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Suzan DeBusk Paiva Assistant General Counsel Verizon

1717 Arch Street, Floor 3 SE Philadelphia, PA 19103

April 13, 2015

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street – Filing Room (2 North) Harrisburg, PA 17120

Re: Formal C-2015-2473611, Marci Rothstein v. Verizon Pennsylvania LLC

Dear Ms. Chiavetta:

We are requesting an extension of time to file an answer in the above referenced formal complaint. We are currently working with the customer to resolve this matter and need additional time to settle this complaint. The customer is in agreement with this extension request. Our answer is due Tuesday, April 14, 2015 and we would like to extend that deadline until Thursday, May 14, 2015.

Thank you for your consideration in this matter.

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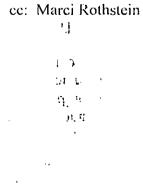
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Very truly yours,

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Suzan D. Paiva Assistant General Counsel



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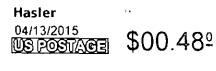


Verizon 1717 Arch Street, Floor 35E Philadelphia, PA 19103

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Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission **Commonwealth Keystone Building** 400 North Street – Filing Room (2 North) P.O. Box 3265 Harrisburg, PA 17105 3265

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