



October 15, 2020

Via Electronic Filing

Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Responses to October 1, 2020 Secretarial Letter, Docket No. M-2020-3019244

Dear Secretary Chiavetta,

Please find below Frontier Communications responses to the Secretarial Letter dated October 1, 2020, Docket No. M-2020-3019244, regarding Temporary Reporting Requirements of At-Risk Accounts.

Summary of Accounts At-Risk of Termination:

- Residential Accounts as of September 30, 2020 = 5,840
- Residential Accounts as of September 30, 2019 = 5,355
- Non-Residential Accounts as of September 30, 2020 = 596
- Non-Residential Accounts as of September 30, 2019 = 477

Summary of Aggregate Dollars in Arrears:

- Residential Accounts as of September 30, 2020 = \$1,008,659
- Residential Accounts as of September 30, 2019 = \$723,560
- Non-Residential Accounts as of September 30, 2020 = \$948,060
- Non-Residential Accounts as of September 30, 2019 = \$490,574

If you have any questions, or require any additional information, please contact me at carl.yastremski@ftr.com.

Sincerely,

A handwritten signature in blue ink that reads "Carl Yastremski".

Carl Yastremski
Manager, Regulatory Affairs