone 1
412	628	Pittsburgh Zone 1	412	709	Pittsburgh Zone 1	412	804	Pittsburgh Zone 1
412	633	Pittsburgh Zone 1	412	713	Pittsburgh Zone 1	412	805	Pittsburgh Zone 1
412	638	Pittsburgh Zone 1	412	715	Pittsburgh Zone 1	412	807	Pittsburgh Zone 1
412	639	Pittsburgh Zone 1	412	719	Pittsburgh Zone 1	412	812	Pittsburgh Zone 1
412	641	Pittsburgh Zone 1	412	720	Pittsburgh Zone 1	412	818	Pittsburgh Zone 1
412	642	Pittsburgh Zone 1	412	721	Pittsburgh Zone 1	412	841	Pittsburgh Zone 1
412	644	Pittsburgh Zone 1	412	726	Pittsburgh Zone 1	412	848	Pittsburgh Zone 1
412	645	Pittsburgh Zone 1	412	728	Pittsburgh Zone 1	412	849	Pittsburgh Zone 1
412	647	Pittsburgh Zone 1	412	735	Pittsburgh Zone 1	412	852	Pittsburgh Zone 1
412	648	Pittsburgh Zone 1	412	736	Pittsburgh Zone 1	412	853	Pittsburgh Zone 1
412	651	Pittsburgh Zone 1	412	737	Pittsburgh Zone 1	412	855	Pittsburgh Zone 1
412	652	Pittsburgh Zone 1	412	738	Pittsburgh Zone 1	412	860	Pittsburgh Zone 1
412	657	Pittsburgh Zone 1	412	740	Pittsburgh Zone 1	412	862	Pittsburgh Zone 1
412	658	Pittsburgh Zone 1	412	742	Pittsburgh Zone 1	412	863	Pittsburgh Zone 1
412	660	Pittsburgh Zone 1	412	745	Pittsburgh Zone 1	412	864	Pittsburgh Zone 1
412	667	Pittsburgh Zone 1	412	750	Pittsburgh Zone 1	412	867	Pittsburgh Zone 1
412	670	Pittsburgh Zone 1	412	758	Pittsburgh Zone 1	412	874	Pittsburgh Zone 1
412	680	Pittsburgh Zone 1	412	759	Pittsburgh Zone 1	412	877	Pittsburgh Zone 1
412	681	Pittsburgh Zone 1	412	760	Pittsburgh Zone 1	412	880	Pittsburgh Zone 1
412	682	Pittsburgh Zone 1	412	762	Pittsburgh Zone 1	412	888	Pittsburgh Zone 1
412	683	Pittsburgh Zone 1	412	765	Pittsburgh Zone 1	412	889	Pittsburgh Zone 1
412	687	Pittsburgh Zone 1	412	768	Pittsburgh Zone 1	412	894	Pittsburgh Zone 1
412	688	Pittsburgh Zone 1	412	769	Pittsburgh Zone 1	412	897	Pittsburgh Zone 1

Image Created From PDF File: 4 3 p7 Telephone Service Areas.pdf

NPA	NXX	Rate Center	NPA	NXX	Rate Center	NPA	NXX	Rate Center
412	904	Pittsburgh Zone 1	412	307	Pittsburgh Zone 2	412	961	Pittsburgh Zone 3
412	905	Pittsburgh Zone 1	412	312	Pittsburgh Zone 2	412	241	Pittsburgh Zone 4
412	906	Pittsburgh Zone 1	412	313	Pittsburgh Zone 2	412	242	Pittsburgh Zone 4
412	913	Pittsburgh Zone 1	412	415	Pittsburgh Zone 2	412	243	Pittsburgh Zone 4
412	915	Pittsburgh Zone 1	412	499	Pittsburgh Zone 2	412	244	Pittsburgh Zone 4
412	916	Pittsburgh Zone 1	412	499	Pittsburgh Zone 2	412	247	Pittsburgh Zone 4
412	918	Pittsburgh Zone 1	412	718	Pittsburgh Zone 2	412	256	Pittsburgh Zone 4
412	925	Pittsburgh Zone 1	412	732	Pittsburgh Zone 2	412	271	Pittsburgh Zone 4
412	926	Pittsburgh Zone 1	412	734	Pittsburgh Zone 2	412	273	Pittsburgh Zone 4
412	930	Pittsburgh Zone 1	412	739	Pittsburgh Zone 2	412	336	Pittsburgh Zone 4
412	932	Pittsburgh Zone 1	412	761	Pittsburgh Zone 2	412	342	Pittsburgh Zone 4
412	936	Pittsburgh Zone 1	412	766	Pittsburgh Zone 2	412	351	Pittsburgh Zone 4
412	944	Pittsburgh Zone 1	412	786	Pittsburgh Zone 2	412	371	Pittsburgh Zone 4
412	951	Pittsburgh Zone 1	412	801	Pittsburgh Zone 2	412	436	Pittsburgh Zone 4
412	952	Pittsburgh Zone 1	412	931	Pittsburgh Zone 2	412	473	Pittsburgh Zone 4
412	953	Pittsburgh Zone 1	412	939	Pittsburgh Zone 2	412	501	Pittsburgh Zone 4
412	956	Pittsburgh Zone 1	412	955	Pittsburgh Zone 2	412	540	Pittsburgh Zone 4
412	965	Pittsburgh Zone 1	412	252	Pittsburgh Zone 3	412	545	Pittsburgh Zone 4
412	969	Pittsburgh Zone 1	412	282	Pittsburgh Zone 3	412	636	Pittsburgh Zone 4
412	973	Pittsburgh Zone 1	412	407	Pittsburgh Zone 3	412	723	Pittsburgh Zone 4
412	977	Pittsburgh Zone 1	412	408	Pittsburgh Zone 3	412	727	Pittsburgh Zone 4
412	979	Pittsburgh Zone 1	412	449	Pittsburgh Zone 3	412	731	Pittsburgh Zone 4
412	980	Pittsburgh Zone 1	412	632	Pittsburgh Zone 3	412	871	Pittsburgh Zone 4
412	983	Pittsburgh Zone 1	412	696	Pittsburgh Zone 3	412	205	Pittsburgh Zone 5
412	992	Pittsburgh Zone 1	412	772	Pittsburgh Zone 3	412	326	Pittsburgh Zone 5
412	995	Pittsburgh Zone 1	412	781	Pittsburgh Zone 3	412	368	Pittsburgh Zone 5
412	996	Pittsburgh Zone 1	412	782	Pittsburgh Zone 3	412	399	Pittsburgh Zone 5
412	999	Pittsburgh Zone 1	412	784	Pittsburgh Zone 3	412	401	Pittsburgh Zone 5
412	223	Pittsburgh Zone 2	412	799	Pittsburgh Zone 3	412	414	Pittsburgh Zone 5
412	238	Pittsburgh Zone 2	412	821	Pittsburgh Zone 3	412	425	Pittsburgh Zone 5
412	301	Pittsburgh Zone 2	412	822	Pittsburgh Zone 3	412	448	Pittsburgh Zone 5

Image Created From PDF File: 4 3 p8 Telephone Service Areas.pdf

NPA	NXX	Rate Center	NPA	NXX	Rate Center
412	451	Pittsburgh Zone 5	412	669	Pittsburgh Zone 6
412	461	Pittsburgh Zone 5	412	757	Pittsburgh Zone 6
412	462	Pittsburgh Zone 5	412	819	Pittsburgh Zone 6
412	464	Pittsburgh Zone 5	412	881	Pittsburgh Zone 6
412	476	Pittsburgh Zone 5	412	882	Pittsburgh Zone 6
412	530	Pittsburgh Zone 5	412	884	Pittsburgh Zone 6
412	654	Pittsburgh Zone 5	412	885	Pittsburgh Zone 6
412	656	Pittsburgh Zone 5	412	886	Pittsburgh Zone 6
412	685	Pittsburgh Zone 5	412	892	Pittsburgh Zone 6
412	725	Pittsburgh Zone 5	412	942	Pittsburgh Zone 6
412	901	Pittsburgh Zone 5	412	970	Pittsburgh Zone 6
412	207	Pittsburgh Zone 6	412	226	Clairton
412	253	Pittsburgh Zone 6	412	405	Elizabeth
412	254	Pittsburgh Zone 6			
412	306	Pittsburgh Zone 6			
412	341	Pittsburgh Zone 6			
412	343	Pittsburgh Zone 6			
412	344	Pittsburgh Zone 6			
412	379	Pittsburgh Zone 6			
412	388	Pittsburgh Zone 6			
412	437	Pittsburgh Zone 6			
412	440	Pittsburgh Zone 6			
412	502	Pittsburgh Zone 6			
412	531	Pittsburgh Zone 6			
412	561	Pittsburgh Zone 6			
412	563	Pittsburgh Zone 6			
412	571	Pittsburgh Zone 6			
412	572	Pittsburgh Zone 6			
412	593	Pittsburgh Zone 6			
412	602	Pittsburgh Zone 6			
412	668	Pittsburgh Zone 6			

Attachments to (4.3. Wireline Telephone Service Areas, Central Office Boundaries &/or Wire Center Boundaries):

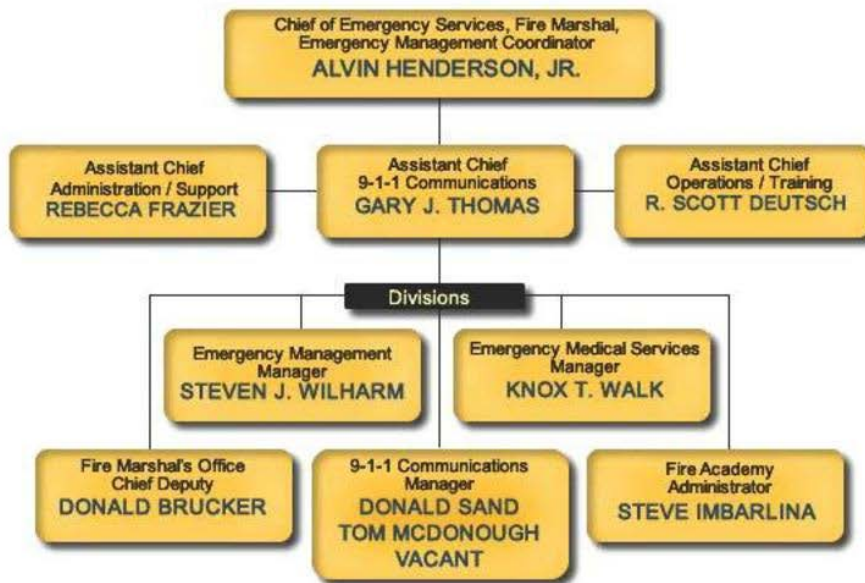
- 1) [4 3 p1 Telephone Service Areas.pdf](#)
- 2) [4 3 p2 Telephone Service Areas.pdf](#)
- 3) [4 3 p3 Telephone Service Areas.pdf](#)
- 4) [4 3 p4 Telephone Service Areas.pdf](#)
- 5) [4 3 p5 Telephone Service Areas.pdf](#)
- 6) [4 3 p6 Telephone Service Areas.pdf](#)
- 7) [4 3 p7 Telephone Service Areas.pdf](#)
- 8) [4 3 p8 Telephone Service Areas.pdf](#)

5. PERSONNEL

5.1. Organizational Structure

Image Created From PDF File: 5 1 Organizational Structure.pdf

5.1 ORGANIZATIONAL STRUCTURE



Attachments to (5.1. Organizational Structure):

- 1) [5.1 Organizational Structure.pdf](#)

5.2. List of Positions

Image Created From PDF File: 5 2 List of Positions.pdf**5.2 LIST OF POSITIONS**

Number	Position
3	9-1-1 Communication Manager
1	Administrative Assistant
1	Administrative Assistant
1	Administrative Assistant
1	Administrative Assistant
1	Assistant Chief/Administrator
1	Assistant Chief/9-1-1 Coordinator
1	Fiscal Officer
1	Assistant Training Officer
3	Emergency 9-1-1 CAD Technician
1	Information Systems Manager
18	PT Telecommunication Officer
3	Quality Assurance Assistant
1	Quality Assurance Manager
1	Radio Systems Coordinator
12	Shift Commanders
212	Telecommunication Officers
1	Training Officer
1	Emergency Geographic Address Assistant
1	Emergency Geographic Address Coordinator

Attachments to (5.2. List of Positions):

- 1) [5.2 List of Positions.pdf](#)

5.3. Salary/Benefit Information

Image Created From PDF File: 5 3 Salary - Benefit Information P1.pdf

5.3 SALARY / BENEFIT INFORMATION

5.3.1 2015 Salary/Benefit Information

2015					
Position #	Job Description	2015 Total Salaries	2015 Total Benefits	Total Salary & Fringe Benefit per Position	Total Salary & Fringe Benefit Cost by # of Positions
3	9-1-1 Communication Manager	66,424.54	23,673.71	90,098.25	270,294.75
1	Administrative Assistant	36,985.64	13,181.68	50,167.32	50,167.32
1	Administrative Assistant	44,065.42	15,704.91	59,770.33	59,770.33
1	Administrative Assistant	36,985.64	13,181.68	50,167.32	50,167.32
1	Administrative Assistant	39,411.27	14,046.18	53,457.45	53,457.45
1	Assistant Chief/Administrator	72,827.95	25,955.88	98,783.83	98,783.83
1	Assistant Chief/9-1-1 Coordinator	87,019.12	31,013.61	118,032.73	118,032.73
1	Fiscal Officer	56,100.00	19,994.04	76,094.04	76,094.04
1	Assistant Training Officer	52,013.36	18,537.56	70,550.92	70,550.92
3	Emergency 9-1-1 CAD Technician	50,973.13	18,166.82	69,139.96	207,419.87
1	Information Systems Manager	53,060.58	18,910.79	71,971.38	71,971.38
18	PT Telecommunication Officer	25,465.55	9,075.92	34,541.47	621,746.52
3	Quality Assurance Assistant	44,119.52	15,724.20	59,843.72	179,531.15
1	Quality Assurance Manager	56,357.12	20,085.68	76,442.80	76,442.80
1	Radio Systems Coordinator	67,550.25	24,074.91	91,625.17	91,625.17
12	Shift Commanders	52,013.36	18,537.56	70,550.92	846,611.05
212	Telecommunication Officers	46,592.86	16,605.70	63,198.56	13,398,094.08
1	Training Officer	56,356.91	20,085.60	76,442.51	76,442.51
1	Emergency Geographic Address Assistant	49,776.00	17,740.17	67,516.17	67,516.17
1	Emergency Geographic Address Coordinator	57,860.10	20,621.34	78,481.44	78,481.44
					16,563,200.82

Image Created From PDF File: 5 3 Salary - Benefit Information P2.pdf

5.3.2 2016 Salary/Benefit Information

2016					
Position #	Job Description	2016 Total Salaries	2016 Total Benefits	Total Salary & Fringe Benefit per Position	Total Salary & Fringe Benefit Cost by # of Positions
3	9-1-1 Communication Manager	67,753.03	24,147.18	91,900.21	275,700.64
1	Administrative Assistant	37,725.35	13,445.32	51,170.67	51,170.67
1	Administrative Assistant	44,946.73	16,019.01	60,965.74	60,965.74
1	Administrative Assistant	37,725.35	13,445.32	51,170.67	51,170.67
1	Administrative Assistant	40,199.50	14,327.10	54,526.60	54,526.60
1	Assistant Chief/Administrator	74,284.51	26,475.00	100,759.51	100,759.51
1	Assistant Chief/9-1-1 Coordinator	88,759.50	31,633.89	120,393.39	120,393.39
1	Fiscal Officer	57,222.00	20,393.92	77,615.92	77,615.92
1	Assistant Training Officer	53,053.63	18,908.31	71,961.94	71,961.94
3	Emergency 9-1-1 CAD Technician	51,992.60	18,530.16	70,522.76	211,568.27
1	Information Systems Manager	54,121.80	19,289.01	73,410.80	73,410.80
18	PT Telecommunication Officer	26,102.19	9,302.82	35,405.01	637,290.18
3	Quality Assurance Assistant	45,001.91	16,038.68	61,040.59	183,121.77
1	Quality Assurance Manager	57,484.26	20,487.39	77,971.66	77,971.66
1	Radio Systems Coordinator	68,901.26	24,556.41	93,457.67	93,457.67
12	Shift Commanders	53,053.63	18,908.31	71,961.94	863,543.28
212	Telecommunication Officers	47,757.68	17,020.84	64,778.52	13,733,046.44
1	Training Officer	57,484.05	20,487.31	77,971.36	77,971.36
1	Emergency Geographic Address Assistant	50,771.52	18,094.97	68,866.49	68,866.49
1	Emergency Geographic Address Coordinator	59,017.30	21,033.77	80,051.07	80,051.07
					16,964,564.04

Image Created From PDF File: 5 3 Salary - Benefit Information P3.pdf

5.3.3 2017 Salary/Benefit Information

2017

Position #	Job Description	2017 Total Salaries	2017 Total Benefits	Total Salary & Fringe Benefit per Position	Total Salary & Fringe Benefit Cost by # of Positions
3	9-1-1 Communication Manager	69,108.09	24,630.12	93,738.22	281,214.65
1	Administrative Assistant	38,479.86	13,714.22	52,194.08	52,194.08
1	Administrative Assistant	45,845.66	16,339.39	62,185.05	62,185.05
1	Administrative Assistant	38,479.86	13,714.22	52,194.08	52,194.08
1	Administrative Assistant	41,003.49	14,613.64	55,617.13	55,617.13
1	Assistant Chief/Administrator	75,770.20	27,004.50	102,774.70	102,774.70
1	Assistant Chief/9-1-1 Coordinator	90,534.69	32,266.56	122,801.25	122,801.25
1	Fiscal Officer	58,366.44	20,801.80	79,168.24	79,168.24
1	Assistant Training Officer	54,114.70	19,286.48	73,401.18	73,401.18
3	Emergency 9-1-1 CAD Technician	53,032.45	18,900.76	71,933.21	215,799.64
1	Information Systems Manager	55,204.23	19,674.79	74,879.02	74,879.02
18	PT Telecommunication Officer	26,754.74	9,535.39	36,290.14	653,222.44
3	Quality Assurance Assistant	45,901.95	16,359.45	62,261.40	186,784.20
1	Quality Assurance Manager	58,633.95	20,897.14	79,531.09	79,531.09
1	Radio Systems Coordinator	70,279.29	25,047.54	95,326.82	95,326.82
12	Shift Commanders	54,114.70	19,286.48	73,401.18	880,814.14
212	Telecommunication Officers	48,951.62	17,446.36	66,397.98	14,076,372.60
1	Training Officer	58,633.73	20,897.06	79,530.79	79,530.79
1	Emergency Geographic Address Assistant	51,786.95	18,456.87	70,243.82	70,243.82
1	Emergency Geographic Address Coordinator	60,197.65	21,454.44	81,652.09	81,652.09
					17,375,707.01

Attachments to (5.3. Salary/Benefit Information):

- 1) [5.3 Salary - Benefit Information P1.pdf](#)
- 2) [5.3 Salary - Benefit Information P2.pdf](#)
- 3) [5.3 Salary - Benefit Information P3.pdf](#)

5.4. Staffing Levels

A proposed sample staffing schedule for the Allegheny County Center follows:

Shift	Number Working	Breakdown
06:30 – 14:30	48	44 Telecommunicators/3 Shift Commanders/1 Assistant Manager
14:30 – 22:30	48	45 Telecommunicators/2 Shift Commanders/ 1 Assistant Manger
22:30 – 06:30	47	43Telecommunicators/3 Shift Commanders / 1 Assistant Manger

6. TRAINING REQUIREMENTS/TRAINING POLICIES

6.1. Training Requirements/Training Policies

Required Call-Taker Training Hours:

Call-Taker Guidelines

Instructions: List Amount of Training Hours for Each Topic Listed – Commonwealth Regulations Require a Minimum of 104 Hours of Training	
The Allegheny County CALL-TAKER TRAINING COURSE TO INCLUDE THE FOLLOWING REQUIRED TOPICS:	LIST HOURS
Telephone Techniques	40
Crisis Call-Taking	24
Incident Specific Information	24
Interrogation Skills	40
Prioritization of Calls	12
Non-English Speaking Calls	8
Text Telephone for the Deaf (TTD)	4
Hearing and Speech Impaired (TTY)	4
Abandoned 9-1-1 Calls	8
Silent 9-1-1 Calls	8
Roles and Responsibilities of the Call-Taker	80
Interpersonal Skills and Stress Management	24
9-1-1 Center Technology	24
Verification Skills	8
Use of 9-1-1 Center Equipment	8
9-1-1 Center Documentation Skills	24
Geography of 9-1-1 Center Service Area	24
Other Material Considered Necessary by the Instructor	12
TOTAL HOURS FOR TOPICS LISTED ABOVE (auto-calculates when previewed):	376

Additional Call-Taker Training Topics

Instructions: Enter Each Additional Training Topic Not Included in the Above Section Plus the Hours Dedicated Per Topic	
LIST ADDITIONAL CALL-TAKING TOPICS NOT REQUIRED BY COMMONWEALTH REGULATIONS:	LIST ADDITIONAL HOURS
Continuing Education	8
	0
	0
	0
	0
TOTAL HOURS FOR TOPICS LISTED ABOVE (auto-calculates when previewed):	8

Total Call-Taker Training Hours

REQUIRED AND ADDITIONAL CALL-TAKING TRAINING TOPICS SUMMARY:	LIST ADDITIONAL HOURS
Total Required Call-Taking Training Hours (auto-calculates when previewed)	376
Total Additional Call-Taking Training Hours (auto-calculates when previewed)	8
TOTAL HOURS FOR TOPICS LISTED ABOVE (auto-calculates when previewed):	384

Required Radio/Supervisor/Emergency Management Training Hours:

Police Radio Dispatch Training Guidelines

Instructions: List Amount of Training Hours for Each Topic Listed - Commonwealth Regulations Require a Minimum of 32 Hours of Training	
Allegheny POLICE RADIO TRAINING COURSE TO INCLUDE THE FOLLOWING REQUIRED TOPICS:	LIST HOURS
Police Safety Issues	8
Police Terminology	8
Police Dispatch Protocols	8
9-1-1 Center Record Requirements	4
Police Dispatching Incident Specifics	8
CLEAN/NCIC Orientation	8
Other Material Considered Necessary by the Instructor	160
TOTAL HOURS FOR TOPICS LISTED ABOVE (auto-calculates when previewed):	204

