

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name Folezia A. Marinkovic

Street/P.O. Box 205 Purdy Road Apt #

City Crescent (Moon Twp) state PA Zip 15046

County Allegheny

Telephone Number(s) Where We Can Contact You During the Day:

(724) 457-9120 (home) () (mobile)

E-mail Address (optional): fmarinkovic@comcast.net

Utility Account Number (from your bill)) (14-2019-30085-89 Brunot Island-Crescent

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

Duquesne Light Co.

RECEIVED

JUN 17 2019

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

3. **Type of Utility Service**

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- ELECTRIC WASTEWATER/SEWER
 GAS TELEPHONE/TELECOMMUNICATIONS (local, long distance)
 WATER MOTOR CARRIER (e.g. taxi, moving company, limousine)
 STEAM HEAT

4. **Reason for Complaint**

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

- The utility is threatening to shut off my service or has already shut off my service.
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.

- Other (explain).

PUC A-2019-3008589
Brunnats Island - Crescent Project
Please see Attached
#4

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. **Requested Relief**

How do you want your complaint to be resolved? Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

Please see Attached # 5
Responses

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. Protection From Abuse (PFA)

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. Prior Utility Contact

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

NO Contact

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. **Legal Representation**

If you are filing a Formal Complaint as an individual on your own behalf, you are **not** required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer **in this matter**, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name Self Representation

Street/P.O. Box _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

E-mail Address (if known) _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are **required** to have a lawyer represent them at a hearing **and** to file any motions, answers, briefs or other legal pleadings.

9. **Verification and Signature**

You must sign your complaint. Individuals filing a Formal Complaint **must** print or type their name on the line provided in the verification paragraph below and **must** sign and date this form in **ink**. **If you do not sign the Formal Complaint, the PUC will not accept it.**

Verification:

I, FOLEZIA A. - STEVE M. MARINKOWICZ hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Folezia A. Marinkowicz
Steve M. Marinkowicz
(Signature of Complainant)

6-17-2019
(Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification **must** be signed by an authorized officer or authorized employee. If the Formal Complaint is **not signed** by one of these individuals, the PUC **will not accept it**.

10. **Two Ways to File Your Formal Complaint**

Electronically. You must create an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

Note: If you are appealing your Bureau of Consumer Services (BCS) decision, you must file your formal complaint by mail.

Mail. Mail the completed form with your original signature and any attachments, by certified mail, first class mail, or overnight delivery to this address:

Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, Pennsylvania 17120

Note: Formal Complaints sent by fax or e-mail will **not** be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.

**PUC A-2019-3008589
Brunot Island- Crescent Project
Date Provided 6/17/2019**

#4 Reason for Complaint:

- 1.)Did not receive as legally required by(Public Notices Required 52 Pa Code 69.3102)
Please find enclosed: Attachment 13 Duquesne Lights Application for Project
A-2019-3008589**
- 2.)Duquesne Light Company wants to take a portion of my property to widen a Private road**
- 3.) Expanding the Private Road will interfere with the drainage system on my property.**
- 4.)I am requesting that Duquesne Light Company be denied access to/and widening existing Private Road.**
- 5.)Increase of noise, wear and tear of Private Road condition and decrease in resident's Privacy.**
- 6.) Property's owners liability relating to any injuries that may occur to Duquesne Light Company and / or contracted vendor personnel while performing responsibilities.**
- 7.)To the residents on or near the Private Road an Increase of both potential physical/ medical and absolute (Stress/Anxiety) related as a result of the Brunot Island -Crescent Project.**

**PUC: A- 2019-3008589
Brunot Island - Crescent Project
Date 6/17/2019**

#5 Requested Relief:

Requesting Duquesne Light Company initiate communication with property owners Folezia A. & Steve M. Marinkovic

1.) Mine and my Husband's Legal Rights were ignored/thus we were not informed as to Brunots Island-Crescent Project

2.) Refrain from access/ and altering Private Road

3.) Refrain from altering Private Road thus avoiding any potential damage to my drainage system

4.) Refrain from access/ and altering Private Road

5.) Refrain from accessing Private Road

6.) Refrain from accessing Private Road

7.) Deny approval of the Brunot Island- Crescent Project

Application of Duquesne Light Co.
A-2019-3008589

Attachment 13

RECEIVED

JUN 17 2019

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**



Duquesne Light Company
411 Seventh Avenue
Pittsburgh, PA 15219
May 3, 2016

Dear Resident:

Duquesne Light is committed to maintaining a level of reliability customers have come to expect from us. In the coming months, we will be conducting land surveys and field studies to evaluate our infrastructure for future improvements. You are receiving this letter because your property is within our Right of Way under a network of transmission lines.

Duquesne Light has engaged GAI Consultants, an engineering consulting firm, to assist us with this work. Together we will be looking at Duquesne Light infrastructure and surrounding land, documenting existing conditions and conducting land surveys and field studies for vegetation and wildlife. This will occur initially in May and then again in July and August. Because of the nocturnal nature of some wildlife, some of these studies will need to be conducted at night in specific areas. Our work will be performed safely, courteously and as quickly as possible. No wildlife will be harmed in any way during these studies.

A Duquesne Light or GAI employee will notify you in advance that we will be accessing the Right of Way. The representative will show proper identification and clearly state the purpose of the visit. If no one is home, Duquesne Light will leave a door tag notice and proceed with the land survey and field study.

Should you have any concerns, please contact Duquesne Light by calling our Customer Service Center at (412) 393-7100 between 8:00 a.m. and 5:00 p.m.

Thank you for your cooperation and assistance in this matter.

