

PROTEST

~~Formal Complaint~~

Filing this form begins a legal proceeding and you will be a party to the case.
 If you do not wish to be a party to the case, consider filing an informal complaint.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name Zachariah R. Nave

Street/P.O. Box P.O. Box 524 Apt # _____

City Clorion State PA Zip 16214

County Clorion

Telephone Number(s) Where We Can Contact You During the Day:

(____) _____ (home) (814) 227-9665 (mobile)

E-mail Address (optional): zaknave@yahoo.com

Utility Account Number (from your bill) _____

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name Zachariah R. Nave

Street/P.O. Box 7 McGovern Blvd.

City Crescent State PA Zip 15046

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

Duquesne Light Company

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 JUN 18 2019
 PA PUBLIC UTILITY COMMISSION
 SECRETARY'S BUREAU

3. **Type of Utility Service**

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- ELECTRIC WASTEWATER/SEWER
 GAS TELEPHONE/TELECOMMUNICATIONS (local, long distance)
 WATER MOTOR CARRIER (e.g. taxi, moving company, limousine)
 STEAM HEAT

4. **Reason for Complaint**

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

- The utility is threatening to shut off my service or has already shut off my service.
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.
- Other (explain).
See Attachment

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. **Requested Relief**

How do you want your complaint to be resolved? Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

See Attachment

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. **Protection From Abuse (PFA)**

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. **Prior Utility Contact**

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

- c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. **Legal Representation**

If you are filing a Formal Complaint as an individual on your own behalf, you are **not** required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer **in this matter**, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name Sarah G. Hancher
Street/P.O. Box 101 N. Green Lane
City Zelienople State PA Zip 16063
Area Code/Phone Number (724) 452-6251
E-mail Address (if known) sarah.hancher@hancherlaw.com

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are **required** to have a lawyer represent them at a hearing **and** to file any motions, answers, briefs or other legal pleadings.

9. **Verification and Signature**

You must sign your complaint. Individuals filing a Formal Complaint **must** print or type their name on the line provided in the verification paragraph below and **must** sign and date this form in **ink**. **If you do not sign the Formal Complaint, the PUC will not accept it.**

Verification:

I, Zachariah R. Nave, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Zachariah R. Nave 6-13-19
(Signature of Complainant) (Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification **must** be signed by an authorized officer or authorized employee. If the Formal Complaint is **not signed** by one of these individuals, the PUC **will not accept it.**

10. **Two Ways to File Your Formal Complaint**

Electronically. You must create an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

Note: If you are appealing your Bureau of Consumer Services (BCS) decision, you must file your formal complaint by mail.

Mail. Mail the completed form with your original signature and any attachments, by certified mail, first class mail, or overnight delivery to this address:

Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, Pennsylvania 17120

Note: Formal Complaints sent by fax or e-mail will **not** be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.

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SECRETARY'S BUREAU

Zak Nave

PUC Formal Complaint

Answer to question 4.

Duquesne Light Company is looking to upgrade the powerline running across my property and claims they do not need to update the current Right of Way Agreement from 1914. They have an existing 25ft R/W first agreed upon in 1914 by Alpha Power and Light and claim that is sufficient to build new monopole structures to be energized at 138KV. According to some rules and regulations they would need to expand to a minimum of 100ft R/W to run 138KV across my property. They have approached others and even settled with some with 150ft R/W which means they would be energizing above 230KV. The only lines DLC currently have above that running in their system is 345KV which both Crescent and Brunot Island are capable of running and currently are using for other lines running in and out of the stations. Originally they made mention to upgrading the one line to 345KV in a vertical stacked construction on the monopoles making the lines higher up in the air to attempt to lessen the EMF foot print on the ground below with the second line remaining at 138KV. They need to disclose the entire plan for the project such as construction plans and the final plan if it is to upgrade to 345KV. Since 1914, a time before chemical herbicides were used in R/W maintenance, the advances in chemical maintaining has not only become available but common practice to use. There needs to be a new R/W agreement made so it's possible to stop the use of these harmful chemicals near water wells and land used by families and children for picnics and other recreation.

Answer to question 5.

