

John L. Munsch  
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March 25, 2019

**VIA FEDEX OVERNIGHT**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

RECEIVED

MAR 25 2019

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**Re: Metropolitan Edison Company Request for Pennsylvania Public Utility Commission Staff Approval of a CSP Contract Change (Behavioral Demand Response Call Center Services) for Oracle America; Docket No. M-2015-2514767**

Dear Secretary Chiavetta:

Enclosed please find two copies of the Conservation Service Provider ("CSP") contract change for the Residential Behavioral – Demand Response (Call Center Services) Program of Metropolitan Edison Company ("Met-Ed"). The contract change is submitted by Met-Ed for approval pursuant to the Implementation Order of the Pennsylvania Public Utility Commission entered June 19, 2015, and the Clarification Order entered August 20, 2015, both at Docket No. M-2014-2424864.

Also attached are two copies of a cover sheet with summary contract information that includes the CSP minimum criteria as defined in the Implementation Order.

The CSP contract change provides for expanding the call center services for the behavioral demand response program for Met-Ed's residential customers. The original contract for call center services was approved by Secretarial Letter dated May 10, 2018.

Under separate letter Met-Ed is submitting a contract change with Oracle America, Inc., for general expansion of its residential behavioral demand response program.

The contract information is **confidential**.

Should you have any questions regarding this matter, please do not hesitate to contact me.

Sincerely,

  
John L. Munsch

Enclosures

cc: (Via Email)  
Charles Covage  
Patricia Wiedt  
Joseph Sherrick

ORIGIN ID: CVAA (724) 838-6210  
JOHN MUNSCH  
FIRSTENERGY  
800 CABIN HILL DRIVE

SHIP DATE: 25MAR19  
ACTWGT: 1.00 LB  
CAD: 3824077/INET4100

GREENSBURG, PA 15601  
UNITED STATES US

BILL SENDER

TO ROSEMARY CHIAVETTA, SECRETARY  
PA PUBLIC UTILITY COMMISSION  
400 NORTH ST

565 J146D323AD

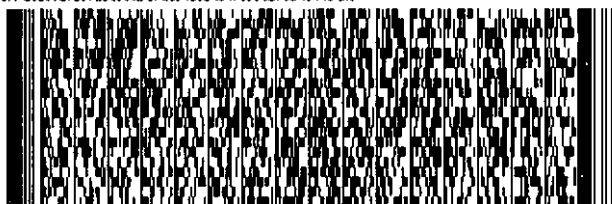
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