Fire Radio Dispatch Training Guidelines

Instructions: List Amount of Training Hours for Each Topic Listed - Commonwealth Regulations Require a Minimum of 16 Hours of Training	
Allegheny FIRE RADIO TRAINING COURSE TO INCLUDE THE FOLLOWING REQUIRED TOPICS:	LIST HOURS
Fire Safety Issues	4
Fire Terminology	4
Fire Dispatch Protocols	4
9-1-1 Center Record Requirements	4
Fire Dispatching Incident Specifics	4
Other Material Considered Necessary by the Instructor	36
TOTAL HOURS FOR TOPICS LISTED ABOVE (auto-calculates when previewed):	56

EMS Radio Dispatch Training Guidelines

Instructions: List Amount of Training Hours for Each Topic Listed - Commonwealth Regulations Require a Minimum of 16 Hours of Training	
Allegheny EMS RADIO TRAINING COURSE TO INCLUDE THE FOLLOWING RELATED TOPICS:	LIST HOURS
EMS Safety Issues	4

EMS Terminology	4
EMS Dispatch Protocols	4
EMD (Emergency Medical Dispatch)	28
9-1-1 Center Record Requirements	4
EMS Dispatching Incident Specifics	4
Other Material Considered Necessary by the Instructor	40
TOTAL HOURS FOR TOPICS LISTED ABOVE (auto-calculates when previewed):	88

Supervisor Certification Training Guidelines

Instructions: List Amount of Training Hours for Each Topic Listed - Commonwealth Regulations Require a Minimum of 40 Hours of Training	
Allegheny SUPERVISORY TRAINING COURSE TO INCLUDE THE FOLLOWING REQUIRED TOPICS:	LIST HOURS
EMA Safety Issues	16
Principal Technical Support Numbers	16
Resource Locations	16
Technical Troubleshooting for Equipment	24
Public and Media Relations	16
Departmental Chain of Command	8
Policy and Preplanning	12
Operational Flow	12
Other Material Approved by the Agency	160
TOTAL HOURS FOR TOPICS LISTED ABOVE (auto-calculates when previewed):	280

Emergency Management Training Guidelines

Instructions: List Amount of Training Hours for Each Topic Listed - Commonwealth Regulations Require a Minimum of 16 Hours of Training	
EMERGENCY MANAGEMENT TRAINING COURSE TO INCLUDE FOLLOWING TOPICS:	LIST HOURS
Lower Level Management Skills	4
EMA Terminology	4
EMS Dispatch Protocols	4
9-1-1 Center Record Requirements	4
EMA Dispatching Incident Specifics	4
Other Material Considered Necessary by the Instructor	40
TOTAL HOURS FOR TOPICS LISTED ABOVE (auto-calculates when previewed):	60

Additional Radio/Supervisor/Emergency Management Training Topics

Instructions: Enter Each Additional Training Topic Not Included in the Above Sections Plus the Hours Dedicated Per Topic	
LIST ADDITIONAL TRAINING NOT REQUIRED BY COMMONWEALTH REGULATIONS:	LIST ADDITIONAL HOURS
Continuing Education	8
	0

	0
	0
	0
TOTAL HOURS FOR TOPICS LISTED ABOVE (auto-calculates when previewed):	8

Total Radio/Supervisor/Emergency Management Training Hours

REQUIRED AND ADDITIONAL RADIO/SUPERVISOR/EMERGENCY MANAGEMENT TRAINING TOPICS SUMMARY:	TOTAL HOURS
Total Required Radio/Supervisor/Emergency Management Training Hours (auto-calculates when previewed)	688
Total Additional Radio/Supervisor/Emergency Management Training Hours (auto-calculates when previewed)	8
TOTAL HOURS FOR TOPICS LISTED ABOVE (auto-calculates when previewed):	696

6.2. Quality Assurance Program

QUALITY ASSURANCE CALL-TAKER GUIDELINES

Instructions Under Each Topic Enter "Y" for YES Compliant or "N" for NOT Compliant in the Compliant Section or "NA" for Not Applicable in Non-Applicable Section. Compliant Indicates that the Topic is Covered in the Training Program.		
Call-Taker Quality Assurance Adherence to Commonwealth Regulations	Compliant	Non-Applicable
Answers Telephone Quickly and Correctly (Within 10 seconds 90% of time)	y	
Asks and Verifies Location of the Incident or Emergency	y	
Obtains Call-back Telephone Number from Complainant	y	
Determines Nature of the Incident and Assigns the Appropriate Response	y	
Follows Emergency Medical Dispatch Protocols	y	
Follows Emergency Police Dispatch Protocols	y	
Follows Emergency Fire Dispatch Protocols	y	
Accomplishes Tasks Quickly and Effectively (Within 60 seconds 90% of time)	y	
Obtains Pertinent Information and Makes Updates Accordingly	y	
Keeps Caller on the Line until all Required Information is Obtained	y	
Controls the Conversation with the Caller	y	
Explains Emergency Actions and Employs Calming Techniques	y	
Exhibits a Calm and Professional Demeanor at all Times	y	
Always acts in a Courteous and Tactful Manner	y	
Demonstrates Proper Documentation of the Information Received	y	
Incidents Involving Catastrophic Loss will be Included in Review Process	y	

QUALITY ASSURANCE RADIO DISPATCH GUIDELINES

Instructions Under Each Topic Enter "Y" for YES Compliant or "N" for NOT Compliant in the Compliant Section or "NA" for Not Applicable in Non-Applicable Section. Compliant Indicates that the Topic is Covered in the Training Program.		
Radio Dispatch Quality Assurance Adherence to Commonwealth Regulations	Compliant	Non-Applicable
Dispatches Appropriate Police, Fire, EMS within Prescribed Time Frame	y	
Provide Pertinent Information to the Responding Units	y	
Relays Updated Information to the Responding Units	y	
Answers all Radio Transmissions Promptly.	y	
Speaks Clearly and Concisely to the Responding Units	y	
Listens Attentively and Understands Each Message from Responding Units	y	
Exhibits a Timely Response to Requests from Field Units	y	
Maintains a Calm and Professional Demeanor at all Times	y	
Dispatch within Emergency Medical Dispatch Protocols	y	
Dispatch within Emergency Police Dispatch Protocols	y	
Dispatch within Emergency Fire Dispatch Protocols	y	
Incidents Involving Catastrophic Loss will be Included in Review Process	y	

QUALITY ASSURANCE MISCELLANEOUS GUIDELINES

Instructions Enter "Y" for YES Compliant or "N" for NOT Compliant in the Compliant Section

Quality Assurance Review Standards Adherence to Commonwealth Regulations	Compliant
A Random Sampling of 9-1-1 Emergency Center Calls were Reviewed	y
At Least One Quality Assurance Review Performed per Employee per Month	y
Twice a Year a Minimum of 3 Radio Reviews Performed – Six per Year/ Employee	n

Instructions Enter "Y" for YES Applicable or "N" for NOT Applicable in the Applicable Section

The Amount of Quality Assurance Reviews Adherence to Commonwealth Regulations Per Call Totals Per Day	Applicable
Average For 72 or less Emergency Calls Received per Day – Perform Minimum of 10 Emergency Calls Per Week	n
Average For More than 72 Emergency Calls Received per Day – Perform Minimum of 2% Emergency Calls Per Week	y

Instructions Enter the Total Number of Emergency Calls Handled per Week and Total Number of Quality Assurance Audits Performed Weekly

Calculation for the Amount of Quality Assurance Reviews Conducted per Week	Enter Statistics
Enter the Average Total Number of Emergency Calls Handled by the PSAP on a Daily Basis	3612
Enter the Average Total Number of Quality Assurance Audits Performed on a Weekly Basis	181

Instructions Enter "Y" for YES Compliant or "N" for NOT Compliant in the Compliant Section

Quality Assurance Review Standards Adherence to Commonwealth Regulations	Compliant
For Optimum Feedback – Reviews Will not Exceed 5 Days Prior to Review	y
Telecommunicators will Receive Results Within 5 Days of a Review	y
Both Full-time and Part-time Telecommunicators are Subject to QA Reviews	y

Instructions Enter "Y" for YES Compliant or "N" for NOT Compliant in the Compliant Section

Quality Assurance Records Adherence to Commonwealth Regulations	Compliant
Copies of Each QA Review Shall be kept for a Minimum of One Year	y
Transcripts and Recordings Shall Not be Included in Text of any QA Review	y

Instructions Enter "Y" for YES Compliant or "N" for NOT Compliant in the Compliant Section

Quality Assurance QA Reviewer Standards	Compliant
Quality Assurance Reviewer will be Designated by the 9-1-1 Coordinator	y
Quality Assurance Reviewer will be at a Supervisory Level	y
Quality Assurance Reviewer will Have at Least 3 Years Experience	y

7. TECHNICAL

7.1. Diagrams

Image Attached: Visio-Netwk_Diagram_11.28_Page_1.jpg

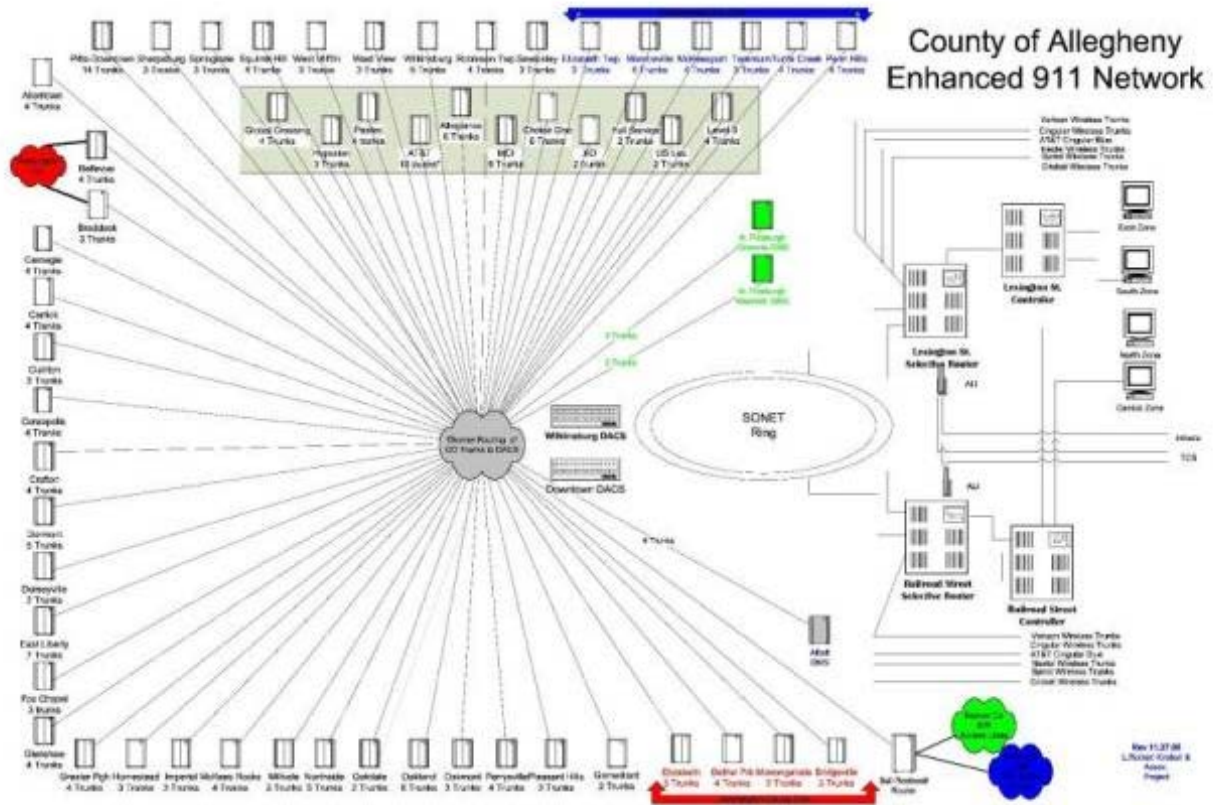
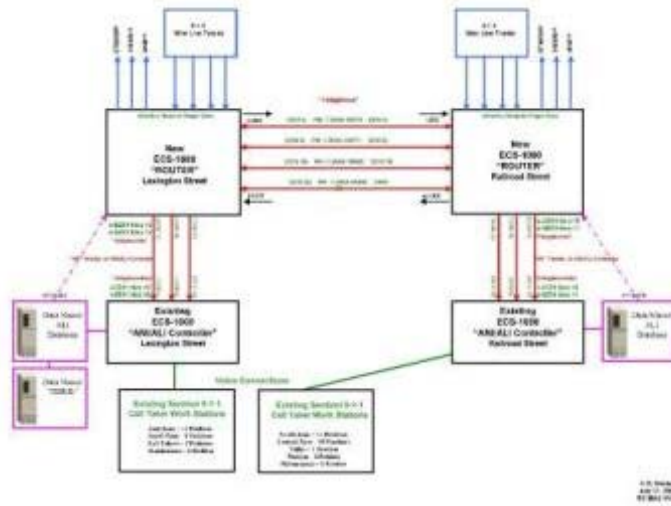


Image Attached: Visio-Netwk_Diagram_11.28_Page_2.jpg



Attachments to (7.1. Diagrams):

- 1) [Visio-Netwk_Diagram_11.28_Page_1.jpg](#)
- 2) [Visio-Netwk_Diagram_11.28_Page_2.jpg](#)

7.1.1. Description of Current Addressing (MSAG)

All local addresses are included in Allegheny County's Master Street Address Guide, which the county has been working on, and will continue to work on, as an ongoing project. Currently, 97 percent of addressable structures have been addressed using standard addressing in the county's geofile. Of the 97 percent, the accuracy rate is greater than 95 percent.

7.1.3. List of Counties and Facilities Connected to your PSAP by Tie Lines

Image Created From PDF File: 7 1 3 List of Facilities Connected by Tie Lines_r1.pdf**7.1.3 List of Facilities Connected by Tie Lines**

Facility Name
Armstrong County 911
Beaver County 911
Butler County 911
Westmoreland County 911
Washington County 911
PSP - Findlay
Bethel Park Police
Coraopolis Boro Police
Edgeworth Boro Police
Findlay Twp Police
Monroeville Police
Moon Twp Police
North Fayette Twp Police
North Versailles Twp Police
Sewickley Heights Boro Police
Upper St. Clair Twp Police
West Mifflin Boro Police
Whitehall Boro Police

Attachments to (7.1.3. List of Counties and Facilities Connected to your PSAP by Tie Lines):

- 1) [7.1.3 List of Facilities Connected by Tie Lines_r1.pdf](#)

7.1.4. List of Participating Telephone Companies

Image Created From PDF File: 7 1 4 List of Participating Telephone Companies.pdf

7.1.4 List of Participating Telephone Companies

Incumbent Carriers

Armstrong Telephone
Consolidated Communications (formerly Penn Tel, North Pittsburgh)
Verizon Communications
Windstream (formerly Alltel)

Competitive Carriers

Armstrong Telephone
AT&T
Allegiance
Choice One (a/k/a Full Service)
Comcast
Global Crossing (a/k/a Frontier)
Level 3 (a/k/a PATEC)
Verizon Business (a/k/a MCI, Intermedia)
XO Communications (a/k/a Allegiance)

Wireless Carriers

Verizon Wireless
AT&T Mobility
Sprint
Cricket Wireless
T-Mobile

Attachments to (7.1.4. List of Participating Telephone Companies):

- 1) [7.1.4 List of Participating Telephone Companies.pdf](#)

7.1.5. Trunking Requirements

Image Created From PDF File: 7 1 5 Trunking Requirements.pdf

7.1.5 Trunking Requirements

Central Office	Number of Existing	Number of Required	Number of Access Lines	CCS Load
ALLENTOWN	4	3	7375	2.489
BELLEVUE	8	2	4388	1.481
BETHEL PARK	4	3	9245	3.120
BRADDOCK	6	2	2587	0.873
BRIDGEVILLE	3	2	4146	1.399
CARNEGIE	4	3	5255	1.774
CARRICK	4	3	6475	2.185
CLAIRTON	3	2	1418	0.479
CORAOPOLIS	4	3	5876	1.983
CRAFTON	4	2	3754	1.267
DORMONT	6	3	11055	3.731
EAST LIBERTY	7	3	7957	2.685
ELIZABETH	6	2	4201	1.418
GLENSHAW	3	3	5533	1.867
HOMESTEAD	3	3	4985	1.682
IMPERIAL	3	2	1325	0.447
MCKEESPORT	4	3	5851	1.975
MCKEES ROCKS	4	3	4775	1.612
MCMURRAY	2	2	159	0.054
MILLVALE	3	2	1714	0.578
MONROEVILLE	4	3	5341	1.803
OAKDALE	2	3	903	0.305
OAKMONT	3	2	3451	1.165
PENN HILLS	4	2	4162	1.405
PERRYSVILLE	4	3	7613	2.569
PITTSBURGH	31	5	55001	18.563
PLEASANT HILLS	3	2	3321	1.121
ROBINSON TWP	4	2	4364	1.473
SEWICKLEY	2	2	3182	1.074
SHARPSBURG	3	3	5893	1.989
TARENTUM	3	3	7009	2.366
TURTLE CREEK	4	3	5408	1.825
WEST MIFFLIN	3	2	3937	1.329
WEST VIEW	3	2	2467	0.833
WILKINSBURG	6	3	9859	3.327
35 Central Offices	164	91	219985	

Attachments to (7.1.5. Trunking Requirements):

- 1) [7.1.5 Trunking Requirements.pdf](#)

7.1.6. Call Volume and 9-1-1 Call Breakdown

Image Created From PDF File: 7 1 6 Call Volume and 9-1-1 Call Breakdown.pdf**7.1.6 Call Volume and 9-1-1 Call Breakdown**

Call data is collected monthly from reporting software available on the County 911 telephone equipment.

2013 Call Data			
9-1-1 Calls	10 Digit Emergency Calls	Wireless 9-1-1 Calls	Total
340,664	154,595	662,920	1,158,179
29.41%	13.35%	57.24%	

2012 Call Data			
9-1-1 Calls	10 Digit Emergency Calls	Wireless 9-1-1 Calls	Total
405,495	180,479	633,557	1,219,531
33.25%	14.80%	51.95%	

2011 Call Data			
9-1-1 Calls	10 Digit Emergency Calls	Wireless 9-1-1 Calls	Total
401,573	229,690	611,250	1,242,513
32.32%	18.49%	49.19%	

Attachments to (7.1.6. Call Volume and 9-1-1 Call Breakdown):

- 1) [7.1.6 Call Volume and 9-1-1 Call Breakdown.pdf](#)

7.2. RADIO

7.2.1. Description of Radio System

Image Created From PDF File: 7 2 1 Description of Radio System P1.pdf

7.2 RADIO

7.2.1 Description of Radio System

Allegheny County's radio system consists of the following:

The dispatching of law enforcement, fire and EMS currently exists on 80+ UHF channels within four dispatch zones in the center.

In addition to the dispatch channels, the County operates numerous operations and tactical channels under 88 FCC licenses. There are currently six countywide interoperable channels used by agencies for area wide and emergency communications. They are designated as the following:

- ACES Public Safety 1 – UHF
- ACES Public Safety 2 – UHF
- Allegheny County Police & Sheriff – UHF
- Allegheny Countywide Index – UHF
- Regional – UHF
- Emergency 2 – VHF

The Commonwealth of Pennsylvania maintains a statewide 800MHz radio network and Allegheny County has connectivity to this at all dispatch positions, as well as, in the EOC and at the backup center.

Currently all dispatch positions are configured with Motorola Gold Elite touch screen consoles, fully interoperable across 41 dispatch and 2 supervisory positions. Each position has channel patch capabilities.

In addition to the above, the County maintains a gateway device manufactured by Raytheon, capable of patching multiple channels, regardless of the frequency spectrum.

The topography, complicated by 130 individual municipalities, has prompted the County to increase the use of simulcast radio systems, replacing simplex and standalone sites.

Consolidation onto this one spectrum has significantly enhanced the interoperability capabilities while reducing the need for the gateway. It has also eliminated non-repeated systems, further improving communications to and from the field units.

Image Created From PDF File: 7 2 1 Description of Radio System P2.pdf

All primary sites maintained by Allegheny County are supported by either emergency generator or battery backup. Radio operations are repeated sites monitored via a “Monitoring and Control Network” (MCN) system, providing direct, real time alarms indicating system problems.

In addition to the system infrastructure improvements as above, the County has migrated from over 300 “cooper” circuits to microwave, and MPLS technology in many of the systems.