I am very willing to sit down with DLC to negotiate a new R/W agreement and have decided on a few different options to settle but I have a few health and safety concerns I would like to mention first. The distance the lines are located from my house is alarming for the proposed upgrade to 345KV. The Electro magnetic Radiation from such lines is beyond the government acceptable limits for the amount of hours exposed to such. Since the house on the property is too close to the lines that go across the property where they do and there is no sufficient space to build a different house anywhere on that property to be outside the acceptable range of the EMFs so as a first offer I would like DLC to purchase my property at fair market value. If that isn't possible DLC will have to agree to not allow DLC or any contractor to use any herbicides on the R/W within a 1/2mile of my property otherwise DLC would need to provide me with an alternative to the well on my property. If DLC will agree to pay for the city water and sewage hookup and associated cost to keep my house inhabitable I would consider selling the appropriate R/W to DLC. If they are unwilling to pay for the utilities they need to buy the whole property at fair market value. The additional footage needed to complete the project is a minimum of 150ft but I have a concern that the proposed 150ft R/W may be insufficient since they are installing a 175ft tower on the property next to mine. I think they need to own the R/W needed in the event that tower falls over to prevent damage to my property. They should own enough to limit the liability in the event of a fire. They recently had one or two monopole towers of identical structure fall and several other different styles of towers fall in the past two years all within ten miles from my property. I am asking they

purchase a 350ft R/W at fair market value for the additional footage to limit the liability and loss of property if a tower or line were to fall they could bring any machinery in a 350ft R/W to reconstruct without needing to trespass to disconnect and remove to damaged equipment.

Question to question 7.

After a few brief discussions about updating the R/W agreement DLC claimed they do not need to speak with me about it because they believe they do not need to change anything to begin the project for the new towers and lines. They refuse to return phone calls and continue to attempt to stonewall and bully myself and others around about proceeding with the project without negotiating a new agreement. They have not only lied to our faces but also lied about several other aspects of this project.

PRESS FIRMLY TO SEAL

PRESS FIRMLY

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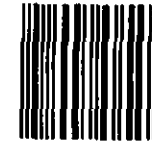
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Attention:
Docket No.
A-2019-3008589

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FROM: (PLEASE PRINT) PHONE (874) 227-9665

Zachariah Nave
7 McGovern Blvd
Crescent, PA 15046

DELIVERY OPTIONS (Customer Use Only)

SIGNATURE REQUIRED Note: The mailer must check the "Signature Required" box if the mailer: 1) Requires the addressee's signature; OR 2) Purchases additional insurance; OR 3) Purchases COD service; OR 4) Purchases Return Receipt service. If the box is not checked, the Postal Service will leave the item in the addressee's mail receptacle or other secure location without attempting to obtain the addressee's signature on delivery.

Delivery Options

No Saturday Delivery (delivered next business day)

Sunday/Holiday Delivery Required (additional fee, where available*)

10:30 AM Delivery Required (additional fee, where available*)

*Refer to USPS.com or local Post Office for availability.

TO: (PLEASE PRINT) PHONE ()

Secretary of the PA Public Utility Commission
400 North Street
Harrisburg, PA

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WHEN USED INTERNATIONALLY,
A CUSTOMS DECLARATION
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EP13F July 2013 OD: 12.5 x 9.5



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PAYMENT BY ACCOUNT (if applicable)

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ORIGIN (POSTAL SERVICE USE ONLY)

1-Day 2-Day Military DPO

PO ZIP Code 15046	Scheduled Delivery Date (MM/DD/YY) 6-19-19	Postage \$ 25.50
Date Accepted (MM/DD/YY) 6-18-19	Scheduled Delivery Time <input type="checkbox"/> 10:30 AM <input type="checkbox"/> 3:00 PM <input checked="" type="checkbox"/> 12 NOON	Insurance Fee \$
Time Accepted 2:45 PM	10:30 AM Delivery Fee \$	Return Receipt Fee \$ 2.80
Special Handling/Fragile \$	Sunday/Holiday Premium Fee \$	Live Animal Transportation Fee \$
Weight 3 lbs. 50 ozs.	Acceptance Employee Initials SD	Total Postage & Fees 28.30

DELIVERY (POSTAL SERVICE USE ONLY)

Delivery Attempt (MM/DD/YY)	Time <input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Delivery Attempt (MM/DD/YY)	Time <input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature

LABEL 11-S, JULY 2018

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