

**OBJECTIONS PAGE**

Please sign this sheet if you would like to **oppose** the Joint Petition for Settlement signed by Aqua Pennsylvania, Inc., Aqua Pennsylvania Wastewater, Inc., the PUC's Bureau of Investigation and Enforcement, the Office of Small Business Advocate, the Office of Consumer Advocate, and other active parties in the case of Pennsylvania Public Utility Commission v. Aqua Pennsylvania, Inc., Aqua Pennsylvania Wastewater, Inc., Docket Nos. R-2018-3003558 and R-2018-3003561. **You are encouraged to provide written comments below and/or attach additional pages**, setting forth any facts and explanation for your objections.

By adding my signature below, I am indicating that I have read the terms of the Settlement Agreement and wish to **OPPOSE** the Settlement. I understand that I may file objections (below and/or by attachment to this Objections Page) to the Settlement and exceptions to a Recommended Decision and that my complaint will be resolved as part of the PUC order resolving this case.

WAYNE L. WEISMANDEL  
Please Print Your Full Name

Wayne L. Weismandel  
Please Sign Your Full Name

Date: FEBRUARY 20, 2019

Please Write Your Address Here:

222 HONEYCROFT BOULEVARD  
COCHRANVILLE, PA 19330-1001

Docket Number of Your Complaint(s)      C-2018-3005132

Written Comments (may attach additional sheets):

SEE ATTACHED.

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PA P.U.C.  
SECRETARY'S BUREAU

Pennsylvania Public Utility Commission v. Aqua Pennsylvania, Inc., Aqua Pennsylvania Wastewater, Inc., Docket Nos. R-2018-3003558 and R-2018-3003561

Complaint Docket No. C-2018-3005132

**OBJECTION TO JOINT PETITION FOR SETTLEMENT**

As an Aqua Pennsylvania Wastewater, Inc. customer who filed a Formal Complaint in the above-referenced rate case, I am submitting this statement in opposition and objection to the non-unanimous Joint Petition for Settlement.

The Joint Petition for Settlement provides no relief from the rate increase proposed by Aqua Pennsylvania Wastewater, Inc. in its original filing. That is, the proposed increase of the unmetered charge for the Honeycroft Village Division of Rate Zone 4 from \$66.67/month to \$100.00/month is unchanged. This 50% increase in the customer's monthly charge can only be described as producing "rate shock". Further, this rate increase is discriminatory when compared to other Division's within the same Rate Zone.

Additionally, the Joint Petition for Settlement takes no account of uncontradicted testimony regarding poor customer service with respect to new customers that was presented at the Public Input Hearing sessions held in West Grove on November 13, 2018. Vague promises of unspecified future actions (see, OCA Statement In Support at pages 18-19) do not constitute required improvements in customer service. Poor customer service with respect to Honeycroft Village Division should be a limiting factor applied to any requested rate increase.

The assigned Administrative Law Judges and, ultimately, the Pennsylvania Public Utility Commission should not adopt the Joint Petition for Settlement without modifying the proposed unmetered charge for the Honeycroft Village Division of Rate Zone 4. A reasonable rate increase on the order of 10%, coupled with concrete proposals to improve customer service are the most that should be allowed. The principle of gradualism in rate increases and the obligation of a regulated public utility to provide adequate service are being ignored in the Joint Petition for Settlement insofar as the Honeycroft Village Division of Rate Zone 4 are concerned. Therefore, I oppose and object to the Joint Petition for Settlement and urge its modification, if not rejection.

WAYNE L. WEISMANDEL  
222 HONEYCROFT BOULEVARD  
COCHRANVILLE, PA 19330-1001

WILMINGTON, DE. 197

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