Attachments to (7.2.1. Description of Radio System):

- 1) [7 2 1 Description of Radio System P1.pdf](#)
- 2) [7 2 1 Description of Radio System P2.pdf](#)

7.2.2. FCC Licenses

Image Created From PDF File: 7.2.2 Radio License List p1.pdf

7.2.2 Radio License Information

	FCC LICENSE	OWNERSHIP	TYPE	EXPIRATION DATE
1	K3EOC	Allegheny County Bureau of Emergency Services	HV	7/11/2020
2	KC4131	Allegheny County Department Of Emergency Services	PW	8/5/2022
3	KCT217	ALLEGHENY COUNTY EMERGENCY SERVICES	PW	2/1/2022
4	KD34400	allegheny county	PW	9/21/2023
5	KGB327	allegheny county	PW	1/23/2015
6	KH9670	ALLEGHENY COUNTY	PW	4/12/2024
7	KIA858	Allegheny County Department Of Emergency Services	PW	8/5/2022
8	KKL956	Allegheny County Department Of Emergency Services	PW	8/5/2022
9	KKL957	Allegheny County Department Of Emergency Services	PW	8/5/2022
10	KKL958	Allegheny County Department Of Emergency Services	PW	6/16/2015
11	KL4445	ALLEGHENY COUNTY	PW	8/20/2015
12	KLH997	ALLEGHENY COUNTY	PW	8/20/2015
13	KNJH332	allegheny county	YP	11/9/2024
14	KTH468	ALLEGHENY COUNTY	PW	7/21/2015
15	KTM984	Allegheny County Department of Emergency Services	PW	10/21/2021
16	WCL615	Allegheny County Department Of Emergency Services	PW	8/5/2022
17	WCL616	Allegheny County Department Of Emergency Services	PW	8/5/2022
18	WIJ744	Allegheny County Department Of Emergency Services	PW	2/20/2021
19	WIK624	Allegheny County Department Of Emergency Services	PW	7/13/2015
20	WIL941	Allegheny County Department of Emergency Services	PW	6/16/2015
21	WIL944	Allegheny County Department Of Emergency Services	PW	4/27/2015
22	WNAB885	allegheny county	PW	3/22/2015
23	WNDU982	Allegheny County Department of Emergency Services	PW	10/3/2015
24	WNFK470	Allegheny County Department of Emergency Services	PW	8/24/2015
25	WNKK745	allegheny county	PW	1/23/2015
26	WNVL765	ALLEGHENY COUNTY	GE	3/4/2021
27	WNWC473	Allegheny County Emergency Services	YP	4/24/2021
28	WPBU242	Allegheny County Emergency Services	PW	2/25/2023
29	WPGA289	Allegheny County Emergency Services	PW	11/16/2024
30	WPGU992	Allegheny County Emergency Services	PW	7/22/2024
31	WPIY582	Allegheny County Department of Emergency Services	PW	9/22/2015
32	WPJG234	Allegheny County Emergency Services	YP	4/24/2021
33	WPJS265	Allegheny County	PW	10/1/2021
34	WPKL604	Allegheny County Emergency Services	PW	4/3/2022
35	WPLH761	Allegheny County	PW	5/9/2022
36	WPMV338	Allegheny County Emergency Services	PW	1/22/2024
37	WPNS314	ALLEGHENY COUNTY	PW	5/24/2024
38	WPNY230	Allegheny County Emergency Services	PW	9/22/2015
39	WPOR346	allegheny county	MW	4/24/2021
40	WPOR402	allegheny county	MW	10/1/2021
41	WPOR833	Allegheny County	MW	1/2/2019
42	WPOS686	Allegheny County	MW	3/11/2019
43	WPOS687	Allegheny County	MW	3/11/2019
44	WPOS688	Allegheny County	MW	3/11/2019
45	WPOS689	Allegheny County	MW	3/11/2019
46	WPOS690	Allegheny County	MW	3/11/2019
47	WPOS691	Allegheny County	MW	3/11/2019
48	WPPA284	ALLEGHENY COUNTY EMERGENCY SERVICES	PW	9/20/2024
49	WPPA291	ALLEGHENY COUNTY	PW	9/20/2024
50	WPPH639	ALLEGHENY COUNTY	PW	1/3/2015
51	WPPY371	ALLEGHENY COUNTY	PW	3/10/2015

Image Created From PDF File: 7.2.3 Radio License List p2.pdf

	FCC LICENSE	OWNERSHIP	TYPE	EXPIRATION DATE
52	WPQC904	ALLEGHENY COUNTY	PW	5/25/2015
53	WPTB739	Allegheny County Department Of Emergency Services	PW	8/23/2021
54	WPTN410	Allegheny County Department Of Emergency Services	PW	11/6/2021
55	WPWD911	allegheny county	MW	10/24/2022
56	WPWD919	allegheny county	MW	10/24/2022
57	WPWF330	ALLEGHENY, COUNTY OF	PW	11/4/2022
58	WQBK847	ALLEGHENY, COUNTY OF	YE	10/27/2024
59	WQBK864	ALLEGHENY, COUNTY OF	YE	10/27/2024
60	WQBM377	ALLEGHENY, COUNTY OF	YE	11/4/2024
61	WQDS391	ALLEGHENY, COUNTY OF	PW	10/19/2015
62	WQFR354	EGHENY COUNTY DEPARTMENT OF EMERGENCY SERVIC	PA	9/15/2016
63	WQH261	allegheny county	PW	10/5/2023
64	WQIC733	ALLEGHENY COUNTY 911	PW	1/3/2018
65	WQIF985	ALLEGHENY, COUNTY OF	PW	1/29/2018
66	WQIV347	ALLEGHENY, COUNTY OF	PW	5/23/2018
67	WQIW704	ALLEGHENY COUNTY EMERGENCY SERVICES	PW	6/4/2018
68	WQIW705	ALLEGHENY COUNTY EMERGENCY SERVICES	PW	6/4/2018
69	WQJA334	ALLEGHENY COUNTY EMERGENCY SERVICES	PW	7/2/2018
70	WQJH472	ALLEGHENY COUNTY	PW	9/10/2018
71	WQJH473	ALLEGHENY COUNTY	PW	9/10/2018
72	WQJZ432	ALLEGHENY, COUNTY OF	PW	2/23/2019
73	WQKA443	ALLEGHENY, COUNTY OF	PW	11/14/2015
74	WQKA444	ALLEGHENY, COUNTY OF	PW	11/18/2024
75	WQKB502	Allegheny, County of	PW	12/5/2015
76	WQKC489	ALLEGHENY, COUNTY OF	PW	3/28/2019
77	WQKE816	ALLEGHENY, COUNTY OF	PW	4/22/2019
78	WQKF859	ALLEGHENY, COUNTY OF	PW	5/5/2019
79	WQKI225	ALLEGHENY, COUNTY OF	PW	5/28/2019
80	WQKI226	ALLEGHENY, COUNTY OF	PW	5/29/2019
81	WQL950	ALLEGHENY COUNTY	PW	6/28/2015
82	WQLY572	ALLEGHENY, COUNTY OF	PW	5/26/2020
83	WQMG491	Allegheny County Emergency Services	PW	8/2/2020
84	WXF884	Allegheny County Department Of Emergency Services	PW	8/5/2022
85	WQE857	Commonwealth of Pennsylvania	PW	3/28/2016
86	WQMH247	Allegheny County Fire Academy	IG	8/5/2020
87	WQQD204	Allegheny County Department Of Emergency Services	PW	11/5/2022
88	WQBJ516	Allegheny County Emergency Services	PW	10/20/2024

Attachments to (7.2.2. FCC Licenses):

- 1) [7.2.2 Radio License List p1.pdf](#)
- 2) [7.2.3 Radio License List p2.pdf](#)

8. FINANCIAL INFORMATION

8.1. Triennial Audit Balance Sheet(s) from the most current Audit(s).

Image Created From PDF File: 1 of 2 Triennial Audit Balance Sheet.pdf

SPECIAL PURPOSE FINANCIAL STATEMENT

ALLEGHENY COUNTY WIRELINE 9-1-1 FUND
PUBLIC SAFETY EMERGENCY TELEPHONE ACT
(ACT 78 OF 1990, P.L. 340, NO. 78, as amended)

FOR THE YEARS ENDED DECEMBER 31

	2012	2011	2010
Beginning Balance - January 1	\$ 4,999	\$ 4,999	\$ -
Receipts:			
Telephone Fees, Net of Telephone Company			
Administrative Charge	4,852,799	5,584,112	6,091,642
Voice Over IP - Commonwealth	18,213	19,794	22,448
Voice Over IP - County	2,937,775	2,340,575	1,890,190
PA Emergency Management Agency	-	15	-
Total Receipts	<u>7,808,787</u>	<u>7,944,496</u>	<u>8,004,280</u>
Total Beginning Balance and Receipts	<u>7,813,786</u>	<u>7,949,495</u>	<u>8,004,280</u>
Eligible Expenditures:			
Staff Salary	5,380,029	5,813,847	6,883,278
Fringe/Benefits	2,076,536	2,174,880	2,288,167
Training Cost	7,606	7,046	5,922
Total Salary/Training/Benefits	<u>7,464,171</u>	<u>7,995,773</u>	<u>9,177,367</u>
Telephone and Line Charges	1,145,541	1,327,624	1,378,805
Capital Outlay	25,615	92,728	52,102
Contracted Services	408,467	365,596	338,309
Contracted Maintenance	486,556	533,385	565,600
Materials and Supplies	10,836	11,936	15,808
Administration Allowance	25,718	25,356	17,585
Professional Services	2,745	(3,381)	9,142
Rented / Leased Equipment	367,027	324,024	199,831
Computer Software	517,960	41,951	57,961
Total Eligible Expenditures	<u>10,453,836</u>	<u>10,714,992</u>	<u>11,812,510</u>
Excess of Expenditures Over Receipts	<u>(2,640,050)</u>	<u>(2,765,497)</u>	<u>(3,808,230)</u>
Allegheny County Contributions/Transfers	<u>2,645,049</u>	<u>2,770,496</u>	<u>3,813,229</u>
Ending Balance - December 31	<u>\$ 4,999</u>	<u>\$ 4,999</u>	<u>\$ 4,999</u>

Image Created From PDF File: 2 of 2 Triennial Audit Balance Sheet.pdf

SPECIAL PURPOSE FINANCIAL STATEMENT

ALLEGHENY COUNTY WIRELESS 9-1-1 FUND
PUBLIC SAFETY EMERGENCY TELEPHONE ACT
(ACT 78 OF 1990, P.L. 340, NO. 78, as amended)

FOR THE YEARS ENDED DECEMBER 31

	2012	2011	2010
Beginning Balance - January 1	\$ 6,507,781	\$ 8,955,254	\$ 11,324,297
Receipts:			
Wireless Funds	9,414,241	8,624,913	8,424,218
Interest	17,905	21,690	41,200
Total Receipts	9,432,146	8,646,603	8,465,418
Total Beginning Balance and Receipts	15,939,927	17,601,857	19,789,715
Eligible Expenditures:			
Salary/Training/Benefits	10,123,922	8,657,608	7,129,693
Contracted Services:			
Computer Aided Dispatch	21,122	1,341,183	1,758,230
Geographic Database Development	-	-	-
GIS Mapping	-	10,007	299,722
Wireless Integration	1,362	-	-
Emergency Medical Dispatch	34,704	37,640	17,491
Firewall	21,004	15,674	25,288
Other Contracted Services	25,112	56,224	133,421
Miscellaneous Maintenance	305,771	428,939	354,120
Telephone	214,721	147,824	596,217
Administration Allowance	2,567	10,125	5,659
Professional Service	-	-	461
Rented Equipment	-	-	71,471
Training	11,963	11,426	16,280
Capital Outlay	36,755	58,037	50,346
Computer Software	40,021	270,626	315,780
Computer Hardware	3,339	37,166	50,883
Other Supplies	21,723	11,597	9,399
Total Eligible Expenditures	10,864,086	11,094,076	10,834,461
Ending Balance - December 31	\$ 5,075,841	\$ 6,507,781	\$ 8,955,254

Attachments to (8.1. Triennial Audit Balance Sheet(s) from the most current Audit(s.):

- 1) [1 of 2 Triennial Audit Balance Sheet.pdf](#)
- 2) [2 of 2 Triennial Audit Balance Sheet.pdf](#)

8.2. Copies of contracts, agreements, quotes for equipment



MOD/AMENDMENT FORM
COUNTY OF ALLEGHENY

Sharon Dagger _____

OU # _____

Prepared by _____

OS # _____

412-473-1717 _____

OF # _____

Phone Number:

Department Emergency Services - 911

Vendor Tiburou Vendor # _____

Funder # _____
(if revenue)

Year 2008

Executive Action No. 6062-08

	COST CENTER/JOB NUMBER	OBJECT/ACCOUNT #	SUBSIDIARY/COST CODE	AMOUNT
1	33010911	57203		\$10,100,000.00
2				
3				
4				
5				
6				
7				
8				
9				
10				
Contract Total				\$10,100,000.00

CONTROLLER'S OFFICE USE ONLY	
CONTRACTS SECTION	
AGREEMENT NO.	01024
BOX NUMBER	

CONTROLLER'S OFFICE USE ONLY	
CONTRACTS SECTION	
RECEIVED	
APPROVED	<i>[Signature]</i>
POSTED	

Revised 1/03

Image Created From PDF File: CAD contract docs P3.pdf

TIBURON[®] INVOICE

3000 EXECUTIVE PKWY
 SUITE 500
 SAN RAMON, CA 94583
 (925) 621-2700

PAGE:	1
INVOICE #:	LN 00005850
INVOICE DATE:	11/22/13
DUE DATE:	UPON RECEIPT
CURRENCY:	USD

BILL TO:

ALLEGHENY COUNTY OF
 Gary Thomas/911 Coordinator
 400 North Lexington Street
 Suite 200
 PITTSBURG PA 15208-2527

Contract: M141015 Allegheny, PA Mnt-13				
Customer PO#				
-----Description	-----	Quantity	Rate	Amount
CommandCAD		0.00	0.0000	64,451.25
MobileCOM		0.00	0.0000	43,750.75
Radio IP		0.00	0.0000	11,695.75
	Total	0.00		119,905.75
	Final Total	0.00		119,905.75

Remit Payment To:
 Tiburon, Inc.
 3000 Executive Pkwy
 Suite 500
 San Ramon, CA 94583

Image Created From PDF File: Carolina Recorder Allegheny County - E - 1447.pdf

QUOTE: CRSQ1447
SEPTEMBER 29, 2014



ALLEGHENY COUNTY EMERGENCY SERVICES
PITTSBURGH, PENNSYLVANIA

PREPARED BY: JOHNNY MOORE
SOLUTIONS ENGINEER
JOHNNY.MOORE@CRSNC.COM
(704) 929-7424

Image Created From PDF File: Carolina Recorder Allegheny County - E - 1447.pdf

Console Screen Recorders						
List Total(\$62,415.00) - GSA Total(\$53,052.75) = GSA Discount of \$9,362.25						
Nexlog740	NexLog 740 base system: 3U rack-mount, Intel Core2 Quad CPU, Dual NIC, Embedded Linux, NexLog base software, web-based configuration manager. SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	3	\$7,995.00	\$23,985.00	\$6,795.75	\$20,387.25
105378	Upgrade to 4 x 4TB Hot Swap h/w-RAID5 = 12TB storage SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	3	\$6,190.00	\$18,570.00	\$5,261.50	\$15,784.50
271074	Screen Recording system license w/ 25 PC licenses SIN: 132-33, FSC CLASS: 7010	3	\$4,500.00	\$13,500.00	\$3,825.00	\$11,475.00
108109	Rack Mount Slides - 2 Post Center Mt., 3U (for NexLog 740) SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	3	\$450.00	\$1,350.00	\$382.50	\$1,147.50
271014	Central Archive License (for archive to another NexLog) SIN: 132-33, FSC CLASS: 7010	3	\$1,670.00	\$5,010.00	\$1,419.50	\$4,258.50
Motorola AIS - IP Integration						
List Total(\$70,795.00) - GSA Total(\$70,795.00) = GSA Discount of \$0,000.00						
271084	Integration to P25 system via Archive Info Server (AIS) Open Market Item	1	\$8,995.00	\$8,995.00	\$8,995.00	\$8,995.00
271085	Motorola Software Development Kit License Fee Open Market Item	1	\$51,800.00	\$51,800.00	\$51,800.00	\$51,800.00
1173-000	P25 Phase-14-Concurrent Replay Decoder for Motorola Open Market Item	1	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00
Peripherals						
NAS-12TB	Network Attached Storage Server - 12TB RAID5, Quad Core Xeon Processor, 4GB RAM, Windows Server 2012. Open Market Item	1	\$8,995.00	\$8,995.00	\$8,995.00	\$8,995.00
KVM-8PS2	Rack mount fold out 15" LCD w/ Keyboard and 8-port KVM Switch Open Market Item	1	\$1,595.00	\$1,595.00	\$1,595.00	\$1,595.00
42USR	42U Server Rack. Includes: x2 Vertical Power Strip 70" w/15A, 24 outlets, 15' Cord Open Market Item	1	\$4,995.00	\$4,995.00	\$4,995.00	\$4,995.00
Professional Services						
XXXX	Professional Services: includes pre-installation site survey, installation, testing and unlimited training Open Market Item	1	\$8,500.00	\$8,500.00	\$8,500.00	\$8,500.00

Item Sub-Total **\$460,003.00** **\$405,234.55**
Total Solution GSA Discount = \$54,768.45

PROPOSAL FOR: ALLEGHENY COUNTY EMERGENCY SERVICES

ALLEGHENY COUNTY EMERGENCY SERVICES

SYSTEM REQUIREMENTS

The following recording requirements were discovered and confirmed based on discussions with Allegheny County Emergency Services.

RESOURCES TO BE RECORDED

Qty	Resource	Method
60	Console Phone Positions	Analog
63	Console Avaya Extensions	VoIP
43	Console Radio Positions	Analog
63	Console CAD Workstation Screens	Screen Recording
77	EOC Avaya Extensions	VoIP
150	Onsite 911 Trunks	Analog
150	Offsite 911 Trunks	Analog
110	Motorola Radio Frequencies	VoIP via AIS
17	Spare Channels	Analog
12	Spare Channels	VoIP
12	Spare Screen Recording Workstations	Screen Recording
14	Offsite Console Positions	Analog

ADDITIONAL INFORMATION

Retention Period	180 Days
Instant Recall Workstations	63
QA Agents for Evaluation	Estimated to be under 200
Contact Closure	Available from Positions
ANI/ALI Output	Serial Connection

Image Created From PDF File: Carolina Recorder Allegheny County - E - 1447.pdf

PROPOSAL FOR: ALLEGHENY COUNTY EMERGENCY SERVICES

CRS SOLUTION

To fulfill the recording requirements of Allegheny County Emergency Services, we are proposing the Eventide NexLog communications recording system. Our solution has been crafted to provide the highest level of redundancy, security, and usability to record 771 total channels.

Qty	Purpose
1	Central Archive Server
1	152 CH - VoIP Telephony Recorder
1	168 CH - Offsite Trunk Recorder
1	200 CH - Onsite Trunk and Console Radio Recorder
1	176 CH - Console Phone and Radio Recorder
3	25 CH - Console Screen Recorders
1	12TB – Network Attached Storage Server
1	Rack Mounted 15" 1U PS2-KVM
1	42U Server Rack Enclosure w/PDU

The core of our solution is the Central Archive Server (CAS). The CAS is the primary server that will be accessed for all playback and searching task. All of the recording servers will archive their recordings to the CAS for this purpose.

The VoIP Telephony Recorder will record the 63 Avaya extensions at each console, as well as the 77 Avaya extensions in the EOC. If the Avaya upgrade for these extensions has not been completed when ready to order, the quote and system can be modified to record the current Toshiba extensions.

The Offsite Trunk Recorder will record the 150 Geo-Diverse E911 trunks and 14 Console phone positions, that are currently located at your alternate site. This ensures 911 call redundancy in the event that a console's analog connection is interrupted. This will also give you the added benefit of "pre-call" audio, or the conversation that occurs before a call taker answers the phone.

The Onsite Trunk and Console Radio Recorder will record the 150 trunks located locally, serving the same purpose as mentioned above. This would complete the recording of all 300 Geo-Diverse E911 trunks. This recorder will also record the analog outputs from the 43 radio dispatch consoles.

The Console Phone and Radio Recorder provides direct recording of 60 911 phone console. The phone recordings on this recorder will be triggered using a "Contact Closure" relay. This eliminates all current problems associated with VOX triggering where calls are merged into single recordings, or separated due to silence. This server also records the 110 Motorola talkgroups, conventional resources, and dispatch radio positions. This will directly record all of the connected radios even if they are not in use at a console radio position.

The Console Screen Recorders consist of 3 separate servers recording 25 CAD workstations each. This will record and playback all screens attached to that CAD position's workstation. These recordings are

Image Created From PDF File: Carolina Recorder Allegheny County - E - 1447.pdf

PROPOSAL FOR: ALLEGHENY COUNTY EMERGENCY SERVICES

also played back from the Central Archive Server and can be viewed along with a call for QA or exporting.

The Network Attached Storage Server retains a copy of all recordings and configurations for disaster recovery. This server is also used to increase our level of mission-critical technical support by providing authorized and encrypted access to the recording servers by our manufacturer certified technicians.

The Rack Mounted KVM allows keyboard and mouse access to all of the servers contained in our solution. The entire solution must be contained in a standard server rack. A 42U rack has been included in the quote along with all of the necessary power connections.

OFFICIAL GSA QUOTE

The following 6 pages are the official quote as provided by Carolina Recording Systems.

We are pleased to be able to extend GSA discounted pricing, the use of the GSA contract has been a welcome offering since the majority of the time it meets all formal and informal County, City and State acquisition guidelines.

Pages 1 and 2 are your base quote showing each server with its applicable GSA discount. The quote includes the Motorola AIS Integration that was discussed. This integration allows for direct IP recording of your radio communications via a customer supplied Archive Interface Server. This integration eliminates the need to maintain or upgrade the current back room radios now, or when you upgrade to the trunked system. If desired, this can also be used in addition to the analog radios to provide an increased level of redundancy.

Pages 3 thru 6 are the required individual items broken down with their GSA Special Item Numbers (SIN). This information, as well as the information below can be used by your purchasing department to verify Eventide, Inc's participation with the General Services Administration.

Eventide, Inc. is listed with the General Services Administration (GSA) and their Federal Acquisition Service (FAS) as an authorized contractor for IT Equipment, Software, and Services. The attached proposal is based on the federal GSA Contract number GS-35F-0415V, which is flagged for Cooperative Purchasing. The Cooperative Purchasing program allows the federal contract to be used by State and Local government (reciprocal agreement), which alleviates the need to go through a redundant bid process.

