

August 5, 2020

The Honorable Gladys Brown Dutrieuille, Chairman
The Honorable David W. Sweet, Vice Chairman
The Honorable John F. Coleman, Commissioner
The Honorable Ralph V. Yanora, Commissioner
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 3rd Floor
Harrisburg, Pennsylvania 17120

Re: Opposition of AARP to the Request to End the Prohibition of Utility Service Terminations

Dear Chairman and Commissioners:

On behalf of our 1.8 million members and the 50+ population, the purpose of this letter is to advise you of AARP Pennsylvania's continued opposition to the request that the Commission adopt an Order at its August 6, 2020 public meeting to allow the resumption of utility service terminations.

AARP again suggests an aggressive outreach program be undertaken so that customers begin applying for the assistance offered by either their utilities or by the federally funded Low-Income Home Energy Assistance Program (LIHEAP) and its extended Crisis Recovery Program opened in response to the COVID-19 pandemic. It is not necessary to terminate customers in order to promote such programs.

As the Commonwealth's disaster declaration remains in place, under no circumstances should the moratorium be lifted as this public health crisis continues. While AARP Pennsylvania stands ready to assist in developing a comprehensive outreach plan, if you have any questions or want to discuss further, please contact Teresa Osborne, Outreach and Advocacy Manager, at tosborne@aarp.org or (717) 237-6482.

Sincerely,



Bill Johnston-Walsh
State Director
AARP Pennsylvania