#### VERIFIED STATEMENT OF APPLICANT

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THE APPLICANT'S FITNESS TO OPERATE. STATEMENTS SHOULD BE TYPED OR PRINTED. ILLEGIBLE STATEMENTS WILL DELAY YOUR APPLICATION.

A-2015-2474734	
PUC Application Docket No.	
Frank Ryder	
Legal Name of Applicant	
Ryder Tegns, t	
Trade Name, if any	
Street Address (principal place of business)  Street Address (principal place of business)  City or Municipality	19142
Street Address (principal place of business) City or Municipality	State Zip Code

The Verified Statement of the Applicant is more or less a business plan, or your proposal for providing the transportation service for which you are making application. Prior to deciding to make application for operating authority from the Public Utility Commission, you likely gave much consideration to the manner in which you would operate the business in order that you could provide satisfactory service to your customers and so that you could make a reasonable profit. As part of the application process, you must provide the Commission with your proposal to provide the transportation service.

At minimum, the Verified Statement of the Applicant should include a discussion of the numbered items listed below and on the following pages. You are encouraged to provide as much information as possible about the particular subject as is necessary to fully explain your plan. If you fail to provide sufficient information about the subjects listed below, it may cause the review of your application to be delayed until you provide the necessary information. If you need more space to provide your explanation, please attach additional pages that list the appropriate item by number.

Identify the person making the Verified Statement on behalf of the applicant. If the applicant is a sole proprietor making the statement, this will be the same information as provided above. If an employee/officer of applicant is making the statement, give name, title, business address and telephone number, and indicate that the applicant's directors/owners/partners/etc. have authorized the witness to speak for the business.

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PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

2. List the applicant's affiliation (owner, manager, controls) with any other carrier, with the description of affiliation.

3. Describe your business experience, particularly any experience relating to the operation of a transportation service. You may also include an explanation of education or training that you believe may be relevant.

Describe your facilities, record maintenance plan and your communication network. Please include a description of your physical location, to include the office area, office machines that will be utilized, and the facility to house vehicles. Household goods in use carriers should include a description of their storage facilities, if applicable. Please include an explanation of your plan to maintain records required by the PUC, as well as normal business records. In regard to your communication network, please explain how you will receive customer requests for transportation, how you will dispatch the vehicles to fulfill the request, and how you will maintain continuous communication with your drivers. Finally, please state your
intended business hours.

5. Please state the number of employees you intend to use, along with a description of their duties. Please explain why that number of employees is appropriate to provide reasonable and efficient service to the geographical territory you will be serving. (Do not address drivers in your explanation about this item; drivers are addressed separately in item # 6).

- 6. Please state the number of drivers you intend to use or hire in your business and explain why that number of drivers is appropriate for the size of the geographical territory you will be serving. In addition, please explain:
  - a. Your hiring standards for drivers;
  - b. Your system to ensure prospective drivers will be subject to a criminal background check;
  - c. Your driver training program;
  - d. Your system for ensuring that your drivers are properly licensed at all times;
  - e. Your system to ensure that all drivers will be subject to a criminal background check every two vears:
  - f. Your policies regarding alcohol and drug use by your drivers.

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7. Please state the number of vehicles you plan to use in your business and why that number is appropriate to provide reasonable and efficient service to the geographical territory you will be serving. If you have already obtained vehicles for your business, please list them in the chart below. Taxicabs and limousines may not be used if the vehicle's age is greater than eight model years.