Contract# GS-35F-0415V

Direct Verification Link to their Profile:

<http://www.gsaelibrary.gsa.gov/ElibMain/contractorInfo.do?contractNumber=GS-35F-0415V&contractorName=EVENTIDE+INC.&executeQuery=YES>

They are listed under the following procurement categories:

IT Schedule 70

SIN 132-8 PURCHASE OF EQUIPMENT

FSC CLASS 7010 - SYSTEM CONFIGURATION

FSC CLASS 7025 - INPUT/OUTPUT AND STORAGE DEVICES

Image Created From PDF File: Carolina Recorder Allegheny County - E - 1447.pdf



QUOTE

FOR: Eventide Recording System with AIS Integration - GSA

Allegheny County
400 North Lexington Street
Pittsburg, PA 15208

Gary Thomas
(412) 473-1412
gary.thomas@alleghenycounty.us

Date	09/ 29/ 2014
Valid Through	12/ 29/ 2014

Estimated Delivery	Terms	GSA Contract Number	Quote Number
4 to 6 Weeks	NET 30	GS-35F-0415V	CRSQ1447

Line	Qty	Model	Description	Unit Price	Ext. Price
1			771 Channel Communications Recording System		
2	1	NexLogCAS	<p>Central Archive Server This Eventide NexLog 740 archive server will be configured for central storage and playback of the NexLog 740 and NexLog 840 recording servers. The 3U rack-mount recording chassis contains 12TB of RAID5 storage and a Linux Operating System. Recording Solution Includes:</p> <ul style="list-style-type: none"> - Central Storage of Incidents - Real-Time Monitor - Instant Recall - Geo Mapping - Redaction - TTY/SMS Decoding - QA Evaluation Software - Web-Browser Playback 	\$33,070.10	\$33,070.10
3	1	NexLog740	<p>152 Ch VoIP Telephony Recorder This recording server will be configured to record 140 Avaya VoIP channels and is expandable to 240 total channels.</p>	\$36,806.70	\$36,806.70
4	1	NexLog840	<p>168 Ch Offsite Trunks Recorder This recording server will be configured to record 150 E911 Trunks, 14 Console phone positions, and is expandable to 240 total channels.</p>	\$62,317.75	\$62,317.75
5	1	NexLog840	<p>200 Ch Onsite Trunks and Console Radios Recorder This recording server will be configured to record 150 E911 Trunks, 43 Console Radio Positions, and is expandable to 240 total channels.</p>	\$70,086.75	\$70,086.75
6	1	NexLog840	<p>176 Ch Console Phone and Radio Recorder This recording server will be configured to record 60 Console Phone Positions, 110 VoIP/RoIP Channels, and is expandable to 240 total channels. It will also record Motorola talkgroups, conventional resources, and dispatch radio positions.</p>	\$55,020.50	\$55,020.50

Steve Lomax
Phone: 1-888-776-0202
Fax:--: 1-888-776-0201
E-mail: sales@crsnc.com
Help Desk : (888) 661-0202

Installation Notes:
Customer's radio and telephone vendors should provide the proper inputs, identified and terminated within 6 feet of the recorder's physical location.

Warranty Notes:
System comes with one year warranty parts and labor with 24/7 onsite response.

Page 1 of 6

Image Created From PDF File: Carolina Recorder Allegheny County - E - 1447.pdf



QUOTE

FOR: Eventide Recording System with AIS Integration - GSA pricing

Allegheny County
 400 North Lexington Street
 Pittsburg, PA 15208
 Gary Thomas
 (412) 473-1412
 gary.thomas@alleghenycounty.us

Date	09/29/2014
Valid Through	12/29/2014

Estimated Delivery	Terms	GSA Contract Number	Quote Number
4 to 6 Weeks	NET 30	GS-35F-0415V	CRSQ1447

Line	Qty	Model	Description	Unit Price	Ext. Price
7	1	MotoP25	Motorola AIS - IP Integration Includes: - Integration to P25 system via Customer-Supplied Archive Information Server (AIS) - License Fee MCC7500 SDK - 8-Concurrent Replay Decoders for P25 *For all P25 implementations, payment is required up front due to the pass-through licensing charge to Motorola Solutions for use of the integration's Software Development Kit (SDK).	\$70,795.00	\$70,795.00
8	3	NexLog740	75 Ch Screen Recording Licenses These NexLog 740 recording servers will be configured with screen recording at 75 PC work stations	\$17,684.25	\$53,052.75
9	1	NAS-12TB	Network Attached Storage Server - 12TB RAID5, Quad Core Xeon Processor, 4GB RAM, Windows Server 2012.	\$8,995.00	\$8,995.00
10	1	KVM-8PS2	Rack mount fold out 15" LCD w/ Keyboard and 8-port KVM Switch	\$1,595.00	\$1,595.00
11	1	42USR	42U Server Rack. Includes: x2 Vertical Power Strip 70" w/15A, 24 outlets, 15' Cord	\$4,995.00	\$4,995.00
12			Equipment GSA Price:		\$396,734.55
13	1	XXXX	Professional Services: Includes pre-installation site survey, installation, testing and unlimited training.	\$8,500.00	\$8,500.00
14			Solution GSA Total: (based on GSA contract No GS-35F-0415V)		\$405,234.55

Steve Lomax
 Phone: 1-888-776-0202
 Fax: --: 1-888-776-0201
 E-mail: sales@crsnc.com
 Help Desk : (888) 661-0202

Installation Notes:
 Customer's radio and telephone vendors should provide the proper inputs, identified and terminated within 6 feet of the recorder's physical location.

Warranty Notes:
 System comes with one year warranty parts and labor with 24/7 onsite response.

Image Created From PDF File: Carolina Recorder Allegheny County - E - 1447.pdf

Allegheny County Eventide Recording System (Based on GSA CONTRACT NO. GS-35F-0415V)						
Part Number	Description	Quantity	List Price (Each)	List Price (Extended)	GSA Price (Each)	GSA Price (Extended)
Central Archive Server						
List Total(\$38,906.00) - GSA Total(\$33,070.10) = GSA Discount of \$5,835.90						
NexLog740	NexLog 740 base system: 3U rack-mount, Intel Core2 Quad CPU, Dual NIC, Embedded Linux, NexLog base software, web-based configuration manager. SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$7,995.00	\$7,995.00	\$6,795.75	\$6,795.75
105378	Upgrade to 4 x 4TB Hot Swap h/w-RAID 5 = 12TB storage SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$6,190.00	\$6,190.00	\$5,261.50	\$5,261.50
108109	Rack Mount Slides - 2 Post Center Mt., 3U (For NexLog 740) SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$450.00	\$450.00	\$382.50	\$382.50
324469	Single-port 100/GB PCI Network Card SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	2	\$188.00	\$376.00	\$159.80	\$319.60
271098	GeoFence Search and View Location on Google Maps SIN: 132-33, FSC CLASS: 7010	1	\$995.00	\$995.00	\$845.75	\$845.75
271081	Call Evaluation base-level software (100 Agents, 10 Evaluators) SIN: 132-33, FSC CLASS: 7010	2	\$6,475.00	\$12,950.00	\$5,503.75	\$11,007.50
271083	MediaWorks Plus (Web Client) Concurrent Access for 8 users SIN: 132-33, FSC CLASS: 7010	2	\$995.00	\$1,990.00	\$845.75	\$1,691.50
271008	MediaAgent Instant Recall Client License For 8 PC Access SIN: 132-33, FSC CLASS: 7010	8	\$995.00	\$7,960.00	\$845.75	\$6,766.00
152 Channel VoIP Telephony Recorder						
List Total(\$43,302.00) - GSA Total(\$36,806.70) = GSA Discount of \$6,495.30						
NexLog740	NexLog 740 base system: 3U rack-mount, Intel Core2 Quad CPU, Dual NIC, Embedded Linux, NexLog base software, web-based configuration manager. SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$7,995.00	\$7,995.00	\$6,795.75	\$6,795.75
105301	Integrated 7" Color LCD Touch Screen Display SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$1,295.00	\$1,295.00	\$1,100.75	\$1,100.75
105379	Upgrade to 4 x 4TB Hot Swap h/w-RAID 1+0 = 8TB storage SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$6,190.00	\$6,190.00	\$5,261.50	\$5,261.50
271052	Internal IP Recorder w/ 8 G.711 Ch. Licenses SIN: 132-33, FSC CLASS: 7010	1	\$4,250.00	\$4,250.00	\$3,612.50	\$3,612.50
271035	Add-on License Pack (Internal IP Recording Engine) with 8 Channel Licenses for G.711 RTP/RoIP/NG911 SIN: 132-33, FSC CLASS: 7010	18	\$1,150.00	\$20,700.00	\$977.50	\$17,595.00
108109	Rack Mount Slides - 2 Post Center Mt., 3U (For NexLog 740) SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$450.00	\$450.00	\$382.50	\$382.50
324469	Single-port 100/GB PCI Network Card SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	4	\$188.00	\$752.00	\$159.80	\$639.20
271014	Central Archive License (for archive to another NexLog) SIN: 132-33, FSC CLASS: 7010	1	\$1,670.00	\$1,670.00	\$1,419.50	\$1,419.50

Image Created From PDF File: Carolina Recorder Allegheny County - E - 1447.pdf

168 Channel Offsite Trunks Recorder						
List Total(\$73,315.00) - GSA Total(\$62,317.75) = GSA Discount of \$10,997.25						
NexLog840	NexLog 840 base system: 4U rack-mount, Intel Core2 Quad CPU, Dual NIC, Dual hot-swap 120/240 VAC PSUs, Embedded Linux, NexLog base software, web-based configuration manager. SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$15,995.00	\$15,995.00	\$13,595.75	\$13,595.75
105303-001	Integrated 7" Color LCD Touch Screen Display SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$1,295.00	\$1,295.00	\$1,100.75	\$1,100.75
105344	Upgrade to 4 x 2TB Hot Swap h/w-RAID5 = 6TB storage SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$4,790.00	\$4,790.00	\$4,071.50	\$4,071.50
105284-024	24-Channel Analog Card, 24 Ch. Licenses SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	7	\$6,000.00	\$42,000.00	\$5,100.00	\$35,700.00
109033-003	Quick Install Kit (9ft. Connector Cable & Punch Block) SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	7	\$220.00	\$1,540.00	\$187.00	\$1,309.00
108110	Rack Mount Slides - 2 Post Center Mt. 4U (for NexLog 840) SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$535.00	\$535.00	\$454.75	\$454.75
271014	Central Archive License (for archive to another NexLog) SIN: 132-33, FSC CLASS: 7010	1	\$1,670.00	\$1,670.00	\$1,419.50	\$1,419.50
271101	Analog 45 Baud TTY Decode Option for TDD and SMS-to-911 SIN: 132-33, FSC CLASS: 7010	1	\$1,995.00	\$1,995.00	\$1,695.75	\$1,695.75
209029	NENA ANI/ALI CAD Spill Integration or SMDR SIN: 132-33, FSC CLASS: 7010	1	\$3,495.00	\$3,495.00	\$2,970.75	\$2,970.75
200 Channel Onsite Trunks and Console Radios Recorder						
List Total(\$82,455.00) - GSA Total(\$70,086.75) = GSA Discount of \$12,368.25						
NexLog840	NexLog 840 base system: 4U rack-mount, Intel Core2 Quad CPU, Dual NIC, Dual hot-swap 120/240 VAC PSUs, Embedded Linux, NexLog base software, web-based configuration manager. SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$15,995.00	\$15,995.00	\$13,595.75	\$13,595.75
105303-001	Integrated 7" Color LCD Touch Screen Display SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$1,295.00	\$1,295.00	\$1,100.75	\$1,100.75
105344	Upgrade to 4 x 2TB Hot Swap h/w-RAID5 = 6TB storage SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$4,790.00	\$4,790.00	\$4,071.50	\$4,071.50
105284-024	24-Channel Analog Card, 24 Ch. Licenses SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	8	\$6,000.00	\$48,000.00	\$5,100.00	\$40,800.00
105284-008	8-Channel Analog Card, 8 Ch. Licenses SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$2,700.00	\$2,700.00	\$2,295.00	\$2,295.00
109033-003	Quick Install Kit (9ft. Connector Cable & Punch Block) SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	9	\$220.00	\$1,980.00	\$187.00	\$1,683.00
108110	Rack Mount Slides - 2 Post Center Mt. 4U (for NexLog 840) SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$535.00	\$535.00	\$454.75	\$454.75
271014	Central Archive License (for archive to another NexLog) SIN: 132-33, FSC CLASS: 7010	1	\$1,670.00	\$1,670.00	\$1,419.50	\$1,419.50
271101	Analog 45 Baud TTY Decode Option for TDD and SMS-to-911 SIN: 132-33, FSC CLASS: 7010	1	\$1,995.00	\$1,995.00	\$1,695.75	\$1,695.75
209029	NENA ANI/ALI CAD Spill Integration or SMDR SIN: 132-33, FSC CLASS: 7010	1	\$3,495.00	\$3,495.00	\$2,970.75	\$2,970.75

Image Created From PDF File: Carolina Recorder Allegheny County - E - 1447.pdf

176 Channel Console Phone and Radio Recorder						
List Total(\$64,730.00) - GSA Total(\$55,020.50) = GSA Discount of \$9,709.50						
NexLog840	NexLog 840 base system: 4U rack-mount, Intel Core2 Quad CPU, Dual NIC, Dual hot-swap 120/240 VAC PSUs, Embedded Linux, NexLog base software, web-based configuration manager. SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$15,995.00	\$15,995.00	\$13,595.75	\$13,595.75
105344	Upgrade to 4 x 2TB Hot Swap h/w-RAID5 = 6TB storage SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$4,790.00	\$4,790.00	\$4,071.50	\$4,071.50
105284-024	24-Channel Analog Card, 24 Ch. Licenses SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	2	\$6,000.00	\$12,000.00	\$5,100.00	\$10,200.00
105284-016	16-Channel Analog Card, 16 Ch. Licenses SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$4,000.00	\$4,000.00	\$3,400.00	\$3,400.00
109033-003	Quick Install Kit (9ft. Connector Cable & Punch Block) SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	3	\$220.00	\$660.00	\$187.00	\$561.00
108110	Rack Mount Slides - 2 Post Center Mt. 4U (for NexLog 840) SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	1	\$535.00	\$535.00	\$454.75	\$454.75
324387	24 port GPIO PCI Contact Closure Card SIN: 132-8, FSC CLASS: 7010, FSC CLASS 7025	3	\$795.00	\$2,385.00	\$675.75	\$2,027.25
271052	Internal IP Recorder w/ 8 G.711 Ch. Licenses SIN: 132-33, FSC CLASS: 7010	1	\$4,250.00	\$4,250.00	\$3,612.50	\$3,612.50
271035	Add-on License Pack (Internal IP Recording Engine) with 8 Channel Licenses for G.711 RTP/RoIP/NG911 SIN: 132-33, FSC CLASS: 7010	13	\$1,150.00	\$14,950.00	\$977.50	\$12,707.50
271014	Central Archive License (for archive to another NexLog) SIN: 132-33, FSC CLASS: 7010	1	\$1,670.00	\$1,670.00	\$1,419.50	\$1,419.50
209029	NENA ANI/ALI CAD Spill Integration or SMDR SIN: 132-33, FSC CLASS: 7010	1	\$3,495.00	\$3,495.00	\$2,970.75	\$2,970.75

Image Created From PDF File: ECS1000 Maintenance Attachment1.pdf

CENTURYLINK		Customer Legal Name: 3911 ALLEGANY COUNTY	
CenturyLink Corporation		Customer Billing Name: 3911 ALLEGANY COUNTY	
Attention: County 3111, ECS-020		400 S. LEWIS ST. STE 207	
December 31, 2014		RTS BUDGET	
Quote Build #: 11509121		Quote Build #: 11509121	
Engineer Selected			
Part Number	Description	Quantity	Annual Estimated Rate
70-0834-02	ECS-1000 Cabinet Bundle for 4 shelves; AC Power	2	\$ 46,966.00
70-0521-0A	ECS-1000 CP Shelf - Master	2	\$ 1,000.00
70-0522-0A	ECS-1000 CP Shelf - Slave Analog	4	\$ 1,000.00
70-0523-0A	ECS-1000 CP Shelf - Slave Digital	4	\$ 1,000.00
71-0689-0B	SP Dry Linecard	4	\$ 1,000.00
71-0690-0B	PLC Workcell	2	\$ 1,000.00
71-0691-0B	Digital-to-Digital Module	2	\$ 1,000.00
70-0652-0B	ULN Card 5 Module with 15W FR	22	\$ 1,000.00
70-0653-0B	ULN Card 10 Module with 15W FR	6	\$ 1,000.00
70-0654-0B	ULN Card 10 Module with 15W FR	6	\$ 1,000.00
71-0701-0A	MP1200 Module	6	\$ 1,000.00
71-0653-0A	Module 2K module	6	\$ 1,000.00
71-0660-0A	2000 Ethernet V. Everything 20K Ethernet Module 12 VDC	6	\$ 1,000.00
71-0662-0A	Network Terminal Voice Announcer 4 Lines 3x 120 sec. TR	6	\$ 1,000.00
71-0661-0A	RPK 40000 Queue Alarm Distiller - RT5 Clock	6	\$ 1,000.00
70-0570-0A	ECS-1000 157 Gateway - T1 Variable	1	\$ 1,000.00
71-0680-0A	Special Order - see Note 11	1	\$ 1,000.00
70-1063-02	SMART SP Software - Administration, RT5 callcenter system	1	\$ 1,000.00
71-0682-02	3 x SMART rackmount computers	3	\$ 1,000.00
71-0687-0B	New 2000 PLM	3	\$ 1,000.00
71-0688-02	Special Order - see Note 11	1	\$ 1,000.00
70-0575-0A	Server for Dispatch Administration - Back Alarm	4	\$ 1,000.00
70-0626-0A	3 Com Console V. Everything 20K Ethernet Module 12 VDC	12	\$ 1,000.00
009600-9100-00	SPT 17K ROUTER	240	\$ 24,000.00
009600-14100	MDR MCO ENT SWITH 30V 17K	1	\$ 1,000.00
009600-9100-00	SPT 17K ROUTER	240	\$ 24,000.00
009600-14100	MDR MCO ENT SWITH 30V 17K	1	\$ 1,000.00
SUBTOTAL: ANNUAL RECURRING EQUIPMENT COVERAGE			\$ 164,722.00
SUBTOTAL: ANNUAL ON SITE TECHNICIAN COVERAGE			\$
TOTAL ANNUAL RECURRING COVERAGE CHARGES			\$ 164,722.00
TOTAL CONTRACT TERM INCLUDING COVERAGE CHARGES			\$ 421,810.40



February 27th, 2014

*Quote: Allegheny County, PA E9-1-1
Attn: Matt Mercurio*

License Limit Serving 1.7 million population on Traditional Database Products

Product	Annual Cost
ALI, Cell, DBMS, WebDBMS, WebALI	\$90,000
DataNexus SpatialCentral	Incl in above \$4,000
Total	\$94,000
Optional SpatialStation	1-2 \$7,500 ea 3+ \$5,500 per

Price on all SpatialStation
copies drops to \$4,500
annually once DataNexus
is deployed

*Premium Support for first year must be purchased with software. Support will then be invoiced annually.

Prepaying multiple years results in a per year reduction in cost. Please contact us if you are interested in that option.

For questions contact:

Eric J Regnier -
Email ericr@911DataMaster.com
Phone 951.551.8272

Premium Support includes technical support, software patches/fixes and normal software upgrades on products previously purchased.

Image Created From PDF File: GIS Mapping Support p1.pdf

This quote is for software only. 911 Datamaster allow customers to purchase, install, and maintain hardware platform of their choice. We will partner with you on technical specifications.

Thank you for giving us the opportunity to provide this quote. This quote is valid for 90 days.

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Image Created From PDF File: Headsets_Telecom_Product_Professionals.pdf

**TELECOM PRODUCT
PROFESSIONALS**
(The Headset Professionals, Inc.)

HEADSETS POLYCOMS TELEPHONES

421 Cochran Rd; Suite 201
Pittsburgh, PA 15228

Phone: (412)220-3000 Fax: (412)220-2444

Toll Free: 1-888-292-0771

www.teleprousa.com

Quote

7746

Date: 2/9/2015

Quoted To:Sharon Dagger
c/o Emergency Management
400 North Lexington Street
2nd Floor
Pittsburgh, PA 15208**Customer Fax:**

412-473-2589

Customer Phone:

412-473-1717

PO Number	Payment Terms	Sales Rep
	Net 30 Days	BZ

Qty	Item	Description	Rate	Total
75	H141N	Plantronics Duo Set Convertible Headset With Noise-Canceling Microphone	62.50	4,687.50
75	HW251N	Plantronics Supra Plus Monaural Wideband Headset with Noise Canceling Mic	62.50	4,687.50
15	H81N	Plantronics Tristar Earset With Noise-Canceling Microphone	82.75	1,241.25
10	H171N	Plantronics Duo Pro Convertible Headset With Noise Canceling Microphone	71.50	715.00
7	CA12CD	Plantronics Push-To-Talk Wireless Base Unit	359.00	2,513.00
20	SHS1890-15	Plantronics Push to Talk Amplifier	102.50	2,050.00
20	Y-CD	Supervisor Training Cord (Splitter)	25.00	500.00
25	MS-1	Inline Mute Switch	14.50	362.50
15	BATT-CA12CD	Replacement Battery for a CA12CD	34.50	517.50
7	R-SVC-CA12CD	Repair and Refurbishing for CA12CD Push to Talk	189.00	1,323.00
59	R-SVC-1890-15	Repair and Refurbishing for Plantronics Push to Talk Amplifier	48.50	2,861.50
103	R-SVC-2	Repair and Refurbish - Per. Piece	34.50	3,553.50
			Subtotal	\$25,012.25
			Sales Tax (0.0%)	\$0.00

WE ACCEPT: MASTERCARD, VISA & AMERICAN EXPRESS

Total \$25,012.25**THANK YOU FOR THIS OPPORTUNITY!**

Image Created From PDF File: Medical Priority Contracts - AGREE 52641 - 5-31-2015.pdf

R56IMGCVR

ALLEGHENY COUNTY

Imaging Contract Cover Sheet

Contract Type OU



Order Number 52641



Vendor Number 926031



Dept. Name Emergency Management



Vendor Name MEDICAL PRIORITY CONSULTANTS I



Start Date 05/04/12



End Date 05/31/15



Executive Action # 616-05;5877-09;5532-10



Image Created From PDF File: Medical Priority Contracts - AGREE 52641 - 5-31-2015.pdf

RECEIVED
OFFICE OF THE
COUNTY MANAGER

2014 JUL -9 AM 10:00

AMENDED CONTRACTS

CHECK LIST

EXECUTIVE ACTION

- ATTACHED. IF NOT, DATE NOTIFICATION SENT TO ISSUING DEPARTMENT _____
- AGREES WITH CONTRACT DATE AND AMOUNT. IF NOT, DATE NOTIFICATION SENT TO ISSUING DEPARTMENT _____
- EA AND CONTRACT CONTENT (WORK STATEMENT) AGREE

ATTACHMENT

- UPDATED INSURANCE BINDER ATTACHED
(IF WAIVED, NAME OF PERSON AUTHORIZING WAIVER)
- ALL EXHIBITS ATTACHED INCLUDING SCOPE OF SERVICE, CONTRACT AMOUNT AND RATES (IF APPLICABLE)
- ALL SIGNATURES AFFIXED
- PROPER AUDIT CLAUSE INCLUDED
- CONTRACT BOND ATTACHED (BLUE ROLL AGREEMENTS)
- LABOR & MATERIAL BOND ATTACHED (BLUE ROLL AGREEMENTS)
- RAISED SEAL OF SURETY COMPANY AFFIXED

ADDITIONAL ITEMS

- CHECK FOR DUPLICATE OR OVERLAPPING CONTRACTS
- CHECK FOR AVAILABLE APPROPRIATION AND FUNDING FOR CAPITAL PROJECTS
- CHECK FOR ASSURE BID AWARD MADE TO PROPER CONTRACTOR

CONTRACT DOCUMENTATION COMPLETED

APPROVED FOR PROCESSING OF PAYMENT

Robert Sobel
 REVIEWER

Brend Young
 COUNTY CONTROLLER

6-15-14
 DATE REVIEW COMPLETED

7-21-14
 DATE



ALLEGHENY COUNTY
CONTRACT LOG
CONTRACT ADMINISTRATOR
412-350-7377

7-9

EXECUTIVE ACTION NUMBER 5801-14

Executive Action Date Approved 5/6/2014

Date received from Law Department 7/9/2014

Date Signed by County Manager 7-9-2014

Date forwarded to Controller 7-9-2014

Date received from Controller

Date returned to Department

Amend
K

To: DIRECTOR

Department: Emergency Services

From: COUNTY MANAGER

When billing please refer

Agreement#:

Contract prepared for: PRIORITY DISPATCH CORPORATION

52641

Description:

Request for Executive Action to authorize the Department of Emergency Services to amend Agreement # 52641 with Medical Priority Consultants, Inc., dba Priority Dispatch Corporation.

