



UGI Utilities
1 UGI Drive
Denver, PA 17517

October 7, 2020

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Temporary Reporting Requirements: At-Risk Accounts Docket No. M-2020-3019244


Dear Secretary Chiavetta,

In response to the Pennsylvania Public Utility Commission's directive for all electric, natural gas, water, wastewater, and telecommunications utilities to comply with a temporary reporting requirement, please find attached one (1) report for customers at-risk for termination. The report includes both UGI Utilities, Inc. gas and electric customers at-risk for termination as requested below as of September 30, 2019 and September 30, 2020.

- Total number of a Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.
- Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.

Should you have any questions regarding the content of this report, or require additional information, please do not hesitate to contact me at 610-736-5393 or via email at dadamo@ugi.com.

Sincerely,

DocuSigned by:

3C47E818B144F4...

Daniel Adamo
Director Customer Service
UGI Utilities

CC: Sarah Dewey - Bureau of Consumer Services, sdewey@pa.gov

ATTACHMENT 1

	Total Number of Customers at Risk for Termination as of 9/30/19	Total Number of Customers at Risk for Termination as of 9/30/20	Total Aggregate Dollars of Arrears as of as of 9/30/19	Total Aggregate Dollars of Arrears as of as of 9/30/20
UGI Utilities - Gas				
Residential	65,417	66,770	\$ 28,553,655	\$ 40,369,851
Non-Residential	1,373	2,383	\$ 1,510,622	\$ 1,964,051
Total	66,790	69,153	\$ 30,064,277	\$ 42,333,902
UGI Utilities - Electric				
Residential	6,533	6,486	\$ 4,351,202	\$ 5,481,165
Non-Residential	199	291	\$ 227,813	\$ 289,356
Total	6,732	6,777	\$ 4,579,015	\$ 5,770,521