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September 15, 2015

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Secretary Chiavetta Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2nd Floor Harrisburg, Pennsylvania 17120

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Re: Michael Rizzo v. PECO Energy Company/Public Power LLC, Docket No. C-2015-2469134

Dear Secretary Chiavetta,

This letter is in regards to the Formal Complaint, Docket No. C-2015-2469134, filed by Michael Rizzo ("<u>Customer</u>") and received by Public Power, LLC ("<u>Public Power</u>") on March 2, 2015. Public Power submitted an Answer to Customer's Complaint on March 20, 2015 explaining our position.

Since receiving the original Complaint and in an effort to resolve this issue, I have personally attempted to reach Customer multiple times at both the work and home numbers provided in the Complaint. Detailed voicemails have been left on Customer's mobile number as well as messages left with a third party at Customer's place of business. Additionally, I attempted to send Customer a letter via certified mail (see <u>Attachment A</u>) to discuss his issue further, but it was returned to sender.

Public Power is aware of the upcoming telephonic hearing scheduled for September 28, 2015 but wanted to make yourself and the Commission aware of our efforts to reach Customer to resolve this issue. In the meantime, Public Power will continue to contact Customer in an attempt to settle this matter.

If you have any further questions, please contact me directly at (203)-883-7796 or at ccammarano@criusenergy.com. Thank you.

Beşt?

Carrie Cammarano

Counsel

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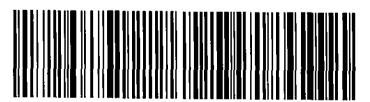


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