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Wednesday, February 24, 2016

P- 2015-2509336

Pamela A. Witmer, Commissioner  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
3rd Floor, Room N-307  
400 North Street  
Harrisburg PA 17120

Dear Pamela,

You probably don't remember me, but I used to work for the American Chemistry Council when you were leading the Pennsylvania Chemical Industry Council. I saw your article in the Philadelphia Inquirer a few weeks ago, and learned that you are now a commissioner. Congratulations.

I have read that the PUC is studying whether Verizon is doing an adequate job maintaining their copper phone lines. I would like to tell you about our experience in case it is of value to you in your study.


We live in Delaware County and receive our electricity and telephone via over ground cables. We have elected to keep the copper wiring rather than switch to FIOS because we suffer from frequent power outages.

We've lost telephone service several times recently when there is heavy rain. The most recent one was last week. We lost our connection on Tuesday February 16. It was restored on Sunday February 21. So, out for 5 days. The technician told us that the wires had been damaged by squirrels and the rain had caused a short circuit.

If there is anything you can do to encourage PECO to reduce the number of power outages and Verizon to speed up their repair service, I would be very grateful.

If you need any more information, please do not hesitate contact me. My email address is [Nick\\_Fuller@yahoo.com](mailto:Nick_Fuller@yahoo.com). My phone number is 610-388-2366.

Sincerely yours



Nicholas Fuller

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