

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name John P. & Jennifer A. Crowe

Street/P.O. Box 1123 Juanita Drive Apt # -

City Coraopolis State Pa Zip 15108

County Allegheny

Telephone Number(s) Where We Can Contact You During the Day:

() n/a (home) (724) 417-5585 (mobile)

E-mail Address (optional): jacrowe4@gmail.com

Utility Account Number (from your bill) PUC A-2019-3008589/A-2019-3008652 Brunot Island-Crescent Project

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name n/a

Street/P.O. Box

City State Zip

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

Duquesne light Company

RECEIVED

JUN 17 2019

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- ELECTRIC WASTEWATER/SEWER
 GAS TELEPHONE/TELECOMMUNICATIONS (local, long distance)
 WATER MOTOR CARRIER (e.g. taxi, moving company, limousine)
 STEAM HEAT

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

The utility is threatening to shut off my service or has already shut off my service.

I would like a payment agreement. *To be further discussed with DLC Legal Counsel*

Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.

I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.

Other (explain). *(Allegheny County Parcel ID# 209-A-89)*
- siting and construction of 138KV transmission lines on property located @ 1123 Juanita Drive, Coraopolis, Pa 15108 (Robinson Twp.) (PUC A-2019-3008589)

- Loss of timber financial compensation*
- Increase static noise & potential health risk to self & surrounding residence*

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. **Requested Relief**

How do you want your complaint to be resolved? Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

Additional information (detailed) provided by Duquesne light company as to the specific plans to access my property and installation of any new equipment/maintenance of existing equipment in order to determine safety of neighboring residences. - after provided documentation continued discussion with DLC legal counsel. Also compensation and plans in place to restore property to original state prior to installation of equipment (transmission lines/towers).

Requesting minimum of 7 day notice of any activity in order to determine safety & necessity; to

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

be further discussed with DLC legal counsel

★

no trespassing on property until agreed upon contract between property owner & DLC legal counsel is executed ★

6. **Protection From Abuse (PFA)**

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES
NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. **Prior Utility Contact**

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES
NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES Chris Melnit @ (412) 393-8946
NO Told him "no trespassing" on land.

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

n/a

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. Legal Representation

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____ n/a _____
Street/P.O. Box _____
City _____ State _____ Zip _____
Area Code/Phone Number _____
E-mail Address (if known) _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

9. **Verification and Signature**

You must sign your complaint. Individuals filing a Formal Complaint **must** print or type their name on the line provided in the verification paragraph below and **must** sign and date this form in **ink**. If you do not sign the Formal Complaint, the PUC **will not accept it**.

Verification:

I, John P. & Jennifer A. Crowe, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

John P. Crowe
Jennifer A. Crowe _____ 12/17/19 _____
(Signature of Complainant) (Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification **must** be signed by an authorized officer or authorized employee. If the Formal Complaint is **not signed** by one of these individuals, the PUC **will not accept it**.

10. **Two Ways to File Your Formal Complaint**

Electronically. You must create an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

Note: If you are appealing your Bureau of Consumer Services (BCS) decision, you must file your formal complaint by mail.

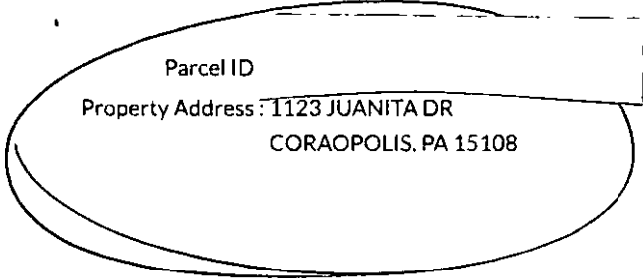
Mail. Mail the completed form with your original signature and any attachments, by certified mail, first class mail, or overnight delivery to this address:

Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, Pennsylvania 17120

Note: Formal Complaints sent by fax or e-mail will **not** be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.



Parcel ID
 Property Address : 1123 JUANITA DR
 CORAOPOLIS, PA 15108

Municipality : 939 Robinson
 Owner Name : CROWE JOHN P & JENNIFER A (W)

School District :	Montour	Neighborhood Code :	93903
Tax Code :	Taxable	Owner Code :	Regular
Class :	Residential	Recording Date :	4/23/2014
Use Code :	SINGLE FAMILY	Sale Date :	4/23/2014
Homestead :	Yes	Sale Price :	\$227,500
Farmstead :	No	Deed Book :	15577
Clean And Green :	No	Deed Page :	308
Other Abatement :	No	Lot Area :	15.0717 Acres

2019 Full Base Year Market Value

2019 County Assessed Value

Land Value	\$83,700	Land Value	\$83,700
Building Value	\$116,400	Building Value	\$98,400
Total Value	\$200,100	Total Value	\$182,100

2018 Full Base Year Market Value

2018 County Assessed Value

Land Value	\$83,700	Land Value	\$83,700
Building Value	\$116,400	Building Value	\$98,400
Total Value	\$200,100	Total Value	\$182,100

Address Information

Owner Mailing : 1123 JUANITA DR
 CORAOPOLIS, PA 15108-3469

Parcel ID : _____
Property Address : 1123 JUANITA DR
CORAPOLIS, PA 15108

Municipality : 939 Robinson
Owner Name : CROWE JOHN P & JENNIFER A (W)

Data displayed on this map is for informational purposes only. It is not survey accurate and is meant to only show a representation of property lines.

Print

Note: This button uses pop-ups. Please click help button for further printing instructions.



A 2019 3008452
Docket A 2019 3008589
★ PID # 209-A-89

Crowe
1123 Juanita Drive
Coraopolis Pa 15108

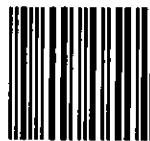


PITTSBURGH
PA 150
18 JUN '19

7018 1130 0001 9803 4289



1000



17120

U.S. POSTAGE PAID
FCM LETTER
CORAOPLIS, PA
15108
JUN 18, 19
AMOUNT

\$7.00

R2306Y151978-35

RETURN RECEIPT
REQUESTED

Secretary of the Public Utility Commission
400 North Street
Harrisburg Pa 17120

Attention: Docket No. A-2019-3008589

1712030079 0000

