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SEP 04 2015

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

September 4, 2015

Janice Wideman de Hoff
61 Wesley Street
Stillwater, PA 17878
570-925-5796

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
409 North Street
Commonwealth Keystone Building, 2nd Floor
Harrisburg, PA 17129
717-772-7777

Re: Janice deHoff v. PPL Electric Utilities Corporation
Docket No: F-2915-2473981

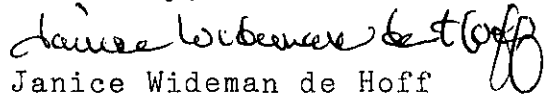
Dear Ms. Chiavetta:

Attached for filing in the above-referenced case is Complainant's Closing Statement.

I certify that a copy of this Closing Statement (2 pages) is attached to this letter and mailed to both Respondent and the Presiding Judge in this matter today.

Your help is most appreciated.

Sincerely,


Janice Wideman de Hoff

cc: Kimberly G. Krupka, Esquire
Administrative Law Judge Conrad A. Johnson

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JANICE DEHOFF,

Complainant.

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent

COMPLAINT DOCKET

NO. F-2015-2473981

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CLOSING STATEMENT

My April 23, 2014 Bill for \$433.44, issued one day after the wiring inspection, looks like standard procedure for the PPL Corporation and a standard violation of the Public Utility Code. By listing total charges to this account on the Statement and in the balance due of the Bill, "PPL's records" allow PPL to carry these charges against the tenant into the future.

It is likely that a bill for the entire amount owed produces income from other tenants and just as likely that other tenants' accounts remain open in their names to receive them. When these payments disappear, as mine did, onto an Account Activity Statement that is easy to ignore and hard to understand, they can be informed a second time that they had been told not to pay it - a ridiculous lie in the first place.

The tenant is the victim of theft. He has been paying for someone else's knowing or unknowing usage of electricity on his meter, which is the reason for the required transfer of the tenant's name and balance on this account to the owner's name and balance on the date that foreign wiring is discovered.

He can then be victimized a second time by theft with the approval of the PUC's Informal Complaint staff. The PUC had no more respect for the Utility Code than PPL in its Informal Complaint Decision, a copy of which was enclosed with my appeal.

Accepting any payment by the tenant to his account after the date that foreign wiring is discovered is theft. Under Act 54 and Section 1529.1 of the Public Utility Code, and the Opinion and Order in Docket No. C-00967757 on July 10, 1997, there is no longer any account in the tenant's name to receive it and no balance on which to apply it.

Number 5 of the PUC's Investigation by Staff states, "According

to PPL's records, on 5/3/2014 (11 days after the the April 22nd date of discovery) service was established in the name of Mary Dougher effective 4/22/2014..."

Not only does this conclusion justify the violation of the Code in the 5/3/2014 date of opening owner's account, it justifies the fraud inherent in the backdating to 4/22/2014. Also, my account remained open until 5/5/2014 as a slush fund.

The Public Utility Commission was created to regulate the industries on which everyone depends, not to condone and thereby promote the violations of its rules.

1. I ask the Commission to uphold Act 54 and Section 1529.1 of the Public Utility Code and Docket No. C-~~60~~967757.

2. Foreign wiring investigations are legally required procedures, that are probably as upsetting for others as it was for me, making it difficult to get the facts straight.

As a matter of equal treatment under the law, I ask the Commission to mandate the delivery of written notice to the tenant at the time of foreign wiring discovery stating that his account is closed with a zero balance on that date to be confirmed by a final bill and Account Activity Statement eliminating any balance due and mailed the following day.

3. I ask the Commission to require a check from PPL to me for \$837.50 for my \$418.75 payment to my PPL account, received but siphoned out of my account on April 25, 2014; and for the \$418.75 I've spent to extract this payment, obtained and used illegally, from PPL's steel trap.

PPL was no more willing to return this \$418.75 by check to me on July 23, 2015 than it was on April 25, 2014.

4. I ask the Commission to impose a fine against PPL large enough to dissuade PPL from continuing its fraudulent foreign wiring investigation process: from the phony demand not to pay the bill; to the deception and determination to hold on to my responsibility for PPL's entire charges on April 22nd in my April 23rd Bill; to the absurd notations and embezzlement of my payment to my account in my Account Activity Statement; to the false, self-serving date for new service.

I certify that a copy of this Closing Statement is mailed to Respondent and the Presiding Judge in the above-referenced case by first class mail today.

September 4, 2015

Respectfully submitted,

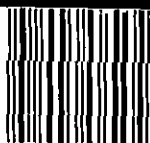
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