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Janice Wideman de Hoff 61 Wesley Street Stillwater, PA 17878 570-925-5706

Pennsylvania Public Utility Commission Office of Administrative Law Judge Piatt Place, Suite 220 301 Fifth Avenue Pittsburgh, PA 15222 Phone: 412-565-3550; Fax: 412-565-5692 PA P.U.C. SECRETARY'S BUREA

Re: Janice de Hoff v PPL Electric Utilities Corporation 

Docket No: F-2015-2473981

To the Court:

Regarding PPL's July 23, 2015, Certificate of Satisfaction, I do not agree "that PPL Electric will apply a credit to Complainant's account in the amount of \$418,75."

PPL has illegally held on to this \$418.75 long enough.

On June 25, 2015, Mr. Hoffman appeared at my door unannounced. Not a happy surprise but typical of PPL's conduct. Since the dog tends to relieve her kidneys when strangers knock, I walked her out and downstairs, as Mr. Hoffman suggested a compromise.

I gave my word that I would be willing to withdraw my Complaint when PPL returned the \$418.75 to me by check - monies that should have been returned to me when PPL received them on April 25, 2014. Instead, funds assigned to my account were fraudulently applied to another account under the guise of a fictitious "Special Agreement." Once again, I ask PPL to produce it.

Under Act 54 and Section 1529.1 of the Public Utility Code, PPL was required to close my account and transfer the balance on April 22, 2014. the date the foreign load on my apartment was discovered, not April 25th - the day my check arrived.

All legal and factual issues in this proceeding have not been resolved. I ask that the docket in this matter remain open.

Respectfully submitted.

Janice Wideman de Hoff

C: Kimberly G, Krupka, Esquire Gross McGinley LLP 33 South Seventh Street PO Box 4060 Allentown, PA 18105-4060 610-820=5450

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