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October 15, 2020

**Via Electronic Filing**

Rosemary Chiavetta, Secretary  
PA Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Re: Temporary Reporting Requirements: At-Risk Accounts  
Docket No. M-2020-3019244

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Dear Secretary Chiavetta:

Please find enclosed The Pittsburgh Water and Sewer Authority's response to the October 1, 2020 Secretarial Letter in the above referenced docket, which required utilities to submit specific information relating to customers at risk of termination.

Please contact me or Julie Quigley ([jquigley@pgh2o.com](mailto:jquigley@pgh2o.com)) with any questions you may have.

Sincerely,

*/s/ Lauren M. Burge*

Lauren M. Burge

Enclosure

Cc: Sarah Dewey, Bureau of Consumer Services – [sdewey@pa.gov](mailto:sdewey@pa.gov)

**Pittsburgh Water and Sewer Authority**  
**Response to Secretarial Letter re: Temporary Reporting Requirement: At Risk Accounts**  
**Docket No. M-2020-3019244**  
**October 15, 2020**

1. Total number of Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.

	<b>Accounts At Risk of Termination Sept. 2019</b>	<b>Accounts At Risk of Termination Sept. 2020</b>
<b>Residential</b>	8,354	12,937
<b>Non-Residential</b>	265	211

2. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.

	<b>Total Aggregate Dollars of Arrears Sept. 2019</b>	<b>Total Aggregate Dollars of Arrears Sept. 2020</b>
<b>Residential</b>	\$888,046.90	\$1,261,095.21
<b>Non-Residential</b>	\$777,747.26	\$317,131.87