<u>YEAR</u>	MAKE	MODEL	SEATING CAPACITY	VEHICLE ID#
198	Ford	E350 dub		1FMSS31L3WMA
Descrit a. b.	Your periodi Your system	c vehicle maintenance for ensuring your vehic	cles will continuously comp	ly with Pennsylvania's equipment
a.	Your periodi Your system standards (67 business; Your system	c vehicle maintenance for ensuring your vehice Pa. Code, Chapter 17: for ensuring your vehice	plan; cles will continuously comp 5) that are applicable to the cles will maintain complian	oly with Pennsylvania's equipment type of vehicles used in your ce with the PUC's requirements for
a. b.	Your periodi Your system standards (67 business; Your system passenger ser Your system compliance v	c vehicle maintenance for ensuring your vehice? Pa. Code, Chapter 17: for ensuring your vehice at 52 Pa. Code, Se for replacing vehicles with 52 Pa. Code, Section 152 Pa. Code,	plan; cles will continuously comp 5) that are applicable to the cles will maintain complian ection 29.403 (applicable to once they are greater than e on 29.314(d) (applicable to	oly with Pennsylvania's equipment type of vehicles used in your ce with the PUC's requirements for passenger applicants only);
a. b. c.	Your periodi Your system standards (67 business; Your system passenger ser Your system compliance v 29.333(e) (ap Your system	c vehicle maintenance for ensuring your vehice? Pa. Code, Chapter 17: for ensuring your vehice at 52 Pa. Code, So for replacing vehicles evith 52 Pa. Code, Sectional to limousines for ensuring the filing of	plan; cles will continuously comp 5) that are applicable to the cles will maintain complian ection 29.403 (applicable to once they are greater than e on 29.314(d) (applicable to o; of an annual vehicle list (tax	oly with Pennsylvania's equipment type of vehicles used in your ce with the PUC's requirements for passenger applicants only); ight model years in age in taxicabs) or 52 Pa. Code, Section

9. Please explain what steps you have taken to determine if you can obtain and pay the premiums to maintain insurance coverage for the proposed number of vehicles for your business.

- 10. Please describe your customer service standards. Within your description, please explain:
  - a. Your plan to inform customers of the procedures for filing complaints with the PUC;
  - b. Your intended customer complaint resolution procedure.
- 11. Criminal Record. Have you been convicted of a misdemeanor or felony for which you remain subject to supervision by a court or correctional institution?



12. Financial Data. In addition to demonstrating your technical fitness, you must also demonstrate that you possess the financial fitness to provide the proposed transportation service. Therefore you must complete both parts of the "Statement of Financial Position", which follows this page. The first part is the Balance Sheet. You need only provide the applicable information. The second part of the Statement of Financial Position is the Projected Income Statement. The projection is your estimation of expected revenues and specific expenses for one year. You should use the projected information, along with the financial data reported on your balance sheet to help you determine if proposed business can be feasible. Please feel free to also provide clarification information with your "Statement of Financial Position", which explains why you believe you have sufficient funds to ensure your transportation business can provide reliable service to the public in a safe manner.

#### **Verification of Statement**

The undersigned deposes and says that he/she is authorized to and does make this verification and that the facts set forth therein are true and correct to the best of his/her knowledge, information, and belief. The undersigned understands that false statements herein are made subject to penalties of 18 Pa. C. S. Section 4904 relating to unsworn falsification to authorities.

(Signature)

(Signature)

(Signature)

7|9|5 (Date)

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# Statement of Financial Position (Balance Sheet) As of (date) 1 9 5

#### <u>ASSETS</u>

Current Assets	<b>&amp;</b> _	
Cash	17.331.25	
Accounts Receivable		
Notes Receivable		•
Other Current Assets (specify)		·
Total Current Assets		\$1 <u>7,351.25</u>
Tangible Assets		·
Motor Vehicle Equipment		
Less: Accumulated Depreciation		
-		=
Building and Structures	<del></del>	<del></del>
Less: Accumulated Depreciation		
Less. Accumulated Depreciation		=
Office Equipment		· ¯ <u></u>
Less: Accumulated Depreciation		
Less. Accumulated Depreciation		_
T and		
Land		
Investments and Funds (specify)		
Intangible Assets		
Other Assets (advances and idle equipment – specify)		do <u> </u>
TOTAL ASSE	ETS	351.25
LIADU MICO		-,
<u>LIABILITIES</u>		
Current Liabilities (Due within one year of date)		
Accounts Payable		
Notes Payable	•	
Equipment Obligations		
Other Liabilities (Attach schedule)		
Total Current Liabilities		
Long Term Liabilities (Due after one year of date)		
Accounts Payable		
Notes Payable	•=	
Equipment Obligations	<del></del> .	
Other Liabilities (Attach Schedule)		
Total Long Term Liabilities		
TOTAL LIABILITI	ES	
<u>NET WORTH</u> (Partnerships and individuals, only)		
OHOLEDIG BOLUMBUO		
OWNER'S EQUITY (Corporations only)		
Capital Stock		
Additional Paid-in Capital		
Retained Earnings		
Less: Treasury Stock	•	=
Total Owner's Equity		
		<del></del>
TOTAL LIABILITIES & OWNER'S EQUI	TY	

