|  |  |  |
| --- | --- | --- |
| PUC logo | COMMONWEALTH OF PENNSYLVANIAPENNSYLVANIA PUBLIC UTILITY COMMISSION400 North StreetHARRISBURG, PA 17120 | **IN REPLY, PLEASE REFER TO DOCKETS:**P-2016-2551053M-00011468(F0020) |

June 22, 2016

To All Parties:

RE: Amendment, Comment, and Reply Comment Schedule for:

*PMO III – Petition for Waiver of Remedies re 2016 Work Stoppage (F0020)* P‑2016-2551053

*PMO – Performance Metrics and Remedies (F0020)* M-00011468

 On June 14, 2016, Verizon Pennsylvania LLC (Verizon PA) filed and electronically served a Petition for Waiver of certain service quality results measured under the Pennsylvania Performance Assurance Plan (PA PAP).[[1]](#footnote-1) Verizon PA asserts that it failed to meet three benchmark standards relative to metrics in the PA Carrier-to-Carrier Guidelines Performance Standards and Reports (PA GL) for April 2016 due to a work stoppage. In its transmittal letter, Verizon PA further asserts that it “expects that the service performance for some PAP measures will also be influenced [due to the same causes] in May 2016 and beyond.” Petition, fn. 4.

Based on Verizon PA’s assertion that there may be additional missed metrics that would trigger remedies due to the work stoppage, any substantive action on the Petition at this time would be premature. The Commission will not act on the Petition for Waiver until all the metrics data and remedies results relative to the work stoppage have been filed and served by Verizon PA.[[2]](#footnote-2) Verizon PA shall file an amended Petition for Waiver by August 15, 2016, reflecting that all the relevant data and results have been filed and served and articulating revisions, if any, to the waiver request. Participants in the PA Carrier Working Group will be polled after the amended Petition for Waiver is filed to determine if the Participants want the opportunity to discuss the matter at a scheduled or specially-called meeting of the PA CWG.[[3]](#footnote-3) After the amended Petition for Waiver is filed, a timeline for comments relative to the amended Petition for Waiver will be established by Secretarial Letter.

Rich Layton, rlayton@pa.gov or 717‑214-9117, and Bryan Mahla, bmahla@pa.gov or 717‑787-6381, are the Commission contacts for technical matters. Louise Fink Smith, finksmith@pa.gov or 717‑787‑8866, and Jennedy Johnson, jennejohns@pa.gov or 717-256-8423, are the Commission contacts for legal and procedural matters.

****

 Very truly yours,

 Rosemary Chiavetta

 Secretary

cc: Service Lists: P-2016-2551053 & M-00011468 (F0019)

PA CWG Participants – electronically by staff

Cyndi Page for PUC’s “PA CWG & Verizon Metrics/Remedies” webpage

Rich Layton & Bryan Mahla – TUS

Louise Fink Smith & Jennedy Johnson – Law Bureau

1. The filing may be viewed by accessing Docket No. P-2016-2551053 on the Commission’s website at <http://www.puc.state.pa.us/filing_resources.aspx> or on the Verizon PA website at <http://www22.verizon.com/wholesale/cwgroup/Carrier-Working-Group.html>. [↑](#footnote-ref-1)
2. In the interim, Verizon PA shall file and serve the monthly data and results in the normal course of its monthly filings. Verizon PA may withhold the remedies payments for which it is requesting waiver until this matter is ultimately resolved. [↑](#footnote-ref-2)
3. For PA CWG participation information, *see* <http://www.puc.state.pa.us/utility_industry/telecommunications/pa_cwg_verizon_metrics/remedies.aspx>. If you wish to participate in the PA CWG or need the mailing list, contact Michael Clancy, michael\_clancy@cable.comcast.com, industry chairman of the PA CWG. [↑](#footnote-ref-3)