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**E-File**

October 15, 2020

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor North  
P.O. Box 3265  
Harrisburg, PA 17120-3265

**Re: Temporary Reporting Requirements: At-Risk Accounts**  
**Docket No. M-2020-3019244**

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Dear Secretary Chiavetta:

Enclosed for filing on behalf of PPL Electric Utilities Corporation ("PPL Electric") is PPL Electric's response to the directive contained in the October 1, 2020 Secretarial Letter issued in the above-captioned proceeding regarding customers at-risk of termination.

Pursuant to 52 Pa. Code § 1.11, the enclosed document is to be deemed filed on October 15, 2020 which is the date it was filed electronically using the Commission's E-filing system.

If you have any questions, please do not hesitate to contact me.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read "Michael J. Shafer", is written over a light blue, semi-transparent watermark of the PPL logo.

Michael J. Shafer

Enclosure

**Summary of At-Risk Accounts for PPL Electric Utilities  
Month ending September 2020**

<b>At-Risk Summary</b>	<b>Residential</b>	<b>Low-Income</b>	<b>Non Residential</b>
<b>2019 Customers</b>	32,680	66,588	2,950
<b>2020 Customers</b>	44,821	74,157	5,463
<b>% change</b>	37.15%	11.37%	85.19%
<b>2019 Dollars Owed</b>	\$24,013,186	\$58,135,371	\$6,892,415
<b>2020 Dollars Owed</b>	\$43,274,498	\$92,729,530	\$14,181,553
<b>% change</b>	80.21%	59.51%	105.76%