



VIA ELECTRONIC FILING

October 15, 2020

Rosemary Chiavetta, Executive Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Docket No. M-2020-3019244 – Temporary Reporting Requirements: At-Risk Accounts

Dear Secretary Chiavetta:

On behalf of Peoples Natural Gas Company LLC and Peoples Gas Company LLC (collectively “Peoples”), enclosed please the response to the October 1, 2020 Secretarial Letter in the above-noted docket.

If you have any questions or concerns regarding this matter, please do not hesitate to contact the undersigned at (412) 208-6834 or Rita Black at (412) 208-6530

Very truly yours,

Jennifer L. Petrisek, Sr. Counsel

Docket No. M-2020-30192447 – Temporary Reporting Requirements: At-Risk Accounts

Peoples Natural Gas Company LLC and Peoples Gas Company LLC Response to Information Request outlined in October 1, 2020 Secretarial Letter

October 15, 2020

1. Total number of Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.

Account Type	2019	2020
Residential	22,843	40,565
Non-Residential	1,538	2,117

Please note that these numbers include all customers, within the specific class, that would normally, if the moratorium were not in effect, be considered to be in the dunning process. The dunning thresholds are set by the Company and include a customer with an arrearage over a certain dollar amount and the account is past-due over 31 calendar days.

2. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.

Total Aggregate Dollars of Arrears	2019	2020
Residential	\$29,432,425	\$30,078,968
Non-Residential	\$2,352,938	\$4,965,976

Please note that these numbers reflect the total arrearages on all accounts within the specific class, regardless of whether the accounts are considered “At Risk” or not.