## TIMEFRAMES AND RESPONSES

- 1. All violations will be identified and documented within five (5) days of receiving compliance information.
- 2. Initial enforcement responses (involving contact with the industrial user and requesting information on corrective or preventative action(s)) will occur within fifteen (15) days of violation detection.
- 3. Follow up actions for continuing or re-occurring violations will be taken within sixty (60) days of the initial enforcement response. For all continuing violations, the response will include a compliance schedule.
- 4. Violations which threaten health, property, or environmental quality are considered emergencies and will receive immediate response such as halting the discharge or terminating service.
- 5. All violations meeting the criteria for significant noncompliance will be addressed with an enforceable order within thirty (30) days of the identification of significant noncompliance.

## APPEAL PROCESS

Should the noncomplying industrial user contest either the fine imposed or the violation, then the industrial user must file an Appeal within thirty (30) days by mailing a certified notice of contestment to the Executive Director of the Municipal Authority of the City of McKeesport, 100 Atlantic Avenue, McKeesport, PA 15132. (412) 673-9701, extension 12.

Upon receipt of the notice of contestment, a hearing shall be scheduled before the Board; the industrial user to be notified of the time and place.