#### STATEMENT OF FINANCIAL POSITION One Year Projected Income Statement

REVENUE and GAINS	<b>6</b> ~
Operating Revenue	8,000
Net Revenue from non-carrier operations	
Dividend and interest revenues	
Ania man abathan Bita canana iti ti	
Gains	7.000
Total Revenue and Gains	\$ 9 4,000 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Total Revenue and Gains  EXPENSES	
Equipment Maintenance and Carage Expense	6-0-16-000
Insurance Expense Employee Salaries	1 HATTER
Supervisory Salaries	
Officer Salaries	The same of the same of the same
	19,200
Purchased Transportation (Lease Expense)	, <u>, , , , , , , , , , , , , , , , , , </u>
Materials and Supplies Expense	1200
General Office Expense	1000
Advertising Expense	36,00
Telephone Expense	1302
Accounting Expense	4817
Legal Expense	, 1 1
Uncollectible Revenue	
Depreciation Expense	the state of the s
Amortization Operating Taxes and Licenses Rent Expense	<u> </u>
Operating Taxes and Licenses	2800
Rent Expense	
Rent Expense Loss	4000
Total Operating Expenses and Losses  Net Income Before Taxes	94,000
Net Income Before Taxes	40.092
Provision for Income Taxes	F 2 000
Net Income (Loss)	5 3,40 8
	The second second second

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Food MOLNING,

I tay calling the office many times to get help and answer some questions I baic. I hear got no keturn call I'm lost with those last 2 pages I'm just stantide this Pysiness 50 + Will I have Finding a linksonmation I put in a citimated on what I expect to do the cash on hand is good. I ran dysness-before I have experience I been self employed for over 10 yes as a repleshate agent I hope you except my Application cause I'm sending it off now on 7/10/15 pt 9:12 any and I will fax it place to the number I was given yestratory When I colled The women couldn't answer none of my questions she goil she is the message a. We help from any body I did my best with this application I hope it honks out if not I will keep applying until it's dire. I have lively of people that word my provide In just wait, is to get everything legitibut after of other ian service go to the purous and its ok for them to go and I have to go threw all this extess with this popen work.

Thouk you for listening

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMEN'S SHOULD BE TYPED OR PRINTED.
Kareemah Mathis-Goc
2210 S. 22md Street Phila PA 19145
Street Address City or Municipality County State Zip Code  Frank Ryder
Name of Applicant
• Describe the type of transportation service needed.  I need transportation Service to VISI+My father.
• What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.  SCI: Gratarford PA  14426
How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?
Weekly basic
VERIFICATION OF STATEMENT
The undersigned deposes and says that he/she is the person who signed the Statement for the above-captioned applicant/application and that he/she is authorized to and does make this verification and that the facts set forth therein are true and correct to the best of his/her knowledge, information, and belief.
The undersigned understands that false statements herein are made subject to the penalties of 18 Pa. C. S. Section 4904 relating to unsworn falsification to authorities.  (Signature)  (Date)
(Name, printed or typed)

