

Pennsylvania Telephone Association

*"The Communications
Leader in Pennsylvania"*

Steven J. Samara
President

October 15, 2020

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

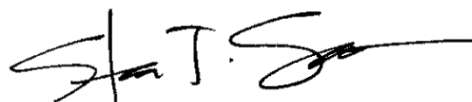
Re: Temporary Reporting Requirements: At-Risk Accounts
Docket No: M-2020-3019244
TDS Telecom

Dear Secretary Chiavetta:

In response to the PaPUC Secretarial Letter dated October 1, 2020 at the above docket, please find attached the response of TDS Telecom.

If you have any questions, please contact Bruce Mottern at 865-671-4753 or bruce.mottern@tdstelecom.com.

Sincerely,



Steven J. Samara
President

cc: Sarah Dewey
Renardo L. Hicks
Paul Diskin
Alexis Bechtel

TDS Telecom
Pennsylvania Public Utility Commission Re: Temporary Reporting Requirement – At Risk
Accounts Docket #: M-2020-3019244

Total number of a Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior. (using September 2020 & 2019)

TDS only retain the disconnect lists (at risk of termination) for 12 months therefore TDS is unable to provide the same reporting for 2019.

2020 Local services/balance only

Total number of customers	Total number of customers	Total Balance
Consumer	3	\$343.43
Commercial	13	\$3,501.03

Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior. (using September 2020 & 2019)

TDS only retain the disconnect lists (at risk of termination) for 12 months therefore TDS is unable to provide the same reporting for 2019. Additionally, TDS’s disconnect / at risk notices include local and non-local services.

2020 Including non-local services and balances

Total number of customers	Total number of customers	Total Balance
Consumer	4	\$754.63
Commercial	19	\$6,278.88