Properly executed copies of the above-referenced agreement are returned herewith. You are requested to distribute those returned to you.

cc: Controller
Vendor: PRIORITY DISPATCH CORPORATION

CF

http://atracker.dhs.allegheny.local/ContractLog.asp?contractid=17382&rev_num=0

7/9/2014

Image Created From PDF File: Medical Priority Contracts - AGREE 52641 - 5-31-2015.pdf



CONTRACT FORM
COUNTY OF ALLEGHENY

Melissa Klonowski _____

OU # 52641

Prepared by _____

OS # _____

412-473-3783 _____

OF # _____

Phone Number

Department of Emergency Services

Vendor Medical Priority Dispatch Consultants Vendor # 926031

Funder # _____
(if revenue)

Year 2014

Executive Action No. 5801-14

	COST CENTER/JOB NUMBER	OBJECT/ACCOUNT #	SUBSIDIARY/COST CODE	AMOUNT
1	33010001	36207	63010	\$60,000.00
2			E.M.D.	
3			(M)	
4				
5				
6				
7				
8				
9				
10				
Contract Total				\$60,000.00

CONTROLLER'S OFFICE USE ONLY	
CONTRACTS SECTION	
AGREEMENT NO.	
BOX NUMBER	

CONTROLLER'S OFFICE USE ONLY	
CONTRACTS SECTION	
RECEIVED	
APPROVED	
POSTED	

Revised 1/03

EA NUMBER: 5801-14



REQUEST FOR EXECUTIVE ACTION

EA Title: PRIORITY DISPATCH 2014 - 2015
MAINTENANCE-REVISED

Originating Department: Emergency Services

Run Date: 05/06/2014

Page 1 of 1.

Department:	Emergency Services 400 North Lexington Street Pittsburgh PA 15208	Est Cost:	\$60,000.00
Office:	911	Est Revenue:	\$0.00
Contact:	Melissa Kironowski Ext: 4124733783	County Match:	\$0.00
Not Authorized by:	Division Manager	Future Impact:	60000.00
Not Authorized by:	Director	Included in Budget:	Grant
Date Submitted By Agency:	05/02/2014	Cost Center:	
Date Approved:	05/06/2014	Job:	33010001 33010911
		Object:	63010

Summary:

Request for Executive Action to authorize the Department of Emergency Services to amend Agreement # 52641 with Medical Priority Consultants, Inc., dba Priority Dispatch Corporation.

Explanation:

It is respectfully requested by the Chief of the Department of Emergency Services to authorize the Department to amend Agreement #52641 with Medical Priority Consultants, Inc., dba Priority Dispatch Corporation for one (1) additional year and to increase the amount by \$60,000. This contract will cover the Card License and Service Agreement, additional card purchases, ProQA License, Aqua Software License and Service Agreement, Guide Card Maintenance, quarterly testing for employees, recertifications and new hire certifications and other miscellaneous items. Contract increased by \$60,000. Date extended through May 31, 2015. Priority Dispatch Corporation, 110 S. Regent Street, Suite 500, Salt Lake City, UT 84111.

# No.	Vendor	Project #	Contract Start Date	Contract End Date	Ag #	Previous \$	Change \$	Amount \$	Fee
1	PRIORITY DISPATCH CORPORATION		06/01/2014	05/31/2015		0.00	60,000.00	60,000.00	NO

cc: Controller	<input checked="" type="checkbox"/> Approved as Submitted	Certified and Sealed: Electronically Approved.
Law Department	<input type="checkbox"/> Approved Conditionally	/s/ William McKain
Budget & Finance	<input type="checkbox"/> Denied	05/06/2014
		County Manager
		Date

Image Created From PDF File: Medical Priority Contracts - AGREE 52641 - 5-31-2015.pdf

RECEIVED
OFFICE OF THE
COUNTY MANAGER

2014 JUL -9 AM 10:00

AGREEMENT

MADE AND ENTERED into this 9th day of July, 2014, by and between the COUNTY OF ALLEGHENY, a political subdivision of the Commonwealth of Pennsylvania, hereinafter referred to as the "County",

A
N
D

MEDICAL PRIORITY CONSULTANTS, INC., doing business as PRIORITY DISPATCH CORPORATION, a business corporation with offices at 139 East South Temple, Suite 500, Salt Lake City, UT 84111, hereinafter referred to as "Priority Dispatch".

WITNESSETH

WIHEREAS, the County and Priority Dispatch have entered into an Agreement, identified by County as Agreement #52641, hereinafter referred to as "Agreement #52641, whereby Priority Dispatch is providing police, fire and EMS dispatching and quality assurance software, instructional cards, licensing and maintenance, training classes and certifications for the County's Enhanced 911 system, and

WHEREAS, County and Priority Dispatch desire to extend the term of and amend Agreement #52641 upon the terms and conditions set forth herein.

NOW, THEREFORE, in consideration of the mutual promises and covenants contained herein, intending to be legally bound, the parties hereto agree as follows:

1. The term of Agreement #52641 is extended for a period of one year from June 1, 2014 through May 31, 2015. Priority Dispatch shall continue to provide the software, instructional cards, licensing, maintenance, training classes and certifications for the County's Enhanced 911 system as previously set forth in Agreement #52641 and amendments thereto.

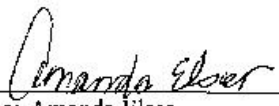
2. The maximum amount payable by County to Priority Dispatch pursuant to Agreement #52641, as amended, shall be increased by \$60,000.00.

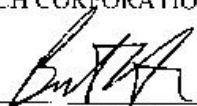
3. All other terms, conditions and provisions of Agreement #52641 shall remain in full force and effect and are incorporated herein by reference.

IN WITNESS WHEREOF, the authorized representatives of the parties hereto have executed this Agreement on the date first written above, intending to be legally bound hereby.

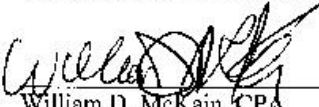
ATTEST

MEDICAL PRIORITY CONSULTANTS, INC., doing business as PRIORITY DISPATCH CORPORATION


Name: Amanda Elser
Title: Corporate Paralegal

By: 
Name: Brent E. Hawkins
Title: General Counsel

COUNTY OF ALLEGHENY


William D. McKain, CPA
County Manager

APPROVED


Department of Emergency Services

APPROVED AS TO FORM


County Solicitor


Assistant County Solicitor

Agreement between Allegheny County and Medical Priority Consultants, Inc., dba Priority Dispatch Corporation, authorized on MAY 6, 2014 at Number 5801 -14.

Interoffice memo

Date: July 1, 2014
To: Dennis Biondo, Law Department
From: Melissa Klonowski, Department of Emergency Services *MK*
RE: Medical Priority Dispatch 2014-2015 Contract Amendment

Dennis,

Enclosed are 2 original Medical Priority Dispatch 2014-2015 Contracts. Please sign and circulate for signature. When returning the signed contract, please send me one original for the vendor.

Thank you for your help in getting this contract executed.

Enclosures

*Transmitted
memo to Contracts Manager*

2014 JUL -2 AM 10:15
COMMUNICATIONS CENTER

R561MGCVR

ALLEGHENY COUNTY

Imaging Contract Cover Sheet

Contract Type OU



Order Number 151372



Vendor Number 1603367



Dept. Name Emergency Management



Vendor Name MISSION CRITICAL PARTNERS INC



Start Date 03/20/13



End Date 03/19/15



Executive Action # 6030-13;5337-14



AMENDED CONTRACTS

CHECK LIST

EXECUTIVE ACTION

- ATTACHED. IF NOT, DATE NOTIFICATION SENT TO ISSUING DEPARTMENT _____
- AGREES WITH CONTRACT DATE AND AMOUNT. IF NOT, DATE NOTIFICATION SENT TO ISSUING DEPARTMENT _____
- EA AND CONTRACT CONTENT (WORK STATEMENT) AGREE

ATTACHMENT

- NA UPDATED INSURANCE BINDER ATTACHED
(IF WAIVED, NAME OF PERSON AUTHORIZING WAIVER)
- ALL EXHIBITS ATTACHED INCLUDING SCOPE OF SERVICE, CONTRACT AMOUNT AND RATES (IF APPLICABLE)
- ALL SIGNATURES AFFIXED
- NA PROPER AUDIT CLAUSE INCLUDED
- NA CONTRACT BOND ATTACHED (BLUE ROLL AGREEMENTS)
- NA LABOR & MATERIAL BOND ATTACHED (BLUE ROLL AGREEMENTS)
- NA RAISED SEAL OF SURETY COMPANY AFFIXED

ADDITIONAL ITEMS

- CHECK FOR DUPLICATE OR OVERLAPPING CONTRACTS
- NA CHECK FOR AVAILABLE APPROPRIATION AND FUNDING FOR CAPITAL PROJECTS
- NA CHECK FOR ASSURE BID AWARD MADE TO PROPER CONTRACTOR

CONTRACT DOCUMENTATION COMPLETED

APPROVED FOR PROCESSING OF PAYMENT

Valued Sobne
REVIEWER

Bruce K...
COUNTY CONTROLLER

5/8/14
DATE REVIEW COMPLETED

5-8-14
DATE



ALLEGHENY COUNTY
CONTRACT LOG
CONTRACT ADMINISTRATOR
412-350-7377

EXECUTIVE ACTION NUMBER 5337-14

Executive Action Date Approved 2/27/2014

Date received from Law Department 3/13/2014

Date Signed by County Manager 3/13/2014

Date forwarded to Controller 3/18/2014

Date received from Controller 3/19/2014

Date returned to Department 3/20/2014

*Amend
A*

To: DIRECTOR

Department: Administrative Services

From: COUNTY MANAGER

When billing please refer

Agreement#: 151372

Contract prepared for: MISSION CRITICAL PARTNERS, INC.

Description:

Renew contract #151372 with Mission Critical Partners, Inc. under Specification Number 7028, RFP for Professional Services for 9-1-1 Technology and Operations Consultative Support.

Properly executed copies of the above-referenced agreement are returned herewith. You are requested to distribute those returned to you.

cc: Controller

Vendor: MISSION CRITICAL PARTNERS, INC.

EA NUMBER: 5337-14



REQUEST FOR EXECUTIVE ACTION
EA Title: RENEW SPEC 7028 RFP FOR 911 TECH SUPPORT
Originating Department: Administrative Services

Run Date: 02/27/2014

Page 1 of 1.

Department:	Administrative Services Court House 436 Grant Street Pittsburgh PA 15219	Est Cost:	\$0.00
Office:	Purchasing and Supplies	Est Revenue:	\$0.00
Contact:	Frank Alessio Ext: 4123506918	County Match:	\$0.00
Authorized by :	John Deighan 02/24/2014 Division Manager	Future Impact:	
Authorized by :	Alan Caponi 02/24/2014 Director	Included In Budget:	Operating
Date Submitted By Agency:	02/24/2014	Cost Center:	
Date Approved:	02/27/2014	Job:	
		Object:	

Summary:
 Renew contract #151372 with Mission Critical Partners, Inc. under Specification Number 7028, RFP for Professional Services for 9-1-1 Technology and Operations Consultative Support.

Explanation:
 It is requested by John Deighan, Chief Purchasing Officer, Division of Purchasing and Supplies upon the recommendation of Alvin Henderson, Jr. Chief Of Emergency Services that approval be granted to exercise the first one (1) year renewal option on Contract Number 151372 with Mission Critical Partners, Inc., under Specification Number 7028, RFP for Professional Services for 9-1-1 Technology and Operations Consultative Support.

The term for the renewed contract shall be March 20, 2014 through March 19, 2015.

Total cost of the one year renewal period is not to exceed \$250,000.00; chargeable to 3301001.63010 and 33010911.63010.

All other terms and conditions of the original agreement shall remain unchanged and in full effect.

The original award was approved on June 14, 2013 via Executive Action Number 6030-13.

# No.	Vendor	Project #	Contract Start Date	Contract End Date	Ag #	Previous \$	Change \$	Amount \$	Fee
1	MISSION CRITICAL PARTNERS, NC.		03/20/2014	03/19/2015		0.00	0.00	0.00	NO

cc: Controller Law Department Budget & Finance	<input checked="" type="checkbox"/> Approved as Submitted	Certified and Sealed	Electronically Approved.
	<input type="checkbox"/> Approved Conditionally	<u>/s/ William Mckain</u>	<u>02/27/2014</u>
	<input type="checkbox"/> Denied	County Manager	Date

Spec #7028

MODIFICATION TO CONTRACT #151372

THIS MODIFICATION TO CONTRACT #151372 in accordance with Allegheny County Executive Action 5337-14 is entered into as of this 11th of April, 2014 by and between MISSION CRITICAL PARTNERS, INC. ("SUPPLIER") and the COUNTY OF ALLEGHENY ("COUNTY").

RECITALS

WHEREAS, SUPPLIER agreed to provide certain products and related services via Executive Action 6030-13; and

WHEREAS, SUPPLIER and the COUNTY desire to ratify and confirm the terms of Contract #151372 as modified hereby on behalf of SUPPLIER; and

NOW, THEREFORE, SUPPLIER and the COUNTY hereby agree as follows:

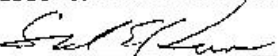
Modification. Contract #151372 is modified as follows:

The first renewal option is exercised. The term of the Agreement shall be extended from March 20, 2014 through March 19, 2015, with two (2) one (1) year mutual agreement renewal options remaining, subject to any earlier termination as provided in the Contract.

COUNTY and SUPPLIER agree that the total cost of the first renewal period will not exceed two hundred fifty thousand dollars (\$250,000.00).

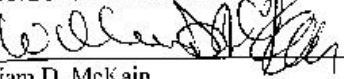
IN WITNESS WHEREOF, the parties hereto through their duly authorized officers have executed this Agreement as of the date first written above.

MISSION CRITICAL PARTNERS, INC.


By: 
Samuel E. Kerns, Chief Financial Officer

Date: April 15, 2014

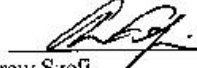
COUNTY OF ALLEGHENY

By: 
William D. McKain
County Manager

Date: 5-6-14

By: 
John Deighan
Chief Purchasing Officer

Date: 4/28/14

By: 
Andrew Szefl
County Solicitor

Date: 4/29/14

By: 
Allan J. Opsitnick
Assistant County Solicitor

Date: 4-28-14



ATTACHMENT 5

CONTRACT FORM
COUNTY OF ALLEGHENY

Christopher Pipinour _____

OU # 151372 _____

Prepared by _____

OS # _____

(412) 350-4495 _____

OF # _____

Phone Number

Department Div. of Purchasing and Supplies

Vendor Mission Critical Partners, Inc. Vendor # _____

Funder # _____
 (if revenue)

Year 2014

Executive Action No. 6030-13, renewed 5337-14

	COST CENTER/JOB NUMBER	OBJECT/ACCOUNT #	SUBSIDIARY/COST CODE	AMOUNT
1	33010001	63010		\$125,000.00
2	33010911	63010		\$125,000.00
3				
4				
5				
6				
7				
8				
9				
10				
Contract Total				\$250,000.00

CONTROLLER'S OFFICE USE ONLY	
CONTRACTS SECTION	
AGREEMENT NO.	
BOX NUMBER	

CONTROLLER'S OFFICE USE ONLY	
CONTRACTS SECTION	
RECEIVED	
APPROVED	
POSTED	

Revised 1/03

SPECIFICATION# 7028
SUPPLIER MCP



MODIFICATION/EXTENSION
CHECKLIST

- 2 signed copies of agreement
 - Signed by Supplier, Purchasing, Asst. Solicitor, Solicitor and County Manager
- EA

Additional Exhibits Attached:

JDE Form

Purchasing Agent / Date

CTP / PL PA 4/30

Received By Controllers Office / Date

Returned to Purchasing / Date

Spec #7028
MODIFICATION TO CONTRACT #151372

THIS MODIFICATION TO CONTRACT #151372 in accordance with Allegheny County Executive Action 5337-14 is entered into as of this 27th day of February 2014 by and between MISSION CRITICAL PARTNERS, INC. ("SUPPLIER") and the COUNTY OF ALLEGHENY ("COUNTY").

RECITALS

WHEREAS, SUPPLIER agreed to provide certain products and related services via Executive Action 6030-13; and

WHEREAS, SUPPLIER and the COUNTY desire to ratify and confirm the terms of Contract #151372 as modified hereby on behalf of SUPPLIER; and

NOW, THEREFORE, SUPPLIER and the COUNTY hereby agree as follows:

Modification. Contract #151372 is modified as follows:

Period of Contract shall be from March 20, 2014 through March 19, 2015

IN WITNESS WHEREOF, the parties hereto through their duly authorized officers have executed this Agreement as of the date first written above.

MISSION CRITICAL PARTNERS, INC.

By: [Signature]

Date: 3/30/2014

COUNTY OF ALLEGHENY
By: [Signature]
William D. McKain
County Manager

Date: 3.19.14

By: [Signature]
John Deighan
Chief Purchasing Officer

Date: 3/19/14

By: [Signature]
Andrew Szefi
County Solicitor

Date: 3/10/14

By: [Signature]
Allan J. Opsitnick
Assistant County Solicitor

Date: 3.6.14

Image Created From PDF File: QEMS Agmt - P1.pdf

8.2.24 QEMS Agreement / Amendment 2014

BS6MGCVR

ALLEGHENY COUNTY
Imaging Contract Cover Sheet

Contract Type OU



Order Number 8450



Vendor Number 560516



Dept. Name Emergency Management



Vendor Name QEMS QUALITY ENHANCED MGMT SYS



Start Date 03/01/02



End Date 03/31/15



Executive Action # 114 20; 5647-09;5485-12





CONTRACT FORM
COUNTY OF ALLEGHENY

Melissa Klonowski _____ OU # 8450
 Prepared by _____ OS # _____
 412-473-3783 _____ OF # _____
 Phone Number _____
 Department of Emergency Services _____
 Vendor QEMS, Inc. _____ Vendor # 560516
 Funder # _____
 (if revenue)
 Year 2014 _____ Executive Action No. 5343-14 _____

	COST CENTER/JOB NUMBER	OBJECT/ACCOUNT #	SUBSIDIARY/COST CODE	AMOUNT
1	33010001	63909		\$41,053.13
2	33010911	63909		\$33,946.87
3				
4				
5				
6				
7				
8				
9				
10				
Contract Total				\$75,000.00

CONTROLLER'S OFFICE USE ONLY	
CONTRACTS SECTION	
AGREEMENT NO.	
BOX NUMBER	

CONTROLLER'S OFFICE USE ONLY	
CONTRACTS SECTION	
RECEIVED	
APPROVED	
POSTED	

Revised 1/03

Image Created From PDF File: QEMS Agmt - P3.pdf



Corporate Office
530 Mace Street, Suite 1 Greensburg, PA 15601
(412) 897-5211 Fax (724) 853-6992
Midwest Office:
201 Strasburg St. Beloit, WI 53511
(608) 207-0278

January 31, 2014

Allegheny County 9-1-1
400 N. Lexington St.
Pittsburgh, PA 15208-2521

RE: Software Lease Renewal for QAES - Agreement 8450

Our current annual lease of \$ 75,000.00 has been maintained without any increases for the past nine years and we are pleased to provide you with a continuation of that lease without any additional increase for the period April 1, 2014 through March 31, 2015.

This lease has had a \$ 3,000.00 annual discount applied since 2005 and that discount will remain in effect with this renewal.

As proposed in previous years, we offer a "no-increase" guarantee for a five-year period should you wish to take advantage of this option. All that is required is for the County to indicate continuance of this lease through 2019 in this year's agreement for this guaranteed rate.

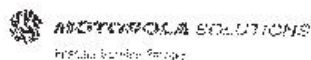
Should there be any questions regarding this give us a call at your convenience.

Respectfully,

A handwritten signature in black ink, appearing to read 'Monty Jenkins', is written over a light blue horizontal line.