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THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTE	
Marquita Felder	
2307 Backer terr Mila DA 19115	
Street Address City or Municipality County State	Zip Code
Name of Appyleant	
rousport to sichisten at Gristerfund frusch	
<ul> <li>What will be the usual origin and destination? Please give specific locations, such as names of c boroughs, or townships.</li> </ul>	ities,
Sci Graterford PA 19424	
How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?	
weekly bisic	-
VERIFICATION OF STATEMENT	
The undersigned deposes and says that he/she is the person who signed the Statem above-captioned applicant/application and that he/she is authorized to and does make this verification a facts set forth therein are true and correct to the best of his/her knowledge, information, and belief.	
The undersigned understands that false statements herein are made subject to the pen Pa. C. S. Section 4904 relating to unswern falsification to authorities.	
Pa. C. S. Section 4904 relating to unswern falsification to authorities.  (Signature)  (Date)	15
(Signature) (Date)  (Name, printed or typed)	•
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THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPE		
Janneil Turner	ļ	
Name of Supporter	l	
2330 Bailey Terrace phila Phila Street Address City or Municipality County	PA	19145
Street Address ( City or/Municipality / County	State	Zip Code
Frank Ryder Name of Applicant	<u></u>	
Name of Applicant		
•	•	
<ul> <li>Describe the type of transportation service needed.</li> </ul>		
I need transportation Service to	all s	tate
• What will be the usual origin and destination? Please give specific locations, such boroughs, or townships.	Family ch as names	of cities,
SCI Retreat 660 US-11 Hunlock	dreck,	Pa 1862
<ul> <li>How frequently is this service needed? Example: Is it on a daily, weekly, or mo</li> </ul>	nthly basis?	1
on a Monthly Bases		
VERIFICATION OF STATEMEN	T	
The undersigned deposes and says that he/she is the person who sign above-captioned applicant/application and that he/she is authorized to and does make the facts set forth therein are true and correct to the best of his/her knowledge, information, and	is verification	
The undersigned understands that false statements herein are made sul Pa. C. S. Section 4904 relating to unsworn falsification to authorities.	bject to the	penalties of 18
farmeil Deirones	6/23 (Date)	115
(Signature) Jurner	(Date)	 
Name printed or typed)		1

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IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED.	E
Soup Esoley	
Name of Supporter	
Street Address City or Municipality County State   Zip Cod	
	е
STANK Ryder	
Name of Applicant	
i I	
Describe the type of transportation service needed.  I NEED TO TOCKTONE FOR THE FACTION TO ALL  STATE COTTECTIONER FOR FACTION TO FA	
State corrections to sacility	
• What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.	
Graterford PA- 19426	
How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?	
weekly	
VERIFICATION OF STATEMENT	
The undersigned deposes and says that he/she is the person who signed the Statement for the above-captioned applicant/application and that he/she is authorized to and does make this verification and that the facts set forth therein are true and correct to the best of his/her knowledge, information, and belief.	
The undersigned understands that false statements herein are made subject to the penalties of 1 Pa. C. S. Section 4904 relating to unsworn falsification to authorities.	8
(Signature) Congo Estley (Date)	
Sonya Easily	
(Name, printed or typed)	

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THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED. Name of Applicant Describe the type of transportation service needed. Safe, convierant, and What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships. SCI Summerset 1590 Walters How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis? VERIFICATION OF STATEMENT The undersigned deposes and says that he/she is the person who signed the Statement for the above-captioned applicant/application and that he/she is authorized to and does make this verification and that the facts set forth therein are true and correct to the best of his/her knowledge, information, and belief. The undersigned understands that false statements herein are made subject to the penalties of 18 5. Section 4904 relating to unsworn faisification to authorities.

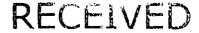
(Name, printed or typed)

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JUL 10 2015

## **Verified Statement of Applicant**

- 1. The person making the Verified Statement is Frank Ryder; the applicant is a sole proprietor making a statement.
- 2. I'm the owner of the business and I will be handling all aspens of the business with the help of a personal assistant.
- 3. I'm currently doing Day Care Trips, Amusement Park Trips for the community/churches and County Prison trips since January 2015. From 1998 to 1999 I worked at Avis Car Rental transporting cars from different locations in the city of Philadelphia. From 1999 to 2012 I was a correctional officer transporting inmates to the hospital. I currently hold a real estate license from 2013 to present and I transport clients around to show them houses.
- 4. Record maintenance with all important paperwork from the PUC, van maintenance, and all customers trip booking sheets pretending to the business will be stored and lock in a file cabinet and/or saved on our website. Business is conducted out of a home office which is located at 2914 S. 61<sup>st</sup> Street Philadelphia Pa. 19142. There are file cabinets, fax machine, printer, copier, scanner and a desk set up to conducted all business matters. Communication will be handle with our 24/7 office number (customers will hear a professional greeting and be able to leave a message after business hours or calls will be forward to cell phone when conducting business outside of the office), cell phone, mass text messages (mass text message software and email software to keep customers up to date on our specials, discounts, cancellations and policies) and a website for booking trips. Our physical location is 2914 S. 61<sup>st</sup> Street Philadelphia Pa. 19142 we will use this location for housing the vehicle and for all important paperwork pretending to the business, Currently there is one van with 15 seat passenger capacity. Our business hours are from Monday-Friday from 10am-6pm and Saturday from 11am-3pm. Sunday closed.