Sincerely,

Duquesne Light Company



January 23, 2017

Dear Duquesne Light Customer:

As our communities continue to develop and thrive, the demand for energy is growing. As a result, Duquesne Light Company is working to maintain a level of service and reliability customers have come to expect while increasing the overall resiliency of the grid. Our dedication to improving the way energy is delivered is just one of the many ways we are working to become your next generation energy company.

Duquesne Light customers in Moon Township, Robinson Township, Kennedy Township, Crescent Township, McKees Rocks Borough, and the City of Pittsburgh are served by a network of 138-kilovolt transmission lines that were originally installed when the region looked very different than it does today. This network needs to be upgraded to better serve our customers who live or work in this part of the region. As such, we are planning to replace the transmission line that stretches from our substation in Crescent Township to our substation located on Brunot Island on the Ohio River, just west of downtown Pittsburgh. We are referring to this important effort as the Brunot Island-Crescent Transmission Reliability Project.

You are receiving this letter because, over the next few months, you may see Duquesne Light employees or associates in your neighborhood conducting field studies and soil testing. We can assure you that our studies will be performed as safely, courteously and as quickly as possible. If your property is along the transmission route, you will be receiving additional communication in the near future.

To give you and your neighbors a chance to learn more about this important project, Duquesne Light will be hosting multiple open house meetings to gather input and answer questions. Our goal is to keep you informed, to listen carefully to your comments, and to incorporate your input wherever we can. Please choose the date and location that is most convenient for you.

Upcoming open houses include:

- *Crescent Township Municipal Building, 225 Spring Run Road, Crescent, Pa 15046, on February 21, 2017 from 4 p.m. to 7 p.m.*
- *VFW Post 418 Hall, 1242 Chartiers Ave., McKees Rocks, Pa 15136, on February 28, 2017 from 2 p.m. to 7 p.m.*
- *Kennedy Township Independent Volunteer Fire Company, 1796 Pine Hollow Road, McKees Rocks, Pa 15136, on March 2, 2017 from 4 p.m. to 7 p.m.*

Should you have any concerns, please contact Travis Moore, Brunot Island-Crescent Transmission Reliability Project Manager at (412) 393-6500 or email BI-Crescent@duqlight.com. Additional information can be found at DuquesneLight.com/BI-Crescent. Thank you for your cooperation and assistance in this matter.

Sincerely,

Duquesne Light Company



January 30, 2017

<Address 1>
<Address 2>
<City, State, Zip>
Parcel ID: <XXX-XXX-XXX>

Dear Duquesne Light Customer:

You recently received a letter about an important project that will be occurring in your area. The Brunot Island-Crescent Transmission Reliability Project is intended to upgrade the transmission line that stretches from the our substation in Crescent Township, PA, to our substation located on Brunot Island on the Ohio River, just west of downtown Pittsburgh. This work will help us continue to maintain a level of reliability you have come to expect while increasing the overall resiliency of the grid.

You are receiving this letter because you own property in the proposed route of the transmission line. Duquesne Light has engaged GAI Consultants, an engineering consulting firm, to assist us with the work needed for this project, including field studies and soil testing. A Duquesne Light or GAI representative will show proper identification and clearly state the purpose of the visit. If no one is home, a door tag notice will be left so you are aware that someone visited your property while you were away and we will proceed with the field study. The studies will be performed safely, courteously and as quickly as possible.

Also enclosed are our Standards of Conduct guidelines, notice of eminent domain rights and Right-Of-Way maintenance practices. Duquesne Light has also engaged Burns and McDonnell, a land services company, to contact you to discuss acquiring the right of way needed to complete this project. Like GAI, a Burns and McDonnell representative will show proper identification and clearly state the purpose of the visit.

To give you and your neighbors a chance to learn more about the Brunot Island-Crescent Transmission Reliability Project, Duquesne Light is hosting multiple open house meetings to gather input and answer questions. Our goal is to keep you informed, to listen carefully to your comments, and to incorporate your input wherever we can. Please choose the date and location that is most convenient for you. Upcoming open houses include:

- *Crescent Township Municipal Building*, 225 Spring Run Road, Crescent, Pa 15046, on February 21, 2017 from 4 p.m. to 7 p.m.
- *VFW Post 418 Hall*, 1242 Chartiers Ave., McKees Rocks, Pa 15136, on February 28, 2017 from 2 p.m. to 7 p.m.
- *Kennedy Township Independent Volunteer Fire Company*, 1796 Pine Hollow Road, McKees Rocks, Pa 15136, on March 2, 2017 from 4 p.m. to 7 p.m.

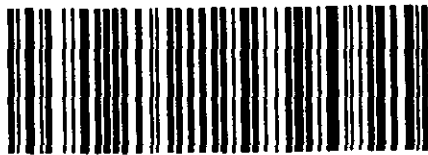
Should you have any concerns, please contact Travis Moore, Brunot Island-Crescent Transmission Reliability Project Manager at (412) 393-8500 or email BI-Crescent@duqlight.com. Additional information can be found at DuquesneLight.com/BI-Crescent. Thank you for your cooperation and assistance in this matter.

Sincerely,

Duquesne Light Company
411 Seventh Avenue
Pittsburgh, PA 15219

CERTIFIED MAIL

Folezia A. Marinkovic
205 Purdy Rd.
Crescent, PA 15046-3818

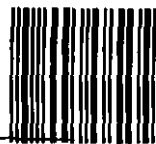


7017 3040 0001 1635 2787

**RETURN RECEIPT
REQUESTED**

Secretary of the PA Public Utility Commission
400 North Street
Harrisburg PA 17120

Attention:
Docket No. A-2019-3008589



U.S. POSTAGE PAID
FCM LETTER
CRESCENT, PA
15046
JUN 18, 19
AMOUNT

\$7.15

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17120

7017 3040 0001 1635 2787