Monty Jenkins
President

Image Created From PDF File: Radio Maintenance P1.pdf



P.O. Box 6975
 Wheeling, WV 26003
 Ph: 800-999-3773
 Fax: 304-273-7515

Soxomton, OH
 Steubenville, OH
 Zanesville, OH
 Greensburg, PA
 Pittsburgh, PA
 Morgantown, WV
 Wheeling, WV

Bill to:
 Allegheny County 911 Center
 400 North Lexington Avenue
 Pittsburgh, PA 15208-2861

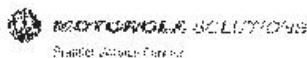
Date:	12/03/14	Contract #	CONTRACT #16637	Terms:	NET 30 DAYS	Customer #:	12173	Invoice:	76526
-------	----------	------------	-----------------	--------	-------------	-------------	-------	----------	-------

Description
 Billing for December 2014
 For the following equipment:
 Maintenance
 Monthly billing for radio maintenance.
 Reference contract # 16637 Executive
 Action # 6931-10.
 Contract no.: 637-02

		Unit Price	Monthly Extension
2	Base	55.00	110.00
10	Micor Base	60.00	600.00
12	MSF Base	55.00	660.00
10	MTK2000 Base	50.00	500.00
27	Quantar Base	55.00	935.00
3	MSR2000 Base	55.00	165.00
12	DeskTrac Base	35.00	420.00
3	GM300 Base	25.00	75.00
1	Maxtrac Base	25.00	25.00
1	GE Base	25.00	25.00
	High Power Quantar Base	.00	.00
4	Simulcast Base	43.20	172.80
3	Control Base	35.00	75.00
23	GE Master II Base	43.20	993.60
2	GE Control Base	22.00	44.00
1	MCS2100 CONTROL STATION	15.00	15.00
4	CDM1250 with Tone Rem Adap	25.00	100.00
5	Kenwood Base	35.00	175.00
2	CDM1250 Base Station	32.00	64.00
7	CDM750 Control Station	15.00	105.00
2	Spectra Control Station	15.00	75.00
26	CDM1550 Control Station	15.00	390.00
2	Repeater	32.00	64.00
1	Micor Repeater	55.00	55.00
4	MSF Repeater	43.00	172.00
7	MSR Repeater	43.00	301.00
25	Quantar Repeater	54.00	2052.00
4	GV Repeater	32.00	128.00

Continued...

Image Created From PDF File: Radio Maintenance P2.pdf



P.O. Box 8878
 Wheeling, WV 26003
 Ph.: 800-998-3773
 Fax: 304-768-7518

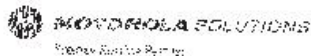
Boardman, OH
 Steubenville, OH
 Zanesville, OH
 Greensburg, PA
 Pittsburgh, PA
 Morgantown, WV
 Wheeling, WV

Bill to:
 Allegheny County 911 Center
 400 North Lexington Avenue
 Pittsburgh, PA 15208-2561

Date:	PO:	Contract #:	Terms:	Customer #:	Invoice:
12/03/14		CONTRACT #16637	NET 30 DAYS	12173	76526
		7 Kenwood Repeater			60.00
		6 Receivers			60.00
		2 Voxers			40.00
		11 MTR2000 Receiver			220.00
		18 Astro Tac Receiver			360.00
		MTR3000 Receiver			.00
		36 Comstar			1080.00
		51 Satellite Receiver			1020.00
		111 GE Satellite Receivers			999.00
		19 GE Votex Selectors			418.00
		10 Tone Remote Adapter			.00
		6 Microwave UHF Base			151.40
		5 XTL5000 Control Base			75.00
		GTR800 Base Station			.00
		Mobile			.00
		MCS2000 Mobile			.00
		CDM1550.2S Mobile			.00
		7 XTL5000 Mobile			.00
		XTL2500 Mobile			.00
		1 Portable			8.00
		2 Tone Remote Adapter			39.00
		7 MCS600 Remote			176.00
		10 MCS500 Operator Position			210.00
		2 Zetron 25 Encoder			54.00
		Remote			.00
		10 CBB			132.00
		1 Remote Controller			25.00
		1 Prime Controller			50.00
		2 Centracom II			.00
		50 Elite Gold			4200.00
		Dispatch Console			.00
		1 Touch Screen CRT			.00
		MS/sem			.00
		3 Network Server			.00
		3 Orbacom Console			150.00
		Trax			.00
		10 Microways Radio			260.00

Continued...

Image Created From PDF File: Radio Maintenance P3.pdf



P.O. Box 5379
 Wheeling, WV 26008
 Ph: 800-898-3753
 Fax: 304-233-7518

Boardman, OH
 Steubenville, OH
 Zanesville, OH
 Greensburg, PA
 Pittsburgh, PA
 Morgantown, WV
 Wheeling, WV

Bill to:
 Allegheny County 911 Center
 400 North Lexington Avenue
 Pittsburgh, PA 15208-2502

Date:	12/03/14	CD	CONTRACT #16637	NET 30 DAYS	Customer #.	12173	Invoice:	76526
			1	RF Link		.00		.00
			6	Hot Standby Radio		216.00		1296.00
			12	Channel Bank		22.00		264.00
			6	Multiplex Unit		55.00		330.00
			5	Hot Standby Power Supply		43.20		216.00
			4	Raven Alarm Units		11.00		44.00
			2	TX/RX Terminal		54.00		108.00
			2	Netlock		.00		.00
			3	UPS		.00		.00
			2	Generator		.00		.00
			4	Combiner		10.00		40.00
			3	GPS Unit		8.00		24.00
			5	Dehydrator		21.00		105.00
			4	MCN		.00		.00
			3	Ademco Alarm Units		21.60		21.60
			4	Combiner		216.00		216.00
			2	Multicoupler		.00		.00
				Microwave Site		.00		.00
			14	Digital Junction Box		.00		.00

INVOICE TOTALS

Monthly Sub Total: 22,543.40
 Monthly Taxes: .00
 Monthly Total Due: 22,543.40

Due Date: 1/02/15

PLEASE MAIL PAYMENT TO: STALEY COMMUNICATION, INC.
 P. O. BOX 5379
 WHEELING, WV 26008-0379



EA NUMBER: 5335-14

REQUEST FOR EXECUTIVE ACTION

EA Title: SBM AMENDMENT 2014-2015

Originating Department: Emergency Services

Run Date: 02/27/2014

Page 1 of 1.

Department: Emergency Services 400 North Lexington Street Pittsburgh PA 15208	Est Cost: \$34,000.00
Office: 911	Est Revenue: \$0.00
Contact: Melissa Klonowski Ext: 4124733783	County Match: \$0.00
Not Authorized by : Division Manager	Future Impact: \$34,000.00
Not Authorized by : Director	Included In Budget: Grant
Date Submitted By Agency: 02/24/2014	Cost Center:
Date Approved: 02/27/2014	Job: 33010001 33010911
	Object: 56207

Summary:
Request for Executive Action to authorize The Department of Emergency Services to amend Agreement #96703 for maintenance on our voice recorders.

Explanation:
It is respectfully requested by the Chief of the Department of Emergency Services to authorize the Department to amend Agreement #96703 with SBM Electronics, Inc. This is for maintenance on 3 Mercom Audiolog Ultra Pro Recorders and the Mercom ALMAX 48 Digital Voice Logger. Term of the amendment will be for 1 year starting 4/1/2014 and ending on 3/31/2015. Increase the amount by \$34,000. SBM Electronics, Inc., 628 California Avenue, Pittsburgh, PA 15202.

# No.	Vendor	Project #	Contract Start Date	Contract End Date	Ag #	Previous \$	Change \$	Amount \$	Fee
1	SBM		04/01/2014	03/31/2015	96703	34,000.00	0.00	34,000.00	NO

cc: Controller Law Department Budget & Finance	<input checked="" type="checkbox"/> Approved as Submitted	Certified and Sealed : Electronically Approved.
	<input type="checkbox"/> Approved Conditionally	/s/ William Mckain 02/27/2014
	<input type="checkbox"/> Denied	County Manager: Date

Image Created From PDF File: SBM Recorder P2.pdf

Exhibit A to Agreement between
SBM Electronics and the County of Allegheny

MAINTENANCE AGREEMENT

Customer: Allegheny County 911
 Contact: Sharon Dagger
 Phone: 412-473-1717
 Address: 400 North Lexington Avenue
 City, State, Zip Code: Pittsburgh PA 15208
 Equipment Location: As Listed below

<u>MODEL</u>	<u>DESCRIPTION</u>	<u>SERIAL NUMBER</u>	<u>CHARGE</u>
1. a.)Mercom	Audiolog Ultra Pro	B-2385	\$ 10,398.61
b.)Mercom	Audiolog Ultra Pro	B-2386	\$ 10,398.61
c.)Mercom	Audiolog Ultra Pro	B-2388	\$ 10,398.61

THE 3 ABOVE UNITS ARE FOR 911 CENTER

2. a.)Mercom ALMAX 48 Digital Voice Logger \$ 1,900.00

THE ABOVE UNIT IS FOR MOBILE COMMAND VEHICLE

Annual Cost: \$ 33,095.83

7% Sales Tax:

Total Cost: \$ 33,095.83

Contract Start Date: 04/01/14 Contract End Date: 03/31/15

Service Hours: Coverage with this contract is 24 x 7.

Image Created From PDF File: Solutionary firewall p1.pdf



STANDARD VOUCHER FOR SERVICES
COUNTY OF ALLEGHENY

Melissa Klonowski 412-473-3783

1346432

Prepared by

Vendor No.

Department Dept. of Emergency Services/9-1-1 Administration

Payee Solutionary, Inc.

Check Mailing Address P.O. Box 30213

City Omaha

State NE

Zip 68103-1213

Year 2014

Agreement No. 124164

Executive Action No.

MONTH	DAY	DESCRIPTION	AMOUNT
January	7	Payment to Solutionary, Inc. for Firewall Monitoring and Management for 9-1-1 Network Jan-14 Invoice #20979 Dated: 1/1/14	\$2,700.00
TOTAL			\$2,700.00

DOCUMENT NO.	ACCOUNT NO.	AMOUNT
3292217	33010001.63010.frw	\$1,053.81
3292222	33010911.63010.frw	\$1,646.19
PAID 1/14/14 C. Klonowski		
TOTAL		\$2,700.00

Department Approved for Payment

[Signature]

Received Payment

CONTROLLER'S OFFICE USE ONLY

BATCH # 88888888

896329 1-24-14 MKL

ACCOUNTS PAYABLE

RECEIVED BY

APPROVED BY

POSTED BY

CONTRACTS

APPROVED BY

Image Created From PDF File: Solutionary firewall p2.pdf



AN NTT GROUP SECURITY COMPANY

Please remit to: PO Box 30213, Omaha, NE 68103-1213

Invoice

Date	Invoice #
1/1/14	211979

Bill To
County of Allegheny Attn: Accounts Payable 621 County Office Building 542 Forbes Avenue Pittsburgh, PA 15219-2952

Contract	
13434 S13 A8	
P.O. No.	Terms
	Net 30

Description	Qty	Rate	Amount
AG Enterprise Monitoring & Silver Management of Firewall/VPN - (911) ALI-Lex for 1/1/14 - 1/31/14	1	675.00	675.00
AG Enterprise Monitoring & Silver Management of Firewall/VPN - (911) ALI-Railroad for 1/1/14 - 1/31/14	1	675.00	675.00
AG Enterprise Monitoring & Silver Management of Firewall/VPN - (911) City @ Lexington for 1/1/14 - 1/31/14	1	675.00	675.00
AG Enterprise Monitoring & Silver Management of Firewall/VPN - (911) AICC @ Lexington for 1/1/14 - 1/31/14	1	675.00	675.00
Subtotal for 911			2,700.00

Total	\$2,700.00
Payments/Credits	\$0.00
Balance Due	\$2,700.00

Please remit payments only to:
PO Box 30213
Omaha, NE 68103-1213

All other correspondence send to address at bottom of invoice. Thank You.

All invoices are net 30 unless otherwise stated. Sales tax on invoice calculated per the invoice address location. If services are not located at invoice address location contact AR@Solutionary.com.
QB10: AA5598263952 Arriba: AN01009382358

9420 Underwood Ave. Omaha, NE 68114 Phone: 402.361.3000 Fax: 402.361.3100 www.Solutionary.com

Image Created From PDF File: Stratus computer support P1.pdf

8.2.27 Stratus Technologies Agreement (pages 1 – 8)

R56MGCVR

ALLEGHENY COUNTY
Imaging Contract Cover Sheet

Contract Type OU



Order Number 142375



Vendor Number 141754



Dept. Name Emergency Management



Vendor Name STRATUS TECHNOLOGIES



Start Date 10/01/12




End Date 09/30/15



Executive Action # 6413-12;6575-13;6246-14





EA NUMBER: 6246-14

REQUEST FOR EXECUTIVE ACTION
EA Title: STRATUS AMENDMENT 2014-2015
Originating Department: Emergency Services

Run Date: 07/16/2014

Page 1 of 1.

<p>Department: Emergency Services 400 North Lexington Street Pittsburgh PA 15208</p> <p>Office: 911</p> <p>Contact: Melissa Klonowski Ext: 4124733783</p> <p>Not Authorized by : Division Manager</p> <p>Not Authorized by : Director</p> <p>Date Submitted By Agency: 07/14/2014</p> <p>Date Approved: 07/16/2014</p>	<p>Est Cost: \$58,152.00</p> <p>Est Revenue: \$0.00</p> <p>County Match: \$0.00</p> <p>Future Impact: 58,152.00</p> <p>Included In Budget: Grant</p> <p>Cost Center:</p> <p>Job: 33010001 33010911</p> <p>Object: 56207</p>
--	---

Summary:
Request for Executive Action to authorize an extension to Agreement # 142375 for 12 months with Stratus Technologies, Ireland, Ltd.

Explanation:
It is respectfully requested by the Chief of the Department of Emergency Services to authorize an extension to Agreement #142375 with Stratus Technologies Ireland, Ltd., and to increase the amount payable by \$58,152.00 for maintenance on the CAD servers. Amendment will commence on October 1, 2014 and end on September 30, 2015. Stratus Technologies Ireland, Ltd., Blanchardstown Corporate Park 2, Ballycoolin, Dublin 15, Ireland. No Cost to Allegheny County.

# No.	Vendor	Project #	Contract Start Date	Contract End Date	Ag #	Previous \$	Change \$	Amount \$	Fee
1	STRATUS		10/01/2014	09/30/2015		0.00	58,152.00	58,152.00	NO

<p>cc: Controller Law Department Budget & Finance</p> <p><input checked="" type="checkbox"/> Approved as Submitted <input type="checkbox"/> Approved Conditionally <input type="checkbox"/> Denied</p>	<p>Certified and Sealed : Electronically Approved.</p> <p><u>/s/ William Mckain</u> <u>07/16/2014</u> County Manager Date</p>
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CONTRACT FORM
COUNTY OF ALLEGHENY

Melissa Klonowski _____

OU # 142375 _____

Prepared by _____

OS # _____

412-473-3783 _____

OF # _____

Phone Number

Department of Emergency Services _____

Vendor Stratus Technologies Ireland, LTD. Vendor # 141754

Funder # _____
(if revenue)

Year 2014 _____

Executive Action No. 6246-14 _____

	COST CENTER/JOB NUMBER	OBJECT/ACCOUNT #	SUBSIDIARY/COST CODE	AMOUNT
1	33010001	56207		\$33,476.95
2	33010911	56207		\$25,035.05
3				
4				
5				
6				
7				
8				
9				
10				
Contract Total				\$58,512.00

CONTROLLER'S OFFICE USE ONLY	
CONTRACTS SECTION	
AGREEMENT NO.	
BOX NUMBER	

CONTROLLER'S OFFICE USE ONLY	
CONTRACTS SECTION	
RECEIVED	
APPROVED	
POSTED	

Revised 1/03

Image Created From PDF File: Tower Agmts_Spreadsheet.pdf

Allegheny 911, Tower Lease Agreements

Vendor	Site Name	2015 Cost	2016 Cost	2017 Cost	Total Cost	3 Year Average Cost
600 GS Prop	Roof Top Antenna	15,442	16,214	17,025	48,681	\$16,227.05
C&F	Ardmore Bldg.	11,568	12,146	12,754	36,468	\$12,156.04
Com cast	Tarentum Site	27,537	28,914	30,359	86,810	\$28,936.50
Crown Castle	Bunola Site lease	1,854	1,947	2,044	5,845	\$1,948.25
Crown Castle	Calvary Site lease Admendment	15,830	16,622	17,453	49,904	\$16,634.69
Crown Castle	Calvary Site agmt 123862 (no cost)	0	0	0	0	
Crown Castle	Crane	22,458	23,581	24,760	70,798	\$23,599.49
Crown Castle	Findlay	5,836	6,128	6,435	18,399	\$6,133.13
Crown Castle	Glassport agree 119362	5,881	6,175	6,484	18,540	\$6,180.16
Crown Castle	Glassport agree 40717 (no cost)	0	0	0	0	
Crown Castle	Kennedy	33,723	35,409	37,179	106,311	\$35,437.00
Crown Castle	Mt Hope	1,800	1,800	1,800	5,400	\$1,800.00
Crown Castle	Mt Lebanon (no cost)	0	0	0	0	
Crown Castle	New Kensington	18,187	19,097	20,052	57,336	\$19,111.97
Crown Castle	North Braddock	18,117	19,023	19,974	57,114	\$19,037.95
Crown Castle	North Side	43,503	45,679	47,962	137,144	\$45,714.78
Crown Castle	Seco	12,124	12,731	13,367	38,222	\$12,740.77
Crown Castle	Sewickley 17355 amendment	10,797	11,337	11,904	34,038	\$11,345.85
Crown Castle	Sewickely 117355 (no cost)	0	0	0	0	
Crown Castle	So Fayette/ Admendment	9,089	9,543	10,021	28,653	\$9,551.02
Crown Castle	Thorn Hill	15,496	16,271	17,084	48,851	\$16,283.71
Do-All	Wexford	4,320	4,536	4,763	13,619	\$4,539.60
Lincoln	Lincoln Boro	4,200	4,200	4,200	12,600	\$4,200.00
Ohio Twp.	Ohio Twp.	2,400	2,400	2,400	7,200	\$2,400.00
Washington Square	roof top antenna space	9,600	10,080	10,584	30,263	\$10,087.62
	Total cost	\$289,763	\$303,831	\$318,603	\$912,197	\$304,065.58

Image Created From PDF File: WestCORE Equipment attachment1.pdf

Fiscal Responsibility

Armstrong County is the sponsor of the CenturyLink / Cassidian Sentinel 4.X / 5.X (911) Telephone system procurement and installation that consists of three (3) hosts that will be installed in Allegheny, Westmoreland and Butler Counties.

The division of the host costs including the equipment capital costs, maintenance spare equipment & first year warranty / maintenance contract is divided by the quantity of full 9-1-1 workstations that are supported by the host equipment. The division of costs is governed by the Armstrong / WestCORE governance's agreements.

This contract includes that first year capital equipment cost, maintenance spare equipment and two (2) full time equivalents (FTE) for a total of **\$774,472.13**

Division of Host Costs (First year)

County	Number of Full 9-1-1 Workstations	Shared Cost Allocation
Allegheny (Lexington St. facility)	58	\$282,511.85
Allegheny (Railroad St. facility)	14	\$68,192.51
Armstrong	6	\$29,225.36
Butler	10	\$48,708.94
Cambria	11	\$53,579.83
Greene	3	\$14,612.68
Indiana	7	\$34,096.26
Lawrence	5	\$24,354.47
Mercer	10	\$48,708.94
Somerset	8	\$38,967.15
Venango	5	\$24,354.47
Westmoreland	22	\$107,159.67
Totals		\$774,472.13

Division of Year 2 – 5 Maintenance Costs (Annual / Contracted)

County	Number of Full 9-1-1 Workstations	Shared Cost (Annual)	Shared Cost (Total Year 2-5)
Allegheny (Lexington St. facility)	58	\$62,122.38	\$248,489.54
Allegheny (Railroad St. facility)	14	\$14,995.06	\$59,980.23
Armstrong	6	\$6,426.45	\$25,705.81
Butler	10	\$10,710.76	\$42,843.02
Cambria	11	\$11,781.83	\$47,127.33
Greene	3	\$3,213.23	\$12,852.91
Indiana	7	\$7,497.53	\$29,990.12
Lawrence	5	\$5,355.38	\$21,421.51
Mercer	10	\$10,710.76	\$42,843.02
Somerset	8	\$8,568.60	\$34,274.42
Venango	5	\$5,355.38	\$21,421.51
Westmoreland	22	\$23,563.66	\$94,254.65
Totals			\$681,204.08

Annual adjustments

Armstrong / WestCORE governance board will provide CenturyLink notification if adjustments of the division of fiscal responsibility are pending, 30 days prior to the annual maintenance billing.