JUL 10 2015

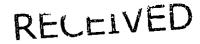
- 5. The owner/CEO will be transporting customers to and from the State Correctional Institutes. There will be three pick up and drop off locations in City of Philadelphia. Once customers are picked up they will be transported and drop off at the State Correctional Facility we will wait until their visit is over and transport them back to there pick up/drop off location from where they were picked up at..

  There will be a personal assistant that will be maintaining all records for the business, communicating with customers, answering phone calls, returning phone calls, making the schedules, booking all the trips. We currently have dozens of people on hold waiting to travel to the State Correctional Facilities, with the help of a personal assistant all the back end work will be handle and all the owner has to do is transport the customer to and from. The business will ran smoother for the public and will be professional and organized
- 6. There is a high demand of people in the Philadelphia County areas that needs transportation services to the State Correctional Facilities and it's hard for them to travel to see there love one. We plan on hiring at least two drivers to help the high demand of customers travel to and from the facilities. We will use hiring software to check all new applicant drivers' license history, criminal back round checks, and for training programs. Our hiring standards for drivers, you must have over 3 years of experience with a clean driving record, CDL with passenger endorsement, no DUI we will not accept any persons with DUI on there driving record. Must be over 25 year old to apply, and random drug testing. We will conducted a background check on all drivers, we will not tolerate any records dealing with transporting drugs or people convicted of bringing in drugs to the facilities. Must have over 3 years experience driving long distance with a group of passengers. We are looking for experience drivers only. We will disclose that our company has the right to check driver license on a regular basis. We will disclose to all new hires that we will conduct a back round check in the beginning of the application process, and all drivers must disclose if they have been arrested for any type of offense, and a back round check will be conducted every 2 years. There will be a policy regarding alcohol and drug use waiver in the beginning with the application process explaining that there is a zero tolerance and new employee must sign the waiver.



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- 7. Currently we will be operating with one van, this will give our customers transportation to see there love ones at least once or twice a month.
- 8. It is the policy of the company that our passenger's vehicles will be used only for company business and will operate only by authorized persons. All employees must comply with federal, state and local laws and policies and be professional when they are on company business. Drivers must be mentally and physically able to do their jobs. Employees must do a walk around inspection of the vehicle before driving it and they must sign and date and provide any issues to the vehicles in the maintenance record log along with the PUC requirements for passenger's service. We will provide the PUC requirements for all passengers on our website that way all passengers can read or accept the requirements before they book there trip.
- 9. Currently we have one vehicle, and our insurance is maintained and paid annually from our Day Care Trips, Amusement Park Trips and our County Prison Trips.
- 10. We provide fast and reliable transportation service to all the communities in Philadelphia, we communicate with our customer in a timely professional manner, if there are any issues you have with our company we will resolved them. If you have any complaints about our service or company you can file a complaint with the PUC (Full name, Address, and phone number will be provided to customers) We will identify the problem and hear both sides to the story and do what its takes to make the customer happy and want to come back to us and do business. We will offer them, discounts, specials, refunds it depends on the issue



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\$5.75

PRIORITY°

DATE OF DELIVERY SPECIFIED\*

Cr.

USPS TRACKING™ INCLUDED\*



INSURANCE INCLUDED \*



PICKUP AVAILABLE

\* Domes' `only



FROM: Frank Ryden
P.O Box 23917
Philopala143

TO:

Prosphania Puc Probox 3215 - Harrishung Pa17105