Image Created From PDF File: WestCORE Equipment attachment2.pdf

CenturyLink		Customer Legal Name: E911 Allegheny County		
CenturyLink		Customer Billing Name: E911 Allegheny County		
Valid Until: December 31, 2014		400 N FRANKLIN ST STE 201 PITTSBURGH PA 15208-2565		
		Quote Build #: 14-002925--		
Description of Work to be Performed: CenturyLink WestCORE quote for Allegheny County E911 Cassidian Remote Positions				
Equipment pricing shown is based upon direct sales accompanied by new CenturyLink Maintenance contract on same.				
Part Number	Description	Quantity	Unit Price	Extended Price
	Sentinel 4.0 System			
04000-01154	R1 KRZ T119R-R4 DATA/CST	1	\$	\$
04000-01010	CBL DB25W/DB25M 10P1	2	385.88	771.76
04000-05732	BLRBL 1L601A-R2 DATASHARE	1	8.77	8.77
04000-01014-10	CBL 9R1 9825W/DB1F 10FT	2	104.32	208.64
			16.00	32.00
	Workstation Equipment			
873099-003-40	SENT 4 PER SEAT M/G LIC	5	\$	\$
809800-35130	R4 SW SPT 1RNSPK	5	1,644.30	8,221.50
809800-35094	R4 SW SPT 5YR	5	\$	\$
	BARCLYTIC-WSTC			
	BARCLYTIC LIC - WESTCORE	1	\$	\$
	BARCLYTIC LIC - WESTCORE	1	\$	\$
	BARCLYTIC LIC - WESTCORE	1	\$	\$
	Workstation Equipment - 2220			
61000-4096035F	WKST HP Z220 SFF	58	\$	\$
65000-47001	1WR3 STAND SFF Z220	58	1,740.86	100,969.88
310-2736	DELL ULTRASHARP U2212HM	58	46.04	2,670.32
981-1374	ADV ENG LTD WRTY/PREW	58	227.14	13,118.12
04007-50017	KEYPAD MKREY Z01 CBL	58	64.68	3,751.44
04000-01005	R4M SWITCH/DVI 1-PORT	58	127.16	7,372.28
04000-01012	CM 100 15W EXT KIT	60	244.20	14,652.00
853004-02401	5AH EXT 5WHR KIT	240	36.18	8,683.20
853010-02104	R4 5AH 12VHR KIT	58	184.17	10,601.86
809800-35109	R4 IWS CFG	58	1,811.01	105,438.58
809800-35108	R4 IWS STG FEE	58	243.90	14,136.24
870890-07504	CPR/SYS/SPR7 IMAGING	58	120.86	7,010.08
	Sentinel/VESTA 4.0 Modules			
873099-005-02U	R4 IRR LIC/DOC/MED UPGD	3	\$	\$
809800-35114	R4 IRR SW SPT 5YR	58	638.50	37,033.00
	Sentinel/VESTA 4.0 Act/View/View			
873099-007-01U	R4 ACT/VIEW STS LIC UPGD	3	\$	\$
873099-008-01U	R4 ACT/VIEW LIC PER ST UP	58	\$	\$
809800-35114	R4 IRR SW SPT 5YR	58	2,245.99	12,922.92
61000-4096035F	WKST HP Z220 SFF	58	\$	\$
65000-47001	1WR3 STAND SFF Z220	58	1,740.86	100,969.88
809800-35102	GENERIC WKST CFG FEE	58	46.04	2,670.32
310-2736	DELL ULTRASHARP U2212HM	58	267.30	15,461.40
981-1374	ADV ENG LTD WRTY/PREW	58	227.14	13,118.12
311-6412	ACCESS SHD BAR ULTSP MD	58	29.92	1,736.36
	Peripherals & Gateways			
04000-00128	MS2 1000B CHASSIS BNDL	3	\$	\$
04000-00118	MS2 1000 FOCAL S BDR	2	3,011.64	6,023.28
04000-00190	SW SPT 1000G GATEWAY 5YR	1	779.30	779.30
04000-00112	MS2 1000 DIGITAL BNDL	1	1,664.28	1,664.28
04000-00193	SW SPT 1000G T1 MD2 5YR	3	4,159.57	12,478.71
	Peripherals & Cabinet Equipment			
	Access Cabinet located on Side A West Tab	1	\$	\$
	Sentinel 4.0 CommandPOST System	1	\$	\$
873099-003-14V	SENT 4 PER SEAT M/G LIC	4	1,544.39	6,177.56
809800-35094	R4 SW SPT 5YR	4	3,529.41	14,117.64
	CommandPOST Hardware			
04010-409611 WZ	SENT CPOST R570P WZ	4	\$	\$
04000-00784	MS2R CPOST S370P 5YR	4	1,323.99	5,295.96
853004-02401	CPOST SWM HDWR KIT	4	373.69	1,494.76
809800-35109	R4 IWS CFG	4	4,501.00	18,004.00
809800-35108	R4 IWS STG FEE	4	213.90	855.60
	Sentinel/VESTA 4.0 IRR Module			
873099-008-02C	R4 IRR LIC/DOC/MED	4	\$	\$
809800-35114	R4 IRR SW SPT 5YR	4	1,090.78	4,363.12
	Sentinel/VESTA 4.0 Act/View/View			
873099-008-02C	R4 ACT/VIEW JC PER ST	4	638.50	2,554.00

Prices do not include charges for taxes, duties, tariffs, telecommunication services, or professional services such as CenturyLink Maintenance or Managed Network Services.

Image Created From PDF File: WestCORE Equipment attachment3.pdf

Item Code	Description	Quantity	Unit Price	Total Price
Aurora - A/S System Licensing & Support				
873291-02001	AURORA COLLECTION LIC	4	877.00	3,508.00
807800-03205	AURORA STD SPT SVR	4	313.47	1,253.88
Aurora S/S - Enterprise A/S System				
873291-02001	AURORA SITE LIC	1	1,044.39	1,044.39
807800-03205	AURORA ENT/HOST SPT SVR	1	962.57	962.57
807800-03205	AURORA STD SPT SVR	1	5	5
873291-02001	AURORA USER LIC	1	112.37	112.37
84000-00930	QOL 2008RZ CAL PUN ENT	1	872.19	872.19
84000-00930	QOL 2008RZ CAL PUN ENT	1	152.91	152.91
Aurora Printers				
0101793	PRINTER, COI NR 1 LPR ET	1	408.91	408.91
05000-03132	CDL L38 SHID MM 10FT	1	10.97	10.97
Monitoring & Response License Fees				
807800-16163	MGR 3.0 WKST SRVC SVR	43	385.83	14,256.09
807800-16170	MGR 3.0 IP DEV SRVC SVR	1	385.03	385.03
Managed Services - Implementation Fee				
809900-14152	MGR SERV EPV R IMPL	43	30.21	5,030.21
Anti Virus Solution				
809900-14175	VIRUS PROTECT 3.0 SVC SVR	43	100.23	6,309.79
Workstation Equipment - Recommended Spares				
64002-10017	KEYPAD 24KEY 25FT CSM	2	122.76	245.52
64002-10012	MOUSE TRACKBALL	6	36.18	217.08
64002-10012	RYBO USB FTD	4	30.70	122.80
Workstation Extended Warranty				
04000-01987	WARR NBD 2230 SVR	63	708.56	13,192.08
Field Engineering Services				
50000-17101	FILD ENG-PRIMARY	596	100.99	59,990.00
Project Management Services				
Training				
000001-06191	TRNG 4.X AGENT - TRNG	1	5	5
000001-06707	VESTA/SENT 4.X AGENT FULL DAY	2	2,139.04	4,278.08
000001-06704	VESTA 4.X/SENT 4.X ADMIN	1	4,778.07	4,778.07
000001-06024	VSIRT 4.X AC I VIEW TRNG	1	1,283.42	1,283.42
000000-21404	AURORA DOWN TRAINING - FULL DAY	1	2,119.04	2,119.04
Sign Screen Monitors				
26442170	LG 55 INCH LED	1	988.02	988.02
26319539	FURKH UNVFRSM FLAT MOUNT SV	1	147.99	147.99
Totals	misc. materials, wires, cables, equipment	1	8,500.00	8,500.00
Parts				953,190.11
Miscellaneous				
Shipping				4,300.00

Prices do not include charges for taxes, duties, tariffs, telecommunication services, or professional services such as Consultant/Maintenance/Managed Network Services

Image Created From PDF File: WestCORE Equipment attachment4.pdf

Parts Subtotal.....	\$	957,190.16
Labor.....	\$	37,454.80
Vendor Support (See Vendor Tab for Details).....	\$	-
TOTAL PRICE	\$	994,644.96

All prices listed on this page are governed by the Standard Price Agreement for the State of Pennsylvania. For more information, please visit the Pennsylvania Department of Transportation website.

Prices do not include charges for taxes, duties, tariffs, telecommunication services, or professional services such as Construction Maintenance or Managed Network Services.

Image Created From PDF File: WestCORE Equipment attachment5.pdf

CenturyLink		Customer Legal Name: E91 Allegheny County		
Valid Until: December 31, 2014		Customer Billing Name: F911 Allegheny County		
Description of Work to be Performed: CenturyLink WestCORE quote for Allegheny County E911 Cassidian Remote Pns.Hunt Allegheny RR Location		400 HILFINGTON BL STE 201 PITTSBURGH PA, 15208-2565 Quote-Build #: 14-020253--		
Equipment pricing shown is based upon direct sale accompanied by new Centurion Maintenance contract on same.				
Part Number	Description	Quantity	Unit Price	Extended Price
	Serials 4.2 System	1	\$	\$
B73091-00104-L	SENT 4 R3111000/MTD	1	1,644.39	1,644.39
B09800-33045	R4 S15 CFG	1	1,049.52	1,049.52
B73099-01092	32-CD INTF LIC	1	548.13	548.13
04000-01584	B-MEX TL1584-R4 DATACAST	1	385.88	385.88
04000-01010	CBL UNL3MAD3M 101	2	8.77	17.54
04000-R5212	B-MEX TL601A-R3 DATASHARP	1	404.52	404.52
04000-01014-10	CBL UNL 0R75M/75R4F 10FY	2	10.97	21.94
	Server Equipment			
SYRBDL-W5TYR-3M	SVR BEL WESTG REMOTE	1	16,469.07	16,469.07
04000-00337	SVR WIN 2008 + 10 CAL	1	1,124.76	1,124.76
04000-08001	V-SVR DS BASIL PE1 LPU	2	329.98	659.96
04000-00029	V-SVR BASIC SPT SVR	2	529.89	1,059.78
059800-24084	R4 VRTUIN CPG PEE	1	807.49	807.49
04000-08002	V-SVR OS FNU PER CPL	2	551.62	1,103.24
01000-08014	V-SVR HND SPT SVR	2	046.23	092.46
04000-04294	SVR WIN2008-FUN 5-FK	2	190.75	381.50
TBD - DISCOUNT	SERVER D 50COUNT	1	16,795.39	16,795.39
04000-14165	WAR 3.0 SVR SVCS SVR	1	1,390.27	1,390.27
04000-14152	MGD SPT DEV R NPL	1	80.21	80.21
04000-14172	WHL5 PROTECT 3.0 SVC SVR	1	100.73	100.73
04000-01565	WAR RBD HL3CP SVR	1	912.30	912.30
	Workstation Equipment			
B73099-00314M	SENT 4 PER SEAT W/L LK	14	1,644.39	23,021.46
04000-11131	R4 SPT SVR	1		
04000-33094	R4 SW SPT SVR	44	3,529.41	156,100.04
	IBARS Equipment			
BANSULLR-W5-L1	IBARS CLIENT LIC - W5TCORE	2		
	Workstation Equipment - 2720			
61000-4096013FF	WH511P 2720 SFF	14	1,740.86	24,372.04
01000-01000	TWR STAND SFF 2720	14	46.04	644.56
320-1736	DEL. ULTRASHARP U27121M	14	227.14	3,179.96
983-1324	HDV LKX LID WHIT PHM	14	54.88	768.32
61007-50017	KEYPAD 24KEY 75FT CBL	14	127.16	1,780.24
04000-01000	R4M SWITCH DVI 4-PORT	14	264.20	3,698.80
04000-01018	CBL DVI 4M 4-PORT	56	36.78	2,060.88
051004-00401	SMART SDR KIT	14	184.17	2,578.38
051004-00402	R4 5M HDWR KIT	14	1,611.07	22,554.98
04000-15109	R4 1M5 CPG	14	133.90	1,874.60
04000-15108	R4 1M5 SPT CPG	14	320.86	4,492.04
070990-01501	CPR-45PREP IMAGING	1		
	Serials/VESTA 4.0 Modules			
B73099-00902	R4 IRR LIC/DOC/MCD BPGD	14		
04000-15114	R4 IRR SVR SPT SVR	14	635.20	8,892.80
B73099-00901	R4 ACT VIEW L.C PER ST UP	14		
	Serials/VESTA 4.0 Admin Printer			
0101743	PRINTER COLOR LASERJET	1	408.91	408.91
01000-02133	CBL USB 4M 4-PORT	1	10.97	10.97
	Cisco Switch/Router Equipment			
04000-29619	SWITCH 2960S POE+CBL 24-P	2	3,491.59	6,983.18
04000-29650	SPT 2960S POE 24-PORT 15YR	2	1,788.96	3,577.92
	Peripherals & Gateways			
04000-00119	WED 1000 CHASSIS SHFL	3	2,011.24	6,033.72
04000-00116	WED 1000 32GBLS SHFL	2	2,779.50	5,559.00
04000-00190	SW SPT ANCOG GATEWAY SVR	2	604.13	1,208.26
04000-00112	WED 1000 DIGITAL BNDL	2	4,559.57	9,119.14
04000-00193	SW SPT 1000G T1 WQD SVR	2	1,604.18	3,208.36

Prices do not include charges for taxes, duties, tariffs, telecommunication services, or professional services such as Configuration Management or Managed Network Services.

Image Created From PDF File: WestCORE Equipment attachment6.pdf

Item Code	Description	Quantity	Unit Price	Total Price
Peripherals & Cabinet Equipment				
00600-2042	LAMP/LE 94W 19IN	1	3,617.65	3,617.65
02000-192001	NTRP RACK KYRD 1.1 19IN	1	764.89	764.89
04000-0706	FAN KIT 3LK	1	186.27	186.27
00600-3142	CABINET ROOF FAN HOLE	1	162.25	162.25
04000-00888	KVM SWITC 8-PORT	1	763.03	763.03
04000-00617	CAL KVM LSH FWHG7IF	1	151.28	151.28
04000-00611	CAL KVM LSH 10IF	8	50.99	407.92
04000-00019	RACK 19IN RACK M66TR RP	1	32.80	32.80
04000-50032	SECURIC B RAE M6 KIT	1	21.92	21.92
021800-00014	SVR CAB CFB FFF	1	1,175.47	1,175.47
Almora 2.2 - Enterprise MFS System				
871891-02001	AJRDRA SITE LIC	1	1,644.39	1,644.39
809800-03765	AJRDRA ENT/HOST SPT SVR	1	962.57	962.57
Note: Customers to Reuse Existing (14) Calx Cables from IS.com				
809800-02303	AJRDRA SPT SPT SVR	14	513.37	7,187.18
873301-00303	AJRDRA CBLER LIL	1	822.19	822.19
04000-00303	SQL 2004R2 CAL RUN ENT	1	192.95	192.95
Monitoring & Response Licenses Fees				
871859-01211	MGR 3.0 WMSV LIC	3	75.94	227.82
871859-01210	MGR 3.0 DEV DEVICES LIC	3	75.94	227.82
Monitoring & Response Support Fees				
809800-16145	MGR 3.0 WMSV SVR	19	385.03	7,315.57
809800-16170	MGR 3.0 DEV DEV SVR	7	385.03	2,695.21
Managed Services - Implementation Fee				
809800-14152	MGR 3.0 DEV DEV IMPL	12	50.21	602.52
Anti-Virus Solution				
809800-14175	VIRUS PROTECT 3.0 SVC SVR	12	100.33	1,203.96
220 Workstations Equipment - Recommended Spares				
64807-60017	KEYPAD 2-KEY 23PT CBL	1	127.16	127.16
64913-60012	MOUSE - ERGONOMY	2	36.48	72.96
64922-60012	KEYBD USB STD	2	30.70	61.40
Warranty Extended Warranty				
04000-01287	WARR 3YR 2220 SVR	20	208.56	4,171.20
Note: See attached spreadsheet for details on this item.				
Field Engineering Services				
804800-12101	FIELD ENG-PRIMARY	192	136.95	26,304.40
Project Management Services				
805800-11064	PROJECT MGMT-SECONDARY	81	106.95	8,662.95
Training				
Note: See attached spreadsheet for details on this item.				
TRM				
Note: See attached spreadsheet for details on this item.				
Parts				
Miscellaneous				
Shipping				
Parts Subtotal				
Labor				
Vendor Support (See Support Tab for Details)				
TOTAL PRICE				

Prices do not include charges for taxes, duties, tariffs, telecommunication services, or professional services such as Certification Maintenance or Managed Network Services.

Image Created From PDF File: WestCORE Host Equipment Maintenance.pdf

Fiscal Responsibility

Armstrong County is the sponsor of the CenturyLink / Cassidian Sentinel 4.X / 5.X (911) Telephone system procurement and installation that consists of three (3) hosts that will be installed in Allegheny, Westmoreland and Butler Counties.

The division of the host costs including the equipment capital costs, maintenance spare equipment & first year warranty / maintenance contract is divided by the quantity of full 9-1-1 workstations that are supported by the host equipment. The division of costs is governed by the Armstrong / WestCORE governance's agreements.

This contract includes that first year capital equipment cost, maintenance spare equipment and two (?) full time equivalents (FTE) for a total of **\$774,472.13**

Division of Host Costs (First year)

County	Number of Full 9-1-1 Workstations	Shared Cost Allocation
Allegheny (Lexington St. facility)	58	\$282,511.85
Allegheny (Railroad St. facility)	14	\$68,192.51
Armstrong	6	\$29,225.36
Butler	10	\$48,708.94
Cambria	11	\$53,579.83
Greene	3	\$14,612.68
Indiana	7	\$34,096.26
Lawrence	5	\$24,354.47
Mercer	10	\$48,708.94
Somerset	8	\$38,967.15
Venango	5	\$24,354.47
Westmoreland	22	\$107,159.67
Totals		\$774,472.13

Division of Year 2 – 5 Maintenance Costs (Annual / Contracted)

County	Number of Full 9-1-1 Workstations	Shared Cost (Annual)	Shared Cost (Total Year 2-5)
Allegheny (Lexington St. facility)	58	\$62,122.38	\$248,489.54
Allegheny (Railroad St. facility)	14	\$14,995.06	\$59,980.23
Armstrong	6	\$6,426.45	\$25,705.81
Butler	10	\$10,710.76	\$42,843.02
Cambria	11	\$11,781.83	\$47,127.33
Greene	3	\$3,213.23	\$12,852.91
Indiana	7	\$7,497.53	\$29,990.12
Lawrence	5	\$5,355.38	\$21,421.51
Mercer	10	\$10,710.76	\$42,843.02
Somerset	8	\$8,568.60	\$34,274.42
Venango	5	\$5,355.38	\$21,421.51
Westmoreland	22	\$23,563.66	\$94,254.65
Totals			\$681,204.08

Annual adjustments

Armstrong / WestCORE governance board will provide CenturyLink notification if adjustments of the division of fiscal responsibility are pending, 30 days prior to the annual maintenance billing.

Attachments to (8.2. Copies of contracts, agreements, quotes for equipment):

- 1) [CAD contract docs P1.pdf](#)
- 2) [CAD contract docs P2.pdf](#)
- 3) [CAD contract docs P3.pdf](#)
- 4) [Carolina Recorder Allegheny County - E - 1447.pdf](#)
- 5) [ECS1000 Maintenance Attachment1.pdf](#)
- 6) [GIS Mapping Support p1.pdf](#)
- 7) [Headsets_Telecom_Product_Professionals.pdf](#)
- 8) [Medical Priority Contracts - AGREE 52641 - 5-31-2015.pdf](#)
- 9) [Mission Critical Contracts - AGREE 151372 - 1603367 - EA 6030-135337-14 2014-2015.pdf](#)
- 10) [Mission Ctritical - Amendment -1603367-2014.pdf](#)
- 11) [QEMS Agmt - P1.pdf](#)
- 12) [QEMS Agmt - P2.pdf](#)
- 13) [QEMS Agmt - P3.pdf](#)
- 14) [Radio Maintenance P1.pdf](#)
- 15) [Radio Maintenance P2.pdf](#)
- 16) [Radio Maintenance P3.pdf](#)
- 17) [SBM Recorder P1.pdf](#)
- 18) [SBM Recorder P2.pdf](#)
- 19) [Solutionary firewall p1.pdf](#)
- 20) [Solutionary firewall p2.pdf](#)
- 21) [Stratus computer support P1.pdf](#)
- 22) [Stratus computer support P2.pdf](#)
- 23) [Stratus computer support P3.pdf](#)
- 24) [Tower Agmts_Spreadsheet.pdf](#)
- 25) [WestCORE Equipment attachment1.pdf](#)
- 26) [WestCORE Equipment attachment2.pdf](#)
- 27) [WestCORE Equipment attachment3.pdf](#)
- 28) [WestCORE Equipment attachment4.pdf](#)
- 29) [WestCORE Equipment attachment5.pdf](#)
- 30) [WestCORE Equipment attachment6.pdf](#)
- 31) [WestCORE Host Equipment Maintenance.pdf](#)
- 32) [WestCORE Remote Maintenance attachment1.pdf](#)
- 33) [WestCORE Remote Maintenance attachment2.pdf](#)
- 34) [WestCORE Remote Maintenance attachment3.pdf](#)

8.3. City/County 9-1-1 Financial Information

Image Created From PDF File: 8 3 County 911 Financial Information.pdf

8.3 COUNTY 911 FINANCIAL INFORMATION

Allegheny County has established a system of account codes for the receipts and disbursements of all revenues received and expenditures incurred as related to the submitted 9-1-1 plan. The established system of account codes includes all non-recurring and recurring expenses as defined by Chapter 53, Emergency Telephone Service, of Title 35 Surcharge funds account is "Restricted, Interest Bearing Account", (PA Code 4 sect.120b.110 (f), 120b.111 (a); Chapter 53 of Title 35 sect. 5307 (c)).

The County deposits the monies received from the Public Safety Emergency Telephone Act (9-1-1) fee in an interest bearing account. An audit of this account will be conducted on a triennial basis as required. The period covered by the audit will coincide with the period that the contribution rate is in effect.

The Allegheny County Council (County Council) authorizes all expenditures from the 9-1-1 Fund Account. A budget is submitted annually by the Assistant Chief of Administration. The County Council must approve this budget.

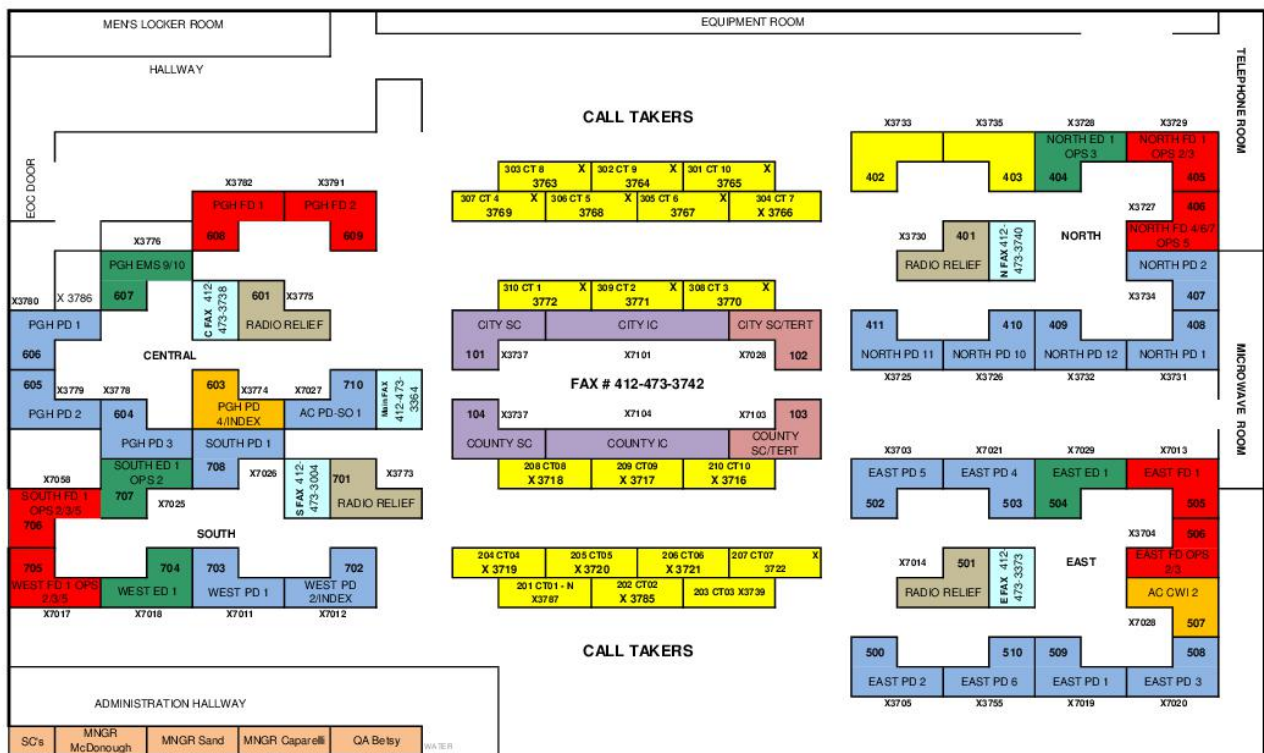
Attachments to (8.3. City/County 9-1-1 Financial Information):

- 1) [8 3 County 911 Financial Information.pdf](#)

9. MISCELLANEOUS, APPENDICES & ATTACHMENTS

9.1. Diagram of PSAP

Image Created From PDF File: 9 1 Dwg_Console Positions.pdf



Attachments to (9.1. Diagram of PSAP):

- 1) [9.1 Dwg. Console Positions.pdf](#)

9.2. Supplemental Information

1. Identify the 911 coordinator:
 - A. Name Gary J Thomas
 - B. Address 400 N Lexington Street, Pittsburgh PA 15208-1521
 - C. Telephone Number 412-473-1000
2. Identify the public safety answering point(s):
 - A. Name See Section 2.2
 - B. Address
3. Identify the dispatch center(s) to be supported:
 - A. Name Bethel Park Police
 - B. Address 5100 W Library Ave #4, Bethel Park, PA 15102
 - C. Dispatch coordinator name and telephone number location. (412) 833-2000
 - D. Service dispatched from these locations. Ring-down Bethel Park Police / Fire
 - A. Name Coraopolis Police
 - B. Address 1012 5th Ave, Coraopolis, PA 15108
 - C. Dispatch coordinator name and telephone number location. (412) 264-3001
 - D. Service dispatched from these locations. Ring-down Coraopolis Police / Fire
 - A. Name Moon Twp Police
 - B. Address 1000 Beaver Grade Rd, Coraopolis, PA 15108
 - C. Dispatch coordinator name and telephone number location. 412-262-5000
 - D. Service dispatched from these locations. Ring-down Moon Police / Fire Services, Moon & Crescent Twp
 - A. Name Edgeworth Police
 - B. Address 301 Beaver Road Edgeworth, PA 15143
 - C. Dispatch coordinator name and telephone number location. (412) 741-9400
 - D. Service dispatched from these locations. Ring-down Edgeworth Police
 - A. Name Findlay Twp Police
 - B. Address 1271 Route 30, Clinton, PA 15026
 - C. Dispatch coordinator name and telephone number location. (724) 695-1300
 - D. Service dispatched from these locations. Ring-down Findlay Police / Fire
 - A. Name Pennsylvania State Police-Findlay
 - B. Address 190 Industry Dr, Pittsburgh PA 15275
 - C. Dispatch coordinator name and telephone number location.
 - D. Service dispatched from these locations. Ring-down Police Services Glenfield & Haysville
 - A. Name Monroeville Police
 - B. Address 2700 Monroeville Blvd, Monroeville, PA 15146
 - C. Dispatch coordinator name and telephone number location. 412-856-1000
 - D. Service dispatched from these locations. Ring-down, Police / Fire / EMS Monroeville, Police only Pitcairn, Fire only Wilmerding
 - A. Name North Fayette Police

- B. Address 400 N Branch Rd, Oakdale, PA 15071
- C. Dispatch coordinator name and telephone number location. (724) 693-8400
- D. Service dispatched from these locations. Ring-down N Fayette Police
- A. Name North Versailles Police
- B. Address 1401 Greensburg Ave North Versailles, PA 15137
- C. Dispatch coordinator name and telephone number location. (412) 823-1111
- D. Service dispatched from these locations. Ring-down Police N Versailles & Wilmerding Boro
- A. Name Sewickley Heights Boro
- B. Address 601 Thorn St Sewickley, PA
- C. Dispatch coordinator name and telephone number location. (412) 741-4119
- D. Service dispatched from these locations. Ring-down Sewickely Heights Police
- A. Name Upper St. Clair Police
- B. Address 1820 McLaughlin Run RdUpper St Clair, PA
- C. Dispatch coordinator name and telephone number location. (412) 833-1113
- D. Service dispatched from these locations. Ring-down Upper St Clair Police / Fire / EMS
- A. Name West Mifflin Police
- B. Address 1020 Lebanon Rd, West Mifflin, PA 15122
- C. Dispatch coordinator name and telephone number location. (412) 461-0600
- D. Service dispatched from these locations. Ring-down W Mifflin Police / Fire
- A. Name Whitehall Police
- B. Address 100 Borough Park Dr Pittsburgh , PA 15236
- C. Dispatch coordinator name and telephone number location. (412) 884-1100
- D. Service dispatched from these locations. Ring-down - Whitehall Police / Fire
- A. Name Valley Ambulance Service
- B. Address 532 Narrow Run Rd, Corapopolis PA,
- C. Dispatch coordinator name and telephone number location. 412-262-2620
- D. Service dispatched from these locations. Rind-down EMS Coraopolis, Crescent, Moon, Edgeworth, Findlay, Glenfield, Haysville,Bell Acres, Leet
- 4. Total Number of tie lines in place: See Section 7.1.3
 - A. Identify the tie line facility by:
 - 4. Total Number of exchanges within the service area: See Section 4.3
 - 5. Total Number of central offices within the service area: See Section 7.1.5
 - 6. Total number of proposed 911 lines: See Section 7.1.5
 - 7. Mutual aid agreements in place with surrounding comparable jurisdiction? (Attach copies of county agreements only): See Section 3.2
 - B. 1. Identify the number of 911 lines assigned to each exchange or central office: See Section 7.1.5
 - 2. Total number of telephone lines to be billed for 911 service: See Section 7.1.2
 - 3. Population of the proposed 911 service area: See Section 4.1
 - 4. Number of PSAP's now in existence within the service area: 1
 - 5. Proposed number of PSAP's:
 - Year 1: 1
 - Year 2: 1
 - Year 3: 1
 - C. Identify all dispatch centers within the service area:

1. Name	Allegheny County Communications Center
2. Address	400 N Lexington Street Pittsburgh PA
3. Service dispatch	See Section 3.5
4. Service area serviced	Allegheny County
5. Population served	1,231,527
Most recent Census Year:	2013
6. Proposed Number of Dispatch Centers:	
Year 1:	1
Year 2:	1
Year 3:	1
D. Backup electrical generator (required):	See Section 2.2
1. Size:	
2. Output in KVA:	500KVA
3. Is a full service capable for a 14-day support available?	Yes
4. Total PSAP electrical load requirements (to include:	200KVA
5. Minimum test under load - 1 hour per week operating logs must be retained for a period of 36 months:	yes
6. PSAP electrical supply needed to provide essential supply to include air conditioning: (output in KVA):	yes
7. Is generator part of this application?:	No
8. If yes, list cost:	
E. 1. Identify the number of proposed 911 operators to be employed:	See Section 5
2. Identify the number of supervisory personnel assigned to 911:	See Section 5
3. Submit a staffing pattern identifying all those positions directly supporting 911. Include title where applicable.	See Section 5
4. Submit the proposed number of administrative lines to be employed:	See Supplemental Section A.5
5. Submit the proposed equipment cost	
1. Will the primary PSAP operate 24 hours per day, 7 days per week?	Yes
2. Has an alternate PSAP been identified?	Yes
If yes, provide:	
a) Name	Railroad Street
b) Address	2925 Railroad St, Pittsburgh
3. If an alternate PSAP is to be used, provide a description of it's capabilities. (Add additional pages as necessary)	Railroad Street meets the basic functional requirements of the main PSAP with exception of voice recording.
F. 1. If proposed, provide the estimated number of addresses not in the ALI database:	See Section 7
2. Identify the alternate system to be used, i.e. grid, 4-digit zip code, etc.	
G. Attach a drawing to scale the PSAP or PSAP's and associated communications center to include equipment placement.	See Section 9.1

Summary

	TOTAL Non-Recurring Charges (a)	Total Annual Recurring Charges (b)
A. 911 Telephone Service		
1. 911 Trunks from End C.O. to Tandem C.O. (or Control C.O.)	\$0.00 (A.1.a)	\$133,056.00 (A.1.b)
2. 911 Trunks from PSAP to Tandem Central Office (or Control Central Office)	0.00 (A.2.a)	17,388.00 (A.2.b)
3. Private Line(s) From Dispatch Center to Emergency Service Provider	\$0.00 (A.3.a)	\$7,383.72 (A.3.b)
4. Services at PSAP	\$0.00 (A.4.a)	\$764,457.15 (A.4.b)
5. Administrative & Emergency Backup Lines	\$0.00 (A.5.a)	\$0.00 (A.5.b)
B. PSAP Equipment and CPE	\$984,193.76 (B.1.a)	\$1,426,113.55 (B.1.b)
C. Miscellaneous Costs	\$0.00 (C.1.a)	\$283,535.17 (C.1.b)
D. Personnel Costs		\$16,967,823.97 (D.1.b)
TOTALS	\$984,193.76	\$19,599,757.56

CALCULATION OF CONTRIBUTION RATE

1. Total Non-Recurring Charges Per Year (Sum of Column (a) Divided By 3)	\$328,064.59	Allowed Amortization Per Year for 3 Years
2. Total Annual Recurring Charges (Sum of Column (b))	\$19,599,757.56	
3. Total Annual Expense (Line 1 + Line 2)	\$19,927,822.15	
4. Total Number of Access Lines (911 Access Line Summary Report - Adjusted for Centrex)	252484	
5. Contribution Rate (Line 3÷ Line 4÷12 Months)	\$6.58	Per Access Line Per Month

A.1. 911 Trunks from End C.O. to Tandem C.O. (or Control C.O.)

End C.O.	End C.O. Telco	Tandem C.O.	Tandem C.O. Telco	Circuit / Trunk Quantity	Non-Recurring	Monthly Recurring	Total Annual Recurring
Homestead	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126	\$1,512.00
Homestead	Verizon	Pittsburgh	Verizon	1	\$0.00	\$63.00	\$756.00
Verizon	Tarentum	Wilkingburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Verizon	Tarentum	Pittsburgh	Verizon	1	\$0.00	\$63.00	\$756.00
Braddock	Verzion	Wilkinsburg	Verizon	3	\$0.00	\$189.00	\$2,268.00
Braddock	Verizon	Pittsburgh	Verizon	3	\$0.00	\$189.00	\$2,268.00
Pleasant Hills	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Pleasant Hills	Verizon	Wilkinsburg	Verizon	1	\$0.00	\$63.00	\$756.00
West View	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
West View	Verzion	Pittsburgh	Verizon	1	\$0.00	\$63.00	\$756.00
Crafton	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Crafton	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
Oakdale	Verizon	Pittsburgh	Verizon	1	\$0.00	\$63.00	\$756.00
Oakdale	Verizon	Wilkinsburg	Verizon	1	\$0.00	\$63.00	\$756.00
McKeesRocks	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
Mckees Rocks	Verizon	Pittsburgh	Verizon	1	\$0.00	\$126.00	\$1,512.00
Penn Hills	Verzion	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
Penn Hills	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Dormont	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Dormont	Verizon	Wilkinsburg	Verizon	3	\$0.00	\$189.00	\$2,268.00
Pittsburgh	Verizon	Pittsburgh	Verizon	19	\$0.00	\$1,197.00	\$14,364.00
Pittsburgh	Verizon	Wilkinsburg	Verizon	18	\$0.00	\$1,134.00	\$13,608.00
Millvale	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Millvale	Verizon	Wilkinsburg	Verizon	1	\$0.00	\$63.00	\$756.00
Sharpsburg	Verizon	Pittsburgh	Verizon	3	\$0.00	\$126.00	\$1,512.00
Sharpsburg	Verizon	Wilkinsburg	Verizon	3	\$0.00	\$63	\$756.00
Glenshaw	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Glenshaw	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$63.00	\$756.00
Oakmont	Verizon	Wilkinsburg	Verizon	1	\$0.00	\$63.00	\$756.00
Oakmont	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
McKeesport	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
McKeesport	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
Wilkinsburg	Verizon	Wilkinsburg	Verzion	3	\$0.00	\$189.00	\$2,268.00
Wilkinsburg	Verizon	Pittsburgh	Verizon	3	\$0.00	\$189.00	\$2,268.00
Gibsonia	Consolidated	Pittsburgh	Verizon	3	\$0.00	\$189.00	\$2,268.00
Gibsonia	Consolidated	Wilkinsburg	Verizon	3	\$0.00	\$189.00	\$2,268.00
Wexford	Consolidated	Wilkinsburg	Verizon	1	\$0.00	\$63.00	\$756.00
Wexford	Consolidated	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Bethel Park	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00

Bethel Park	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
Bridgeville	Verizon	Pittsburgh	Verizon	1	\$0.00	\$63.00	\$756.00
Bridgeville	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
Carnegie	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Carnegie	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
Carrick	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Carrick	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
Clairton	Verizon	Pittsburgh	Verizon	1	\$0.00	\$63.00	\$756.00
Clairton	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
Coraopolis	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
Corapolois	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
East Liberty	Verizon	Wilkinsburg	Verizon	3	\$0.00	\$189.00	\$2,268.00
East Liberty	Verizon	Pittsburgh	Verizon	3	\$0.00	\$189.00	\$2,268.00
Eliizabeth	Verizon	Wilkinsburg	Verizon	3	\$0.00	\$189.00	\$2,268.00
Elizabeth	Verizon	Pittsburgh	Verizon	3	\$0.00	\$189.00	\$2,268.00
Imperial	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Imperial	Verizon	Wilkinsburg	Verizon	1	\$0.00	\$63.00	\$756.00
Monroeville	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Monoreville	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
Perrysville	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Perrysville	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
Robinson	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Robinson	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
Sewickley	Verizon	Pittsburgh	Verizon	1	\$0.00	\$63.00	\$756.00
Sewickley	Verizon	Wilkinsburg	Verizon	1	\$0.00	\$63.00	\$756.00
Turtle Creek	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Turtle Creek	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
West Mifflin	Verizon	Pittsburgh	Verizon	1	\$0.00	\$63.00	\$756.00
West Mifflin	Verizon	Wilkinsburg	Verizon	2	\$0.00	\$126.00	\$1,512.00
West View	Verizon	Wilkinsburg	Verizon	1	\$0.00	\$63.00	\$756.00
West View	Verizon	Pittsburgh	Verizon	2	\$0.00	\$126.00	\$1,512.00
Bellevue	Verizon	Wilkinsburgh	Verizon	4	\$0.00	\$252.00	\$3,024.00
Bellevue	Verizon	Pittsburgh	Verizon	4	\$0.00	\$252.00	\$3,024.00
Indiana	Verizon	Wilkinsburg	Verizon	1	\$0.00	\$63.00	\$756.00
Indiana	Verizon	Pittsburgh	Verzion	1	\$0.00	\$63.00	\$756.00

Totals **\$0.00** **\$133,056.00**
(A.1.a) **(A.1.b)**

A.2. 911 Trunks from PSAP to Tandem Central Office (or Control Central Office)

PSAP C.O.	Telco	Quantity	Non-Recurring	Monthly Recurring	Total Annual Recurring
Bellevue Tandem	Verizon	12	\$0.00	\$756.00	\$9,072.00
Braddock Tandem	Verizon	11	\$0.00	\$693	\$8,316.00
	Totals		\$0.00 (A.2.a)		\$17,388.00 (A.2.b)

A.3. Private Line(s) From Dispatch Center to Emergency Service Provider

Emergency Service Provider	Location	Quantity	Non-Recurring	Monthly Recurring	Total Annual Recurring
Bethel Park	Bethel Park Ringdown	2	\$0.00	\$60.22	\$722.64
Sewickley	Edgeworth Ring-down	2	\$0.00	\$61.10	\$733.20
Findlay	Findlay Ring-down	2	\$0.00	\$101.97	\$1,223.64
Coraopolis	Moon Ringdown	2	\$0.00	\$67.22	\$806.64
Oakdale	North Fayette Ringdown	2	\$0.00	\$65.98	\$791.76
Pleasant Hills	North Versailles Ringdown	2	\$0.00	\$57.75	\$693.00
Sewickley	Sewickley Height Ringdown	2	\$0.00	\$60.22	\$722.64
Bethel Park	Upper St Clair Ringdown	2	\$0.00	\$63.72	\$764.64
Carrick	Whitehall Ringdown	2	\$0.00	\$52.04	\$624.48
West Mifflin	West Mifflin Ringdown	1	\$0.00	\$25.09	\$301.08
Totals			\$0.00		\$7,383.72
			(A.3.a)		(A.3.b)

A.4. Services at PSAP

Cost Category	Quantity	Non-Recurring	Monthly Recurring	Total Annual Recurring
ALI	264	\$0.00	\$7,112.99	\$85,355.88
Other - ISDN-PRI 10 digit EM trunks	4	\$0.00	\$5,055.77	\$60,669.24
Other - SONET Network	1	\$0.00	\$768.83	\$9,226
Other - ALI - Windstream	3000	\$0.00	\$150.00	\$1,800.00
Other - T1 lines for Radio connectivity (Data)	88	\$0.00	\$33,754.39	\$405,052.68
Other - RTNA circuits, Radio connectivity	50	\$0.00	\$6,650.64	\$79,807.68
Other - Language Line Service		\$0.00	\$224.97	\$2,699.63
Other - ISDN PRI Admin / Backup	3	\$0.00	\$9,987.17	\$119,846.04
		\$0.00		\$764,457.15
	Totals	(A.4.a)		(A.4.b)

A.5. Administrative & Backup Lines (for the provision of 9-1-1 services)

Name of Exchange	Quantity	Non-Recurring	Monthly Recurring	Total Annual Recurring
		\$0.00		\$0.00
	Totals	(A.5.a)		(A.5.b)

B.1. PSAP Equipment and CPE

Cost Category	Owned / Leased	Quantity	Non- Recurring	Monthly Recurring	Total Annual Recurring
Other - 911 System Firewall	Owned	2	\$0.00	\$1,547.80	\$18,573.57
Handsets / Headsets	Owned	75	\$8,489.16	\$0.00	\$0.00
Other - QEMS Software	Owned		\$0.00	\$4,291.91	\$51,502.88
Radio Equipment (fixed, base stations, voters, etc.)	Owned		\$0.00	\$22,643.40	\$271,720.8
Recording Equipment	Owned	1	\$0.00	\$1,648.61	\$19,783.32
Other - Emergency Medical Dispatch	Leased	1	\$0.00	\$2,607.35	\$31,288.21
GIS	Leased	1	\$0.00	\$4,490.52	\$53,886.24
Tower Sites - Leasing	Leased	25	\$0.00	\$25,338.80	\$304,065.58
Recording Equipment	Owned	1	\$169,719.20	\$0.00	\$0.00
Other - WestCORE Equipment Cost	Owned	1	\$805,985.40	\$0.00	\$0.00
Other - WestCORE Remote Maintenance	Owned	72	\$0.00	\$5,125.68	\$61,508.16
Emergency Generator System	Owned		\$0.00	\$95.88	\$1,150.54
Uninterruptible Power Source	Owned		\$0.00	\$369.42	\$4,433.01
Other - WhatsUp Gold (CAD dbms software)	Owned		\$0.00	\$27.41	\$328.91
Database - Third party vendor	Leased		\$0.00	\$120.68	\$1,448.11
Computer Aided Dispatch (Software)	Owned		\$0.00	\$30,800.57	\$369,606.89
Computer Support for Dispatch	Owned		\$0.00	\$2,802.55	\$33,630.55
GIS	Owned		\$0.00	\$3,342.81	\$40,113.71
Other - WestCORE Host Maintenance	Owned	1	\$0.00	\$6,426.45	\$77,117.44
Other - ESC1000, Selective Router Maintenance	Owned	2	\$0.00	\$6,568.36	\$78,820.31
Other - Adtran 890 DAC Maintenance	Owned	2	\$0.00	\$594.61	\$7,135.32
			\$984,193.76		\$1,426,113.55
			(B.1.a)		(B.1.b)

C.1. Miscellaneous Costs

Cost Category	Non-Recurring	Total Annual Recurring
Consulting Fees	\$0.00	\$171,977.52
County Administrative	\$0.00	\$30,298.08
Office Supplies	\$0.00	\$5,500.00
Other - Dispatch Chairs	\$0.00	\$7,663.41
Telephone Company Administrative	\$0.00	\$60,596.16
Other - 911 Audit	\$0.00	\$7,500.00
Totals	\$0.00 (C.1.a)	\$283,535.17 (C.1.b)

D.1. Personnel Costs

Cost Category	Quantity	Hourly Rate	Benefits Costs	Total Annual
Other - 9-1-1 Communication Manager	3	\$32.58	\$24,150.34	\$275,736.68
Administrative Personnel for 911	4	\$19.31	\$14.311	\$217,862.14
Other - Asst. Chief / Admin	1	\$35.72	\$26,478.46	\$100,772.68
Other - Asst. Chief / 9-1-1 Coordinator	1	\$42.68	\$31,638.02	\$120,409.12
Other - Fiscal Officer	1	\$27.51	\$20,396.59	\$77,626.07
Training	2	\$26.58	\$19,700.39	\$149,952.90
Technical Personnel for 911	3	\$25	\$18,532.58	\$211,595.93
Telecommunicators - Part Time	18	\$12.55	\$9,304.71	\$637,419.71
Quality Assurance / Training Personnel	4	\$23.14	\$17,153.10	\$261,127.55
Other - Radio Systems Coordinator	1	\$33.13	\$24,559.62	\$93,469.89
Supervisory Personnel	12	\$25.51	\$18,910.78	\$863,656.16
Telecommunicators - Full Time	212	\$22.97	\$17,024.30	\$13,735,837.71
GIS Personnel for 911	2	\$26.39	\$19,566.93	\$148,937.03
IT Personnel for 911	1	\$26.02	\$19,291.53	\$73,420.40
				\$16,967,823.97
				(D.1.b)
	Totals			